

**Department of Social Welfare and Development  
National Capital Region  
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**I. INTRODUCTION**

As the Department strives on its effort in providing better services to the Filipino people, various social protection programs were intensified in order to expand its services and delivering it to the most needy and vulnerable sectors of the society. Part of its endeavor was the implementation of the Pantawid Pamilyang Pilipino Program (4Ps) which serves as a vehicle program of the Department in providing a faster and better social protection programs. Under this program, scale-up of ten (10) LGUs were done to fully accommodate all LGUs and to reach-out to the poorest of the poor in Metro Manila.

Meanwhile, under the National Household Targeting System for Poverty Reduction (NHSTPR), the enumeration activities were already finished during the last quarter of 2009. Further, encoding of the families enumerated under the program was also finished within the 1<sup>st</sup> Quarter of 2010. With this significant accomplishment, region's effort now focuses on intensifying partnership with local government units in the preparation of the On-Demand Application Scheme (ODA) which is also part of the NHST-PR program.

Likewise, in the performance of the Department's mandate to provide protective services to community and center-based clients, the Region continuously managing the operation of thirteen (13) Centers/ Institutions which served a total of 3, 132 comprising of children, youth, women, family, older person and person with disabilities and pursue implementation of community based program to 22, 226 actual served beneficiaries.

In the meantime, to ensure provision and delivery of services are based on standards, series of capacity building activities and trainings are simultaneously conducted both to the Department's organic staff and other stakeholders. Lastly, advocacy for support and promotion of newly enacted laws and compliance to SWD Legislation were also done this quarter thru its active conduct of Sectoral Inter- Agency meetings, monitoring visits and provision of technical assistance to all Local Government Units (LGUs).

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II. HIGHLIGHTS OF ACCOMPLISHMENTS

A. SERVICES RELATING TO THE FORMULATION AND ADVOCACY OF POLICIES AND PLANS AND PROGRAMS

1. Policy and Plans Development

*1.1 Sectoral Programs*

a. Children Welfare Program

***Implementation and Monitoring of Early Child Care and Development (ECCD) program***

With the passage of E.O No. 806 “Affirming the Roles of ECCD Council and CWC” in January 2009, activities intended for ECCD project implementation and monitoring was greatly affected due to budgetary constraint. Hence, only monitoring to LGUs on compliance to standards of the regular ECCD/ Day Care Service is being done by the Region. Nevertheless, the Region is continuously coordinating with the ECCD Council, particularly on advocating for adoption of home-based ECCD program in selected barangays in Malabon and Navotas

***Advocacy on Compliance to New Laws***

The Region, in partnership with Social Technology Bureau of DSWD-Central Office spearheaded the Regional Consultation of the Crafting of the implementing rules and regulations (IRR) of the newly-enacted SWD Law on children which is the RA 9775 otherwise known as “Anti-Child Pornography Act of 2009” held at College of St. Benilde International Conference Center and Hotel last March 9 and 12, 2010. The activity was participated by 118 representatives from 7 DSWD Regional Offices, 14 Local Social Welfare Offices, 6 National Government Agencies, Philippine National Police/ National Bureau of Investigation, 13 NGOs working with children victims of child pornography and other sectors/ groups such as law schools (3) and internet café owners associations (3) from seven (7) Regions of Luzon. The activity provided opportunities for various stakeholders to be involved in the crafting of implementing rules and regulations as well as shared their experiences along management of child pornography cases in their respective Regions.

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**b. Women Welfare Program**

In continuing its commitment to strengthen advocacy for equal rights and opportunities, protection for women as well as active recognition of contribution of women to national development and their empowerment, the following were consciously conducted:

***Regional Gender and Development (GAD) TWG/Focal Point***

- ✚ 1<sup>st</sup> Quarter Meeting of the committee was held last March 18, 2010 which was attended by seventeen (17) members/ representatives of each Units/ Division. The said meeting provided venue for its members to discuss the status and updates on the GAD Accomplishment for CY 2009. Further, the members of the committee also identified programs/ activities to be conducted in the succeeding months as per approved GAD Plan for CY 2010.

***Regional Inter-Agency Committee on Anti-Trafficking in Persons and Violence against women and their Children (RIACAT-VAWC)***

- ✚ RIACAT-VAWC, together with the RIAC- Family held its Synchronized 1<sup>st</sup> Quarter meeting last February 26, 2010 at the DSWD-NCR OSEC Conference Room. Attended by nineteen (19) members from sixteen (16) National Agencies and three (3) NGOs, the committee presented the various activities to be conducted in relation to Women's Month Celebration on March 2010 which include the orientation to other staff of the agencies involved in the Inter-Agency Committee on MOVE (Men Opposing Violence Everywhere). Finalization of the draft Board Resolution re: Inclusion of Office of the Muslim Affairs- National Capital Region to the Regional Peace and Order Committee (RPOC) was also discussed.

***Advocacy on Compliance to New Laws***

The following activities were conducted in ensuring that salient provision of the laws on women specifically on RA 9208, RA 9262 and RA 8972 were implemented:

- ✚ Orientation on women related laws during the Women's Month Celebration to 125 participants from RIACAT- VAWC members. The participants of the said activity were oriented on the salient features of various women related laws including the privileges and programs for them.
- ✚ Orientation on RA 8972 "Solo Parent Welfare Act" as well as about KALIPI was conducted to the Women Group of LGU San Juan City. The

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venue served as opportunity for the women's group to strengthen their commitment in advocating support for adoption of the said law in their locality.

***Women's Month Celebration***

- ✚ Kick-off celebration of Women's Month with a theme "Babae Tagumpay ka ng Bayan" was held last March 1, 2010 at The Fort, Taguig City. In partnership with the Philippine Commission on Women and LGU of Taguig City, DSWD- NCR MOVE Officers participated in the march as well as forum on RA 9262. Participants were oriented on the significance of the celebration of the event as well as become aware of the salient provisions of RA 9262. After the forum, a free concert was held in commemorating the said celebration.
- ✚ Women Entrepreneurial Summit was conducted in celebration of the National Women's Day at the World Trade Center last March 8, 2010 held at the World Trade Center last March 8, 2010. The Department extended its support thru setting-up of booth along the ground during the said event to showcase the Department's program and services in support and advocate for protection of women's rights.
- ✚ 125 members of RIACAT-VAWC were provided orientation on MOVE and other women related laws last March 26, 2010 at the DSWD- CO Auditorium. Highlight of the activity includes commitment of other NGAs to organize a MOVE organization at their agency level.

***Other Activities Conducted***

- ✚ Members of Pambansang Koalisyon ng Kababaihan sa Kanayunan (PKKK) were provided orientation on the Department's programs and particularly on women in need of special protection last February 11, 2010.
- ✚ NCR- KALIPI Federation holds its 1<sup>st</sup> monthly meeting last February 23, 2010 which was participated by six (6) LGUs. Highlights of the meeting were the discussion on the activities to be conducted in celebration of Women's Month as well as updates on the KALIPI convention action plan of LGU for CY 2010.
- ✚ Twenty (20) staffs, consultant and Unit Head of CSWDO- LGU Pasay City last March 10, 2010 were oriented on the establishment of KALIPI organization as well as its significance. Likewise, various activities to be conducted in celebration of Women's Month were also shared to them for possible adoption in the local level

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**c. Youth Welfare Program**

**Pag-Asa Youth Association (PYAP)**

- ✚ Meeting with the LGU Youth Focal Person and PYAP Officers was conducted at the DSWD- NCR last February 16, 2010 which was attended by 10 LGUs. The meeting served as the take off point for planning of PYAP activities for the year 2010. Further, election of officers of the federation was also done during the meeting. The newly-elected officers of the federation were inducted during the DSWD-NCR Flag Raising Ceremony on March 1, 2010.
- ✚ Fifty-two (52) PYAP members from four (4) LGUs also attended the launching of the National Youth Commission (NYC) Ten Outstanding Youth Organization (TAYO) for 2010 held in SM Manila on March 23, 2010.

***Other Activities Conducted***

- ✚ Orientation on the New Supreme Court Ruling on Children in Conflict with the Law (CICL) was held at the Hotel Indah, Manila on January 26, 2010. In partnership with Bureau of Jail Management and Penology (BJMP), the orientation was attended by BJMP personnel, Juvenile Justice Welfare Council (JJWC) representatives, and five (5) non-government organizations, eleven (11) LGUs and six (6) DSWD Center / Units. Facilitated by Former Family Court Judge Rosalina Pison, participants were oriented on the new ruling, particularly on the assessment of discernment, suspended sentence for CICL and case disposition for the rehabilitation of CICL

**d. Family Welfare Program**

**Regional Inter-Agency Committee (RIAC) for Family**

- ✚ RIACAT-VAWC, together with the RIAC- Family held its Synchronized 1<sup>st</sup> Quarter meeting last February 26, 2010 at the . Attended by nineteen (19) members from sixteen (16) National Agencies and three (3) NGOs, the meeting assisted the committee to finalize the draft Board Resolution re: Inclusion of OMA- NCR to the Regional Peace and Order Committee (RPOC)
- ✚ Orientation on MOVE and other women related laws to 125 staff of agencies (NGOs, NGAs, POs) of the Inter-Agency Committee held at the DSWD- CO Auditorium last March 26, 2010. Highlight of the activity includes commitment of other NGAs to organize a MOVE organization at their agency level

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**e. Person with Disabilities Welfare Program**

**Regional Committee on Disability Affairs (RCDA)**

- ✚ RCDA conducted its 1<sup>st</sup> quarterly meeting last February 17, 2010 at TAD Conference Room, DSWD- NCR. The meeting was attended by twenty-eight (28) representatives from different NGOs, NGAs, and LGUs. Highlights of the activity include updates on the implementation of 20 % discounts on the purchase of medicines, implementation of 2010 Plan of Action as well as Abilympics and celebration of National Disability Prevention and Rehabilitation (NPDR) Week. The participants were also given updates on the status on the implementation of mendicancy law affecting PWDS in the streets of Metro Manila.

