

Department of Social Welfare and Development
National Capital Region

**Emergency Assistance Section-Crisis Intervention
Semestral Report for the 2nd Semester of 2013**

I. DATA ANALYSIS

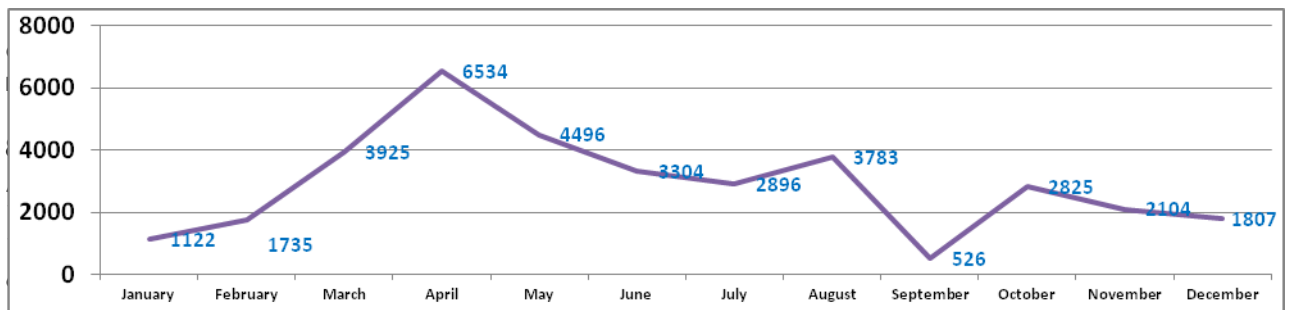
A. Number of Clients Served

Annual Target	July	August	September	October	November	December	TOTAL
50,000	2, 896	3, 783	526	2, 825	2, 104	1, 807	13, 941

For the 2nd Semester of 2013, the Region was able to facilitate provision of financial assistance and other services to a total of **Thirteen Thousand Nine Hundred Forty One (13, 941)** which achieved **278.2% accomplishment rate** against its semestral target of 5, 000 clients to be served. For the year 2013, a total of **Thirty Five Thousand Fifty Seven (35, 057)** clients were served by the Region or **116.8% accomplishment rate** against its target of 30, 000 client in a year.

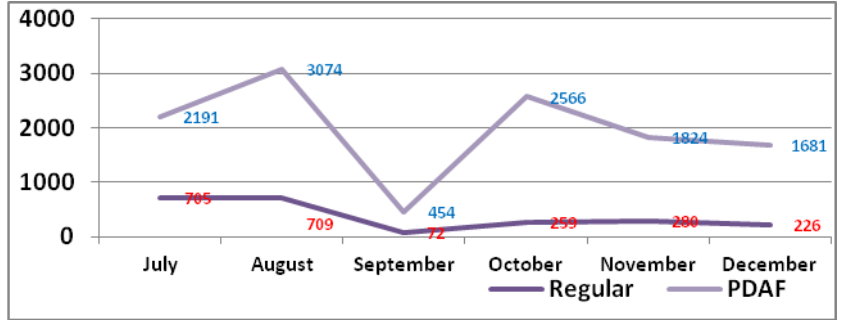
There was a change of targets from 50, 000 clients to 30, 000 clients to be served for these year by the Region along provision of AICS which was subsequently approved by the Central Office considering the following variables in which greatly affected the number of clients seeking assistance at the EAS-CI and those who are being served under PDAF Funds of the partner Legislators which is beyond control of the Region to wit:

- Suspension on the use of PDAF funds since August 2013 which greatly affects the number of clients being served thru the partner Legislators whose PDAF Funds intended for AICS were lodged at the Region.
- Fund of the Region for 2013 was already exhausted last July 2013, thus majority of the services being rendered are either referrals to Hospitals or to the LGU for further provision of social development services.
- Decreased on the number of clients seeking assistance at the EAS-CI upon knowing the limitation of the Region along provision of financial assistance.

