## I. INTRODUCTION

CY 2014 is a new milestone for the region in continuously adopting new challenges in the implementation of Social Welfare and Development programs and services specifically to the core social protection programs, projects and services of the Department to the poor, disadvantaged and vulnerable individuals and groups towards an improved quality of life.

The Region strengthened and sustain partnerships with CSOs and SWDAs that paves the way for a mutual sharing of skill, transfer of technologies, and resource augmentation for the partners which can support the Department in the implementation of its core poverty reduction programs. As part of the endeavor, the region never stops to perform its mandates and accomplished its deliverables despite many challenges.

No left behind is the continuous implementation of Community-Based and Residential/Center-Based programs and services as well as special projects such as the Comprehensive Program for Street Children, Street Families and Indigenous People Especially Bajaus, Modified Conditional Cash Transfer for Homeless Street Families and among others.

The Field Office also aims to impart the significance of the Strategic Goals to all staff and even clients as the key steps in transforming the lives of the poor and vulnerable sectors towards achieving the vision of the Department to be the world standards on the delivery of programs and services.

Likewise, it is good to note also as one of the major breakthrough and milestone of the Region was the passage and approval of the Sub-Committee on Social Protection under Regional Development Council - Social Development Council per RDC-SDC Resolution No. 14, Series of 2014.

The Unified Results-Based Monitoring and Evaluation System (URBMES) was also introduced and cascaded to all Division/Center/Residential Care Facility/Units/Sections of the Region to have accurate and realistic measure in accounting and monitoring the accomplishments of the Department toward its target.

Lastly, continues partnership and coordination with other stakeholders were done to ensure effective and efficient delivery of services to the disadvantaged and marginalized sector in Region. Likewise, continues to implement activities, programs and projects and provide services along different Major Final Outputs (MFOs) based on the Thrust and Directions of the Department.

And with the new programs and projects and the significant milestone happening this 2014, the Field Office will continue to deliver faster, better and smarter services with rigor and vigor. Highlights of these accomplishments were contained in this report.

# **II. HIGHLIGHTS OF ACCOMPLISHMENTS**

## **Implementation of Regional Breakthrough Goals**

#### **Breakthrough Goal # 1:**

Raise the number of Pantawid Pamilya Families with improved level of well-being by December 2014.

For the Breakthrough Goal # 1 of FO-NCR, the Region accounts the actual interventions provided to the Pantawid Pamilya beneficiaries in improving the level of well-being of target Pantawid Pamilya beneficiaries as per memorandum issued by the Honorable Secretary Corazon Juliano-Soliman dated October 3, 2014. However, it is good to note that the NCR has a total of **243** Pantawid Pamilya reached the self-sufficiency level, **142**, **01**9 beneficiaries in subsistence level and **20,361** beneficiaries in survival level based on the last administration of old SWI Tool.

Moreover, by ensuring that the delivery of social protection services are based on the result of SWI through Family Transition Plans, SWI Based C/MAT Plans, City/Municipal Transition Plans and Regional Inter-Agency Plan, there are **10,695 Pantawid Pamilya beneficiaries** have its progressed from level 1 to another on which **10,538 beneficiaries** are from survival to subsistence and **157** are from subsistence to self-sufficiency.

On Lead Measure 1, assist the **1,430** (per weekly target) Pantawid Pamilya beneficiaries in the formulation and implementation of their Family Transition Plan, **219,743 HHs or 100**% have formulated their own Family Transition Plan assisted by the City Links through the conducted house-to-house visits and integration in Family Development Sessions and Parent Leaders Meetings.

On Lead Measure 2, provide capacity building to **92** Pantawid Pamilya beneficiaries (per weekly target) through SEA-K and **46** Pantawid Pamilya beneficiaries (per weekly target) through Employment Facilitation. Out of the targeted **3,616 HHs**, a total of **4,950** or **137**% Pantawid Pamilya beneficiaries were given capital seed funds to help them augment their capital for their income generating projects. And from the **1,541 HHs** target, **2,681 or 174**% Pantawid Pamilya beneficiaries were provided pre-employment workshop that help them be more competitive in finding jobs. A total of **1,566 or 90**% out of **2,681 HHs** target were hired for employment with at least 3 months contract.

#### **Breakthrough Goal # 2:**

Expand the number of NHTSPR identified poor households covered by at least 2 SWD programs from 20,118 to 224,749 by 2014.

Target: Pantawid Pamilya beneficiaries	: 219,743 as of May 2014
Non-Pantawid beneficiaries	: 5000 HHs

On Lead Measure 1, provide SWD programs and services to 18,612 poor households identified by NHTSPR every month, From the 316,823 poor households identified in the Listahanan database, a total of 218,513 or 97.83% are recipient of SWD programs. Out of 218,513 HHs, there

are 200,292 or 89.68% of poor HHs with 2 SWD services, 14,414 or 6.45% of poor HHs with 3 SWD services, 2,745 or 1.23% of poor HHs with 4 SWD services and 1,062 or 0.48% with 5 or more SWD services.

On Lead Measure 2, update the database of poor HHs provided with Social Protection Programs every month, Continuous encoding of data submitted by LGUs, NGAs and C/RCFs in the flatfile format for name matching to Listahanan database.

# **Breakthrough Goal # 3:**

Establish baseline on the Functionality of Eight (8) C/MSWDOs by 2014.

On Lead Measure 1, baseline assessment of two (2) C/MSWDOs per week using the Unified Assessment Tool. A total of seventeen (17) C/MSWDOs as of November 28, 2014 were assessed using the MC# 16, series of 2014 Assessment tool.

On Lead Measure 2, address gaps as per result of the baseline assessment as reference in the formulation of TARA Plan for eight (8) C/MSWDOs by end of 2014. TARA Planning of the LSWDOs together with the SWAD Team Leaders and LGU Coordinators was conducted on November 28, 2014. It was participated in by 14 representatives' from different C/MSWDOs of NCR, SWAD Team Leaders, LGU Coordinators and the Regional Monitoring Team. The baseline assessment results were presented and used as basis in the formulation of TARA plan of 17 C/MSWDOs of NCR.

# **Major Final Out I: Social Protection Policy Services**

#### 1. Policy and Plans Development

# **1.1 Sectoral Programs**

#### a. Women Welfare Program

# b.1. Celebration of Special Events

In compliance to the Proclamation No. 224 S. 1988 declaring the first week of March each year as Women's Week and March 8 as Women's Rights as well as International Peace Day and Proclamation No. 227 S. 1988 providing for the observance of the Month of March as Women's Role in History Month; and Republic Act (RA) 6949 s. 1990 declaring March 8 of every year as National Women's Day. The Field Office joined the national celebration of the Women's Month and spearheaded the different activities such as:

- March 3, 2014 initiated the celebration of Women's Month through a simple celebration during the FOs flag raising ceremonies sharing the highlights of the month long event.
- Hanging of Advocacy streamers from March 1 to 31, 2014 in strategic areas in the field office and selected Centers and Residential Care

- Conducted lecture on "Menopausal Syndrome of Women" by Medical Officer Dr. Eden Pama at the Sanctuary Center last April 10, 2014. Dr. Pama presented helpful information about menopause and practical suggestions for relieving menopausal symptoms and illustrated the different physical and emotional symptoms during menopause caused by hormonal imbalance. By knowing and learning about the symptoms and potential complications of menopause, it helped aging women to maintain the highest quality of life by staying active, happy and healthy.
- Haven for Women conducted series of advocacies such as mini-parade, round table discussion, women forum among others the whole month of March 2014.

# a.1. 18 Day Campaign against VAW and International Day of Trafficking

- The region participated in the annual 18 Day Campaign against Violence against Women and Children wherein an advocacy talk was held during the region's flag raising ceremonies held on December 8, 2014 and the Year End Consultation Dialogue with C/MSWDOs held on December 5, 2014 at La Breza Hotel Quezon City.
- Forty (40) women victims of trafficking were also given incentive to visit and enjoy the Ocean Adventure Park in Rizal Park Manila sponsored by the DOJ-IACAT.

# a.2. GAD TWG Meetings and Trainings

- Conducted two (2) **GAD TWG Meetings** last March 18, 2014 and July 24, 2014 at OSEC Room, DSWD-NCR. The Meeting was presided by GAD-TWG Chairperson ARD Delia U. Bawan and participated by 17 GAD-TWG members with the following highlights:
- Sharing on Interactive and Experiential Learning on Gender Sensitivity Seminar
- Sharing on Gender Responsive Governance and Participatory Gender Audit for Pantawid Pamilya Pilipino Program
- Review of 2014 Regional GAD Plan
- Amendment of GAD-TWG Members
- The region also conducted the "Roll-out Training on Interactive and Experiential Learning on Gender Sensitivity cum Gender Responsive Planning held last November 26 to 26, 2014 at the Makati Palace Hotel. The activity hosted thirty five (35) GAD TWG members and alternates wherein review of basic GAD concepts was discussed including the GAD Mainstreaming framework. This also served as the GAD-TWG meeting for the 4<sup>th</sup> Quarter of 2014.

# b. Family Welfare Program

# d.1 Regional Inter-Agency Committee for Filipino Family (RIAC-FF)

- For CY 2014, the FO has conducted two coordination meetings of the Regional Inter-Agency Committee on VAWC and Filipino Family held last June 23, 2014 and September 2014. The meeting was participated in by key line government agencies such as : PNP-WCPD, NBI-AHTRAD, IACAT-OPCEN, IJM, DILG, PopCom, DOH, IJM, Visayan Forum among others. The committee served as venue in discussing regional concerns as well as established coordination mechanisms with regard to services for victims of VAWC and Human Trafficking.
- Likewise, the meetings served as part of the preparations to the annual awarding of the Huwarang Pantawid Pamilyang Pilipino that is being recognized for their outstanding performance as Pantawid Pamilya family who strive to uplift their living condition.

# c. Person With Disabilities Welfare Program

# e.1 Regional Committee on Disability Affairs (RCDA)

Inter-agency collaboration is one of the mechanisms of the region to advocate and ensure PWDs issues and concerns are responded in a region wide scope. With this, the NCR RCDA conducted several activities for this year to wit:

 Two (2) Capability Building Cum Planning Workshops were conducted last January 22-24, 2014 and November 17-19, 2014 at Icon Hotel, Quezon City. The activity were participated by various NGAs (MMDA, NCDA, DPWH, DOH, TESDA, DTI and DOLE) and LGUs (Makati, Manila, QC, San Juan, Pateros, Malabon, Navotas, Las Pinas, Valenzuela, Caloocan, Paranaque, Pasay, Taguig, Marikina). The participants were reoriented on Community-Based Rehabilitation (CBR) and on Incheon Goals and Strategies To Make the Rights Real for PWD in the Asia and the Pacific. Accomplishments of NGAs and LGUs to achieve the goals of the strategy were identified during the activity. Likewise gaps identified were included in the formulation of Regional Inter-Agency Plan for PWDs. The said plan served as guide for the LGUs and NGAs on the implementation of programs and services for PWDs for CY 2015.

# c.1. NCR-RCDA Quarterly Meetings

1st quarter meeting held March 28, 2014 at NCR PO, Taguig with the following highlights:

- Lecture on Peace and Order Situation in NCR
- Orientation on MCCT

- Clarification of types of PWDs Category in relation to issuance of PWD IDs
- Priority Activities for CY 2014

# 2<sup>nd</sup> quarter meeting held on May 23, 2014 at PDAO Quezon City

- Preparation for the NCR Kakayahan 2014 Creation of sub-committee for each category of Kakayahan 2014
- Compliance of LGU to PWD SWD laws
- Preparation for the General Assembly of PWDs
- Freedom Walk
- DSWD Draft Guidelines on provision of Sustainable Livelihood Program for PWDs

# 3rd quarter meeting held on July 1, 2014 at DOLE-NCR

- DOLE Programs and Services for PWDs
- Preparation for the NCR Kakayahan 2014
- Compliance of LGU to PWD SWD laws
- Preparation for the General Assembly of PWDs

# 4th quarter meeting held on November 28, 2014 at City State Hotel, Malate, Manila

- Orientation on Disability Inclusive Health
- Categories of Persons with Disabilities (PWDs)
- On Line Registration of Persons with Disabilities (PWDs)
- Finalization of DILG Circular on Creation of Local Committee on Disability Affairs (LCDA) in each LGU in NCR

# c.2. RCDA Special Meeting

- PWD General Assembly was conducted on September 15, 2014 at Makati Session Hall, Makati City. This paved the way the organization of NCR PWD Federation. It was participated by 17 PWD federations at the local level. Highlights of the activity were discussion on organizing PWD groups and leadership. Likewise election of officers was also conducted. The NCR PWD organization had its first meeting last October 17, 2014 wherein formulation of by laws of the organization was the main agenda.
- Likewise, Consultation Dialogue with Mercury Drug Store was held last September 25, 2014 at NCDA Atrium. The activity clarified issues and concerns of PWDs in claiming discounts during purchase of medicines for PWDs

#### c.3. Celebration of Special Events

#### Autism Consciousness Week

In support to Presidential Proclamation No. 711 Declaring the Third Week of January as Autism Conciousness Week, more than 600 participants from RCDA – NCR as well as PWD clients from NVRC, RSW, EGV & Sanctuary Center were mobilized to participate in the annual **Angels Walk for Autism** held on **January 19, 2014** at **SM Mall of Asia, Pasay City.** The said event was attended by various agencies, NGOs, PWD Organization and advocates. The activity emphasized the awareness of public on the rights of PWD particularly Person with Autism and their rights to be included in the development agenda of the Government.

