

**Department of Social Welfare and Development
NATIONAL CAPITAL REGION
1st QUARTER REPORT
CY 2011**

I. INTRODUCTION

CY 2011 is not just a new year for the region but a new milestone as our new Regional Director, in the person of Ms. Ma. Alicia S. Bonoan (formerly the Director of Standards Bureau) was installed to lead the region in the implementation of Social Welfare and Development programs and services.

The 1st Quarter of CY 2011 introduced new programs and projects of the Department. During this quarter, implementation of the DSWD Convergence of Core Social Protection Programs started. Along this program, identified Set 1 beneficiaries of Pantawid Pamilyang Pilipino Program will be provided Self-Employment Association – Kaunlaran (SEA-K) as a convergence strategy to elevate them from poverty. Another major program is the Social Pension for Senior Citizens where qualified beneficiaries will receive monthly pension from the Government. And as part of strengthening the Department as an Institution, Performance Government System – Balanced Score Card (PGS-BSC) was already cascaded to the region wherein regional strategic measures were developed to achieve process excellence, organic excellence, financial stewardship, stakeholder’s empowerment and realize Social Impact on our programs and services.

Public-Private Partnership is another area where the region has intensified its effort during this quarter. Top of the list is the Regional Consultation with Civil Society Organizations re: Financial Planning for CY 2012. This was undertaken to provide venue for the CSOs and other stakeholders to present/articulate their concerns and issues that will contribute to the assessment, improvement and prioritization of major existing programs and projects of DSWD. Another major activity of the region is the Planning Workshop of Volunteers and other Stakeholders where they commit themselves in different areas of engagement with the Department based on the Convergence Framework. Aside from these two major activities, continuous meetings with stakeholders are being held by the region to have a sustained partnership with them.

This quarter has also been eventful for the region. Three DSWD-led special events were conducted in the three months of the region: January – DSWD Anniversary; February – Adoption Consciousness Week; and March – Women’s Month. Different advocacy campaigns and other related activities were conducted in celebration of these National Events.

Challenges have never been an issue for the region to perform its mandate. Deliverables of the region per Major Final Outputs are achieved and highlights of these accomplishments are contained in this report. Changes may have been encountered by the region for this year, but adopting to changes and enjoying these changes has been the principle of the region to continuously serve our clientele in an improved capacity of the staff and the system as well.

II. HIGHLIGHT OF ACCOMPLISHMENTS

A. SERVICES RELATING TO THE FORMULATION AND ADVOCACY OF POLICIES AND PLANS AND PROGRAMS

1. Policy and Plans Development

1.1 Sectoral Programs

a. Children Welfare Program

a.1 Regional Committee for the Welfare of Children (RCWC)

For the period covered, RCWC conducted its meeting on January 14, 2011 where 16 participants representing 14 member agencies attended the meeting. Highlight of the activity was the preparations and agreements for the upcoming activities - 2011 Search for the Most Child Friendly LGU and the Orientation on Child's Rights, Child Abuse and Child Trafficking at Pasay City.

Other activities initiated and attended by RCWC are the following:

- Ten (10) RCWC member agencies participated on the RCWC Cluster Workshop on the Preparation of the National Plan of Action for Children (NPAC) for CY 2011-2020 held at Aloha Hotel, Manila. Output of the workshop is the Draft NPAC for CY 2011-2020 which will be finalized by the Council for the Welfare of Children (CWC).
- On March 2-4, 2011, five (5) RCWC member agencies and one (1) LGU - Pasay City attended the CWC Annual Conference at the Holiday Inn, Mimosa Park, Clark Pampanga. The Regional Director as the Chairperson of the Committee led the two-day activities. As a result, Agenda Forecast for CY 2011 and identified technical assistance from the CWC was prepared. The same were submitted to CWC on March 7, 2011.

a.2 Advocacy on Compliance to SWD Laws

The following were the activities conducted by the Region along advocacy for implementation of SWD laws pertinent to Child Welfare:

- Orientation on RA 7610, RA 9208 and Birth Registration procedures on February 9, 2011 at Pasay City Elementary School. A total of 65 Grade V and Grade VI pupils and 20 teachers attended the activity. The participants were provided information on the salient features of the aforementioned laws, particularly the rights of the children.
- Orientation on the mechanics and guidelines of the 2011 Presidential Agenda on the Search for the Most Child Friendly City on February 9-10, 2011. A total of 16 LGUs with 66 participants attended the orientation.

Said LGUs were encouraged to join the Search. They were provided entry forms for their submission until March 31, 2011.

a.3 Celebration of Special Events

The following were the activities conducted by the Region in celebration of the Adoption Consciousness Week on February 5-11, 2011:

- **“Takbo ng Pag-Asa para sa mga Batang Inabandona” (Adoption Fun Run)** - This event last February 5, 2011 kicked-off the week-long celebration wherein around 490 participants joined the three kilometer race. An aerobics exercised followed after the fun run to cool off the participants. The activity was conducted at San Miguel by The Bay, SM Mall of Asia, Pasay City.
- **Setting-up of Adoption Help Desk** - The help desk served as a venue to answer inquiries of prospective adoptive parents and of the general public seeking advice on adoption, its procedures, requirements and other related concerns. This was also done on February 5, 2011 at SM Mall of Asia, Pasay City.
- **Conduct of Forum on Alternative Family Care Programs** - The region in partnership with the Manila Social Welfare Department organized an orientation on the implementation of R.A. 9523, Omnibus Guidelines on Domestic Adoption, Issues on Foster Care and discussion about the rights of children. This was held on February 9, 2011 at City College of Manila attended by 53 participants composed of medical, court and social workers of local government units and district office of Manila Social Welfare.
- **Conduct of Adoption Forum** - This was held on February 10, 2011 at DSWD-NCR participated by 10 couples who are prospective adoptive parents were oriented on the whole package of adoption and clarified adoption issues and concerns.
- **Participation in the Forum on Child Trafficking** - On February 10, 2011, the region sent five (5) participants for the Forum on Child Trafficking at DSWD Central Office.
- **Conduct of publicity activities** - Television and radio guestings, posting of adoption related story in the regional website, distribution of brochures, hanging of streamers and publication of an advisory in a newsletter were among the social marketing activities conducted in celebration of this national event.

b. Women Welfare Program

b.1 Advocacy on Compliance to New Laws

Advocacy activities are continuously done for the implementation of laws concerning the women sector such as RA 9710 Magna Carta for Women, RA 9262 Violence Against Women and Children, RA 8972 Solo Parent Act, RA 8504 The Philippine Aids Prevention and Control Act of 1998 and RA 9208- Anti- Trafficking in Persons Act. These include, among others, the following:

- On January 20, 2011, orientation on these women-related laws was conducted at Mandaluyong City and participated by 17 individuals.
- Orientation on RA 8972 and RA 9208 and the Care and Support Services to PLHA in the workplace was conducted to 33 employees of Quezon City last March 5, 2011.
- Orientation on the rights of the women highlighting RA 9208- Anti-Trafficking in Persons Act and RA 9262 Anti Violence Against Women and Children Act to 70 employees of East Avenue Medical center last March 8, 2011. The region's MOVE was utilized on this activity wherein participants were also oriented on MOVE Phils. The same activity was also held last March 23, 2011 to men employees of Nayon ng Kabataan, Jose Fabella Center and Sanctuary Center.

b.2 Celebration of Special Events

The region conducted simultaneous activities on March 8, 2011 to highlight the day which is the International Women's Day. Activities include the following:

- Lecture on Breast Cancer held at OSEC Conference Room, DSWD-NCR and participated by 25 women employees of the region.
- Promotion of healthy lifestyle of women through one-day pampering activities such as free massage, hair cut, and foot spa among others.
- Search for the Woman of the Day where employees are requested to be in their best dress to represent the Woman of Today's period. A photo booth was then set up.
- In cooperation with KALIPI Federation in NCR, a skills training was conducted on DSWD-NCR Grounds, 50 participants were oriented on vinegar-making.
- Trade fair was also held at DSWD-NCR grounds where local products are being offered by women entrepreneurs.

Still in Celebration of Women's month, different advocacy meetings to provide orientation on national laws for women were conducted as above-mentioned. Lastly, promotion of women's health is highlighted through the conduct of weekly aerobics where more women are encouraged to join in celebration of the Women's Month.

b.3 Organization of KALIPI

On February 19, 2011, the Regional KALIPI Federation meeting was held at Valenzuela City. Highlight of the meeting was the planning and preparation of KALIPI on activities to be conducted on March 2011 which is being celebrated as the Women's Month.

c. Youth Welfare Program

c.1 Advocacy on Compliance to New Laws

- Two (2) orientation to Barangays were conducted to advocate for the implementation of RA 9344:
 - January 28, 2011 in Pasig City Hall, attended by approximately 300 Barangay Captains, Barangay Kagawads and Lupon Tagapamayapa members; and
 - February 24, 2011 in Malabon City Hall, attended by approximately 80 Barangay Captains, Barangay Kagawads and Lupon Tagapamayapa members.

c.2 Pag-Asa Youth Association of the Philippines (PYAP)

The first ever Unlad Kabataan Program (UKP) Implementation Assessment and Planning Workshop of NCR PYAP was held in Hotel Kimberly, Tagaytay on January 19-21, 2011. This activity was attended by 13 LGUs that are actively implementing the Unlad Kabataan Program. Among the primary concerns of the group is the re-election of new federation officers as the previous line up of officers are no longer functioning. Consequently, election of NCR PYAP Federation Officers transpired last March 15, 2011 while the induction of the newly-elected officers and planning workshop followed on March 21, 2011.

Approximately 80 NCR PYAP members from San Juan, Valenzuela, Pasig and Pasay were mobilized to attend the Mass Videoconference on February 1, 2011. The said event was organized by Peacetech which linked 2500 youth of Metro Manila with 2500 youth of Iligan City. The venue was at PUP gymnasium, Polytechnic University of the Philippines, Mabini Campus, Sta. Mesa Manila. The activity provided a venue for dialogue between different groups of people in building respect and understanding among them through the use of technology.

d. Family Welfare Program

d.1 Regional Inter-Agency Committee for Filipino Family (RIAC-FF)

As above-mentioned Synchronized RIAC-FF and RIACAT-VAWC was conducted on March 11, 2011. 10 participants representing 9 member agencies attended the meeting. During the meeting, the following topics were discussed which concerns Filipino Family:

- Updates on the Status of Implementation of Pantawid Pamilyang Pilipino Program;
- Public-Private Partnership - Sharing on the Areas of Engagement: Bantay, Gabay, Tulay and Kaagapay;
- Sharing on the Reproductive Bill;
- Sharing on the Increasing Cases of Underage Domestic Workers and Advocacy and Support to Magna Carta for Domestic Workers; and
- Calendar of Activities of RIAC for CY 2011.

e. Person With Disabilities Welfare Program

e.1 Regional Committee on Disability Affairs (RCDA)

On February 16, 2011, RCDA has conducted its 1st Quarterly Meeting at DSWD-NCR Conference Room. A total of thirty four (34) representatives from the LGUs, NGAs and NGOs attended the meeting. Major discussions includes update on the accomplishments of the committee for the year 2010, Thrust and Direction of the NCDA for the year 2011, 20% Discount on the Purchase of Medicines, Implementation of 2010 Plan of Action, Implementation of Mendicancy Law affecting PWDs in the Streets of Metro Manila, Forthcoming PWD Asia Pacific Congress, DOH Standards for Masseurs and sharing on the Draft Guidelines on the Comprehensive Program for Persons with Disabilities.

