

**Department of Social Welfare and Development  
National Capital Region  
2<sup>nd</sup> QUARTER REPORT  
CY 2010**

## I. INTRODUCTION

For the 2<sup>nd</sup> Quarter of the year 2010, the Region continuously performs its mandate to deliver SWD programs and services to the disadvantaged and marginalized sector of the society. Thru the stewardship of the Regional Director, Ms. Thelsa P. Biolena and staff's commitment and participation, the Region remains vigilant in enhancing the system of providing the necessary intervention intended for the underprivileged sectors to assist them in uplifting their current situation and become productive members of the society.

Part of this effort is the forging of partnership between the DSWD-NCR and cbm-CBR Coordinating Office, Philippines. The partnership was established based on the commitment of providing assistance along implementation and advocacy of EO 437 "Encouraging the Implementation of Community Based Rehabilitation (CBR) for Person with Disabilities (PWDs) in the Philippines thru encouraging Local Government Unit up to the barangay level to adopt CBR as key strategy to empower PWDs. Further, provision of trainings as well as technical and limited material support in capacitating the Regional Committee on disability Affairs, local implementers and DPO leaders are also part of the commitment of the partnership.

Meanwhile, in an effort to produce an accurate and reliable database of poor families in NCR, the National Household Targeting System on Poverty Reduction (NHTS-PR) is conducting integrity checking with all the households enumerated. This was done thru validation/ verification of household assessment forms (HAFs) in the database.

Furthermore, under the Pantawid Pamilyang Pilipino Program, nine LGUs (9) out of ten (10) LGUs under Set 3 have already completed and submitted their Supply Side Assessment in preparation for the implementation of 4Ps.

On the other hand, the Region continuously provides protective services to community based clients and care and custody to center-based clients. For this quarter, a total of 4, 341 were served under the twelve (12) centers/ institutions being managed by the Region while 25, 156 were served thru the community based programs. Client served comprised of children, youth, women, family, older person and person with disabilities

Lastly, to ensure provision and delivery of services are based on standards, fourteen (14) capacity building activities and trainings were conducted both to the Department's organic staff and other stakeholders. Continuous advocacy for support and compliance to SWD laws were also prioritized this quarter thru its active conduct of Sectoral Inter- Agency meetings, monitoring visits and provision of technical assistance to all Local Government Units (LGUs) in effective implementation of SWD programs and services to their respective constituents.

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**II. HIGHLIGHTS OF ACCOMPLISHMENTS**

**A. SERVICES RELATING TO THE FORMULATION AND ADVOCACY OF POLICIES AND PLANS AND PROGRAMS**

**1. Policy and Plans Development**

*1.1 Sectoral Programs*

**a. Children Welfare Program**

*Regional Committee for the Welfare of Children (RCWC)*

The 2<sup>nd</sup> Quarter RCWC Meeting was conducted on May 21, 2009 at the Council for the Welfare of Children Office, Quezon City. Attended by eighteen (18) members of the committee, the meeting provided venue to discuss updates on the following:

- ✚ Conduct of Strategic Planning as part of the Action Plan
- ✚ 2010 Action Plan of RCWC
- ✚ Sharing on the Census of Population and Housing
- ✚ UN-CRC 3<sup>rd</sup> and 4<sup>th</sup> Quarter Report

Further, the Regional Award Committee also convened last June 4, 2010 at the DSWD-NCR Conference Room which was attended by nine (9) member NGOs/NGAs. Said meeting facilitated discussion/review for the enhancement of the evaluation tool/ guidelines for the Search for the Most Child Friendly City/ Municipality in National Capital Region

*Regional Federation of Day Care Workers Inc.*

Twenty three (23) Day Care Workers represented the National Capital Region during the National Conference of Day Care Workers held last April 27-29, 2010 at Clark, Pampanga. The said conference served as a venue for the participants to be informed and updated on the status of the following:

- ✚ Draft Bill of Magna Carta for Day Care Workers
- ✚ Constitution and By Laws of the National Federation of Day Care Workers
- ✚ Result of the State of the Art of Day Care Services in the Philippines

Meanwhile, the NCR Day Care Workers Federation Officers meeting was held last May 4, 2010 which was attended by seven (7) officers. The meeting assisted the federation in providing updates as well as plan other activities to be undertaken further in preparation for the 2<sup>nd</sup> NCR Day Care Workers Convention to be conducted this 2<sup>nd</sup> Semester of 2010.

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**b. Women and Family Welfare Program**

*Regional Gender and Development (GAD) TWG/Focal Point*

For the 2<sup>nd</sup> Quarter of 2010, the following activities were undertaken by the Region:

- ✚ GAD Ad-Hoc Meeting was also held on June 28, 2010 at the DSWD- NCR Conference Room which was attended by three (3) members of the AdHoc. The said meeting provided venue for the committee to review/enhanced the HGDG checklist and point system to consider issues/ concerns particular to the Region.
- ✚ 2<sup>nd</sup> Quarter meeting of the GAD Technical Working Group (GAD-TWG) was held last June 28, 2010 participated by thirteen (13) members. Highlights of the meeting includes:
  - Result of the discussion of the AdHoc regarding the HGDG checklist and point system.
  - 1<sup>st</sup> Semester GAD Accomplishment report of the Region
- ✚ Gender Sensitivity training was conducted to sixteen (16) males and (19) females staff of Bureau of Immigration held last April 7-8, 2010 at Hotel Indah, Manila. Said activity provided knowledge to the staff to become more gender sensitive at their workplace.

*Regional Inter-Agency Committee on Anti-Trafficking in Persons and Violence against women and their Children (RIACAT-VAWC)*

- ✚ RIACAT-VAWC, together with the RIAC- Family held its Synchronized 2<sup>nd</sup> Quarter meeting last June 25, 2010 at the DSWD- NCR Field Office. Attended by members from different National Agencies and NGOs, the meeting provided venue for the committee to discussed/achieved the following:
  - Creation of sub-committee for National Referral System
  - News Clippings on Trafficking in Person
  - Status of National Reintegration and Recovery Data Base and National Referral System (NRRD and NRS)
  - EO 867 "Providing for the Adoption of the NHSTPR as a mechanism for identifying poor household who shall be recipient of Social Protection Program Nationwide" and MC 01 series of 2009 "Directing All Anti-Poverty Programs and Projects (APPs) to Focus on the One Million Household as Beneficiaries"
  - 4Ps Jingle Making Contest

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*Advocacy on Compliance to New Laws*

- ✚ Orientation on RA 8972 to fifty (50) women community leaders of KALUPI was conducted last June 11, 2010. The activity provides opportunity for the participants to gain knowledge on the salient features of the said law to include privileges and programs for them.

*Celebration of Special Events*

- ✚ 27<sup>th</sup> Annual AIDS Candlelight Memorial Celebration was held last May 17, 2009 during the Field Office Flag Ceremony. Sharing and information regarding the said event, highlighting the importance of PL/HIV cases was also done for the information of the staff.

**c. Youth Welfare Program**

As the region continues to recognize vital role of the youth sectors in the development of the nation, several activities were conducted to further assist youth in developing their skills and capacities and maximizing their participation in the region's effort towards youth development.

*Pag-Asa Youth Association of the Philippines (PYAP)*

- ✚ Orientation session with the youth of San Juan City on PYAP programs and services as well as Unlad Kabataan Program was conducted last June 18, 2010 which was attended by twenty-five (25) youths. Said meeting assisted the participants to gain knowledge on the different activities/services for PYAP members.
- ✚ Three (3) PYAP Monthly meeting were conducted for the 2<sup>nd</sup> Quarter held at the DSWD-NCR Conference Room. The meeting, which was attended by 35 focal person/ youth leaders from fourteen (14) LGUs, facilitated discussion of the following concerns:
  - Status of the YNS program implementation
  - PYAP Day Celebration on July 2010
  - Participation of PYAP to TAYO Awards

*Consultation Dialogue with the Social Workers Handling CICL Cases*

- ✚ A consultation dialogue with the social workers handling CICL cases was conducted last June 15, 2010 at DSWD-NCR Conference Room which was attended by seven (7) LGUs, one (1) NGO, two (2) DSWD representatives and two (2) from FO. The activity provided venue for the for the participant to discuss and provide updates on the status of CICL cases being managed in their respective LGU. Further, said meeting also served as venue for the participants to be oriented on the salient provision of RA

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9745 or “Anti-Torture Act of 2009”.

*Advocacy in Compliance to New Laws*

- ✚ An orientation on Youth Laws and Programs was conducted last June 10, 2010 at the DSWD-NCR Conference Room. The activity was attended by six (6) LGUs and staff from DSWD-NCR. Invited resource speakers were from National Youth Commission, TESDA and PDEA in which they provided information to participants on the salient provisions of different youth laws and programs directed towards the welfare and development of youth.

**Establishment of Bahay Pag-Asa/ Youth Home**

- ✚ Five (5) LGUs namely Quezon City, Manila, Pasay, Mandaluyong and Caloocan have established a Bahay Pag-Asa and have been continuously catering to the needs of CICL
- ✚ There were three (3) LGUs that have ongoing construction of Bahay Pag-Asa to wit: Las Pinas, Valenzuela and Taguig
- ✚ The remaining LGUs namely Navotas, Muntinlupa, Paranaque, Malabon, Makati, Marikina, Pateros and San Juan are yet to put up their own Bahay Pag-Asa.