#### Autism Awareness Day

In support to Presidential Proclamation No. 711 Declaring the Third Week of January as Autism Conciousness Week, more than 600 participants from RCDA – NCR as well as PWD clients from NVRC, RSW, EGV & Sanctuary Center were mobilized to participate in the annual **Angels Walk for Autism** held on **January 19, 2014** at **SM Mall of Asia, Pasay City.** The said event was attended by various agencies, NGOs, PWD Organization and advocates. The activity emphasized the awareness of public on the rights of PWD particularly Person with Autism and their rights to be included in the development agenda of the Government.

#### Independence Day

In celebration of the Independence Day, Freedom Walk 2014 was conducted on June 14, 2014 with this year's theme **"Each Step We Take, All Barriers we Break"** This activity aims to advocate the rights of PWDs. A total of **1, 100 PWDs** and support group were mobilized to attend the said activity.

#### National Disability Prevention and Rehabilitation Week

As a State policy enshrined in Proclamation No. 1870 (1979), as amended by Proclamation No. 361 (2000) and Administrative Order No. 35 (2002), NDPR Week is being commemorated annually every July 17-23, that aims primarily to stimulate public awareness on the issues and problems of disability, thereby encouraging every citizen of the country to take active responsibility to uplift the economic and social conditions of PWDs of our society.

In celebration of the said event DSWD NCR in partnership with NGAs and LGUs as members of RCDA conducted the **"NCR Kakayahan 2014"** a PWD Skills Competition that showcase talents and skills of PWDs. The event was held at SM Muntinlupa last July 25, 2014 and had six (6) categories which include the following:

- Painting
- Waste Re-use
- Flower Arrangement
- Cooking
- Photography
- Cake Decoration

More than 300 participants coming from various LGUs, PWD Federations in NCR, DSWD-NCR centers and institutions staff and clients, delegates and representatives of RCDA member agencies such as NCDA, DILG, DOLE, NCR PO, DOST, TESDA and PIA have participated in the said event.

Likewise, a total of seventy (70) PWDs from different LGUs in NCR participated in the competition. Winners were provided prizes and medals such as: 1<sup>st</sup> place – 3,000 and gold medal; 2<sup>nd</sup> place – 2,000 and silver medal; 3<sup>rd</sup> place 1,000 and bronze medal while 500 pesos were given as consolation prize.

# International Day of PWD

In support to the Proclamation No. 1157 Series of 2006 "Declaring December 3, 2006 and every year thereafter as International Day of PWDs in the Philippines with the theme "Creating an Enabling Working Environment for PWDs". DSWD-NCR as member of National Working Committee and other NGAs and NGOs conducted the "Just 1: Multi-Sectoral Convergence for the Sustainable livelihood and Employment of PWDs": a forum to sensitized employers and other national government agencies in the concerns of PWDs for employment. This was attended by more than 500 participants from LGUs (CSWDO, PDAO, PWD organizations in NCR), GOs, NGOs, Academe and employers. Participants were provided orientation on the following:

- Mainstreaming of PWDs in a Workplace
- Magna Carta of PWDs
- Sustainable Program of Cooperatives for PWDs
- Research Barriers to Livelihood in Employment of PWDs"
- Challenges, Learnings and prospects in Livelihood and Employment by PWDs: A case study of Project Support the Employment and Livelihood of PWDs (SELP)"
- Work Anywhere through ICT

National Kakayahan 2014, a PWD Skill Competition was also conducted at SM Fairview. The said competition was participated by different regions all over the Philippines wherein DSWD-NCR won 3<sup>rd</sup> place in the cake decoration category and 2<sup>nd</sup> place in the photography category.

# 1.2. Consultation Dialogues with C/MSWDO

A total of four (4) Consultation Dialogues with C/MSWDOs were conducted for CY 2014 and were held on March 28, 2014, June 27, 2014, October 30, 2014 and December 5,

Highlights of the dialogues were the following:

For the 1<sup>st</sup> Quarter CY 2014:

- Coordination Visit of SWAD LGU Coordinators of Cities of Navotas and Parañaque
- Survey Forms on the Result of Partner Satisfaction Survey
- Sharing of TOR in the Upgrading/Repair of Day Care Centers (DCCs) re: BCDA Support Fund
- Conduct of Follow Up Visit to LSWDOs Re; Strategic Goal 3
- Posting of Notice of Petition per DILG memo circular: Re: RA 9523
- Status of Interim Shelter Fund (ISF) Implementation
- Status of the Supplementary Feeding Program
- Court Social Worker Accreditation
- Social Protection and Development Report (SPDR)
- Social Pension for Indigent Senior Citizen
- Technical Assistance Resource Augmentation (TARA) Plan for CY 2014
- Adoption of Social Technology Projects for the year 2014

For the 2<sup>nd</sup> Quarter CY 2014:

- City Transition Plan and Follow up interventions of the identified/referred clients to ensure management of the case of Pantawid Pamilya Beneficiaries
- Social Pension re: Preparation for Pay-out for qualified beneficiaries per result of special validation
- Request of FO for installation of Bundy Clock for monitoring of official time keeping of the City Links
- Disaster assistance Family Access Card

For the 3<sup>rd</sup> Quarter CY 2014:

- Request for a Free Venue for the Roll-out training on the Social Welfare Development Indicator (SWDI) Tool
- Submission of Social Protection and Development Report (SPDR)
- Implementation of the Project for 2<sup>nd</sup> Round Enumeration of Listahanan on the 1<sup>st</sup> Quarter of CY 2015
- Conduct of School-Based Supplementary Feeding Program
- Social Marketing of Completed Social Technology Projects
- Compliance to SWD Legislations
- Delineation of Agencies on the Management of Court Related Cases
- Inter-Agency Meeting on the Celebration of Pasko ng Batang Pinoy for 2014
- Year-End Consultation Dialogue on December 5, 2014

For the 4<sup>th</sup> Quarter CY 2014:

- Status of Job Network Service
- Pasko ng Batang Pinoy
- Sharing of the Papal Visit and Nazareno Feast Day
- Updates on Social Pension
- Sharing on the Completed Social Technology Project
- Regional Child Protection Working Group (RCPWG)
- Updates on Pantawid Pamilyang Pilipino Program
- Presentation of the new SWDI Tool
- Updates on Bottom Up Budgeting
- Presentation of SEA-K Old Cases for Case Conference

# 1.3 Review of Manual of Operations/Existing Guidelines/Draft Manual as Proposed by Central Office or Units/Centers/Institutions of the Field Office

The region reviewed of twenty-eight (28) CO-Initiated Policies / Guidelines and comments and recommendations were provided on the following:

- Enhanced Master PC Indicator
- Quick Survey: Inputs to the Visioning Harmonization Workshop
- Revised Draft Guidelines on the Creation of Contract of Service (COS) Positions, Hiring, Renewal and Termination of COS Personnel/MOA Workers
- AO # 08 S. 2012 Omnibus Guidelines in the Implementation of the Supplementary Feeding Program
- Proposed guidelines on the use of DSWD-learning resource center
- Draft enhanced memorandum circular (MC) on the DSWD risk management (RM) framework
- Draft MOA between Verizon Communications Phil., Inc. & DSWD-NCR National Training & School for Girls
- Draft JMC between DSWD and DILG
- Draft enhanced MC No. 7 Series of 2012 "Framework on the Engagement with Civil Society Organizations on the Implementation of the Department of Social Welfare and Development's Social Protection Program"
- Draft administrative on DSWD policy development framework
- Draft administrative order on dswd website development and content management guidelines
- Draft MC on C/MAT
- Draft memorandum circular (MC) on procedural mechanics on the operationalization of the city/municipality action team (C/MAT)
- Use of 1-5 Rating System for 2014 PC Assessment
- Draft AO on DSWD Website Development and Content Management Guidelines
- Comments/Inputs on the Draft Position Paper on SOGI & LGBT Rights
- Draft amendment to the DROMIC guidelines
- Draft CY 2016 DSWD Thrusts and Priorities
- Draft guidelines on child protection
- Addendum to the guidelines on the pagkilala sa natatanging kontribusyon sa bayan (Panata sa bayan) awards
- Proposed Guidelines and Protocols for DSWD Issuances

- Satisfaction Rating Guide for Individual Performance Review and Evaluation (PRE) for CY 2013
- Guidelines for the Implementation and Monitoring of FY 2013 and FY 2014 Grassroots Participatory Budgeting Project
- Draft Guidelines in the Prioritization of Family Beneficiaries for the Bunkhouse and/or Temporary Shelter Assistance Program
- Draft Amendment of MC No. 14 Series of 2013
- DSWD-CSO Engagement for the Implementation of Modified Conditional Transfer

Further, the Regional Policy Development Review Committee conducted nine (9) meetings for CY 2014 and reviewed the following FO - Initiated Guidelines:

- Enhanced Guidelines on Program on Awards and Incentives for Service Excellence (PRAISE)
- Guidelines on Regional Learning Resource Center (RLRC)
- Guidelines on the Implementation of Job Reintegration Program for Disadvantaged clients in Residential Care Facilities
- Review of Manual of Operations (MOO) of LGUs
- Guidelines on Security Measures
- Review of Jose Fabella Center (JFC) Manual of Operation
- Guidelines on the Management of Private Sponsored Staff at EGV
- Guidelines on Day/Night Minding Center
- Guidelines on Activity Centers for Street Children within Metro Manila
- Policy on Seclusion as a Risk Management Technique in Managing Violent Behavior of Women with Mental Illness
- Guidelines on the Implementation of Job Reintegration Program for Disadvantaged Clients in Residential Care Facilities
- RSW Expanded Social Protection
- RSW Manual of Operation
- Guidelines on Expanded Livelihood Opportunity for PWD

Likewise, the region approved three (3) FO-Initiated guidelines namely:

- RSW Expanded Social Protection
- Enhanced Guidelines on Program on Awards and Incentives for Service Excellence (PRAISE)
- Guidelines on Expanded Livelihood Opportunity for PWD

# 2. Social Technology (Pilot Project)

# 2.1 For Replication

a. Modified Social Stress Model

Muntinlupa City expressed their willingness to replicate the Modified Social Stress Model for implementation to their locality. Latest update is the passage of

a City Resolution which will strongly support the funding requirements of the project.

# 2.2 For Pilot Testing

# a. Recovery and Reintegration Program for Trafficking in Persons

The region continuously implements this social technology project. For the 1<sup>st</sup> quarter, the region provided livelihood assistance to 19 clients, financial assistance to 12 clients, and transportation assistance to 1 client. The region also had two (2) coordination meetings – one was conducted on January 23, 2014 for internal staff and one was an Inter-Agency Committee meeting on February 6, 2014. Said meetings were conducted mainly to address issues and concerns on rescue operations.

# b. Healing and Grief Management Approach

Linkaging and Networking Meeting have been continuously conducted to implement this project. Peer support mentors and Grief Watch Volunteers continuously help in this project and in return, they were given transportation assistance.

#### c. Music and Arts Therapy

To enhance the implementation of this project, the region participated in two meetings initiated by Central Office. This facilitated the provision of new directions of the implementation of this project particularly the assessment of clients involved in this projects and identification of new clients.

#### d. Supervised Independent or Group Living Arrangement (SIGLA)

Four clients who were placed in the nearby community through this pilot project last November 2012 were regularly being monitored. To ensure continuous case management, a houseparent was tasked to accompany them at night. However, during this quarter, the clients were returned to Marillac Hills because sampaguita farming at EGV as their source of income has stopped. Further, one client was discharged and was reintegrated to her aunt while another client will be discharged and be reintegrated to her grandmother.

# e. Ako'y Kasali

For this quarter, the Child Participation Council under Ako'y Kasali has 34 members. They display high level of participation through child-led projects and activities in the center. Activities such as tutorial, hosting of activities, distribution of garbage cans in dorms, improvement of school library, duty as office girls, report writing and participation in the Donation Committee were initiated by the children.

# 7. National Household Targeting System for Poverty Reduction

CY 2014 call for special validation of Social Pensioners and MCCT-FNSP beneficiaries which was started in later part of May to July 30, 2014 with a target of 5, 477 Social Pensioners validated. While the conduct of validation for the MCCT-FNSP beneficiaries was started on July 19 to August 19, 2014 with a target of 1,582 households.

A total of 5,424 households were validated and added to the Listahanan database with a target of 7, 059 Social Pensioners and MCCT to be validated.

However, out of the said target only 4,060 out of 5,477 SPs or 74% were assessed. The variance of 1,417 was found as deceased, transferred to another residence, whereabouts not established and some are not known in the community. There were also cases of double entries such as names listed twice and with 2 SPs in the households.

## 7.1. Preparation for the Conduct of 2<sup>nd</sup> Nationwide Assessment in NCR

Discussion on the Audio Visual Presentation to be used for the conduct of training of field staff for the Nationwide Assessment was held on August 20, 2014 with Region III, IV-A and NCR which enabled the different regions to review the stand alone AVP and come up with recommendation on the enhancement of the AVP using the actual situation of each regions. Final Output of AVP will be released in 2015.

# 7.2. Advocacy Activities

Inclusion of Listahanan as agenda item was continuously done in all meetings with stakeholders and partners, LGUs, GOs, CSOs and NGOs. This includes meeting with RIAC-FF, ABSNET, and consultation with CSOs on Budget preparation for FY 2015.

Articles and write ups on the use of Listahanan were also published in Philippine Information Agency website entitled "DSWD-NCR Program beneficiaries to undergo special validation", while nine (9) thematic articles were also posted in social media account of Listahanan to maximize and intensity of advocacy campaign on the program.

Moreover, the official newsletter of DSWD-NCR entitled" NCR in Focus" also published the following articles which were circulated in media for public information:

- 1. Orientation of Listahanan among Barangay Chairpersons of Valenzuela City
- 2. Barangay officials in NCR endorse areas for assessment
- 3. DSWD meets stakeholders on older persons sector
- 4. Older Persons and Listahanan

- 5. DSWD to validate qualified program recipients
- 6. Valenzuela City utilizes Listahan in identifying program beneficiaries.