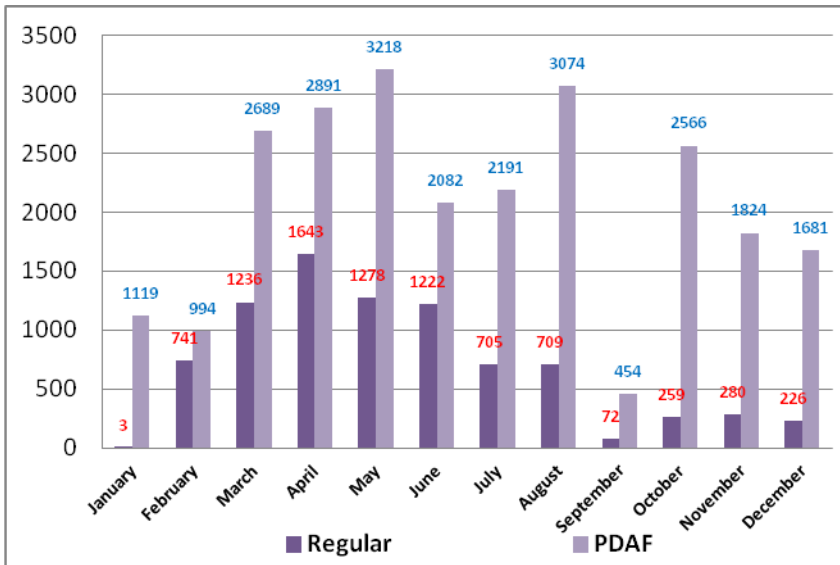


The table shows the number of clients being accommodated by the Region on a monthly basis. It greatly shows that large number of clients being served by the Region is between the months of March-June 2013 which can be attributed to the effort of EAS-CI in ensuring that all of the walk-in clients for financial assistance and that upon interview during the same day availed of the said assistance and at the same time, high number of Legislators who lodged their PDAF Funds in the Region (with 24 Legislators during the 1st Semester). However, it can be noted as well the significant decrease of clients being served during the months of July-September 2013 since this was the month where several instructions were issued along use of PDAF that leads to temporary suspension upon issuance of Supreme Court's TRO.

As to the fund source of clients served by the Region for 2013, there were **Two Thousand Two Hundred Fifty One (2,251)** clients served under the Regular Fund while a total of **Eleven Thousand Six Hundred Ninety (11,690)** were served which was facilitated thru the PDAF Funds lodged by partner Legislators.



Given the said numbers, from the **13, 941 total** number of clients served by the Region, **16.1%** were charged under the Regular Fund while **83.9%** were under PDAF for the semester.



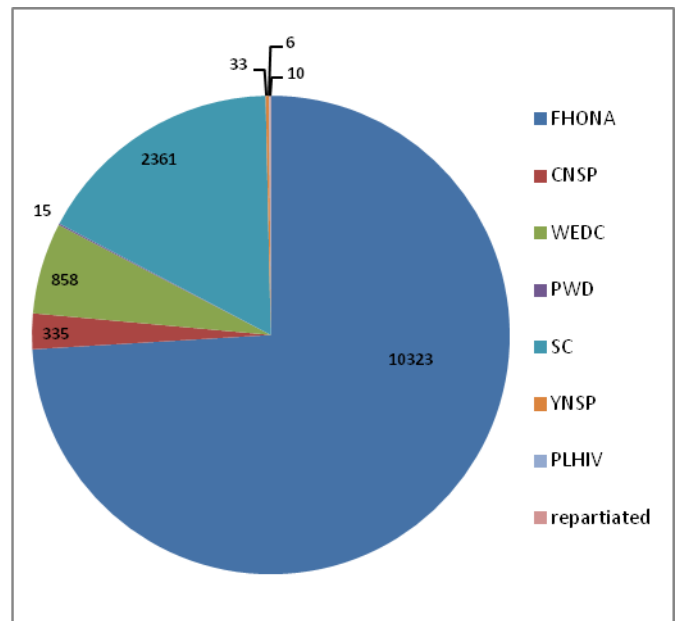
It can be noticed also from the table that majority of the clients being served by the Region were charged under the PDAF Funds, comprising almost **74.7%** of the total number of clients served which is **Twenty Four Thousand Seven Hundred Eighty Three (24, 783)** compared to regular funds which comprises **Eight Thousand Three Hundred Seventy Four (8, 374)** or **25.3%** against the total number of **Thirty Three Thousand One Hundred Fifty Seven (33, 157)** clients provided with financial assistance for the year 2013.

