

## **Department of Social Welfare and Development National Capital Region**

### **I. INTRODUCTION**

The year 2012 marks a new milestone to the Region and continuous challenges in the implementation of Social Welfare and Development programs and services.

The 1<sup>st</sup> Quarter of CY 2012 was focused on the continuous implementation of the core social programs and projects of the Department. The implementation of DSWD Core Social Protection Programs was intensified. Social Pension for Indigent Senior Citizens where continuously provided to the qualified beneficiaries. And as part of strengthening the internal mechanism of the Region, Performance Government System – Balanced Score Card (PGS-BSC) was cascaded and implemented in the region.

For the reporting period, another partnership was also build between the Region and Civil Society Organizations as well as with SWDAs through the Budget Partnership Agreement as the result of Regional Consultation with Civil Society Organizations re: Financial Planning for CY 2013 conducted last March 13, 2012. It signifies the support of CSOs and SWADs on the implementation of Department's programs and services through Bantay, Tulay, Gabay at Kaagapay.

Another major activity participated by the region was the Regional Consultation on the FY 2013 Budget Preparation initiated by the Social Development Committee wherein the region's Proposed Budget for the year 2013 was presented to the Regional Development Council-Social Development Committee. Aside from the aforementioned activity, continuous meetings with stakeholders are being held by the region to sustain and strengthening its partnership with them.

Challenges are always part of every endeavor, thus, these never stop the Region to perform its mandates and accomplish its deliverables per Major Final Outputs. Highlights of these accomplishments were contained in this report. Changes may have been encountered by the region for this year but adapting to changes and working with vigor and rigor as well as to communicate, coordinate and collaborate has been the principle of the Region to continuously serve the disadvantage sector with quality and in an efficient manner.

## II. HIGHLIGHT OF ACCOMPLISHMENTS

### A. SERVICES RELATING TO THE FORMULATION AND ADVOCACY OF POLICIES AND PLANS AND PROGRAMS

#### 1. Policy and Plans Development

##### *1.1 Sectoral Programs*

##### a. Youth Welfare Program

##### *a.1 Regional Advisory Council of National Youth Council*

The region participated on the 1<sup>st</sup> quarter meeting of Regional Advisory Council (NCR) of National Youth Council on March 26, 2012. The region, as well as the other member agencies presented their 2012 Programs for the youth. The meeting also served as a venue to track the status on approval of Philippine Youth Development Plan (2011-2016). Other topics discussed include the creation of the Student's Rights and Welfare (STRAW) Desk, a web page which serves as a reporting mechanism to students regarding any violations of their rights or any matter for the promotion of their welfare, and the proposed Youth Assistance for Pre-Employment where fresh graduates will be exempted from the payment of fees charged by the government agencies for documents usually and necessary for employment or application thereof.

##### *a.2 Advocacy on Compliance to New Laws (RA 9344)*

A visit to Bahay Kalinga under LGU Caloocan City on January 20, 2012 provided opportunity to the concerned LGU to further improve several areas in the ongoing construction of the new building. On February 14, 2012, the same building was inaugurated where Undersecretary Alicia R. Bala graced the event. This facility will house rescued street children, vagrants and elderly who were abandoned. This will also be the temporary shelter of CICLs while the LGU's Bahay Pag-asa is for construction.

A meeting with the member of the Five Pillars of Justice in Valenzuela was held on January 25. This was done to discuss the LGU's options for possible placement of CICLs since CRADLE will be closing. Concerns on the legal disposition for CICLs were discussed with the City Prosecutor to ensure that cases for diversion will no longer progress into a full blown court case.

##### *a.3 Pag-Asa Youth Association of the Philippines (PYAP)*

The PYAP Leadership Training for incoming and outgoing PYAP leaders was conducted on January 11-13 in Sunrise Holiday Mansion Hotel, Alfonso, Cavite. This was attended by 31 youth representatives and eight focal persons. Resource persons were from DSWD-NCR and LGUs.

There were three PYAP meetings held for this quarter. The first meeting was attended by 31 youth representatives from 12 LGUs and held during the PYAP Leadership Training in Alfonso, Cavite. The February 24, 2012 meeting was hosted by Pasay City and attended by 12 youth representatives and eight focal persons from eight LGUs. The March 27, 2012 meeting was hosted by Mandaluyong City and attended by 19 participants from six LGUs.

Participation of PYAP was also counted in the CSO Consultation held last March 13 in the Pearl Manila Hotel where seven NGOs and 16 POs were present.

### **b. Family Welfare Program**

#### ***b.1 Advocacy on Compliance to New Laws***

As part of advocacy efforts of the region for the LGUs to comply with the Solo Parents Act, its implementation is continuously being monitored. During the previous year, amendment on the law is being pushed by the National Committee in consultation with different regional offices and the National Inter Agency members. Relative to its implementation at the local level, Solo Parent IDs were being issued by the respective Local Social Welfare Offices. As of December 2011, there are 4,412 Solo Parent IDs were issued from 7 LGUs with the following breakdown: Marikina – 273, Pasig – 163, San Juan – 97, Manila – 3020, Pateros – 24, Las Pinas- 483 and Mandaluyong- 352.

Most of the programs accessed to solo parents were on referral to financial, medical assistance, counseling, livelihood/skills training, housing, educational assistance and certification to avail the 7 days leave.

During the C/MSWDOs Consultation Dialogue, Heads of 10 Local Social Welfare Offices were consulted on the status of their implementation on the Solo Parents Welfare Act. Most of the 10 LGUs have organization of solo parents however; all of these are also inactive. Hence, the region motivated them to re-activate the organization and federate it as much as possible in order to establish a Regional Solo Parents Federation at the NCR level.

### **c. Person With Disabilities Welfare Program**

#### ***c.1 Regional Committee on Disability Affairs (RCDA)***

Regional Committee for Disability Affairs (RCDA) conducted two (2) meetings for the quarter: March 2 and 8, 2012. Highlights of the discussion include the following:

- Orientation/Lecture on Rare Disease Prevention and Management and Enhance Guidelines on Reorganization of National Advisory Board

and Regional Advisory Board for the Management and Utilization of Manila International Festival Fund for PWDS;

- Discussion/Planning for the activities of RCDA for CY 2012 including the celebration of NDPR week; and
- Preparation for the Search for the Asia-Pacific Disability Champions Award, Autism Awareness Day, 9th Women with Disabilities Day, 1st Community Based Rehabilitation World Congress, and the 12th National and 2nd Southeast Asian Conference on Autism Awareness.

### *c.2 Advocacy on Compliance to SWD Laws*

Implementation of Executive Order 437 Community-Based Rehabilitation (CBR) was advocated during the meeting with Congressman Ocampo on February 20, 2012. During the meeting, objectives and components CBR was discussed and proposed for implementation in District 6 on City of Manila.

Orientation to C/MSWDO on the Enhance Guidelines on Reorganization of National Advisory Board and Regional Advisory Board for the Management and Utilization of Manila International Festival Fund for PWDs was done during the 1st C/MSWDO Consultation Dialogue held on March 27, 2012 at Valenzuela City. Role of the LGUs in the implementation of the said guidelines was emphasized during the activity.

### *c.3 Celebration of Special Events*

In support to Presidential Proclamation No. 711 Declaring the Third Week of January as Autism Consciousness Week, more than 600 participants from RCDA – NCR as well as PWD clients from NVRC, RSW, EGV & Sanctuary Center were mobilized to participate in the annual Angels Walk for Autism held on January 22, 2012 at the Music Hall of SM Mall of Asia, Pasay City. The said event was attended by various agencies, NGOs, PWD Organization and advocates. The activity emphasized the awareness of public on the rights of PWD particularly Person with Autism and their rights to be included in the development agenda of the Government.

In support to the Presidential Proclamation No.1989 on February 8, 2010 declaring the last week of February as the “National Rare Disease Week” the NCR- Regional Committee on Disability Affairs (RCDA) included as one major agenda during its 1st quarter meeting the “Orientation on prevention and management of Rare Disease”. A total of 32 RCDA members composed of LGUs, NGAs, NGOs and POs were provided with information on the nature, causes, as well as management of persons with rare disease. During the discussion, one of the concern raised was the lack of awareness on the prevention of diseases among community residents which causes disability hence the Committee recommended the inclusion of topics on Newborn Screening Act, Disability

Prevention, Community-Based Rehabilitation in the conduct of Family Development Session (FDS) of Pantawid Pamilya beneficiaries.

### **d. Older Person Welfare Program**

#### ***d.1 Advocacy on Compliance to SWD Laws***

On March 23, 2012, DSWD-NCR responded the invitation of SM Megamall to share the topic on “How to Handle Elderly in the Mall” and the salient provisions of RA 9994 or the Expanded Senior Citizens Act of 2010. This is part of the SM Corporate Social Responsibility (CSR) in ensuring the welfare of the senior citizens inside the mall as well as rights and privileges of the senior citizens are not violated. The program was attended by 200 participants composed of SM Megamall tenants, renters, sales ladies, cashiers and security guards.

DSWD-NCR was invited by OSCA Quezon City on their One-Day RA 9994 Re-Orientation Program for the Elderly held last March 1, 2012 at Bulwagang Amoranto, Quezon City Hall. Representatives from different business establishments in Quezon City as well as from government agencies such as DSWD- Central Office, DOH and DTI were invited to provide updates on the implementation of the law and respond to the queries of the participants. A total of 50 senior citizen leaders from different barangays in Quezon City attended the activity.

Conduct of Orientation on the Provision of RA 9994 to Land Bank employees was held on February 22, 2012 at Land Bank Training Center in Intramuros Manila. The activity was a Pre-Retirement Seminar for Land Bank employees organized through their Organization Development Department. Part of the seminar’s design was a module on senior citizenship wherein DSWD-NCR was invited to discuss the topic on “The Joys of Senior Citizenship”. A total of thirty-five (35) Land Bank employees attended the seminar.

2011 Program Implementation Review (PIR) of Social Pension for Indigent Senior Citizens was conducted last March 7-8, 2012 at The Pearl Manila Hotel, UN Avenue Manila. Out of 17 LGUs in the NCR, 15 LGUs participated in the PIR having a total of 47 participants from CSWDO and OSCA including representatives from FSCAP and Regional Senior Citizens Federation (RSCF-NCR). Highlights of the 2 Day PIR were the presentation of physical and financial accomplishment of the program, identification of gaps and challenges of the program categorized per implementation phase and the action planning workshop focusing on the identified challenges and directions for 2012. Towards the end of the activity, there was a symbolic commitment setting wherein participants wrote in a small sheet of paper their personal commitment to the program.

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Three (3) complaints received by the Field Office relative to the implementation of RA 9994 or the Expanded Senior Citizens Act of 2010 were acted upon by the Regional Coordinating and Monitoring Board (RCMB) thru coordination with concerned OSCAs. Below are the details.

Name of Complainant	Nature of Complaint	Actions Taken by RCMB
Mr. Macario Silva of Makati City	Non-compliance of Globe Telecom located at Robinsons Manila in providing express lane to senior citizens.	Endorsed the complaint to OSCA Manila through a letter dated March 28, 2012.
Mr. Aguado of Muntinlupa City	Non-compliance of Tagaytay Highlands Country Club in providing 20% discount to food purchases.	Endorsed the complaint to DSWD Region IV-A for action as Tagaytay is part of their jurisdiction. (letter is dated March 9, 2012)  A letter dated March 9, 2012 was sent to the complainant informing the actions taken of the Region.
Mr. Aguilar of Parañaque	Non-compliance of Mami Snack Haus on the 20% discount to food purchases	Endorsed the complaint to OSCA Parañaque through a letter dated March 30, 2012.