**d. Older Person Welfare Program**

*Advocacy in Compliance to New Laws*

- ✚ Consultation Dialogue on the Crafting of the Implementing Rules and Regulations of RA 9994 otherwise known as the “Expanded Senior Citizens Act of 2010” was conducted last April 7, 2010 at DSWD-NCR Conference Room which was attended by ten (10) LGUs, one (1) NGA, and four (4) FO staff. Said activity assisted the Region in identification of PWD concerns and coming-up with the recommended provisions to be included in the IRR. The output of the consultation dialogue was endorsed to NCMB for inclusion to the final draft of the IRR

**e. Person with Disabilities Welfare Program**

*Regional Committee on Disability Affairs*

- ✚ For the 2<sup>nd</sup> Quarter, Regional Committee on Disability Affairs (RCDA) conducted two (2) meetings. The following were:
  - 2<sup>nd</sup> Quarter Meeting which was held last May 25, 2010 at the DSWD-NCR Conference Room. Attended by twenty-five (25)

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representatives from members NGOs, NGAs and POs, the following were the highlights of the said meeting;

- Status of the implementation of mendicancy law affecting the PWDS in the streets of Manila
  - Updates on the preparation of the Abilympics, NDPR Week Celebration as well as other special events for PWDS.
  - Updates on the status of the implementation of the 20% discount on the purchase of medicine
  - Updates on the 1<sup>st</sup> Semester Accomplishment of the Region based on the 2010 Plan of Action for PWDs
- Special meeting was held last June 11, 2010 at the Discoveries Health Center in Cubao, Quezon City which was attended by thirty-five (35) member agencies, NGOs and POs. Participants were provided lecture on legal procedures on filing complaints for those who violated the provisions of RA 9442 during the meeting. Further, the committee was also able to discussed and presented the following concerns:
- Status on the preparation for the National Disability Prevention (NDPR) Week celebration
  - Orientation on the DOH Online registration

***Other Activities Conducted***

- ✚ Orientation/ lecture to Social Work Students of Unibersidad de Manila was conducted last April 10, 2010 which was attended by thirty (30) students. The lecture provided venue for student to be aware of the dynamics of the children with disabilities as well as issues and concerns encountered by PWDs along access to basic services and total development
- ✚ Spearheaded a survey to visually impaired groups who are engaged in begging in Munting Mamamayan ng May Kapansanan in partnership with LGU-Pasig City. Purpose of the said survey is to identify the socio-economic needs of those PWDs engaged in begging. Result of the survey was presented during the meeting with the PWDS and their families which was conducted last May 14, 2010 at Pasig City. This facilitated identification of strategies and formulation of action plan to address the socio-economic needs of these PWDs
- ✚ Orientation on Community Based Rehabilitation (CBR) was conducted to forty (40) volunteers and parents of children with disabilities last June 2-4, 2010 in Quezon City. In partnership with CBM-CBR, the activity provided basic knowledge and skills to the participant with regard to

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Community Based Rehabilitation. Likewise, plan for the operation of CBR Resource Center in their barangay were discussed and formulated

**1.2. Plans Development**

The Region was able to formulate the DSWD- NCR and Inter-Agency Sectoral Plan to wit:

- ✚ Regional Inter-Agency and DSWD Sectoral Plan of Action for Children Welfare
- ✚ DSWD Sectoral Plan of Action for Youth Welfare
- ✚ DSWD GAD Plan
- ✚ Regional Inter-Agency and DSWD Sectoral Plan of Action for Person With Disability Welfare
- ✚ Regional Inter-Agency and DSWD Sectoral Plan of Action for Senior Citizens Welfare
- ✚ Regional Inter-Agency and DSWD Sectoral Plan of Action for Filipino Family

National and Regional commitment, Regional Situationer and Agency Thrust and Priorities for the succeeding year were considered in the finalization of the said plans.

Likewise, the Human Rights Based-Approached Development (HRBAD) concept was also incorporated in the said plans which considers all UN Treaties and Convention on Human Rights

**1.4 Review of Manual of Operations/Existing Guidelines/Draft Manuals as Proposed by Units/Centers/Institutions**

The Region, thru its Regional Policy Development and Review Committee (RPDRC), conducted three (3) meetings for the 2<sup>nd</sup> Quarter of 2010. Said meeting facilitated review/discussion and was able to provide comments/inputs on the proposed Guidelines/Policies submitted by Centers/ Institution to wit:

- ✚ CRADLE's After Care Services to Reintegrated CICL
- ✚ Disaster Response Unit and Crisis Intervention Unit's Revised Guidelines on the Management of DSWD Operated Crisis Intervention Unit
- ✚ Golden Acres Guidelines on the Use of Pension
- ✚ NVRC's Guideline on the Provision of Gratuity

Aforementioned guidelines were carefully reviewed and endorsed back to the proponent for revision/ enhancement.

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Moreover, the Region was also able to provide its comments/ recommendation on the following draft guidelines/ policies circulated by Central Office.

- ✚ DSWD Thrust and Priorities for 2011
- ✚ Guideline on the Preparation of Social Protection and Development Report (SPDR) at the Local Level
- ✚ Draft Guidelines for “Pagkilala sa Natatanging Kontirbusyon sa Bayan” (PaNata sa Bayan) Awards
- ✚ Draft Omnibus Standards for Day Care, Other ECCD Centers and Service Providers

#### **1.4 Policy Fora / Dialogues / Lectures Conducted**

For this quarter, the Region actively participated in the National Forum on NHSTPR which was conducted last April 12, 2010 held at the DSWD- CO Conference Room which was attended by thirty (30) participants coming from twelve (12) LGUs, ten (10) NGO and four (4) FO staff. The following were discussed during the said forum

- ✚ Orientation on National Household Targeting System on Poverty Reduction Program (NHTS-PR)
- ✚ Update on the status of program implementation
- ✚ Direction of the program for the succeeding months

## **2. Social Technology (Pilot Projects)**

### **2.1. ILO Data Based System on Trafficking**

The Region, thru its database system on trafficked clients by means of its Client’s Card is continuously updating the trafficked cases served by the Field Office As of the 2<sup>nd</sup> quarter of 2010, one hundred eighty-one (181) cases of child trafficking were recorded/encoded on the TIP database in three (3) centers/ institutions and one (1) Unit.

This database system assists the Region in having a readily unduplicated headcount of trafficked cases served which is accessible anytime upon request.

Further, continuous provision of technical assistance is being conducted to enhance the system as per observation on the uploaded data. With this, a technical consultation meeting with the concerned trained staff from six (6) C/I/Us and five (5) LGUs was conducted last held last May 20, 2010. The meeting, which was also attended by DSWD-CO, facilitated discussion on the status of the projects as well as identified actions to be taken in relation to issues and concerns encountered along implementation of the project.



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***2.2 Care and Support Services for Persons with HIV/AIDS (PHA) and Family/Children***

For this quarter, the region attended the sharing session with NAZ Foundation re: HIV and AIDS Situationer which was held last May 18, 2010. Participated by other child caring agencies (CCA), the region provided the status of its implementation of the pilot projects along care and support services to PLHIV and their affected families.

The region was able also to facilitate orientation to thirty-eight (38) staff from the DSWD-NCR and seventeen (17) LGUs about HIV in Workplace held last May 31, 2010. The activity served as an opportunity for the staff/personnel to be aware of the status of the program as well as how they can improve their working relationship with those people who were diagnosed of having HIV-AIDS. The resource speakers for the said orientation were from Positive Action Foundation of the Philippines (PAFPI).

Lastly, the region also actively participated in the capability building activities spearheaded by the DSWD-CO and partner agencies in strengthening the capabilities of program implementers in relation to the 2<sup>nd</sup> phase of the project "Mitigating the Economic and Psychosocial Impacts of HIV and AIDS" thru attendance to a writeshop in developing the Operational Guidelines of the Referral System for PLHIW-AIDS last April 14-16, 2010 at Kimberly Hotel, Tagaytay City and April 28-30, 2010 at San Fernando, Pampanga

***2.3. Special Drug Education Center***

The Region continuously monitors the operation of the said pilot project situated at Pasay City. Further, the LGU of Pasay continuously integrates the Family Drug Abuse Prevention Program (FDAPP) in the SDEC Programs and Services.

Moreover, the Region also intensifies its advocacy to other LGUs for possible adoption of the said pilot projects as well as establishment of SDEC in their respective localities thru continuous dialogue with the Local Chief Executives.

***2.4. Project Helpline***

Project Helpline of the Region serves as a venue for stakeholders, other service providers as well as children at risk and CICL on to be informed on matters relating to the implementation of RA 9344. This project also intends to provide accessible services and education campaign thru over the phone conversation for those children/ CICL seeking help/ assistance.

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For this quarter, the region continuously maintain a phone at the Community Based Services Unit (CSBSU) exclusively being used for the project to facilitate easy access to services and inquiry to those clients seeking help/ assistance.

### 3. Research

*Implementation of the Regional initiate research entitled "Out of the Center and Into the Streets: How Repeatedly Clients Find their Way Back to Homelessness"*

For the 2<sup>nd</sup> Quarter of 2010, data gathering focused in review of case folders of repeatedly rescued client of Jose Fabella Center as well as actual interview with stakeholders were undertaken.

Based on the data gathered, the following findings were noted:

- ✚ Repeatedly rescued clients of JFC were all formally discharged from the center, they were not provided with any substantive intervention
- ✚ MMDA rescues simply constitute an iterative interruption in the client's day to day life with no meaningful service or support gained from either MMDA nor JFC
- ✚ There is a need to review the MMDA's Metro Gwapo Project and the Department's program responsive to the repeatedly rescued client
- ✚ Development of projects that can respond to the needs of homeless street dwellers.

#### **DSWD 5-Year Research Agenda**

The Region has been advocating for the conduct of research along the developed DSWD 5 year Research Agenda to stakeholders, academe and donor, the following activities were undertaken:

- ✚ Dissemination of the Research Agenda to stakeholders, academe and the students/ researchers
- ✚ Regional Conference on DSWD 5-year Research Agenda was conducted last May 31, 2010 at Hotel Indah, Manila. In partnership with the DSWD-CO Policy Development and Planning Bureau, the activity was participated by six (6) NGOs, one (1) NGA, six (6) LGUs, eight (8) academe, two (2) donors, eleven (11) from DSWD-CO and seven (7) participants from DSWD- NCR. The activity served as venue for the participants to be informed about the Department's Research Agenda from 2010-2015 as well as solicited support from other stakeholders/ academe to conduct research activities indicated in the research agenda.

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**Assessment of Research Request**

For this Quarter, the Region was able to orient twenty (20) walk-in students/ researchers regarding research protocols and guidelines. Out of the twenty (20), six (6) or 30% of the researchers submitted documents/ signify interest in pursuing the request. Out of the six (6), two (2) were endorsed to DSWD-CO upon favorable assessment of FO while the remaining four (4) were returned to the proponent for enhancement and completion of the requirements. As of this time, the Region is still awaiting for the approval of the said research proposals.