B. Categories of Client Served

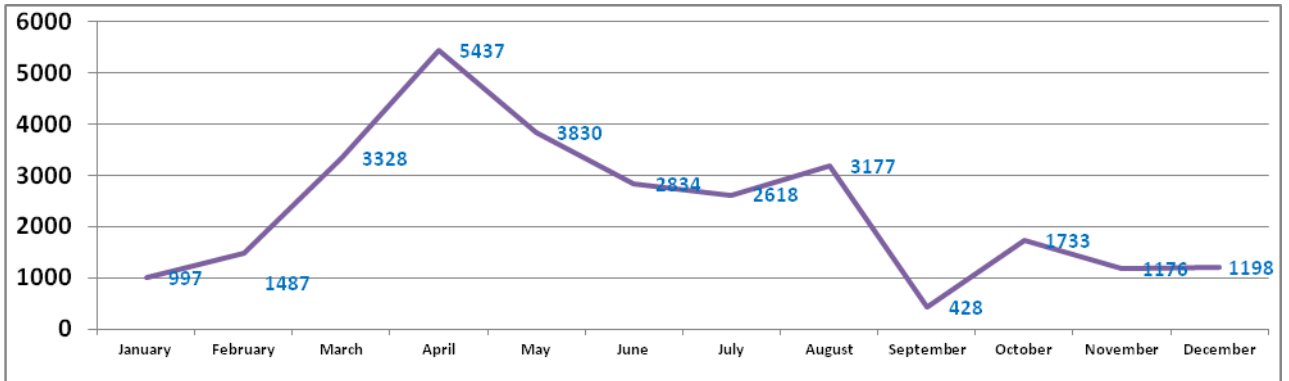
For this Semester, the EAS-CI was able to facilitate large number of clients belonging to the **Family Heads and other Needy Adults (FHONA)** comprising **10, 329** or **74%** of the total client served for the Semester. This is common for the Region to encounter because majority of those who are asking for assistance are either the mother or the father of their children who are in need for medical/ financial assistance.

It can also be noticed the increasing number of Senior Citizens having **2, 361** clients or served by the Region, as well as the efforts of the Section to account those client who belong to the Person with Disabilities with **15** clients, WEDC with **858** clients and CNSP with **335**.

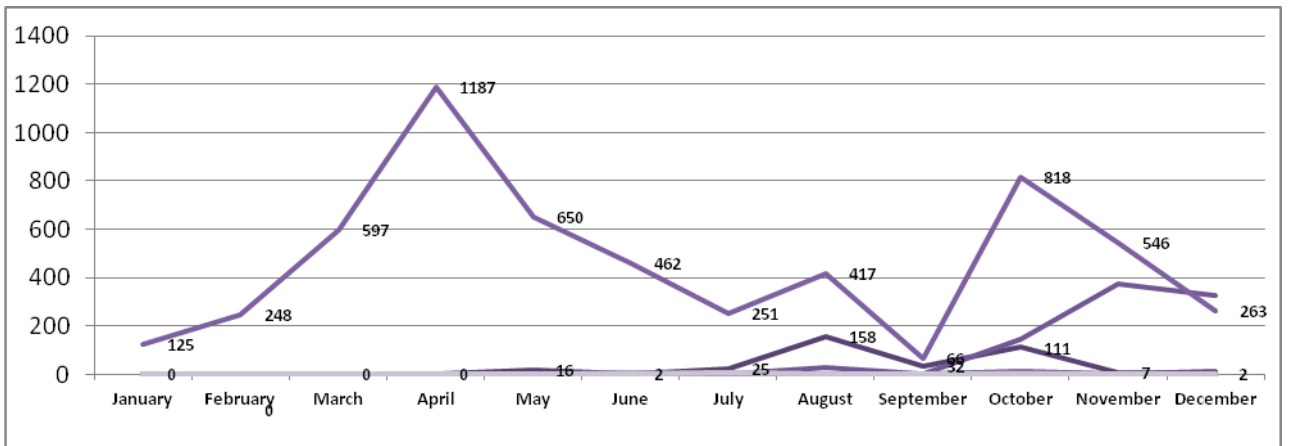
Also, there were also records of clients assisted who are PLHIV with **6** clients and Repatriated having **10** client served.



