

## Department of Social Welfare and Development National Capital Region

### I. INTRODUCTION

2<sup>nd</sup> Quarter of CY 2012 is a new realization for the region to continuously adopt another challenge in the implementation of Social Welfare and Development programs and services specifically the core social programs and projects of the Department.

For the reporting period, the region in support with the celebration of International Day of Families conducted a Rights Holders' Congress and Akbay-Kapwa Convergence Caravan held last May 15, 2012 at the Cuneta Astrodome, Pasay City. The Rights Holders' Congress gathered 650 parent leaders and 1,370 members of household beneficiaries of Pantawid Pamilya from the cities of Manila, Pasay, Caloocan, Taguig, Navotas, Pasig and Quezon City which belong to Set 1 implementation of the program.

The activity also supports the implementation of the Department's Convergence Strategy that calls for the synchronization, complementation and coordination of all government programs and services as well as the private sectors to ensure better delivery of social services.

The Region continuous to build and sustain partnerships with CSOs and SWDAs that paves the way for a mutual sharing of skill, transfer of technology and resource augmentation for the partners which could support the Department in the implementation of its three (3) core poverty reduction programs.

Another major activity conducted by the Region is the Program Implementation Review (PIR) for CY 2011 held last June 21-23, 2012 at Greenhills Elan Hotel Modern. The activity focused on the region's C/I/Ds accomplishment along different Major Final Output vis-à-vis sectoral situationer to determine the level of effectivity and efficiency on the implementation of the Departments PAPs and come up with a complete recommendation for implementation of social protection and poverty reduction program for the poor, vulnerable and disadvantaged sector. Likewise, the participants were re-oriented on the Performance Governance System - Balanced Scorecard (PGS-BSC) as new performance strategic measurement developed to assess the Department's performance.

Challenges are always part of every endeavor, thus, these never stop the region to perform its mandates and accomplish its deliverables per Major Final Outputs. Hence, highlights of these accomplishments were contained in this report.

## II. HIGHLIGHT OF ACCOMPLISHMENTS

### A. SERVICES RELATING TO THE FORMULATION AND ADVOCACY OF POLICIES AND PLANS AND PROGRAMS

#### 1. Policy and Plans Development

##### 1.1 Sectoral Programs

##### a. Youth Welfare Program

##### *a.2 Advocacy on Compliance to New Laws (RA 9344)*

A Consultation Meeting with Social Workers Handling CICL Cases was held on April 26, 2012 at DSWD-NCR Conference Room. This was attended by 33 staff coming from LGUs and DSWD-NCR. The meeting provides venue for sharing of concerns in handling CICL cases as well as an opportunity for the Regional Office to provide technical assistance. Likewise, social workers need guide in its implementation since the passage of RA 9344 and the ratification of the Implementing Rules and Regulation, administrative orders and issuances were formulated.

Orientation on Administrative Order (AO) No. 1 series of 2008 or the "Revised Guidelines in the Accreditation of Social Workers Managing Court Cases" was also conducted to encourage Social Workers handling court cases to apply for accreditation in compliance to the said AO.

##### *a.3 Pag-Asa Youth Association of the Philippines (PYAP)*

A meeting on Mobilization of Pag-asa Youth Association of the Philippines (PYAP) in Monitoring the DSWD Big Ticket and Community Programs and Project cum Screening of Applicants was conducted on May 10, 2012 in DSWD-NCR. This was attended by eight (8) DSWD-NCR staff who served as Committee Members during the screening of the PYAP applicants. It was discussed during the meeting the Terms of Reference/Memorandum from the Protective Services Bureau, target areas needing PYAP augmentation and screen/recommend PYAP applicants. There were 18 applicants from the four (4) LGUs namely Pasig City, Pasay City, Taguig City and Pateros. Of the 18 applicants, only eight (8) were considered.

##### b. Family Welfare Program

##### *b.1 Advocacy on Compliance to New Laws*

As part of advocacy efforts of the region for the LGUs to comply with the Solo Parents Act, its implementation is continuously being monitored. In line with the continuing implementation of RA 8972 or the Solo Parent Welfare Act, Solo Parent IDs were being issued by the respective Local Social Welfare Offices. As of April 2012, there are 3,075 Solo Parent IDs were issued from 11 LGUs namely Caloocan City, Las Piñas City, Makati City,

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Malabon City, Mandaluyong City, Navotas City, Pasay City, San Juan City, Taguig City, Valenzuela City and Municipality of Pateros. Out of 3,075 Solo Parent IDs issued, 885 were renewed.

Likewise, the region submitted report to Protective Service Bureau on survey of Solo Parents from LGUs last May 29, 2012.

### **c. Person With Disabilities Welfare Program**

#### *c.1 b.1 Advocacy on Compliance to New Laws*

Two LGUs namely Las Pinas and Muntinlupa were monitored on its compliance to the provision of RA 9262, RA 9208, RA 9344, RA 8972, RA 9442 and RA 10070. As a result, all LGUs are exerting effort to implement programs and services for various sector but not all provisions in the said laws were complied. For PWD sector, establishments of Persons With Disabilities Affairs Office (PDAO) is the main concern. Meanwhile all LGUs monitored are issuing PWD IDs. Result of the monitoring will be use as basis in providing further technical assistance to the said LGUs.

Compliance to DBM & DSWD Joint Circular no. 1 s. 2003 Implementing Guidelines for FY 2003 the GAA entitled " Setting Aside One Percent of Government Agency Budget for Programs/Projects Related to Senior Citizens and the Disabled Persons was advocated during the RCDA meeting wherein all LGUs and NGAs were encourage to include programs, projects and activities to address needs of PWDs.

DSWD-NCR Focal Person for Persons with Disabilities served as resource person and discussed RA 9994 during the Stakeholders Forum in Quezon City held last March 1, 2012 at Bulwagang Amoranto, QC Hall. More than fifty (50) participants composed of various establishments and senior citizen organizations in Quezon City were present during the activity. Highlights of discussion are the salient features of the law and the issues and concerns in the implementation of the law.

### **b. Celebration of Special Events**

#### **b.1 Autism Awareness Day**

In support to the Autism Awareness Day, RCDA - NCR as well as DSWD-NCR staff and PWD clients from EGV were mobilized to participate in the "Color It Blue" activity held on April 2, 2012 at SM Mall of Asia, Pasay City. The said event was attended by various agencies, NGOs, PWD Organization and advocates. The activity emphasized the awareness of public on autism.

Regional Committee on Disability Affairs (RCDA)

Regional Committee for Disability Affairs (RCDA) conducted two (2) meetings for the quarter. Highlights are as follows:

- Orientation/Lecture on :
  - Areas for incorporation in 2013 Annual Investment Plan of LGUs as one strategy of providing technical assistance to LGUs
  - DBM & DSWD Joint Circular no. 1 s. 2003 Implementing Guidelines for FY 2003 the GAA entitled “ Setting Aside One Percent of Government Agency Budget for Programs/Projects Related to Senior Citizens and the Disabled Persons
  - Preparation for the RCDS Capacity Building on Wheelchair Assessment Training
  - Clarification of PWD Category in relation to issuance of PWD IDs
  - Preparation for NDPR Week celebration

### **e. Older Person Program**

#### *e.1 Advocacy on Compliance to SWD Laws*

DSWD-NCR Focal Person and CBSU Head served as resource persons and discussed RA 9994 and how to handle the Elderly at the Mall during Seminar on Proper Handling of Elderly in the Mall held last April 27, 2012 at SM Fairview and SM San Lazaro. More than two hundred participants composed of staff of SM Mall and tenants are present during the activity. Highlights of discussion are the issues and concerns encountered by staff in dealing with the elderly in the mall. Likewise, the region's focal person attended three (3) meetings in the Central Office regarding updates on implementation of RA 9994.

The Regional Coordinating and Monitoring Board (RCMB) had act on one complaint regarding violation of RA 9994. The complaint was a restaurant not providing 20% discount. The RCMB Chairperson has called the attention of the OSCA concern to provide immediate action and the identified restaurant to explain and comply with the provision of the law.

### **f. Child Welfare Program**

#### *f.1 Advocacy on Compliance to SWD Laws*

Continuous Technical Assistance to Reception and Study Center for Children (RSCC), Haven for Children and Adoption Resource Referral Unit (ARRU) to monitor management of cases especially compliance and timeliness on facilitating cases needing DSWD Certification (CDCLLA) per RA 9523 otherwise known as “An Act Requiring the Certification of the DSWD to Declare a Child Legally Available for Adoption”.

Provision of technical assistance to LGUs/GOCCS through conduct of Training on the Revised Day Care Workers Manual and Administrative Order No. 15 series of 2011 or the New Accreditation Tool for DCCs/DCWs.