e.2 Advocacy on Compliance to SWD Laws

In compliance to the provisions of the Republic Act 9442: Amendments to the Magna Carta for Persons with Disabilities, the region through the RCDA, have requested all LGUs to update their official Focal Persons and PWD representative to the said Committee. 15 LGUs were able to designate their permanent representatives while two (2) LGUs, Muntinlupa and Marikina, are still on the process of updating / selecting their focal persons.

e.3 Celebration of Special Events

On January 16 to 24, 2011, the Field Office mobilized participants from centers and institutions particularly staff and clients from Elsie Gaches Village and encouraged LGUs to participate in the Angel's Walk which is one of the major event in the celebration of the 2011 National Autism Consciousness Week with the theme, "Autismo Paghandaan : Maagap na deteksyon at Interbensyon isakatuparan". The activity was spearheaded by the Autism Society of the Philippines a licensed Social Welfare and Development Agency by the DSWD.

e.4 Other Activities

On January 26, 2011, the region participated in a Focus Group Discussion entitled "Towards a more Inclusive and Accessible Electoral System: Ensuring the Vulnerable Sectors' Right to Political Participation" held at the Max's Restaurant, Scout Tuazon, Q.C. The activity was organized by the "Libertas", a lawyers group that advocate for electoral reform, and the International Foundation for Electoral System (IFES). PWD Group was represented through Ms. Carmen Zubiaga with Mr. Jorge Banal Sr. representing Senior Citizens sector. Main focus of the discussion was the identification of courses of action that will ensure the broadening of the voting population come 2013 election so as to include the vulnerable sectors.

f. Older Person Welfare Program

f.1 Advocacy on Compliance to SWD Laws

The following were the activities undertaken for the advocacy on compliance to Older Person related SWD laws:

- The region conducted the Regional Orientation on the implementation of AO 15 Series of 2010 which is the Provision of Social Pension for Indigent Senior Citizen. The activity that was participated by seventy nine (79) participants from the 17 LGUs of NCR who are focal persons and representatives from the Office of the Senior Citizens Affairs and staff from the DSWD-NCR. The activity was held at the 2/F Bulwagang Amoranto, Quezon City last March 9, 2011. The expected outcome of the activity is for the participants to fully implement the Senior Citizen Social Pension Program in their respective LGUs.
- Conduct of advocacy lecture to promote AO 4 Series of 2010 which is the Home Care Support Program for Older Persons was also undertaken by the region. The activity was conducted in partnership with the City of Mandaluyong held last February 17, 2011 at the Kaban ng Hiyas, Mandaluyong City. There are around 120 participants from the different barangays of the city composed of Senior Citizen Leaders, Barangay Health Workers and Other intermediaries.
- The region also provided orientation to the City Government of Caloocan regarding the salient provisions of RA 9994 or the Expanded Senior Citizens Act of 2010 including the guidelines on the provision of Social Pension to indigent Senior Citizens. The activity was participated by 60 participants who are Barangay Officials, Barangay Health Workers and CSWD officials.
- On March 19, 2010, the region also provided technical assistance to the Senior Citizens Organizations of the City of Manila. The activity was conducted to orient LGU personnel particularly the staff from the Manila Department of Social Welfare and the Office of the Senior Citizens Affairs on the salient provisions of RA 9994 which is the Expanded Senior Citizens Act of 2010 and AO 15 Series of 2010 which is the Guidelines on the Implementation of Social Pension for Indigent Senior Citizens.

For this quarter, the FO has acted on several complaints of SC in violation of RA 9257 which was eventually endorsed to appropriate OSCA offices within Metro Manila. This includes the following:

1. March 1, 2011 - clarification to Mr. Leonardo Flores of 822 S. Loyola St., Sampaloc, Manila regarding his inquiry and clarification on implementation of RA 9994 or the Expanded Senior Citizens Act of 2010. Mr. Flores was advised that he needs to specify the item he have purchased in order to determine if there was a violation on the provisions of RA 9994. Mr. Flores was guided that the E-Vat exemption only covered those under article 7 of the Implementing Rules and Regulations of the IRR that provides 20% discount and exemption from the Value Added Tax, if applicable on the sale of goods and services

covered by Section 1 to 6 of this article, from all establishment for the exclusive use and enjoyment of the Senior Citizen.

2. On March 30, 2011, referred to the Office of the Mayor of Valenzuela City the concern of another senior citizen. This is with regard to the letter we received on January 28, 2011 from concerned Senior Citizens of Valenzuela City Senior Citizens with regard to compliance of RA 9994 or the Expanded Senior Citizen Act of 2010 specifically on Rule VI Section 2 of its Implementing Rules and Regulations. They are questioning the term of OSCA Head who has been in the office for almost seven (7) years now. The FO is requesting for the position of the LGU for further discussion for the next Regional Coordinating Board Meeting.

3. On March 18, 2011, endorsed to the FO IV-A the concern of Mr. Manuel Laverinto of Blk 1, Lot 5, Herdville Subdivision, San Isidro, Angono, Rizal who sought our intercession with regard to his request to avail his privileges from the Government Service Insurance System (GSIS). Mr. Laverinto is also one of those Senior Citizens who used to visit us to lodge complaint against various establishments here in the NCR wherein our office have coordinated and facilitated his filing of complaint coursed though the concern OSCA of the LGU.

f.2 Other Activities

On March 7, 2011, the region provided orientation to TARA Focal Persons and their alternates who were deployed to provide orientation on how to care for the elderly. The activity is in compliance to the memorandum of Usec Alicia R. Bala to support the SM Cares Program for Older Persons. To date the following SM branches were able to push through with their orientation:

- March 8, 2011 – SM Mall of Asia, Fairview and Valenzuela
- March 10, 2011 – Marikina
- March 11, 2011 - San Lazaro
- March 14, 2011 – Southmall
- March 15, 2011 – Las pinas Hypermart
- March 16, 2011 - Manila

1.2. Consultation Dialogues with C/MSWDO

This year's 1st Consultation Dialogue with C/MSWDOs was conducted on March 2, 2011 at Mayor's Conference Room, Pasay City Hall, Pasay City. This was participated by 34 individuals, 21 of which were C/MSWDO Heads and Representatives of 14 LGUs.

Highlight of the dialogue is the presentation of "**Guideline on Referral of Clients between DSWD-NCR and Local Government Units (LGUs) in Metro Manila**" where the participants agreed to have the same implemented in the region. Other highlights were as follows:

- Direction setting for the follow trough activities for Street Children served during "Paskong Ligtas";

- Establishment of coordination of LGUs with TARA Focal Persons and Standards Unit in the provision of Technical Assistance with regard to the accreditation of Day Care Centers and Service Providers;
- Updating on the Status of National Referral System and National Recovery and reintegration Database for Trafficking (NRS-NRRD) Implementation in LGUs and
- Sharing on the updates of Implementation of Pantawid Familyang Pilipino Program;

1.3 Review of Manual of Operations/Existing Guidelines/Draft Manual as Proposed by Units/Centers/Institutions

For this quarter, one (1) guideline initiated by the Region was approved for implementation entitled "**Guideline on Referral of Clients between DSWD-NCR and Local Government Units (LGUs) in Metro Manila**". This was approved last March 1, 2011 as Regional Administrative Order # 144 series of 2011.

The region's Policy and Development and Review Committee (PDRC) convened last January 25, 2011 and was able to review the following four (4) draft regional guidelines.

- Guidelines on the Use of INA Healing Center Facilities
- NVRC's Policy on Gratuity
- NVRC's Guidelines on the Management on Challenging Behavior
- Sanctuary Center's Guidelines on Homewage Placement

Review of five (5) CO-Initiated Guidelines was also undertaken by the region. Comments and inputs were provided on the following:

- Draft Guidelines on Grant of Relocation Assistance to Officials and Employees Re-Assigned / Relocated in the Exigency of the Service;
- Draft Guidelines in the Identification and Dissemination of Good Practices;
- 2nd Draft of Bahay Pag-asa Guidelines;
- DSWD Knowledge Management Framework; and
- Draft Memorandum Circular in the Institutionalization of Gender and Development in the DSWD's Work and Financial Plan.

Further, the region participated in crafting the Draft Guidelines on the National Implementation of the Recovery, Reintegration and Database Program for Trafficked Persons last February 20-23, 2011 at Angeles City, Pampanga.

2. Social Technology (Pilot Project)

2.1 National Referral System (NRS) and National Recovery and Reintegration Database (NRRD) for Trafficking

As of the 1st Quarter of CY 2011 391 cases were already uploaded in the Philippine Anti-Trafficking Database (PATD). 52 cases are newly uploaded for the quarter representing 15% from the 339 cases as of CY 2010. These cases were uploaded by the region's trained Social Workers assigned in different C/I/Us, including NAIA Task Force, who are implementing the project.

Moreover, eight (8) participants attended the National Orientation and Workshop planning on National Recovery and Reintegration Program last February 20-25, 2011 at Fontana, Clarkfield, Angeles City, Pampanga. Among these participants were representatives from 4 LGUs implementing the project which are Taguig, Pasay, Valenzuela and Quezon City. Highlight of the activity is the planning for the national implementation of this program.

2.2 *Care and Support Services for Persons with HIV/AIDS (PHA) and Family/Children*

Out of the 16 beneficiaries of the project, 13 have already received the full package of assistance including livelihood, educational and financial assistance. One (1) of this 13 beneficiaries has just received the last tranche of assistance during the 1st Quarter of CY 2011. From the remaining three (3) beneficiaries; one (1) is being reassessed for appropriate interventions and assistance while the two (2) beneficiaries are for follow-up since they are no longer coordinating with the region.

Aside from these beneficiaries, the region also accommodated two (2) individuals affected by HIV. They are mother and daughter who sought intervention from the region. They were given financial assistance worth Php9,600.00 and will be recommended to be part of this pilot project.

To further advocate interventions and services for Persons with HIV/AIDS (PHA) and Family/Children, the region also intensified its efforts to include this as part of advocacy meetings with Government Agencies, LGUs such as Valenzuela, Mandaluyong and Pasay City, and organizations such as KALIPI and Solo Parents Associations.

2.3 *Family Drug Abuse Prevention Program (FDAPP)*

Institutionalization of this community-based prevention program is being undertaken by the region. As one of the pilot areas where high incidence of drug abuse cases is recorded, Malabon City had its orientation on the project to its Key Leaders in Barangays where there are also high incidences of drug abuse cases on March 3-4, 2011 at Malabon City Hall. The activity was attended by 42 representatives who came from PNP-Malabon City, Malabon Local Health Unit, DSWD-NCR and the following Barangays: Catmon, Concepcion, Longos, Panghulo and Tonsuya.

Output of the activity is the Draft Plan of Activities for six (6) months on the Implementation of FDAPP of the participating Barangays. This will be the areas which the Region will be monitoring in terms of implementation.

2.4 *Modified Social Stress Model (MSSM) Tool*

As part of institutionalizing the use of MSSM Tool in assessing cases of Children in Need of Special Protection (CNSP) series of orientation and coaching sessions are scheduled for DSWD-NCR facilities catering to children such as Nayon ng Kabataan, Haven for Children, Jose Fabella Center, CRADLE and Community

Based Services Unit (CBSU). The first orientation on the use of MSSM Tool was conducted for the staff of Nayon ng Kabataan last March 23, 2011. The said center will administer the tool in their newly admitted cases starting March 28, 2011. This tool will not be used in assessing clients with mental disability and cannot articulate information about self.

2.5 *Project Helpline*

For this quarter, CBSU has received only one call through the helpline. The caller was seeking advice on a child that has behavioral problem. The social worker provided counseling services to guide and enlighten the caller. To date, the project has remaining funds amounting to P10,150.

