

I. INTRODUCTION

There may have been no changes or new projects in the Regional Office for the 3rd Quarter but definitely, there have been new engagements and partnerships with our intermediaries as a result of the 2013 elections. This has been one of the focused of the Regional Office during this quarter. A series of courtesy call meetings with newly elected Mayors and Members of House of Representatives were made to provide them updates on the status of implementation of DSWD programs and projects in their respective localities, clarify concerns arising from these programs and projects and forge new and sustainable partnerships with them.

On the implementation of the Strategic Goals, weekly targets are monitored. For SG 1, 8,857 Pantawid Pamilya beneficiaries have formulated their individual transition plan while 2,551 capability building activities in the form of SEA-K and employment facilitation were conducted. For SG 2, a total of 214,094 Listahanan-Identified Poor Households were already provided at least two (2) SWD Programs as of the quarter. While for SG 3, all targets four (4) LGUs were already assessed using the monitoring tool based on Administrative Order No. 7 Series of 2013 or Guidelines for Local Government Units' Social Welfare and Development Service Delivery System.

The region also celebrated two (2) special events during the quarter such as the National Disability Prevention Week (NDPR) on July 17 - 23, 2013, and Family Week on September 23-28, 2013. Further, preparations for other special events took place also for quarter such as the celebration of Elderly Filipino Week on October 1-7, 2013, Children's Month for October 2013 and the celebration of DSWD-NCR 35th Anniversary for the same month.

Finally, the disaster occurrences in the Region during the quarter, including the massive disaster operation on August 19-26, 2013 due to Typhoon Maring and "Habagat", did not stop the Regional Office in ensuring that deliverables per Major Final Output are achieved. Implementation of Big Ticket Projects, with priority on Set 1 beneficiaries of Pantawid Pamilya who are set to exit in the program by December 2013, were also intensified and continuously monitored to ensure that the objectives of the program / projects are attained. Preparations for the 2nd Round of Assessment for National Household Targeting System for Poverty Reduction were conducted during the quarter to facilitate conduct of household assessment by 4th Quarter of CY 2013.

A. STRATEGIC GOALS

Strategic Goal 1:

Raise the no. of Set 1 Pantawid Pamilya families with improved well-being from 2,377 to 13,475 including Sets 2 and 3 by 2013.

As of this quarter, the following were accomplished by the region along Strategic Goal 1 per lead measure:

On Lead Measure 1: Assist the 1,123 Pantawid Pamilya beneficiaries in the formulation and implementation of their Household Transition Plan. A total of 65.72% or 8,857 (65.72%) HTP were accomplished versus the target of 13,475. This started last July 22, 2013 and will end by October 2013. While on Lead Measure 2: Provide capacity building to 322 Pantawid Pamilya beneficiaries through SEA-K and Employment Facilitation, a total of 2,551 (52.81%) Capacity Building activities were conducted versus the 322 target per week (4,830 total target as of July-November 2013) through SEA-K and Employment Facilitation which started last July 22, 2013 and will end by November 2013.

The following are the Key Accomplishments of the region along the SG 1:

- All set 1 CLs, PDOIIs and SWO IIs of Convergence were oriented on SG1 and were also provided with strategies in accomplishing the targets per unit last July 15, 2013.
- Orientation cum Skills Profiling was conducted last July 19, 2013 participated by Set 3 CLs, PDO IIs and SWO IIs from Convergence and Sustainable Livelihood Program.
- Conduct of Household Transition Plan (HTP) to a total of 8,857 to HHs through one on one, FDS and other group sessions was held to achieve this activity. Involvement of all the family members was also encouraged for this Plan to be more effective and achievable. This was also made possible through the augmentation of resources from the partner stakeholders such as venue and other logistics.
- Conduct of regular meeting of PRPU to provide updates and solutions to resolve/respond certain issues and concerns.
- Synchronized and harmonized conduct of same activities with other units.
- Preparation of innovative score board per unit that serves as guide in accomplishing their targets and likewise gave motivation for the staff to achieve their set target.

Strategic Goal 2:

Expand the no. of NHTSPR identified poor families covered by at least 2 SWD programs from 8,616 to 207,982 by 2013.