The Regional Council for the Welfare of Children (RCWC) – NCR conducted its 2<sup>nd</sup> Quarter Meeting on June 8, 2012 held at DILG-NCR. Highlights of discussion are the following:

- Presentation of 2013 Sectoral Plan for Children Welfare Program
- Presentation of the Result of 2010 Census Population
- Presentation of the Draft Position Paper on Non-Involvement of Children in Street Demonstration
- Search for Child-Friendly LGUs
- Sharing on the Latest Nutritional Status of Pre-School and School Children
- Sharing on the Protocol to Reach Out to Street Children

### **g. Women Welfare Program**

#### *e.1 Advocacy on Compliance to SWD Laws*

The region participated in the organizational meeting of the Core Group of Specialist (CGS) for Women sector initiated by DSWD-Central Office Capability Building Bureau last May 29- 31, 2012 held at Travellers Hotel, Subic, Zambales.

Likewise, participated in the Women Feature Service Discussion on “Justice and Healing Framework” last June 14, 2012 held at Dulcinea Restaurant, Greenbelt 1, Makati City.

#### **1.2. Consultation Dialogues with C/MSWDO**

2<sup>nd</sup> Consultation Dialogue with C/MSWDOs was conducted on June 29, 2012 at Mandaluyong City Hall with the following discussions made:

- Presentation of updates on the implementation of Supplementary Feeding
- Updates on the administration of SWI Tool for Set 1 Pantawid Pamilya Beneficiary
- Status on the implementation of Pantawid Pamilya Program
- Updates on the submission of SPDR report
- Status of implementation on Recovery and Reintegration Program for Trafficked Person
- Updates on the Comprehensive Program for Street Children and Badjaus Families
- Updates on the transfer of CRADLE clients
- Presentation of highlights on the approved guidelines on providing TARA to LGU thru SWAD Teams
- Orientation on Bahay Pag-asa and Status of Establishment in NCR
- Sharing on Timetable for Search on the 2012 Child Friendly City
- Sharing on RA 8972 “Solo Parents Welfare Act” and Status of Implementation
- Issuance of Travel Clearance

- Crisis Intervention Services
- Sharing on AO 21, Amendment of AO 62 series of 2003 “Guidelines on the Re-organizing and Regional Advisory Board
- Updates on the implementation of Social Pension
- Creation of Local Convergence Team
- Sharing of Audit Observation Memorandum (AOM) from COA along SEA-K Program

### ***1.3 Review of Manual of Operations/Existing Guidelines/Draft Manual as Proposed by Units/Centers/Institutions***

For this quarter, the region’s Policy and Development and Review Committee (PDRC) convened eight (8) meetings and was able to review nine (9) draft regional guidelines as follows;

- Terms of Reference for Social Workers Conducting Rescue of Trafficking in Persons Clients
- Sanctuary Center Manual of Operation
- Guidelines on IDCB Focal Persons in DSWD Centers/Institutions and Units
- Draft Guidelines on Share-A-Home Program
- Elsie Gaches Village Manual of Operation
- Guidelines on the Use of DSWD Learning Resource Center
- Draft Operational Guidelines of Child Minding Center and Activity Center within Metro Manila
- Use of the Endowment Fund for Indigent Clients of DSWD and Government Hospitals

Review of four (4) CO-Initiated Guidelines was also undertaken by the region. Comments and inputs were provided on the following:

- Draft Standards for Accreditation of Community-Based Services and its Tools
- Draft Guidelines in the Organization and Institutionalization of Men Opposed to Violence Women Everywhere (MOVE) Central Office
- GPH-UNICEF Investment Convergence for Equity
- DSWD Risk Assessment and Management Framework

## **2. Social Technology (Pilot Project)**

### ***2.1 Care and Support Services for Persons with HIV/AIDS (PHA) and Family/Children***

In relation to the implementation of this project, a memorandum was circulated to prioritize and intensify advocacy on HIV/AIDS in NCR in all C/I/Us staff meetings, IDCB lined activities, Family Development Sessions (FDS), including all inter-agency meetings.

As part of advocacy activity Regional Aids Assistance Team (RAAT)-NCR meeting was conducted on June 6, 2012 and highlights are the following:

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- Review of Operational Guidelines to strengthen the Regional AIDS Assistance Team (RAAT)
- Formulation of strategies for implementation in the succeeding quarter
- Assess functionality of existing Local Aids Councils in NCR

For the reporting period, 44 PLHIV were served under the Community-Based Service Unit (CBSU) and provided with counseling and financial/medical assistance of Php 1,000 to Php 5,000. Project Proposal for the Livelihood Assistance for PLHIV was already forwarded to Central Office for approval.

### ***2.2 Job Referral Network for CIU Perennial Clients***

Maximize continuously utilization of Job Network Services Project Fund by assessing more perennial clients not only from the Crisis Intervention Unit (CIU) but also clients from the LGUs as well and involve them in the project. For the reporting period, a total of 28 clients were served with the amount of Php 38,900 extended for financial assistance to clients.

### ***2.4 Supervised Independent or Group Living Arrangement (SIGLA)***

SIGLA is in the implementation stage in Marillac Hills. Coordination with the concerned Regional Trial Court (RTC) and LGUs were continuously done. At present three (3) children under the said program was referred and availed the Government Internship Program (GIP) assigned at EGV.

### ***2.7 Time Bound Case Management and TransFER***

Regular conduct of RTM, pre-discharge case conference are being conducted using the Time Bound Case Management (TBCM) Tools. Identified clients for transfer were replaced since potential clients have ongoing legal case and awaiting promulgation. One (1) client is for reintegration with her family in Pangasinan. Communication was sent to the Regional Director of Region 1 for the scheduled visit this July 2012. Likewise, Family of the client was also notified.

Continuous coordination with Judges in Manila and Quezon City is being conducted to secure court order. Likewise, MSWDO and PAO lawyers. The Center will conduct orientation about the project since some court personnel are not aware of the project.

### ***2.8 Hospice Care Program and Golden Reception and Action Center for the Elderly and other Special Cases (GRACES)***

Regional Director and Focal Person for PWD participated in five meetings initiated by DSWD Central Office for the discussion of updates and concerns on the implementation of Hospice Care Program and GRACES. Said meetings facilitated the finalization of the projects and the plan for the renovation of the facility wherein the projects will be implemented.

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Action Plan for the implementation of the projects were formulated with Central Office, PSB and STB and Regional Offices NCR and IV-A.

Budget for the implementation of Hospice Care was already approved by Central Office. Screening of personnel for the project and procurement of supplies and equipment are ongoing.

### *2.9 Rapid Appraisal for Children with Disabilities*

The conduct of Rapid Appraisal for Children with Disabilities is a data gathering activity in Regions V (for Luzon), VI (for Visayas), IX (for Mindanao) and NCR, using the data from the National Household Targeting System for Poverty Reduction (NHTSPR) where the aforementioned regions hit the highest incidence of persons with disabilities.

In NCR, four (4) LGUs were identified for the conduct of the said Rapid Appraisal. Basis of identifying these LGUs is the prevalence of PWDs. These are Caloocan, Makati, Manila and Valenzuela. Rapid assessment was conducted to 32 Children with Disabilities of the identified LGUs.

This project involve process of collecting information using Rapid Assessment Form. The variables included in the survey form are variables that can quantify the effectiveness of the program and services for children with disabilities and the identification of other services that can possibly contribute to the development of the said sector. Services, facilities and interventions are among the main variables of the rapid assessment. The survey form also determines the existence of Persons with Disabilities Affairs Office (PDAO) and its functionality.

### *2.10 Pantawid Pamilyang Pilipino Program*

As of the 2<sup>nd</sup> quarter of CY 2012, 58,288 or 67.70% are registered actual headcount from a pool of 86,095 target eligible household beneficiaries for NCR. There was a variance of 27,807 or 32.30% due to household beneficiaries with no qualified children, double entry, and transfer of residence to non-Pantawid areas prior to the community assembly registration.

A total of 58,949 Households or 68.40% of the target for Set 1 - 4 was registered to the program from a pool of 86,186 target eligible household beneficiaries for NCR.

### *2.11 Comprehensive Program for Street Children, Street Families and Indigenous People especially Sama Bajaus*

Includes the following programs/services such as:

- **Educational Assistance Program** - for SY 2012-2013, the region has 1,037 total number of



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identified beneficiaries for Educational Assistance Program under the Comprehensive Program for Street Children, Street Families and Indigenous People especially the Sama-Badjau intended for street children in 17 LGUs. Out of 1,037, 187 or 18.03% identified beneficiaries were replaced with new beneficiaries due to the following reasons such as over age, transfer of residency, drop out from school, family has capacity to support child's education, not interested to continue education, graduated from ALS, beneficiaries under LGUs EAP and availed scholarship program from other agency.