2.6 *BARKADA sa Barangay*

In the implementation of the pilot testing of BARKADA sa Barangay Project, courtesy calls in the pilot barangays in Valenzuela and Manila were undertaken last January 14 and 28, 2011, respectively. The barangay chairpersons of Viente Reales and Marulas in Valenzuela and Bgys. 105 and 704 in Manila were oriented on the pilot project.

Orientation Training on Protective Behavior of pilot LGUs implementing BARKADA sa Barangay Project was held in Hotel Kimberly, Tagaytay last February 8-11, 2011. This was attended by Barangay officials and community leaders from the three pilot LGUs – Manila, Valenzuela and Quezon City. Since implementers in Quezon City were not able to attend the training, the region will guide them in their Re-Echo training for the Barangays.

2.7 *Time Bound Case Management and TransFER*

In order to transfer to the staff of Marillac Hills the knowledge about the social technology projects being pilot tested in their center, a Re-echo Orientation of Social Technology Projects was done last January 26-27, 2011 in Marillac Hills. This was attended by 45 staff from the different services of the Center.

As the implementing arm of TransFER, the After Care Team (ACT) was organized in its first meeting on February 1, 2011. The second ACT Meeting last March 2, 2011 was undertaken with case presentation of the clients that are recommended to undergo TransFER. The STB Focal Person on TransFER was present during the second meeting where he gave inputs and directions on managing the cases of the clients for TransFER.

Coaching and mentoring session by the Social Technology Bureau relative to the implementation of Time Bound Case Management and TransFER was held last February 23, 2011 in Marillac Hills. The STB staff emphasized the need to improve the case management of clients especially those that will undergo TransFER.

2.8 *Ako'y Kasali*

The first Child Participation Team (CPT) Meeting was held in Marillac Hills

last February 17, 2011. The center designated Ms. Cheryl Dedase, Psychologist, as the Child Protection Officer. The six (6) representatives which is called the Child Participation Council, were selected through a general assembly of all the clients wherein the client themselves voted their chosen representatives. These children drafted the Child Participation Council's roles and functions. There is still a need to clarify several issues in implementing this project such as allowing children representatives to sit down during the Rehabilitation Team Meetings where confidential matters are discussed and the process of grouping the CPT members into three groups based on the project components. These issues will be discussed in the next CPT meeting.

2.9 *Enhanced Modular Package for Women*

The region is still waiting for the approval of the Secretary on the guidelines in the implementation of this Social Technology Project. Identified pilot areas are Haven for Women (center-based approach) and Las Piñas (community-based approach).

3. Research

After the successful conduct of the Research forum for the regional research entitled "Out of the Center and Into the Streets: How Repeatedly rescued Clients Find Their Way Back to Homelessness" last December 16, 2010, the said research is already for publication and is expected to be distributed within the first semester of CY 2011.

Meanwhile, the Region facilitated review of seventeen (17) research requests wherein six (6) were endorsed to Central Office and subsequently been approved. (*See list below*). The remaining eleven (11) research proposals were returned to their respective proponents for revision/completion of requirements.

List of Approved Research for the 1st Quarter of CY 2011

1. Level of Intimacy and Codependency among Women in Abusive Relationship
2. A Qualitative Study on the Psychological Effect of Orphanhood on the Social and Emotional development of Children
3. A Comparative Study on the Quality of Life and Attitudes towards Discrimination of Male and Female Children in Conflict with the Law (CICL).
4. Effects of Revitalized Biopsychosocial Intervention Package on the Stress and resilience of Sexually-Abused Female Adolescents
5. Towards a Meaningful Employment of Young Adults with Disability
6. Personality Pattern and Coping Mechanism of Trafficked Children

These researches were already conducted in the different Center/Institutions of the region and proponents are finalizing their findings prior submission to the region.

4. National Household Targeting System for Poverty Reduction

Continuous implementation of the On-Demand Application, Validation and Saturation of pockets of poverty was implemented during the 1st Quarter of CY 2011.

For the On-Demand Application (ODA), enumeration and encoding have been completed in the first week of January 2011. Out of the total target of 86, 241 households, 144, 444 or 167% households or applications were received and subjected for names verification in the database. Out of these household's applications, 86% or 124, 408 households without match from database were approved for assessment/ enumeration. From the total number of approved applications, 116,333 households or 94% for assessments were enumerated. The remaining 6% were no longer enumeration for three reasons: households were unlocated, addresses are bogus or applicants belong to a single household.

To address complaints and grievances, Validation was also conducted. This phase was finished on February 28, 2011. Out of the projected 75,109 target households who would have possibly file complaints and grievances, only 50,339 applications or 60% were received. These applications represent complaints on exclusion, inclusion and correction of entries. From these applications, 6,019 were already included in the NHTSPR database, hence only 88% or 44,320 households were approved for enumeration. However, due to reasons similar to the ODA applications, only 32,104 households are enumerated. Aside from this number, there were also 215 complainants on the NHTSPR database. These are Brgy. Officials, People's Organizations and concerned citizens who claims error on the database. To resolve their complaints, saturation of households was done which resulted in the enumeration of another 31,004 households. Thus, in total, there were 63,108 households validate.

Finally, on the Saturation of areas recommended by World Bank, out of the 234,348 target households, 136% accomplishment was achieved by the region by enumerating 319,787 households in the said areas. Saturation was completed last March 14, 2011.

B. STANDARDS SETTING, LICENSING AND ACCREDITATION SERVICES

The Standards Unit ensures the registration, licensing and monitoring of standards compliance of NGOs and accreditation of service providers such as Day Care Workers, Marriage Counselors and Court Social Workers and has accomplished the following:

| Service | Plan for this Quarter | Served | % of Accomplishment |
|-----------------|-----------------------|--------|---------------------|
| NGO | | | |
| • Registration | | | |
| - Assessed | 11 | 7 | 64% |
| - Registered | 11 | 7 | 64% |
| • Licensing | | | |
| - Assessed | 7 | 10 | 143% |
| - Licensed | 7 | 10 | 143% |
| • Accreditation | | | |
| - Assessed | 14 | 11 | 79% |
| - Accredited | N/A | N/A | |

| Service | Plan for this Quarter | Served | % of Accomplishment |
|--|-----------------------|-------------------|---------------------|
| <ul style="list-style-type: none"> Centers Accredited - ECCD Centers Accredited | 36 | 37 | 103% |
| Other Concerns | | | |
| <ul style="list-style-type: none"> SWD Standards Developed/Enriched | ANA | 1 | |
| <ul style="list-style-type: none"> Regional Solicitation Permit | 2 | 7 | 350% |
| <ul style="list-style-type: none"> Duty Free Entry Requests endorsed to the Standards Bureau | 1 | -- | |
| <ul style="list-style-type: none"> Fund Drives Authorized | 2 | 5 | 250% |
| <ul style="list-style-type: none"> NGO Complaints | ANA | 6 (old) & 3 (new) | |
| <ul style="list-style-type: none"> Accredited Service Providers - ECCD Service Providers | 36 | 37 | 103% |
| <ul style="list-style-type: none"> - Social Workers Handling Court Related Cases | 2 | 1 | 50% |
| <ul style="list-style-type: none"> - Marriage Counselors | 2 | 1 | 50% |

1. Social Welfare and Development Agency (SWDA)

Assessed and Registered

For the 1st quarter of CY 2011, out of eleven (11) SWDAs target, the Region have **assessed and registered seven (7)** SWDAs. The registered SWDAs are people's organization and resource agencies situated in four (4) LGUs which implements both community-based and residential cares services.

Assessed and Licensed

As of march 2011 out of targeted for assessment a total of seven (7) or 63% Auxiliary SWDAs have issued Registration Certificate. It consists of four (4) Rseource Agencies anf three (3) People's Organization coming from four (4) cities. Three (3) from Quezon City, two (2) from Manila and one (1) from Makati and Manila.

2. On Accreditation of Service Providers

Social Workers Handling Court Related Cases

Out of the two (2) target Social Workers Handling Court Related Cases, the Region has accomplished 50% or pre-assessed one (1) Social Worker Handling Court Related Cases for accreditation. After having met the minimum requirements for accreditation documents were forwarded to Standards Bureau for issuance of accreditation certificate. The Region together with Standards Bureau conducted accreditation

assessment to five (5) Social Workers from Marillac Hills and Adoption Resource and Referral Unit.

Pre-Marriage Counselors

For this quarter, only one (1) application for accreditation for Pre-Marriage Counselor was pre-assessed and endorsed by Standards Unit having complied the documentary requirements for accreditation. Likewise, three (3) Pre-Marriage Counselors from San Juan Population Development Office were issued accreditation certificates during the Field Office Flag Ceremony. Said Counselors were endorsed last quarter of the previous year.

Day Care Workers

The Region accredited thirty-seven (37) Day Care Workers out of target thirty-six (36) which is 102% accomplishment. Of thirty-seven (37) DCWs 22 are from Manila, 5 each from Makati, Mandaluyong and Las Piñas City.

The Unit acted as Resource Person to a four (4) day training entitled “ A Day Care Training on Development of Integrated Curriculum and Teaching Materisla” which was participated by Day Care Workers/City/Municipal Social Welfare Development Office.

With the conduct of the Social Welfare and Development (SWD) Forum on User’s Fee in Day Care Center last March 2011, the Region recommended for enhancement of Administrative Orders/Guidelines pertaining to ECCD based on the recommendations and limitations by the intermediaries.

3. For Public Solicitation

Nationwide Fund Campaigns, there are five (5) NGOs issued permit for national fund drive. These NGOs are operating in areas of Caloocan, Manila, Mandaluyong and Quezon City. Three (3) NGOs are regularly applying for solicitation permit to augment the agency’s resources in the implementation of its programs and services while the two (2) new applicants are applying solicitation permit to support its volunteer workers.

Local Fund Campaigns, there are seven (7) applicants issued Regional Solicitation Permit. Out of seven (7) NGOs, three (3) are registered, two (2) are registered and licensed while the remaining two (2) are accredited with the Department. The methodologies used are placement of coin banks at Ever Gotesco Malls, LRT 1 Stations, Schools, Universities and other Companies in NCR, selling of tickets, distribution of letters of appeal and donor cards, registration forms and text messages. Purpose of fund campaign of these NGOss is to raise funds to augment their resources for the implementation of their programs and services.

4. On ABSNET

The five (5) clusters of ABSNET-NCR were able to conduct its regular quarterly meetings. The following are the highlights of their meeting:

- Assessment of 2010 accomplishment of each clusters and identified its gaps in the implementation of programs and services.
- Discussion of their project proposal and involvement of local government offices to their activities such as advocacy in promoting the rights of marginalized sector.
- Orientations on AO 17 and 18 series of 2008.
- Provision of technical assistance to NGOs who were previously registered, licensed and accredited by the Department but have not yet complied with the new guidelines.

C. SUPPORT, SERVICES AND TECHNICAL ASSISTANCE TO INTERMEDIARIES

To ensure that the different SWD programs and services of the department are effectively and efficiently implemented by our intermediaries, the Region, through its Units regularly and continuously conduct activities that will provide opportunity to enhance the capacities and knowledge of our intermediaries as well as resource augmentation. Furthermore, this serves as venue in addressing the issues and concerns raised by our partner agencies and providing necessary recommendations thereof as well as to strengthen the delivery of services to beneficiaries.