### *d.2 Other Activities*

The region referred the two (2) Senior Citizen Organizations namely Federation of Senior Citizens Associations of Barangay Pasong Putik Proper Nova, QC (FEDSCAI) and Valenzuela City Federation of Senior Citizens to their respective Local Government Units (LGUs) thru the Office of Senior Citizens Affairs (OSCA) and City Social Welfare Department Office (CSWDO) regarding their request for augmentation on their on-going Feeding Program and medical apparatus respectively.

Further, the region also attended and provided technical assistance to the meeting of the Regional Senior Citizens Federation (RSCF-NCR) and Federation of Senior Citizens Association of the Philippines (FSCAP-NCR) held on February 15, 2012 at DSWD-NCR Conference Room. Apart from the regular agenda, the Program Specialist for Older Person provided the group with updates and directions on the implementation of Social Pension for Indigent Senior Citizens for 2012. Likewise, the support of the organization was solicited as Gabay, Tulay, Bantay and Kaagapay to DSWD Core Programs especially in the implementation of Social Pension.



### *1.2. Consultation Dialogues with C/MSWDO*

This year's 1<sup>st</sup> Consultation Dialogue with C/MSWDOs was conducted on March 27, 2012 at Valenzuela City Hall with the following discussions made:

- Presentation of the Highlights of the newly approved Guidelines in Providing Technical Assistance and Resource Augmentation (TARA) to LGUs in NCR through the Social Welfare and Development (SWAD) Teams;
- Orientation on Bahay Pag-asa and Status of Establishment in NCR;
- Sharing on the Timetable for the Search of the 2012 Most Child Friendly City;
- Sharing on RA 8972 or the Solo Parents Act and Status of Its Implementation;
- Issues and Concerns on the Issuance of Travel Clearance and provision of Assistance to Individuals in Crisis Situation;
- Sharing on Administrative Order No. 21 Series of 2011 or the Amendment of the Amendment of the Administrative Order No. 62, Series of 2003, To Be Known as "Reorganizing the National Advisory Board (NAB) and the Regional Managing Boards (RMBs) for the Management and Utilization of the Manila International Film Festival (MIFF) Fund for Persons with Disabilities (PWDs)"; and
- Updates on the Implementation of Social Pension for Indigent Senior Citizens.

### *1.3 Review of Manual of Operations/Existing Guidelines/Draft Manual as Proposed by Units/Centers/Institutions*

For this quarter, the region's Policy and Development and Review Committee (PDRC) convened last January 13, January 25, February 10 and March 15, 2012 respectively and was able to review eleven (11) draft regional guidelines as follows;

- Guidelines on the Provisions of Gratuity Allowance to Trainees/Clients of the NVRC
- Guidelines on the Use of the INA Healing Center Facilities
- Guidelines on the Homewage Placement of DSWD Clients
- Guidelines on the Institutionalization of IDCB Focal Persons in DSWD C/I/Us
- Guidelines on Activity Centers for Street Children Within Metro Manila
- Guidelines on Day/Night Minding Center
- Revised Guidelines on the Management of DSWD-Operated Crisis Intervention Unit (CIU)
- Guidelines on Disaster Management
- Terms of Reference for the Hiring of Consultant of INA Healing Center
- RSCC's Guidelines on Share-A-Home Program
- Modified Reward System for Haven for Children
- Haven for Children's Policy on Out on Pass

Review of nine (9) CO-Initiated Guidelines was also undertaken by the region. Comments and inputs were provided on the following:

- Draft Guidelines of the Comprehensive Intervention Plan against Gender Violence
- Draft Guidelines for the Institutionalization of Convergence of DSWD Core Social Protection Programs
- Draft Accreditation Tool for KALAHI-CIDSS, Pantawid Pamilya and Sustainable Livelihood Program
- Guidelines on Intergenerational Program for Older Persons and Children
- Guidelines on Job Network Services for CIU Perennial Clients
- Guidelines on the Management of the Evacuation Center
- Draft Omnibus Guidelines in the Implementation of the Supplementary Feeding Program
- DSWD Office Strategy Management: Functions and Operationalization

Further, the region participated in crafting the Draft Guidelines on the National Implementation of the Recovery, Reintegration and Database Program for Trafficked Persons last February 20-23, 2011 at Angeles City, Pampanga.

## **2. Social Technology (Pilot Project)**

### ***2.1 Care and Support Services for Persons with HIV/AIDS (PHA) and Family/Children***

In relation to the implementation of this project, Social Technology Bureau (STB) in partnership with the UNICEF Sixth Country Programme for Children conducted capacity building activities for LGU Social Workers and Field Office staff on “Mainstreaming Most-At-Risk Children and Young People on HIV and AIDS Response” in regions with high incidence of HIV. The activity was conducted from February 27 to March 2, 2012 on Days Hotel, Tagaytay City. This was participated by 64 LGU staff and FO staff in NCR. Resource persons were from the Philippine National AIDS Council (PNAC), Positive Action Foundation of the Philippines, Inc. (PAFPI), Social Technology Bureau focal persons and Regional AIDS Assistance Team Focal Person in NCR, Ms. Ada Colico.

Participants were trained on HIV 101, legal bases and the management of cases of PLHIV. Since this is also a training of trainers, participants are expected to roll out their learning's to other staff. The end goal of the project is to reach zero new infections and zero AIDS related deaths in the country.

As part of the psycho social care and support to PLHIV, a total of 48 clients were provided with medical assistance amounting to Php34,500 for the reference period. Frontline service units under the Operations (CIU and CBSU) are the units in charge to attend the needs of PLHIV.

### ***2.2 Job Referral Network for CIU Perennial Clients***

The pilot project is being implemented in Crisis Intervention Units,



identifying the perennial clients for intensive case management and further interventions to be provided for long term goal of providing sustainable means to support the needs of the family. For the reporting period, a total of 11 clients were served with the amount of Php 13,100 extended for financial assistance to clients.

### ***2.3 Japan Social Development Fund–Livelihood Opportunity for Vulnerable Urban Communities (JSDF-LVUC)***

This project is a being pilot-tested in NCR. The project aims to improve employment and livelihood opportunities for approximately 3,750 households in targeted urban poor communities affected by the financial crisis. The project shall use a participatory, community driven approach to enable targeted urban poor groups to define the combination of interventions (employment generation and business development) most suited to help them cope with the shocks brought about by the Global Economic Crisis. There are two approach being piloted: thru NGO and Field Office implementation. In NCR, the pilot will be implemented through NGO which was awarded to Kaunlaran ng Manggawang Pilipino, Inc (KMPI). The intervention will complement national and local government initiatives to deal with the varying and localized impacts of the crisis through the following three key activities : 1. Community Grants, 2. Community Capacity Building and Enterprise Development and 3. Monitoring and Evaluation.

The grant shall cover 3759 household in 75 urban communities in and around the Metropolitan Manila and adjoining provinces. Selected urban poor community will be provided grant funds amounting to US\$ 28,000. This is intended to implement labor intensive small-scale development projects using an emergency employment scheme adapted from the DSWD's cash for work program, livelihood skills training for job placements, and develop community enterprises through business advisory services to be provided y qualified NGOs. Another program component is the training of community groups/ associations in project planning, technical feasibility of sub-projects, budgeting and supervision for implementation of small scale public work activities that would be supported through an emergency employment scheme adapted from the DSWD's cash for work program; and the establishments and development of community/social enterprise projects, through provision of business development services by staff of well established NGOs and/or MFIs.

### ***2.4 Supervised Independent or Group Living Arrangement (SIGLA)***

SIGLA is currently being pilot-tested in Marillac Hills. It is designed for CICLs who have no families to return to or cannot be accepted by their families when they are discharged. Its implementation coincides with the implementation of TransFER, which is designed for CICLs with families who are willing to accept them when they are discharged from the center.

STB released funds amounting to P215,436.50 for the initial implementation of the project. Coordination has been made with presiding judges of LGUs where the

potential SIGLA beneficiaries' cases are heard.

### ***2.5 Special Drug Education Center***

As one of the SocTech projects for institutionalization this year, social marketing was conducted through the discussion of the SDEC with Congresswoman Rosenda Ann Ocampo of District VI, Manila. The said legislator intends to put up a one-stop service center in Pandacan, Manila where all the social services may be availed by different advantaged sectors under her jurisdiction. She committed to install SDEC inside the facility.

### ***2.6 BARKADA sa Barangay***

In order to assess the first year of implementing BARKADA sa Barangay, a Mid-Year Assessment was held on January 17-19 in Fontana Leisure Park, Clarkfield, Angeles City, Pampanga. This was attended by LGUs and SocTech focal persons from the pilot regions namely Regions XII, VII, III and NCR. Among the concerns raised were the inappropriateness of the project design to the strategy, insufficient program input from STB and no follow through capability building for the implementers. Participants were given until September 2012 to finish the pilot implementation of the project.

For the continuous implementation of BARKADA's pilot implementation in Manila, a Training for BCPC Members on Protective Behavior for Barangay 105 was held on February 27 to March 2, 2012. This was attended by 15 participants composed of community leaders, Barangay officials and staff. Moreover, a meeting with the Chief of MDSW was undertaken to follow up approval and signing of MOA for BARKADA sa Barangay in Manila. Tentative schedule of MOA signing is after the Holy Week.

On the other hand, a meeting in Valenzuela was held with the LGU focal person, barangay officials and community leaders on March 19, 2012. This is to firm up the plans and activities for the implementation of BARKADA in Valenzuela City.

### ***2.7 Time Bound Case Management and TransFER***

A case conference was held in Marillac Hills on January 4, 2012 together with the Manila Department of Social Welfare District Office IV to discuss the very first client who underwent TransFER. The client already finished her 3-month transition period and is now waiting for the court order so she will be discharged to her family.

### ***2.8 Hospice Care Program for Spinal Cord Injury Clients***

The region participated in three meetings initiated by DSWD Central Office for the discussion of updates and concerns on the implementation of Hospice Care Program for Spinal Cord Injury Clients. Said meetings facilitated the identification of the appropriate venue of the said program which is the Golden Acres in Quezon City.

Likewise requirements for the repair and renovation of the cottages were identified in compliance to standard and BP 344.

Likewise, the region also participated in the writeshop on Formulation of Guidelines on Implementation of Hospice Care Program. Output of the said writeshop is the draft guidelines now being reviewed by DSWD Management Committee.

### ***2.9 Intergenerational Program for Older Persons and Children***

This program was advocated the by the Field Office to Hon. Congw. Rosenda Ann Ocampo of District VI of Manila as one program for implementation on the the One-Stop Shop Facility being proposed by the said legislator. The facility is aimed to be a One-Stop Shop Facility to provide various SWD programs and services for District 6 constituents. The Honorable Congresswoman sought the help of DSWD-NCR on the conceptualization of the appropriate programs and services for the center. After the conduct of ocular visit of the Program Specialists last February 2, 2012 to the site, the program concept per sector was presented to the Honorable Congresswoman last February 20, 2012 in a meeting held at DSWD-NCR wherein a positive response to adopt the programs was gained from the Congresswoman.

### **3. Research**

For this quarter, the Region facilitated review of eleven (11) research requests wherein four (4) were approved and one (1) was endorsed to Central Office. The remaining six (6) research proposals were returned to their respective proponents for revision/completion of requirements.