- **Balik Probinsiya** – a total of 31 were served under Balik Probinsiya project. Of the number 11 were able to return to their families. Case summary report was endorsed to concerned DSWD Field Offices as basis for recommendation to DSWD STB to download fund for after care services.
- **Activity Centers** – a total of 27 Activity Centers are being operationalized in 16 LGUs that provide services to prevent street children to engage in street activities instead have a productive, educational and informative life. Hot meals for street children and their families were started last June 11, 2012 and will last for 30 days of provision. Educational and developmental activities such as literacy program, parent capability session, values formation, recreational and skills building are being conducted in each activity centers where street facilitators, parent leaders/volunteers are mobilized.
- **Skills Training** – a total of 80 Sama-Badjaus and Street Adults are beneficiaries of the said program. Of these, 25 Street Adults dwells in Brgy. 666 Manila, 35 Sama-Badjaus resides in Bulaong Compound Brgy Moonwalk Parañaque City, and 20 from Brgy. Maharlika Taguig City was identified to undergo trainings on soap making, throw pillow making, water lily weaving and paper bag making.

Financial assistance for the trainee will be granted during the entire training in the amount of Php 2,500.00 each for the materials and kit.

- **Sampaguita Planting Project** – Mr. Noli Garcia of Bureau of Plant and Industry conducted a study session to 28 individuals on how to use pesticide, weedicide and biological method of controlling pest. Five (5) beneficiaries of the said project were residents of Sitio Pag-asa, Brgy. Alabang, Muntinlupa City. Pay out for 34 Cash for Work beneficiaries were conducted together with staff from CSWDO of Muntinlupa City. A total of Php 118,473 was utilized.
- **BCPC Incentives for 8 LGU in Metro Manila** – a total of 37 Barangays received the amount of Php 75,000.00 BCPC Incentives with total amount of Php 2,775,000.00 allocation for the strengthening of BCPC implementation.

An advocacy campaign was conceptualized as one of the strategies of the Department to inform the general public on the Anti-Mendicancy Law. Information and educational materials such as flyers, stickers and tarpaulin streamers were distributed to 17 LGUs with the theme "Tamang Tulong and Kailangan, Hindi and Pagbibigay Limos sa Lansangan".

### ***2.12 Expanded Comprehensive Program for Street Children, Street Families and Indigenous People especially the Sama-Badjau***

- **Social Tourism Project in Luneta** - a total of 195 Park Attendants was hired for Cash for Work.
- **Deployment of Street Facilitators** - a total of 62 Street Facilitators were trained and deployed in three (3) LGUs namely Manila, Pasay City and Parañaque City.
- **Activity Centers** - additional ten (10) activity centers were open and operated as one of the strategies in response to the issue on street children in Metro Manila. Activities such as literacy program, capability building program, sports and recreation and values formation were conducted.

### ***2.13 Recovery and Reintegration Program for Trafficked Persons (RRPTP)***

For this quarter, the region thru RRPTP served a total of eighty-three (83) undocumented Overseas Filipino Workers (OFW) and one (1) client rescued from a bar. The victims were provided transportation assistance in going back to their respective families/ relatives.

Furthermore, the region thru the Community Base Service Section (CBSS) participated in a series of rescue operation initiated by International Justice Mission (IJM), National Bureau of Investigation (NBI), and Inter-Agency Committee on Anti-Trafficking (IACAT) wherein, a total of 90 victims were rescued in different bars within the region. The victims were provided the necessary interventions such as psycho-counseling, medical assistance and temporary shelter.

### ***2.14 Healing And Grief Management Approach (HAG)***

For this quarter, series of capability building of implementers to the Healing and Grief Management Approach is being conducted that includes: Training of Grief Recovery Trainers, Peer Support Groups and Grief Watch Volunteers.

Likewise, conducted its 2<sup>nd</sup> quarter linkaging and networking meetings participated by the trained focal persons and Grief Watch Volunteers from 8 LGUs in NCR.

### ***2.15 National Household Targetting System on Poverty reduction***

As of June 25, 2012, there are 56,576 HH enumerated and 100% encoded with 6,539 HH with duplication and matched on the data base. There are 381 identified as IPs, while 2,761 are non-IPs. On Expanded CCT for Homeless Families, 824 identified during mapping/validation conducted while 365 enumerated out of 824 identified homeless.

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### 3. Research

For this quarter, the Region facilitated review of five (5) research requests wherein three (3) were approved and two (2) research proposals were returned to their respective proponents for revision/completion of requirements.

#### List of Approved Research for the 2<sup>nd</sup> Quarter of CY 2012

1. Moral Recovery Program on the Social Behavior between CICAL and Sexually Exploited
2. The Influence of the Welfare Program provided by Marillac Hills to the Emotional Stability and Maternal Adjustment of Teen age Mothers
3. The Self Perception of Selected Female Juvenile Delinquent in Metro Manila in relation to their Family, Peers and Community

These researches were already conducted in the different Center/Institutions of the region and proponents are finalizing their findings prior submission to the region.

### **B. STANDARDS SETTING, LICENSING AND ACCREDITATION SERVICES**

The Standards Unit continuously perform its regulatory functions to set standards, register, accredit and provide technical assistance as well as consultative services to government, non-government organizations/people's organizations and local governments to comply with and maintain the standards of social welfare and development programs and services.

Conduct of regular orientation to SWDAs/SWAs with new application and ABSNET Cluster Meeting is being intensified to strengthen partnership specifically along monitoring of the program implementation of SWAs/SWDAs.

Service	Plan for this Quarter	Served	% of Accomplishment
<b>NGO</b>			
• Registration			
*Assessed	19	25	131%
*Registered	19	24	126%
• Licensing			
*Assessed	7	10	142%
*Licensed	7	6	85%
• Accreditation			
* DSWD C/I's	1	1	100%
* LGU's	1	2	200%
• Centers Accredited- DCC		23	

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Service	Plan for this Quarter	Served	% of Accomplishment
*ECCD Centers	25	23	92%
Accredited -DCW	25		92%
<b>Other Concerns</b>			
• Regional Solicitation Permit			
*Assessed	6	6	100%
*Issued	4	4	100%
• Duty Free Entry Requests endorsed to the Standards Bureau	ANA	1	100%
• National Fund Drives Authorized			
*endorsed	ANA	3	300%
• Accredited Service Providers			
*ECCD Service Providers	25	23	92%
*Social Workers Handling Court Related Cases	2	4	200%
*Marriage Counselors	2	1	50%

- For this quarter, a total of 25 SWDAs or 131% were assessed for Registration while 24 or 126% were issued Registration Certificate.
- Only one (1) SWDA failed to meet the minimum requirements but was provided with technical assistance on areas concerning social welfare and development standards as necessary.
- On Registration and Licensing (R/L), Out of 7 target NGOs, 10 or 142% were assessed and 6 or 85% were issued R/L.
- The four (4) SWAs whose Registration and License to Operate were held in abeyance to continuously monitored and provided technical assistance.
- On Accreditation of DSWD C/Is, one (1) or 100% of the targeted DSWD-C/I's were assessed while two (2) or 200% vis-à-vis target of one (1) LGUs were accomplished.
- On Accreditation of Day Care Centers (DCCs), 23 or 92% DCCs were assessed and issued Accreditation Certificate vis-à-vis target of 25.
- On Regional Solicitation, six (6) or 100% were assessed vis-à-vis target of six (6) while four (4) or 100% were issued Solicitation Permit. On the other hand, three (3) NGOs or 300% were endorsed to the Standards Compliance Monitoring Division to conduct National Fund Drive.

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- On the Accreditation of Service Providers:
  - Twenty three (23) or 92% ECCD Service Providers were assessed and issued Accreditation Certificate vis-à-vis target of 25;
  - One (1) or 50% Marriage Counselors from Malabon City Health Office was accredited vis-à-vis target of two (2); and
  - Four (4) or 200% Social Workers Handling Court Related Cases (SWHCRC) from Valenzuela City and Marillac Hills vis-à-vis target of two (2) were accomplished.
- It is noted that the region was not able to meet the target of 25 for DCC/DCW due to the revision of old accreditation tool. For the quarter, six (6) LGUs namely Pasay City, Caloocan City, Makati City, Las Piñas City, Malabon City and Municipality of Pateros conducted orientation on Administrative Order (AO) No. 15 series of 2011, otherwise known as the new “Guidelines for the Accreditation of DCCs and DCWs” in their respective area. Likewise, target of 2 for the Marriage Counselors (MC) due to lack of required training hours by the Social Worker.

### C. SUPPORT, SERVICES AND TECHNICAL ASSISTANCE TO INTERMEDIARIES

To ensure that the different SWD programs and services are effectively and efficiently implemented by the intermediaries, the Region, through its Units regularly and continuously conducts activities that will provide opportunity to enhance the capacities and knowledge of our intermediaries as well as resource augmentation.

Moreover, this serves as a venue in addressing the issues and concerns raised by our partner agencies and providing necessary recommendations thereof as well as to strengthen the delivery of services to beneficiaries.