IEC materials such as Planners, calendars, posters, briefer and FAQs of Listahanan were distributed to LGUs, NGOs, CSOs and NGAs, Academe and other stakeholders. The materials are also provided during meetings and courtesy meetings with the LGU Chief Executives and Legislators.

## 7.3. Listahanan Data Sharing

The region continuously advocates the proper utilization of data through a Memorandum of Agreement with partners NGAs, NGOs, CSOs and LGUs. An Additional three (3) MOA on data sharing from Urban Poor Associates, PBSP and Department of Energy were processed and added to the list.

## 7.4. Special Validation of Social Pension and MCCT

As of October 1, 2014, the encoding activities for Special Validation of Social Pension and Modified Conditional Cash Transfer (MCCT) are completed with total as follows:

Special Validation	Total Encoded FAFs
Social Pension	3,947
МССТ	1,222
Grand Total	5,169

The Regional Information Technology Officer (RITO) is currently cleansing the encoded FAFs to the data entry system indicated in the Data Monitoring System (DM) which will be completed until November 30, 2014.

#### 7.5. Encoding Activity of Barangay Community Characteristics (BCC)

Out of the 817 target Barangays for BCCs for Special Validation of Social Pension and MCCT, 782 or 95.7% were assessed and encoded to the BCC data entry application. The remaining Barangays for BCC will be accomplished during the conduct of 2<sup>nd</sup> round National Household Assessment.

#### 7.6. Scanning Accomplishment Report

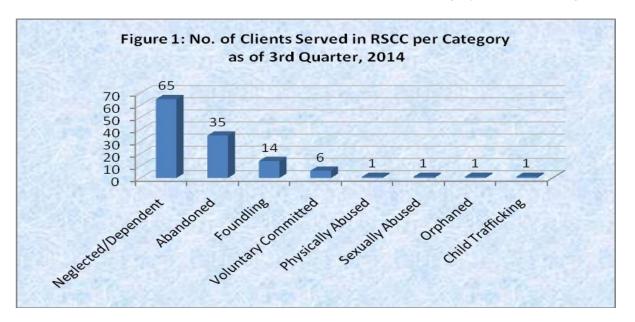
A total of 56,488 or 6.7% out of 844,454 HAFs were scanned as of November 12, 2014. The scanning activity was temporarily stopped from June - October to monitor the encoding activities and data cleansing of the Special Validation of Social Pension and MCCT.

#### MFO 2A: Social Protection Services

#### **Residential Based Services**

# Reception and Study Center for Children (RSCC)

As of 3<sup>rd</sup> Quarter of 2014, RSCC has served a total of 124 clients or 85.51% accomplishment rate vis-a-vis its annual target of 145. Of the 124 clients served, 98 are carry over cases while 26 were accounted as new admissions. Breakdown of cases served per category is shown in Figure 1.



Based on the graphical presentation above, it could be noted that majority of the cases served are neglected/dependent children composed of 65 children or 52.41% of the total clients served, followed by abandoned children (35), foundling (14), voluntary committed (6) while the least clients served are physically abused, sexually abused, orphaned and victims of child trafficking.

Further, a total of 38 clients were discharged through reintegration with their family/relatives (15), transferred to other CCAs (15), placed for inter country adoption (4), placed for foster family care (3) and placed out for local adoption (1).

Among the highlights of accomplishment of RSCC for the CY 2014 are the following:

- On October 21, 2014, one of the social workers coordinated with Philippine Charity Sweepstakes Office relative to a case of one child who's for surgical operation on kidney. Said office provided a medical assistance of Php 10, 000.00 to effect the needed operation of the child.
- At the Educational Service which is under the supervision of the center's Psychologist, 50 children were able to attend the mainstreamed classes at the Sto. Cristo Elementary School, Bagong Pag-asa Elementary School (for SPED) and Bahay Bulilit Day Care Center and being tutored and monitored by Teacher Marivic Lucion, center's sponsored Teacher by the Open Heart Foundation. Some of these children attend inhouse classes on multi-leveled class, day care and Special Education.
- 64 residents were given Oral Polio vaccine (OPV) and Measles/Rubella (MR); 7 infants were only given Oral Polio vaccine (OPV) last September 15, 2014. With this

2014

immunization, help us control and prevent life-threatening infectious diseases among our residents. It was delivered effectively through outreach activities by Barangay Health center and the medical unit.

- In response to the celebration of the Adoption Consciousness Week 2014, RSCC children and selected staff participated in the culminating activity promoting adoption at the Quezon City Hall on February 22, 2014. A child named Joshua from RSCC was awarded and was given citation on his artwork regarding a happy family.
- In response with Fire Prevention Month 2014 with the theme: "Isulong ang Kaunlaran, Sunog ay Iwasan. Kaalaman at Pag-iingat ang Kailangan", the center conducted a Seminar on Fire Safety and Preventive Measures last March 10, 2014 at the RSCC Conference room with the resource speakers FO3 Luzviminda Bana-Ag and FO2 Cheralemay Agbayani from the Bureau of Fire Protection, Quezon City which was attended in by RSCC staff and client. Seven (7) children served as the representatives of all children in the center during the lecture and they also participated during the demonstration.
- Summer Sports Clinic is being done which started last April 30, 2014. Selected children also started their soccer practice with Coach Jesus Landagan in preparation for their competition against the children of Nayon ng Kabataan. The team competed last June 8, 2014 at Nayon ng Kabataan and eventually won for two (2) consecutive times. The activity promotes sportsmanship among the participants.
- In time for the celebration of the 22nd National Children's Month this October, the center was very fortunate to have joined in with the Jollibee crew who in turn also celebrated the Maaga ang Pasko sa Jollibee. The Jollibee event was also participated in by one of their endorsers, known singer and actress, Ms. Sarah Geronimo. As Christmas is fast approaching, Jollibee extended their early Christmas treat to the children of RSCC. Sarah G. made an upbeat caroling and sung three songs related to Christmas to set the mood for the holiday seasons. Young and adult alike had a blast listening her beautiful melody rendered by Sarah. Jollibee was present witness and join in the fun. Jollibee shared his gift of dancing to entertain the kids. The children of RSCC then returned the favor of sharing their talent of dancing with the tune entitled Enerjam to the visitors.
- To effect the MOA Project Partnership with the Heritage Christian Church Foundation, Inc. for supplemental activities of values formation and character building on April 16, 2014, the AWANA group conducts sessions to 50 children purposely to introduce the words of God and the teachings of the Holy Bible. The strategy of the group has been effective for the children considering that they are being taught the values and lessons in the daily teachings of God. The activity for the children is now being held every Saturday morning to a total of 50 children from Blue and Pink Cottages.
- June 4, 2014, Lakbay Aral for 38 children and 18 staff escort was conducted at Manila Water Works were children enjoyed learning how water is purified and being delivered to homes. They also had fun swimming and having lunch that day.
- Eleven (11) children joined in the invitation of the Consulate of San Marino last July 10, 2014 regarding preparing children for their possible inter-country adoption. Various

activities were done for the children to enjoy and be prepared for their eventual placement. This was held at the Museong Pambata. Another adoption activity was also conducted headed by the said embassy on November 25, 2014.

• Ten (10) children also attended an Art Festival Workshop in time for the celebration of the Children's Month on October 29, 2014 at the Sky Dome, North Edsa. The children enjoyed learning how to draw and be with the other kids from various orphanages.

# Haven for Children (HC)

As of 3<sup>rd</sup> Quarter of 2014, Haven for Children was able to serve a total of 185 clients or 88.09% as against its annual target of 210. Out of the 185 clients served, 138 are carry over cases while 47 are newly admitted clients. Breakdown of clients served per category is shown in Figure 2.



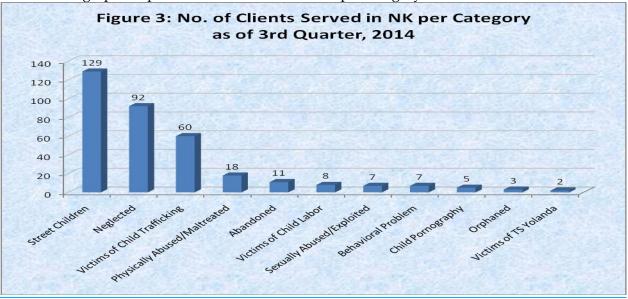
Further, a total of 79 clients were discharged through reintegration to family/relatives (46), Independent Living (1), and Transferred to Other Facilities (32). On the other hand, there are four (4) clients who left the center without permission.

Among the highlights of accomplishment of HC for the CY 2014 are the following:

- Haven for Children holds its Annual Summer Youth Camp on April 28-30, 2014. It was a three-day youth camp participated by all children. It help the children experience the team building activities where they can express and share their talents through active participation in physical and mental challenges. This was held recently at the Philippine Marines Base Camp, Ternate, Cavite.
- On November 25, 2014, US Embassy held Thanksgiving Luncheon participated by all children and staff. Children were able to experience being a part of a Thanksgiving Celebration and were able to meet Ambassador Goldberg.
- Activity Therapist escorted 15 children to the Rugby Tournament at the British School Manila on December 6, 2014. It helps the children experience the team building activities where they can express and share their talents through active participation in physical and mental challenges.

# Nayon ng Kabataan (NK)

As of 3<sup>rd</sup> Quarter, NK was able to serve a total of 342 clients or 76 % as against its annual target of 450. Out of the 342 clients served, 153 are newly admitted clients while 189 are carry over cases from the prior years. Furthermore, a total of 172 were discharged through reintegration to family/relatives (98), home wage placement (1), transferred to other facilities (70)., placed for foster care (3). On the other hand, four (4) clients left the center without permission.



Below is the graphical presentation of clients served per category of cases:

Among the highlights of accomplishment of NK for the CY 2014 are the following:

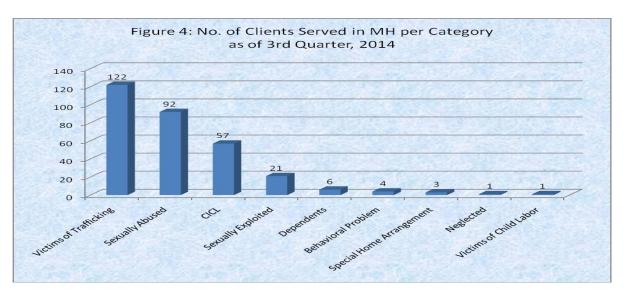
- On Productivity Service, Three (3) Electronics graduates underwent OJT in Hosei Trading; said OJT started on March 3 and ended on May 30, 2014. One (1) Dressmaking graduate was also recommended for job placement to IDEC garments for independent living. Four (4) were recommended to KBF for long term education.
- Productivity Service offered seven (7) short courses (Dressmaking, Haircutting, Beauty Care, Baking, Carpentry, Computer Literacy/ICT and Gardening) for the skills development of the Nayon ng Kabataan residents. It had trained two hundred six (206) clients according to their area of inclination. Consequently acquiring skills on this undertaking is essential for the sustainability and competitiveness of NK youth once they're are reintegrated in their community and family.
- A total of 13 clients toured: 7 clients in Antipolo, Cainta and Baras, while 6 clients toured at Bulacan, Kalookan and Quezon City. Out of 13, 4 were reunited to their respective families.
- On July 12, 2014, a lecture and video presentation on "Go, Grow and Glow Foods" were delivered by the Medical Officer III to 117 clients at Cottage 4.

- Supplemental Feeding Eight four (84) male and female clients who were identified as underweight were provided supplemental feeding scheduled every 3:00pm which started on July 3-8, 2014. Generated savings on foodstuff for the previous months made it possible for the center to accommodate funding requirement for the purpose.
- 34 NK children attended activity with Ms. Earth Candidate at SM Fairview said clients were escorted by one social worker and three housparents.
- Twenty-seven (27) clients from cottage III was escorted in their summer break swimming on April 9, 2014 at Island Cove, Cavite sponsored by the Lions Street Children Foundation, Cubao Chapter as their yearly activity.
- Life skills' training was conducted to 11 clients who are ready to undergo on-the-job training and for possible independent living on March 31, 2014 to promote self-awareness and improvement.
- Training Induction Program held on March 19 was attended by 65 clients whose age ranges from 13 to 17 years old. TIP is conducted before the start of the training for clients' information about the courses so that they could decide which course they are interested to enroll.

# Marillac Hills (MH)

As of 3<sup>rd</sup> Quarter of 2014, Marillac Hills has served a total 307 clients or 84.10 % vis-a-vis its annual target of 365. From the 307 cases served, 227 are carry over cases while 80 are new cases. Breakdown of cases served per category is shown in Figure 4.

Further, a total of 104 clients were discharged through reintegration to family/relatives (86), Job placed (3), Independent Living (1) and transferred to other institutions (14).