1. Trainings/Orientations/Seminars/Meetings for Intermediaries

For this quarter, the Institutional Development Unit conducted the following trainings/orientations/seminars/meetings for intermediaries:

| Name of Orientation/Training | LGU | NGOs | POs | Agreements Reached |
|--|-----|------|-----|---|
| | | | | |
| On SWD Policy and Development | | | | |
| - Standards Development | | | | |
| 1. Consultation on the Draft Omnibus Standards for Day Care Center, other ECCD Centers and its Service Providers | 20 | 18 | -- | Development of modules focusing on the enhancement of NGO and Region's staff capability in ensuring standard compliance as well as monitoring and evaluation. |
| Direct Service Delivery/ Transfer of Technology | | | | |
| 1. Training on Gender Sensitive Case Management | 7 | 17 | | -There is a need to improve the GRM manual which was designed for VAW cases only. - Conceptualization of generic and integrated tools as reference to the existing tool being utilized by the Region, LGUs and NGOs. |

| Name of Orientation/Training | LGU | NG Os | POs | Agreements Reached |
|--|--|-------|-----|---|
| | 2. National Writeshop on Home Care Manual for Senior Citizen | 5 | 2 | |
| 3. Unlad Kabataan Program Assessment and Planning Workshop of NCR-PYAP | 15 | -- | 11 | - UKP should be revived and empowered as part of PYAP programs. |
| 4. Orientation on Training on Protective Behavior (Training of Facilitators for the Implementation of BARKADA sa Barangay Project) | 8 | | | - Protective behavior should be mainstreamed in the community as part of protection strategies in the prevention of sexual abuse among children and youth. |
| Advocacy in Behalf of Vulnerable Sector | | | | |
| 1. Regional Orientation on the Provision of Social Pension for Indigent Senior Citizens | 34 | 1 | 8 | - Participants were oriented on the guidelines in providing subsidy to indigent older persons in NCR. |
| Networking and Partnership | | | | |
| 1. Volunteer Groups Planning Workshop | 9 | 27 | 88 | Volunteer groups conferred their commitment in their specific engagements in the Bantay, Tulay, Gabay and Kaagapay Framework in support to the DSWD Anti-Poverty programs on convergence. |
| 2. Regional Consultation with Civil Society Organizations re FY 2012 Budget Preparation | | 22 | 7 | - The consultation meeting encouraged the participation of CSO in budget preparation. |
| 3. Consultation Meeting with LGUs on Pantawid Pamilyang Pilipino Program | 44 | -- | -- | - The meeting served ad venue in updating the status of implementation of the program in NCR and revisited the MOA compliance between the LGUs and RPMO. |
| 4. SWDLNet-NCR TWG Meeting on Module Development | 20 | 5 | -- | There is a need of involvement of the academe and NGO To finalize module on monitoring and evaluation |

For this quarter, the Region targeted to conduct two (2) capability building trainings for intermediaries with eighty-two (82) participants. Out of the target, four (4) trainings were conducted and were able to trained seventy-six (76) intermediaries. The training conducted is based on the submitted training needs inventory of LGUs and NGOs which addressed to their needs specifically case management.

2. Livelihood (SEA-K)

Organized SEA-K Level 1

| Target for 1 st Quarter | Accomplishment |
|---|-------------------------|
| No specific target for this quarter as the Unit focuses on the convergence framework of the Department. | 2 SKGs / SKAs and 1 SKI |

- For this quarter, the Region was able to organized 2 SKGs/SKAs and 1 SKI at Quezon City in Brgys. Pansol and Pasong Tamo with 31 family beneficiaries served and a total of Php. 144,500.00 capital assistance provided.
- In line with the convergence strategy being implemented by the Department, Livelihood Unit together with the Pantawid Pamilyang Pilipino Program (4Ps) identified areas for implementation of convergence. The following are the target areas for 2011:

| LGU | No. of Barangays | Total no. of 4Ps Beneficiary | Total Target Beneficiaries for Livelihood (18% of the total no. of 4Ps beneficiaries) | No. of SKAs/SKGs for Organization |
|----------|---|------------------------------|---|-----------------------------------|
| Caloocan | (1) Brgy. (Bagong Silang) | 2,128 | 383 | 15 |
| Manila | (3) Barangays - Brgy. 649 - Brgy. 20 - Brgy. 105 | 2,963 | 533 | 21 |
| Navotas | (4) Barangays - Brgy. San Roque - Brgy. Tangos - Brgy. Tanza - Brgy. Daang Hari | 2,150 | 387 | 20 |
| Pasay | (16) Barangays - Brgy. 156, 113, - Brgy. 178, 179 - Brgy. 184, 95 - Brgy. 123, 133 - Brgy. 201, 13 | 1,537 | 277 | 11 |

| LGU | No. of Barangays | Total no. of 4Ps Beneficiary | Total Target Beneficiaries for Livelihood (18% of the total no. of 4Ps beneficiaries) | No. of SKAs/SKGs for Organization |
|-------------|---|------------------------------|---|-----------------------------------|
| | - Brgy. 88, 89 - Brgy. 91, 52 - Brgy. 91, 52 - Brgy. 5, 14 | | | |
| Pasig | (4) Barangays - Brgy. Pinagbuhatan - Brgy. Manggahan - Brgy. Kalawaan - Brgy. Sta. Cruz | 2,054 | 270 | 13 |
| Quezon City | (2) Barangays - Brgy. Payatas - Brgy. Commonwealth | 1,540 | 277 | 11 |
| Taguig | (3) Barangays - Brgy. Tuktukan - Brgy. Western Bicutan - Brgy. Sta. Ana | 1,473 | 265 | 11 |
| Total | 33 Barangays | 13,845 | 2,492 | 100 |

The data above shows that out of the 13, 845 target families in Set 1 only 2,492 or 18% will be recommended for livelihood assistance and with that a total of 100 groups/associations will be organized.

Status of Implementation

*Total program Reached Out (1994-Present)

| LGU | Served | | | | Total Family Beneficiaries Served | Total Capital Assistance Provided |
|-------|--------|------|------|--------------|-----------------------------------|-----------------------------------|
| | SKAs | SKGs | SKIs | Total Served | | |
| 17 | 691 | | | 691 | 17,908 | 78,947,105.23 |
| | | 121 | | 121 | 1,722 | 7,575,867.80 |
| | | | 152 | 152 | 152 | 686,050.00 |
| Total | 691 | 121 | 152 | 964 | 19,782 | 87,209,023.03 |

- From 1994 to present, a total of 964 SEA-K associations, groups and individuals were organized and provided capital assistance amounting to Php 87,209,023.03 which assisted 19, 782 families.
- Out of the 964 organized, 904 were DSWD funded amounting to Php. 82,819,973.00 breakdown as follows:

| | | |
|--------|---|-----|
| - SKAs | - | 671 |
| - SKGs | - | 102 |
| - SKIs | - | 131 |

- While the remaining 60 were funded by other fund source which amounts to Php. 4,389,050.00

| | | |
|--------|---|----|
| - SKAs | - | 20 |
| - SKGs | - | 19 |
| - SKIs | - | 21 |

| Total no. of SKAs/SKGs/SKIs | Total no. of Active Cases | Total no. of Inactive Cases |
|-----------------------------|---------------------------|-----------------------------|
| 904 | 249 | 655 |

- As against to the 904 organized SEA-K Projects with 249 active SKAs or 28% of the total organized and 655 inactive SKAs or 72%. The following are the reasons of the inactive cases:
 - Inadequate supervision of City Social Welfare Office specifically on the social preparation process.
 - SKAs which were organized and funded under General Agreement on Tariff and Trade (GATT) and Lingap Para sa Mahihirap (LPM) could no longer be found.
 - SKAs were no longer operational as the capital assistance provided was used for the basic needs of the family.
- Out of the 655 inactive cases, 447 SKAs are for closure while 208 SKAs are for rehab. The 208 for rehab SKAs are willing to be reactivated and SKAs with arrears have agreed to pay their overdue accounts.
- The remaining 166 SKAs are for closure and the following is the breakdown per LGU:

| For Closure | | |
|-------------|--------------|---|
| LGU | No. of Cases | Action Taken |
| Caloocan | 15 | Assessed/validated and recommended for closure with terminal report |
| Las Piñas | 9 | |
| Makati | 12 | |
| Malabon | 7 | |
| Manila | 32 | |
| Muntinlupa | 3 | |
| Navotas | 7 | |
| Parañaque | 9 | |
| Pasig | 11 | |
| Quezon City | 24 | |
| San Juan | 11 | |
| Taguig | 9 | |
| Valenzuela | 17 | |
| Total | 166 | |

Due to the intervening activities particularly in preparing for the convergence framework the scheduled case conference was deferred. Target schedule will be on 2nd quarter of this year.

Rollback Repayment

(note: data below are same as the last quarter no update as of this quarter)

| Capital Assistance Provided | Amount Due as of March 2011 | Amount Paid as of March 2011 | Arrears | Repayment Rate Target | Actual Repayment Rate |
|-----------------------------|-----------------------------|------------------------------|---------------|-----------------------|-----------------------|
| 82,675,673.03 | 79,296,098.03 | 57,333,537.06 | 21,962,560.97 | 80% | 72% |

- As of this month, the rollback repayment rate reached 72% vis a vis a target of 80% collection. Hereunder are the following action plans in order to achieve 80% monthly rollback collection.
- Meet with local counterparts so as to discuss the status of SEA-K associations and come up with a collaborative plan to improve the collection of rollback.
- For PDOs together with local counterparts to assessed and validated old inactive cases and recommended for closure.

SEA-K Level II (Kabayan)

- The Department is set to target one (1) Kabayan for 3rd quarter of CY 2011 to 45 family beneficiaries with a capital assistance amounting to Php. 1,000,000.00.

Rollback Repayment

(note: data below are same as the last quarter no update as of this quarter)

| No. of SEA Caseload Inventory | No. of Beneficiaries | Amount of Capital Assistance | Amount Due | Amount Paid | Target on RR | Actual RR |
|-------------------------------|----------------------|------------------------------|--------------|--------------|--------------|-----------|
| 13 SEA Kabayan | 790 | 14,623,400.00 | 4,434,053.33 | 3,770,414.33 | 80% | 85% |

- A rollback rate of 85% was reached under SEA-K Level II as against 80% regional target; this was attributed to the active participation of SEA-K members who were able to pay their obligation on time and support of LGU workers in the implementation of the program.

3. Disaster Relief Augmentation

The Disaster Response Unit of the Region continuously provides augmentation to intermediaries during disaster occurrences:

| Month | # of Fire Incidents/ Other | Affected families/ Individuals | Injured / casualty | # of Damaged Structures | Augmentation Support to LGUs |
|-------|----------------------------|--------------------------------|--------------------|-------------------------|------------------------------|
| | | | | | |

| | Disaster occurrence | | | (Residential/ Commercial) | |
|----------|--|---|--|---------------------------|--------------|
| January | 6 fire occurrences 1 Bombing Incident 1 Collapsed Incident | 723 families / 3,041 individuals 21 Individuals 11 Individuals | -- 21 severely injured and 5 casualties 1 severely injured and 10 casualties | -- -- -- | 402,180.00 |
| February | 13 fire occurrences | 3,000 families / 13,802 individuals | 18 casualties and 17 missing persons | 1,562 | 1,681,400.00 |
| March | 9 fire occurrences | 551 families / 2,210 individuals | 3 injured / 6 casualties | -- | 476,000.00 |
| Total | 28 fire occurrences 1 Bombing and Collapsed Incident | 4,274 families / 19,085 individuals | 25 injured / 39 casualties / 17 missing | 1,562 | 2,559,580.00 |

- The data above shows that there are twenty-eight (28) fire occurrences, 1 bombing and 1 collapsed incident occurred during the first quarter of the year which affected the Four Thousand Two Hundred Seventy Four (4,274) Families or Nineteen Thousand Eighty-Five (19,085) individuals. The occurrences leave seventeen (17) missing persons, twenty-five (25) severely injured persons and took the life of thirty-nine (39) individuals.
- Compared to the same quarter of the previous year, the occurrence of fire incidents increased by 71% however the affected families/ individuals have decreased by 46%.
- Family Packs of assorted foodstuff, blankets, bottled waters were provided to the victims of the fire and typhoon incidents amounting to Php 2,559,580.00. Augmentation support was provided by the Region thru Legislators, the Local Government Units, City/Municipal Social Welfare Offices and Non- Government Organizations. The affected cities were Quezon City, Pasig, Parañaque, Muntinlupa, Las Piñas, Makati, Navotas and Manila.