#### **Trainings/Orientation/Seminars/Meeting for Intermediaries:**

For 2nd quarter, the Capability Building Section conducted the following trainings/orientations/seminars/meetings for intermediaries:

Name of Orientation/ Training	LGU	NGO	NG A	PO	STAF F	Total
<b>SWD-Policy and Development</b>						
<b>Standards Development</b>						
<b>Direct Service Delivery/Transfer of Technology</b>						
1. Grief Recovery Training and Certification	14	5			9	28
2. Grief Recovery Training on the Healing and Grief Management for Bereaved Mothers and their Family Members	16	1		8	7	32
3. Grief Recovery Training on the Healing and Grief Management for the Bereaved Mothers and their Family Members (Peer Support)	12	1		1	7	21

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4. Training Workshop on Human Rights, Children's Rights, and Child Rights Programming with Duty Bearers					2	2
5. Workshop on Targeted Selection					2	2
6. Training Workshop on Standardizing the Training Manual of Pantawid Pamilyang Pilipino Program					4	4
7. Basic Training Course for the New Instructional Managers of the Balik Paaralan para sa Out of School Adults Program for the Alternative Learning System					3	3
8. Training for Houseparents, Caregivers and Child Workers of Child Caring Agencies in Luzon					1	1
9. Roll Out Training on Enhanced Family Development Sessions (FDS) Module for Set 5					37	37
10. Skills Enhancement of Activity Therapist in Planning, Organizing, and Implementing Therapeutic Activities for DSWD residential centers and institutions					7	7
11. Roll Out Training of Implementers on Social Welfare Indicator as Tool in Case Management (North Cluster)					36	36
12. Roll Out Training of Implementers on Social Welfare Indicator as Tool in Case Management (East and South)					74	74
13. Training on Production Management and Strategic Marketing/Program Implementation and Skills Enhancement					19	19
14. Roll Out Training on the Enhanced Family Development Sessions (FDS) Module (Cluster 3 Akbayan)				16	10	26
15. Roll-Out Training on the Use of the Enhanced Family Development Sessions Module Cluster 3 (Akbayan)				10	23	33
16. Roll-Out Training on the Use of the Enhanced Family Development Sessions Module Cluster 3 (iHelp)				76	10	86
17. Roll-Out Training on the Use of the Enhanced Family Development Sessions				92	11	103

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Module Cluster 3 (iHelp)						
18. Roll-Out of Capability Building of Pantawid Pamilya Parent Leaders Set 5				92		92
<b>Organizational Development</b>						
1. Orientation on MSSM					21	21
2. Orientation on Behavior Management Techniques for Verbally/Physically Assaultive Clients/Case Management					26	26
3. Program Implementation Review (PIR) of RSW					18	18
4. SWD Forum Committee Meeting					8	8
5. SWAD South Cluster-General Staff Cluster Meeting	9				51	60
<b>Networking and Partnership</b>						
1. Consultation on the Implementation of Family Welfare and Development Programs and Services	15				4	19
2. 2nd Quarter Regional Committee on Disability Affairs (RCDA) Meeting	19	1		3		23
3. Youth National Service Recruitment and hiring re:PYAP Mobilization				18		18
4. SWDL-Net Regular Meeting	1	5	9		8	23
<b>Advocacy in Behalf of Vulnerable Sector</b>						
1. Rights Holders Congress and Convergence Caravan	39		36	13		88
<b>Total</b>	<b>125</b>	<b>13</b>	<b>45</b>	<b>329</b>	<b>398</b>	<b>910</b>

For the reported quarter, twenty (20) trainings or 100% against its target was conducted. A total of 910 participants were able to attend the trainings/orientations, out of the total participants, 5% or 45 are from other Government Agency, 13 or 1% are from Non Government Offices, while 14% or 125 are from Local Government Units and lastly 329 or 36% are form Peoples Organization. The training focused on capability building of partner agencies based on their training needs inventory and updates on the new programs and projects of the Department.

### LIVELIHOOD (SEA-K)

#### Organized SEA-K Level I:

TARGET - 2012	ACCOMPLISHMENT
• 35 SKAs - 498	Organized 17 SKAs & 1 SKI with 291 family beneficiaries. in

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Pantawid Beneficiaries	Pamilya	6 LGUs <ul style="list-style-type: none"> <li>• Caloocan - Brgy. 176 - 3 SKAs -60 family beneficiaries</li> <li>• Navotas - San Roque &amp; Tangos -4 SKAs - 60 family beneficiaries</li> <li>• Pasig - Manggahan, Kalawaan - 4 SKAs - 55 family beneficiaries</li> <li>• Marikina - Parang - 1 SKA - 20 family beneficiaries.</li> <li>• Taguig - Sta. Ana - 1 SKA - 25 family beneficiaries.</li> <li>• Manila - Brgy. 649 &amp; 613 - 4 SKAs &amp; 1 SKI - 71 family beneficiaries.</li> </ul>
Total - 35 SKAs - 498 Pantawid Beneficiaries	Pamilya	Total - 17 SKAs & 1 SKI - 291 family beneficiaries . Pantawid Pamilya - 15 SKAs/SKGs - 250 beneficiaries. NonPantawid - 2 SKAs & 1 SKI - 41 beneficiaries

For the 2<sup>nd</sup> quarter of 2012, the Region was able to organized 17 SKAs & 1 SKI in 6 LGUs namely Caloocan, Navotas, Pasig, Marikina, Taguig & Manila with a total amount of Php 1,722,000.00 capital assistance provided to 291 family beneficiaries. Fifteen (15) SKAs from Caloocan, Navotas, Pasig, Taguig & Manila are Pantawid Pamilya with 250 family beneficiaries while two (2) SKAs & 1 SKI from Pasig, Manila & Marikina are Non-Pantawid with 41 beneficiaries.

Breakdown of 17 organized SKAs/SKGs/SKIs from 6 LGUs are as follows:

LGU	Served (Association)			Served (Beneficiaries)		Capital Assistance Provided	Fund Source
	SEA-K Association/ Group (SKA/SKG)	SEA-K Individual (SKI)	No. of Bens.	Pantawid	Non-Pantawid		
Caloocan	3		60	60		460,500.00	DSWD
Manila	4	1	71	70	1	320,000.00	DSWD
Marikina	1		20		20	100,000.00	DSWD
Navotas	4		60	60		310,000.00	DSWD
Pasig	4		55	35	20	398,500.00	DSWD
Taguig	1		25	25		136,000.00	DSWD
<b>Total</b>	<b>17</b>	<b>1</b>	<b>291</b>	<b>250</b>	<b>41</b>	<b>1,722,000.00</b>	



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For the special implementation of SEA-K Program with the Legislators of the House of Representatives, a total of Php 5,950,000.00 was allocated to 8 Legislators namely Cong. Gonzales of Mandaluyong, Cong. Romulo of Pasig, Cong. Binay of Makati, Cong. Gunigundo of Valenzuela, Cong. Banal of Quezon City, Cong. Quimbo of Marikina, Cong. Ocampo of Manila and Cong. Tugna of CIBAC party list. To date, the region was able to organize 14 groups/associations with total amount of capital assistance of Php 1,770,000.00 provided to 269 non-pantawid beneficiaries.

Below is the Status of Implementation of SEA-K Program in Coordination w/ the Legislators of the House of Representative:

Legislators	Dist.	Amount Allocated	LGU	No. of SKAs/SKs	No. of Bens	Amount Provided	Balance	Remarks
1. Neptali M. Gonzales	Lone	1,500,000.00	Mandaluyong	3	55	393,000.00	1,107,000.00	Non-Pantawid
2. Roman T. Romulo	Lone	750,000.00	Pasig	2	62	561,000.00	189,000.00	Non-Pantawid
3. Mar-len Abigail S. Binay	2nd	750,000.00	Makati				750,000.00	Coordination meeting with office of Cong. Binay
4. Magtanggol T. Gunigundo	2nd	750,000.00	Valenzuela	1	15	131,000.00	619,000.00	Non-Pantawid
5. Jorge "Bolet" Banal	3rd	750,000.00	Quezon City				750,000.00	Identification of potential beneficiaries
6. Romero Federico S. Quimbo	2nd	750,000.00	Marikina	8	137	685,000.00	65,000.00	Non-Pantawid
7. Rosenda Ann Ocampo	6 <sup>th</sup>	500,000.00	Manila				500,000.00	Conduct SEA K Orienta

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								tion May 4, 2012
8.Sherwin N. Tugna (CIBAC Party List)		200,000.00	Caloocan/ Manila				200,000.00	Identifi cation of potenti al benefici aries
<b>Total</b>		<b>5,950,000.00</b>		<b>14</b>	<b>269</b>	<b>1,770,000.00</b>	<b>4,180,000.00</b>	

### **STATUS OF IMPLEMENTATION:**

➤ Total Program Reach Out (1994 - Present)

LGU	Served				Total Family Beneficiaries Served	Fund Source		
	SEA-K Association (SKAs)	SEA-K Group (SKGs)	SEA-K Individual (SKIs)	Total Served		DSWD	Other Fund Source	Total Capital Assistance Provided
17	837			837	20,663	92,928,155.23	3,406,450.00	96,334,605.23
		142		142	1,932	7,601,767.80	1,236,700.00	8,838,467.80
			155	155	155	656,050.00	45,000.00	701,050.00
<b>Total</b>	<b>837</b>	<b>142</b>	<b>155</b>	<b>1,134</b>	<b>22,750</b>	<b>101,185,973.03</b>	<b>4,688,150.00</b>	<b>105,874,123.03</b>

From year 1994 to present, the Region was able to organize 1,134 SEA-K associations/groups/individuals and provided capital assistance benefiting to 22,750 families amounting to One Hundred Five Million Eight Hundred Seventy Four Thousand One Five Hundred Twenty Three and 03/100 Pesos (Php 105,874,123.03).