Meanwhile, in order to improve the system flow of research protocol, a Consultation Dialogue with the C/I/Us of the Region for the proposed amendment of the AO #10 "Policy Guidelines for the Conduct of Studies/ Research in DSWD Offices/ Centers and Institutions" was conducted last June 7, 2010 which was participated by nineteen (19) participants from centers/ institutions/ units of the Region. The activity served as a venue to discuss issues and concern in the assessment and implementation of research in C/I/Us and provided several recommendations for the amendment of the said AO.

**4. National Household Targeting System form Poverty Reduction**

In the effort to produce an accurate and reliable database of poor families, the National Household Targeting System on Poverty Reduction (NHTS-PR) is conducting integrity checking with all the households enumerated. This was done thru validation/ verification of household assessment forms (HAFs) in the database. For the 2<sup>nd</sup> Quarter of 2010, the NHTS-PR has already validated 136, 776 or 70% out of the 193, 375 total number of HAFs accomplished.

Further, the Region are already finalizing the posters, flyers and streamer to be readily available for distribution in 1, 712 barangays. In time for the preparation of launching of On-Demand Application (ODA) on August 2010, initial coordination to LGUs of Las Pinas, Taguig, Manila, Mandaluyong and Valenzuela were being undertaken for the organization of Local verification Committee (LVC) in their respective localities. Orientation on the program as well as on the process to be employed on the ODA and validation processes were also presented and discussed during the coordination with LGUs. Said system will allow poor households who were not covered by the enumeration process conducted by the Region to be listed and be part of the DSWD database of poor.

**B. STANDARDS SETTING**

The Standards Unit ensures the registration, licensing and monitoring of standards compliance of NGOs and accreditation of service providers such as Day Care Workers, Marriage Counselors and Court Social Workers and has accomplished the following:

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Service	Plan for this Quarter	Served	% of Accomplish ment
<b>NGO</b>			
• Registration			
- Assessed	9	10	111%
- Registered	9	10	111%
• Licensing			
- Assessed	3	6	200%
- Licensed	3	6	200%
• Accreditation			
- Assessed	6	4	66%
- Accredited	N/A	N/A	--
• Centers Accredited			
- ECCD Centers Accredited	30	41	136%
<b>Other Concerns</b>			
• SWD Standards	ANA	2	-
Developed/Enriched			
• Regional Solicitation Permit	3	9	300%
• Duty Free Entry Requests endorsed to the Standards Bureau	ANA	0	-
• Fund Drives Authorized	2	3	150%
• NGO Complaints	ANA	5 (old cases)	-
• Accredited Service Providers			
- ECCD Service Providers	30	42	140%
- Social Workers Handling Court Related Cases	2	1	50%
- Marriage Counselors	1	3	300%

**Social Welfare and Development Agency (SWDA)**

**Assessed and Registered**

For the 2<sup>nd</sup> quarter of CY 2010, out of nine (9) SWDAs target, the Region have **assessed and registered** ten (10) SWDAs. The registered SWDAs are resource

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agencies situated in eight (8) LGUs. Out of the ten (10) SWDAs, seven (7) are new applicants and three (3) renewed their registration.

**Assessed and Licensed**

The Region has issued Registration Certificates and License to Operate to six (6) SWDAs. Two (2) residential-based SWDAs operate in Las Piñas and Muntinlupa whereas the four (4) community-based SWDAs are working within the area of Valenzuela, Manila and Caloocan. Technical Assistance provided by the Region in enhancing/formulating the Manual of Operations of these SWDAs facilitated their licensure.

**Assessed and Accredited**

Out of the six (6) target SWDAs for accreditation the Region have accomplished 66% or four (4) SWDAs. The four (4) SWDAs consist of two (2) NGOs, one (1) from LGU of Mandaluyong and one (1) from DSWD-NCR which is the National Vocation and Rehabilitation Center . NGO Orientation being conducted by the Region to SWDAs and the technical assistance being provided by the ABSNET to its members in compliance to AO 17 facilitated the accreditation of these centers meanwhile low accomplishment is due to difficulty of the SWDAs to comply with safety clearance certificates and hiring of Registered Social Workers.

**On ABSNET**

As stipulated in AO 18series of 2008, "*Amended Guidelines in the Organization and Strengthening of ABSNET*". The Region ensures the cooperation and coordination among area-based intermediaries to promote quality implementation of social welfare and development programs and services for SWD constituents and clients. As of this quarter, the ABSNET-NCR conducted a series of meeting in which, monitoring and formulation of cluster work plan for 2<sup>nd</sup> semester of CY 2010 was facilitated. In line with the functions of the ABSNET in promoting registration, licensing and accreditation of SWDAs thru orientation and advocacy activities, submission of proposal for the orientation of AO 17and 18 series of 2008 was included in the work plan. Basically, the Region and Core Group focuses in providing technical assistance to SWDAs in compliance to the said AOs as most of the issues and concerns being brought were the difficulty in complying with its requirements.

**On Accreditation of Service Providers**

*Social Workers Handling Court Related Cases*

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Out of the two (2) target Social Workers Handling Court Related Cases, the Region had accomplished 50% or pre-assessed only one (1) Social Worker Handling Court Related Cases from Marillac Hills for accreditation, having met the minimum requirements for accreditation the documents were forwarded to Standards Bureau. Advocacy on organic staff to obtain accreditation as Social Workers Handling Court Related Cases is being undertaken by the Region thru meetings, providing technical assistance to organic staff to comply with the requirements and including accreditation as part of Performance Contract of Staff. The Region facilitated the awarding of the certificates to fourteen (14) Social Workers Managing Court Cases wherein eleven (11) are from ABS-CBN Foundation Inc., one (1) from Haven for Women, one (1) from CRADLE and one (1) from CSWD-Mandaluyong. Assessment of Application of said Social Workers were facilitated last two quarters.

***Pre-Marriage Counselors***

For the Pre-Marriage Counselors, one (1) Social Worker from CSWD- Manila and two (2) from SSDD-Quezon City were assessed and upon meeting the requirements documents were forwarded to the Standards Bureau. The Region facilitated the awarding of certificates to the three (3) accredited PMCs last quarter which were from CSWD-Mandaluyong, Valenzuela and Pasay.

***Day Care Workers***

The Region have accredited forty-one (41) Day Care Workers out of thirty (30) which is 136% accomplishment. This achievement of the target could be attributed to the continuous partnership with Evaluators who screen and conducts visit to seventeen (17) LGUs.

As a result of the intensified advocacy of the EO 340, the Region was invited by the Department of Foreign Affairs-Day Care Center in the inauguration of its new Day Care Center which was based on the recommendation of the Region towards accreditation. Moreover, the Region is also providing technical assistance to LandBank-DCC, DFA-DCC and Philippine Army-DCC in the management and operation of their DCCs.

**Accreditation of DSWD Facilities**

On the status of accreditation of Center/Institutions (C/Is) of the Region, out of the eleven (11) C/Is, three (3) were accredited, (1) for renewal and seven (7) are for compliance. Securing the as-built plan and case management were the difficulty of the C/Is in compliance to the accreditation.

**For Public Solicitation**

**Nationwide Fund Campaigns**, there were three (3) SWDAs applied for the Nationwide Fund Drive, out of the three (3), two (2) are registered and licensed. The

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methodologies being used by the SWADs are distribution of letters of appeal, coinbank, selling of tickets, concert and fun run.

**Local Fund Campaigns**, there are (9) applicants for the Regional Solicitation Permit which consists of five (5) individuals and four (4) SWDAs. Individual applications were filed by parents who are in financial constraints to shoulder the medical needs of their children suffering from liver ailment. On the other hand, the SWDAs applicants are for augmentation of their funds.

The Region continuously strengthens the partnership with the Philippine National Police and other stakeholders in the implementation of the Public Solicitation Law.

**Duty Free Entry of Foreign Donations**, the Region received one (1) application for endorsement for Duty Free Entry of Foreign Donation. However, the NGO failed to submit the complete documents after an official advice to process its application. Nevertheless, the Region monitored the distribution of food supplements by one (1) NGO at Mandaluyong City.

### C. SUPPORT SERVICES AND TECHNICAL ASSISTANCE TO INTERMEDIARIES

#### *Orientation, Seminars and Trainings*

To ensure that the different SWD programs and services of the Department are effectively and efficiently implemented by our intermediaries, the region, through its Institutional Development Unit and other concerned units regularly and continuously conduct activities that will provide opportunity to enhance the capacities and knowledge of our intermediaries. These activities also serve as venue in addressing the issues and concerns raised by our partner agencies and providing the necessary recommendations thereof as well as to strengthen the delivery of services to beneficiaries.

For this quarter, the following trainings/orientations/seminars for intermediaries were conducted:

Name of Orientation/Training	Date of Activity	Number of Participants
		Actual
<b>Training</b>		
Workshop to Develop Operational Guidelines on the Standard Referral System	April 14 to 16, 2010	15
Orientation on HIV and AIDS in the workplace	May 31, 2010	10
Training on Empowering Disabled People's	May 18-21, 2010 (Batch 1)	49

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Organizations (Pos) towards Community Based Rehabilitation		
Training on Empowering Disabled People Organizations Towards Community Based Rehabilitation	April 26-29, 2010 (Batch 2)	41
Trainers Training on Life Skills for Youth	April 13-16, 2010	39
Orientation on Youth Laws and Program	June 10, 2010	9

For this quarter, a total of six (6) trainings/ seminars and orientations were conducted as against the target of 3 trainings to be conducted for the quarter with a total of 103 or 128% of participants as against the target of 80. This consists of the following: 54 pax from LGUs, 24 from NGOs and 25 pax from POs.

Further, there are a total of 30 or 111% of intermediaries provided trainings as against the target of 27. This consist of 16 LGUs, 9 NGOs and 9 POs.