#### **List of Approved Research for the 1<sup>st</sup> Quarter of CY 2011**

1. Impact of Training Programs to the Employees at DSWD
2. Effect of Revitalisor on the Occurrence of Acute Respiratory Infection among Children aged 1 ½ - 6 years old in RSCC
3. Transition from School Based to Work Based Setting towards Community Integration: A Case Study
4. The Training Needs Analysis of the Houseparents of a Youth Residential Facility
5. Research on Volunteers – endorsed to PDPB

These researches were already conducted in the different Center/Institutions of the region and proponents are finalizing their findings prior submission to the region.

### **4. Pantawid Pamilyang Pilipino Program**

As of the 1<sup>st</sup> quarter of CY 2012, a total of 58,949 Households or 68.40% of the target for Set 1 – 4 was registered to the program from a pool of 86,186 target eligible

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household beneficiaries for NCR. There was a variance of 27,237 Households or 31.60% or the target because of household beneficiaries with no qualified children, double entry, and transfer of residence to non-Pantawid areas prior to the community assembly registration. In terms of the status of Household Registration for Set 5 thru the Community Assemblies, 5,176 or 77.36% of the target was registered. 4,270 were frontloaded under Set4D while the remaining 906 beneficiaries were included in Set 5. **This means that as of 30 March 2012, total Pantawid Pamilya registered HH NCR beneficiaries reached 64,125.**

- **Beneficiary Updates System** - 100% of the total 29,358 Update Forms received by the region were encoded and approved by the RPMO and the NPMO respectively. The forms were properly reviewed by the City Links before submitting them to the region which contributed to the proper encoding of beneficiary updates. The top three processed updates were the following: Change School/ New Enrollment - 14,266 (48.5%); Basic Information - 8,804 (29.9%); and Change of Health Servicing Unit - 5,759 (19.6%). On the other hand, the least three processed updates were the following: New Born - 100 (0.3%); Change Grantee - 46 (0.15%); and Change Address Program Area - 9 (0.03%).
- **Compliance Verification System** - Based on the submitted and encoded forms for January - February 2012, result of compliance verification reveals that Education aspect is where the beneficiaries are most compliant followed by the Family Development Session and Health Aspect. In the viewpoint of the total beneficiaries, they are most compliant in Family Development Session followed by Education Aspect and Health Aspect. Details are as follows:

Category	Total beneficiaries (eligible members)	Non-compliant	Compliant		
			Compliant	vs. Submitted %	vs. Eligible %
<b>Education</b>	140,583	4,883	104,237	95.52%	74.15%
3-5 years old	28,578	1,074	14,427	93.07%	50.48%
6-14 years old	112,005	3,809	89,810	95.93%	80.18%
<b>Health</b>	46,645	10,031	28,960	74.27%	62.09%
0-5 years old	45,071	9,865	28,419	72.88%	63.05%
Pregnant	1,574	166	541	76.52%	34.37%
6-14 years old (de-worming)	22,638	1,204	21,434	94.68%	94.68%
<b>FDS</b>	66,173	7,113	59,061	89.25%	89.25%

The reasons for not compliant beneficiaries are as follows: beneficiary profiles are not updated; beneficiary enrolled in facility were not monitored in

the system; beneficiary were no longer enrolled or dropped out for the school year; and parent beneficiary believed that their child was not ready for kindergarten. The CV forms that were not encoded will be included in the second cycle of encoding to be able to achieve 100% encoding for the monitoring periods of May and June 2012.

- **Family Development Session** - The total number of Family Development Sessions conducted per theme for the first quarter of 2012 is 4,672 where the Pantawid Pamilya program was the most discussed topic with 36.17% or 1,690 sessions. This was followed by sessions on Responsible Parenthood with 940 sessions conducted. Next is Community Participation activities with 879 or 18.81% of the total. Further, 704 and 273 sessions were conducted about Family Welfare and Child Care respectively. The least conducted sessions this quarter was Gender Development and Livelihood with 109 (2.33%) and 77 (1.65%) sessions.
- **Grievance Redress System** – From a total of 3,684 complaints received, 57.47% or 2,117 are already resolved. The 1,567 complaints or 42.53% of the received grievances are in its on-going status since it has to be elevated to the concerned staff or unit for verification/fact finding. From March 9-16, 2012 systems were temporarily down for payroll/ payment generation for January-February which caused delay on the verification process. The GRS-RPMO assures that cases were encoded at the GRS Data Entry Application and status was being monitored by the Grievance Officers. Highest category of the complaints received is Exclusion Error, 2,096 complaints or 56.89% of the received grievance. Further, 43.11% of the total number of complaints received was appeals due to the result of ECR II and payment related issues. These cases were resolved by following GRS guidelines for Exclusion error and verification from the database. In terms of mode / channel of the complaints, 98.07% of the processed grievance were received thru forms distributed from the ground, phone calls and walk-in beneficiaries while the remaining 1.93% received grievances were thru electronic mails, networking sites, text thru grievance text hotline and snail mails.

### 5. National Household Targeting System for Poverty Reduction

For the quarter, the region continued the enumeration / validation of households at Tondo I and II. From March 6, 2012 to March 10, 2012, there were 3,382 households enumerated. In preparation for this enumeration, several and separate orientation meetings with Area Coordinators, Area Supervisors, Enumerators and even Encoders for the encoding of the data enumerated, were conducted from January 5, 2012 – March 2012.

While there are no massive enumeration / validation currently being undertaken, the RPMO for NHTSPR conducted several orientation to intermediaries and organic staff regarding the processes involved in NHTSPR. To this end, the RPMO attended various forum, meetings and caravan to explain the process of NHTSPR in

identifying and selecting beneficiaries for Social Protection programs using the NHTSPR database. Included in these meetings are the following: Meeting of SWAD Teams, Meetings , Meeting with Pasay Advisory Committee Council, Convergence Caravan at Malabon City and Program Implementation Review of Social Pension.

### **6. Comprehensive Program for Street Children, Street Families and Indigenous People especially Sama Bajaus**

The following activities were undertaken as part of the implementation of the Comprehensive Program:

- **Incentive packages amounting to P75,000.00 per BCPC** - Out of 45 Barangays in the priority areas, 32 Barangays were provided BCPC incentives with a total amount of Two Million Four Hundred Thousand Pesos (P 2, 400, 000.00). This incentive is intended to augment expenses of LGUs on activities for children to keep them off the streets and to share the spirit of at the activity center which is a safer place for them to play, learn and enjoy and to receive other protective services. For other LGUS who have not yet received the incentives, their project proposals for the implementation of the Comprehensive Program were returned for enhancement.
- **Sampaguita Project** - Four (4) target homeless families for the sampaguita planting project were provided financial assistance in the amount of P6,000 per family for house rental. They transferred residence in Las Piñas City and Pasay City last January 3, 2012, as part of the integration to the community. They also received livelihood assistance in the maximum amount of P10, 000 each on February 17, 2012 and each family received 1 sack of rice as support from the KBCF-Operation Paglingap. As per monitoring, it was found out that clients were no longer found loitering/scavenging in the streets as they already have income generating activity within their area of residences. Elsie Gaches Village, with area of one (1) hectare, was identified as the planting site for the sampaguita project.

The region also coordinated with Pasay City Social Welfare and Development Office for the provision of assistance to two (2) beneficiaries of sampaguita project who were victims of disaster (fire) on March 3, 2012. To date, the two families were already provided by Local Government Unit of Pasay of materials for reconstruction of their houses.

- **Minding Center/Activity Center** - To date, 25 activity centers in 14 LGUs are continuously providing services to street children. Operational Guidelines of Minding center and Activity Center is currently being developed by the region for a uniform implementation among LGUs.
- **Educational Assistance Program** - Out of 1, 099 EAP beneficiaries in 17 LGUs, the region started the close monitoring of the program by revisiting the



beneficiaries in five (5) LGUs: Mandaluyong, Taguig, Las Pinas, Navotas and Marikina to monitor status of educational assistance beneficiaries. Out of the 212 beneficiaries monitored, 97% or 205 beneficiaries are found to be still in school 7 of which discontinue their studies due to the following reasons: incomplete requirements, bullying of classmates or financial incapacity of the parents.

- **Profiling of Street Children, Street Dweller and Street Vendors along Roxas Boulevard covering the Cities of Manila, Pasay and Paranaque** - A total of 475 individuals were included in the profiling conducted by the region in coordination with the National Parks and Development Committee on February 21, 22 and March 2, 2012. Based on the profiling, a significant number of 17% or 79 individuals are vendors at Luneta Park. The data was presented to Department of Finance (DOF) last February 4, 2012 as basis in providing appropriate intervention in addressing street dwelling in the area.
- **Child Welfare Assistants and Street Facilitators** - As of March 10, 2012, there were already 42 street facilitators including 2 Sama Bajaus hired. Orientation of the Expanded Comprehensive Program for Street Children, Street Families and Indigenous People especially Sama Bajaus to these street facilitators was conducted on March 1, 2012 at Kimberly Hotel. On March 7, 2012, orientation of their roles, function and reportorial requirements under the project was also conducted. CWA will continuously be mobilized at activity centers and in monitoring the critical areas to ensure zero incidence of street children.

### 7. Recovery and Reintegration Program for Trafficked Persons

The region already provided 19 victims of Trafficking with financial assistance with the total amount of Php 75,000.00. Maximum assistance provided to a client is Php 10,000.00. Among the client provided with financial assistance, 11 are Center-Based clients of the region while 8 clients are community-based. Aside from financial assistance, skills training was also provided to clients. Basic Business Management Training was conducted last February 8, 2012 and participated by 26 TIP clients.

One advocacy orientation participated by 18 TIP clients was conducted last February 5, 2012 at Marillac Hills. The orientation involves the process of raising awareness to the clients and their family members regarding RA 9208 for the Anti-Trafficking in Persons Act of 2003 and other protective laws that will help them from being victimized by traffickers.

The region also actively takes part during rescue operation of TIP victims. After which, the needs of clients are thoroughly assessed by the Social Workers thru conducting interview and home visits to provide them with appropriate interventions. The continuous networking / partnerships with different LGUs are being established to assist the client's needs and their families.

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## B. STANDARDS SETTING, LICENSING AND ACCREDITATION SERVICES

The Standards Unit continuously perform its regulatory functions to set standards, register, accredit and provide technical assistance and consultative services to government, non-government organizations/people's organizations and local governments to comply with and maintain the standards of social welfare and development programs and services.