**Advocacy in Compliance to New Laws**

- ✚ Angel's Walk, a march supporting for the cause of Autism and in celebration of National Autism Consciousness Week, was conducted which was participated by 100 LGUs and DSWD- NCR Staff last January 24, 2010 at the SM Mall of Asia, Pasay City. The activity provided a venue to strengthen the Region's advocacy for supportive environment within the communities in the condition of person with autism. Further, this activity also served as awareness rising for the participant on the different problem encountered by person with autism.
- ✚ Meeting with the Mercury Drug Corporation which was represented by Atty. Edsel R. Manue, Director for Administration of Mercury Drug, was conducted last March 25, 2010. The meeting served as a venue for the said corporation and other drug store owners to present their position paper on the 20% discount from all establishment relative to utilization of services and purchase of medicines in their establishment as part of the privileges of PWDs and Senior Citizens.
- ✚ In support with the implementation of RA 9442 (Amendments to Magna Carta for Disabled Person), meeting with the City of Mandaluyong's Disabled Person Affairs Division was conducted last February 1, 2010 at the DPAD Office, Mandaluyong City. Highlights of the meeting includes identification of activities and programs that would advocate and educate residents as well as law maker and implementers of LGU on the provisions of laws for PWDs as well as institutionalization of EO 437 (Community Based Rehabilitation) to be one of the priorities of the LGU for CY 2010.

**f. Older Person Welfare Programs**

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**Regional Senior Citizens Federation (RSCF)**

- ✚ RSCF Meeting was held last January 20, 2001 at the DSWD- NCR Field Office which was participated by representatives from twelve (12) LGUs, Highlights of the activities includes election of officers as well as discussions of issues and concerns of the sector and identified appropriate actions to be included in the plan of action of different national agencies. Newly-elected officers of the said federation were inducted during the Region's Flag Raising Ceremony on February 15, 2010 in which Acting Secretary Celia Yangco confirmed the inductees.

**Advocacy in Compliance to New Laws**

- ✚ The Region supported the final session of the Senate of the Philippines, particularly the final reading and approval at the Senate of the RA 9994 otherwise known as Expanded Senior Citizen Act of 2010 thru attendance of the 100 members of the Federations of Senior Citizens in all LGUs.

**1.3 Consultation Dialogues with C/MSWDO**

The 1st quarterly consultation dialogue with the City/Municipal Social Welfare and Development Offices (C/MSWDOs) was conducted last February 19, 2010 at the City College of Manila College of Law Conference Room, Manila. Attended by representative/ heads from fifteen (15) C/MSWDO, twelve (12) DSWD- NCR Staff and three (3) CWC personnel, the following were the topics discussed during the said meeting:


- ✚ Revisited the objectives of the conduct of consultation dialogue to C/MSWDOs
- ✚ Identification of collective action points that will assist the Region in improving the conduct of the said consultation dialogue and also in sustaining the partnership with the LGUS
- ✚ Sharing of the rapid registration of separated, unaccompanied, and missing children for areas affected by the typhoons during the last quarter of the year 2009 which was facilitated by CWC.

**1.4 Review of Manual of Operations/Existing Guidelines/Draft Manuals as Proposed by Units/Centers/Institutions**

The Region, thru its Regional Policy Development and Review Committee (RPDRC), was able to provide comments/inputs on the proposed Guidelines/Policies submitted by Centers/ Institution to wit:

- ✚ NVRC's Policy on Gratuity
- ✚ NVRC's Policy on Managing Challenging Behavior

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 INA Healing Center's Manual of Operation

Aforementioned guidelines were carefully reviewed and endorsed back to the proponent for consideration and revision/ enhancement. Likewise, Guidelines on Food Management in Residential Facilities of the Region was approved with a Regional Administrative No. 073 and shared to all centers/ institutions for implementation. Further, Guidelines on Managing Sick/ Dying Clients in all C/I/Us of DSWD-NCR was also drafted and being enhanced by the proponent prior deliberation at the Regional Policy Development and Review Committee (PDRC)

## **2. Social Technology (Pilot Projects)**

### **2.1 Aruga at Kalinga sa Bata sa Barangay**

For the 1<sup>st</sup> Quarter of this year, continuous coordination with the City of Muntinlupa is being undertaken to ensure that the program will be institutionalized once the plan is finalized.

### **2.2 ILO Data Based System on Trafficking**

The Region, thru its database system on trafficked clients by means of its Client's Card is continuously updating the trafficked cases served by the Field Office As of the 1<sup>st</sup> quarter of 2010, ninety-five (95) cases of child trafficking were recorded/encoded on the TIP database

This database system assists the Region in having a readily unduplicated headcount of trafficked cases served which is accessible anytime upon request.

Further, continuous provision of technical assistance is being conducted to enhance the system as per observation on the uploaded data.

### **2.3 Care and Support Services for Persons with HIV/AIDS (PHA) and Family/Children**

Care and support services is continuously being provided to Person Living with HIV/ AIDS (PHAs) and their children and families under the said program thru its financial and livelihood assistance. As to date, fourteen (14) identified beneficiaries is being assisted under this program in which one (1) client was provided financial assistance amounting to Php. 5, 000 while the remaining were accessed to appropriate agencies for further interventions,



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**2.4 Special Drug Education Center**

The Region continuously monitors the operation of the said pilot project situated at Pasay City. Further, the LGU of Pasay continuously integrates the Family Drug Abuse Prevention Program (FDAPP) in the SDEC Programs and Services.

Moreover, the Region also intensifies its advocacy to other LGUs for possible adoption of the said pilot projects as well as establishment of SDEC in their respective localities thru continuous dialogue with the Local Chief Executives and also conduct of orientation to local agencies/ offices both to raise their awareness on the importance of the project as well as generate support.

**2.5 Project Helpline**

Project Helpline of the Region serves as a venue for stakeholders, other service providers as well as children at risk and CICL on to be informed on matters relating to the implementation of RA 9344. This project also intends to provide accessible services and education campaign thru over the phone conversation for those children/ CICL seeking help/ assistance.

For this quarter, the region continuously advocates the project during attendance to meetings/ consultation dialogues with LGUs and other partner agencies. Further, phone interview thru radio stations such as DZRV Radyo VERITAS was also done to intensify advocacy for the support of the said project

**2.6 Family Drug Abused and Prevention Program**

Continuous technical assistance and coordination is being conducted in the Cities of Malabon and Pasay being the pilot areas of the program. For the 1<sup>st</sup> Quarter of 2010, finalization of plan and schedule of conduct of capacity building activity for program implementers in Malabon City was finalized.

Further, orientation on the FDAPP was also conducted in fourteen (14) LGUs for possible adoption and implementation of the program in their locality.

**3. Research**

For the 1<sup>st</sup> Quarter of 2010, the Region's research was approved last January 25, 2010 with the title "***Out of the Center and Into the Streets: How Repeatedly Clients Find their Way Back to Homelessness***". Said research topic is based on the interest of the Region to know the activities/ factors that contributes to the repeated incident of rescue to a particular client, focusing for the particular time window which is between the moment the client was discharged from Jose Fabella Center up to the time he ended up to the streets again and be rescued.

With this approval, the region already started its data gathering activities at Jose Fabella Center last March 8 to 19, 2010. All targeted respondents were interviewed by the

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research team. As to date, the team is on the process of interpretation and analysis of data gathered from the clients of the said center.

Meanwhile, for this quarter, the region was able to facilitate twenty-three (23) requests of proposed researches. Out of the said number of proposed researches, only three were endorsed and approved at the Central Office for conduct. The remaining twenty (20) research proposals were not pushed thru due to time constraint.

The following research proposals were already endorsed to the concerned Unit/Centers/ Institution for conduct of data gathering:

- **Anxiety and Trauma Level of Selected Children with Mothers who are Victims of Domestic Violence- Marillac Hills and Nayon ng Kabataan**  
(Mr. Dionisio Camuel III et al- La Consolacion College)
- **Case Study of Micro-Finance as a Poverty Reduction Tool for Women- Livelihood Unit**  
(Ms. Shiela Marie Gonzales et al- UP Manila)
- **Social Adjustment and Self- Efficiency among People with Special Needs- NVRC**  
(Ms. Paola Lyn Dagcasin et al., Far Easter University)

## STANDARDS SETTING

The Standards Unit ensures the registration, licensing and monitoring of standards compliance of NGOs and accreditation of service providers such as Day Care Workers, Marriage Counselors and Court Social Workers and have accomplished the following:

Service	Plan for this Quarter	Served	% of Accomplishment
<b>Social Welfare and Development Agency (SWDA)</b>			
• Registration			
- Assessed	11	9	82%
- Registered	11	8	73%
• Licensing			
- Assessed	3	4	133%
- Licensed	3	2	67%

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Service	Plan for this Quarter	Served	% of Accomplishment
<b>Other Concerns</b>			
• SWD Standards Developed/Enriched	ANA	2	-
• Regional Solicitation Permit	2	4	150%
• Duty Free Entry Requests endorsed to the Standards Bureau	1	1	-
• Fund Drives Authorized	1	1	100%
• NGO Complaints	ANA	5	-
• Accredited Service Providers			
- ECCD Service Providers	37	19	51%
- Social Workers Handling Court Related Cases	1	2	200%
- Marriage Counselors	1	0	0

With the diminutive number of registered SWDAs for the 1<sup>st</sup> quarter last year, the Region intensified its advocacy on encouraging SWDAs to apply for registration and licensing per AO 17 thru monitoring of SWDAs, provision of technical assistance on compliance to registration, licensing and accreditation. The following were yielded:

For the 1<sup>st</sup> Quarter of 2010, Out of the, eleven (11) SWDAs target, nine (9) or 82% were assessed and registered. The registered SWDAs are resource agencies and people's organization, which operates in six (6) LGUs. Non achievement of the Region's targets for the 1<sup>st</sup> quarter can be attributed to the difficulty of the NGOs/ POS in complying with the requirements as per provision of the AO 17.