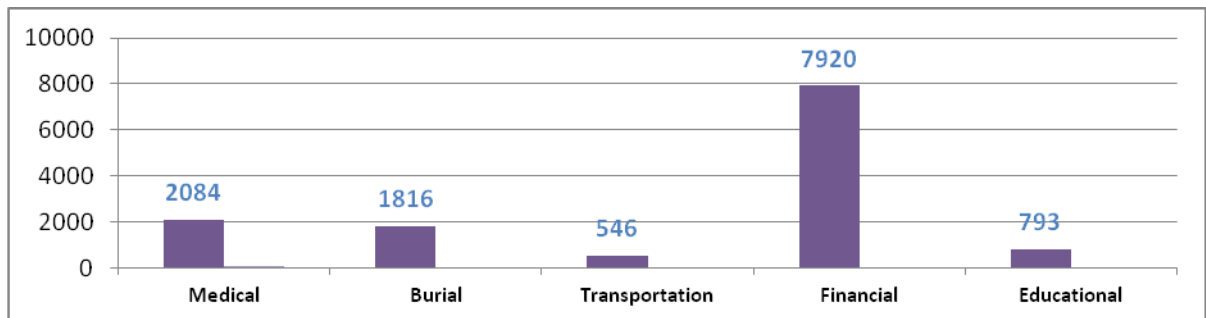
For the year 2013, the table presented below shows the trending of the categories of clients being served by the Region. Majority of the clients served still belongs to FHONA In relation to the clientele group being served by the Region.



Aside from FHONA, the table also showcases the increasing number of clients being served which is **28,243 clients or 80.5%** under categories such as PWDs and Older Person. Given the total number of clients being served by the Region, efforts are being done by the workers at EAS-CI to ensure that all the clients, particularly those who has special needs/ attention such as Older Person, PWD and Pregnant Women to be facilitated immediately, thus, provided special lane for them and assigned one social worker to fast-track interview and assessment. In cases of PLHIV, internal arrangements are being done between CBSS who manage the interviews and they were no longer asked to go to EAS-CI to protect them as well as make them secured from discrimination.