Service	Plan for this Quarter	Served	% of Accomplishment
<b>NGO</b>			
• Registration			
*Assessed	13	18	138%
*Registered	13	14	107%
• Licensing			
*Assessed	7	10	142%
*Licensed	7	7	100%
• Accreditation			
* DSWD C/I's	1	1	100%
* LGU's	1	3	300%
• Centers Accredited- DCC	25	28	112%
*ECCD Centers	25	28	112%
Accredited -DCW			

<b>Other Concerns</b>			
• Regional Solicitation Permit			
*assessed	6	8	133%
*issued	4	4	100%
• Duty Free Entry Requests endorsed to the Standards Bureau	ANA	0	0
• National Fund Drives Authorized			
*endorsed	1	2	200%
• Accredited Service Providers			
*ECCD Service Providers	25	28	112%
*Social Workers Handling Court Related Cases	2	1	50%
	2	2	100%

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Service	Plan for this Quarter	Served	% of Accomplishment
<b>*Marriage Counselors</b>			

- For this quarter, a total of 18 SWDAs or 138% were assessed for Registration while 14 or 107% were issued Registration Certificate.
- From the 14 Registered SWDAs, Seven (7) or 50% catered for Older Person, four (4) or 28% served Multi-Sectoral (children, youth, families & communities), two (2) or 14% for PWD and one (1) or 7% catering for Children and Youth.
- The four (4) SWDAs who were not able to meet the minimum requirements were provided with technical assistance on areas concerning social welfare and development standards as necessary.
- On Registration and Licensing (R/L), Out of 7 target NGOs, 10 or 142% were assessed and 7 or 100% were issued R/L.
- The three (3) SWAs whose Registration and License to Operate are held in abeyance were continuously monitored and provided technical assistance.
- On Accreditation of DSWD C/Is, one (1) or 100% of the targeted DSWD-C/I's were assessed while three (3) or 300% vis-à-vis target of one (1) LGUs were accomplished.
- On Accreditation of Day Care Centers (DCCs), 28 or 112% DCCs were assessed and issued Accreditation Certificate vis-à-vis target of 25.
- On Regional Solicitation, eight (8) or 133% were assessed vis-à-vis target of six (6) while four (4) or 100% were issued Solicitation Permit. On the other hand, two (2) NGOs or 200% vis-à-vis the target of one (1) were endorsed to the Standards Bureau to conduct National Fund Drive.
- On the Accreditation of Service Providers:
  - Twenty eight (28) or 112% ECCD Service Providers were assessed and issued Accreditation Certificate vis-à-vis target of 25;
  - Two (2) or 100% Marriage Counselors from Navotas Health Department, Navotas Emergency & Lying-in Clinic were accredited vis-à-vis target of two (2); and
  - One (1) or 50% Social Workers Handling Court Related Cases (SWHCRC) from Nayon ng Kabataan vis-à-vis target of two (2) were accomplished.
- It is also noted that the region was not able to meet the target for SWHCRC due to lack of required number of cases being handled by the Social Workers.

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### C. Support, Services and Technical Assistance to Intermediaries

The DSWD-NCR through its Units regularly and continuously implements activities that will provide opportunity to enhance the capacities and knowledge of our intermediaries/stakeholders to ensure that the different SWD programs and services are effectively and efficiently implemented.

Moreover, this serves as a venue in addressing the issues and concerns raised by our partner agencies and basis of providing necessary recommendations as well as to strengthen the delivery of services to target beneficiaries.

#### Trainings/Orientation/Seminars/Meeting for Intermediaries

For this quarter, the following trainings/orientations/seminars/meetings with the intermediaries were conducted through Institutional Development Unit of the Region:

Name of Orientation/Training	LGU	NGOs	POs	NGAs	Organic Staff	Agreements Reached
<b>Direct Service Delivery/Transfer of Technology</b>						
1. Growing Great Kids Module 9 Training					16	<ul style="list-style-type: none"> <li>Houseparent were trained and enhanced their skills in providing care giving to the children.</li> <li>Conduct mentoring with other HPs to impart the technology to them.</li> </ul>
2. Growing Great Kids 5C Training			-	-	14	
3. Growing Great Kids 5D Training			-	-	17	
4. Growing Great Kids Training 5B and 6B Training			-	-	14	
5. Growing Great Kids Module 5F and 6F Training			-	-	14	
6. Growing Great Kids Module 5F and 6F Training			-	-	14	
7. Participatory Implementation Plan Based Monitoring and Evaluation		--	--	--	7	<ul style="list-style-type: none"> <li>Equipped, educate and train the organic staff to articulate different laws on children and women as well as the role of Social Workers in handling rescued clients.</li> </ul>
8. PYAP Leadership Training		--	30	--	--	<ul style="list-style-type: none"> <li>PYAP members strengthening their KAS of being a leader.</li> </ul>

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Name of Orientation/Training	LGUs	NGOs	POs	NGAs	Organic Staff	Agreements Reached
<b>Organizational Development</b>						
1. Orientation on RAO 1063 S. 2012 Guidelines in Providing TARA to LGUs in NCR through SWAD Teams, Roles and Functions of Disaster Team Leaders, Members and Convergence Program	29	--	--	--	44	<ul style="list-style-type: none"> <li>The activity provided knowledge to the participants on the newly approved guidelines for SWAD as well as to the Roles and Functions of Disaster Team and Convergence Program.</li> </ul>
2. DSWD NCRs Program Orientation for Frontline Workers (Batch 1)	--	--	--	--	44	<ul style="list-style-type: none"> <li>Output of the activity will provide knowledge on the different programs and services for the frontline workers of the Region.</li> </ul>
3.DSWD NCRs Program Orientation for Frontline Workers (batch 2)	--	--	--	--	44	
4.Orientation for Newly Transferred DSWD-NCR Employees	--	--	--	--	31	<ul style="list-style-type: none"> <li>Output of the activity provides knowledge on the staffing process undertaken by the region as well as they were oriented on the guidelines used by the Region in relation to movement of staff.</li> </ul>
5.Consultation Workshop and Orientation on Government Procurement Act (RA 9184) and Its IRR	--	--	--	--	42	<ul style="list-style-type: none"> <li>The activity served as a venue to discuss the issues and concerns on DAPSOS as well as in procurement process and recognize strategic actions to improve the regional performance.</li> <li>Ensure that the procuring entity adheres to promote good governance and to exert efforts in conforming the principles of</li> </ul>

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Name of Orientation/Training	LGUs	NGOs	POs	NGAs	Organic Staff	Agreements Reached
						transparency, accountability, equity, efficiency and economy in the procurement process.
6.Program Implementation Review on Social Pension for Indigent Senior Citizens	36	--	9	2	9	<ul style="list-style-type: none"> <li>Output of the activity served as a venue to discuss the issues and concerns along with the implementation of Social Pension for Indigent Senior Citizen and come up with an Action Plan for CY 2013 implementation</li> </ul>
<b>Advocacy in Behalf of Vulnerable Sector</b>						
1. Adoption and Foster Care Forum (simultaneous activity conducted at Bangko Sentral & DSWD-NCR Conference Room)	--	--	--	23 14	6 6	<ul style="list-style-type: none"> <li>The activity served as a venue to discuss the issues and concerns with regards to adoption and foster care program of the Department.</li> </ul>
<b>Networking and Partnership</b>						
1. Bayanihang Bayan Program	--	--	12	--	--	<ul style="list-style-type: none"> <li>Strengthen the partnership with the Region and CSOs in relation to volunteer works needed by the Region for the implementation of its programs and services.</li> <li>Continuous provision of capability building activities for volunteers such as CISD, Basic First Aid, etc.</li> </ul>
2. Student Training Program	--	--	--	--	70 individuals	<ul style="list-style-type: none"> <li>Placement of Student Trainees in various DSWD-NCR Centers/Institutions/Units</li> </ul>



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Name of Orientation/Training	LGUs	NGOs	POs	NGAs	Organic Staff	Agreements Reached
3. Social Welfare and Development Learning Network Meeting	--	--	--	--	22 individuals	<ul style="list-style-type: none"> <li>Finalized the module on training re: Program Monitoring and Evaluation.</li> </ul>
4. ABSNET	--	34	2	--	5	<ul style="list-style-type: none"> <li>Advocate the programs and services of different NGOs. Likewise, issues and concerns were discussed and provided recommendation for the compliance of SWDAs.</li> </ul>
5. Consultation Dialogue on Engagement with Partner Civil Society Organizations (CSOs) and Volunteer Groups	--	42	--	--	-	<ul style="list-style-type: none"> <li>The activity served as a venue for the CSOs to discuss the issues and concerns and provided recommendation for the implementation of their programs, activities and projects.</li> </ul>
6. Consultation Dialogue with C/MSWDOs	15	--	--	--	15	<ul style="list-style-type: none"> <li>Issues and concern were discussed and provided recommendation for the programs, activities and projects implemented to LGUs.</li> </ul>

### 1. Livelihood (SEA-K)

#### Organized SEA-K Level 1

Target for 2012	Accomplishment
35 SKAs- 498 Pantawid Pamilya Beneficiaries	<p>Organized 12 SKAs with 217 family beneficiaries in 4 LGUs: Manila – Brgys. 649 &amp; 20 – 6 SKAs – 75 family beneficiaries</p> <p>Navotas City – Brgy San Roque – 15 family beneficiaries</p>

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	Pasay City – Brgy. 201 – 30 family beneficiaries		
	Marikina City – Brgys. Parang, Marikina Heights & Nangka – 72 family beneficiaries.		
Total – 35 SKAs – 498 Pantawid Pamilya Beneficiaries	Total – 12 SKAs – 217 family beneficiaries:		
	Pantawid Pamilya	9 SKAs	145 beneficiaries
	Non-Pantawid Pamilya	3 SKAs	72 beneficiaries

- For the 1<sup>st</sup> quarter of CY 2012, the Region was able to organized 12 SKAs with 127 family beneficiaries from four (4) LGUs namely Manila, Navotas City, Pasay City and Marikina City. A total amount of Php 1,184,000.00 capital assistance provided.
- The nine (9) SKAs with 145 family beneficiaries from Manila, Navotas and Pasay City are Pantawid Pamilya beneficiaries while the three (3) SKAs with 72 beneficiaries from Marikina are Non-Pantawid beneficiaries. They were benefited the program through coordination with the Office of Cong. Romero Frederick Quimbo.

LGU	Served (Association)		Served (Beneficiaries)		Capital Assistance Provided	Fund Source
	SEA-K Association	No. of Beneficiaries	Pantawid	Non-Pantawid		
Manila	6	100	100	-	Php 503,000.0	DSWD
Navotas City	1	15	15	-	78,000.00	DSWD
Pasay City	2	30	30	-	243,000.00	DSWD
Marikina City	3	72	-	72	360,000.00	DSWD
<b>Total</b>	<b>12</b>	<b>217</b>	<b>145</b>	<b>72</b>	<b>Php 1,184,000.00</b>	

### STATUS OF IMPLEMENTATION

LGU	Served				Total Family	Fund Source		
	SEA-K Associati	SEA-K	SEA-K Individu	Total Serve		DSWD	Other Fund Source	Total Capital Assistance

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	on	Grou p	al	d	Beneficiari es Served			Provided
17	823			823	20,393	91,351,155.23	3,406,450.00	94,757,605.23
		140		140	1,912	7,465,767.80	1,236,700.00	8,702,467.80
			154	154	154	651,050.00	45,000.00	696,050.00
Total	823	140	154	1,117	22,459	99,467,973.03	4,688,150.00	104,156,123.03

- The Department was able to organize 1,117 SEA-K with 22,459 family beneficiaries Associations/groups/individuals with breakdown as SKAs – 823, SKGs - 140, SKIs – 154 and provided capital assistance in the amount of One Hundred Four Million One Hundred Fifty Six Thousand One Hundred Twenty Three and 03/100 Pesos (Php 104,156,123.03.)

### STATUS OF OPERATION

Total No. of SKAs/SKGs/SKIs	Total No. of Active Cases	Total No. of inactive Cases
1053	398	655

- To date, DSWD was able to organize 1053 SEA-K Projects with 398 or 38% active SKAs while 62% or 655 inactive SKAs.
- Out of 655 inactive SKAs, 447 are for closure while 208 are for rehabilitation and expressed willingness to be reactivated. Members of SKAs with arrears have agreed to pay their long overdue accounts.
- Out of 447 inactive cases, 182 were assessed and validated by the PDOs together with LGU counterpart and recommended for closure with terminal report.