Out of 1,134 organized, a total of 1070 were DSWD funded amounting to One Hundred One Million One Hundred Eighty Five Thousand Nine Hundred Seventy Three and 03/100 Pesos (Php 101,185,973.03) with breakdown as follows:

- SKAs - 814
- SKGs -122
- SKIs - 134

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While the remaining 64 were funded by other fund source which amounts to Php. Four Million Six Hundred Eighty Eight Thousand One Hundred Fifty Pesos (Php 4,688,150.00) with the following breakdown and benefited by 912 families.

- SKAs - 23
- SKGs - 20
- SKIs - 21

### STATUS OF OPERATION:

Total No. of SKAs/SKGs/SKIs	Total No. of Active Cases	Total No. of Inactive Cases
1070	415	655

To date, the region was able to organize 1070 SEA-K Projects with 415 active SKAs or equivalent to 39% of the total organized and 655 inactive SKAs or equivalent to 61% due to the following reasons:

- Ten (10) SKAs with family beneficiaries from Valenzuela , Makati and Taguig were affected by the relocation/transfer of communities due to expansion/improvement of the North and South Railroad.
- Inadequate provision of LGU counterpart in the social aspect of the SEA-K Associations/members specifically on the social preparation process such as values formation, self-awareness, leadership training and other related activities to enhance the cohesiveness of the association.
- One Hundred Thirty Nine (139) SKAs which were organized and funded under General Agreement on Tariff and Trade (GATT) and Lingap Para sa Mahihirap (LPM) could no longer be found. Identified beneficiaries funded under LPM were all recommended by the office of the Congressman and they did not undergo with the social preparation process.
- Five Hundred Six (506) SKAs were no longer operational because capital was used for the basic needs of the family.

Out of 655 inactive SKAs , 447 or 68% SKAs are for closure while 208 SKAs or 32 % are for rehabilitation. The 208 for rehab SKAs are willing to be reactivated and members of the SKAs with arrears have agreed to pay their long overdue accounts. Out of 447 inactive cases, 182 cases were assessed and validated by the PDOs together with LGU counterpart and were recommended for closure with terminal report . PDOs & LGU counterparts are continuously assessing and validating the remaining 265 cases.

### ROLLBACK REPAYMENT:

Capital Assistance Provided	Total Amount Due	Total Amount Paid	Arrears	Actual RR	RR previous month	RR target	Actual Amount Collected for this Month	Actual Amount Collected for the previous month

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101,185,973.03	85,311,585.53	64,720,336.28	20,591,249.25	76%	76%	80%	976,187.50	1,142,524.00
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- An equivalent of 76% rollback repayment was reached by SEA-K for this month vis-à-vis a target of 80% collection. Hereunder are the following action plan in order to achieve 80% monthly rollback collection.
  - Meet with our local counterparts to discuss the status of SEA-K Associations and come up with a collaborative plan to improve/enhance collection of rollback.
  - PDOs together with local counterparts assessed and validated 182 old inactive cases and recommended closure of the same.
- Actual rollback collection amounts to Php 976,187.50 which is Php 166,336.50 lower than the previous collection amounting to Php 1,142,524.00. Decrease in the collection was due to mobilization of PDOs, City Links & LGU counterpart in the conduct of roll out training of CDED to the officers of the SEA associations.

### SEA K Level II (Kabayan)

- Total Program Reach Out (2002 - Present)

LGU	No. of Kabayans	No. of Family Beneficiaries Served	Total Capital Assistance Provided
Caloocan	10	717	14,922,300.00
Mandaluyong	1	30	377,600.00
Pasig	1	30	310,000.00
Quezon City	1	30	276,000.00
Valenzuela	2	86	2,072,000.00
<b>Total</b>	<b>15</b>	<b>893</b>	<b>17,958,400.00</b>

- The region was able to organize 15 SEA Kabayans in 5 LGUs with 893 family beneficiaries provided with Seventeen Million Nine Hundred Fifty Eight Thousand Four Hundred Pesos Only (P 17,958,400.00) capital assistance. The SEA K Level II or SEA Kabayan is the merging of 2 to 5 successful SEA K groups/associations.

### Rollback Repayment:

No. of SEA Caseload Inventory	No. of Beneficiaries	Amount of Capital Assistance	Amount Due	Amount Paid	Target on RR	Actual RR
13 SEA-Kabayan	790	14,623,400.00	4,434,053.33	3,770,414.33	80%	85%

- A rollback rate of 85% was reached under SEA-K Level II as against 80% regional target. This was attributed to the active participation of SEA-K members who were able

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to pay their obligations on time and the support of LGU workers in the following cities of Caloocan, Mandaluyong, Valenzuela, Quezon and Pasig City in the implementation of SEA K Program.

### **Disaster Relief Augmentation**

The Disaster Response Unit of the Region has responds timely and continuously provides augmentation to intermediaries during disaster occurrences:

	# of Fire Incidents/ Other Disaster occurrence	Affected families/Individuals	Injured / casualty	# of Damaged Structures (Residential/Commercial)	Augmentation Support to LGUs	Augmentation Support thru Legislators	Augmentation Support to NGOs
2 <sup>nd</sup> Quarter	62 fire occurrences	5,536 families / 23,114 individuals	--	--	989,160.00	1,086,060.00	74,10.00

- The data above shows that there were sixty two (62) disaster occurrences occurred during the 2nd quarter of the year which affected the 5,536 Families /23,114 Individuals affecting sixteen Local Government Units (except Marikina).
- Family Packs of assorted foodstuff and blankets were provided to the victims of disaster amounting to Php2, 149,320.00 Augmentation support was provided by the Region thru Legislators, the Local Government Units, City/Municipal Social Welfare Offices and Non- Government Organizations.
- Provision of Cash/Food for Work to five (5) LGUs namely Pasig, Mandaluyong, Parañaque, Muntinlupa and City of Manila with a total of 1,473 beneficiaries amounting to Php2, 498,310.00.

### ***Priority Development Assistance Fund (PDAF)***

#### **a. Fund Transfer/Releases:**

For the second quarter, a total of Php18, 002,000.00 was sub-allotted to the Field Office. Out of this amount, Php17, 747,000.006 or 98.58% utilized is lodged for the utilization of Crisis Intervention Unit and the 1.42% or Php255.000.00 of the sub-allotted fund is not yet supported with documents for Obligations.

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For **fund transfer**, the Region has received eleven (11) liquidation reports from NGOs with transfer of funds charge to PDAF various legislators with a total amount Php31,484,000.00.

### b. Project Proposals Reviewed and Assessed

For this quarter, the Region thru PDAF Unit reviewed and assessed a total of twenty five (25) project proposals in support for the utilization of PDAF amounting to Php46, 288,005.00.

### c. Strengthening Partnership with Partners

The Region is continuously providing technical assistance to intermediaries, NGOs, POs, LGUs, Offices of Legislator-Congressional District Representative, Party-List Representative and Senators with fund allocation on social welfare programs and services for implementation in the region along with enforcement of guidelines.

## D. DIRECT SERVICES TO COMMUNITY-BASED CLIENTS

### Community Based Services

The Region continuously caters to children, women and men in difficult circumstances (CEDC, WEDC/MEDC) and persons with HIV/AIDS (PHAs) thru counseling, provision of psychological, psychiatric, legal/consultation, transportation and financial assistance.

Listed below are the categories of cases served for this quarter:

CEDC	Cases Served for the 2 <sup>nd</sup> Quarter, 2012		Total
	Male	Female	
Abandoned	0	0	0
Neglected	0	0	0
Rape	0	6	6
Incest	0	0	0
Acts of Lasciviousness	0	0	0
Physical Abuse	3	2	5
Psychological Abuse	0	0	0
Victims of Trafficking	0	0	0
Victims of Illegal Recruitment	0	0	0
Victims of Prostitution	0	0	0
Victims of Pedophilia	0	0	0
Child Labor	0	1	1
CICL	0	0	0
Others Cases (walk-in/ referred clients)	0	0	0
<b>Total</b>	<b>3</b>	<b>9</b>	<b>12</b>

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Among the cases served under CEDC, rape has the highest number of cases served with a total of 6 or 50% of the total cases or the 2<sup>nd</sup> quarter of 2012, followed by Physical abuse with 5 or 41.6% cases served and lastly child labor with only 1 or 8.3% of the cases served.