- On the bombing incident, the Region deployed fifty (50) disaster team members who conducted the following:
 - Provided emotional/psychological support to the twenty-one (21) victims and their families and assisted the families in various hospitals and funeral parlors in facilitating their needs.
 - The hospital/medical expenses and other needs of the victims were shouldered by the Region amounting to Php. 4,500,000.00
 - Coordinated with other Region for further case management of victims under their jurisdiction and facilitated the transportation of cadaver and their family to Batangas and Surigao.
- On the Repatriated OFWs from Libya, the Region provided financial and transportation assistance to the repatriates in coordination with Overseas Worker Welfare Administration (OWWA). The Region had also undertaken the following:
 - Provided psychological first aid and medical assistance to the 365 repatriated OFWs.
 - Facilitated the transportation of two (2) OFWs amounting to Php. 12,000.00.

4. Priority Development Assistance Fund (PDAF)

a. *Fund Transfer/Releases:*

As for this quarter, a total of Php. 3,138,750.00 was **sub-allotted** to the Field Office and will be solely implemented at the Crisis Intervention Unit. The said amount is from the priority development assistance fund of Congressmen Crisologo, De Jesus, Colmenares and Bravo and Senator Pangilinan.

For **fund transfer**, the Region released Php 2,620,000.00 to two (2) NGOs which caters to individuals/families in crisis, advocates for the protection of children and implements CIDSS. The 74.8% or Php. 1,960,000.00 of the fund will be allocated for provision of financial assistance to the needy and the remaining 25.2% or Php 660,000.00 is intended for advocacy and capability building activities. These amounts are charged against the PDAF of Congressmen Abante and De Jesus.

b. *Project Proposals Reviewed and Assessed*

The Region thru PDAF Unit reviewed and assessed a total of sixteen (16) project proposals in support for the utilization of PDAF amounting to Php 23,043,645.00 all for implementation by the Region. Out of the sixteen (16) proposal seven (7) are on-going and the remaining eleven (11) proposals are on process for approval.

Provision of assistance to individuals in crisis has the highest allocation amounting to Php. 9,979,000.00 or 43.3%. Educational assistance to deserving students has Php. 6,073,000.00 or 26.3% allocation. Php. 5,340,000.00 or 23.2% is for provision of services for Day Care Centers, 5% or Php. 1,151,645.00 is intended for services to Older Persons and 2.2% or Php. 500,000.00 is allocated for purchase equipment for the benefit of identified less privileged groups and communities.

c. Strengthening partnership with partners

Provision of technical assistance to enhance project proposals was conducted and as well as series of meetings with legislators to address the issues and concerns encountered in the implementation of programs and services.

5. Special Projects

Health and Nutrition

a. Supplemental Feeding Program

- ❖ For this quarter, implementation of Supplemental Feeding Program was deferred as its implementing guideline is still for finalization of Program Management Bureau. Said guideline was only approved on February 21, 2011 as Administrative Order no. 4 series of 2011 or the "Guidelines in the Implementation of the Supplemental Feeding Program".

b. Supplemental Feeding Program under Kabisig ng Kalahi

- ❖ For the period of January to March 2011 a total of thirty-four (34) modules of supplemental feeding program were launched and monitored by Kabisig ng Kalahi, CSWDOs and Special Projects Unit staff benefiting a total of 90 community-based malnourished children from seven (7) LGUs namely Pateros, Manila, Las Piñas, Mandaluyong, Pasig, Makati and Quezon City. Likewise, social preparation was conducted such as orientation on the rights of the child and conducted parent effectiveness seminar for parents noting the appropriate health and nutrition of their children. The project has alleviated the nutritional status of malnourished children.

Education

a. Petron Tulong Aral Program

- ❖ A total of 4, 481 indigent and deserving students are presently enjoying the benefits of the PETRON Tulong Aral Program. In sustaining said program a stakeholders' meeting was conducted highlighting the action plan for SY 2011-2012 including the upcoming graduation ceremony of the scholars.

Other Programs

a. Sagip Kalinga Project

- ❖ In ensuring the effectiveness of the project and program, the Region conducted a post-evaluation of "Paskong Ligtas para sa Batang Kalye Kapwa Natin Palayain sa Panlilimos" last February 2011. The activity aimed to identify the gaps in the implementation of the program, strengthen partnership with

stakeholders and come up with a sustainable plan to address concern on street children.

- ❖ In ensuring that the action plan will be implemented, the LGUs agreed to practice systematic profiling, proper documentation with pictures of street children/families and ensure a baseline data to be used during inter-agency meeting to NHA and HUDCC, encouraged all Barangays of respective cities/municipalities to convene the BCPC for their involvement in the project and habitual rescued/ community based clients must have proper case management.

D. DIRECT SERVICES TO COMMUNITY-BASED CLIENTS

1. Community Based Services

The Region continuously caters to children and women in difficult circumstances (CEDC/WEDC) and persons with HIV/AIDS (PHAs) thru counseling, provision of psychological, psychiatric, legal/consultation, transportation and financial assistance.

Stated below are the categories of cases served for the quarter:

| CEDC | Cases Served for the 1 st Quarter, 2011 |
|-------------------------------------|---|
| Neglected | 9 |
| Rape | 9 |
| Incest | 8 |
| Acts of Lasciviousness | 0 |
| Physical Abuse | 13 |
| Psychological Abuse | 0 |
| Victims of Trafficking | 4 |
| Victims of Illegal Recruitment | 0 |
| Victims of Prostitution | 3 |
| Victims of Pornography | 0 |
| Child Labor | 5 |
| CICL | 0 |
| Others (Walk-in & Referred Clients) | 63 |
| Total | 114 |

Among the cases served under CEDC, cases of walk-in and referred clients got the highest number of cases served which is 63 or 55%. These are walk-in clients requesting for counseling and referrals from government offices and concerned individuals for conduct of Parental Capability Assessment, temporary shelter, custody and after care. This is followed by cases of Physical Abuse which has a total of 13 or 11.4% and rape and neglected cases which both have a total of 9 cases served or 7.89% of the total cases served.

| WEDC/MEDC | Cases Served for the 1 st Quarter, 2011 |
|-----------|---|
| Rape | 1 |
| Incest | 0 |

| | |
|-------------------------------------|-----------|
| Acts of Lasciviousness | 0 |
| Physical Abuse | 2 |
| Victims of Trafficking | 6 |
| Victims of Illegal Recruitment | 0 |
| Victims of Prostitution | 2 |
| Victims of Pornography | 0 |
| HIV | 1 |
| Others (Walk-in & Referred Clients) | 60 |
| Total | 72 |

Among the cases served under WEDC/MEDC, cases of walk-in and referred clients had the highest number of cases served with a total of 60 or 83.33%. These are walk-in clients requesting for parental capability assessment, counseling, referrals for assistance and temporary shelter, custody and after care. This is followed by victims of trafficking which has 6 or 8.33% and physical abuse and victims of prostitution that both have a total of 2 or 2.77% of the total cases served.

2. Services for Communities in Crisis

For the 1st quarter of 2011, the Region has served the following clients:

| Category of Cases | Number of clients served |
|--|--------------------------|
| FHONA | 14,708 |
| CNSP | 46 |
| CICL | 1 |
| WEDC | 18 |
| PWD | 12 |
| Senior Citizen | 1,191 |
| Disaster Victims | 3 |
| Deportees | 0 |
| Strandees | 18 |
| Victims of Human Trafficking / Illegal Recruitment | 4 |
| Others | 1 |
| Total | 16,002 |

For this quarter, the Region served a total of 16,002 clients both from regular/ walk-in and referred by legislators through their Priority Development Assistance Fund (PDAF). Among the cases served, Family Heads and other Needy Adults (FHONA) has the highest number with 14,708 or 91.9% followed by the senior citizen with 1,191 or 7.44% and CNSP with 46 or 0.28% of the total number of clients served.

Hereunder is the breakdown of assistance provided to CIU clients through regular funds and PDAF with corresponding allocation:

| Nature of Assistance | Number of clients served | | Total | Amount extended by source of funds | | Total |
|----------------------|--------------------------|------|-------|------------------------------------|------|-------|
| | Regular | PDAF | | Regular | PDAF | |
| | | | | | | |

| | | | | | | |
|---------------------|--------------|---------------|---------------|---------------------|----------------------|----------------------|
| Medical | 1,415 | 5,310 | 6,725 | 2,550,876.71 | 6,725,675.25 | 9,276,551.96 |
| Burial | 214 | 1,823 | 2,037 | 412,500.00 | 9,825,650.00 | 10,238,150.00 |
| Transportation | 445 | 480 | 925 | 595,651.37 | 1,429,581.82 | 2,025,233.19 |
| Financial | 275 | 2,505 | 2,780 | 263,374.80 | 5,721,776.00 | 5,985,150.80 |
| Educational | 0 | 3,295 | 3,295 | 0.00 | 1,823,300.00 | 1,823,300.00 |
| Livelihood | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Hot Meals | 0 | 0 | 0 | 0.00 | 0.00 | 0.00 |
| Material/Food Packs | 240 | 0 | 240 | 27,700.00 | 0.00 | 27,700.00 |
| Total | 2,589 | 13,413 | 16,002 | 3,850,102.88 | 25,525,983.07 | 29,376,085.95 |

For the 1st quarter of 2011, there are a total of 16,002 clients served by the Crises Intervention Unit (CIU) amounting to P 29,376,085.95 which were provided through various forms of assistance. Among the said assistance, burial assistance rank as number one in terms of provision of assistance to clients with 34.85% fund utilized followed by medical assistance with 31.57% and financial assistance with 20.37% of the total amount provided/ utilized.

Most of the CIU clients are usually referred by legislators and walk-in clients who have medical, transportation, burial and educational needs while some are cases referred by LGUs, NGOs and other organizations.

Further, the Memorandum of Agreement (MOA) with Mercury Drugstores on Quezon Avenue, Paco, Pandacan, Ermita, PGH and Pasig branches on the provision of medicines to the referred clients of DSWD-NCR were renewed this January of 2011.

3. Adoption Resource and Referral Unit

For this quarter, the region served a total of three hundred sixty-seven (367) cases of which 265 or 72.20% are carry-over and 102 or 27.79% are new cases. Of these, 1 was already provided with adoption decree, 3 were assessed and endorsed to ICAB, 35 were provided concrete information on adoption/ foster care program/ pre-adoption counseling, 40 were issued certification declaring a child to be legally available for adoption, and 210 children were placed thru alternative parental care while the remaining 78 are still under review.

Further, the Aruga at Kalinga sa mga Bata sa Barangay continuously provide foster care with subsidy to six (6) children with six (6) foster families, while there are fifty-three (53) children provided with foster care to 49 foster families without subsidy.

4. Minors Traveling Abroad

For the 1st quarter of 2011, Travel Clearance Unit (TCU) has served a total of 2,141 clients applying for travel clearance permit wherein 1,059 are male and 1,082 are female. The most common reasons for travel are vacation/ tourist, immigration and educational tour and the most common country destinations are Singapore, Hongkong, China and USA. Total amount raised for this quarter is six hundred fifty-five thousand and eight hundred pesos (P 655,800.00).