### Below is the schedule of 182 SKAs for case conference

LGUs	No. of Cases	Action Taken	Schedule of Case Conference
Mandaluyong	6	Assessed/validated and recommended for closure with terminal report	April 24, 2012
San Juan	15		May 2012
Manila	32		June 2012
Taguig City	9		July 2012
Pateros	11		August 2012
Pasig City	4		September 2012
Las Piñas City	11		October 2012
Makati City	9		November 2012
Quezon City	12		December 2012
Parañaque City	24		January 2013

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Navotas City	9		February 2013
Valenzuela City	7		March 2013
Marikina City	17		April 2013
Muntinlupa City	2		May 2013
Pasay City	3		June 2013
Malabon City	4		July 2013
Caloocan	7		August 2013
<b>Total</b>	<b>182</b>		

### Rollback Repayment

Capital Assistance Provided	Total Amount Due	Total Amount Paid	Arrears	Actual RR	RR Previous Month	RR Target	Actual Amount Collected for this Month	Actual Amount Collected for the Previous Month
99,467,973.03	82,697,939.70	61,664,901.68	21,033,038.02	75%	74%	80%	790,162.75	843,117.80

- An equivalent of 75% rollback repayment was reached by SEA -K for the month of February vis-à-vis a target of 80% collection.
- Actual rollback collection for this quarter is amounting to Php 790,162.75.05 which is lower than the previous collection amounting to Php 843,117.80 because of the trainings/seminars attended by the PDOs like Bridging of Leadership Training and Trainer's Training on Community Driven Enterprise Development.

### SEA - K Level II (Kabayan)

- Total Program Reach Out (2002 to Present)

LGU	No. of Kabayans	No. of Family Beneficiaries Served	Total Capital Assistance Provided
Caloocan	10	717	14,922,300.00
Mandaluyong	1	30	377,600.00
Pasig City	1	30	310,000.00
Quezon City	1	30	276,000.00
Valenzuela City	2	86	2,072,000.00
<b>Total</b>	<b>15</b>	<b>893</b>	<b>Php 17,958,400.00</b>

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- The region was able to organize 15 SEA Kabayans in five (5) LGUs with 893 family beneficiaries provided with Seventeen Million Nine Hundred Fifty Eight Thousand Four Hundred Pesos Only (Php 17,958,400.00) capital assistance.

### Rollback Repayment

No. of SEA Caseload Inventory	No. of Beneficiaries	Amount of Capital Assistance	Amount Due	Amount Paid	Target on RR	Actual RR
13 SEA Kabayan	790	14,623,400.00	4,434,053.33	3,770,414.33	80%	85%

- A rollback rate of 85% was reached under SEA - K Level II as against to 80% regional target, this was attributed to the active participation of SEA-K members who were able to pay their obligations on time and the support from LGUs in the following cities of Caloocan, Mandaluyong, Valenzuela, Quezon City and Pasig City in the implementation of SEA K Program.

### Pantawid Pamilya Beneficiaries set 1 Recommended for Guaranteed Employment

LGU	DPWH Dist. Eng. Office	No. of Beneficiaries	Remarks
Manila	North Manila	53	Received 15 days salary
		44	
Pasay	South Manila	20	-do-
Caloocan	Metro Manila 3 <sup>rd</sup>	32	-do-
Navotas	Malabon/Navotas Sub	15	No salary for beneficiaries until now
Quezon City	Quezon City 1 <sup>st</sup>	57	Received 15 days salary
Pasig	Metro Manila 1 <sup>st</sup>	44	Received 15 days salary
Taguig		17	
Total		282	

- Submitted names of 282 Set 1 Pantawid Pamilya beneficiaries to DPWH for guaranteed employment as laborer for roadside maintenance in which they started working since February 16, 2012.
- To date six (6) LGUs with 267 beneficiaries have received their 15 days salary except the 15 beneficiaries from Navotas who have not yet received their salary because,

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accordingly, the DPWH Navotas are still waiting for the Notice of Cash Allocation from DBM.

### Tindahan Natin Project

- Status of Implementation (Total Program Reach Out 2006-2010)

No. of LGUs	Year	Approved/Operational TNOs					Total No. TNOs
		Active TNOs	Inactive TNOs	Closed TNOs	TNOs Converted to BBO		
17	2006	68	61	215	260		604
17	2007	108	44	216	500		868
17	2008	113	27	43	433		616
	2009/2010	-	-	-	-		-
<b>Total</b>		<b>289</b>	<b>132</b>	<b>474</b>	<b>1193</b>		<b>2,088</b>

- For the year 2006 to 2008, a total of 2,088 TNOs were approved and became operational.
- Out of 2,088 TNOs, 289 are active, 132 are inactive due to non-purchase of NFA rice while 1,193 were converted to Barangay Bigasan Outlet (BBO) who sells Php 27.00 NFA rice and the remaining 474 TNOs were already closed and stop their operation.
- The aforementioned inactive and closed TNOs are scheduled for case conference this CY 2012.

### Source of Fund

No. of LGUs	Year	Self -Funded/Other Fund Source			DSWD Funded				Total
		Active	Inactive	Total	Active	Inactive	Total	Total Amount	
17	2006	142	124	266	151	187	338	6,435,439.93	604
17	2007	165	100	265	375	228	603	11,391,867.20	868
17	2008	266	47	313	261	42	303	5,937,462.75	616
<b>Total</b>		<b>573</b>	<b>271</b>	<b>844</b>	<b>787</b>	<b>457</b>	<b>1,244</b>	<b>23,764,769.88</b>	<b>2,088</b>

- Out of 2,088 operational TNOs, 844 or 40% TNOs are self-funded, while 1,244 or 60% are DSWD Funded with total amount of Php 23,764,769.88.

### Rollback Repayment



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No. of LGUs	Year	No. of DSWD Funded TNOs	Total Capital Assistance Provided	Principal Due to Date	Principal Paid to Date	Arrears to Date	Repayment Rate	Previous Report of RR	RR Target	Actual Collection for this Month	Actual Collection for the Previous Month
17	2006	338	6,435,439.93	6,435,439.01	3,950,495.00	2,484,944.93	61%	61%	-	2,000.00	1,000.00
17	2007	603	11,391,867.20	11,391,867.20	8,283,348.54	3,108,518.66	73%	73%	-	-	-
17	2008	303	5,937,462.75	5,937,462.75	4,719,333.00	1,218,129.75	79%	79%	-	5,500.00	
<b>Total</b>		<b>1,244</b>	<b>23,764,769.88</b>	<b>23,764,769.88</b>	<b>16,953,176.54</b>	<b>6,811,593.34</b>	<b>71%</b>	<b>71%</b>	<b>80%</b>	<b>7,500.00</b>	<b>1,000.00</b>

- Since 2006 to present, the region thru its Livelihood Unit had provided capital assistance to 1,244 TNOs amounting to Php 23,764,769.88.
- Recovery Rate/Repayment Rate reached 71% or Php 16,953,176.54 total amount paid over Php 23,764,769.88 total amount due.
- It is noted that the target of 80% repayment rate was not met which can be attributed by the following:
  - Dole Out mentalities of beneficiaries that government assisted projects are grants.
  - Out of 728 inactive TNOs, 457 or 63% are DSWD funded.
- Low collection of rollback is also noted since PDOs together with LGU counterparts were in the process of conducting social preparation such as Business Development Session, Team Effectiveness Session and Basic Business Management Training among others.

### Disaster Relief Augmentation

The Disaster Response Unit of the Region has responded timely and continuously provides augmentation to intermediaries during disaster occurrences:

1st Quarter	# of Fire Incidents/ Other Disaster	Affected families/Individuals	Injured / casualty	# of Damaged Structures (Residential)	Augmentation Support to LGUs	Augmentation Support thru Legis-	Augmentation Support to NGOs
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	occurrence			al/Comm ercial)		lators	
	22 fire occurrences	1,603 families /6,482 individuals	-	--	118,320.00	123,760.00	31, 200.00

- The region has provided augmentation support amounting to Php 273,280.00 through the request of LGUs, Intermediaries and POs.
- There is a remarkable decreased of 42.5% or Php 202,720.00 compared to the previous year of the last quarter. The decreased is attributed to the less number of augmentation assistance provided to LGUs since they were able to provide sufficient assistance to the disaster victims.

### Priority Development Assistance Fund (PDAF)

#### **a. Project Proposals/Liquidation Reviewed and Assessed/Monitored**

- For this quarter, the Region thru PDAF Unit reviewed and assessed a total of seventy four (74) project proposals in support for the utilization of PDAF amounting to Php 125,269,444.00.
- Out of 74 Project Proposal reviewed, 50 or 67.5% intend to provide Assistance to Individuals in Crisis Situation, 13 or 17.6% for the purchase of food stuff/NFA rice and stand by goods while 10 or 13.5 % for Educational Assistance and one (1) or 1.3% for Livelihood Assistance. ,
- One (1) Liquidation Report was reviewed/assessed and endorsed to Internal Audit Service (IAS) for further validation.
- The PDAF Unit of the region is exerting efforts to follow up liquidation reports of NGOs, POs and other proponents with PDAF funded projects of different legislators.
- PDAF Monitoring Team conducted visit to one of the proponent funded by four (4) legislators with project entitled "Early Education for Day Care Learners Program". Beneficiaries of the program are 18 Day Care Centers from Caloocan, Marikina Pasay, Taguig City and Pateros.

#### **b. Strengthening partnership with partners**

- The Region is continuously providing technical assistance to intermediaries, NGOs, POs, LGUs, Offices of Legislator-Congressional District Representative, Party-List Representative and Senators with fund allocation on social welfare programs and services for implementation in the region along with enforcement of guidelines.

### Special Project Unit

#### **Health and Nutrition**

##### **a. Feeding Program under Kabisig ng Kalahi**

- As of the reporting period, a total of 1,440 community-based malnourished children from eight (8) LGUs namely Parañaque, Las Piñas, Pasay, Quezon City, Navotas, Manila, Muntinlupa and Pasig City with 48 modules benefited the project. Funding of the project came from the different sponsors such as, Unilever, Mead Johnson, Project Phoenix-Accenture, Inc. and PNRC Muntinlupa City and other NGOS/POs and private groups.
- As a result of the project, all parents were provided with opportunities to prepare daily nutritional food requirement needed by their children as their obligation.
- The Department in partnership with CSWDOs addressed issues of all parent organization that affect the implementation to ensure completion of the project on its objective as needed.

##### **b. Petron Tulong Aral Project**

- Out of 3,712 Elementary Scholar, 120 were delisted in the program due to the following reasons:
  - Acceleration of school level
  - Duplication of scholarship
  - Non participation to school
  - Transfer of residents
  - Voluntary withdrawal
- To date, there were 3,592 remaining scholars of which 680 graduated last March 2012.
- The region has sustained the good partnership with LGUs in terms of assessing and recommending potential scholars based on eligibility criteria, monitoring of

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the scholars performance in school and their families as well as assessing or providing the children's families with the basic social services, health services and livelihood services.

### c. Manila Business College-Unlimited Scholarship Program (MBC-USP)

- For the quarter, there were three (3) remaining first year scholars for the 3<sup>rd</sup> trimester of SY 2011-2012. Two (2) students still under the Chairman Scholarship and one (1) student from College Scholarship continuously avail the scholarship program of the said school. The three (3) scholars performed well in school as they meet the required General Point Average of the Scholarship Program.

### d. Financial Assistance (Congressman Vincent Crisologo)

- Conduct distribution and pay out of financial assistance to individuals/groups/communities needing augmentation in socio-cultural and sports activities.
- A total of 106 individuals benefitted the project in the amount of Php 329,950.00 vis-à-vis the approved amount of One Million Pesos (Php 1,000,000.00).

## D. DIRECT SERVICES TO COMMUNITY-BASED CLIENTS

### Community Based Services

The Region continuously caters to children, women and men in difficult circumstances (CEDC, WEDC/MEDC) and persons with HIV/AIDS (PHAs) thru counseling, provision of psychological, psychiatric, legal/consultation, transportation and financial assistance.