WEDC/MEDC	Cases Served for the 2 <sup>nd</sup> Quarter, 2012		Total
	Male	Female	
Rape	0	0	0
Incest	0	0	0
Acts of Lasciviousness	0	0	0
Physical Abuse	0	0	0
Victims of Trafficking	11	31	42
Victims of Illegal Recruitment	0	0	0
Victims of Prostitution	0	0	0
Victims of Pornography	0	0	0
PLHIV	48	2	50
Others Cases (walk-in/ referred clients)	0	4	4
<b>Total</b>	<b>59</b>	<b>37</b>	<b>96</b>

Among the cases served under WEDC/ MEDC, cases of Persons living with HIV (PLHIV) has the most number of cases being served with a total of 50 or 52.1% followed by Victims of Trafficking with 42 or 43.75% and Other Cases with 4 or 4.2%. These are walk-in and/or referred clients from other government offices and concerned groups/ individuals that requested for counseling, conduct of Parental Capability Assessment (PCA), referrals for medical and transportation assistance, temporary shelter, custody and after care.

### Services for Communities in Crisis

This 2<sup>nd</sup> Quarter 2012, the Region has served the following clients:

Category of Cases	Number of clients served
FHONA	9,470
CNSP	122
CICL	1
WEDC	0
PWD	1
Senior Citizen	417
Disaster Victims	0
Deportees	0
Strandees	2
Victims of Human Trafficking / Illegal Recruitment	0
Others	0
<b>Total</b>	<b>10, 013</b>

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10,013 clients both from regular/ walk-in and referred by legislators through their Priority Development Assistance Fund (PDAF). Among the cases served, Family Heads and Other Needy Adults (FHONA) has the highest number with 9,470 or 95.6% followed by the Senior Citizen with 417 or 4.16% and CNSP with 122 or 12.18% of the total number of clients served.

For this quarter, a total of Php 7,464,284.51 budget was utilized under Direct Released Funds (DRF).

### **Adoption Resource and Referral Unit**

For this quarter, the region thru Adoption Resource and Referral Section (ARRS) served a total of 379 cases of which 25 or 6.6% are new cases and 354 or 93.4% are carry-over cases. Of these, 13 were assessed and endorsed to ICAB, 13 were issued certification declaring the child to be legally available for adoption, 2 children with adoption decree, 132 were provided concrete information on adoption/ foster care program/ pre-adoption counseling and 180 children were placed thru alternative parental care while the remaining 39 are still for assessment and recommendation.

Furthermore, Aruga at Kalinga sa mga Bata sa Barangay is continuously implemented in which 5 children placed to 5 foster families with subsidy, while 49 children were placed for a foster care to 49 foster families without subsidy.

### **Minors Traveling Abroad**

For this quarter, Travel Clearance Unit (TCU) has served a total of 3,375 clients applying for travel clearance permit wherein 1,566 or 46.4% are male and 1,809 or 53.6% are female. The three (3) most common reasons for travel are vacation/ tourist, visiting parents/ relatives and Petitioned/ Joining Parents abroad and the top three (3) country destinations are Singapore, Hongkong, China and USA. A Total amount of One Million Twenty Nine Thousand Pesos (Php 1,029,000.00) was raised for the reporting period.

Further, to disseminate information as to the purpose of requiring travel clearance and the necessary requirements needed, advocacy efforts were conducted by the region through Travel Clearance Section among these are the conduct of Orientation on Administrative Order No. 2 series of 2006 also known as the "Guidelines for Minors Traveling Abroad" to the Manila-Local Council for the Protection of Children (LCPC) representatives on March 16, 2012 at the Manila City Hall and graced phone interviews through DZMM-Radyo Patrol and DZBB on March 1 and March 7, 2012 respectively. The said interviews focused mainly on the purpose of TC issuance and the documentary requirements as stipulated on AO No. 2 series of 2006 guidelines.

### **Social Pension**

For this quarter, the Field Office (FO) has served a total of 5,103 or 94.17% indigent senior citizen as against the target of 5,419 approved beneficiaries. This was achieved through continuous cooperation and coordination of FO to LGUs who wants to serve their pensioners. Identification of most accessible venue for the pay-out and provision of vehicles that serve as a



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service of the beneficiaries can also consider as a contributing factor for the high accomplishment rate of the project.

To date, a total of Php 7, 654,500.00 or 94.17% of the total budget allocation were utilized as against the Php 8,128,500.00 total budget allocation.

### **Supplementary Feeding Program for Day Care Children**

A total of 143,067 or 100.04% day care children out of 143,002 targeted children were served for the Supplementary Feeding Program.

Of the 17 LGUs, there were twelve (12) LGUs who already completed the 120 days supplementary feeding program these are the following: Makati, Mandaluyong, Malabon, Marikina, Muntinlupa, Parañaque, Pasig, San Juan, Quezon City, Taguig, Valenzuela and Las Piñas City. While the remaining five (5) LGUs are continuously implementing the said program are Caloocan, Pateros, Manila, Pasay and Navotas. Target completion of the program will be on August 31, 2012.

Likewise, a total of 2,400 or 100% targeted community based children were served through the on-going Special Feeding Programs from eight (8) legislators namely: Cong. Banal of 3<sup>rd</sup> District of Quezon City, Cong. Tugna of CIBAC party list, Cong Romulo of Pasig City, Cong Ocampo of 6<sup>th</sup> District of Manila, Cong. Binay-Campos of 2<sup>nd</sup> District of Makati, Cong. Gunigundo of 2<sup>nd</sup> District of Valenzuela, Cong. Quimbo of 2<sup>nd</sup> District of Marikina, and Cong. Gonzales of Mandaluyong City.

To date, a total of 105,576,337.10 or 48.06% of the allocated budget for the regular SFP were utilized as against the total allocated amount of P 219,663,000.00.

### **E. DIRECT SERVICES TO CENTER-BASED CLIENTS**

#### **ELSIE GACHES VILLAGE (EGV)**

As of this quarter, Elsie Gaches Village has served a total of 616 clients with 99.5 % vis a vis its annual target of 619. Out of the 616 clients served, three (3 )are new cases served for the 2<sup>nd</sup> quarter categorized as mentally challenge (2), and with down syndrome (1). A total of 9 clients were discharged with breakdown as follows: reintegrated with family/relatives (3); transferred to other institutions (2) and mortality due to severe ailments (4).

#### **JOSE FABELLA CENTER (JFC)**

Jose Fabella Center was able to serve 1,517 clients as of this quarter with 37% accomplishment rate against its annual target of 4,000. From the 1,517 clients served, 541 are new cases served for the 2<sup>nd</sup> quarter. As to sector disaggregation, majority of the cases served are adults (374), followed by children (109), and PWDs/OPS (58). Further, among these clients served, 330 are vagrants, 171 are transients while 40 are mendicants. A total of 600 discharged clients were recorded during the quarter with breakdown as follows: reintegrated to family/relatives (589), LWP (11).

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### RECEPTION AND STUDY CENTER FOR CHILDREN (RSCC)

RSCC has served a total of 91 clients as of this quarter equivalent to 70% of its annual target of 130. From the 91 clients, 10 are new cases served for the 2<sup>nd</sup> quarter which include those who were abandoned (6) and neglected (4). A total of 13 clients cases were discharged, 11 were placed through foster/family care, 1 was reintegrated with family/relatives while 1 was transferred to other institution.

### SANCTUARY CENTER (SC)

Sanctuary Center has served a total of 189 clients as of this quarter which is 105% of its annual target of 180. Out of the 189 clients served, 23 are new cases served for the 2<sup>nd</sup> quarter, all were improved mental patients. Out of the clients served for the quarter, 20 clients (9 new and 11 carry over cases) were discharged wherein 12 were reintegrated to families/relatives, 4 were transferred to other institutions, 3 were job placed while 1 Left without permission (LWP).

### HAVEN FOR WOMEN (HW)

Haven for Children was able to serve 206 clients as of this quarter equivalent to 68.66% accomplishment rate against its 300 annual plan. From the 206 clients served, 38 are newly admitted clients for the 2<sup>nd</sup> quarter which includes those who were victims of involuntary prostitution (11), repatriates (9), women in emergency situation (16), and sexually abused (2). A total of 24 clients were discharge during this period through reintegration to their families/relatives.

### MARILLAC HILLS (MH)

Marillac Hills has served 304 clients as of this quarter or 91.5 % of its 332 annual target for CY 2012. For the quarter alone, they were able to serve 66 new cases with the following breakdown: Sexually Abused (8), Victims of cyber/pornography (1), CICL (7), Victims of trafficking (48), dependents (2). A total of 56 clients were discharged for this quarter (19 new cases and 37 carry over cases), wherein 50 were returned to their families/relatives, while 6 were transferred to other institutions.