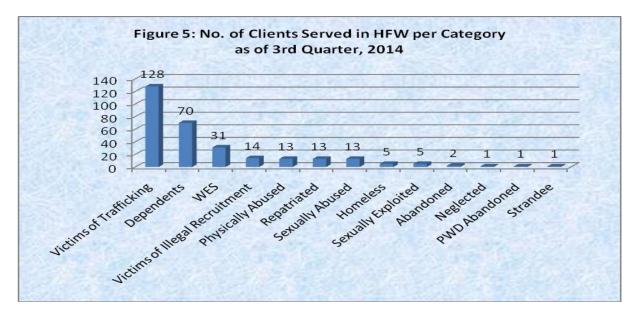
Among the highlights of accomplishment of MH for the CY 2014 are the following:

- On January 29, 2014 twelve residents joined in the sports invitational game of Elsie Gaches Village in lieu of their Foundation Day and on February 14, 2014 selected residents were invited by Haven for Children in their Valentines Party.
- Ms. Zemfira Khayrullina, a Russian Ballerina, was tapped by Zonta Club to conduct dance class to interested clients. She teaches every Thursday and Saturday in two sessions, 10:00-11:00AM and 11:00-12:00AM. However for this year, she ended her coaching last February 6, 2014.
- The center conducted Family Day Celebration on September 27, 2014, among the residents, 58 of them were visited by their family and had a chance to participate in the said event.
- Vision Himpossible tapped by Ms. Joanne Zapanta-Andrada of Zonta Club of Makati is conducting theater and voice class every Friday. 21 residents are involved in theater while 14 residents are into voice class. On September 27, 2014 recital was held to showcase the talent of the participants. The said activities enhance the self-esteem of the client and improve their talents.
- On September 21 and October 12, 2014, 40 residents and 10 staff watched musical play entitled PINCCHIO at Greenbelt 1 Makati City through the effort Zonta Club. The residents enjoyed the play and appreciated the opportunity.
- 186 residents will graduate in Jose Fabella Memorial School-Marillac Hills Annex this December 6, 2014. Their exploratory courses focus on basic competencies. Residents are expected to acquire necessary skills that would be for their advantage to start off a small business someday once reintegrated/ mainstream to the community.

#### Haven for Women (HFW)

As of 3rd Quarter of 2014, Haven for Women was able to serve 297 clients or 99% accomplishment rate against its 300 annual target. From the 297 clients served, 101 are carry over cases while 196 are newly admitted clients. Breakdown of cases serve per category is shown in Figure 5.

Further, a total of 155 clients were discharge through reintegration to family/relatives while 4 clients left the center without permission (LWOP).

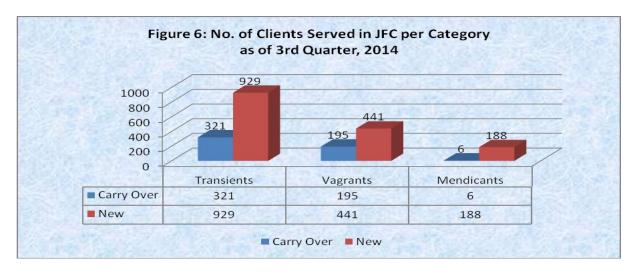


Among the highlights of accomplishment of HFW for the CY 2014 are the following:

- October 14, October 28 and November 25,2014 round table discussion about the case of Chinese nationals along with the NBI-IACAT,BID and CBSS for the processing of clients' discharge to their respective families.
- Under Livelihood and Productivity Services, twenty five (25) women wherein one of them is Person with Disability are continuously attending the sub-con on rugs making and P10,000.00 as payment for their labor and 50 TIP woman undergone training on Basic Business Management Training. This is to prepare the women for their eventual reintegration with their respective families

#### Jose Fabella Center (JFC)

Jose Fabella Center was able to serve 2,080 clients or 69.33% accomplishment rate against its annual target of 3,000. Of the 2,080 clients served, 522 are carry-over cases from the previous year while 1,558 were accounted as new admissions. Breakdown of cases served per category is shown in Figure 6.



Furthermore, a total of 1,803 clients were discharged through reintegration to family/relatives (1,751), transferred to other facilities (41) and job placed (11). On the other hand, there are four (4) reported cases of mortality.

Among the highlights of accomplishment of JFC for the CY 2014 are the following:

- Coordination with LGUs not only in Metro Manila but also to other Field Offices of other regions on request for Parenting Capability Assessment of families of clients. This contributed to the discharge of 1,959 clients to their respective parents/relatives in their respective provinces. Also, the LGU of Mandaluyong provided free coffin and funeral services on death of 6 JFC clients.
- Coordination and networking with hospitals (NCMH, Mandaluyong City Medical Center, Rizal Medical Center, San Lazaro Hospital, PGH, PCMC, etc.) is continuously done for free hospitalization and medication of clients; also with Rizal Funeral Services for free coffin and funeral services to the deceased clients of JFC.
- Involvement of 15 children with special needs in the BOWEN Technique Therapy, a specific series of muscle and connective tissue movements designed to treat a wide range of problems and injuries. As a result 6 have already improved in talking and walking.
- Involvement of 52 abled and some improved mental patients and 5 staff in silk printing sponsored by UP Circle Entrepreneurs. This is done every Monday from 1:30 5:00 PM.

# Sanctuary Center (SC)

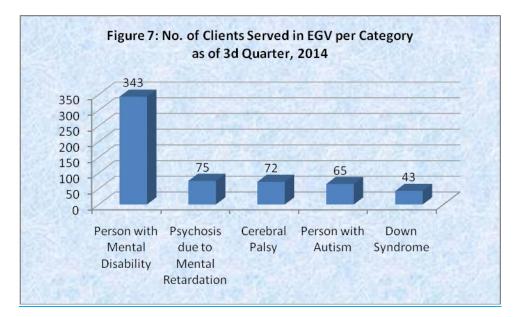
As of 3<sup>rd</sup> quarter of 2014, Sanctuary Center has served a total of 250 clients or 113.63 % of its annual target of 220. Out of the 250 clients served, 174 are carry over cases from the previous year while 76 are newly admitted clients. Category of cases served are improved mental patients (241) and with mental retardation (11). Further, a total of 77 clients were discharged through reintegration to family/relatives (72) and transferred to other facilities (5). On the other hand, nine (9) clients left the center without permission (LWP) and one case of mortality was reported.

Among the highlights of accomplishment of SC for the CY 2014 are the following:

- The center now has close coordination and collaboration with the Office of Persons with Disability Affairs of Mandaluyong City. It was agreed that SC clients will now be included to the activities of the PWDs of the city. For the period, The ODA already renewed the expired IDs of 45 old clients as well as issued new IDs for 96 clients who are already on custodial care. The PWD IDs provide special privilege to holders for discounted prices of medicines and other basic food items.
- The productivity Unit was also very active in joining bazaars that will showcase the finished products of the clients and as a market outlet. Several functional clients were involved in the bazaar during the anniversary of the DSWD-NCR (October22-23), the Pasko Juan bazaar in Araneta Center, Cubao, Quezon City (Nov 30) and at St Paul College-Quezon City (Dec 1-5).
- The celebration of United Nations Day Program was held last October 28, 2014 attended by 120 Clients at center lobby. There were a parade of nations/mini fashion show participated by 15 clients to the delight of the appreciating audience.

#### Elsie Gaches Village (EGV)

As of 3<sup>rd</sup> Quarter of 2014, Elsie Gaches Village has served a total of 598 clients with 99.66% accomplishment vis a vis its annual target of 600. Out of the 598 clients served, 587 are carry over cases while 11 are new cases. Number of cases served per category is shown in Figure 7. Further, a total of four (4) clients were discharged through reintegration to family/relatives (2) and transferred to other facilities (2). On the other hand, there are four (4) clients who left the center without permission (LWOP) while there are 6 cases of mortality/deaths.



Among the highlights of accomplishment of EGV for the CY 2014 are the following:

• The Music and Arts Therapy Program had completed 3 seasons this year. Developed as a new social technology, the Central Office thru NCR Field Office provides fund

support for its conduct. The first season this year was this Summer to a total of 25 clients. The 2nd *season* was in the last week of September.- December 7 and the 3<sup>rd</sup> Season started December 9 to continue this January 2014. There were 16 clients to continue their attendance and 9 new enrollees in the program. The sessions are being handled by four Special Education teachers of Jose Fabella Memorial School – EGV Unit.

- Life Skills Training for Upper Trainable clients had completed training of 2 groups of trainees with a total of 32 upper trainable clients. This is a modular training developed and facilitated by staff of EGV. Hands-on training on specific simple task are conducted inside the simulation room specifically refurbished with equipment's to duplicate a workplace. The project has fund support from the United Way Worldwide and the Philippine Business for Social Progress.
- An inter center competitive sports activity was held on January 24, 2014. Invited Residential care facilities to compete with EGV varsity teams are Nayon ng Kabataan, Marillac Hills and Haven for Children. It increased social skills of EGV residents in making social contacts with the participants from the other center as well as significant observance of sportsmanship, team work and tolerance to frustrations.
- Celebration of the 50<sup>th</sup> anniversary of Elsie Gaches Village on February 7, 2014, President Benigno "Noynoy" Aquino was the guest speaker. Residents were able to perform different presentations during the event. Staff & residents had close encounter with president of the Philippines which they appreciated.
- In observance of the Fire Prevention Month, with the theme "Isulong ang kaunlaran, Sunog ay Iwasan, Kaalaman at Pag-iingat ang Kailangan", a Lecture and drill on Fire Prevention and Management was conducted in March 2014 by Insp. Joseph Llames, substation commander of Muntinlupa City and spearheaded by Homelife Service held in EGV New Conference Room. It was participated by twenty eight (28) upper and lower trainable clients and sixty (60) staff. Residents & staff learned the proper way of extinguishing fire through proper use of fire extinguisher & different kinds of high-tech firefighting equipment.
- On October 6, 2014, twenty (20) male residents from San Alfonso and St. Francis Cottage and two (2) Houseparent participated in "Walk for a Cause" conducted by Special Olympics-NCR South at SM South Mall, Las Pinas City. Residents developed positive relationship, sportsmanship, camaraderie, self-confidence, perseverance, cooperative and teamwork.
- Conduct of sports games practices, friendly competition on football, basketball and other games. Three (3) clients who excelled in football were identified to participate in the Special Olympics on July 2015 in the US.

# Golden Reception and Action for the Elderly and Other Special Cases (GRACES)

As of 3<sup>rd</sup> quarter of 2014, GRACES has served a total of 311 clients or 311% accomplishment rate against its annual target of 100. From the 311clients served, 150 are carry-over cases from the previous year/s while 161 are new cases wherein all are abandoned cases. These cases are from the referrals of DSWD-CO and FO Crisis Intervention Unit, Special Project Section, Community-Based Services Section, Jose Fabella Center, CSWDOs within NCR, different Barangays from QC and Caloocan, MMDA, Kamuning Police Station, hospitals, UNTV Action center, Philippine Airline and concerned citizens.

Further, a total of 146 cases are discharged through reintegration to family/relatives (69), transferred to other facilities (63) and independent living (14). On the other hand, a total of 23 mortality cases were reported and provided with decent burial at Manila North Cemetery.

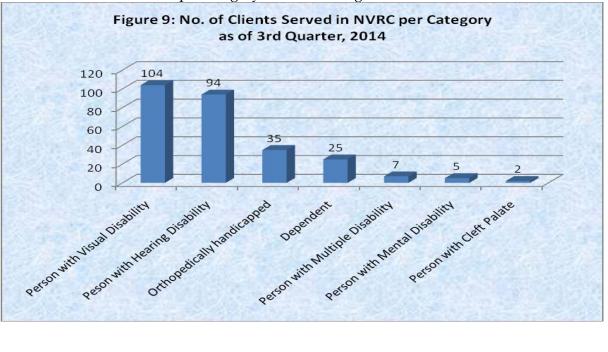
Among the highlights of accomplishment of GRACES for the CY 2014 are the following:

- Facilitated the tie up with National Kidney Transplant Institute for the bloodletting activity conducted last November 07, 2014 at GRACES, Quezon City with 11 donors.
- Coordinated with FO NCR the inclusion of bloodletting activity during the anniversary of the department dated October 23, 2014 with 30 donors.
- 5 sessions on Group Therapy with Meditation to 95 old persons and Lecture on the topic suicide to 30 old persons in 2 sessions was conducted for the CY 2014 by the Psychological Service.

# Community Based Services -Non Residential Centers

#### National Vocational and Rehabilitation Center (NVRC)

NVRC has served a total of 272 clients or 139.48% as against its annual target of 195. Out of the 272 clients served, 113 are carry over cases while 159 are accounted as new admissions. Breakdown of cases served per category is shown in Figure 9.



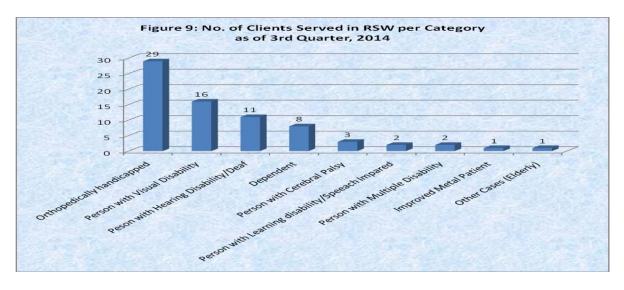
Further, a total of 27 clients were discharged through Open Employment (4), Independent Living/Voluntary Discharge (3), with LGU/ Acceptance (3) and dropped out/terminated (17). Discharged clients under independent living are those clients who are mostly with intellectual disability and were given training focused on development of their skills to live independently and are generally not considered for employment. On the other hand, clients who were discharged under the "with LGU Acceptance" are those clients who were able to complete their rehabilitation and vocational training successfully but waived for employment assistance because opted to pursue different path other than employment.