On SWDAs for licensing out of the three (3) SWDAs target, four (4) or 133% were assessed by the Region and endorsed to Central Office. However, only two (2) or 50% were issued license to operate. On the other hand, two (2) NGOs were still on the process of complying with the documentary requirements.

The Field office had issued solicitation permit to four (4) SWDAs, achieving a 150% accomplishment rate vis a vis the quarter target of two (2) SWDAs. The two (2) are for National Fund Raising Campaign which aims on resource generation to augment limited fund for the implementation of their programs and services thru distribution of letters of appeal, selling of raffle tickets, coin banks and conduct of fashion shows. The other two (2) permits are for Regional Fund Raising Campaign to generate funds amounting to Eighty Thousand Pesos to Twelve Million Five Hundred Thousand Pesos thru appeal letter and selling of

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tickets to provide resources to the target beneficiaries of the SWDAs. Furthermore, one (1) SWDA was able to process and endorsed its application for duty free tax of foreign donation. The donation consists of medicines, which was used during the conduct of medical mission to indigent families in Mauban, Quezon.

The Region has not received new complaints for this quarter. However, there are still five (5) carry-over cases being facilitated by the Region. Two (2) of which are awaiting for the issuance of resolution, two (2) are still for comments of Field Officer Regional Review Committee and the remaining one (1) SWDA case was turned over to Standards Bureau given the nationwide scope of complaints.

On accreditation of Service Providers, out of the thirty-seven (37) target for this quarter, the Region has accredited nineteen (19) or 51% Day Care Workers. Compared from the same quarter of the previous year the accredited DCC increased by 63% this accomplishment can be attributed on the partnership with four (4) Evaluators who screens and conducts center visit in seventeen (17) LGUs.

The Region still conducts Consultation Conference with all the Day Care Workers in NCR which intends to review the ECCD standards and accreditation of DCCs.

In relation to accreditation of service providers, two (2) social workers were pre-assessed under social workers managing court related cases. Their application was forwarded to Standards Bureau having met the minimum requirements for accreditation. Likewise, to ensure compliance of the organic staff, accreditation was included in the Performance Contract of the Unit/Center/Institution Heads.

There were no accredited Pre-Marriage Counselors for the quarter, as there were no applications submitted to the Field Office. It was noticed that there were difficulties in complying with the requirements such as the sample of summary documentation of PMC session and certificate of attendance to PMC orientation/program refresher.

In ensuring that all service providers in the region will be able to meet the set standards and promote the professional practice of marriage counseling, a consultation dialogue was held last March 19, 2010 which was participated by forty three (43) members of the PMC teams. In the said consultation dialogue, participants were provided with orientation on AO 14 series 2009 or the "*Omnibus Guidelines in the Accreditation of Marriage Counselors*". It also served as a venue to discuss the issues and concerns that hinders the accreditation of PMC Team members. Agreements in the dialogue are for close follow thru of the Region.

The region, in ensuring that these SWDAs are able to meet the standards in the implementation of its programs and services to their target clients, conducted validation visit and monitoring to 10 SWDAs for this period.

**C. SUPPORT SERVICES AND TECHNICAL ASSISTANCE TO INTERMEDIARIES**

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***Orientation, Meetings, Seminars and Trainings***

To ensure that the different SWD programs and services of the Department are effectively and efficiently implemented by our intermediaries, the region, through its Institutional Development Unit and other concerned units regularly and continuously conduct activities that will provide opportunity to enhance the capacities and knowledge of our intermediaries. These activities also serve as venue in addressing the issues and concerns raised by our partner agencies and providing the necessary recommendations thereof as well as to strengthen the delivery of services to beneficiaries.

For this quarter, the following trainings/orientations/seminars/meetings for intermediaries were conducted:

Name of Orientation/Training	Date of Activity	Number of Participants	
		Target	Actual
<b>Training (none)</b>			
<b>Meetings/Consultation Dialogues</b>			
Consultation Dialogue with C/MSWDO's	Feb. 19, 2010	29	38
Crafting of IRR on RA 9775 or Anti Child Pornography Act of 2009	March 9 & 12, 2010	100	99
ABSNET West Cluster Core Group Meeting	Feb. 26, 2010 / Jan. 13, 2010		5 / 7
Meeting with LGU Youth Focal Persons and PYAP Officers	Feb. 16, 2010		22
Meeting of RIACAT VAWC and RIAC FF	Feb. 26, 2010	35	19
Consultation with Partner Agencies on the Development of Framework for the Reporting and Referral System on HIV and AIDS	March 5, 2010		27
Coordination Meeting with NGOs Providing Services to Older Persons	Jan. 22, 2010		22
SWD L-Net Meeting	Jan. 26, 2010/Feb. 26, 2010 / March 4, 2010	24	5 / 7 / 13
Consultation Meeting with Affiliated Training Schools and Universities		78	38
<b>Orientation</b>			

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Name of	Date of Activity	Number of Participants	
NGO Orientation	Jan. 22, 2010/Feb.12, 2010/Feb.26, 2010	30	10/6/5

No trainings conducted for intermediaries within this period as trainings were scheduled for the succeeding quarters. Likewise low attendees in some activities are due to non-appearance of some prospective participants despite of early notice regarding the meeting.

**Livelihood (SEA-K)**

**Organized SEA-K Level I**

Target for 1st Quarter	Accomplishment
5 SKGs/SKAs	5 SKGs/SKAs 2 SKIs

- ❖ The Region was able to achieve 100% accomplishment against its 1<sup>st</sup> quarter target of 5 SKAs. This can be attributed to the active/dynamic participation of the identified beneficiaries and joint efforts of SEA-K PDOs and local counterparts to provide capability building activities to the beneficiaries.
- ❖ Further, the Region was able to provide a total capital assistance of Php 486,500.00 to 107 family beneficiaries. Breakdown as follows:

LGU	Served				Total Family Beneficiaries Served	Total Capital Assistance Provided
	SEA-K Association	SEA-K Group	SEA-K Individual	Total Served		
Pasig		1	1	2	21	Php 85,000.00
Quezon City			1	1	1	5,000.00
Manila		1		1	20	79,000.00
Valenzuela		1		1	15	67,500.00
Caloocan	1	1		2	50	
						250,000.00
<b>Total</b>	<b>1</b>	<b>4</b>	<b>2</b>	<b>7</b>	<b>107</b>	<b>Php 486,500.00</b>

**Status of Implementation**

- ❖ Total Program Reach Out (1994 – present)

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LGU	Served				Total Family Beneficiaries Served	Total Capital Assistance Provided
	SEA-K Association	SEA-K Group	SEA-K Individual	Total Served		
17	664			664	17,210	Php 74,986,655.23
		83		83	1,156	5,084,667.80
			125	125	125	607,550.00
<b>Total</b>	<b>664</b>	<b>83</b>	<b>125</b>	<b>872</b>	<b>18,491</b>	<b>Php 80,678,873.03</b>

- ❖ From 1994 to present, the Region was able to organize 872 SEA-K groups/associations and provided capital assistance to 18,491 family beneficiaries in the amount of Php 80,678,873.03.

Active	In-Active			Total No. of SKAs
	For Rehab	For Closure	Total No. Inactive SKAs	
352	162	358	520	872

- ❖ Out of 872 SEA-K Projects, 352 or 40% are active while 520 or 60% are inactive due to following reasons:
  - In Valenzuela, Makati and Taguig, SKAs were affected by the relocation/transfer of communities due to expansion/improvement of the North and South Railroad.
  - Inadequate provision of the social aspect specifically on the organizational development of the association by the LGU counterpart.
  - For the old cases, some SKAs could no longer be found while some were no longer operational due to utilization of capital for the basic needs of the family/beneficiary.
- ❖ Meanwhile, the 162 SKAs which are for rehabilitation are willing to be reactivated and the members agreed to pay their long overdue payable accounts.
- ❖ Out of 358 inactive SKAs, 71 were already assessed and validated by the PDOs together with the local counterparts and were recommended for closure.

**Rollback Repayment**

Capital Assistance Provided	Amount Due as of January 2010	Amount Paid as of January 2010	Arrears	Repayment Rate Target	Actual Repayment Rate
80,293,373.03	77,329,806.36	54,729,803.76	22,600,002.60	80%	71%

- ❖ SEA-K Project reached 71% repayment rate for the month of March 2010. The following will be undertaken by the Region to increase rollback collections:
  - Intensify collection of rollback payment from identified recoverable arrears.
  - Meeting with local counterparts to discuss the status of SEA-K Associations and come up with a collaborative plan to improve/enhance collection of rollback.

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- Closure of 71 old/inactive cases as per assessment and recommendation of PDOs and local counterparts

**Organized SEA-K Level II (Kabayan)**

- ❖ The Region has no target for 1<sup>st</sup> quarter on SEA-K Level II. However, a social preparation is being undertaken by the PDOs and the local counterparts for possible merging of 3 SKGs/SKAs from Barangay 178, Caloocan City to organized Kabayan.

**Rollback Repayment**

No. of SEA Caseload Inventory	No. of Beneficiaries	Amount of Capital Assistance	Amount Due	Amount Paid	Repayment Rate Target	Actual Repayment Rate
11 SEA-Kabayan	640	11,507,600.00	2,615,285.22	2,335,453.22	80%	89%

- ❖ A rollback rate of 89% was reached under SEA-K Level II as against 80% regional target. This was attributed to the active participation of SEA-K members who were able to pay their obligations on time and support of LGU workers in the implementation of the program.