**Livelihood (SEA-K)**

**Organized SEA-K Level I**

<b>Target for 2nd Quarter</b>	<b>Accomplishment</b>
15 SKGs/SKAs	15 SKGs/SKAs 1 SKIs

- ❖ The Region was able to achieve 100% accomplishment against its 2nd quarter target of 15 SKGs/SKAs. This can be attributed to the active/dynamic participation of the identified beneficiaries and joint efforts of SEA-K PDOs and local counterparts to provide capability building activities to the beneficiaries.
- ❖ Further, the Region was able to provide a total capital assistance of Php 1,373,800.00 to 299 family beneficiaries. Breakdown as follows:

LGU	Served				Total Family Beneficiaries Served	Total Capital Assistance Provided
	SEA-K Association	SEA-K Group	SEA-K Individual	Total Served		
Caloocan	3			3	60	Php300,000.00
Parañaque		1		1	15	73,800.00
Las Piñas		2		2	30	146,600.00
Manila	1	1	1	3	46	181,000.00



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<b>Valenzuela</b>		<b>2</b>		<b>2</b>	<b>30</b>	<b>127,000.00</b>
<b>Quezon City</b>		<b>2</b>		<b>2</b>	<b>35</b>	<b>154,900.00</b>
<b>Pasay</b>		<b>1</b>		<b>1</b>	<b>15</b>	<b>73,000.00</b>
<b>Pasig</b>		<b>2</b>		<b>2</b>	<b>38</b>	<b>168,000.00</b>
<b>Total</b>	<b>4</b>	<b>11</b>	<b>1</b>	<b>16</b>	<b>299</b>	<b>Php1,373,800.00</b>

**Status of Implementation**

- ❖ Total Program Reach Out (1994 - present)

LGU	Served				Total Family Beneficiaries Served	Total Capital Assistance Provided
	SEA-K Association	SEA-K Group	SEA-K Individual	Total Served		
17	679			679	17,645	Php 77,515,605.23
		96		96	1,327	5,871,767.80
			146	146	146	652,050.00
<b>Total</b>	<b>679</b>	<b>96</b>	<b>146</b>	<b>921</b>	<b>19,118</b>	<b>Php 84,039,423.03</b>

- ❖ From 1994 to present, the Region was able to organize 921 SEA-K groups/associations/individuals and provided capital assistance to 19,118 family beneficiaries in the amount of Php 84,039,423.03.

Active	In-Active				Total No. of SKAs
	For Rehab	For Closure	For Validation/Assessment	Total No. Inactive SKAs	
354	162	71	287	520	874

- ❖ The 162 for rehab SKAs are willing to be reactivated and members with arrears have agreed to pay their long overdue accounts., 71 cases were already assessed and validated by the PDOs together with LGU counterpart and were recommended for closure with terminal report. PDOs and LGU counterpart are continuously assessing and validating the remaining 287 cases.

**Rollback Repayment**

Capital Assistance Provided	Amount Due as of April 2010	Amount Paid as of January 2010	Arrears	Repayment Rate Target	Actual Repayment Rate
80,649,873.03	77,926,481.36	55,600,815.29	22,325,666.07	80%	71%

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- ❖ SEA-K Project reached 71% repayment rate for this quarter. The following will be undertaken by the Region to increase rollback collections:
  - Intensify collection of rollback payment from identified recoverable arrears.
  - Meeting with local counterparts to discuss the status of SEA-K Associations and come up with a collaborative plan to improve/enhance collection of rollback.
  - Closure of 71 old/inactive cases as per assessment and recommendation of PDOs and local counterparts

**Organized SEA-K Level II (Kabayan)**

- ❖ The Region was able to organize 1 SEA Kabayan as against the set target of 1 SEA Kabayan for the 2<sup>nd</sup> quarter 2010. PDOs together with the local counterpart were able to merge 3 successful SKAs from Brgy. 178 and 185 in Caloocan City and organized them into SEA Kabayan. The SEA Kabayan has 76 family beneficiaries served with capital assistance provided amounting to Php1,535,000.00

**Rollback Repayment**

No. of SEA Caseload Inventory	No. of Beneficiaries	Amount of Capital Assistance	Amount Due	Amount Paid	Repayment Rate Target	Actual Repayment Rate
11 SEA-Kabayan	640	11,507,600.00	2,615,285.22	2,335,453.22	80%	89%

- ❖ A rollback rate of 89% was reached under SEA-K Level II as against 80% regional target. This was attributed to the active participation of SEA-K members who were able to pay their obligations on time and support of LGU workers in the implementation of the program.

**Person with HIV / AIDS (PHA)**

No. of Beneficiaries	Capital Assistance Provided	Principal due to date	Principal paid to date	Arrears	Repayment Rate
15	75,000.00	75,000.00	31,470.00	44,030.00	41.29%

- ❖ The Region provided Livelihood Assistance to person's with HIV. To date, a total of Php 75,000.00 was awarded to 15 beneficiaries.
- ❖ Low repayment rate is due to the following:
  - Two (2) of the beneficiaries had passed away already due to complications
  - Three (3) beneficiaries are confined in San Lazaro Hospital
  - The income of ten (10) beneficiaries is being used in their medication expenses.

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*Disaster Relief Augmentation*

The Disaster Response Unit of the region continuously provides augmentation to intermediaries during disaster occurrences:

Month	# of Fire Incidents/ Other Disaster Occurrence	Affected Families/ Individuals	Injured/ Casualty	# of Damaged Structures (Residential/ Commercial)	Augmentation Support to LGUs
April	5 fire occurrences	470 families/2,045 individuals	0	273	Php 963, 134.00
May	6 fire occurrences	2,294 families/11,030 individuals	0	990	Php 14,113,860.00
June	6 fire occurrences	1,158 families / 4,810 individuals	0	594	Php 8,615,570.00
<b>Total</b>	<b>17 fire occurrences</b>	<b>3,922 families / 17,885 individuals</b>	<b>0</b>	<b>1,857</b>	<b>Php23,692,564.00</b>

- ❖ As shown by the table above, a total of twenty (20) fire occurrences happened during the 2<sup>nd</sup> Quarter which affected a total of three thousand nine hundred twenty two (3,922) families or seventeen thousand eight hundred eighty five (17,885) individuals.
- ❖ Family packs of assorted foodstuff have been provided to the victims of the fire incidents by the Region. A total of Php 23,692,564.00 augmentation support had been provided by the Region thru the legislators, the Local Government Unit's C/MSWDOs and non-government organizations (NGOs). The affected cities were San Juan, Pasay, Las Piñas, Malabon, Manila, Valenzuela, Muntinlupa and Quezon City.

*Special Projects*

**Health and Nutrition**

**a. Supplemental Feeding Program under Kabisig ng Kalahi**

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630 malnourished children beneficiaries are being monitored by the Special Project Unit Staffs in five (5) LGUS namely Pateros, Manila, Marikina, Taguig and Caloocan. Further, the Region was able to facilitate twenty-one (21) modules for this quarter.

**b. Food for School Program**

To date, a total of 303,315,849 sacks of rice or 15,165,792.45 kilos were distributed to 152,569 beneficiaries in 17 LGUs.

**Education**

**a. PGMA Scholarship/Educational Assistance Program**

**a.1 SONA Kid and Family**

The tuition fee of Mr. Erwin Dolera amounting to Php 24, 111.68 was released last May 14, 2010. He also received Php 10, 000.00 last May 28, 2010 to cover his food and transportation allowance this SY 2010-2011. Erwin is now a junior student taking up AB Mass Communication at Trinity University of Asia.

Continuation of the scholarship will be recommended and accessed to Commission on Higher Education (CHED). The region will follow-up with CHED the said availment of scholarship.

**a.2 PGMA Tertiary Scholarship Program**

Out of the 29 PUP/TUP scholars of the PGMA Scholarship Program, 20 students have already received their stipend amounting to Php 5,000.00 each for the SY 2008-2009. Nine (9) students have not yet claimed their stipends as they cannot be contacted from the contact information they have provided.

**a.3 Children and Youth of Payatas**

The release of fund for SY 2007-2008 and 2008-2009 requested by the Region is now on process amounting to Php 1,020,000.00. The release of fund will be expected on 1<sup>st</sup> week of July 2010. Out of the 100 original scholars, 51 were considered to receive the amount of Php20,000 each while the remaining 49 scholars were not considered due failure to comply with their grade requirements which is 80% and above.

**a.4 Payatas Victims**

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The remaining fund balances covering the 3<sup>rd</sup> and 4<sup>th</sup> tranches for SY2008-2009 is on process by Presidential Management Staff as per coordination with DSWD-CO. Each beneficiary will be receiving Php5,000 or total of Php840,000 for 168 children.

**b. Petron Tulong Aral Program**

The Region in coordination with LGUs conducted validation and assessment to 500 target beneficiaries for Petron Tulong Aral Program for SY 2010-2011. The target new beneficiaries were allocated to 13 LGUs as follows:

LGUs	Target Beneficiaries
Caloocan	30
Navotas	40
Las Piñas	50
Pateros	60
Mandaluyong	30
Quezon City	30
Pasig	50
Malabon	30
Valenzuela	30
Parañaque	30
Taguig	30
Pasay	30
Manila	60
Total	500

**c. Pantawid Pamilyang Pilipino Program or 4Ps**

- Pasay and Quezon City Local Advisory Committee (LAC) meeting was conducted on April 12, 2010 and March 19, 2010 respectively. The agenda of the said meeting were the updates of 4Ps implementation.
- s
- TOT on Life Skills for Youth was conducted on April 13-16, 2010. It was attended by the Regional Focal Persons, City Links (Set 1 and 3) and representatives from each Set 1 LGUs. The training consists of 6 modules which are designed to educate and train the out of school youth with the essential life skills.
- Facilitated the organization of seven (7) parent groups in Pateros and the selection of their respective Parent Leaders.
- On monitoring of beneficiaries through Compliance Verification System (CVS), the Region has submitted for approval via 4Ps on line system, 84.81% CVS accomplishment for education out of the 777 target facilities, 84.61% for health CVS accomplishment out of the 247 target facilities and 100% for Parenting Sessions CVS accomplishment out of the 39 target barangays. Through this monitoring, compliance of beneficiaries to the conditionalities were monitored.