Among the highlights of accomplishment of NVRC for the CY 2014 are the following:

- Initiated the conduct of Family Day Celebration and Family Members Forum on September 26, 2014. The activity was attended by center trainees and their family members. Family day celebration starts with film viewing about families and in the afternoon activity for the parents and their children. After short programs it was followed by Family Members Forum. Among the topics discussed in the forum were review of centers programs and services, policies, common concerns with trainees on their vocational training especially OJT. One of the parents acknowledged the services provided by the center to the clients.
- In celebration of February as Oral Health Month with the theme "Ngiping Pinagtibay, Ngiting Walang Humpay, Para sa Kinabukasa'y magingawang Tunay" imparted a lecture abour Oral Health-the Mouth Body connections to 50 NVRC trainees with 28 male and 22 female and 8 with 4 male and 4 female RSW workers at the NVRC Multipurpose Hall last February 21, 2014 from 9:30 -11:00 am The 1 <sup>1</sup>/<sub>2</sub> hours lecture seeks to convey the impact of a good oral health as it reflects the overall health of a person with / several conditions and disease linking this premise.
- Conduct Leadership Skills Training among 16 selected trainees on October 10, 2014 held at NVRC Multi-Purpose Hall.
- A total of 84 trainees is served for the special training program offered by the Center as a break-through from engagement with the DOH Licensure Examination. Out of the 84 trainees, 10 successfully passed the DOH National Licensure Examination in June 2014 while eleven trainees completed the community-based training in Navotas and currently using their acquired KAS as one of their sources of income.
- Fifty-two (52) VIs completed Massage Therapy review and due for DOH Licensure Examination on December 07, 2014

# **Rehabilitation Sheltered Workshop (RSW)**

RSW has served a total of 73 clients or 85.88% as against its annual target of 85. Of the 73 clients served, 71 are carry-over cases from the previous year while 2 were accounted as new admissions. Breakdown of cases served per category is shown in Figure 9.



Among the highlights of accomplishment of RSW for the CY 2014 are the following:

- The The center also conducted Project Partnership survey with Zybex Nutrition & Animal Co. on February 27, 2014 and promised to continue the company's advocacy to patronize the canvass bags made by PWDs.
- Attendance of RSW to NDPR Week Bazaar in QC Hall thru PDAO from July 14 to July 30, 2014 and at Ortigas Group of Companies Bazaar from July 11 to August 11, 2014 at Green hills Shopping Center.
- On March24, 2014, the center distributed 10 Personal Energy Transport (PET) mobility devices to 10 orthopedically impaired beneficiaries who complied and submitted requirements to Central office.
- For the month of March, the center has enjoined with the celebration of the Women's month wherein on March 28, 2014, a lecture was conducted regarding Vaginal Hygiene conducted by by Dr. Liza Lugpo, Medical Officer III, of DSWD-NCR as part of the activities of the center. 33 PAL workers attended the said lecture since it was done inside the production area so as not to disturb their work.

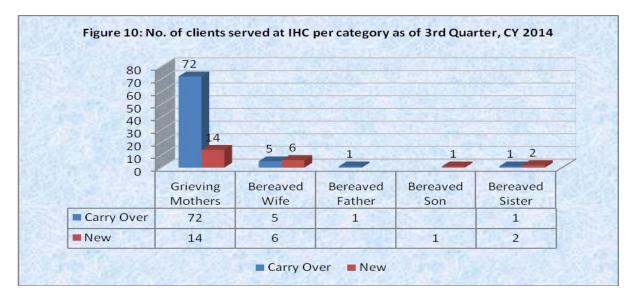
Productivity Project	Actual Output (Dec.11- Nov.15, 2014)
PAL Sanitizing Project	1,401,585 pcs.
Garment Project	29, 737 pcs
Canteen Project	Php 907,010.50 sales
Fabric Doormat and Rugs	1,373 pcs

• Output of the 7 productivity projects for the CY 2014 were:

Project(Fabric)	
Carpentry Project	108 units
Silk Scree Project	8.073 pcs
Metal Craft	4 units

# **INA Healing Center (IHC)**

As of 3<sup>rd</sup> Quarter of 2014, INA Healing Center was able to serve a total of 102 clients or 100% vis-à-vis its annual target of 102. From the 102 clients served, 79 are carry over cases while 23 are new cases. Further, at total of 22 clients were discharged/rehabilitated. Breakdown of cases served per category is shown in Figure 10.



Among the highlights of accomplishment of IHC for the CY 2014 are the following:

- Parent Effectiveness Service with nine (9) sessions was able to be completed by the fifteen (15) clients. The program aimed to provide mothers with a venue for personal assessment in terms of parenting knowledge and skills and bring to their awareness the impact of these to their children; promote self-development in the areas of parenting to young, adolescent, and adult children in order to guide their children well; create a way to renew their commitments as parent through integrating gained knowledge and skills in continuous performance of their role as parent; and enhance capacities of the parents on parenting children of the new generation to be more equipped to face challenges and any case when death occur as inevitable less feeling of guilt haunts them.
- Stuffed Toy making training was conducted for 21 mothers as form of skills training and at the same time as therapeutic activity so that they would be able to from learn how to make their customized stuff toys which they can sell to augment the income of the family and this will also make their time worthwhile.

- Another skills training on fashion accessories and jewelry making will be provided to twenty three (23) mothers on December 3, 2014
- Provision of capital assistance for fourteen (33) recovered mothers is in respond to the economic problem whom they are encountering, these is the long term intervention plan in terms of the poverty problem they used to expressed, continues monitoring to their small scale business will be conducted in order to attain the sustainability of their business.

# **B.** Community Based Services

The Region continuously caters to children, women and men in difficult circumstances (CEDC, WEDC/MEDC) and persons with HIV/AIDS (PHAs) thru provision of counseling, psychological and psychiatric evaluation, legal/consultation, transportation and financial assistance.

Listed below are the categories of cases served for CY2014:

	Carry Over		ved	
Category of Cases	CY 2013	1 <sup>st</sup>	2 <sup>nd</sup>	Total
	CT 2013	Semester	Semester	
Child Trafficking	10	8	60	78
(Rescue Operation)				
Rape	6	-	9	15
Incest	8	-	-	8
Acts of	1	-	-	1
Lasciviousness				
Sexually Exploited	15	9	-	24
Child Labor	-	2	1	3
Neglected	1	-	10	11
Physical Abuse	6	2	11	19
Victim of Child	-	-	4	4
Pornography				
Custody	9	1	10	20
Behavioral	-	22	28	50
(counseling)				
TOTAL	56	44	133	233

# A. CNSP/CEDC (served client per categories)

Note: Child trafficking has the 33% among the total served of the unit on Children with Special Needs. These children were rescued in the KTV Bar by the members of IACAT, NBI-ATHRAD, CIDG, IJM together with the assistance of DSWD-NCR rescue operation team and they were provided with protective custody at DSWD C/RCFs.

		Ser	Served		
Category of Cases	Carry Over CY 2013	1 <sup>st</sup>	2 <sup>nd</sup>	Total	
	CT 2015	Semester	Semester		
Rape	1	2	4	7	
Physical Abuse	7	2	2	11	
Victim of TIP	22	74	10	106	
Rescued in Bar (TIP)	-	175	306	481	
PLHIV	-	3	-	3	
Deportees and	10	578	146	734	
Repatriated OFWs					
PCA	-	-	10	10	
PWD	-	5	5	10	
Custody Case	5	-	10	15	
Request for Shelter	3	-	10	13	
TOTAL	48	839	530	1,417	

# **B. WEDC CASES**

Note: For the WEDC cases or the Women in Difficult Circumstances, there were 51.7% are deportees and repatriated OFWs from Middle East provided with airport assistance, transportation assistance and temporary shelter. While 33.9% are rescued victim from KTV bar and they were provided with Reintegrated and Recovery Program (RRPTP) packages of services while in the C/RCF and Community Based.

	Comme Oracan	Serv		
Category of Cases	Carry Over Cy 2013	1 <sup>st</sup>	2 <sup>nd</sup>	Total
	Cy 2013	Semester	Semester	
Victim of TIP	-	8	3	11
PLHIV	12	-	23	35
Deportees/Repatriated	-	68	42	110
OFWs				
OP	-	-	4	4
PWD	-	8	6	14
Shelter	-	4	-	4
PCA	-	-	2	2
Custody	-	-	5	5
Others	-	8	-	8
TOTAL	12	96	88	196

# C. MEDC CASES

Note: On the MEDC cases, deportees and repatriated OFWs obtained the 47.7% for CY 2014 they were provided with airport assistance, shelter at DSWD C/RCF and transportation fare back to their respective provinces. Further, a total 26.1% that provided with financial, medical assistance and counseling to cases of Person Living with HIV (PLHIV).

## Services for Communities in Crisis

Catagory of Casas	Number of c	Total	
Category of Cases	Male	Female	TOTAL
FHONA	19,634	62,302	81,936
CNSP	116	220	336
Youth	1,511	2,146	3,657
WEDC	0	3,253	3,253
PWDs	813	264	1,077
Senior Citizens	5,446	11,829	17,275
Others:			
a. PLHIV	15	0	15
b. Repatriated	1	3	4
c. Internally Displaced Families	127	67	194
Total	27,663	80,084	107,747

For CY 2014, the Region has served the following clients:

The Region served a total of 107,747 clients. Among the cases served, Family Heads and Other Needy Adults (FHONA) has the highest number with 81,936 or 76.04%, followed by Senior Citizen with 17,275 or 16.03% and Youth with 3,657 or 3.39% of the total number of clients served.

# Adoption Resource and Referral Services

# Served for Adoption

For the CY 2014, a total of 266 Prospective Adoptive parents were served by the FO-NCR Adoption Resource and Referral Section (ARRS). Out of this number, 155 or 58.27 % were carry-over cases and 111 or 49.11 % were new cases. The annual target was already over shoot by the Section.

There were 41 or 12.23 % closed cases during this period as 24 cases of adoption were favorably granted by the court with decision & Finality while 17 cases were withdrawn/disapproved as they shifted to foster care and undecided if they are going to pursue their application due to family concerns. 57 cases for assessment compliance to required documents and husband is still abroad (OFW & aboard vessel) pending completion of interview. 16 cases have been approved & awaiting schedule for presentation at National Matching Conference. 147 cases for legalization of adoption were being heard to various family courts in Metro-Manila. Respective Social Workers appeared in court hearing and act as expert witness. 5 cases were awaiting certification declaring the child legally available for adoption.

There were 200 children placed with permanent families and provided proper nurturance, love, care and affection. Their rights as child were protected and safeguarded.

For 2014, ARRS received 81 cases from ICAB requesting eligibility assessment of children for inter-country adoption. Out of this, thirty cases, (32) cases were closed as the dossiers were forwarded to ICAB with favorable recommendation on the eligibility of the child to be placed for adoption by relatives abroad.

# **Other Served Cases**

A total of 449 petitions with CSR were served at FO. Out of these petitions, 172 or 38.3% were carry-over and 277 or 61.7 % were new cases. The Section has exceeded 7 or 4.5% of the annual target. As such, monitoring visit to residential facilities is being intensified to fast track the movement of the cases of children for adoption. Out of 172 carry over petitions 111 or 64.5 % received certification that children were legally available for adoption. On the 277 new filed petitions, 83 or 30% were issued certificate that children were legally available for adoption. Most of them are surrendered children. Most of the petitions filed this period were put on hold due to incomplete documents or lacking /inconsistent information.

# National Matching Conference: (Endorsed Cases to SOO-Adoption SWATO)

A total of 220 dossiers of children and families were reviewed and endorsed for matching to SOO-Adoption and SWATO-DSWD Central Office. The annual target of the Region which is 40 cases for family and 180 for children were already achieved. This can be attributed to cases of independently-placed (IP) children which require the issuance of Affidavit of Consent to Adoption and Pre-Adoption Placement Authority prior to granting of adoption in court or filing of the petition in courts.

# **Minors Traveling Abroad**

For CY 2014, FO-NCR Travel Clearance Unit has served a total of **10,405** applicants as against the target of **7,736**, or an accomplishment of **134.50%** of the target. Of this, **10,321** applications or **99.19%** of the total served were approved for Travel Clearance issuance while **84** or **.81%** applications were disapproved for reasons of birth simulation, employment of minor abroad, travelling with a person with no established relationship with the family, meeting foreign friends abroad for the first time, caregiving of minor's younger, sickly, and aged relatives abroad, sponsored by a non-relative with a questionable identity, and travelling without adult companion for tour, all which put the minor at risk for trafficking.

A total of **8,421** or **81.59**% minors came from NCR while **1,235** or **11.97**% came from other regions. Among the LGU's within Metro Manila, the top five (5) LGUs with the highest number of travelling minors who requested travel clearance from FO-NCR are **Quezon City**, **Manila**, **Caloocan City**, **Pasig City and Makati City** which are highly urbanized and populated cities. The bulk of minor travelers residing in other regions issued with travel clearance in FO-NCR are in Region IV-A due to the proximity of FO-NCR in their residence and considering that the applicants are already here in NCR to process their documents at the Department of Foreign Affairs or Embassies.

The top 5 most visited countries of the minor travelers are **Singapore**, **Hongkong**, **USA**, **Japan and UAE**. Most of the minors have traveled abroad for vacation/tour purposes, to visit their **parents or relatives working or residing abroad** and **as delegates/participants in** 

**sports/cultural/academic competitions)**. The usual companions of the minors are their **grandparents, school officials/coaches, other relatives and immediate family**. There were also **1,012** minors travelling without adult companion who were issued travel clearance.

Of the **10,321** approved travel clearance certificates issued to minors travelling abroad, **10,092** were issued with validity period of one (1) year with corresponding fees generated amounting to **P3,027,600.00** while **229** requested for two (2) years validity, generating the fees in the amount of **P137,400.00**.

# Social Pension

As of 3<sup>rd</sup> Quarter of 2014, out 13,603 target Senior Citizens to be provided with Social Pension, only 3,356 are included in NHTS list hence prioritized target of Social Pension as per compliance on the provision of GAA of 2014. To Address the bulk number of senior citizens not included in the NHTS list on the first to third quarter payout, Sec. Corazon J. Soliman issued new guidelines indicating that LGU social workers will validate and assess senior citizens qualified in the Program.