### REHABILITATION SHELTERED WORKSHOP (RSW)

As of this quarter, RSW has served 74 clients which is equivalent to 49.33 against its annual target of 150. Out of the 74 clients served, 2 are new cases, 1 orthopedically handicapped and 1 visually impaired while 72 are carry over cases.

### NAYON NG KABATAAN (NK)

The Center was able to serve 231 clients as of this quarter or 85 % of the annual target of 270.. Among the clients served, 76 clients are newly-admitted for the 2<sup>nd</sup> quarter. Categories of new cases admitted are neglected (72), and physically abused/maltreated (4). For this quarter, a total of 64 clients were discharged (25 new cases and 64 carry over cases) through reintegration with their families/relatives (31), homewage placement (6) leave without permission (17), transferred to other institution (5) and independent living (5).

### NATIONAL VOCATIONAL AND REHABILITATION CENTER (NVRC)

NVRC has served 169 clients or 101% of its annual target of 167. Out of the 169 clients served, 18 are new cases served for the quarter composed of orthopedically impaired (3), hearing/speech impaired (7), visually impaired (7) and CP/SC/dwarfism (1).

### HAVEN FOR CHILDREN (HC)

Haven for Children was able to serve 148 clients as of this quarter or 84% of its 175 annual target. There were 16 newly admitted clients for the 2nd quarter, all of them are categorized as street children while 132 are carry over cases. A total of 17 clients were discharged through reintegration to families/relatives (15), wage placement (1) and LWP (1).

### F. INSTITUTIONAL STRENGTHENING

For 2<sup>nd</sup> quarter of CY 2012, the Region has conducted 17 or 133% trainings vis a vis target of 20 trainings for internal staff. This can be attributed to the availability of Resource Persons and AFI Funds. A total of 262 or 66% participants attended the training as against the target of 398 target participants. The said trainings were conducted based on the identified Training Needs Inventory of the staff. These are as follows:

- Training on Records Management
- Training on SWI Administration
- Grief Recovery Training and Certification
- Grief Recovery Training on the Healing and Grief Management for Bereaved Mothers and their Family Members
- Grief Recovery Training on the Healing and Grief Management for Bereaved Mothers and their Family Members (Peer Support)
- Training Workshop on Human Rights, Children's Rights and Child Rights Programming with Duty Bearers
- Training Workshop on Standardizing the Training Manual of Pantawid Pamilyang Pilipino Program
- Basic Training Course for the New Instructional Managers of the Balik Paaralan para sa Out of School adults Program for the Alternative Learning System
- Training for Houseparent, Caregivers and Child workers of Child Caring Agencies in Luzon
- Roll Out Training on Enhanced Family Development Sessions (FDS) Module for Set 5
- Roll Out Training of Implementers on Social welfare Indicator as Tool in Case Management (North Cluster)
- Roll Out Training of Implementers on Social welfare Indicator as Tool in Case Management (East and South)
- Training on Production Management and strategic Marketing/Program Implementation and Skills Enhancement
- Roll Out Training on the Use of the Enhanced Family Development Sessions Module Cluster 3 (Aklayan)
- Roll Out Training on the Use of the Enhanced Family Development Sessions Module Cluster 3 (iHelp)
- Skills Enhancement of Activity Therapist in Planning, Organizing and Implementing Therapeutic Activities for DSWD Residential Centers and Institutions

Further, there are a total of 262 or 66% vis a vis 398 staff were able to achieve a minimum of 24 hours training required per year as per Civil Service Rule.

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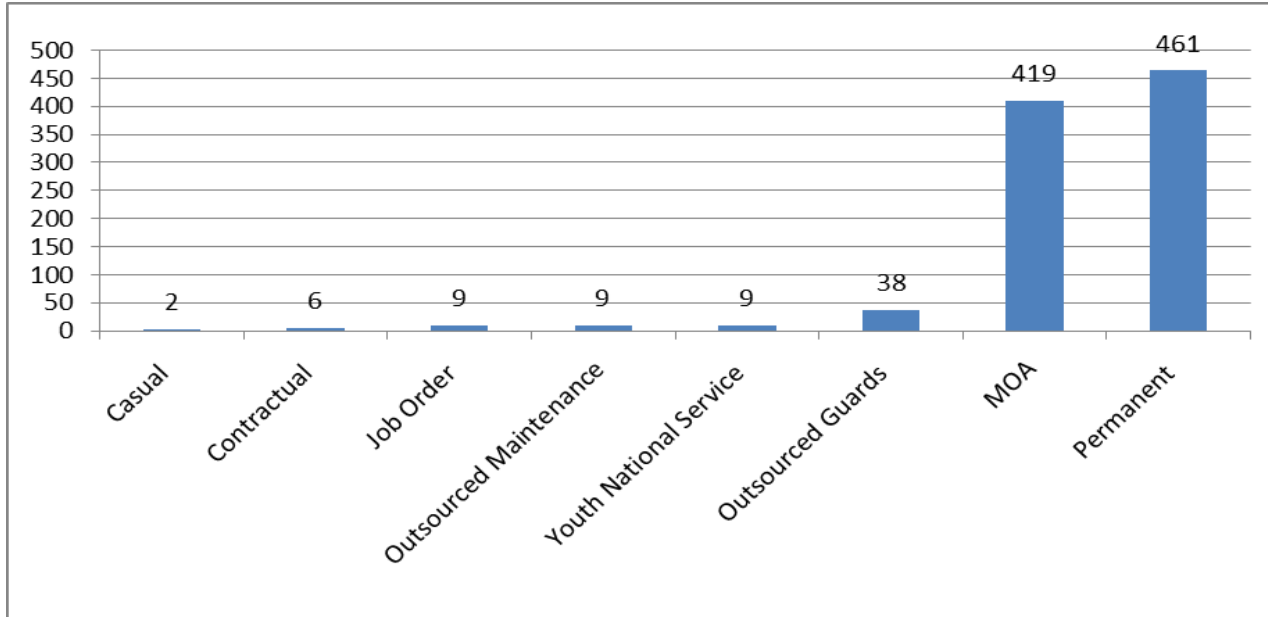
### Organizational Meetings

<b>Organizational Meeting</b>	<b>Frequency of the Meeting</b>	<b>Number of Meetings Conducted/Highlights of the Meeting</b>
Regional Management Development Committee (RMDC)	Monthly	Two (2) meetings were conducted in the reporting period; issues and concerns of Centers/Institutions/Divisions were discussed as well as it served as a venue to discuss the new programs and services of the Region particularly the Big tickets.
Management Committee Meeting (ManCom)	Monthly	Two (2) meeting was conducted. Focused of discussions are on the developments of the programs/activities/projects of the Region and Issues and Concerns Concerning the Internal Management of the Department.
Regional General Assembly (RGA)	Quarterly	One (1) meeting conducted last April 12, 2012, wherein the following issues and concerns were discussed: <ul style="list-style-type: none"> <li>- Proposed Re-clustering Plan of DSWD Organization based in Central Office</li> <li>- Prioritization of Regular Staff preferably Social Worker to render EOD instead of MOA staff</li> <li>- Proper Decorum and Behavior of Staff in Dealing with Clients</li> <li>- Membership of MOA Staff to Philhealth to avail of Health Card.</li> <li>- Prioritization of training for drivers</li> <li>- SWEAP Resolution 12-001, penalizing SWEAP members who are not participating SWEAP initiated organization activity</li> </ul>

### Regional Committee Meetings

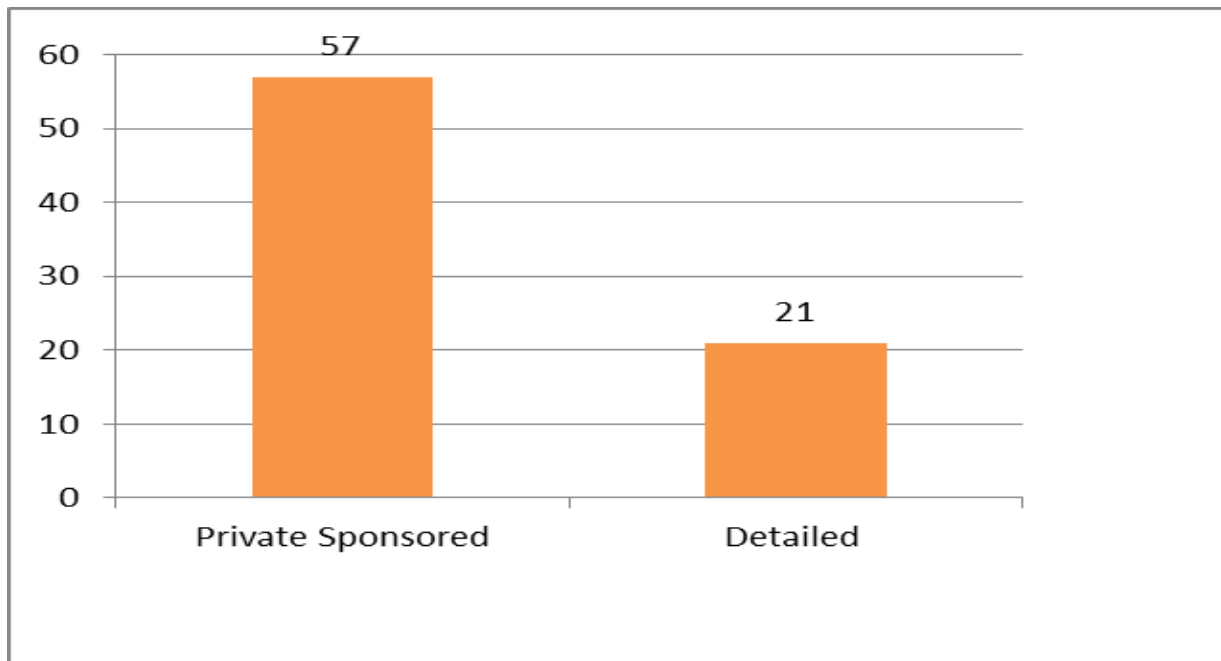
<b>Committee Meeting</b>	<b>Frequency of Meetings</b>	<b>Accomplishments</b>
Promotion and Selection Board	As need Arises	Conducted nine (9) meetings and interviewed six hundred seventeen (617) applicants and deliberated different positions for regular and MOA vacant positions.