5. NAIA Task Force against Trafficking in Persons (NAIATFATP)

For this quarter, NAIATFATP served a total of two hundred fifty-one (251) clients/victims of trafficking. Majority of reported victims are female with ages ranging from 19-30 years old with a total number of 158 or 62.95%, while the remaining 93 or 37.05% are male victims within the age bracket of 19-60 years old.

Most of the victims came from Region IV-A and B, Region 3, ARMM and NCR who are supposed to work as seaman in Dubai while others were supposed to work as household service workers/ domestic helpers in Hongkong and Singapore and were oriented by their recruiter to pose as a tourist so that they could immediately leave the country.

All 251 victims were provided psycho-social counseling and legal assistance, while other victims were also provided other interventions needed such as medical assistance to 18 identified victims, referrals to Visayan Forum Foundation, Inc. (VFFI) for temporary shelter of 55 victims and reintegration to families for the 188 victims. There were 8 victims who were immediately released and respective cases closed after consultation and approval of the investigator-on-case and assigned prosecutors.

6. Pantawid Pamilyang Pilipino Program

As of the 1st Quarter of CY 2011, the region has registered 60,684 or 73.37% household beneficiaries since 2008 from a total of 82,708 potential household beneficiaries. Out of the 60,684 registered beneficiaries, 61% are Set 4 beneficiaries. This percentage accounted for the 37,087 newly registered household for the 1st Quarter of CY 2011 which is 72.84% of the 50,448 target households for Set 4.

Courtesy Call to Legislators

Courtesy Call to Legislators was conducted from the request and initiative of the legislators at their respective offices or at the field office. The purpose of the meeting was for the legislators to have a basic orientation about the program, to obtain an updated status of implementation of the program in their respective districts, also to provide the opportunity to hear out the issues and concerns of the representative about the program implementation. The following nine (9) local legislators and three (3) party-list representatives were provided orientation on the program

- 1) Muntinlupa City Lone District Representative Rodolfo Biazon
- 2) City of Manila, 3rd District Representative Zenaida B. Angping
- 3) City of Manila, 1st District Representative Benjamin D.R. Asilo
- 4) City of Manila, 5th District Representative Amado S. Bagatsing
- 5) City of Manila 6th District Representative Rosenda Ann Ocampo
- 6) City of Manila, 2nd District Representative Carlo V. Lopez
- 7) Quezon City, 2nd District Representative, Winston T. Castelo
- 8) Taguig City, 1st District Representative, Arnel Cerafica
- 9) Taguig City, 2nd District Representative Sigfrido R. Tiña
- 10) Gabriela Partylist
- 11) ABS Partylist (Arts, Business, and Sciences)
- 12) BH (Bagong Henerasyon)

Social Advocacy and Marketing

The NCR RPMO was able to assist in the conduct of video documentation during the field visits of ADB representatives and their guests from Japan, Vietnam, students from the UP National Center for Public Administration, and journalists from Radio-Television Malacañang. Moreover, production and preparation of Pantawid Pamilya radio advertisement, and procurement for Pantawid Pamilya Desk Calendars were done. Also, the RPMO was able to submit two success stories, posted three news related articles on the DSWD website, and assisted in the announcement of a media advisory relative to the Community Assembly / Registration extension for Set 4 beneficiaries.

E. DIRECT SERVICES TO CENTER-BASED CLIENTS

Jose Fabella Center (JFC)

Jose Fabella Center has served 903 clients for this quarter or 19% of the annual target which is 4,800 clients. Among these clients served, 70% or 693 were new cases. Disaggregated by their sector, there are 445 adults, 326 children, 132 PWDs. Further, among these 903 clients, 537 are vagrants, 269 are transients and 97 are mendicants. For the quarter alone, 77% or 699 clients were discharged through reintegration to families/relatives (649), transfer to another institution (29), job placement (1), leave without permission (18) and mortality (2).

Among the highlights of accomplishment of JFC for this quarter are the following:

- Conducted Life Skills Enhancement Session with twenty (20) streets children. The said activity aims to allow every participants to realize self-worth and the value of their significant others and participant is encourage to express/identify their strengths and weaknesses. The activity convey the clients to have a smooth flow of conversation and exchange of ideas among themselves as well as plans and goals were gradually determined and came up with own realization.
- On health concerns, a total of 98 clients were included in the mass scabies treatment wherein the Medical Staff and nursing students from Chinese General Hospital applied Neem Tree Ointment to clients who were suffering from Scabies infection. These resulted to partial to complete resolution of scabies as well as Mass Deworming to 168 clients. This was done to treat intestinal parasitism and to prevent anemia and malnutrition.
- Dietary concern, food demo was conducted and was attended by twenty one (21) able clients. They were able to gain knowledge on how to make an embotido, kundol candy, pulboron, bukayo candy Bihon Guisado, Pork and Chicken Tocino, Shing a- ling and Gulaman juice.
- A total of sixty-seven (67) clients including minors, Persons with disabilities and mentally challenged were engaged in productivity service such as repair of damaged pillow cases and pants of clients thru hand sewing, cloth de-threading, Origami, Flower paper, doormat projects and souvenir ballpen. These activities provided opportunity for

the clients to develop their skills that can possible help them earn income upon eventual family reintegration.

- Continuous conduct early warm-up exercise such as jogging, volleyball and basketball to help the clients to be physically fit as wellness program for clients.

Reception and Study Center for Children (RSCC)

RSCC has served 70 clients for this quarter equivalent to 57% of its annual target which is 123. Among these clients, 12 are new (17%) and 58 are carry-over cases (83%). New cases include those who were neglected (7), abandoned (4), and physically-abused (1). Out of those persons served, 10 clients or 14% were discharged with the following breakdown: 7 were reunited with their families / relatives, 2 were placed for foster family care and one was placed for inter-country adoption.

Among the highlights of accomplishment of RSCC for this quarter are the following:

- On Rehabilitation of Client, one (1) child with multiple physical disabilities was placed to Inter country adoption placement under Special Home Finding of the Inter Country Adoption Board.
- There are thirty two (32) clients continuously under tutorial classes inside the center thru a teacher sponsored by Open Heart Foundation while seven (7) children are mainstreamed in the McDonalds Bahay Bulilit Day Care Center inside the RSCC compound. Clients learned how to read and write and basic math, etc. as well as to socialize with the other children during their classes.
- On health, conducted annual physical examination to sixty-five (65) clients on February 28, 2011 in line with the observance of National Rare Disease Week. Sixty (60) clients diagnosed being healthy and five (5) having viral infection and was referred to their Infirmary Section for medication.
- On Oral health, film showing on proper tooth care was attended by 30 children of Blue and Pink houses separately to raise awareness on oral health practices to children and house parents.
- Two (2) clients had undergone occupational and speech therapy sessions at the Philippine Children Medical Center and Veterans Memorial Center since December 2010 and finished the therapy session last February 2011. Improvement on speech was observed on the children as a result of the therapy.

Haven for Children (HC)

For the 1st Quarter of CY 2011, Haven for Children was able to served 101 clients or 55% of its 185 annual target. Among these clients, 17% or 17 persons were new clients and the remaining larger portion of 84 cases or 83% are carry-over cases. A total of 16 new clients are categorized as street children while one client is specified as physically abused. Among the types of discharges, reintegration with their families /relatives got the highest share of 6 clients, followed by transferred to other institution (1) and leave without permission (1).

Among the highlights of accomplishment of HC for this quarter are the following:

- A total of fifty (50) children attended skills training on carpentry, candle making, silk screening and dream catcher making under the supervision of the center's Manpower Development Officer (MDO). These skills training enable the children to acquire basic skills in arts and craftsmanship that can be a source of income in the future.
- Fifteen (15) mentally challenged children are undergoing special education sessions with Ms. Carol Rondilla, SPED Teacher from Deped from Monday to Friday. The clients continuously improve their skills in writing, basic reading and concept of colors numbers and time as well as their socialization skills.
- Eighty -eight (88) children regularly attend the special education being facilitated by five (5) detailed teachers from Jose Fabella Memorial Schools. The activity aims to develop the intellectual capacity of children while staying in the center.
- Continuous partnership with volunteer individuals such as Mrs. Lourdes Baculin and Ms. Sandra for the tutorial sessions to eighty-four (84) children once a week. Tutorial session focus more on advance reading and writing, basic arithmetic, etc.

INA Healing Center (IHC)

As of the 1st Quarter of CY 2011, the Center reached 62% accomplishment on its physical target clients. 98 clients were served by the Center as against its annual target of 159. Of these cases, 14 are new clients for the 1st quarter composed of individuals who are grieving because of the death of a family member due to illness, accidents or disaster incidents. For the quarter alone, 6 cases were already terminated because 5 clients were rehabilitated as they were able to recover and manage their grief while 1 client voluntarily terminated the availment of the Center's services as she needs to attend other priorities.

Among the highlights of Accomplishment of IHC for this quarter are as follows:

- Continuously employing therapeutic activities such as Grief recovery program and memory box making in the group sessions in which forty (40) bereaved mothers undergone the said therapies and showed significant improvements in their recovery and healing by ventilating their suppressed emotions and releasing bad energy thru exploration of determinants of recovery exercise and to make memorabilia that serves as storage of good emotions and thoughts about their deceased love ones.
- A total of 76 IHC clients attended INA Foundation Incorporated General Assembly held last February 18, 2011 headed by Ms. Ms. Georgina P. Venecia, President and members of IFI. Conduct of the activity entitled Nurturing the Mentor: Counseling Friends in Needs, Tasking for IFI General Assembly and Schedule of Group Session for CY 2011 were the agenda of the meeting.

Sanctuary Center (SC)

SC has served a total of 132 clients for the first quarter of CY 2011 which is 73% of the annual target. Out of the 133 clients, 9% or 12 of them are new cases involving improved mental patients. Among the person served for this quarter, 6 clients were discharged. 5 clients were reunited with their families / relatives while the other client died due to old age.

Among the highlights of accomplishment of SC for this quarter are the following:

- Conduct Lecture on Oral Health entitled: “What is Gum Disease” to sixty-five (65) functional clients last February 22, 2011 in line with the celebration of Oral Health Month. The activity promotes awareness on oral hygiene as well as to improve and maintain the oral health condition of the client.
- A total of thirty (30) clients participated in the educational tour to Anihan Training School in Calmaba, Laguna last March 29, 2011 in relation to observance of Women’s Month Celebration. The activity aims to provide knowledge on the livelihood trainings/opportunities for the clients.
- A total of thirty (30) functional clients involved in productivity activities such as beads making, sewing, and gardening while twenty (20) clients are involved in other therapeutic activities such as sing, dance and functional literacy therapy and others that suffice needs of the clients as part of their therapeutic activities while at the center.
- Conducted yoga session to thirty (30) manageable clients by individual volunteer Ms. Madelyn Pajarillo February 27, March 6 and 13, 2011. The activity provides opportunity to the clients on releasing their anxiety/stress as well as it encourages relaxation for them.

Haven for Women (HW)

For this quarter alone, Haven for Women has served 146 clients or 58% of its annual target of 250.

Among the highlights of accomplishment of HW are the following:

- Conducted Rehabilitation Team Meetings in which 8 cases were presented and came-up with rehabilitation goals and recommendations for more effective management of cases.
- Coordinated/ collaborated with Jose Fabella Hospital for the safe delivery of a pregnant mother and medications since the baby has to be confined at the Neonatal Intensive Care Unit (NICU) due to meningitis.
- Coordinated/ collaborated with Catholic Women’s League (CWL) for the baptism according to Catholic rites of 6 babies. CWL also conducted a recollection and other activities for the clients and staff in observance of Lenten Season.
- Clients were provided skills training based on their expressed interest to wit: 5 clients in basic sewing, 19 clients in food demo (puto and polvoron making), 8 clients in cake baking, 13 clients in tie dye making, 4 clients in manicure/pedicure and 2 clients in bag making.
- Conducted a search for “Ms. Valentine” as part of their recreational/ socialization to the clients and staff as well. 6 clients were able to participate in the said pageant which enables them to develop their talents, self-confidence and strengthen team spirit.