Out of the 3,356 approved beneficiaries per NHTS list, 2,000 or 60% were already provided social pension for the third quarter from 12 LGUs (Taguig, Caloocan, Makati, Muntinlupa, Navotas, Pasig, Pasay, Manila, Las Piñas, Parañaque, Malabon and Valenzuela City)

A total of Php 3,000,000.00 or 15% were utilized for the 3<sup>rd</sup> quarter CY 2014 vis – a –vis Php 20,404,000.00 total allocated amount.

Payout for those targeted senior citizens that are not in the NHTS list were scheduled until December 23, 2014 and in January 2015 for those unclaimed.

# **Special Projects Section**

A. Regular Projects

Hereunder are the beneficiaries served under the Regular Projects for the CY 2014:

Type of Project	Annual Target	Served Beneficiaries
Regular SFP	160,644	93,941
Special SFP	28,700	9,300
School-Based SFP	58,673	58,673
ТАР	2,287	2,287
КаКа	1,590	660
PGWMFI	ANA	379
Empowering Women Scholarship Program (EWSP)	24	24

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# B. Comprehensive Program for Street Children, Street Families and Indigenous People, Especially Sama-Bajaus

Types of Project	Annual Target	Total
Children served at activity centers	ANA	1,461
Street Facilitators	178	105
Park Attendants	274	200
Services for Sama-Bajaus	ANA	788
Reach Out Activities (Task Forces)	ANA	159
Reach Out Operations (Twitter Team)	ANA	62
Creation of Task Force	ANA	14
Capital/Livelihood Assistance	581	355
Educational Assistance Program	1,200	274
TOTAL	-	3,418

The number of beneficiaries served thru the implementation of Comprehensive Program for Street Children, Street Families and Indigenous People, especially Sama-Bajaus is shared among Activity Centers, Reach-Out Operations, Creation of Task Forces and Capital / Livelihood Assistance which are progressively implemented. All Other sub-projects are continuously implemented but with the same set of beneficiaries.

# C. Bottom-up Budgeting (BUB) / Grassroots Participatory Budgeting Process (GPB)

For the Status of 2013 BUB Projects that were implemented this year, there are 10 Completed Projects in 7 LGUs, 8 On-going Projects in 5 LGUs and 2 Pipelined Projects in 2 LGUs.

# - Status of Fund Utilization

#### Allocation : P 45,340,986.00

Obligated	:	43,433,895.26 (95.79%)
Utilized	:	28,043,877.99 (64.57%)
On-going	:	12,045,669.83 (27.73%)
Pipelined	:	3,344,347.44 (7.69%)
		(for talipapa, SNP, MSM, Profiling)

Unutilized : 1,907,090.71 (4.21%) And as for the 2014 BUB Projects, there is 1 Completed Project in Pasay, 3 On-going Projects in 3 LGUs and 8 Pipelined Projects in 5 LGUs

# - Status of Fund Utilization

Allocation : P 20,016,632.00

Obligated	:	7,613,300.00 (38.03%)
Utilized	:	5,788,166.08 (76.03%)
On-going	:	1,488,500.00 (19.55%)
Pipelined	:	332,600.00(4.37%)
Unobligated	:	12,403,332.00 (61.97%)
Savings	:	4,033.92 - 0.05% out of obligated; 0.03% out of unobligated

# **D.** Expanded AICS

SDO	Total Number of beneficiaries	Total Amount Utilized
Ilene Lotino	680	1,543,000.00
Anthony Alcantara	3,736	8,495,925.00
Arnel Bautista	4,099	6,217,500.00
Glochelle Baraga	5,388	7,564,000.00
Total	13,903	23,820,425.00

The number of beneficiaries served thru E-AICS with the SDOs at Special Projects Section is not fully accounted as not all SDOs were able to submit their accomplishment report yet.

# Pantawid Pamilyang Pilipino Program

# **Registered Beneficiaries**

As of 27 November 2014, Pantawid Pamilya has been implemented in 32 Congressional Districts in 16 Cities and 1 Municipality in the National Capital Region (NCR) where a total of 235,452 households (HHs) have been registered. From the total households, the City of Manila got the most number of Pantawid Pamilya households with a total of 47,157 (20.02%) beneficiaries while San Juan got the 1,256 (0.53%) the lowest number of beneficiaries.

For Modified Conditional Cash Transfer for Homeless Street Families (MCCT-HSF), out of 2,800 target beneficiaries, 707 (25.25%) households were registered as of November 2014. From the total, Manila has the highest number of registered children with 406 (45.72%) and Valenzuela having the lowest HSF beneficiaries with only 1.

# Pantawid Pamilya Systems

Pantawid Pamilya operates through three (3) major systems, namely: Beneficiary Update System (BUS), Compliance Verification System (CVS) and Grievance Redress System (GRS).

a. Beneficiary Update System (BUS)

A total of **278,894 BUS forms** were encoded and recommended by the Region to the NPMO. **Highest number** of updates received from the Field staff is the **Update No.5 Change of School/New Enrollment with 177,424 (63.61%)** children beneficiaries.

# b. Compliance Verification System (CVS)

• Pantawid Pamilya Compliance Monitoring for January to August 2014

Compliance Monitoring	Compliance Rate
Education (3-5)	95.34 %
Education (6-14)	97.58 %
Education (15-18)	94.44 %
Health (0-5)	87.45 %
Pregnant Women	94.42 %
Deworming	99.38 %
Family Development Session	89.96 %

•	MCCT-HSF Monitoring for Janua	ry to August 2014
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Compliance Monitoring	Compliance Rate	
Education	89.8 %	
Health	82.28 %	
Family Development Session	85.28 %	

**Deworming conditionality** got the **highest percentage**of compliance with the most compliant beneficiaries with 99.97- 99.98% on the period of January – June 2014 and the conditionality on health for the 0-5 years old beneficiaries got the lowest percentage with only 83.92% for the month of July-August 2014.

For the **immunization of children aged 0-5 years** old the region had an average percentage of **89.03**% of compliance rate from P1 to P4 of 2014. This is really the most challenging conditionality for the region because it did not pass the national benchmark of 90%.

# c. Grievance Redress System (GRS)

Concerned levels were able to resolve**77.53** % or **2**, **778** complaints within the given timeline. **22.47** % or **805** of the received grievances are in its on-going status since it has to be elevated to the concerned staff or unit for verification/fact finding to give recommendation and resolution.Quezon City has the highest received grievances with 589 out of 3, 583 or 16.44% with the highest on-going cases, as well, with 179 out of 805 or 22.23% from the total on-going cases. On-going cases are grievance related to payment and follow-up on retro-active payment.

# 2014 Cash Grant Releases

For the period of January to August 2014 (P1-P4 2014), a total of **Php1,711,390,200.00** was released to the eligible compliant beneficiaries of the program. From the total amount, Php 1,529,760,700.00 or 89.38% was released thru cash card payment and 181,629,500.00 were released thru over the counter payment (10.61%). Whereas, Modified Conditional Cash Transfer for Homeless Street Families has a total of **Php499,500.00** cash grant release of the period of January to May (P1-P3 2014).

### Sustainable Livelihood Program

The Sustainable Livelihood Program (SLP) is a community- based capacity building that seeks to improve the program participants' socio-economic status. It is implemented through the Community Driven Enterprise Development approach, which equips program participants to actively contribute to production and labor markets by looking at available resources and accessible markets. The capacity building of the SLP is implemented through a two-track program to wit:

- **Track 1** Micro Enterprise Development Track supports micro-enterprises in becoming organizationally and economically viable;
- **Track 2** Employment Facilitation Track- assists participants to access appropriate employment opportunities.

### 1. Social Preparation

 Table 1: (Social Preparation Monitoring)

Kind of Social Preparation	Target for the Year	Served CY 2014	Performance Rate for the Year
Self-Awareness	5,157	19,445	377.06%
Time Management	5,157	19,445	377.06%
FinLit	5,157	40,000	775.64%

• Performance Rate is 377.06% or 19,445 participants were provided Social Preparation for the CY 2014 conducted by the PDOs assigned in the respective LGUs. This is due to activities undertaken to accomplish the target SEA-K Associations for the year. The 40,000 beneficiaries conducted Financial Literacy Session was with the partner Globe Banko during the scheduled FDS of Pantawid beneficiaries.

# 2. Capacity-building

Table 2: (Capacity-building Monitoring)

Kind of Capacity-	Target for	Performance Rate for Cy 2014		
building	CY 2014	Served CY 2014	Percentage for the Year	
Capacity building				
for employment facilitation	1,541	2,681	173.97%	

• The region thru its SLP was able to attain 173.97% or 2,681 vis a vis target of 1,541 Capacity Building for Employment Facilitation.

### 3. **Resource Mobilization**

	Pantawid		Non-Pantawid		
Track	Male	Female	Male	Female	Total
Track 1					
DSWD Funded	168	5,662	51	975	6,856
Accessed/Referred to MFIs	0	0	0	0	0
Track 2					
Employed	375	1,191	0	0	1,566
TOTAL	543	6,853	51	975	8,422
Track 1 (Migro ontorprise Dou		<u>н</u>		•	•

Table 3 (Gender Disaggregation of Served Pantawid & Non-Pantawid beneficiaries)

Track 1 (Micro-enterprise Development)

The **Microenterprise Development Track** focuses on micro-enterprise development, skills enhancement, networking and partnership building, and provision of capital assistance to poor families. The participants shall be organized by their economic or livelihood activity, depending on the local field implementer's assessment of the most appropriate form.

The Region embarks on the target for CY 2014, 3,616 HHs engaged in microenterprises activities for income augmentation.

### 4. Referral/Access to MFIs

	(a		
'I'ahlo A i	(MFI Access a	und Roforral	Monitoring)
I HUIC T	111111111111111111111111111111111111111	ina nejeriai	IVIONIUTINY)

Name of MFI	No. of beneficiaries served	Amount of Financial Assistance provided
Legislator	1,026	3,570,000.00
Phil. Good Work Mission Fdn. Inc.	179	1,041,200.00
Bottom Up Budgeting	880	4,379,000.00

# Track 2 (Employment Facilitation)

Table 5 (Employment Facilitation Monitoring)

Beneficiaries served for Employment Facilitation for CY 2013					
		I	Accomplishment		
	LGU	ConductedReferred toCapacity BuildingPartners			
	17	2,681	2,681	1,566	

After the conduct of the Pre-Employment Capacity Building Training, beneficiaries were referred to the partners that offer employment opportunities. Out of the **1,541 target HHs** to be

assessed to employment thru the public-private partners, a total of **2,681** beneficiaries who underwent the Pre-employment Capacity Building were referred and have on-going applications to *DPWH*, *Public Employment Service Offices (PESO)*, *Philippine Business for Social Progress (PBSP) and Accenture and RPE/Espineli Manpower Services and First Core*.

As of the reporting period, **1,566** beneficiaries were hired thru DSWD-NCR/LGU referral service as street sweeper, Supermarket bagger and Factory Worker, etc. with Php 456.00/day basic minimum wage to sustain the needs of their family.

The status of employment of the beneficiaries is also being monitored by the PDOs on a monthly basis to ensure that the beneficiaries are in good working environment and condition and are able to deliver what the company or employer expects from them.

A total amounting to Php 303,300.00 were utilized to provide food allowance for the Employment Facilitation to **2,681** Pantawid Pamilya beneficiaries covering the 17 LGUs.

### 5. Monitoring and Sustainability

Table 6 (Technical Assistance Provision Info)

Kinds of Technical Assistance	No. of SKAs benefited from the TA
Weekly meeting of SKAs is being conducted	
at least once a month to verify the	
association ledger, bank book and status of	
association.	
	700 SKAs
Conduct home/project visit to members	
who are not regular in paying their weekly	
dues and remind them of their	
responsibility as member of the association	
and how they will be able to pay their	
weekly dues by managing their project with	
patience and hard work.	
Reiterate the importance of recording of	
cash in and out, conduct of inventory of	
products and how to market their product.	

• Out of 777 Active SEA-K Associations, 700 or 90% were visited and provided technical assistance due to time frame given to accomplished/organized new SKAs.

No. of Individual Enterprises established	No. of Individual Enterprise established, i.e. same with the one proposed	No. of Individual Enterprise established, i.e. not the same with the one proposed
4,950	4,950	4,950

*Table 7 (Individual Enterprise Monitoring)* 

Indicators	Target for the Year	Actual Accomplishments	Performance Rate
National Government Agency			
No. of partner NGAs	8	6	75%
No. of Beneficiaries served	No specific number of beneficiaries	529	-
Civil Society Organization			
No. of partner CSOs	8	6	75%
No. of Beneficiaries served	No specific number of beneficiaries	40,000	-
Private Sector			
No. of Private Organizations	8	27	337.5%
No. of Beneficiaries served	No specific number of beneficiaries	1,189	-

# PARTNERSHIP INITIATIVE

The region thru the Sustainable Livelihood Program (SLP) was able to facilitate six (6) or 75% partnership initiative from National Government Agency (NGAs) and Civil Society Organization (CSOs) vis a vis target of eight (8).

While from Private Sector, the region was able to facilitate/accomplished 27 partnership or 337.5% vis a vis target of eight (8). And a total of 41, 718 beneficiaries' were served by the partner agencies.

# <u>Clients provided Services under the Recovery and Reintegration Program for Trafficked</u> <u>Persons (RRPTP)</u>

- For this period, the DSWD-NCR C/RCF/U's have had Two Hundred Ninety Four (294) TIP cases served. Out of the Two Hundred Ninety Four, sixty-one (61) were served by the Haven for Women, sixteen (16) were served by Marillac Hills, Nine (9) served by Nayon ng Kabataan, One Hundred Thirty Three (133) were served by the Community Based Service Section (CBSS) and seventy-five (75) served by NAIA-Task Force against Trafficking Persons (NAIA-TFATP).
- Haven for Women reported that out of sixty one TIP clients they have served, thirteen (13) were discharged and reintegrated to their families while the remaining forty eight (48) are still on the Center.
- Marillac Hills have had a total of sixteen (16) TIP victims-survivors served for the period of August to September. Out of the sixteen (16) Tip's, one was provided livelihood assistance in the amount of Ten Thousand Pesos (Php 10,000.00).