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Likewise, the project was able to determine the amount of assistance that will be provided to the beneficiaries.

- In terms of retrieval of accomplished Supply Side Assessment Tools for Health and Education for Set 3 LGUs. Out of 10 LGUs, 7 have already completed/ accomplished and also consolidated the Supply Side Assessment. While, the remaining 3 LGUs namely Mandaluyong, Valenzuela and Makati have not yet completed their Supply Side Assessment.

**d. Sagip Kalinga Project**

- i. The Region in coordination with LGUs and selected NGOs in Metro Manila catering street children assessed and recommended a total of 500 street children for educational assistance from May 19 to June 10, 2010. An amount of Php2, 000.00 for the school expenses such as project, uniform, allowances and school supplies will be given to each beneficiary

**D. DIRECT SERVICES TO COMMUNITY-BASED CLIENTS**

**Community Based Services**

The Region continuously caters to children and women in difficult circumstances (CEDC/WEDC) and persons with HIV/AIDS (PHAs) thru counseling, provision of psychological, psychiatric, legal/consultation, transportation and financial assistance.

Stated below are the categories of cases served for the quarter:

<b>CEDC Performance Indicator</b>	<b>Cases Served for 2<sup>nd</sup> Quarter, 2010</b>
Neglected	9
Rape	14
Incest	7
Acts of Lasciviousness	3
Physical Abuse	18
Victims of Trafficking	14
Victims of Illegal Recruitment	0
Victims of Prostitution	0
Victims of Pornography	0
Child Labor	0
CICL	4
Others	28
<b>Total</b>	<b>97</b>

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Under CEDC, cases requested for repatriate of clients to other countries and referrals of LGUs, NGOs and GOs for financial and medical assistance which were categorized under "Others", has the highest number of cases served with a total number of 28. Followed by physical abuse, rape and trafficking cases.

<b>WEDC Performance Indicator</b>	<b>Cases Served for 2<sup>nd</sup> Quarter, 2010</b>
Rape	1
Incest	1
Acts of Lasciviousness	0
Physical Abuse	4
Victims of Trafficking	14
Victims of Illegal Recruitment	0
Victims of Prostitution	4
Victims of Pornography	1
Others	47
<b>Total</b>	<b>72</b>

Under WEDC, the "Others" category which consists of counseling, request to locate relatives, after care, facilitation of cases of persons living w/ HIV , parenting capability assessment and referred cases for financial, transportation and medical assistance has served 47 cases which is the highest for this quarter.

#### **Services for Communities in Crisis**

For the 1<sup>st</sup> quarter, the Region has served the following clients:

<b>Category of Cases</b>	<b>PDAF</b>	<b>REGULAR</b>	<b>Total</b>
FHONA	9,350	7,428	16,778
CNSP	38	40	78
CICL	0	0	0
WEDC	0	5	5
PWD	1	3	4
Senior Citizen	1,079	509	1,588
Disaster Victims	2	9	11
Deportees	0	5	5
Strandees	0	110	110
Victims of Human Trafficking / Illegal Recruitment	0	16	16
Others	0	28	28
<b>Total</b>	<b>10,470</b>	<b>8,153</b>	<b>18,623</b>

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For this quarter, the Region served a total of 18, 623 clients or 136% increased out of 7,899 targets for 2<sup>nd</sup> quarter 2010. This could be attributed to the influx of clients referred by legislators through their Priority Development Assistance Fund (PDAF).

Hereunder is the breakdown of assistance provided to CIU cases and through PDAF with corresponding allocation of funds:

<b>Nature of Assistance</b>	<b>Individual</b>	<b>Amount</b>
Medical	6,818	Php 12,160,704.62
Transportation	2,853	9,040,103.06
Burial	1,958	7,188,150.00
Financial	6,659	17,079,086.40
Educational	165	3,206,646.60
Livelihood	68	226,000.00
Referrals to other Agencies	1,507	N/A
Hot Meals	35	2,400.00
Material/Food Packs	59	14,750.00
Temporary Shelter	217	N/A
<b>Total</b>	<b>20,339</b>	<b>Php 48,917,840.68</b>

A total of 20,339 clients were served by the Crisis Intervention Unit amounting to Php 48, 917, 840.68 in various forms of assistance as shown in the table above. The table also shows that Financial Assistance ranks number one in terms of provision of assistance to our clients in crisis situation with 35% fund utilized from the total amount of assistance provided followed by medical assistance which is 25% of the total amount.

#### **Adoption Resource and Referral Unit**

For this quarter, the Region served 388 carry-over cases and 115 new cases with a total of 503 cases. Of these, 91 cases were closed, 06 are on court hearings, 53 were assessed and endorsed to ICAB, 2 were judicially declared abandoned, 44 were awaiting adoption decree, 28 were placed thru alternative parental care and 38 were issued certification declaring a child legally available for adoption while 174 are still under review.

Further, the Aruga at Kalinga sa mga Bata sa Barangay continuously provide foster care to nine (9) children with seven (7) foster families.

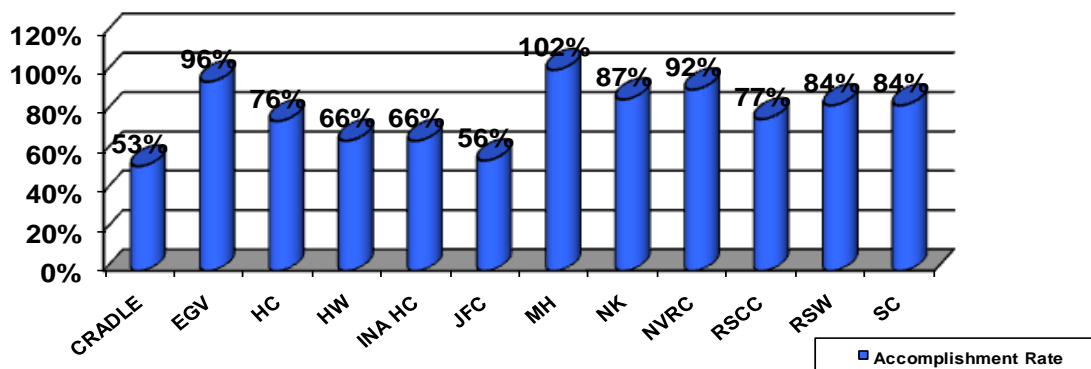
#### **Minors Traveling Abroad**

For this quarter, the Travel Clearance Unit has served a total of 3,092 clients applying for travel clearance permit wherein 1,452 are male and 1,640 are female. Amount raised was nine hundred fifty thousand two hundred pesos (952, 200.00).



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*E. Direct Services to Center-Based Clients*



At the end of the 1<sup>st</sup> Semester of CY 2010, all of the 12 Center/Institutions (C/Is) of the region were able to served more than half of their targeted clients for the year. As a matter of fact, Marillac Hills was able to reached 102% of its targeted clients due to influx of referral of cases involving trafficking, sexual abuse and child labor.

**INA Healing Center (IHC)**

For the 2<sup>nd</sup> Quarter of 2010, IHC served 90 clients which is 66% of its annual target of 136. 3 of these are new cases, while 70 are carry-over cases. Among the clients served, 11 cases were already terminated due to work, prioritization of family concerns and shown significant improvement. 3 new cases were identified through referrals from CIU-sub office and CBSU. As of this quarter, IHC has 79 active cases.

Among the highlights of Accomplishment of IHC are the following:

- Continuously employing other therapeutic activities such as dance therapy and memory box making in the group sessions in which fifty-five (55) bereaved mothers

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undergone the said therapies and showed significant improvements in their recovery and healing by ventilating their suppressed emotions and releasing bad energy thru dancing, exercise and to make memorabilia that serves as storage of good emotions and thoughts about their deceased children.

- Conducted Grief Mentoring Skills Enhancement Training to thirteen (13) bereaved mothers in Tondo, Manila. This activity aims to equip them with skills in counseling other bereaved mothers like them and enables them to utilize their grief experiences to reach out to other mothers and in the process makes them more productive members of the community.
- Continuously conducting Basic Business Management Orientation to thirteen (13) identified mothers for livelihood assistance.

**Haven for Women (HW)**

For this quarter, Haven for Women has served 168 clients or 66% of its annual target of 253. Out of the total number of persons served. 67 are new cases or 40%.

Among the highlights of accomplishment of HW are the following:

- Continuous coordination with religious organizations and volunteers for the conduct of spiritual enrichment activities such as bible studies and testimonial sharing of a cancer survivor to 42 clients. The said activities provided spiritual enlightenment to the clients that enable to assist them in coping with their past experiences.
- Organized and conducted adult baptism in Catholic rites in coordination of Catholic Women's League to one (1) client who was not yet baptized at the age of 33 years old.
- A total of fifty-two (52) clients were provided skills training to wit: 29 in cooking, 9 in basic sewing, 8 in bag and rugs making and 6 client women became sub-contractor in making aprons. Such productivity services enable the clients to enhance their skills and boost their self-esteem thru the products that they made and also serves as preparation for their eventual discharge in the center.
- A total of five (5) clients and a staff participated in a summer camp held on March 15, 2010 and was organized by PV Foundation, Inc. The camp provided an opportunity for the clients to socialize with other people and to develop trust and compassion with their peers.
- Organized and conducted a sports festival for the clients to develop sportsmanship and team building among them through various sports like volleyball, badminton and other indoor games.
- Organized and conducted an activity to celebrate Flores De Mayo in which the clients were adorned with make-up and colorful gowns and joined the procession around the premises of Haven for Women and Marillac Hills. The activity is part of the recreational activities for the clients.

**Jose Fabella Center (JFC)**

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Jose Fabella Center has served 1,363 clients for this quarter making a total 2,526 clients for the 1<sup>st</sup> semester of CY 2010 or 56% of the annual target which is 4,500 clients. Among these clients served, 86% or 1,170 were new cases. Disaggregated by their sector, there are 941 adults, 330 children, 92 PWDs. Further, among these 1,363 clients, 1,158 are vagrants, 176 are transients and 29 are mendicants. Among those discharged 859 were discharged upon assessment that the client is capable for independent living, 275 were reintegrated to families, 47 were transferred to other C/Is, 1 was job placed and 6 leave without permission.