Listed below are the categories of cases served for this quarter:

CEDC	Cases Served for the 1 <sup>st</sup> Quarter, 2012		Total
	Male	Female	
Abandoned	0	0	0
Neglected	3	1	4
Rape	0	13	13
Incest	0	7	7
Acts of Lasciviousness	0	3	3
Physical Abuse	5	5	10
Psychological Abuse	0	0	0
Victims of Trafficking	3	6	9
Victims of Illegal Recruitment	0	11	11

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Victims of Prostitution	0	2	2
Victims of Pedophilia	0	2	2
Child Labor	2	0	2
CICL	1	0	1
Others Cases (walk-in/ referred clients)	13	10	23
<b>Total</b>	<b>27</b>	<b>60</b>	<b>87</b>

Among the cases served under CEDC, Other cases has the most number of cases being served with a total of 23 or 26.4% cases, these are walk-in and/or referred clients from other government offices and concerned groups/ individuals that requested for counseling, conduct of Parental Capability Assessment (PCA), referrals for medical and/or transportation assistance, temporary shelter, custody and after care followed by rape with 13 or 14.9% of cases served, victims of illegal recruitment with 11 or 12.6% and physical abuse with 10 or 11.49% cases served.

WEDC/MEDC	Cases Served for the 1 <sup>st</sup> Quarter, 2012		Total
	Male	Female	
Rape	0	1	1
Incest	0	0	0
Acts of Lasciviousness	0	0	0
Physical Abuse	0	1	1
Victims of Trafficking	6	59	65
Victims of Illegal Recruitment	0	0	0
Victims of Prostitution	0	0	0
Victims of Pornography	0	0	0
HIV	1	0	1
Others Cases (walk-in/ referred clients)	4	9	13
<b>Total</b>	<b>11</b>	<b>70</b>	<b>81</b>

Among the cases served under WEDC/ MEDC, Victims of Trafficking has the most number of cases being served with a total of 65 or 80.2%, followed by Other Cases with 13 or 16% of cases. These are walk-in and/or referred clients from other government offices and concerned groups/ individuals that requested for counseling, conduct of Parental Capability Assessment (PCA), referrals for medical and transportation assistance, temporary shelter, custody and after care.

### Services for Communities in Crisis

This 1<sup>st</sup> Quarter 2012, the Region has served the following clients:

Category of Cases	Number of Clients Served
FHONA	9,631
CNSP	190
CICL	0
WEDC	130

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PWD	700
Senior Citizen	2,761
Disaster Victims	0
Deportees	3
Strandees	13
Victims of Human Trafficking / Illegal Recruitment	16
<b>Total</b>	<b>13,444</b>

For the reporting period, the Region was able to serve a total of 13, 444 clients both from regular/walk-in and referred by Legislators through their Priority Development Assistance Fund (PDAF). Among the cases served, Family Heads and Other Needy Adults (FHONA) have the highest number with 9,631 or 71.63% followed by the Senior Citizen with 2,761 or 20.53% and PWD with 700 or 5.2% of the total number served.

A total of Php 5,629,843 or 75% budget allocation under Direct Release Fund (DRF) was utilized while a total of Php 123, 500.00 were utilized from Centrally Managed Fund downloaded to the Region.

### **Adoption Resource and Referral Unit**

For this quarter, the region thru Adoption Resource and Referral Unit (ARRU) served a total of 301 cases of which 16 or 5.3% are new cases and 285 or 94.7% are carry-over cases. Of these, 9 were assessed and endorsed to ICAB, 45 were issued certification declaring the child to be legally available for adoption, 195 were provided concrete information on adoption/ foster care program/ pre-adoption counseling and 184 children were placed thru alternative parental care while the remaining 82 are still for assessment and recommendation.

Furthermore, Aruga at Kalinga sa mga Bata sa Barangay is continuously implemented in which 5 children were provided foster care to 5 foster families w3ith subsidy, while 57 children placed for a foster care to 51 foster families without subsidy.

### **Minors Traveling Abroad**

For this quarter, Travel Clearance Unit (TCU) has served a total of 2, 387 clients applying for travel clearance permit wherein 1,631 or 48.72% are male and 1,224 or 51.28 are female. The three (3) most common reasons for travel are vacation/ tourist, visiting parents/ relatives and Petitioned/ Joining Parents abroad and the top three (3) country destinations are Singapore, Hongkong, China and USA. A total amount of Seven Hundred Thirty Four Thousand Four Hundred Pesos (Php 734,400.00) was raised for the reporting period.

### **NAIA Task Force against Trafficking in Persons (NAIATFATP)**



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For this quarter, NAIATFATP served a total of One Hundred Eleven (111) clients/alleged victims of trafficking. Majority of the reported victims were female ages ranging from 19-30 years old with a total number of 76 or 62.8%, while the 45 or 37.2% are male victims within the age bracket of 19-60 years old.

Most of the victims came from Region III and Region IV-A, followed by CAR, Region I, and ARMM. Majority of the cases are supposed to travel bound to Singapore, Malaysia and Dubai to find work as entertainers or domestic helpers but will pose as tourists so that they could immediately leave the country.

The 111 victims were provided psycho-social counseling while 23 clients were referred for legal assistance, 4 clients for medical assistance, 29 clients were referred to Bahay Silungan sa Paliparan for temporary shelter while 82 clients were reintegrated to their families and/or immediately released after the consultation and approval of the investigator-on-case and assigned prosecutors.

### **Social Pension**

For this quarter, the Field Office (FO) has served a total of 2,657 or 100% qualified indigent senior citizen as against the target of 2,657 verified indigent older persons. The accomplishment was achieved through continuous cooperation and coordination of FO to LGUs who religiously serve their pensioners. Identification of most accessible venue for the pay-out and provision of vehicles were established mechanism to the beneficiaries that contributes 100% accomplishment of the project.

To date, a total of Php 3,985, 500.00 or 100% of the total budget allocation for the 1<sup>st</sup> quarter of CY 2012 were utilized.

### **Supplementary Feeding Program for Day Care Children**

A total of 141, 449 or 98.9% day care children out of 143,002 targeted children were served for the Supplementary Feeding Program.

Out of the 17 LGUs, only San Juan City with 1, 235 children had completed the 120 days implementation of the program which ended on February 24, 2012. On the other hand, Navotas City has just started the feeding program last 1<sup>st</sup> week of April 2012 while the remaining 15 LGUs are still on-going implementation of the program.

Likewise, a total of 1800 or 75% vis-à-vis 2,400 community-based targeted children were served through the on-going Special Feeding Programs from eight (8) legislators namely: Cong. Banal of 3<sup>rd</sup> District of Quezon City, Cong. Tugna of CIBAC party list, Cong. Romulo of Pasig City, Cong. Ocampo of 6<sup>th</sup> District of Manila, Cong. Binay-Campos of 2<sup>nd</sup> District of Makati, Cong. Gunigundo of 2<sup>nd</sup> District of Valenzuela, Cong. Quimbo of 2<sup>nd</sup> District of Marikina, and Cong. Gonzales of Mandaluyong City.

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To date, a total of Php 212,830,657.00 or 98.6% of the allocated budget for the regular SFP were utilized as against the total amount of Php 215,855,327.92 budget allocation.

### *E. Direct Services to Center-Based Clients*

#### **Jose Fabella Center (JFC)**

Jose Fabella Center was able to serve a total of 976 of clients or 24% of clients as against its annual target of 4,000. From the 976 clients served, 693 are new cases while 283 are carry over cases. As to sector disaggregation, majority of the cases are adults (503), followed by children (310), and PWDs/OPS (163). Further, among these clients served, 703 are vagrants, 236 are transients while 37 are mendicants. From the 976 cases served, 70.28% or 686 were discharged with the following breakdown: reintegrated to family/relatives (608), transferred to other center/institution (31), LWP (29), job placed (10) and mortality (8).

Among the highlights of accomplishment of JFC for the 1<sup>st</sup> quarter are the following:

- Conducted coordination with the National Center for Mental Health (NCMH) for the psychiatric check and medication wherein, a total of 43 clients were examined and assessed as psychotic and schizophrenic. A Memorandum of Agreement (MOA) with NCMH was now on process to officiate the partnership with the Department.
- Conducted an Annual Physical Examination for 200 selected JFC clients on February 28 and 29, 2012 in line with the center's participation on the Observance of National Rare Disease Week. Based on the medical findings, 60 or 30% of the clients are Psychosis, 28 or 14% have Upper Respiratory Tract Infection, 22 or 11% have Acute Gastroenteritis, 16 or 8% have Epilepsy and 14 or 7% have Pneumonia. Clients with epilepsy and psychosis were referred to National Center for Mental Health (NCMH) for assessment and medication, those clients with pneumonia where refer to Government Hospitals for check-up and laboratories while those clients with gastroenteritis and upper respiratory infection were regularly monitored and provided medication for immediate recovery.
- Provided a lecture on dental care entitled "Gum Disease, Why worry?" to 35 clients on January 7, 2012. The lecture aims to provide dental information on tooth care as well as to modify their manner on oral health and hygiene.
- On productivity, the center adopted the "Bahay Kubo Project" wherein a total of 43 kilos of Patola were harvested on March 14, 2012 that helps augment the needs of the center. While other vegetables like okra, pechay and talong (eggplant) are now starting to bear fruits and will soon be available for harvest.
- Trained 4 male able clients to look after the 12 elderly male clients that are in the custody of the center through the supervision of the houseparent on duty. This was considered as a good practice of the center since it is not easy to identify and encourage clients to look after their co-clients especially the elderly.

#### **Reception and Study Center for Children (RSCC)**

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For this quarter, RSCC has served a total of 81 clients or 62.30% vis a vis its annual target of 130. Out of the 81 clients served, 17 are new cases while 64 are carry over cases. New cases include those who were neglected (9), abandoned (6), and sexually abused (1). A total of 17 clients (6 new and 11 carry over cases) were discharged on which, 4 were reintegrated with their family/relatives, 2 were placed for domestic adoption, 8 were placed for foster care and 1 was transferred to other institution.

Among the highlights of accomplishment of RSCC for the 1<sup>st</sup> quarter are the following:

- Continuous coordination with the nearby health centers for the free check-up wherein 5 children were referred to Bago Bantay Health Center for dental check-up in which 4 of them had tooth extraction and 1 child underwent temporary tooth filling.
- In line with the celebration of “Adoption Consciousness Month”, the center’s staff and 25 selected children participated in the Motorcade Parade from Luneta, Manila to Quezon City Memorial Circle held on February 4, 2012 wherein, the center’s float won the third prize.
- The psychological service continuously provides assessments to the children and provides intervention such as behavior modification and psychotherapy, etc. Likewise continuous monitoring of the twenty four (24) children enrolled at Bahay Bulilit Child Day Care and those mainstreamed at Sto. Cristo Elementary School.
- A total of 10 selected children have attended the Post Valentines Party organized by the students of Far Eastern University on February 23, 2012, in which a series of fun games were conducted that provides enjoyment and improved the social skills of the children.
- Conducted a Puppet Show on oral health awareness to 20 children on March 9, 2012. The show aims to develop the awareness of the children in tooth caring and other oral hygiene.

### **Haven for Children (HC)**

Haven for Children was able to serve 132 clients or 75% of its 175 annual target. Among these clients, 20% or 26 clients were newly admitted at the Center, all of them are categorized as street children. The remaining larger portion of 106 cases or 80 % are carry-over cases. For this quarter, there were 8 discharged cases through reintegration to their family/relatives (7) and transfer to other institution (1).