- Nayon ng Kabataan reported that there were six (6) TIP clients who were provided Livelihood Assistance in the amount of Sixty Eight Thousand Two Hundred Fifty Four Pesos (P 68, 254.00) and one was provided transportation assistance in going back to their province in the amount of Four Thousand Three Hundred Pesos (Php 4,300)
- Community Based Service Section (CBSS) was able to serve a total of One Hundred Thirty Three (133) TIP victims-survivors. Out of 133, there were ninety seven (97) rescued victims-survivors assisted from eleven (11) rescued operations which was conducted for the period of July- September, 2014 initiated by composite team of NBI-AHTRAD, NBI-NCR, IJM-MANILA, CIDG-ATCU and CIDG-WCPU and other inter agency with the social workers from DSWD-NCR and all of them were discharged and endorsed to their respective LGUs for after care services and monitoring. While thirty (30) were provided Livelihood Assistance amounting to Three Hundred Thousand Pesos (Php 300,000.00) and six (6) were provided transportation assistance amounting Twenty Seven Thousand Three Hundred Thirty Three (Php 27,333). The rest are recommended to avail the economic assistance under the Recovery and Reintegration Program for Trafficked Person.
- NAIA-Task Force Against Trafficking Persons (NAIA-TFATP) have had a total of seventy five (75) TIP clients assisted and provided airport assistance such as intake interview, counseling and referred for temporary shelter to centers registered and accredited by DSWD-NCR.

### Major Final Output III: Capability Building Services for the Intermediaries

I. The Institutional Development Department (IDD) continuously provides/facilitate trainings/seminars for professional growth and development of stakeholders towards improve quality delivery of programs/service in their performance.

Organization Development					
Organiztional	LGU	NGO	NGA	PO	Remarks
Competency					
	SWD	Policy and I	Developm	ent	
Strengthening					Capacitating LGU
Capability of LGU	3				Social Workers to
Social Workers					ensure delivery of
					programs and
					services.
Strategic Planning					Capacitating
		0			NGOs to ensure
					that appropriate
					activities and
					services are
					captured in the
					preparation of
					plan.
Team Building					Capacitating

Activities	6		NGOs to work as a
			team to attain the objective of the
			,
			agency.

• The Region was able to accomplished three (3) or 100% IDCB activities vis a vis target of three (3) partitcipated in by 69 staff from LGUs/NGOs.

### Major Final Output IV: Regulatory Services

The Standards Unit continuously perform its regulatory functions to set standards, register, license, accredit and provide consultative services to government, non-government organizations/people's organizations engage in social welfare and development activities to enable them to achieve and maintain the standards of social welfare and development programs and services. As of the 3<sup>rd</sup> Quarter of 2014, the following are the accomplishment of the Region in relation to its regulatory function:

Service	Plan for the year	Served	% of Accomplishment
Registration			
(SWDAs)	40	40	100%
• Assessed	40	41	102%
Registered			
Licensing (SWAs)			
Assessed	15	15	100%
	15	15	100%
Licensed &			
Registered			
Accreditation			
(assessed)			
DSWD C/RCF			
	3	3	100%
• NGOs	10	15	150%
• LGUs	-	-	
ECCD			
Centers - Day Care			
Center (DCCs)	250	250	100%
Assessed	250	138	55%
Accredited			
Service	250	250	100%
Providers - Day Care	250	138	55%

Workers (DCWs)			
Assessed			
Accredited	8	10	125%
Service	8	8	100%
Providers - (PMCs &	0	0	100 /0
SWMCCs) Endorsed			
Pre Marriage			
Counselling			
(PMCs)			
, , , , , , , , , , , , , , , , , , ,			
Social Work			
Managing			
Court Cases			
(SWMCCs)			
Regional Solicitation			
Permit	4 -	22	4500/
Assessed	15 15	23 23	153% 153%
Issued	15	25	15570
- 155404			
National Fund Drive			
Authorized			
Assessed		9	112%
	8	9	112%
Endorsed	0		
	8		
Duty Free Entry			
Requests			
• Assessed			
	4	4	100%
Endorsed			100%
Monitoro I	4	4	100%
Monitored	2	2	
	۷	۷.	

- For the reporting period, a total of 40 SWDAs or 100% were assessed for Registration vis a vis target of 40, while 41 or 102% with a target of 40 were issued Registration Certificate.
- The Unit was able to registered and licensed 15 SWAs or 100% vis a vis target of 15. Out of the 15 issued, one (1) is new application while the rest are for renewal. As to sectors being served, three (3) SWAs cater to children, three (3) provide services for women and their children, two (2) provides services for PWDs while the remaining seven (7) SWAs caters to familes and community.

- On Accreditation of Centers/Residential Care Facility (C/RCF), three (3) C/RCF such as Reception Study Center for Children (RSCC), Marillac Hills (MH) and Nayon ng Kabataan (NK) were assessed for accreditation wherein closed monitoring and supervision is being done especially on case management system and physical structure and safety to be able to comply with the non-negotiable requirements for accreditation.
- On the other hand, it was indeed a big challenge to the region when two (2) of the C/RCFs namely Jose Fabella Center (JFC) and Haven for Children (HC) was provided with official recognition thru awarding of Accreditation Certificates after meeting the minimum standards set by the government. The Jose Fabella Center was awarded with Level 1 Accreditation (3 years validity) while the Haven for Children was awarded with Level 2 Accreditation (4 years validity) issued on January 15, 2014 and April 28, 2014 respectively.
- On Accreditation of Day Care Centers (DCCs), 138 or 55% over the target of 250 were assessed and issued Accreditation Certificates. The variance of 112 is still in the process of assessment by the accreditors.
- On the Accreditation of Service Providers:
  - On Day Care Workers (DCWs) 138 or 55% over the target of 250 were assessed and issued Accreditation Certificates. The variance of 112 is still in the process of assessment by the accreditors.
  - On Pre-Marriage Counselling (PMC), ten (10) or 125% vis a vis target of eight (8) were endorsed to Standards Bureau for further assessment and issuance of Certificate
  - On Social Workers Managing Court Cases (SWMCC), eight (8) or 100% vis a vis target of eight (8) were endorsed to Standards Bureau.
- On Regional Solicitation, 23 or 153% were assessed and issued solicitation permit vis a vis target of 15. On the other hand, nine (9) or 112% vis a vis target of eight (8) were assessed and favorably endorsed to Standards Bureau to conduct National Fund Drive.
- On Duty Free Entry, four (4) or 100% vis a vis target of four (4) were assessed and endorsed to Standards Bureau for approval. On the hand, two (2) or 100% vis a vis target of two (2) were monitored to ensure that donations are directly provided to the intended beneficiaries.
- To establish a participative, consultative mechanisms, cooperation and coordination that will promote quality implementation of social welfare and development programs and services, the Standards Unit continuously strengthen the functionality of the Area Based Standards Network (ABSNET). A quarterly/monthly meeting and capability building/general assembly was continuously conducted per cluster.

### STRATEGIC SUPPORT SERVICES

For this CY 2014, the Region has only conducted two (2) activities or 66.66% of its total target of three (3) capability building activities for internal staff due to funding constraints of the Region which need to trim down the Region's WFP for CY2014,. The said trainings were conducted based on the identified Training Needs Inventory of the staff. These are as follows:

- Training on Packaging Good Practice Documentation
- Strengthening Capability of LGU Social Workers in the Management of Cases

Further, 100% or 83 of its targeted staff were able to achieve the minimum 24 hours training required per year per Civil Service Rule.

#### **Organizational Meetings**

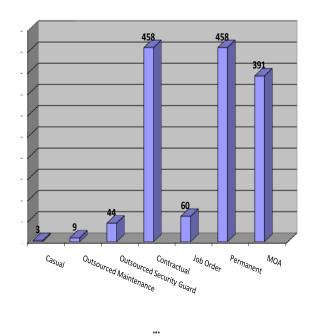
Organizational	Frequency of	Number of Meetings Conducted/		
Meeting	The Meeting	Highlights of the Meeting		
Regional		Twelve (12) meetings were conducted, issues and		
Management	Monthly	concerns of C/RCF/Divisions were discussed as well as		
Development		it served as a venue to discuss the new programs and		
Committee		services of the Region.		
(RMDC)				
Management		Twelve (12) regular meetings and three (3) special		
Committee	Monthly	RMANCOM meetings were conducted. Focused of		
Meeting		discussions are on the developments of the		
(ManCom)		programs/activities/projects of the Region as well as		
. ,		issues and concerns with regards to the Internal		
		Management.		

#### **Regional Committee Meetings**

Committee Meeting	Frequency of Meetings	Accomplishments	
Promotion and	As need Arises	Conducted 37 meetings. Notified 2,335 qualified	
Selection Board		applicants for examination, 1,791 interviewed and	
		deliberated, 1,791 hired for different vacant positions for	
		regular, contractual, and MOA.	
Regional General	Quarterly	Two (2) meetings were conducted during the 1 <sup>st</sup> and 4 <sup>th</sup>	
Assembly		quarter. The following are the highlights of the meeting:	
		1. WIFI Internet Connection of EGV through	
		External Fund	
		2. Status of Repair of Aircon at Standards Unit	
		3. Non-Issuance of Training Supplies	
		4. Delay of Release of All Loans Including Mutual	
		Benefits	
		5. Clarification of Computation of Overtime, TEV	
		Reimbursement an Hazard Pay	

Committee Meeting	Frequency of Meetings	Accomplishments	
Meeting	Meetings	<ul> <li>6. Overtime Pay of MOA Workers with End of Contract During the Oplan Salubong</li> <li>7. Computation of CAN Tax</li> <li>8. Status of IPCR/PC Compliance</li> <li>9. Training Invitations</li> <li>10. Attendance During the RGA</li> <li>11. Provision of Legal Assistance to the DSWD-NCR Staff</li> <li>12. Provision of Shuttle Bus to Employees</li> <li>13. MOA Assigned as Unit/Center Head</li> <li>14. Status of Payment of PIB</li> <li>15. Hagard Bay of DSWD NCR</li> </ul>	
		<ul> <li>15. Hazard Pay of DSWD-NCR</li> <li>16. Night Differential</li> <li>17. Issues on Unpaid Loans of Retirees and Employees</li> <li>18. Issues re: GSIS and Landbank</li> <li>19. Anniversayr Bonus Every 5 Years</li> <li>20. Clothing Allowance fro CY2015</li> <li>21. PAG-IBIG Loan: Failure to Provide</li> </ul>	
		<ul> <li>Billing/Status</li> <li>22. Pay Slip of MOA Workers</li> <li>23. Update on RAT Plan fro DSWD-NCR Positions and Upgrading</li> <li>24. Query on Additional PBB</li> <li>25. Issues Re: Refund of Maxicare</li> <li>26. Contractualization of Old MOA Workers</li> </ul>	
		<ul> <li>27. CIU clients Complaints on Re-Scheduling of Releasing of Fund</li> <li>28. Status of Request of Printer of ARRS</li> <li>29. Deduction of Income Tax to MOA Worker whose Salary is Php10, 000 Below</li> <li>30. SWEAP-Financial Welfare and Wellness Report</li> <li>31. CAN Incentives for Regular and MOA</li> </ul>	
Pagional	One Meeting /	<ul><li>32. PEI for Regular and MOA</li><li>33. WEMPC Updates</li><li>34. Assignment of Doctors</li></ul>	
Regional Performance Management Team (RPMT)	One Meeting/ Semester	The RPMT conducted one (1) meeting. Highlights of the meeting focused on the IPCR assessment of Division Chiefs and C/RCF Heads.	
Regional Policy Development and Review Committee	Monthly	Conducted nine (9) meetings. Highlights of the meetings were Review of Policy Papers, Guidelines and Manual of Operations. A total of 81 Policies were submitted to RPDRC.	
Bids and Awards Committee	As Need Arise	Conducted 56 meetings for bidding of supplies/ equipments/ foodstuff/advertising services/ rehabilitation and repair for the region.	

Committee	Frequency of	Accomplishments
Meeting	Meetings	F
Regional Grievance Committee	As Need Arise	There is no complaint endorsed to grievance committee for this year.
Committee on Decorum and Investigation (CODI) for Sexual Harassment	As Need Arise As Need Arise	Two (2) cases were handled and acted by the committee. Report and necessary documentation requirements were endorsed to Secretary for appropriate action of the Legal Service.
Change Management Team		Conducted two (2) meetings. Highlights of the meetings focused on the request for transfer of assignment of FO staff.
PRAISE Committee	As Need Arise	The committee has validated 30 nominees for Regional PRAISE Awards and recommended 22 awardees confirmed during the DSWD-NCR Anniversary.
Regional BUB Technical Working Group	As Need Arise	<ul> <li>Conducted seven (7) meetings. Highlights of the meetings focused on the following: <ol> <li>Status of BUB Projects under 2013 and 2014 Cycles</li> <li>Status of BUB Fund Utilization</li> <li>Sharing on Newly Issued Memos/Guidelines Pertinent to BUB Implementation</li> <li>Feedback on the Results/Agreements Reached During Regional/National Activities on BUB</li> <li>Sharing/Discussion on Issues and Concerns (Policies and Operations) encountered in the curse of BUB Process</li> </ol> </li> </ul>
Knowledge Management Team	As Need Arise	<ul> <li>Four (4) meetings were conducted. Meetings focused on the review of the following good practices of C/RCF: <ol> <li>Grief Recovery Program Sessions for Bereaved Mothers and Their Family Members</li> <li>Re-Gaining Social Functioning through Building Awareness for Persons with Disability</li> <li>Trash to Cash</li> <li>Child Friendly Vehicle: RSCC's Best Practice to its Clienteles</li> <li>Haven for Children: Empowering Street Children though Summer Youth Camp</li> <li>Capacity Building Section: A Systematic way of Measuring Training Effectiveness</li> <li>Beginning Challenges for Nayon ng Kabataan Youth.</li> </ol> </li> </ul>



For CY 2014, the Region has a total number of 1,501 staff wherein 458 or 30.51% is holding a Contractual position same with regular position also with 458 or 30.51% detailed in different C/RCF/U/Ss. MOA is 391 or 26.04%, Job Order is 60 or 4%, Outsourced Security Guards is 44 or 3%, 9 or 0.6% are Outsourced Maintenance and 3 or 2% is Casual.