Among the highlights of accomplishment of JFC are the following:

- A total of fifty (50) minor clients including the mentally challenge were engaged in productivity service such as cloth de-threading, scutchi/ Hair pony tail making, cellphone pouch making from recycled “retaso”, pen holder making from used cans and therapeutic bottles from used bottles. These skills trainings which can be used as a source of income were provided to the clients in preparation of their eventual reintegration to family.
- In an effort to provide additional skills training to clients aside from the existing skills training and productivity service from the center, JFC with the help of DSWD-Central Office tie-up with PAFMIL for the implementation of “Tinapayan ng Bayan”. A ceremonial signing of Memorandum of Agreement (MOA) with PAFMIL and DSWD was held on May 12, 2010. A training facility for making bread will be put-up at JFC, the project will enable the clients of DSWD-NCR to learn how to bake breads.
- Continuously conducting Literacy Program provided by the SPED teachers at the center wherein twenty-one (21) minor clients were attending the literacy class, in which fifteen (15) of them were able to attend the Recognition Day and three (3) have received special awards.
- Organized and conducted activities in relation to Holy week such as putting-up the 14 stations of the sacrifices o Jesus in different services facilities, Traditional “Pabasa” which was done on Holy Thursday until Good Friday and the Easter Egg Hunt. The said activities were participated by most of the clients of JFC as a way of recognizing the Lenten season and to know more about Christianity and to strengthen their faith to God.
- Conducted Summer Sportfest which was held on April 12, 2010 until April 30, 2010. It was a 15 days activity which was participated by One Hundred (100) clients and forty-eight (48) staff. The said activity aims to provide therapeutic and productive activities to the clients to lessen the monotony of institutional group living.
- Continuous coordination with Mandaluyong City Medical Center, Rizal Medical Center and National Children’s Hospital for medical referrals and laboratory work-up of the clients needing medical attention.

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**Marillac Hills (MH)**

Marillac Hills has served 102% of its annual target or 262 persons for the second quarter of CY 2010. For the quarter alone, there were 233 clients served. Among this figure, the bigger portion of 89% or 207 clients accounted for carry-over cases and the remaining portion of 11% or 26 clients are new cases. Cases of sexual abused was the most prevalent among the new cases with 10 persons followed by cases on child trafficking (6), cyber pornography (5), children in conflict with the law (4), special custody arrangement (1).

Among the high lights of accomplishment of Marillac Hills are the following:

- A Psycho Genetics Seminar and Gestalt Therapy facilitated by Gabay Pahilom Foundation was conducted to all the center staffs and 40 selected clients. The said activity provided opportunity not just to the staff but as well to the clients to acquire knowledge skills on the said topic that can eventually help them in the rehabilitation of the clients through thorough assessment of their behavior.
- Accessed five (5) clients to CPU-PGH and OPD Section for check-up and therapeutic sessions. Therapy sessions conducted serve as a venue for the said clients to ventilate their feelings and to recall the incident they experienced for a more effective treatment in the center.
- A total of One Hundred Fifty-eight (158) clients were provided skills training to wit: 36 clients in Basic Computer, 42 in Cosmetology, 40 in Hi-speed Sewing, 32 in Baking and 8 in Stuff Toys making. These skills training were able to keep the clients pre-occupied during the school summer vacation while continuously developing their craftsmanship, positive work attitude and endurance on finishing their chosen skills.
- Conducted Summer Sportfest which was held on May 7, 2010 in which most of the clients in the center participated in different activities such as basketball, volleyball, board games and fun games. This activity was conducted as part of recreational activities to enable the clients to develop camaraderie, sportsmanship and team work amongst their co-clients and center staff.

**Nayon ng Kabataan (NK)**

As of the second quarter of CY 2010, they were able to serve 199 clients or 87% of the annual target of 300 wherein 144 clients were served for the 2<sup>nd</sup> quarter alone. Among the persons served, 10% or 15 clients are new and the remaining 90% or 129 clients are carry-over cases. Types of newly admitted clients vary from neglected (6), physically-abused (4), victims of trafficking (1) victims of child labor (2) and orphaned (1). Out of the total persons served, 17% or 34 persons were discharged. Clients were discharged either by reintegration with their families / relatives (29), home wage placement (4) or left without permission (1).

Among the highlights of accomplishment of NK are the following:

- On productivity, Eight (8) clients were currently working as OJT in Miyata Corporations in which they were assigned in tracking area, quality control and

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packaging. Another eight (8) clients were involved in cooking and continuously producing food products/ snacks for sale. While seven (7) Haircutting client trainees undergone advance training program on Haircutting and Cosmetology at Reyes School of Cosmetology held on June 7 to July 7, 2010 in preparation for their On-the-job training (OJT) on Reyes Hair Cutter.

- On productivity production and income generation for this quarter, the center was able to generate Php 13, 590.00 for the sewing services through labor service on gowns and production of polo, black pants, blouse, and bed covers etc. and Php 4,107.60 in food production.
- Conducted film showing titled "Anak" to all NK clients in observance of Family Week celebration held on June 6 and 7, 2010. The movie was processed afterwards so that the clients will realize and understand the importance of family and moral value of the movie.
- Ten (10) children and one (1) houseparent joined the outreach program conducted by Carousel Productions with the candidates of Miss Earth 2010 held at Enchanted Kingdom in Sta. Rosa, Laguna on April 18, 2010. And thirty (30) children joined in gift giving and outreach program conducted by the employees and staff of Business Bank Office which was held at the center's covered court on June 7, 2010. The children were able to learn to appreciate and expressed their gratitude to all the blessings that they received and enable them to develop positive outlook in life that can help them improve their ways of living.
- Twenty-eight (28) children and one (1) house parent participated in swimming lesson sponsored and conducted by the City Government of Mandaluyong held at Mandaluyong City Swimming Pool on April 22-27, 2010. On the other hand, One Hundred Seventy-two (172) children participated in the dance tutorial and outreach program conducted by Dance Fusion on April 28, 2010 at the center/s covered court. The activities enable the children to learn and gain knowledge on swimming and maritime exercises as well as to develop their skills in dancing that can eventually help them to develop their self-esteem.
- Sixteen (16) Haircutting students provide free haircut to fifty (50) clients of Sanctuary Center and thirty (30) clients of Joe Fabella Center (JFC). The activity aims to practice haircutting students to different haircut style, expose them to other kinds of clients in other centers and to develop the value of volunteerism/ helping other needy people.

**Reception and Study Center for Children (RSCC)**

RSCC has served 71 clients for this quarter. Cumulatively, the Center has already served 97 children for CY 2010 or 77% of its annual target which is 154. Among these 71 clients, 13 are newly admitted (18%) while 58 are carry-over cases (82%). New cases include those who were neglected (10), abandoned (2) or voluntary committed (1). Out of those persons served, 19% or 15 clients were discharged with the following breakdown: 7 were reunited with their families / relatives, 3 were placed in inter country adoption, 1 was transferred to other institution, and 1 was placed for foster family care.

Among the highlights of accomplishment of RSCC are the following:

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- Thirty- three (33) children attended the Summer Classes conducted by Open Heart Foundation. Out of the 33 students, 10 were mainstreamed in the community based Mcdonald's Bahay Bulilit DCC while other will be enlisted in the center's new school year's tutorial classes. Summer classes aims to develop the children's cognitive development through socializations, alphabets etc.
- Conducted swimming activity for twenty (20) children held at Manila Waters Swimming pool. This activity is part of the physical fitness /recreation activity for the children.
- Ten (10) children with behavioral problem/ needing behavioral modification participated in the 10 days Summer Camp sponsored and conducted by NGO-Pedyacamp held this April 2010 at Mexico, Pampanga. The camp aims to improve the behavior and attitude of the children especially on socializing with other children through different group activities.
- Organized and conducted annual sportfest for the children and staff held on May 6 and 7, 2010. Different activities such as tug of war, track and field, eating and drinking contest were carried-out. The children were able to develop the value of sportsmanship and camaraderie while enjoying the friendly competition of the said activities.

**Haven for Children (HC)**

As of the 2<sup>nd</sup> Quarter of CY 2010, Haven for Children was able to served 118 clients or 76% of its annual target. Among these clients, 106 were served for the 2<sup>nd</sup> Quarter alone where 9% or 11 persons were new clients and the remaining larger portion of 95 cases or 91% are carry-over cases. New clients admitted are all categorized as street children. On the other hand, a total of 19 clients were discharged from Haven for Children. Most of these clients were discharged through reintegration with their families / relatives (18) while one client left without permission.

Among the highlights of accomplishment of HC are the following:

- Sixty-one (61) children attended skills training on carpentry, candle making, silk screening and dream catcher making under the supervision of the center's Manpower Development Officer (MDO). These skills training enable the children to acquire basic skills in arts and craftsmanship.
- Conducted demonstration on proper care and watering of ornament trees (Mahogany trees) and fruit bearing trees to the children and eventually allow them to apply what they've learned with minimal supervision of their respective houseparents as part of the clean and green program of the center. This activity was able to let the children acquire sense of responsibility in caring for plans and became aware of the environment.
- Conducted "Pabasa", Way of the Cross and Easter Egg hunting in the center from Aril 1, 2 and 4 2010 which was actively participated by children and staff in

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observance of the Lenten Season. Through these activities the children were able to learn more about Christianity and Jesus Christ and to strengthen their faith in God.

**Elsie Gaches Village (EGV)**

For the 2<sup>nd</sup> quarter of CY 2010, EGV has served 610 persons. In sum there were already 614 PWDs served by EGV at the end of the 1<sup>st</sup> Semester which is 96% of its annual plan already. Among the 610 persons served, there are four (4) new cases where three (3) are mentally-challenged cases while one (1) has a cerebral palsy. There were seven (7) clients who were discharged for this quarter through reintegration with their family (2), transfer to other institution (1), left without permission (1) and mortality (3).