**Person with HIV / AIDS (PHA)**

No. of Beneficiaries	Capital Assistance Provided	Principal due to date	Principal paid to date	Arrears	Repayment Rate
15	75,000.00	75,000.00	31,470.00	44,030.00	41.29%

- ❖ The Region provided Livelihood Assistance to person's with HIV. To date, a total of Php 75,000.00 was awarded to 15 beneficiaries.
- ❖ Low repayment rate is due to the following:
  - Two (2) of the beneficiaries had passed away already due to complications
  - Three (3) beneficiaries are confined in San Lazaro Hospital
  - The income of ten (10) beneficiaries is being used in their medication expenses.

**Disaster Relief Augmentation**

The Disaster Response Unit of the region continuously provides augmentation to intermediaries during disaster occurrences:



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<b>Month</b>	<b># of Fire Incidents/ Other Disaster Occurrence</b>	<b>Affected Families/ Individuals</b>	<b>Injured/ Casualty</b>	<b># of Damaged Structures (Residential / Commercial)</b>	<b>Augmentation Support to LGU's</b>
January	10 fire occurrences	1,936 families/8,178 individuals	0 / 3	633	Php 764, 959.25
February	5 fire occurrences	4,245 families/21,662 individuals	0 / 4	1,970	Php 925, 982.00
March	5 fire occurrences	566 families / 2,557 individuals	0 / 0	104	Php 113, 750.00
<b>Total</b>	<b>20 fire occurrences</b>	<b>8,465 families / 40,729 individuals</b>	<b>0 / 7</b>	<b>2707</b>	<b>Php 1,804,691.25</b>

- ❖ As shown by the table above, a total of twenty (20) fire occurrences happened during the 1<sup>st</sup> Quarter which affected a total of eight thousand four hundred sixty five (8,465) families or forty thousand seven hundred twenty nine (40,729) individuals.
- ❖ Family packs of assorted foodstuff have been provided to the victims of the fire incidents by the Region. A total of Php 1,804,691.25 augmentation support had been provided by the Region thru the legislators and the Local Government Unit's C/MSWDOs. The affected cities were Manila, Pasay, Pasig, Makati, Las Piñas, Parañaque, Caloocan and Quezon City.

**Special Projects****Health and Nutrition****a. Supplemental Feeding Program under Kabisig ng Kalahi**

510 malnourished children beneficiaries are being monitored by the Special Project Unit Staffs in five (5) LGUS namely Pateros, Manila, Marikina, Taguig and Caloocan. Further, the Region was able to facilitate seventeen (17) modules for this quarter.

**b. Food for School Program**

To date, a total of 10,174,027 kilos of rice out of the 13,576,612 kilos purchased from NFA were already delivered to the 17 LGUs. Of these, 8,965,661 kilos were already distributed to the beneficiaries. Thus, continues daily rice distribution is being conducted by the Day Care Workers to the Day Care Children beneficiaries.

**Education****a. PGMA Scholarship/Educational Assistance Program****a.1 SONA Kid and Family**

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Last January 12, 2010, Erwin Dolera has received his food and transportation allowance in the amount of Php 2,500.00 covering the period of January to March of SY 2009-2010.

Erwin submitted his class card last December 2009 garnering a general weighted average of 85%.

**a.2 PGMA Tertiary Scholarship Program**

A reiteration letter regarding the fund request was forwarded to PMB-CO last December 3, 2009 requesting for the fund balance amounting to Php 145,000.00 stipend of the 29 scholars from PUP and TUP who graduated last SY 2008-2009. But up to this date, no response is received from the Presidential Management Staff (PMS) regarding the request.

**a.3 Children and Youth of Payatas**

On January 6, 2010, the Region conducted an emergency meeting with the officers, parents and beneficiaries of the program held in the Molave Covered Court of Payatas, Quezon City. Highlights of the meeting were updates on the program implementation as well as issues and concerns regarding the scholar's grade requirements, status of the 26 scholars with failing grades and the deadline for the submission of the 71 remaining scholars out of the 100 original beneficiaries of the program.

**a.4 Payatas Victims**

Field Office has 155 remaining PGMA-EAP Victims of Thrash slide beneficiaries vis-à-vis 165 total beneficiaries. This can be attributed to the following reasons:

- 1) Six (6) beneficiaries have stopped schooling due to early marriage
- 2) Four (4) beneficiaries have transferred residences to other regions.

Parent's monthly meeting was also conducted last February 26, 2010 where the program guidelines' implementation was reiterated and issue on failing grades was discussed.

**b. Skills to the Max**

Of the Php 719,858.00 amount lodged to NCR for the Skills 2D max beneficiaries, a total amount of Php 168,143.00 was processed and is now in the cash department. These schools are the following:

a)	Samson College of Science and Technology	- Php 58,143.00
b)	102 Gem Training Center	- Php 70,000.00
c)	Ricky Reyes Learning Institute	- Php 40,000.00
	TOTAL	- Php 168,143.00

The remaining amount of Php 551, 715 for the 44 students in DATAMEX Computer Institute and 25 students from Muntinlupa City Technological Institute (MCTI) has lapsed since

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according to our auditor Ms. Lourdes dela Cruz, supporting documents for these schools should be dated 2009. There are now students who wish to enroll; however, school year will start on June 2010.

**Other Programs**

**a. Pantawid Pamilyang Pilipino Program or 4Ps**

Out of 13,858 4Ps beneficiaries in NCR, only 13,088 beneficiaries have received cash grant thru cash card covering the period of September to December 2009 with a total amount of Php 47,777,600.00. Likewise, out of 1,040 beneficiaries who did not received cash grant from the period of March-August 2009, 950 of them have received cash grant last January 15, 21 and 22, 2010 thru over the counter (OTC) with a total amount of Php 340,400.00.

Presently, the program is now on its scale up implementation which is under Set 3 areas with additional 14, 000 household beneficiaries from 10 more LGUs of NCR namely: Malabon, Valenzuela, Makati, Pateros, Munitinlupa, Marikina, Malabon, Mandaluyong, San Juan and Las Piñas. To include the scale up, the following activities were conducted:

1. Courtesy call to Local Chief Executives of the 10 LGUs
2. Orientation on the Supply Side Assessment Tool
3. Community Assembly in Pateros to highlight the following:
  - a. Orientation on the 4Ps program.
  - b. Updating and validation of household information
  - c. Registration of beneficiaries thru signing of oath commitment
  - d. Enrolment to LBP cash cards and issuance of 4Ps ID

**b. Sagip Kalinga Project**

DSWD-NCR had implemented the “Pamasko Para sa mga Batang Lansangan at Pamilyang Naninirahan sa Lansangan” project to 17 LGUs during the yuletide season through the Sagip Kalinga PCSO 4<sup>th</sup> tranche fund amounting to Php 2,500,000.00. An amount of Php 1,215,000.00 was sub-allotted to Parent Groups of Street Children through C/MSWDO and NGO for the daily provision of hot meals covering 27 days from December 11, 2009 to January 12, 2010 while Php 150,000.00 was sub-allotted for the gift toys. The rest of the budget was for the provision of support services to selected street children and their families which includes educational assistance program (EAP) and livelihood assistance.

Likewise, an amount of Php 750,000.00 under the stand by fund of DSWD-NCR was used for the grocery packs which were distributed to the beneficiaries last December 22, 2009.

A Post-Evaluation meeting for the Paskuhan Project with the title “Pamasko sa Bawat Batang Lansangan at Pamilyang Naninirahan sa Lansangan” was held at the OSEC Room last March 12, 2010. Of the 17 LGUs expected to attend the meeting, only ten (10) LGUs sent their representatives namely: Malabon, Navotas, Manila, Pasig, Marikina, Las Pinas, Quezon City, Paranaque, Valenzuela and San Juan.

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**c. Share Your Extras**

SM Foundation, in partnership with DSWD-NCR again joined effort in implementing the Share Your Extra's Project. The region assisted in the distribution of donations from SM Foundation Inc. (SMFI) to 1,000 families who were greatly affected by Typhoon Ondoy. These families came from Pasig, Marikina, Manila, Caloocan and Muntinlupa. They were given family packs each containing branded old clothes, groceries and personal hygiene kits.

**D. DIRECT SERVICES TO COMMUNITY-BASED CLIENTS**

**Community Based Services**

The Region continuously caters to children and women in difficult circumstances (CEDC/WEDC) and persons with HIV/AIDS (PHAs) thru counseling, provision of psychological, psychiatric, legal/consultation, transportation and financial assistance.

Stated below are the categories of cases served for the quarter:

CEDC Performance Indicator	Cases Served for 1 <sup>st</sup> Quarter, 2010
Neglected	0
Rape	17
Incest	8
Acts of Lasciviousness	5
Physical Abuse	24
Victims of Trafficking	0
Victims of Illegal Recruitment	0
Victims of Prostitution	0
Victims of Pornography	0
Child Labor	0
CICL	2
Others	18
<b>Total</b>	<b>74</b>

Among the cases served under CEDC, categories fall under physical abuse has the highest number of cases served with a total number of 24, followed by others and rape cases.

WEDC Performance Indicator	Cases Served for 1 <sup>st</sup> Quarter, 2010
Rape	1

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Incest	0
Acts of Lasciviousness	1
Physical Abuse	4
Victims of Trafficking	11
Victims of Illegal Recruitment	0
Victims of Prostitution	0
Victims of Pornography	0
Others	134
<b>Total</b>	<b>151</b>

Among the cases served under WEDC, categories fall under others has the highest number of cases served with a total number of 134. Most of these cases are referrals for parenting capability assessment, locate and after care services.

**Services for Communities in Crisis**

For the 1<sup>st</sup> quarter, the Region has served the following clients:

<b>Category of Cases</b>	<b>Male</b>	<b>Female</b>	<b>Total</b>
FHONA	3,074	8,518	11,592
CNSP	27	64	91
CICL	0	0	0
WEDC	0	1	1
PWD	5	6	11
Senior Citizen	229	744	973
Others (strandedes & victims of illegal recruitment)	49	31	80
<b>Total</b>	<b>3,384</b>	<b>9,364</b>	<b>12,748</b>

For this quarter, the Region served a total of 12, 746 clients or 35% increased out of 9,440 targets for 1<sup>st</sup> quarter 2010. This could be attributed to the influx of clients referred by legislators through their Priority Development Assistance Fund (PDAF).