Among the highlights of accomplishment of HC for the 1<sup>st</sup> quarter are the following:

- Continuous coordination with local health centers such as the Ayala-Alabang Health Center for free check-up and medicines needed wherein, anti-TB medicines were provided to 7 children with primary complex. The said children were also provided

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additional food, fruits and milk to ensure balance nutrition for their fast and early recovery.

- A total of fifty (50) children from Grade IV to Grade VI daily attended skills training on Ginger Tea Making and basic training on Shielded Metal Arc Welding (SMAW) under the supervision of the center's Manpower Development Officer (MDO). This skills training enable the children to acquire basic skills in arts and craftsmanship and also help them boost their self-confidence.
- Conducted Football training to 12 identified boys in partnership with the volunteer trainer and sponsor Mr. Ed Formoso. The said sport training helps to develop sportsmanship and discipline.

### INA Healing Center (IHC)

Among the highlights of Accomplishment of IHC for the 1<sup>st</sup> quarter are the following:

- Continuous conduct of various relaxation activities such as "Stretching and Laughter Yoga", "Nanay Henyo" and Kendeng Mo Nanay" among others to 24 bereaved mothers. The relaxation activities aim to help the bereaved mothers to have alternative ways of coping with stress and release their negative emotions and somehow help them to relieve from the gloomy emotions.
- A total of 9 bereaved mothers were provided orientation on HIV/AIDS and Bahay Kubo Project in which they are also provided seedlings to plant on their own backyard or nearby lot. The said orientation provided awareness on the rampant increased of Persons with HIV/ AIDS and necessary information to avoid and handle such cases.

### Sanctuary Center (SC)

For this 1<sup>st</sup> quarter, Sanctuary Center has served a total of 166 or 92.22% of clients vis-à-vis its annual target of 180. Out of the 180 clients served, 16 are new cases; all are improved mental patients while the 150 are carry-over cases. 133 IMP and 17 with mental retardation. A total of 25 clients were discharged (3 new cases and 22 carry over) with the following breakdown: reintegrated with family/relative (12), transferred to other institution (11), and LWP (2).

Among the highlights of accomplishment of SC for the 1<sup>st</sup> quarter are the following:

- Continuously supervising and monitoring the literacy program to 13 clients in which progress on their reading and writing skills were determined.
- A total of 25 clients were engaged in productivity activities such as beads accessory making, sewing, rug making, liquid dishwashing and fabric conditioner making and

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gardening wherein 7 kilos of “petchay” were harvested that help augment the needs of the center.

- Conducted a lecture on “Environmental Awareness to 26 clients on February 2, 2012. The lecture aims to instill awareness on climate change and the world’s weather condition and how we can help to prevent it from worsening.
- Conducted a Valentine’s Day Celebration on February 14, 2012 wherein most of the clients participated in different fun and games and the selection of Miss Junior and Senior Valentine 2012. The said activity provided enjoyment, relaxation and improved the way the clients interact with one another in the center.

### **Haven for Women (HW)**

For the first quarter of 2012, the center was able to serve a total of 198 clients or 66% accomplishment rate against its 300 annual target. From the 198 clients served, 113 are new cases while 85 are carry over cases. The cases includes the following victims of involuntary prostitution (34), VIR (20), repatriates (46), women in emergency situation (10), sexually abused (2), physically abused/maltreated (1).

A total of 62 or 31% from the clients served were discharge through reintegration to their families/relatives (14), wage placement (2), transfer to other institution (4), voluntary discharge (2), repatriation (40).

Among the highlights of accomplishment of HW for the 1<sup>st</sup> quarter are the following:

- A total of 27 clients were continuously engaged in productivity activities such as rug and potholder making, pillow case and throw pillow case making in which a total of 57 throw pillows were sold earning a total amount of Php 1,895.00. While 3 clients had completed the Technology Livelihood Education along gardening.

### **National Vocational and Rehabilitation Center (NVRC)**

NVRC has served a total of 151 or 90% of clients vis-à-vis its 167 annual target. Out of the 151 clients served, 24 are new cases composed of orthopedically impaired (2), hearing/speech impaired (15) and visually impaired (7) while 123 are old cases

Among the highlights of accomplishment NVRC for the 1<sup>st</sup> quarter are the following:

- A total of 12 clients benefitted the Dental Mission conducted by the College of Dentistry of Unciano College, Inc. held on March 1, 2012. They were provided with oral prophylaxis and tooth extraction.
- Conducted lecture on Autism to 67 clients and 4 staff on January 29, 2012 in line with the observance of 16<sup>th</sup> National Autism Consciousness Week and lecture on Goiter held on

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January 27, 2012 that was attended by 4 staff and 43 trainees who are undergoing Social Rehabilitation and Vocational Training. The said lectures were able to increased awareness of the clients on the causes, effects and treatment on both Autism and Goiter.

- A total of three (3) clients were provided with prosthesis/wheelchair.

### Elsie Gaches Village (EGV)

EGV has served a total of six hundred thirteen (613) clients or 99% vis-à-vis its annual target of six hundred nineteen (619). Out of the 613 clients served, four (4) are new cases categorized as mentally challenge, autistic (1), cerebral palsy (1) and Down syndrome (1). While six hundred nine (609) are carry over cases. A total of 6 clients were discharged: reintegrated with family/relatives (2); left without permission (2) and mortality due to severe ailments (2).

Among the highlights of accomplishment of EGV for the 1<sup>st</sup> quarter are the following:

- A total of twenty-two (22) clients participated in the 2<sup>nd</sup> batch of Life Skills Training which started last February 2012 until July 2012. The said training will last for 6 months which consists of discussions on personality developments, rights of children and workers, simulations and on the job training supported by the United Way Worldwide and Hershey's Philippines. The training was geared towards enhancement of the skills of clients in dealing with everyday living and employment of clients in various modes.
- A total of fifty-six (56) upper and lower trainable clients were regularly attending and actively engaged in productivity skills activities such as cogon paper making , arts and crafts and gardening. These activities aim to develop their skills and interests in different activities while continuously improving their social behavior.
- A total of two hundred fifty (250) clients are regularly attending the weekly Thursday Mass celebrated by Rev. Father Jun Batac of Sts. Jerome and Susanna Parish and 15 clients serve as choir during celebration of the Holy Eucharist with Dr. R. Gesmundo and Ms. Tess Miclat as their trainer-facilitators. Attending mass and involvement to religious activities helps develop the spiritual awareness and inculcate values to the clients.

### Marillac Hills (MH)

Marillac Hills has served a total of 238 or 71.68% of clients vis-a-vis its annual target of 332 for CY 2012. Among these clients, the bigger portion of 87% or 207 clients accounted ad carry-over cases and the remaining portion of 13% or 31 clients are new cases. Victim of trafficking was the most prevalent among the new cases with 21 clients, followed by cases on sexually abused (5), children in conflict with the law (4) and client with behavioral problem (1).

For this quarter, a total of 19 clients were discharged: reintegrated to their families/relatives (10), transferred to another institution (8), and LWP (1).

Among the highlights of accomplishment of Marillac Hills for the 1<sup>st</sup> quarter are the following:



- A total of seventeen (17) CICL clients were given Rational Emotive Therapy (RET) by the students of Pamantasan ng Lungsod ng Maynila (PLM). The said activity helps the clients to express themselves in different ways such as drawings, plays and healthy conversations.
- Ten (10) clients are regularly attending yoga classes every Tuesday and Friday as part of the wellness activity. The said activity helps the clients released their tension and improved their physical, emotional and mental wellbeing.
- A total of One Hundred Nine (109) clients attended the orientation/ lecture on baking, cosmetology, basic computer and food processing in the center which can help them developed their skills as the same time improved their positive attitude in life.

### Nayon ng Kabataan (NK)

The Center was able to serve a total of 155 or 57% of clients vis-à-vis its annual target of 270. Among the clients served, 20% or 32 clients are newly-admitted clients. Categories of new cases are neglected (19), victims of child labor (9), abandoned (2), physically-abused (1), and child trafficking (1).

For this quarter, a total of 24 clients were discharged from the Center (7 new cases and 17 carry over cases) through reintegration with their families/relatives (14), leave without permission (7), and home wage placement (3).

Among the highlights of accomplishment of NK for this 1<sup>st</sup> quarter are the following:

- A total of One Hundred (100) clients benefitted the outreach program conducted by One Meralco Foundation held last February 18, 2012. The Meralco Basketball coaching staff conducted sports clinic with the clients focusing on proper dribbling, shooting, handling the ball and basketball defense. The said activity provided enjoyment while enhancing their skills in basketball.
- A total of eighteen (18) clients were selected to participate in the sportfest conducted by National Training School for Boys (NTSB) held in Tanay, Rizal on February 24, 2012. The clients were given an opportunity to showcase their talents and skills in the different competitive sports. Also, they were able to strengthen camaraderie, team building and bonding among their co-clients.
- The Disaster Response Unit (DRU) conducted a lecture on Fire Disaster Preparedness and fire drill exercise on March 15, 2012 which was participated by all of the center's clients, teachers and staff. The activity increased the awareness of staff and clients on how to handle disaster.



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- A total of seven (7) clients are regularly attending the skills training on Dressmaking/ Basic Sewing which was conducted every Tuesday to Friday, while the cooking class is conducted every Tuesday and Thursday with fifteen (15) clients.

### Rehabilitation Sheltered Workshop (RSW)

RSW has served 73 clients for the first quarter of CY 2012 which is equivalent to 48.66% against its annual target of 150. Out of the 73 clients served, 72 are old cases while one new client that was being served by the center is categorized as visually impaired.

Among the highlights of accomplishment of RSW for the 1<sup>st</sup> quarter are the following:

- Continuous tapping and coordination with other agencies and/or companies such as Ti and Me Corporation, Tothor Supermarket, Velox Trading and DSWD Region 4-B for possible job placement and/or job order.
- On productivity, a total of 600, 218 PAL earphones were sanitized and was able to generate a total amount of Php 900, 327.00 whereas, the garment project was able to produce and sell a total of 6,469 garment items such as Bags, Travel blanket, headband cover, pillow cases and will pouches that generated a total amount of 120, 522.00 and the canteen project was able to generate a total amount of Php 182,121.00

### **F. INSTITUTIONAL STRENGTHENING**

It is worthy to note that the Region has conducted 133% of eight (8) trainings vis a vis its six (6) target trainings for internal staff for the 1st quarter. This can be attributed to the availability of Resource Persons and AFI Funds. A total of 136 or 35.6% participants attended the training as against the target of 382 target participants.

The said trainings were conducted based on the identified Training Needs Inventory of the staff. These are as follows:

- Training on Growing Great Kids Module 9
- Training on Growing Great Kids 5C
- Training on Growing Great Kids 5D
- Training on Growing Great Kids Module 5F and 6F
- Training on Growing Great Kids Module 5B and 6B
- Training on Mainstreaming Most-At-Risk Children and Young People on HIV and AIDS
- Competency Modeling: Enhancing the Recruitment System of DSWD
- Participatory Implementation Plan-Based Monitoring and Evaluation

Further, as of 1<sup>st</sup> quarter of 2012, a total of 136 or 35.6% vis a vis 382 staff were able to achieve a minimum of 24 hours training required per year per Civil Service Rule.