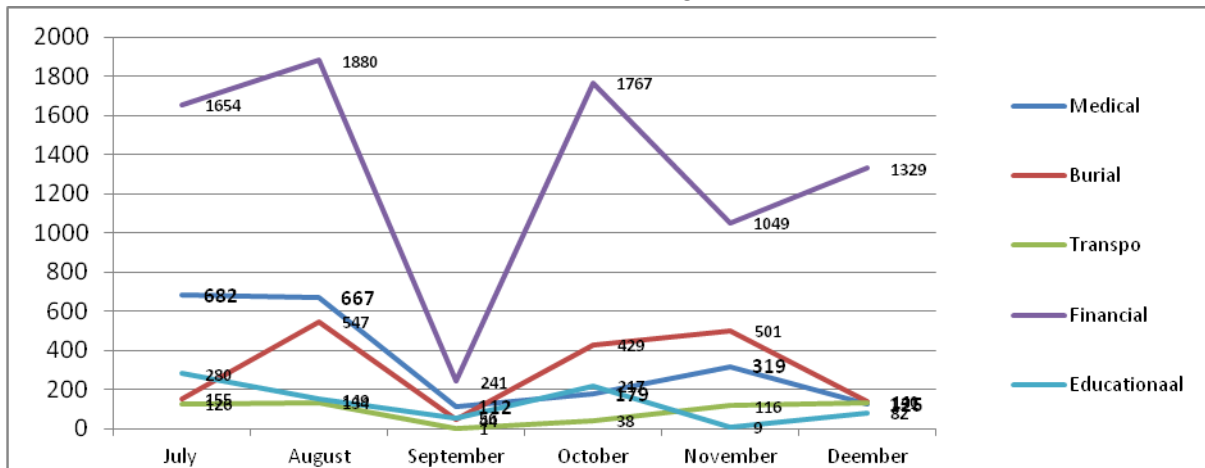


C. Type of Services Rendered

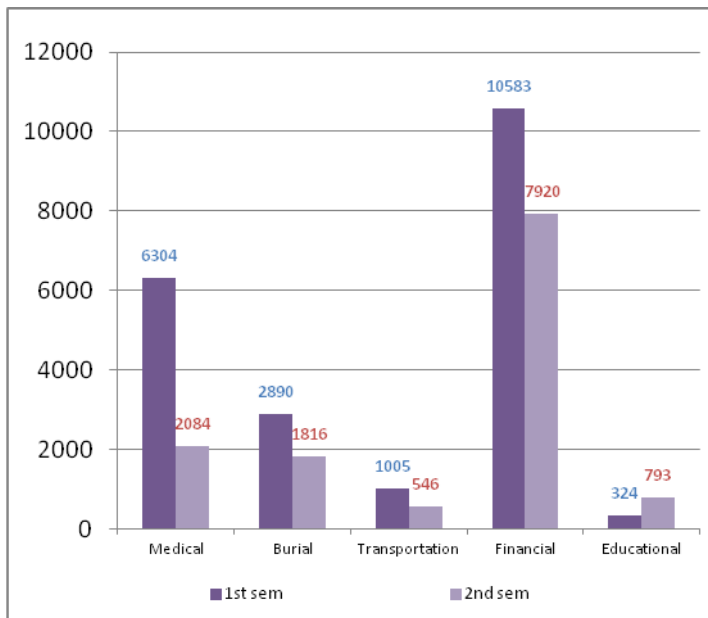


For this semester, in terms of the type of services rendered for the client, the table shows that **Financial Assistance** was the most availed assistance in the Region, garnering **60.1% accomplishment rate or 7,920 clients** served. Most of the clients requesting for said assistance will be primarily used to augment their day to day necessities. Further, majority of the clients availing for the said services will be used for the enrolment and other education needs of the children. This was followed by Medical Assistance comprising **2,084 clients or 15.8%** accomplishment rate via a

vis the total number of clients served for the semester. Majority of the walk-in clients, even thru PDAF seek financial assistance to augment the expenses incurred by them because of the medical surgery/ hospitalization of their nearest kin. Maintenance of their daily/ lifetime medicines were also the primary concern of those clients seeking for financial aid.



Based on the table presented, it shows the voluminous number of clients seeking financial assistance as well as the nature of assistance being extended to clients in each month. Still, Financial Assistance is the most availed assistance by majority of the clients comprising 7,920 clients or 60.1%.

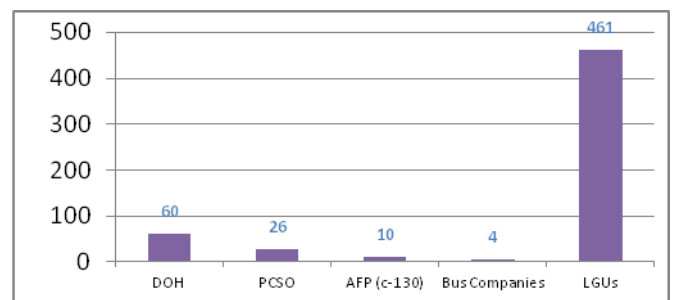


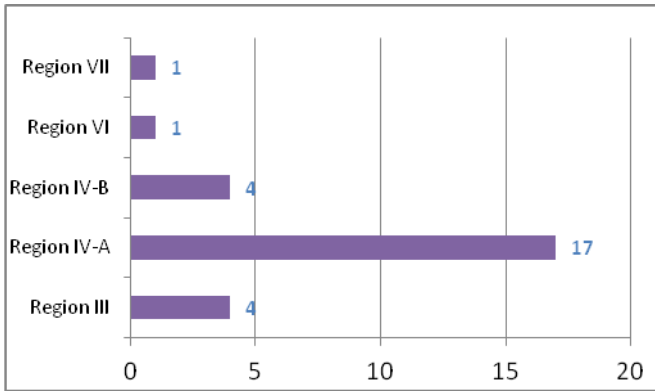
In comparison to the accomplishment of the Section last Semester, the table shows the significant decrease on each services being provided from 1st Semester to 2nd Semester. However, the financial Assistance still remains the most availed services for the entire year, followed by medical assistance.