Hereunder is the breakdown of assistance provided to CIU cases and through PDAF with corresponding allocation of funds:

**a) CIU Cases**

<b>Nature of Assistance</b>	<b>Individual</b>	<b>Amount</b>
Medical	2,698	Php 10,709,926
Transportation	5,057	3,942,767
Burial	418	5,704,410
Financial	4,206	9,146,595
Educational	69	1,008,600
Livelihood	56	303,000

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Referrals	1,096	N/A
Hot Meal	48	2,400
Material/Food Packs	54	13,500
<b>Total</b>	<b>13,646</b>	<b>Php 30,831,198</b>

A total of 13,646 clients were served by the Crisis Intervention Unit amounting to Php 30,831,198.00 in various forms of assistance as shown in the table above. The table also shows that Medical Assistance ranks number one in terms of provision of assistance to our clients in crisis situation with 35% fund utilized from the total amount of assistance provided followed by financial assistance which is 30% of the total amount.

**Adoption Resource and Referral Unit**

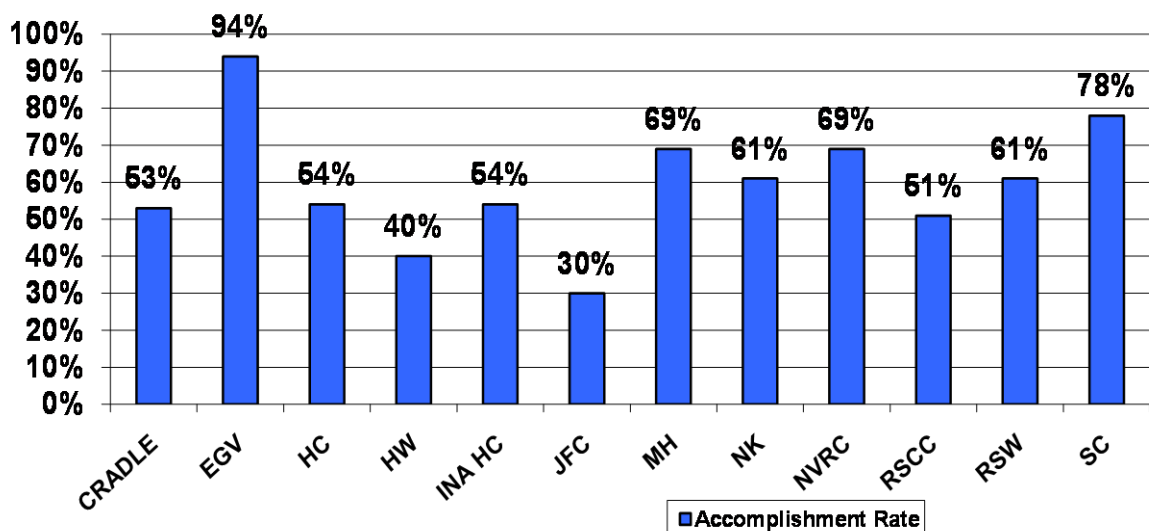
For this quarter, the Region served 275 carry-over cases and 44 new cases with a total of 319 cases. Of these, 6 are on court hearings, 53 were assessed and endorsed to ICAB, 2 were judicially declared abandoned, 44 were awaiting adoption decree, 28 were placed thru alternative parental care and 38 were issued certification declaring a child legally available for adoption while 174 are still under review.

Further, the Aruga at Kalinga sa mga Bata sa Barangay continuously provide foster care to nine (9) children with seven (7) foster families.

**Minors Traveling Abroad**

For this quarter, the Travel Clearance Unit has served a total of 2,228 clients applying for travel clearance permit wherein 1,136 are male and 1,092 are female. Amount raised was six hundred seventy thousand eight hundred pesos (670, 800.00).

**E. Direct Services to Center-Based Clients**



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In comparison to the 1<sup>st</sup> quarter of CY 2009, centers/institutions were able to served clients for the 1<sup>st</sup> quarter of CY 2010 which are more than 50% of their annual target with the exceptions of Jose Fabella Center (30%) and Haven for Women (40%). The reason for this high accomplishment complements the high number of carry-over cases from the previous year wherein the annual target of C/Is consist mainly of carry-over cases with minimal target for new admission so as to match with their respective bed capacities.

**Jose Fabella Center (JFC)**

Jose Fabella Center has served 1,356 clients for this quarter or 30% of the annual target which is 4,500 clients. Among these clients served, 30% or 1,076 were new cases. Disaggregated by their sector, there are 831 adults, 422 children, 103 PWDs. Further, among these 1,356 clients, 1,091 are vagrants, 184 are transients and 81 are mendicants.

Among the highlights of accomplishment of JFC are the following:

- Conducted rehabilitation team meeting to determine the necessary intervention that would facilitate achievement of the rehabilitation goal of clients.
- Continuous coordination with LGUs, NGOs and other Regional Offices to locate the whereabouts of the client's families who are still in the center and already for discharge both for monitoring and after care services purposes.
- Conducted individual counseling among the 28 clients needing emotional ventilation, guidance and behavior modification. This number of clients, both walk-in and referred by allied services, is having behavioral problems as well as manifested inappropriate behavior and with depressive mood and suicidal tendencies observed. Clients were provided with time to discuss their feelings and thought and were provided with more positive activities to minimize such behavioral problems.
- Continuously facilitated group dialogue and counseling among clients including able-bodied and habitually rescued clients to resolve issues and internal conflicts that transpired within the ward
- Continuous coordination to four (4) hospitals and 6 NGOs to facilitate free laboratory work-ups, hospital expenses and medicines. With this effort, a total of 27 clients were referred to hospitals/diagnostic clinics for laboratory work-up, evaluation and/ or management.
- Continuous coordination with National Center for Mental Health for accommodation of 16 clients for psychiatric check-up and evaluation.
- Conducted assessment/ re-assessment of the 62 clients to determine their psychological functioning and personality profile as a frame of reference for proper case disposition and intervention.

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- A total of 43 minor clients, including mentally challenged clients were engaged in productivity service such as sewing, cloth de-threading and flower making using “retaso”, cellphone pouch bag and scutchi hair accessories. These trainings will provide alternative source of income to the clients especially those who will be going home to their respective provinces and be reintegrated with their families.
- Conducted Mr. and Ms. Valentines 2010 as part of recreational activities for the clients in commemoration of Heart Month. This activity which resulted to greater participation of clients in the center’s activities.

**Center for Restorative Activities, Development and Learning Experiences (CRADLE)**

For this quarter alone, 71 clients were served by CRADLE which is 53% of its annual target. Out of these clients, 49 are carry-over cases and the remaining balances of 22 clients are new cases involving persons charged with criminal offenses. Among the clients served for the first quarter, 20% or 14 clients were already discharged from the center. Types of discharge vary from those transferred to another institution (2), those who were provisionally dismissed (4), released on recognizance (4), back to adult jail (1) and dismissed from their cases (3).

Among the highlights of accomplishment of CRADLE for the 1<sup>st</sup> Quarter are the following:

- Conducted character building sessions which participated by 32 CICL. The activity facilitated discussion among youth in the center on different positive character traits and allowing and encouraging the clients to reflect and practice the said traits in their everyday undertakings. With this, 5 minors showed behavioral improvements by controlling their rough behavior especially during sessions.
- Conducted Pre-Discharge Counseling to 10 minors who were rehabilitated and discharged from the center as well as to their families. Minors and parents were now aware of the consequences of re-offending and were encouraged to attend the sessions/ trainings provided by the LGUs.
- Provided counseling to 50 clients wherein it served as a venue for the clients to express/ ventilate their thoughts and feelings towards their families, friends, co-minors, staff and personnel of the center. Issues and concerns were also discussed and identified appropriate interventions to respond to the issues and concerns identified. As a result, it lessens the anxieties and hardships that the clients are experiencing.
- Provided counseling session to 15 parents to assist them to be more aware of the nature of their children’s cases. Said activity enables the parents to be more aware of their children’s behavior, importance of parental guidance and to develop a harmonious parent-child relationship.

**Nayon ng Kabataan (NK)**

For the first quarter of CY 2009, they were able to serve 184 clients or 61% of the annual target of 300. Among the persons served, 7% or 13 clients are new and the remaining 171 clients are carry-over cases. Types of newly admitted clients vary from neglected (10), physically-abused (2), and victims of child labor (1). Out of the total persons served, 6% or 11



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persons were discharged. Clients were discharged either by reintegration with their families / relatives (7) or home wage placement (4).

Among the highlights of accomplishment of NK are the following:

- Conducted character building sessions to the clients through sharing/ expressing their feelings and opinions on a particular traits. These sessions provided a venue for the children to express their feelings and emotions and to imbibe different positive traits that they can practice on their everyday undertakings.
- Conducted case conference to a high profile case of Carlene Graobela Rina with CBSU staff and parents of the client held on March 5, 2010 at NCR Field Office. The meeting was presided by Atty. Minerva Ambrosio in which the conference provided updates on the status of the case. Further recommendations that will help the center to have a more effective management of the said case was also shared/ discussed.
- Conducted coordination with 4 hospitals (Mandaluyong City Medical Center, Phil. Orthopedic Center, Jose Reyes Memorial Medical Center and National Center for Mental Health) for possible accommodation of 39 clients needing medical attention, physical evaluation and psychological assessment.
- Conducted seminar/ workshop regarding self-esteem to 20 NK clients. The activity aims to uplift the self-esteem and self-confidence of the children.
- A total of 65 clients were enrolled to different skills training to wit: 19 clients in Dressmaking, 23 clients in Haircutting/ Cosmetology and 10 clients in Food Trades. Among these clients 13 were job placed in clothing factory, salon and Electronics Company which helps them to save money for their future needs. A special class is being conducted to 11 mentally challenged clients to teach them in reading numbers and alphabet, writing and adding and subtracting numbers which was facilitated by Ms. Chona Erfe.