## Staff Complement:



For the reporting period, the Region has a total number of 1,031 staff wherein 461 or 45% holding a regular position detailed in different C/I/Us followed by 419 or 41% are MOA, 38 or 3% are purchase services (security guards), 9 or 0.8% from NYSR, 9 or 0.8% are Job Order, 9 or 0.8% are outsourced maintenance, 0.5% or 6 for Contractual and 0.1% or 2 for Casual status.

Meantime, to complete the staff requirement of the Region, a total of one hundred ninety three (193) vacant positions still to be filled up: thirty five (35) regular positions, one hundred fifty seven (157) MOA and one (1) casual.



To augment the manpower of the Region, a total of seventy eight (78) staff was also detailed at the Region. Costs of Service of these employees were being funded by private sponsors and agency for detailed teachers from Department of Education.

### **Character Building Program for Employees**

The region is continuously implementing the Character Building Program for the employees. For the quarter, the following character qualities were discussed during meetings, general assemblies and flag ceremonies. The following are the featured character every month.

- April - Faith vs. Presumption
- May - Flexibility vs. Resistance
- June - Initiative vs. Idleness

### **Wellness Break Program**

A summer Sports fest was held last May 16-18, 2012, which was participated by all Field Office staff. The activity has promoted the importance of becoming physically fit, provide venue to deal with stress and develop camaraderie among employees.

A Lecture on Dengue was conducted last June 18, 2012, wherein twenty five (25) participants from different C/I/Us were provided the right and important information about the said illness.

Aerobic Session which was started last March 23, 2012 is continuously conducted at the Field Office every Friday at 5:00pm and regularly participated by 27 FO staff. Staff weighed upon the first conduct of the activity as the baseline data to measure impact of the program among other health indicators.

## On Career Development and Management

Apart from the implementation of wellness break program for employees the following activities for career development were also conducted for 2<sup>nd</sup> quarter of 2012:

- The region has recommended four (4) internal staff for Baccalaureate and Masters Degree under Local Study Grant-Completion of Education for Non-Scholar.
- Under the Foreign Scholarship, two (2) staff were selected, one (1) for Public Management and Policy Analysis Program and one (1) for Intellectual Disability in Community Activity. The Former is in the process of completing documentary requirements while the latter is already attending training in Japan.
- A special class on Masters Degree in Government Management - Executive Special Program under the joint Memorandum of Agreement (MOA) of DSWD-NCR and Pamantasan ng Lungsod ng Maynila Graduate School of Management was started on March 12, 2012 every Saturday from 8:00am to 7:00pm at its venue at Karunungan Conference Room. A total of fifteen (15) internal staff and five (5) from other agencies such as DILG, DPWH and TESDA enrolled the said class and now they are on their fourth (4<sup>th</sup>) and last subject for the first semester.

## 5S Implementation

The different centers/institutions/divisions/ units have been actively implementing 5S thru the following efforts:

- Waste segregation from biodegradable and non-biodegradable for C/Is
- Recycling of waste materials
- Maintenance of cleanliness and orderliness of all facilities and surroundings
- Proper filing and labeling of documents for easy reference and retrieval
- Medicines and Medical/Dental Supplies were properly and orderly kept

## Resource Generation

### *Memorandum of Agreement with Hospitals*

Through the region's intensified efforts to generate resources, we were able to avail discounts in monetized amount of **Php57, 475 from** hospitals where DSWD-NCR has Memorandum of Agreement (MOA) benefiting a total of 106 clients from Haven for Children, Haven for Women, Nayon ng Kabataan and Jose Fabella Center.

Names of Hospital/ Funeral Parlors/Shipping Lines	Services Availed	Number of Persons Served	Amount of Discount/s Granted
<i>Hospital</i>			

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Names of Hospital/ Funeral Parlors/Shipping Lines	Services Aailed	Number of Persons Served	Amount of Discount/s Granted
- Ayala Alabang Health Center	-Immunization of clients	22	Php11,000.00
- Fabella Memorial Hospital	-Pre-natal check-up/maternal delivery	5	Php15,000.00
-National Center for Mental Health	- Psychiatric check-up and treatment	23	Php917,000.00
- Philippine Gen. Hosp.-Child Psychiatric Dept. and Cardio Dept.	- Psychiatric check-up	2	Php700.00
- Mandaluyong City Medical Center	- Discount on laboratory, consultation/Psychiatric check-up/ Surgery	25	Php7,400.00
- Rizal Medical Center	- Discount on laboratory	25	Php5,175
- Welfareville Health center	- Consultation	2	Php500.00
- National Center for Mental Health		2	Php700.00
<b>Total</b>		<b>106</b>	<b>Php57,475.00</b>

### Social Marketing

For the 2<sup>nd</sup> Quarter, the region was able to conduct the following activities/strategies along social marketing:

- The Social Marketing Unit was able to arrange/coordinate a total of seven (7) televisions and eight (8) radio interviews and facilitated/monitored the publication of four (4) press/photo releases.
- In relation to updating of the homepage of the regional website for this particular period, a total of fifteen (15) stories/updates have been uploaded. These are the following:
  - DSWD-NCR Conducts Orientation on Volunteerism
  - DSWD-NCR Signs Budget Partnership Agreement with CSOs and SWDAs
  - DSWD-NCR to Hire 2,789 Youths for Government Internship Program
  - 36 Entrepreneurs Receive Capital Assistance



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- Australian Governor Meets Pantawid Pamilya Beneficiaries in Taguig City
  - DSWD Holds Congress for CCT Beneficiaries
  - Government Agencies Bring Services to Pantawid Pamilya Beneficiaries
  - Recovered Pamilya Brings Tangos Youth Back to School
  - A Fair Chance to Rise
  - Pantawid Pamilya Beneficiaries Joined Brigada Eskwela
  - Beware of Text Scams Using Pantawid Pamilya
  - Flores de Mayo Celebration in Centers
  - P7.2M for 4,862 Indigent Senior Citizens in NCR
  - DSWD Released P860M for 67,079 Poor Households
- On IEC production, the Region facilitated the production of IEC materials for Social Pension Program, Supplementary Feeding Program, Pantawid Pamilyang Pilipino Program, Convergence Strategy, Comprehensive Program for Street Children, Street Families, especially Bajaus and NHTS-PR. These IEC materials such as flyers, pouch, tarpaulin, brochures and sticker flyer were distributed to partner NGAs, LGUs, DSWD officials and beneficiaries of the programs to intensify the advocacy campaign on the programs and services of the Department.
  - The Region partnered with Net 25 and ABS-CBN in airing missing children of DSWD-NCR Institutions. A total of 12 children from Haven for Children and 6 from Nasyon ng Kabataan were aired through these stations in the program Responde of Net 25 and Umagang Kay Ganda of ABS-CBN.

### Management Information System

For the 2<sup>nd</sup> quarter, the Regional Management Information Unit of the region has effectively provided the ICT services needed by the region as follows:

- The Region has conducted monitoring compliance of staff to ICT policies especially on the use of internet facility and setting-up of DSWD desktop image through spot checking of per unit.
- Further, the Region continuously providing technical assistance to Pantawid Pamilyang Pilipino and NHTS-PR:
  - Internet Protocol-Virtual Private Network connection monitoring.
  - Repaired/maintained functionality of four (4) laptops.
  - Utilized network in printing of documents to minimize the transfer of virus.
  - Ensure the deployment and network testing of Regional Data Center as part of NHTS-PR ICT project.
  - The figure below shows that the Region is providing technical assistance mostly to network problems thus hinders the operation of a certain unit, which is why the Region continuously conducts monitoring as well as compliance of staff to

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ICT policies especially on the usage and network printing through spot checking of per unit.