Meantime, to complete the staff requirement of the Region, a total of 291 vacant positions still to be filled up: 6 regular positions, 41 contractual and 244 MOA.

To augment the manpower of the Region, a total of 78 staff was also detailed at the Region. Wherein, costs of service of the 57 staff were being funded by private sponsors and 21 were detailed teachers from Department of Education.

### **Character Building Program for Employees**

The region is continuously implementing the Character Building Program for the employees. For the whole CY of 2014, the following character qualities were discussed during meetings, general assemblies and flag ceremonies. The following are the featured character every month.

- January Punctuality vs. Tardiness
- February Responsibility vs. Unreliability
- March Thriftiness vs. Extravagance
  - April Faith vs. Presumption
  - May Endurance vs. Discouragement
- June Generosity vs. Stinginess
  - July Hospitality vs. Loneliness
- August Justice vs. Corruption
  - September Obedience vs. Willfulness
  - October Determination vs. Faintheartedness
- November Benevolence vs. Selfishness
- December Joyfulness vs. Self-Pity

To strengthen the impact of character values to staff, the region recognized staff who demonstrated the character of the month through provision of certificate of recognition recommended per Divisions/Units/Sections of the Field Office.

### Wellness Break Program

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In strengthening the advocacy on achieving a healthy lifestyle among employees the following activities were conducted for the CY 2014:

### • Health Awareness Seminar

The seminar was participated by 12 FO staff from different offices on May 23, 2014. The seminar focuses on the benefits of drinking natural juices as well as natural source of vitamins and minerals.

### • Lecture on Recipes, Juicing, Detox and Office Exercises

The activity was participated by 15 FO staff from different offices. The lecture focused on basic recipes which help maintain good health and a demonstration on office exercise which can be done even while inside the office.

• Conduct of Summer Wellness Activity: Theme: " Throwback: Pinoy Festival sa DSWD-NCR"

Creative Booth, Parlor Games, Best Yell, Lakan and Lakambini were conducted during the said activity wherein 37 (25-female / 12- male) staff from Field Office participated the said activities on June 18-20, 2014. The wellness activity served as a venue for camaraderie among staff and to relax from their daily task.

# • Family Day Celebration

The 2014 Family Day Celebration of DWD-NCR FO staff with a theme of "Celebrating the Filipino Family: Resilient and Caring" held on September 27, 2014 at Nayon ng Kabataan Covered Court. The said activity was highlighted by different fun-filled and exciting games participated by 159 staff with their family members. Participants exhibit their talents from the different activities conducted and served as a venue to have a good fellowship among their family.

### • Breast Cancer Awareness

The activity was participated by 25 FO staff from different offices on October 23, 2014. The lecture focused on history of having or may have known someone who has cyst or breast cancer.

# • Eat Smart for a Healthy Smile

The lecture was participated by 15 FO staff from different offices on November 28, 2014. Participants imparted knowledge on good eating habits.

### **Career Development and Management**

The Region has sustained its partnership with the Philippine Women's University through in-campus Bachelors and Masters (Executive Class) Degree programs in Social Work. For the BSSW, there are two (2) classes, wherein 36 staff from the Region was enrolled during the 3<sup>rd</sup> Trimester and 6 staff in the MSSW program.

Three (3) Middle managers have enrolled in the MGM-ESP thru Pamantasan ng Lungsod ng Maynila off-campus program with the OWWA. While 12 have completed their course and had attended the Baccalaureate Ceremony on May 2014.

Eight (8) staff was engaged with their continuing education along different field like PH D in Psychology, MA in Psychology, Bachelor of Science in Social Work, Professional Education and Public Administration.

Thirteen (13) staff has completed the Masters in Government Management through an offcampus program in partnership with Pamantasan ng Lungsod ng Maynila.

# 5S Implementation

The different centers/residential care facilities/divisions/ units have been actively implementing 5S in obtaining a good sanitation and healthy environment thru the following efforts:

- Completeness and proper filling of case folders of clients.
- Cleanliness and orderliness of the facility in obtaining a good sanitation and healthy environment.
- Waste segregation from biodegradable and non-biodegradable for C/RCFs.
- Recycling of waste materials.
- Proper filing and labeling of documents for easy reference and retrieval.
- The medical equipment and supplies are well organized in cabinets inside the storage room. With proper labels and expiry dates. Medications are only accessible by the medical staff and/or officers on duty and kept out of reach of children and are only dispense if necessary.
- Medicines and medical / dental supplies were orderly kept within the cabinets, the treatment tray and examining table for easy accessibility when needed.
- Training equipment and supplies are maintained and properly handled, kept organized in cabinets and to safety place.
- Regular grass cutting and arrangement of center's landscape.
- Regular conduct of diagnosis of ICT peripherals for condemnation.

# **Resource Generation**

# Memorandum of Agreement with Hospitals

The region intensifying its resource generation efforts was able to avail discounts in monetized amount of **Php105**, **583.50** from hospitals where DSWD has Memorandum of Agreement (MOA) with benefiting 176 clients from Haven for Women, Nayon ng Kabataan, RSCC, Marillac Hills, Jose Fabella Center, Haven for Children, Elsie Gaches Village, NVRC and GRACES.

Names of Hospital/ Funeral Parlors/ Shipping Lines	Services Availed	Number of Persons Served	Amount of Discount/s Granted
Hospital			
-Jose Fabellla Center	- Laboratory /Medical check-up	1	Php1,200.00
-National Center for Mental Health	-Consultation/ Psychiatric check- up	40	Php5,500.00
- Mandaluyong City Medical Center	-Laboratory /Consultation	29	Php7,480.00
-Mandaluyong Center Health Office	-Laboratory /Consultation	3	Php600.00
-Ayala Alabang Health Center	-Immunization	6	Php6, 000.00

Names of Hospital/ Funeral Parlors/ Shipping Lines	s/ Services Availed		Amount of Discount/s Granted
-Quezon City General Hospital	- Laboratory / Medical check-up	76	Php15,083.50
-Philippine Orthopedic Hosp.	-Medical check-up/Hospitalization	1	Php45,000.00
-Muntinlupa Health Center	Consultation	2	Php2,000.00
-Philippine General Hospital	Consultation	8	Php2,380.00
-Megason Clinic	Laboratory	9	Php11,340.00
-Banawe Diagnostic Clinic	Laboratory	1	Php9,000.00
Total		176	Php105,583.50

### **Donations Received**

For the CY 2014, the centers/institutions/unit has granted a total of **28**, **550**, **and 707.55** in cash and in kind. The received donations that are mostly in kind are in the form of foodstuff, toiletries, equipment and various supplies/materials and labor donated by partner agencies, stakeholders, schools and private institutions/individuals.

Likewise, the Region has generated an amount of 41,417.50 from STP Placement Fee of University College of Zealand and Philippine Women's University which was allocated for IDCB activities.

A total amount of **Ph28**, **656**,**291**.**05** or **21**% have generated by the region to supplement the regional expenses against **Ph136**, **437**,**482**.**24** the total expenses of this year.

### Social Marketing

For the CY2014, the region was able to conduct the following activities/strategies along social marketing:

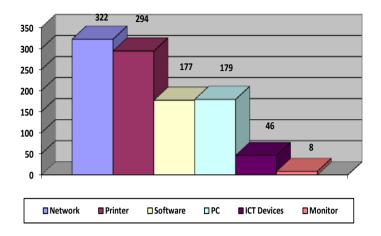
- The Social Marketing Unit was able to arrange/coordinate a total of nineteen (19) television and eleven (11) radio interviews.
- In relation to updating of the homepage of the Regional Website for the reporting period, a total of thirty nine (39) stories/updates have been uploaded. These are the following:

- 1. "Yolanda Survivors Nalumikas Pa-Maynila, Patuloy Natutulungan ng DSWD
- 2. Yolanda Survivors Assured of Pantawid Pamilya Cash Assistance
- 3. More Calamity Assistance
- 4. Balitang Tagalog: Pantawid Pamilya Yolanda Survivors Na Nasa Metro Manila Tatanggap Pa Rin ng Cash Grant
- 5. Yolanda Victims to Continue Getting Cash Grants
- 6. Storm Victims Who Left Visayas Still Entitled to Cash Grants
- 7. DSWD-NCR to Undergo Special Validation
- 8. 4Ps Beneficiaries in NCR Participates in Crafting New FDS Module
- 9. Feature: Street Dweller Vows No Turning Back on Street
- 10. DSWD to Start Implementation of Expanded Age Coverage for Beneficiaries of 4Ps by June
- 11. DSWD to Extend Coverage of CCT Program
- 12. DSWD to start implementation of Expanded Age Coverage for benificiaries of 4Ps by June
- 13. Save Street Children, Report Sightings to DSWD @savestreetkids
- 14. Rehistrasyon Para sa Set 7, Batch 3 ng 4Ps sa Metro Manila, Isinasagawa
- 15. DSWD-NCR Inducts Newly-Elected Officers of the National Council of Social Development Foundation of the Philippines, Inc. (NCSD)"
- 16. DSWD-NCR Conducts Registration for Set 7 Batch 3 Pantawid Pamilya Beneficiaries
- 17. 84 SEA-K Associations in Metro Manila Receive Capital Assistance from DSWD-NCR
- 18. DSWD Releases P3.57 M for Beneficiaries
- 19. DSWD-NCR Issues P3.56M of Start-up Capital Assistance to Urban Poor Entrepreneur Associations in Metro Manila
- 20. Five PWDs Pass National Licensure Examination for Massage Therapists
- 21. DSWD-NCR Urges the Public to Strictly Comply with the Requirements for Traveling Minors
- 22. 3.57 million, Puhunan sa Negosyo Inilabas ng DSWD
- 23. DSWD-NCR Urges Public to Strictly Comply Requirements for Traveling Minors
- 24. Nayon ng Kabataan Gets 2 New Buildings
- 25. World Bank Officials Assesses NCR Pantawid Pamilya Program.
- 26. DSWD-Rehabilitation Sheltered Workshop Residents Engage in Urban Farming
- 27. DSWD Expands Partnership with Stakeholders in Providing Skills Training to Pantawid Pamilya Beneficiaries
- 28. DSWD Signs MOA on Livelihood Program with 24 School Groups
- 29. 901 Beneficiaries of Government DOLE Program to Get Skills Training
- 30. 11 M Funds for \$Ps Skills Training
- 31. Navotas Boy Gets DSWD Accolades
- 32. Angelo Caigas, Itinanghal Bilang "2014 NCR Exemplary Pantawid Pamilya Child
- 33. Family from Marikina Awarded as 2014 Huwarang Pantawid Pamilya of NCR
- 34. Case of 11-year-old 'pan de sal' Vendor Still a Robbery-Police
- 35. DSWD Nagsagawa ng Multi Stakeholders Summit on Street Dwellers
- 36. Beneficiaries Shares Positive Changes Brought by Pantawid Pamilya Program
- 37. DSWD-NCR Holds First Regional Congress on Foster Care and Adoption
- 38. Convergence Caravan Isinagawa sa Kalookan
- 39. DSWD-NCR Confers Seal of Child Friendly Governance to 11 LGUs

## **Management Information System**

For the CY 2014, the Regional Management Information System Unit of the region has effectively provided the ICT services needed by the region as follows:

- The Region has conducted monitoring compliance of staff to ICT policies especially on the use of internet facility and setting-up of DSWD desktop image through spot checking of per unit.
- The Region continuously providing technical assistance to Pantawid Pamilyang Pilipino and NHTS-PR through:
- > Internet Protocol-Virtual Private Network connection monitoring.
- Repaired/maintained functionality of laptops.
- > Utilized network in printing of documents to minimize the transfer of virus.
- Improved network connection.
- Mainstreaming the NHTU and Pantawid Pamilyang Pilipino Program IT staff at the Regional level and has accomplished the following activities such as :
- > Monitored and maintained the online encoding activities of the project.
- > Maintained all IT equipment of the program.
- > Provide technical assistance along IT related activities.
- Facilitated request to supplier on the needed assistance as required from the service agreement.
- > Printing of CVS forms, Validation form and Payroll.
- Mimeographing of BUS Form and Certificate of Appearance for Pantawid Activities.
- Assist the Regional ICT on the provision of technical assistance within the Field Office.
- > Maintenance of NHTU laptop and other IT equipment.
- > Name matching of beneficiary for Strategic Goal 2
- Scanning and Digitizing of all Household assessment Form
- Verified and Encoded Family Assessment Form for special validation of Social Pension and MCCT-HSF.
- For this year, the Region has maintained 98.70% or 771 ICT equipments vis a vis its 890 target ICT equipment.
- The figure below shows that the Region is continuously providing technical assistance to C/RCF/S/Us on the trouble shooting with regards to network problems, etc. that hinders the operations of the concerned C/RCF/S/Us as well as conduct of monitoring and spot checking to determine its compliance on ICT policies.



Prepared by:

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