With this, the Region is continuously coordinating with other government agencies such as PSCO and referral to hospitals to augment the medical expenses needed to settle by clients. Further, the Section also is exerting its effort in referring walk-in clients thru PDAF if assessed that the assistance provided cannot suffice the expenses incurred by the client.

Given this findings, efforts in tapping other resources from partners (Funeral Parlors, Hospitals, Government Agencies and NGOs) are being done by the Region to ensure that the needed assistance will be extended to clients. Explaining the services being offered by the Section thru Radio Interview is being facilitated to inform the general public on the assistance and process of availing the assistance at EAS-CI.

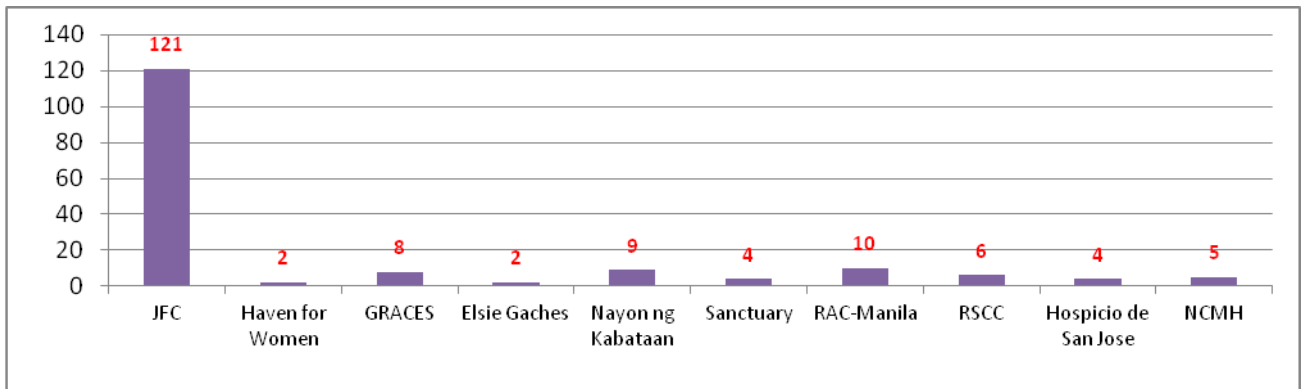
The Region also facilitated referrals to partners to ensure that appropriate interventions/ services are being provided to the clients seeking assistance. For this Semester, the following as shown in the table, are the referrals for further services such as medical assistance, financial assistance, transportation expenses discounts and psychosocial interventions.



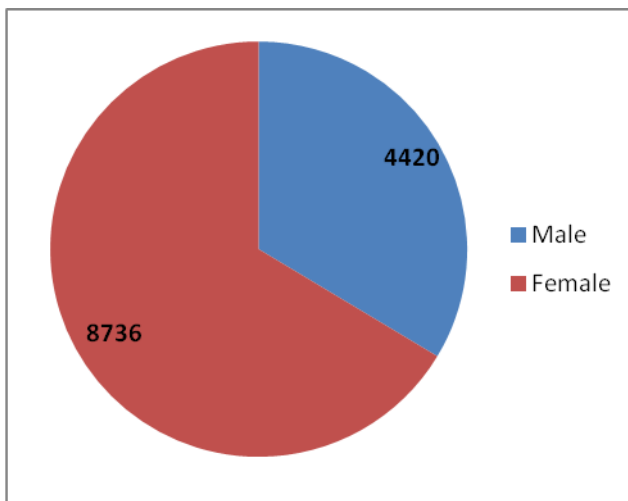


Further, there were numbers of clients who were served and referred also to different Regional Offices for further assessment and intervention. Especially along Balik-Probincya program where the Region facilitates provision of transportation assistance, coordination and referral for other services are being done to ensure that the client's needs will be provided upon arrival in their respective areas. For this semester, a total of **Twenty Seven (27)** clients were referred to the following Regional Offices;