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### Organizational Meetings

Organizational Meeting	Frequency of the Meeting	Number of Meetings Conducted/Highlights of the Meeting
Regional Management Development Committee (RMDC)	Monthly	Three (3) meetings were conducted in the reporting period; issues and concerns of Centers/Institutions/Divisions were discussed as well as it served as a venue to discuss the new programs and services of the Region particularly the Big tickets.
Management Committee Meeting (ManCom)	Monthly	Three (3) meeting was conducted. Focused of discussions are on the developments of the programs/ activities/projects of the Region and Issues and Concerns Concerning the Internal Management of the Department.
Regional General Assembly (RGA)	Quarterly	One (1) meeting conducted last January 4, 2012, wherein the following issues and concerns were discussed: <ul style="list-style-type: none"> <li>• Provision of training and orientation on Human Trafficking</li> <li>• Prioritization of training for drivers</li> <li>• Conduct of trainings within Metro Manila instead Hotels/Resorts outside Metro Manila</li> <li>• Sharing on information about re-clustering in DSWD organizational structure</li> <li>• Transfer of conference room from TAD to Admin</li> <li>• Other Matters</li> </ul>

### Regional Committee Meetings

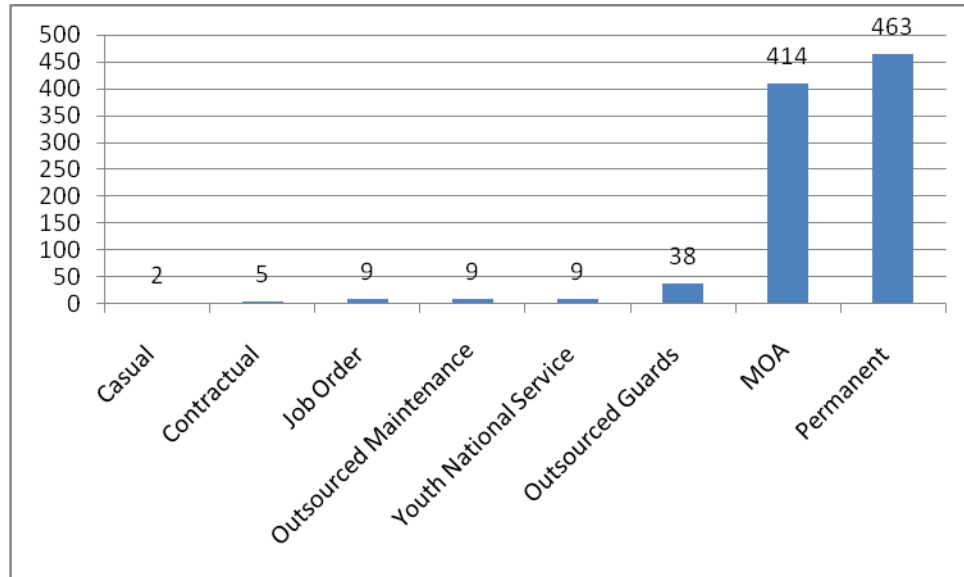
Committee Meeting	Frequency of Meetings	Accomplishments
Promotion and Selection Board	As need Arises	Conducted six (6) meetings and interviewed forty three (43) applicants and deliberated different positions for regular and MOA vacant positions.

### Staff Complement:

For the reporting period, the Region has a total number of 1,027 staff wherein 463 or 45% holding a regular position detailed in different C/I/Us followed by 414 or 40% are MOA, 38 or 4% are purchase services (janitors and security guards), 9 or .88% from NYSR, 9 or .88% are Job

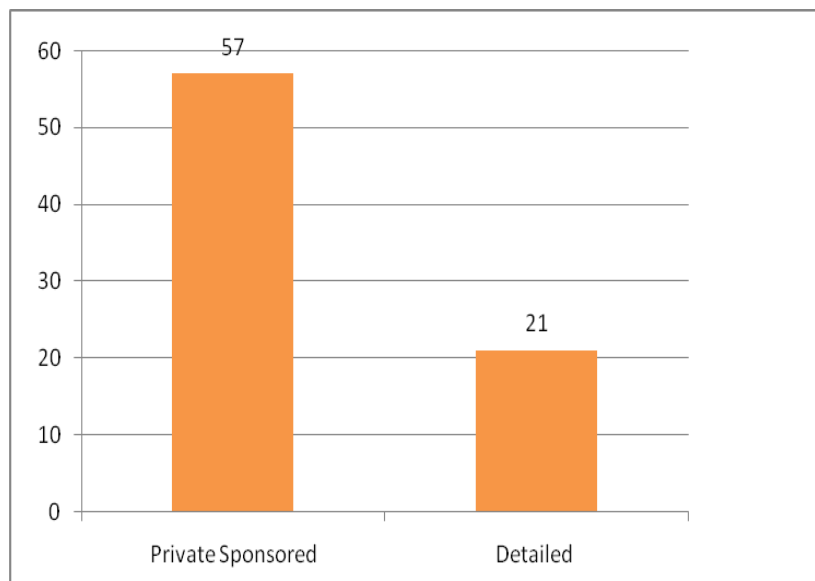
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Order, 9 or .88% are outsourced maintenance, 0.5% or 5 for Contractual and 0.2% or 2 for Casual status.



Meantime, to complete the staff requirement of the Region, a total of fifty two (52) vacant positions still to be filled up: thirty-eight (38) regular positions, thirteen (13) MOA and one (1) contractual.

To augment the manpower of the Region, a total of seventy-eight (78) staff was also detailed at the Region. Cost of Service of these employees were being funded by private sponsors and agency for detailed teachers from Department of Education.



### **Character Building Program for Employees**

The region is continuously implementing the Character Building Program for the employees. For the quarter, the following character qualities were discussed during meetings, general assemblies and flag ceremonies. The following are the featured character every month.

- January - Determination vs. Faintheartedness
- February - Availability vs. Self-Centeredness
- March - Cautiousness vs. Rashness

### **Wellness Break Program**

- “Aerobics Session”

Aerobics Session has started last March 23, 2012 and being held at the Field Office every Friday of the month. Nineteen (19) female employees from different U/C/Is are attending the said activity: the activity being conducted to promote healthy lifestyle and serve as a stress-reliving activity of the staff.

### **On Career Development and Management**

In relation to the implementation of wellness break program for employees the following activities were conducted for 1<sup>st</sup> quarter of 2012:

Region has recommended two (2) internal staff for the program of Japan Social Welfare Development Fund under Local Study Grant-Completion of Education for Non-Scholar for the duration of January 24-27, 2012.

Under the Foreign Scholarship, three (3) staff were selected, two (2) for Public Management and Policy Analysis Program and Intellectual Disability in Community Activity while one (1) for the National/Agency level for the Masters Degree in Human Resource Planning and Development in India for CY2012 still waiting for the approval and acceptance from the International Technical and Economic Cooperation (ITEC) Indian Government.

Further, the Masters in Government Management and Executive Special Program was started on March 12, 2012. A total of fifteen (15) internal staff and five (5) from other agencies enrolled the said program.

### **5S Implementation**

The different centers/institutions/divisions/ units have been actively implementing 5S thru the following efforts:

- Segregation of garbage from biodegradable and non-biodegradable for C/Is
- Disposal and recordings of old records

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- Maintenance of cleanliness of all facilities and surroundings
- Proper filing and labeling of documents for easy retrieval

### Resource Generation

#### *Memorandum of Agreement with Hospitals*

The region intensifying its resource generation efforts was able to avail discounts in monetized amount of **Php 45,923.000** from hospitals where DSWD has Memorandum of Agreement (MOA) with benefiting 261 clients of Nasyon ng Kabataan, Jose Fabella Center and Marilac Hills.

Names of Hospital/ Funeral Parlors/Shipping Lines	Services Aailed	Number of Persons Served	Amount of Discount/s Granted
<i>Hospital</i>			
- Sister of Charity of St. Anne	- Discount on medicines	215	Php 17, 397.00
- Mandaluyong City Medical Center	- Discount on laboratory	6	Php 2, 650.00
- Rizal Medical Center	- Discount on laboratory/hospital bill	28	Php 20,516.00
- Megazon	- Laboratory discounts	1	Php 60 .00
- Welfareville Health center	- Sputum test	9	Php 4, 100.00
- National Center for Mental Health	- Psychiatric check-up	2	Php 1,200.00
<b>Total</b>		<b>61</b>	<b>Ph p 45,923.00</b>

### Social Marketing

For the 1<sup>st</sup> Quarter, the region was able to conduct the following activities/strategies along social marketing:

- The Social Marketing Unit was able to arrange/coordinate a total of twenty (20) televisions and twelve (12) radio interviews and facilitated/monitored the publication of nine (9) press/photo releases.

- In relation to updating of the homepage of the regional website for this particular period, a total of eighteen (18) stories/updates have been uploaded. These are the following:
  - 4Ps Now Covers 17 LGUs of Metro Manila
  - PGMA Leads Gift-Giving
  - PGMA Serbisyo Muna Caravan
  - EGV Celebrates Autism Week
  - DSWD 5<sup>th</sup> Anniversary
  - 4Ps Beneficiaries Get Cash Subsidy
  - Adoption Consciousness Week
  - DSWD Staff Get Body SPA Treat
  - Skills to Bilib
  - Appreciation Party for Grieving Mothers
  - Clearing Officers Club Donates to DSWD
  - Happy Walk 2010
  - National Women's Month
  - Sec. Yangco Inducts FSCAP
  - NCR Meets Legislators
  - Wellness Break for DSWD-NCR Staff
  - Conquering Heights with 4Ps
- On IEC production, the Region facilitated the production of IEC materials for Pantawid Pamilyang Pilipino Program, Convergence Strategy and Adoption and Resource Referral Unit. These IEC materials such as t-shirts, umbrella, fan flyers, notepads and notebooks were distributed to partner NGAs, LGUs, DSWD officials and beneficiaries of the programs.
- In the celebration of Adoption Consciousness Week, the Region has advocated the following activities such as:
  - Coordinated with ABS-CBN for the coverage of the Motorcade event.
  - Set-up and manned Adoption Help Desk at the Government Service Insurance System (GSIS) Office, Department of Foreign Affairs (DFA) and Social Security Office (SSS)
  - Organized Forum on Adoption represented by LGU and DSWD staff.
  - Radio and TV Guesting on the following Station such as: DZRB Balita, DWAD Sapul, ABS-CBN Bandila, ABS-CBN Umagang Kay Ganda, QYV 11 State of the Nation, QTV 11 On-Call and QTV 11 Brigada.
  - Printed story in Bulgar Newspaper entitled "Hindi Biro and Pag-aampon" by Ms. Benadette Sembrano featured the story of the adoptive child of Dir. Rosario Dela Rosa of Kaisahang Buhay Foundation.
  - Coordinated with Light Rail Transit Authority (LRTA) management in hanging of streamer in LRT Stations.

### Management Information System

For the 1<sup>st</sup> quarter, the Regional Management Information Unit of the region has effectively provided the ICT services needed by the region as follows:

- The Region has conducted monitoring compliance of staff to ICT policies especially on the use of internet facility and setting-up of DSWD desktop image through spot checking of per unit.
- Further, the Region continuously providing technical assistance to Pantawid Pamilyang Pilipino and NHTS-PR:
  - Internet Protocol-Virtual Private Network connection monitoring.
  - Repaired/maintained functionality of four (4) laptops.
  - Utilized network in printing of documents to minimize the transfer of virus.
- Ensure the deployment and network testing of Regional Data Center as part of NHTS-PR ICT project.
- The figure below shows that the Region is providing technical assistance mostly to network problems thus hinders the operation of the units on which the Region continuously conducts monitoring as well as in compliance of staff to ICT policies especially on the usage and network printing through spot checking of per unit.