**Marillac Hills (MH)**

Marillac Hills has served 69% of its annual target or 236 persons for the first quarter of CY 2009. Among this figure, the bigger portion of 85% or 201 clients accounted for carry-over case and the remaining portion of 15% or 35 clients are new cases. Child trafficking was the most prevalent among the new cases with 15 persons followed by cases on sexual abused (11), with behavioral problem (3), victims of armed conflict (2), victims of involuntary prostitution (2), unwed young mother (1) and physically abused (1). Also, Marillac Hills was able to reunite eight (8) clients with their families / relatives leaving 224 clients still at the center.

Among the highlights of accomplishment of Marillac Hills are the following:

- Conducted character building sessions in which the clients themselves, with their character coaches, presented the character traits through story telling based from the bible, dance and song interpretation, skit/role play or drama and personal testimony. Further, the clients took turns also in preparing the character board at the vicinity of the building and in their respective dormitories.

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- Continuous coordination with hospitals and NGOs for possible accommodation of clients for medical assistance. With this, 3 clients were referred to CPU-PGH for medical check-up, 2 clients were referred to Psychiatric Department for psychiatric interventions and 2 clients were accessed for forensic investigation.
- A total of 169 clients were enrolled to the following skills training at the center in which developed skills and craftsmanship that will enable them to have a source of income to help their families.
  - 47 clients in Basic Computer,
  - 35 clients in Cosmetology,
  - 42 clients in Hi-Speed sewing,
  - 35 clients in Baking and
  - 10 clients in food processing.
- Conducted the “Search for Ms. Valentine” as part of the recreational activities for the clients in which children’s talent were showcases that helps developed their self-confidence.

**Reception and Study Center for Children (RSCC)**

RSCC has served 78 clients for this quarter equivalent to 51% of its annual target which is 154. Among these clients, 10 are new (13%) and 68 are carry-over cases (87%). New cases include those who were abandoned (6), sexually-abused (2) and those under protective custody (2). Out of those persons served, 13% or 10 clients were discharged with the following breakdown: 6 were reunited with their families / relatives, 3 were transferred to other institutions, and 1 was placed for foster family care.

Among the highlights of accomplishment of RSCC are the following:

- Conducted character building session through arts and craft in which the children were encouraged to prepare personalized greeting cards to their house parents and other center staff. This activity assisted clients in instilling the value of love and affection to the people around them
- A total of 7 children were reintegrated to their families through continuous coordination with the LGUs, Regional offices and media partners.
- Continuous coordination with NGOs for the educational assistance of the children in which 16 children have been mainstreamed to the McDonald’s Bahay Bulilit Children’s Development Center where they performed at par with their co-students. Among the 16 children, 1 child rank as 4<sup>th</sup> honor in class while other 9 children were given special awards. On the other hand, the 42 children that were continuously served since the opening of school year 2009-2010 under the Open Heart Foundation passed the achievement test for preschool.
- Continuous coordination and collaboration with hospitals such as Phil. Children’s Medical Center, Department of Health-Q.C. and private diagnostic laboratories for the medical needs of the children. Wherein, 1 child was admitted for 2 days at PCMC due to generalized epilepsy but already recovery and 18 children underwent treatment on amoebiasis in which 9 children were resolved and the other 9 are undertaking medications.

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**Haven for Children (HC)**

For the 1<sup>st</sup> Quarter of CY 2009, Haven for Children was able to served 107 clients or 54% of its annual target. Among these clients, 19% or 20 persons were new clients and the remaining larger portion of 87 cases or 81% are carry-over cases. New clients admitted are all categorized as street children. On the other hand, a total of 12 clients were discharged from Haven for Children or 11% of the total persons served for the quarter. Among the types of discharges, reintegration with their families / relatives got the highest share with 10 clients. The other two clients were discharged because one of them left without permission while the other was job placed.

Among the highlights of accomplishment of HC are the following:

- Conducted Character Building sessions to 92 children through discussion and sharing of “Lakas ng Karakter” every week. Through these sessions the children learned positive values/ traits that they should practice in their everyday undertakings.
- Conducted pre-discharge conferences with the CSWDO office of Pasay City, Manila Social Welfare and Development Office (MSWDO), SSDD-Q.C. and Municipal Social Welfare Office of Angono and Antipolo, Rizal prior to the discharged to other agencies/ of 2 cases to their families. The children and their families were also referred to other agencies/ offices for after care and monitoring to ensure continuous provision of assistance upon reintegration to their families and community.
- Conducted home visitations to the families and relatives of children in Mandaluyong, Parañaque, Manila and Quezon City in which the parents were assessed if they were capable of assuming custody of their children who were placed in the center. 5 families have expressed their willingness to assume custody over their children and were referred for Parent Capability Assessment (PCA) in their respective LGUs.
- Conducted group therapeutic sessions to the clients that assisted clients overcome their behaviors problems such as tantrums and quarrelsome to co-wards. The session also facilitates ventilation of their thoughts and feelings in a positive way.
- A total of 40 children attended skills training on carpentry, candle making and silk screen making. These skills training enable the children to acquire basic skills in arts and craftsmanship.

**Haven for Women (HW)**

For this quarter alone, Haven for Women has served 101 clients or 40% of its annual target of 253.

Among the highlights of accomplishment of HW are the following:

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- Conducted Rehabilitation Team Meetings in which 8 cases were presented and identified specific activities that would facilitate achievement of client's rehabilitation goals and recommendations for more effective management of cases.
- Conducted pre-admission conference with RSCC for the referral of a 4-month old baby for temporary shelter. Further, a case conference held at the NCR field office with the LGU representative, HW staff, client with her immediate family and the legal counsel of the husband was organized for the updates and to elicit inputs for an effective management and disposition of the case.
- Coordinated/ collaborated with Jose Fabella Hospital for the safe delivery of a pregnant mother and medications since the baby has to be confined at the Neonatal Intensive Care Unit (NICU) due to meningitis.
- Coordinated/ collaborated with Catholic Women's League (CWL) for the baptism according to Catholic rites of 6 babies. CWL also conducted a recollection and other activities for the clients and staff in observance of Lenten Season.
- Clients were provided skills training based on their expressed interest to wit: 5 clients in basic sewing, 19 clients in food demo (puto and polvoron making), 8 clients in cake baking, 13 clients in tie dye making, 4 clients in manicure/pedicure and 2 clients in bag making. Further, 20 clients had attended the skills training demonstration on bead necklace and bracelet making which was provided by National Culture in the Arts and 4 clients and staff escorts attended an Entrepreneurship Summit dubbed as "Go Negosyo" at the World Trade Center in celebration of Women's Month.
- Conducted a search for "Ms. Valentine" as part of their recreational/ socialization to the clients and staff as well. 6 clients were able to participate in the said pageant which enables them to develop their talents, self-confidence and strengthen team spirit.

**INA Healing Center (IHC)**

For the 1<sup>st</sup> Quarter of CY 2010, IHC served a total of 76 clients which is 55% of its annual target of 136. 12 of these are new cases while 64 are carry-over cases. Among the clients served, there are 3 cases that were terminated due to the decision of the clients to discontinue availing the programs and services of the center. As of the quarter, while the 12 new cases were identified through outreach program in Tondo, Manila and referral from CIU-C.O. As of this quarter, 73 clients are still being served by the center.

Among the highlights of accomplishment of IHC are the following:

- Continuous strengthening the referral system of the center with LGUs, NGOs and other Centers/ Institutions through constant coordination, consultation and collaboration. This will assist the center for easy facilitation of referrals and/or accessing the needs of the clients to appropriate agencies
- Conducted coordination with Phil. Educational Theater Association (PETA) for free slots to the musical play as one of the therapeutic interventions or the bereaved mothers. 8 slots were provided for the bereaved mothers and center's staff in which they were given time to relax and enjoy the said musical play.

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- Continuous conduct advocacy and outreach activity to nearby communities to educate the public about the programs and services of the center which is primarily concerning to the mental health of the parents who experienced great grief and bereavement.
- Conducted team building activity to 20 clients which held on March 19, 2010. The activity aims to let the children learn the value of a team and to let them accept that every one has its own strength and weaknesses.
- Celebrated the Valentines Day through a series of activities such as sharing of their inspirational story and giving dedication to their friends with the theme “Kwentong Cheesy mo, I-share mo”. The said activity help the clients to learn the true meaning of love and friendship as well as to acknowledge, apologize and show gratitude to their fellow clients and center staff.
- Coordinated with Mr. Francisco Javier, a retired chief of Mandaluyong Fire Department to provide lecture on Fire Safety and Prevention and Fire Drill. The said lecture and Fire Drill was conducted on March 16, 2010 to selected clients and center staff. The lecture helps the clients as well as the staff to learn different fire safety tips and become aware and prepared during disaster.

**Sanctuary Center (SC)**

SC has served a total of 133 clients for the first quarter of CY 2009 which is 78% of the annual target. Out of the 133 clients, 8% or 11 of them are new cases involving improved mental patients. Among the person served for this quarter, 6% or 8 clients were discharged. These 8 clients were either reunited with their families / relatives (5), transferred to other institution (2) or job placed (1).