Lastly, the Region was also able to facilitate referrals to Residential Care facilities managed by the Region as well as other NGOs/ LGUs for temporary shelters and provision of other services. These cases, in which by nature can be walk-in, referral or rescued, are carefully assessed and recommended for intensive case management and provision of other psychosocial interventions in which the RCF's could provide. For this semester, a total of **One Hundred Seventy One (171)** clients were referred to the following RCFs/NGOs/LGU facilities;



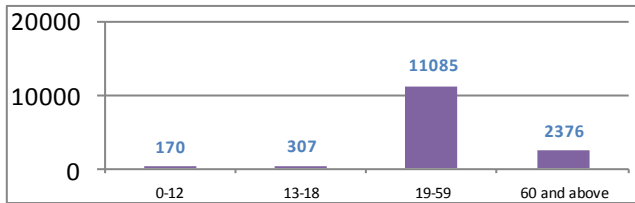
D. Age and Sex Disaggregation



For this semester, the Region was able to facilitate number of clients based on their age and sex disaggregation;

The chart shows that majority of the cases being served by the Region for this semester is women; comprising **8,736 or 62.6%** while the total of men served for this semester comprises **4,420 or 37.4%**.

As observed, most of the cases being accommodated by the Region are women, categorized as the mother, wife or sister of the claimant/ beneficiaries of the assistance to be provided.



As to the breakdown of clients according to their age, majority of the clients served were under the bracket of 19-59 years old, having **11, 085** or **79.5%** followed by 60 years old and above which comprises **2, 376** or **17%**. Here is the breakdown of clients according to age brackets for this semester:

E. Fund Utilization

As to the fund utilization, the Region was able to utilize a total of Php. 35, 916, 126 for the semester. From the total amount of fund utilized, Php. 1, 491, 670 or 4.15% were under the Regular Fund while Php. 34, 424, 126 were charged under the PDAF.

With the recent directives along suspension of the use of PDAF Funds, the Region was already processing the liquidation and accounting of clients served vis a vis the amount of assistance provided to provide the Office of the Legislators of the databank of client served as well as total amount of funds utilized under their funds.

F. Job Network Service (JNS)

For this semester, the Region was not able to fully implement the Job Network Service (JNS) Program for perennial clients at EAS-CI. Based on the records, there were **Seventy-Nine (79)** identified perennial clients; however, only **three (3)** clients were assessed to be qualified since most of the perennial clients are either Older Person, Person with Mental Disability, or will undergo comprehensive medical treatment.

Part of the efforts of the Section at present is to establish a network of employers/ companies that could accommodate our clients for a job. Identification of potential partners as employers is being done to achieve this goal.

Meanwhile, orientation along Job Network Service (JNS) will be done to identified beneficiaries.

G. Issues and Challenges

- Management of Fund to ensure that it will cater clients until the end of the year.
- Referral System between and among LGUs along provision of assistance to their constituents.

H. Direction for 2014

- Strengthening the Job Network System that includes establishing network of employers that would hire clients served by EAS-CI
- Strengthen partnership with Hospitals/ Funeral Parlors/ Bus Companies/ Mercury thru forging Memorandum of Agreements for new partners and renewal of MOA with existing partners.
- Updated/ Synchronized database system that would determine clients being served is under NHSTPR/ Pantawid Pamilya for easy access and retrieval of relevant statistics and at the same time, reflecting the services being rendered by other Regions.
- Established referral system between LGU and Legislators along provision of AICS to their respective constituents.

Prepared by:

EDWIN S. MORATA
Social Welfare Officer III
Emergency Assistance Section-Crisis Intervention

Noted By:

MS. HAZEL T. MILITANTE
Social Welfare Officer V
Protective Service Unit