Center for Restorative Activities, Development and Learning Experiences (CRADLE)

For the 1st Quarter of CY 2011, CRADLE was able to serve 74 clients or 50% accomplishment as against its annual target of 148 cases. Out of these 74 clients, there are 16 new cases of CICL representing 22% of cases served while the remaining 78% or 58 cases are carry-over cases of CY 2010. Among the cases for the first quarter, there are 21 discharges or 28% with the following breakdown: provisionally dismissed (1), released on recognizance (6), dismissed (2), suspended sentence (5), diversion (2), back to adult jail (2), acquitted (1) and bail bond (2).

Among the highlights of accomplishment of CRADLE for this quarter are the following:

- Continuously conducting Alternative Learning System (ALS)/ informal education provided by DepEd to forty (40) CICL in which 5 CICL were enrolled in basic literacy, 15 on elementary level and 15 in secondary level. The informal classes were scheduled every Monday and Tuesday. It aims to provide the clients the education they needed while in the center.
- The Art of Living foundation conducted yoga session every Sunday to all CICL clients. The activity provides opportunity to the clients to release their anxiety and stress in positive way. Likewise, they were oriented and provided with tips on how to deal with their stressor.
- On Rehabilitation, Therapeutic Community Session is being conducted once a week in every Dorm. Through this activity, clients were able to raise their issues and concerns in the center as well as with co-clients. Further, clients were able to affirm/response positively on the criticism they received from other clients.
- Continuous mobilization/tapping and collaboration with other agencies/ organizations to augment available services with center. The following agency/institutions were tapped for this quarter:
 - Cathedral of Praise provided values formation and spiritual enhancement.
 - Likewise, ACE International conducted Holy Mass every 2nd and 4th Sunday of the Month in the Center, Catechism and Art Lesson for all the clients.

National Vocational and Rehabilitation Center (NVRC)

For this quarter alone, NVRC has served 48 clients or 48% of its annual target of 100. Out of the total persons served, 7% or 7 are new clients. These clients were either orthopedically handicapped (2), speech / hearing impaired (2), visually impaired (1), while the other two were specified as dwarfism (1) and dependent (1). Among the type of discharges, 10 clients graduated while the other two were cases of postponement.

Among the highlights of accomplishment NVRC are the following:

- A total of twenty-eight (28) PWD clients out of forty-two (42) graduates were placed to job opportunity for the reporting period. These clients had graduated from the center since December 2010. This will provide them opportunity to become Self-reliant and independent despite from their disabilities.

- On observance to Valentines Day, the center conducted socialization among the clients and the staffs initiated by Training Council of the Center. The activity promotes cooperation and participation among clients in which observed during the activity.

Elsie Gaches Village (EGV)

For the 1st quarter of CY 2011, EGV has served 623 persons or 98.5% of its annual plan already. Among the 623 served, there are three (3) new cases, which are the following two (2) mentally challenged clients and one (1) client with cerebral palsy. There were ten (10) cases discharged for the quarter through reintegration to families (2), transfer to other institution (1), leave without permission (1) and mortality (6).

Among the highlights of accomplishment of EGV for this quarter are the following:

- A total of ninety-nine (99) upper trainable clients were trained in different productivity projects such as arts and craft, origami etc. as part of therapy activities and skills training. Through this, the clients improved their skills in craftsmanship and develop work related values. Further, finished products were displayed/ placed in the Souvenir Shop which is saleable to visitors and sponsors.
- A total of 200 clients attended the Holy Mass conducted by volunteer priest from St. Jerome Church every Thursday. Children's Choir composed of 15 clients of EGV provides the songs during the mass. It promotes participation and spiritual enhancement of the clients during the activity.
- Continuous conduct of various therapy interventions to 200 clients by Activity Therapist, Occupational Therapist and Physical Therapist of the Center. Various strategies such as arts, crafts, film viewing, nature lore, games, sports, physical exercises and other interventions were conducted. It promotes enhancement the physical, social and cognitive development of the clients; contribute to their over-all functioning and rehabilitation. The activities also reinforce development of positive behavior and self esteem of the clients.

Marillac Hills (MH)

For the first quarter of CY 2011, Marillac Hills has served 197 or 60% of its annual target which is 330. Out of the 197 clients served, the bigger portion of 86% or 170 clients accounted for carry-over cases and the remaining portion of 14% or 27 clients are new cases. Victims of trafficking was the most prevalent among the new cases with 12 Children and 4 women respectively, followed by cases on Sexually Abused (7), children in conflict with the law (3), and other client specified as dependent (1). For the quarter alone, six (6) clients or 3% of total clients served were discharged through reintegration to family/ relatives.

Among the highlights of accomplishment of Marillac Hills are the following:

- A total of one hundred seventy-eight (178) clients are undergoing skills training to wit: 46 clients in basic computer, 42 in cosmetology, 26 in hi-speed sewing level I and 64 in baking. These skills training were able to help the clients to gain knowledge, acquire skills and develop positive attitude in working.

- In Observance of Oral Health Month Celebration, all clients participated to the Dental Mission conducted by Muntinlupa Dental Chapter, Incorporated in coordination with San Beda High School Family Council. The activity promotes awareness on oral hygiene as well as to improve and maintain the oral health condition of every client.
- In observance of Valentine's Day, a total of thirty-five (35) clients participated in the trip to enchanted Kingdom sponsored by Mercury Corp. Likewise, the center conducted Search for Ms. Valentine 2011 Pageant and Junior and seniors Promenade for MH girls held last February 14, 2011. The activity promotes creativity, cooperation and socialization among the clients.

Nayon ng Kabataan (NK)

For the first quarter of CY 2011, they were able to serve 196 clients or 73% of the annual target of 270. Among the persons served, 5% or 15 clients are new and the remaining 181 clients are carry-over cases. Types of newly admitted clients vary from neglected (6), victims of child labor (4), victims of human trafficking (3), physically-abused (1), and abandoned (1). No clients were discharged for this quarter.

Among the highlights of accomplishment of NK for this quarter are the following:

- A total of five (5) clients were considered to participate in the upcoming Youth Leadership Training Program to be held in the United States of America. It promotes self-esteem and self-confidence to the clients. Likewise, thru the said activity clients will enhance their socialization skills.
- A total of forty-one (41) clients were trained according to their chosen field of inclination. Twelve (12) in Dressmaking, twelve (12) in Cosmetology, ten (10) in Electronic Class, seven (7) in Food Trades.
- Eight (8) clients participated in pampering services for internal staff during the DSWD Anniversary. They were able to earn a total of Php 2, 700.00 through manicure/pedicure, foot spa, hot oil and hair cutting. The said experience heightened self reliance and self confidence of the client.
- On productivity and income generation, the sewers produced 18 pieces of bed sheets, 96 pieces of pillow cases and 36 pieces of throw pillows and were able to earn a total of Php 5, 430.00 sales for the reporting period. Said earnings will be utilized for expenses for the next project and payment for labor cost.
- Korean students of APC English School visited and shared their knowledge in cooking, dancing, painting and sports like basketball, football and taekwando to one hundred sixty two (162) children last January 13-15, 2011. The activity helped the clients improved their self confidence and socialization skills among the clients.

Rehabilitation Sheltered Workshop

For the first quarter of CY 2011, RSW has served 85 clients or 57% of its annual target. Out of the 85 clients, 13 clients or 15% are newly served. Types of these new clients vary from

orthopedically handicapped (5), speech / hearing impaired) (3), visually impaired (2) or other handicapped (3).

Among the highlights of accomplishment of RSW for this quarter are the following:

- Continuous mobilization/tapping and collaboration with other agencies/ organizations for provision of livelihood opportunity to PWDs.
- A total of 340,386 pieces (Head phone sanitized, mop refill, etc) under PAL Project, 2,359 pieces of rugs, throw pillow covers, curtains, etc. under garment project and 361 pieces doormat under doormat project were produced for the reporting period. Likewise, a total of P 71,689.00 total sales from Canteen Project.

F. INSTITUTIONAL STRENGTHENING

1. Trainings Conducted

Out of the seven (7) target trainings for internal staff for the 1st quarter, only four (4) or 57% was conducted while the remaining three (3) targeted training which are Refresher Course on Growing Great Kids, Training for Houseparent for Care giving and Training for EGV Houseparent in Handling Mentality Challenge Clients did not materialize because there is a need to review further the content of the module. Likewise, resource person was not available on the schedule of the said activity. A total of 142 staff or 63% participants attended the training vis-à-vis 222 target participants. The following trainings were conducted:

- Training for SWO IIIs on Policy development, Partnership Building and Report Preparation
- Training on Camp Coordination and Camp Management for DSWD-NCR Disaster Team Leaders and Members
- Re-echo Training on the Pilot Implementation of Center Based Social Technologies and Child Participation and Workshop on Child Protection Policies
- Training on Documentation and Project Proposal Making for RSCC Senior Staff

Further, the said training was conducted based on the identified Training Needs Inventory of the staff.

Finally, a total of 67 internal staff or 8% vis a vis 872 organic staff were able to achieved a minimum of 24 hours training required per year per Civil Service Rule.

2. Organizational Meetings

| Organizational Meeting | Frequency of the Meeting | Number of Meetings Conducted/Highlights of the Meeting |
|---|---------------------------------|---|
| Regional Development Management Committee | Monthly | Three (3) meetings were conducted in the reporting period; the issues and concerns of Centers/Institutions/Divisions were discussed and provided recommendations for immediate actions. |

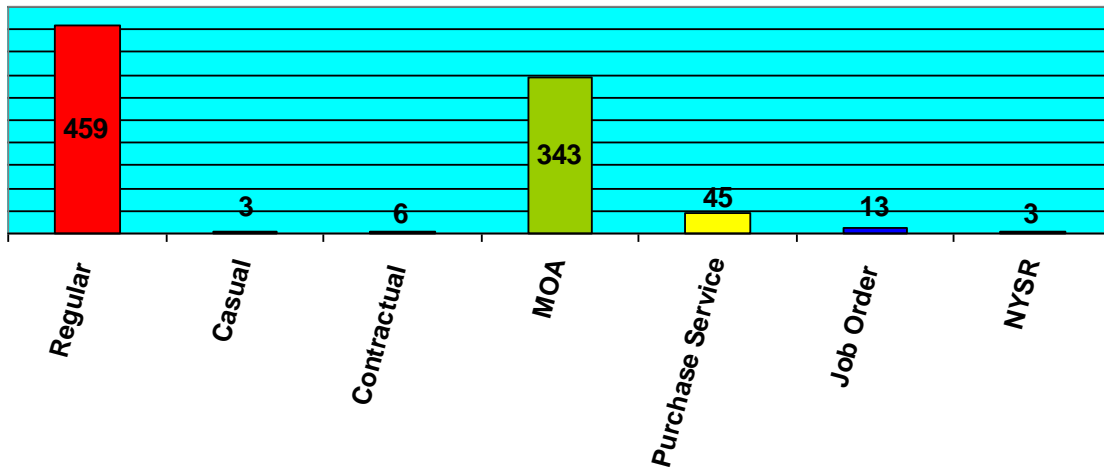
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|----------------------------------|----------------|--|
| Management Committee Meeting | Monthly | Four (4) meetings were conducted in the reporting period, focused of discussions are on the developments of the programs/activities/projects of the Region, Issues and Concerns Concerning the Internal Management of the Department. |
| Regional General Assembly | Quarterly | Conducted one (1) meeting on January 20, 2011, wherein the following issues and concerns were discussed: <ul style="list-style-type: none"> a. Anniversary Bonus b. Renewal of Casual and Contractual Appointments c. SWEAP - FO Financial Statement d. Tax Refund e. Other Matters |
| Regional Technical Support Group | As need Arises | One (1) meeting conducted last February 11, 2011. The following agenda were discussed during the meeting: <ul style="list-style-type: none"> a. RSO 510, series 2010: Amendment on the Composition of RTSG b. Responsibilities of PMS Secretariat (HRMU and PPU) c. Draft Regional Performance Appraisal Matrix for 2nd Semester, CY 2010 d. Draft Regional Performance Contract for 1st Semester CY 2011 e. Monitoring of Response to Urgent Concerns C/Is f. Other Matters - Distribution of Managerial Tool |