Among the highlights of accomplishment of EGV are the following:

- A total of thirty-seven (37) clients were able to avail the free hair cut service conducted by Mickey's Barbers and EGV staff who were trained in haircutting. This activity is part of the proper hygiene and grooming service of the center to improve the physical appearance of all the clients.
- In observance of Independence Day, Philippine flags were displayed at the center's buildings and the clients and staff wore Filipiniana dresses during flag ceremony on June 7, 2010. This event taught not just the clients but as well as the staff about nationalism and to be proud for being a Filipino.
- Sixteen (16) clients with four (4) escorts participated in the Intercity Football Competition held on April 22-25, 2010 at Baguio City. This activity indicates that the clients of EGV have the skills, attitude and endurance in competing with other players in sports particularly in football.
- A total of Thirty-five (35) clients were able participate in the 5-Days "Life Skills Training" and experienced the white beach of Mindoro. This training provided opportunity to the clients to enhance their craftsmanship, athletic skills as well as their social relationships with other clients.
- A total of Twenty-nine (29) upper trainable clients were trained in different productivity projects such as arts and craft, origami etc. Through this, the clients improved their skills in craftsmanship and acquire awareness in the cleanliness of their workplace. Further, they were able to generate a total of Php 1, 492.00 from the products that they made and sold which they used for other productivity expenses.
- Organized and conducted a Summer Sportfest with theme "Pagkakaisa sa Palakasan para sa Kalikasan" was held on March 24-26, 2010 and participated by Two Hundred (200) clients and most of the center staff. Different activities were carried-out such as fun games, cheering and sports activities. The Sportfest promotes good health, foster sportsmanship and camaraderie between clients and staff.
- A total of Twenty-six (26) clients were able to attend and participate in the PVI Summer Camp held on April 8-17, 2010 at Mexico, Pampanga. The camp aims to help the clients to regain positive relationship with his peer as well as to develop their self-confident and self-esteem.

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**Sanctuary Center (SC)**

SC has served a total of 143 clients for the second quarter of CY 2010. At the end of the semester, they have already served 151 clients or 84% of the annual target. Out of the 143 clients, 13% or 18 of them are new cases involving improved mental patients. Among the person served for this quarter, 11% or 17 clients were discharged. These 17 clients were either reunited with their families / relatives (7), transferred to other institution (6) left without permission (2), job placed (1) or mortality (1).

Among the highlights of accomplishment of SC are the following:

- Fifty (50) functional clients were involved in productivity activities such as beads making, sewing and gardening and other therapeutic activities such as dance, sing, play and other activities that suffice the needs of the clients as part of their rehabilitation while in the center.
- Conducted Sports Fest (every Friday) in which the kick-off ceremony was held on March 12, 2010 as part of the socialization and rehabilitative activities of the center.
- Coordinated with Nasyon ng Kabataan for the hair trimming of clients wherein fifty (50) SC clients avail the free haircut from the clients of NK who underwent haircut training from Ricky Reyes.

**National Vocational and Rehabilitation Center (NVRC)**

For this quarter, NVRC has served 122 clients or 92% of its annual target of 132. Out of the total persons served, 31% or 4 are new clients.

Among the highlights of accomplishment NVRC are the following:

- Four (4) clients were presented for possible On-the-job Training (OJT) in which 2 clients will be placed in Rehabilitation Sheltered Workshop (RSW), 1 in National Council for the Welfare of Disabled Person and 1 in a Water Station.
- Continuously tapping and networking with other agencies/ organizations for possible job placement of the clients.

**F. INSTITUTIONAL STRENGTHENING**

For the 2<sup>nd</sup> quarter, seven (7) or 100% of the target trainings for internal staff were conducted. These are the following:

1. Roll out Training on the Capability Building of Parent Leaders
2. FGD on After Care Services for Discharged Clients of C/Is
3. Program Implementation Review for CY 2009



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4. Consultation Meeting for the Amendment of Administrative Order 4, Series 200
5. Enhancing and Updating DSWD-NCR Nurses and Nursing Assistants Skills in Clinical Management Batch 2
6. Training on Community Counseling
7. Assessment on the Operation of CRADLE

The above-mentioned trainings were conducted based on the identified Training Needs Inventory of the staff.

Out of the 80 internal staff target to be provided trainings, a total of 160 participants attended trainings/seminars/orientations initiated by the IDU and other agencies or 200% accomplishment rate was achieved.

(See attached matrix of training conducted for further information/data of the trainings)

### Organizational Meetings

<b>Organizational Meeting</b>	<b>Frequency of the Meeting</b>	<b>Number of Meetings Conducted/Highlights of the Meeting</b>
Regional Development Management Committee	Monthly	Three (3) meetings were conducted in the reporting period, the issues and concerns of Centers/Institutions/were discussed and provided recommendations for immediate actions.
Management Committee Meeting	Monthly	Three (3) meetings were conducted in the reporting period, focused of discussions are on the developments of the programs/activities/projects of the Region. Issues and Concerns Concerning the Internal Management of the Department.
Regional General Assembly	Quarterly	Conducted one (1) meeting on April 7, 2010, wherein the following issues and concerns were discussed: <ol style="list-style-type: none"> <li>a. Update on 2009 Uniform</li> <li>b. Payment of Monetized Leave</li> <li>c. Submission of Requirements for Staff applying for Promotion</li> <li>d. Selection of Staff Attending Seminars</li> <li>e. Handling of Anonymous Complaints Through Text or Email</li> <li>f. Other Matters</li> </ol>
Allied Health Professionals - Medical Officers - Nutritionists - Psychologists	As need arises	No meeting conducted as a group of allied professionals. Nevertheless, attended General Staff meetings to the Centers they are assigned.
TARA Focal Persons	Semestral	With schedule meeting on 1 <sup>st</sup> week of June 2010

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Regional Technical Support Group	As need Arises	<p>Five (5) meetings were conducted in the reporting period. The following agenda were discussed during the meeting:</p> <ul style="list-style-type: none"> <li>• Review and Finalization of the 1<sup>st</sup> Semester Performance Contract of the Region for CY 2010</li> <li>• PC Mid check Status of Accomplishment of PC Targets for 1<sup>st</sup> Semester of CY 2010</li> <li>• Review of the Enhanced Guidelines of Performance Management System</li> <li>• Finalization of C/Is Heads PC Template</li> <li>• Other Matters.</li> </ul>
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**Regional Committee Meetings**

Committee Meeting	Frequency of Meetings	Accomplishments
Grievance	As need arises	No new case was lifted to the Regional Grievance Committee during the 2 <sup>nd</sup> quarter.
Promotion and Selection Board	As need Arises	Conducted two (2) meetings to discuss issues and concerns with regards to clarification of some staff on the result of deliberation for SWO IV position. Likewise, no deliberation/interviews conducted for new applicant in the Department due to election ban.

**Inter-Agency Meetings**

Inter-Agency Meeting	Frequency of Meetings	Accomplishment
RCDA Meeting	Quarterly	<p>Conducted the 2<sup>nd</sup> Quarter Meeting on May 25, 2010 and Special Meeting cum Lecture on How To File A Case against Violators of RA 9442 on June 11, 2010. The following agenda were discussed during the meeting:</p> <ul style="list-style-type: none"> <li>• Updating on Inter-Agency Plan for 2010</li> <li>• Abilympics</li> <li>• Preparation for NDPR Week</li> <li>• Other Matters</li> </ul>
RIAC VAWC-Family	Quarterly	<p>Conducted the 1<sup>st</sup> Quarter Meetings on June 25, 2010. The following agenda were discussed during the meeting:</p> <ul style="list-style-type: none"> <li>• Feedback on the Project: National Reintegration and Recovery Data</li> </ul>

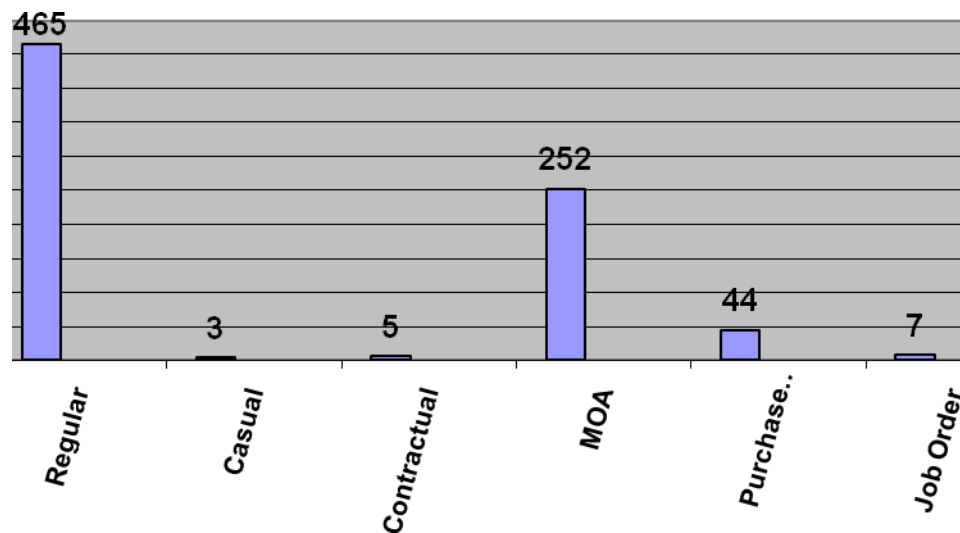
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Inter-Agency Meeting	Frequency of Meetings	Accomplishment
		<p>Base and National Referral System (NRRD and NRS)</p> <ul style="list-style-type: none"> <li>• Creation of Sub-committee for National Referral System</li> <li>• Sharing of News Clippings on Trafficking in Persons</li> <li>• Feedback re: 2<sup>nd</sup> Phase on the Mitigating Economic Impact on Person's Living with HIV and AIDS and their Affected Families</li> <li>• Sharing of News Clipping and Key Message on HIV and AIDS, 4Ps Jungle Making Contest and Executive Order 867 (NHTSPR) and MC 1, series of 2009 Directing All Anti-Poverty Programs</li> <li>• Projects (APPs) to Focus on the Million Households as Beneficiaries</li> </ul>
Regional Committee for the Welfare of Children	Quarterly	<p>Conducted the 1<sup>st</sup> Quarter Meeting on May 21, 2010. The following agenda were discussed during the meeting:</p> <ul style="list-style-type: none"> <li>• Sharing of the Highlights of Discussion during RSCWC Annual Conference</li> <li>• Presentation of the 2010 Action Plan (May - Dec..2010) as an Output of the RCWC Annual Conference and Firming-Up of Schedule of Activities</li> <li>• Result of Monitoring of Unliquidated Funds from the Eight Implementing LGUs</li> <li>• Conduct of ECCD Program Implementation Review (PIR) of San Juan City (June 8-11, 2010)</li> </ul>