Among the highlights of accomplishment of Sanctuary are the following:

- Conducted 6 Rehabilitation Team Meetings in which 19 old cases and 6 new cases were presented and came-up with rehabilitation goals and recommendations for more effective management of cases.
- Conducted pre-admission case conference and facilitated referral of Haven for Women in which 3 clients were transferred to Sanctuary while 1 client was transferred to Haven for Women as per evaluation and assessment of their cases.
- Continuously conducting “Talakayan” sessions with the clients to immediate address the concern and needs of the clients.
- Continuous coordination/ collaboration with National Center for Mental Health for the client’s monthly psychiatric check-up to prevent relapses and to determine their mental condition.
- Conducted Post Valentine Celebration through the search of Ms. Valentine of Sanctuary Center held on February 15, 2010 as one of the recreational and socialization of clients in which they learned to socialized with their fellow clients.
- 29 clients were given recognition during the graduation ceremony of Jose Fabella Memorial School-SPED (Functional Literacy Class) held on March 15, 2010

**National Vocational and Rehabilitation Center (NVRC)**

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For this quarter alone, NVRC has served 91 clients or 69% of its annual target of 132. Out of the total persons served, 34% or 31 are new clients. These clients were either orthopedically handicapped (9), speech / hearing impaired (11), visually impaired (9), multiple handicapped (3), down syndrome (1) or dependent (3). Among those served, there were 14 clients terminated wherein six (6) graduated from Social Rehabilitation and eight (8) clients have finished their prosthesis.

Among the highlights of accomplishment of NVRC are the following:

- Conducted 4 case conferences in which it primarily focused on the behavior of the clients and to elicit inputs for more effective management of the cases.
- Continuously tapping and networking with other agencies/ organizations for possible job placement of the clients.

**Rehabilitation Sheltered Workshop(RSW)**

For the first quarter of CY 2009, RSW has served 92 clients or 61% of its annual target. Out of the 92 clients, 11 clients or 12% are newly served. Types of these new clients vary from orthopedically handicapped (3), speech / hearing impaired) (3), visually impaired (2) or dependents (3).

Among the highlights of accomplishment RSW are the following:

- Continuous networking and tapping of NGOs, organizations and other Center/ Institutions for possible projects/ job placements for the clients of the center in which 91 clients/ adult dependents were job placed to wit: 2 clients in bazaar/exhibit, 5 clients in carpentry, 4 clients in canteen, 2 clients in coco net weaving, 10 clients in doormat making, 49 clients in earphone sanitizing, 8 clients in feed mixing and packaging, 2 clients in metalcraft and 1 client in water refilling.
- Coordinated with Quirino Memorial Medical Center regarding the referral of 1 orthopedically impaired client due to breathing difficulty and high blood. Unfortunately, the said client died of cardiogenic shock in the hospital. Thus, the wife was referred to CIU-DSWD-NCR for the provision of burial assistance.

**Elsie Gaches Village (EGV)**

For the 1<sup>st</sup> quarter of CY 2009, EGV has served 610 persons or 94% of its annual plan already. Among the 610 persons served, there are four (4) new cases which are all mentally-challenged cases. There were seven (7) clients who were discharged for this quarter through reintegration with their family (2), transfer to other institution (1), left without permission (1) and mortality (3).

Among the highlights of accomplishment of EGV are the following:

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- Conducted Rehabilitation Team Meetings in which 9 cases were presented within this period. The said RTM were the venue for follow-up on plan implementation and re-planning/planning of interventions for the presented cases. Further it also assessed children appropriate or fit for inclusion in camp outside of the center.
- Physical care, training on ADL, training on household chores and values and family community living were continuously provided to 623 clients of various level of mental retardation. As such the capacities of clients are developed attaining self-care and gaining understanding of their environment
- A total of 29 upper trainable clients were trained in different projects such as bill holder making, coin bank making, cogon envelopes making, origami vase making etc. in which they use recyclable materials. These productivity activities helps the clients to improve their attention span, ability to follow instructions as well as social interaction during group activities.
- Continuously conducting sports activities such as football, basketball and table tennis to 150 clients. The said sports aim to help build the agility and discipline of the clients upon playing.
- Celebrated Valentines Day through series of activities were conducted such as Card Making Contest and Grand Valentine Party which we participated by 200 clients. The activity is one of the recreation and socialization activities for the clients in which they are encouraged to express their love and admiration to their fellow clients and center staffs.
- 10 clients with down syndrome participated in the Happy Walk held on February 21, 2010 at SM North EDSA. The activity aims to promote/ advocate the plights of persons with down syndrome. It is also one way for the clients to experience leisure time outside the center.
- Conducted celebrations for the 35 clients celebrating their birthday in a particular month. Activities such as games, fun, snacks and gifts were provided not only to the celebrants but to all clients as well which was sponsored by the Birthday Club who also assists in the facilitation of the said activities. This activity is one of the ways to instill in the clients' mind to be thankful for the everyday blessings and have a positive outlook in life.
- Continuously conducting promotion/ advocacy of the center's programs and services as well as the projects of the clients to the students and visitors who visit the center.

**F. Institutional Strengthening**

For the 1<sup>st</sup> quarter of 2010, out of the three (3) target trainings for internal staff, only one (1) or 33% was conducted which is the **“Trauma Focused Cognitive Behavior Therapy: A Deepening Training Program for Professionals Involved in Treating Trauma in Children and Adolescent”** while the remaining two (2) targeted training did not materialize because there is a need to review further the content of the module and plans were not prioritized due to prioritization of more urgent intervening activities. The said training was based on the Training Needs Inventory of the staff being consolidated by the Institutional Development Unit.

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Out of the 54 internal staff target participants, a total of 15 or 27.77% participants attended to the trainings/seminars/orientations initiated by the IDU and other agencies.

(See attached matrix of training conducted for further information/data of the trainings)

**Organizational Meetings**

<b>Organizational Meeting</b>	<b>Frequency of the Meeting</b>	<b>Number of Meetings Conducted/Highlights of the Meeting</b>
Regional Development Management Committee	Monthly	Three (3) meetings were conducted in the reporting period, the issues and concerns of Centers/Institutions/were discussed and provided recommendations for immediate actions.
Management Committee Meeting	Monthly	Two (2) meetings were conducted in the reporting period, focused of discussions are on the developments of the programs/activities/projects of the Region. Issues and Concerns Concerning the Internal Management of the Department.
Regional General Assembly	Quarterly	Conducted one (1) meeting on January 13, 2010, wherein the following issues and concerns were discussed: <ul style="list-style-type: none"> <li>a. Update on 2009 Uniform</li> <li>b. Off setting of Declared Holidays</li> <li>c. Duties rendered during Disaster Operation</li> <li>d. TIN for New Employees</li> <li>e. New Forms of Liquidation Report</li> <li>f. Special Power of Attorney in Claiming Checks</li> <li>g. Purchase Request</li> <li>h. Briefing of RA 9729 also known as Climate Change Act of 2009</li> <li>i. Delayed Approval of Purchase Order</li> <li>j. Magna Carta for Social Workers</li> <li>k. Other Matters</li> </ul>
Allied Health Professionals - Medical Officers - Nutritionists - Psychologists	As need arises	No meeting conducted as a group of allied professionals. Nevertheless, attended General Staff meetings to the Centers they are assigned.
TARA Focal Persons	Semestral	With schedule meeting on 1 <sup>st</sup> week of June 2010
Regional Technical Support Group	As need Arises	RTSG has conducted meetings on March 1 and 3, 2010. Discussions focused on the developments/updates PC requirement/PC target of the region. Meeting provided venue for the members



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Organizational Meeting	Frequency of the Meeting	Number of Meetings Conducted/Highlights of the Meeting
		of the committee to be updated with the status of compliance of the region vis a vis target set as well as timeline of submission.

**Regional Committee Meetings**

Committee Meeting	Frequency of Meetings	Accomplishments
Personnel Development	As need arises	The PDC nominated one staff, Ms. Felicita A. Aguilar which was approved for out of the country scholarship/training program on Masters Degree in Human Resources Planning Development, February 2010 to February 2011 in India.
Grievance	As need arises	No new case was lifted to the Regional Grievance Committee during the 2 <sup>nd</sup> quarter.
Promotion and Selection Board	As need Arises	Conducted five (5) meetings to interview and deliberate regular and MOA vacant position.

**Inter-Agency Meetings**

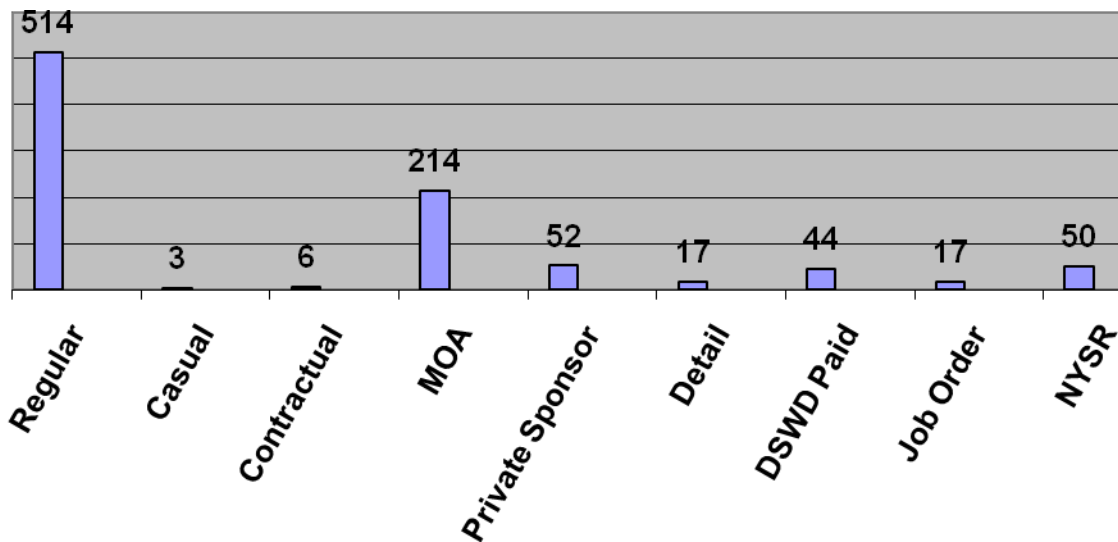
Inter-Agency Meeting	Frequency of Meetings	Accomplishment
RCDA Meeting	Quarterly	Conducted the 1 <sup>st</sup> Quarter Meeting on February 17, 2010. The following agenda were discussed during the meeting: Implementation of 20% Discount on the Purchase of Medicines, Implementation of 2010 Plan of Action, Abilympics, NDPR Week and Rescued of Selected PWDs from the Streets of Metro Manila
RIAC VAWC-Family	Quarterly	Conducted the 1 <sup>st</sup> Quarter Meetings on February 26, 2010. The following agenda were discussed during the meeting: Updates on the Creation of E-Group for RIAC, Updates on the Submission of Accomplishment Reports and Agency Plan for 2010-2011 RIACAT-VAWC, Updates on the Planned MOVE Orientation on

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Inter-Agency Meeting	Frequency of Meetings	Accomplishment
		the Employee of RIAC-FF & RIACAT-VAWC Member Agencies, Updates on the Prepared Draft Board Resolution Re: Inclusion of OMA-NCR to the RPOC, Sharing of the A.O. No. 14 Series on the Omnibus Guidelines in the Accreditation of Marriage Counselor, Joint Memorandum Circular on Regional AIDS Assistance Team (RAAT)

**Staff Complement**

To date the region has the following breakdown of staff complement:



Out of 917 employees of the Department, five hundred fourteen (514) are in the Regular Plantilla, three (3) are Casual, six (6) Contractual, two hundred fourteen (214) are MOA, fifty-two (52) Private Sponsored, seventeen (17) detailed from DepED, forty-four (44) for the Private/DSWD Paid, seventeen (17) for Job Order and fifty (50) for National Youth Service.