4. Regional Committee Meetings

| Committee Meeting | Frequency of Meetings | Accomplishments |
|-------------------------------|------------------------------|---|
| Promotion and Selection Board | As need Arises | Conducted one (1) meeting to discuss the results of deliberated applicants. |

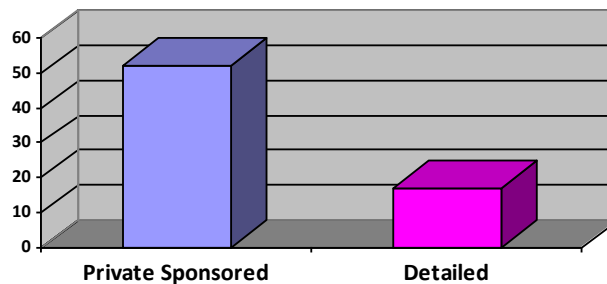
5. Staff Complement:

For the reporting period, the Region has a total number of 872 staff wherein 459 or 52.63% holding a regular position detailed in different C/I/Us followed by 343 or 39.33% are MOA, 45 or 5.16% are under purchase services (janitors and security guards), 13 or 1.49 Job Order, 6 or .68% are Contractual and 3 or .34 for both Casual and NYSR.



Meanwhile, to complete the staff requirement of the Region, a total of sixty-four (64) vacant positions still to be filled up: thirty-seven (37) regular positions and twenty-seven (27) MOA.

To augment the manpower of the Region, a total of sixty-nine (69) staff were also detailed at the Region. Cost of Service of these employees was being funded by private sponsor or by their Agency such as detailed teachers from Department of Education. Breakdown as follow:



6. Character Building Program for Employees

The region is continuously implementing the Character Building Program for the employees. For the quarter, the following character qualities were discussed during meetings, general assemblies and flag ceremonies:

- January - Decisiveness vs. Procrastination
- February - Sincerity vs. Hypocrisy
- March - Deference vs. Rudeness

7. Wellness Break Program

In relation to the implementation of wellness break program for employees the following activities were conducted for 1st Quarter 2011:

- “Aerobics Session”

Aerobics Session has started since last year and being implemented up to now at the Field Office every Thursday. Twenty (20) female employees from different U/C/Is are attending the said activity: the activity being conducted to promote healthy lifestyle and serve as a stress-reliving activity of the staff.

- “Lecture on Heart and Oral Health”

A total of fifty (50) employees, twenty-nine (29) female and twenty-one (21) male, attended the Lecture on Heart and Oral Health held last February 25, 2011 as part of the conduct of wellness break program for employees, which aims towards awareness, control/prevention and management of Heart and Oral Health. Dr. Jose Mari Castro, Medical Specialist I and Dr. Rosanna Gesmundo, Dentist II of the Field-Office served as a Resource Person.

- “Lecture on Cancer Affecting Women and Understanding Rabies”

A total of fifty (50) employees, thirty-six (36) female and fourteen (14) male staff from C/I/Us attended the Lecture on Cancer Affecting Women and Understanding Rabies held last March 23, 2011 which aims toward understanding, management and prevention on cancer affecting women as well as rabies. Dr. Margarita Huerte of Manila Doctors Hospital and Dr. Pamela Olalde of JFC were the Resource Persons during the conduct of activity.

8. 5S Implementation

The different centers/institutions/divisions/ units have been actively implementing 5S thru the following efforts:

- Segregation of garbage from biodegradable and non-biodegradable for C/Is
- Disposal and recordings of old records
- Maintenance of cleanliness of all facilities and surroundings
- Proper filing and labeling of documents for easy retrieval

9. Resource Generation

Memorandum of Agreement with Hospitals, Funeral Parlors and Shipping Lines

The region intensifying its resource generation efforts was able to avail discounts in monetized amount of **Php 1,102,656.30** from hospitals, funeral parlors and shipping lines where DSWD has Memorandum of Agreement (MOA) with benefiting **971** clients of Crisis Intervention Unit, Special Project Unit, Jose Fabella Center, Nayon ng Kabataan, Elsie Gaches Village and Sanctuary Center.

| Names of Hospital/ Funeral Parlors/ Shipping Lines | Services Availed | Number of Persons Served | Amount of Discount/s Granted |
|---|---------------------------|---|---|
| <i>Hospital</i> | | | |
| - San Lazaro Hospital | - Discount on anti-rabies | 22 | Php 15, 000.00 |

| Names of Hospital/ Funeral Parlors/ Shipping Lines | Services Aailed | Number of Persons Served | Amount of Discount/s Granted |
|---|--|---|---|
| - Quirino Memorial Medical Center | vaccination - Discount on laboratory/ hospital bill | 5 | Php 8, 956.50 |
| - Tondo Medical Center | - Discount on laboratory/ hospital bill | 10 | Php 6, 959.80 |
| - Mandaluyong City Medical Center | - Laboratory discounts/ X-ray/ medicines/ hospital bill free of charge | 10 | Php 4, 600.00 |
| - Welfareville Health center | - Sputum test/ medicines and immunization | 6 | Php 1, 500.00 |
| - San Lazaro Hospital | - Hospitalization/ hospital bill/ medicines and laboratories | 15 | Php 8, 250.00 |
| - National Center for Mental Health | - Psychiatric check-up | 30 | Php 8, 400.00 |
| - East Avenue Medical Center | - Hospital bill/ medicines/lab tests | 15 | Php 15, 000.00 |
| - Jose Reyes Memorial Medical Center | - Discount on Laboratory/Hospital Bill | 35 | Php 35, 000.00 |
| - Philippine Children Medical Center | - Check-up/Discount on Laboratory/Hospital Bills | 70 | Php 70, 000.00 |
| <i>Funeral Parlors</i> | | | |
| - Ilagan Funeral Homes | - Discount on funeral bill | 55 | Php 55, 000.00 |
| - Tajuna Funeral Service | - Discount on funeral bill | 65 | Php 65, 000.00 |
| - Rizal Funeral Homes | - Discount on funeral bill | 15 | Php 15, 000.00 |
| - Other Funeral Homes like Sabino Funeral Homes, De Los Reyes Funeral Homes, etc. | -Discount on funeral bill | 215 | Php 215, 000.00 |
| <i>Bus Company</i> | | | |
| - Silvestar Bus Lines | 20% discount from the total fare | 113 | Php 113, 000.00 |
| - Baliwag Bus Lines | | 100 | Php 100,000.00 |
| - Tawtras Co. | | 121 | Php 121,000.00 |
| <i>Vocational Schools</i> | | | |
| - Datamex Institute of Computer Technology | Discounted tuition fee and Miscellaneous Fee | 17 | Php 52,500.00 |
| - Guzman Technological | | 30 | Php 35,450.00 |

| Names of Hospital/ Funeral Parlors/ Shipping Lines | Services Aailed | Number of Persons Served | Amount of Discount/s Granted |
|--|-----------------|-----------------------------------|------------------------------------|
| Institute - Muntinlupa City Technical Institutes | | 22 | Php 85, 000.00 |
| Total | | 971 | Php 1,102,656.30 |

10. Donations Received

For the quarter, the centers/institutions/units have generated a total amount of **Php4,556,727.27** in cash and in kind donated by partner agencies, stakeholders and private institutions.

With the total amount of resource generated thru MOA/partnership with other agencies and donation received, the region received a total amount of **Php 5,669,383.57**.

11. Social Marketing

For the 1st Quarter, the region was able to conduct the following activities/strategies along social marketing:

- The Social Marketing Unit was able to arrange/coordinate a total of eleven (11) television, four (4) radio interviews and facilitated publication of two (2) press/photo releases for the quarter. Most of the topics discussed/published were Information about 4Ps, Adoption Procedures, Women Victims of Abuse and other Programs and Services for other vulnerable sectors.
- In relation to updating of the homepage of the regional website, for this particular period, a total of 15 updates/stories have been uploaded. These are the following:
 - Pantawid Pamilya Benefeciaries in NCR get Cash Subsidy
 - DSWD Discusses Proper Ways of Caring for Senior Shoppers at SM Malls
 - DSWD Extends Community Assemblies of Pantawid Pamilya Benefeciaries
 - DSWD, Philippine Goodwork Mission Award Capital Assistance
 - DSWD-NCR Celebrates Women's Month
 - Elsie Gaches Village joins Stand Up for Down
 - DSWD Pushes Convergence of Volunteer Groups for Sustainable Social Welfare Programs
 - DSWD-NCR Conducts Consultation with Civil Society Organizations
 - DSWD-NCR Leads "Takbo ng Pag-Asa sa Mga Batang Inadandona"
 - NCR Celebrates DSWD 60th Anniversary, Honors Retirees and Loyal Employees
 - National Autism Consciousness Week at EGV
 - EGV Clients Benefit from Korean Medical Mission
 - DSWD-NCR Welcomes Its New Director
 - First Batch of Trainees Graduated in Basic Baking Course
 - DSWD-NCR Holds Community Assembly of Potential "Pantawid" Benefeciaries

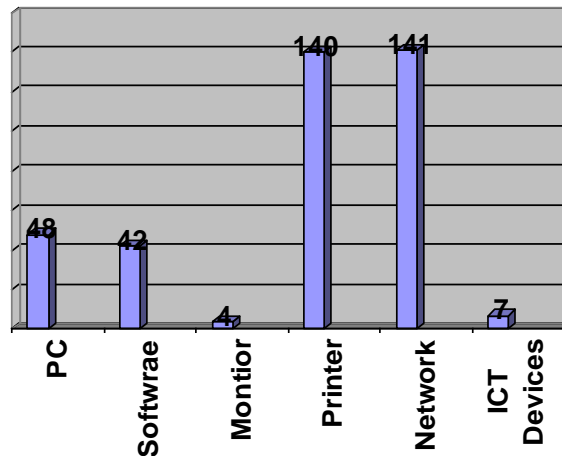
- On IEC production, the Social Marketing Unit facilitated the production/printing of 4Ps Calendar for CY 2011 in coordination with Philippine Information Agency.

Meanwhile, in the different centers, institutions and units of the Region, they had conducted orientations of programs and services of their respective C/Is to students, volunteers and other stakeholders as part of the social marketing undertaken of the concerned C/I/Us.

12. Management Information System

For the 1st quarter, the Regional Management Information Unit of the region has effectively provided the ICT services needed by the region as follows:

- Assisted the implementation of Crisis Intervention Monitoring System (CRIMS) for Crisis Intervention Unit and utilization of network system for National Household Targeting for Poverty Reduction System and 4Ps.
- Maintenance of the region’s website and posted the total of 12 vacant position. Likewise, assisted the Social Marketing Unit in updating/posting the 17 stories in the regional website.
- Facilitated a total of 332 requests for ICT equipment maintenance, installation of software and repairs from Field Office and Centers/Institutions with the following breakdown:



- Continuous conduct of monitoring on compliance of staff to ICT policies especially on the usage and network printing through spot checking of per unit.