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**Staff Complement per Source of Funds:**

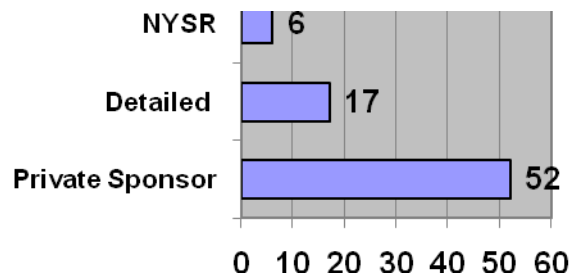
The Region has a total of 776 Regular, Casual and Contractual personnel including MOA/Cost of Service and Purchase Service with the following Breakdown:



Meanwhile, to complete the staff requirement of the Region, a total of 105 vacant positions still to be filled up: thirty-one (31) regular positions, seventy-three (73) MOA and one (1) Contractual.

To augment the manpower of the Region, a total of seventy-one (71) staff were also hired/detailed at the Region., Cost of Service of these employees were being funded by private sponsor or by their Agency such as detailed teachers from Department of Education. Breakdown as follow:

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### Character Building Program for Employees

The region is continuously implementing the Character Building Program for the employees. For the quarter, the following character qualities were discussed during meetings, general assemblies and flag ceremonies:

- April - Hospitality vs. Loneliness
- May - Endurance vs. Discouragement
- June - Enthusiasm vs. Apathy

### Career Development Management System (CDMS) Implementation

For the 2<sup>nd</sup> quarter, Career Pathing Program of the region was assessed due to some of the coaches and helpes have either retired/decease or transfer to other Field Offices. The Human Resource Management Unit of the region was tasked by the Management to draft a position paper for restructuring and to identify new coaches and helpes for the region.

### Wellness Break Program

In relation to the implementation of wellness break program for employees the following activities were conducted for 2<sup>nd</sup> Quarter 2010:

- Summer Heat Challenge 2010”

Summer Heat Challenge 2010 was started on April 15, 2010 and ended on June 11, 2010 spearheaded by HRMU Staff. The following events were male basketball, mixed volleyball, fun games and cheering competition. A total of Php 33, 480.00 was the

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allotted funds for prizes, materials for games and foods. Field Office staff participated the said events.

- “Aerobics Session”

Aerobics Session has started last February 11, 2010 and being held at the Field Office every Friday of the month. Thirty (30) female employees from different U/C/Is are attending the said activity: the activity being conducted to promote healthy lifestyle and serve as a stress-reliving activity of the staff.

### 5S Implementation

The different centers/institutions/divisions/ units have been actively implementing 5S thru the following efforts:

- Segregation of garbage from biodegradable and non-biodegradable for C/Is
- Disposal and recordings of old records
- Maintenance of cleanliness of all facilities and surroundings
- Proper filing and labeling of documents for easy retrieval

### Resource Generation

*Memorandum of Agreement with Hospitals, Funeral Parlors and Shipping Lines*

The region intensifying its resource generation efforts was able to avail discounts in monetized amount of **Php 371, 456.00** from hospitals, funeral parlors and shipping lines where DSWD has Memorandum of Agreement (MOA) with benefiting **709** clients of Crisis Intervention Unit, Jose Fabella Center, Nayon ng Kabataan and Sanctuary Center.

<b>Names of Hospital/ Funeral Parlors/ Shipping Lines</b>	<b>Services Availed</b>	<b>Number of Persons Served</b>	<b>Amount of Discount/s Granted</b>
<i>Hospital</i>			
- San Lazaro Hospital	- Discount on anti-rabies vaccination	22	Php 15, 000.00
- Quirino Memorial Medical Center	- Discount on laboratory/ hospital bill	5	Php 8, 956.50
- Tondo Medical Center	- Discount on laboratory/ hospital bill	10	Php 6, 959.80
- Mandaluyong City Medical Center	- Laboratory discounts/ X-ray/ medicines/ hospital bill free of charge	10	Php 4, 600.00
- Welfareville Health center	- Sputum test/ medicines	6	Php 1, 500.00

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<b>Names of Hospital/ Funeral Parlors/ Shipping Lines</b>	<b>Services Aailed</b>	<b>Number of Persons Served</b>	<b>Amount of Discount/s Granted</b>
- San Lazaro Hospital	and immunization - Hospitalization/ hospital bill/ medicines and laboratories	15	Php 8, 250.00
- National Center for Mental Health - PGH	- Psychiatric check-up	30	Php 8, 400.00
- East Avenue Medical Center	- Undergoing follow up check up and schedule for operation	2	Php 5, 000.00
- Jose Reyes Memorial Medical Center	- Hospital bill/ medicines/lab tests - Phototherapy	9 13	Php 3, 596.63 Php 12, 000.00
- Philippine Children Medical Center	- Check-up	10	Php 6, 000.00
- Phil. Pediatric Dental Society Inc.	-Various dental treatment	5	Php 1, 010.00
<i>Funeral Parlors</i>			
- Ilagan Funeral Homes	- Discount on funeral bill	10	Php 10, 000.00
- Tajuna Funeral Service	- Discount on funeral bill	5	Php 5, 000.00
- Rizal Funeral Homes	- Discount on funeral bill	5	Php 5, 000.00
<i>Non-Government Organization</i>			
- KAPUSO Foundation Inc.	- Medical assistance	269	Php 76, 162.54
- San Juan de Dios Foundation	- Medicines and laboratory for PTB patients	45 16	Php 11, 600.00 Php 12, 000.00
- PNRC - Redemptorist Church Social Service	- Blood - Medicines and laboratory	15	Php 23, 232.23
<i>PCSO</i>	Medical assistance	125	Php202, 236.23
<i>C130</i>	Free accommodation	1	Php 2, 100.00
<i>Bus Company</i>			
- Silvestar Bus Lines	20% discount from the total fare	113	Php 10, 000.00
- Baliwag Bus Lines		35	Php 1, 450.00
- Tawtras Co.		59	Php 1, 130.00

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<b>Names of Hospital/ Funeral Parlors/ Shipping Lines</b>	<b>Services Aailed</b>	<b>Number of Persons Served</b>	<b>Amount of Discount/s Granted</b>
<i>Shipping Lines</i>			
- Sulpicio Lines	15% discount from the total fare	15	Php 10, 535.00
<b>Total</b>		<b>709</b>	<b>Php 371, 456.00</b>

### Donations Received

For the quarter, the centers/institutions/units have generated a total amount of **Php 1,661,377.14** in cash and in kind donated by partner agencies, stakeholders and private institutions.

A total amount of **Php 2,132,833.14** or \_\_\_\_\_ have generated by the Region to supplement the regional expenses against \_\_\_\_\_ the total expenses of the quarter.

### Social Marketing

For the 2<sup>nd</sup> Quarter, the region was able to conduct the following activities/strategies along social marketing:

- The Social Marketing Unit was able to arrange/coordinate a total of thirteen (13) television, four (4) radio interviews and facilitated publication of two (2) press/photo releases for the quarter. Most of the topics discussed/published were Information about 4Ps, Travel Clearance Requirements, Photos of Missing Children and other Programs and Services for other vulnerable sectors.
- In relation to updating of the homepage of the regional website, for this particular period, a total of 14 updates/stories have been uploaded. These are the following:
  1. Bing, Go of 4Ps
  2. NK Kids Compete in Street Child World Cup
  3. Conquering Heights (4Ps)
  4. Unexpected Twist (4Ps)
  5. Fulfilling Dreams (4Ps)
  6. Beneficiaries of (4Ps)
  7. DSWD Inks Agreements with PAFMIL
  8. INA Ails Grieving Mothers
  9. Blood Donation of NCR Employees
  10. Haven for Children Youth Camp



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11. AusAid Visits 4Ps Areas in Taguig
12. Training on CBR
13. MOA Singing with CBM-CBR
14. Landas ng Kalayaan Tour of FO-NCR Staff with Children of Haven for Children

- Maintains partnership with DZRV (Radyo Veritas) and DZEM in airing/broadcasting SWD programs and services beneficial to the disadvantaged sector. It also serves as a medium to advocate its current programs and activities
- On IEC production, the Social Marketing Unit facilitated the finalization and proposal for printing of travel clearance brochure.
- In relation to Technical Assistance, the Regional Information Officer provides TA to 4Ps Information Officer by providing inputs in the correctness of materials being produced for 4Ps flyers.

Meanwhile, in the different centers, institutions and units of the Region, they had conducted orientations of programs and services of their respective C/Is to students, volunteers and other stakeholders as part of the social marketing undertaken of the concerned C/I/Us.

### **Management Information System**

For the 2<sup>nd</sup> quarter, the Regional Management Information Unit of the region has effectively provided the ICT services needed by the region as follows:

- Monitored functionality of internet connection on all FO units especially those implementing E-Services such as Adoption Resource and Referral Unit, Travel Clearance Unit and Standards Unit
- Monitored and conducted the data banking for list of family National Household Targeting for Poverty Reduction System and 4Ps.
- Assist on the facilitation on the conduct of Orientation of Trafficking Database On-line Application held last May 20, 2010.
- Facilitated requests for ICT repairs
- Maintenance of the region's website

Submitted by:

**Ms. Ma. Liza F. Mahinay**

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Social Welfare Officer III/ Head  
Policy and Plans Unit

Noted by:

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Social Welfare officer V/ Chief  
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