Meanwhile, to complete the staff requirement of the Region, thirty (30) regular positions, sixty-nine (69) MOA vacant position are still available/ vacant.

**Character Building Program for Employees**

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The region is continuously implementing the Character Building Program for the employees thru maintenance of character corners in the vicinity of the Regional Office. Character qualities are also being presented thru sharing of experiences, skits and role playing during the flag raising ceremony as well as discussed during meetings, general assemblies and flag ceremonies to wit

**Career Development Management System (CDMS) Implementation**

Career Pathing Program in the region was continually implemented. To date there are 10 Career Coaches who are actively involved in the program with sixty three (63), twelve (12) of which are new helpees, distributed to coaches for mentoring and monitoring.

Maintenance of CDMS Corner in the bulletin board of Personnel Unit, where updates, announcements, news clips, participants to CPP ( helpees & coaches) were being posted for information and guidance of helpees and other employees of the region. Innovations to join the Career Pathing Program are also being accommodated in the space provided.

**Wellness Break Program**

In relation to the implementation of wellness break program for employees the following activities were conducted for 1<sup>st</sup> Quarter 2010:

- **“Lecture on Heart Disease”**

A total of forty (40) employees, thirty-six (36) female and four (4) male, attended the lecture on heart disease as part of the conduct of wellness break program for employees, which aims towards awareness, control/prevention and management of heart illness. Dr. Eleonor Lopez, a Cardiologist from Philippine Heart Association served as a Resource Person.

- **“Aerobics Session”**

Aerobics Session has started last February 11, 2010 and being held at the Field Office every Friday of the month. Thirty (30) female employees from different U/C/Is are attending the said activity: the activity being conducted to promote healthy lifestyle and serve as a stress-reliving activity of the staff.

**Praise**

A total of eight (8) retirees were given plaque of appreciation and sixty-three (63) employees were awarded on their Loyalty in Service. Likewise a tribute to one former regular employee of the Department was conducted during the DSWD Anniversary Celebration held last January 26, 2010.

**5S Implementation**

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The different centers/institutions/divisions/ units have been actively implementing 5S thru the following efforts:

- Segregation of garbage from biodegradable and non-biodegradable for C/Is
- Disposal and recordings of old records
- Maintenance of cleanliness of all facilities and surroundings
- Proper filing and labeling of documents for easy retrieval

**Resource Generation**

*Memorandum of Agreement with Hospitals, Funeral Parlors and Shipping Lines*

The region intensifying its resource generation efforts was able to avail discounts in monetized amount of **Php 370, 956.00** from hospitals, funeral parlors and shipping lines where DSWD has Memorandum of Agreement (MOA) with benefiting **695** clients of Crisis Intervention Unit, Jose Fabella Center, Nayon ng Kabataan and Sanctuary Center.

<b>Names of Hospital/ Funeral Parlors/ Shipping Lines</b>	<b>Services Availed</b>	<b>Number of Persons Served</b>	<b>Amount of Discount/s Granted</b>
<i>Hospital</i>			
- San Lazaro Hospital	- Discount on anti-rabies vaccination	19	Php 15, 000.00
- Quirino Memorial Medical Center	- Discount on laboratory/ hospital bill	7	Php 8, 956.50
- Tondo Medical Center	- Discount on laboratory/ hospital bill	8	Php 6, 959.80
- Mandaluyong City Medical Center	- Laboratory discounts/ X-ray/ medicines/ hospital bill free of charge	6	Php 4, 600.00
- Welfareville Health center	- Sputum test/ medicines and immunization	5	Php 1, 500.00
- San Lazaro Hospital	- Hospitalization/ hospital bill/ medicines and laboratories	11	Php 8, 250.00
- National Center for Mental Health	- Psychiatric check-up	25	Php 8, 400.00
- PGH	- Undergoing follow up check up and schedule for operation	1	Php 5, 000.00
- East Avenue Medical Center	- Hospital bill/ medicines/lab tests	6	Php 3, 596.63
- Jose Reyes Memorial Medical	- Phototherapy	12	Php 12, 000.00

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<b>Names of Hospital/ Funeral Parlors/ Shipping Lines</b>	<b>Services Availed</b>	<b>Number of Persons Served</b>	<b>Amount of Discount/s Granted</b>
Center			
- Philippine Children Medical Center	- Check-up	6	Php 6, 000.00
- Phil. Pediatric Dental Society Inc.	-Various dental treatment	2	Php 1, 010.00
<i>Funeral Parlors</i>			
- Ilagan Funeral Homes	- Discount on funeral bill	10	Php 10, 000.00
- Tajuna Funeral Service	- Discount on funeral bill	5	Php 5, 000.00
- Rizal Funeral Homes	- Discount on funeral bill	5	Php 5, 000.00
<i>Non-Government Organization</i>			
- KAPUSO Foundation Inc.	- Medical assistance	261	Php 76, 162.54
- San Juan de Dios Foundation	- Medicines and laboratory for PTB patients	45	Php 11, 600.00
	- Blood	16	Php 12, 000.00
- PNRG			
- Redemptorist Church Social Service	- Medicines and laboratory	12	Php 23, 232.23
<i>PCSO</i>	Medical assistance	126	Php202, 236.23
<i>C130</i>	Free accommodation	1	Php 2, 100.00
<i>Bus Company</i>			
- Silvestar Bus Lines	20% discount from the total fare	113	Php 10, 000.00
- Baliwag Bus Lines		35	Php 1, 450.00
- Tawtras Co.		59	Php 1, 130.00
<i>Shipping Lines</i>			
- Sulpicio Lines	15% discount from the total fare	5	Php 10, 035.00
<b>Total</b>		<b>695</b>	<b>Php 370, 956.00</b>

**Donations Received**

For the quarter, the centers/institutions/units have generated a total amount of **Php 2, 057, 903.80** in cash and in kind donated by partner agencies, stakeholders and private institutions.

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A total amount of **Php 2,428,859.80** or **2.9%** have generated by the Region to supplement the regional expenses against **Php 83, 631, 037.39** the total expenses of the quarter.

**Social Marketing**

For the 1<sup>st</sup> Quarter, the region was able to conduct the following activities/strategies along social marketing:

- The Social Marketing Unit was able to arrange/coordinate a total of 11 television exposures, seven (7) radio interviews and facilitated publication of five (5) press/photo releases for the quarter. Most of the topics discussed/published were Information about 4Ps, Travel Clearance requirements and process, Transfer of Golden Acres, Adoption, Project Helpline for CICL and other Programs and Services for other vulnerable sectors.
- In relation to updating of the homepage of the regional website for this particular period, a total of 17 updates/stories have been uploaded. Parts of the updates uploaded in the website are advocacy activities on project helpline, adoption and foster care, 4Ps, and issuance of travel clearance.
- The region continues to strengthen its partnership with various media companies/groups. On March 16, 2010, ABS-CBN, through the program Umagang Kay Ganda, will be opening a segment for DSWD-NCR to be hosted by Ms. Bernadette Sembrano wherein photos of missing/abandoned children from DSWD centers shall be featured. The broadcast materials have been forwarded to the said station and waiting for its possible airing.
- Maintains partnership with DZRV (Radyo Veritas) in airing/broadcasting SWD programs and services beneficial to the disadvantaged sector. It also serves as a medium to advocate its current programs and activities
- On IEC production, the Social Marketing Unit facilitated the finalization and printing 4Ps planner which were distributed to its targeted audiences in March.
- The NCR Field Office through the SMU and with the assistance of Livelihood Unit and 4Ps joined the Regional Photo Exhibit held at DSWD Central Office from January 24-29, 2010 in celebration of DSWD 59<sup>th</sup> anniversary.

Meanwhile, centers, institutions and units of the Region are continuously conducting orientations session on the programs and services being provided by the center to students, volunteers and other stakeholders as part of the social marketing activities being undertaken of the concerned C/I/Us.

**Management Information System**

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For the 1<sup>st</sup> quarter, the Regional Management Information Unit of the region has effectively provided the ICT services needed by the region as follows:

- Monitored functionality of internet connection on all FO units especially those implementing E-Services such as Adoption Resource and Referral Unit, Travel Clearance Unit and Standards Unit
- Monitored and conducted the data banking for list of family National Household Targeting for Poverty Reduction System and 4Ps.
- Assist on the facilitation on the conduct of ICT Road Show held last February 8, 2010 to support the DSWD Reform Agenda particularly in Reform Area 4: Improvement of Delivery Systems and Capacities.
- Facilitated requests for ICT repairs
- Maintenance of the region's website

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