As of this quarter, the following were accomplished by the region along Strategic Goal 2 per lead measure

- Using the database and report of Pantawid Pamilya, the FO has initially identified 214,094 NHTSPR listed poor families as recipient of at least 2 SWD programs and Services.
- Continuous gathering of data on the number of poor families as recipient of SWD programs and services is being done by Policy and Plans Division thru coordination with the different Units/Division in the Field Office, LGUs and other Stakeholders
- Policy and Plans Division conducts weekly inventory of poor families provided with SWD programs/services.

Strategic Goal 3:

Increase number of cities having a fully functional LSWDO to 1 by 2013

The Region supports the Strategic Goals in attaining specific sectoral issues that needs to be addressed especially those related to Strategic Goal No. 3 which is “increase number of cities having a fully functional LSWDO by 2013”.

- For the quarter, the Region was able to assess four (4) LGUs namely Quezon City, Makati City, Pasay City and Pasig City using the Administrative Order No. 7 Series of 2012 or Guidelines for Local Government Unit’s Social Welfare and Development Service Delivery System as the tool.
- The assessment focused on the five (5) work areas such as Administration and Organization, Program Management, Helping Strategies, Case Management and Physical Structures & Safety.
- The Evaluation Team were composed of SWAD Team Leaders, IDD Chief, LGU Local Coordinators, Policy and Plans Division, Administrative and Financial Management Unit and the SG-3 Secretariat from the Standards Unit. The team members were divided into 5 work areas specified in the AO No. 7 Monitoring Tool as their focus of assessment/evaluation. The findings of the team were discussed and shared to the LSWD Officers during the exit conference.
- The SG 3 Scoreboard Team and the Monitoring Team scheduled a meeting on October 10, 2013 to finalize the result of monitoring visits and to create plan of action for the succeeding follow up visits.
- The official findings/result of the monitoring visit will be communicated to the concerned LGU after the deliberation of the SG Team.

1. SERVICES RELATING TO THE FORMULATION AND ADVOCACY OF POLICIES AND PLANS AND PROGRAMS

1. Policy and Plans Development

1.1 Sectoral Programs

a. Women Welfare Program

a.1 Regional Inter-Agency Committee on Anti-Trafficking and Violence Against Women and Children (RIACAT-VAWC)

RIACAT-VAWC held its 3rd Quarter Meeting on 24th of September 2013 at OSEC Conference Room, DSWD-NCR. Nine (9) agencies were represented during the meeting. Highlights of the meeting are as follows:

- Sharing on the Immigration Off-Loading Process;
- Sharing on the Updates of Recovery and Reintegration Process of Trafficking in Person;
- Sharing on the Result of Training of Social Workers on Anti-Human Trafficking; and
- Planning for succeeding activities such as the Planning Workshop and Quarterly Meetings.

a.2 Advocacy on Compliance to SWD Laws

The Regional Office participated in the drafting of the Implementing Rules and Regulations of Republic Act 10364 or the Expanded RA 9208 or the Anti Human Trafficking in Persons Act that was organized by the Department of Justice on July 17-19, 2013.

Further, representative was also sent to serve as Resource Person during the Freedom Forum on Anti-Human Trafficking held on September 5, 2013 at CCM Complex, Ortigas, Pasig City.

b. Youth Welfare Program

b.1 Regional Youth Advisory Council

On September 26, 2013, the Regional Office hosted the 3rd Quarter RYAC-NCR meeting for the year. This NYC-Initiated activity was held at OSEC Conference Room, DSWD-NCR. Discussions are as follows:

- Conduct of Luzon-wide Congress of RYACs;
- KaBayani: Kabataang Bayani Program (National Youth Volunteer Program);

- Sharing on the Result of Jail Monitoring conducted by DSWD-NCR; and
- BuB Projects for Youth Implemented by DSWD-NCR.

The Regional Office got the support of the Council on jail monitoring efforts to monitor compliance to RA 9344. A resolution supporting this effort will be issued by the Council.

b.2 Advocacy on Compliance to SWD Laws

In relation to the implementation of RA 9344 and also as part of the continuous pilot implementation of JJWC's Localization of Comprehensive National Juvenile Intervention Program (CNJIP), the Technical Working Group meeting held last August 1, 2013 in DILG-CO aimed to discuss concerns on the pilot implementation of CJIP in Caloocan. Activities and agreements were set in order to ensure that Caloocan can still meet the requirements prior to the Planning Workshop in Bacolod in the third week of September.

b.3 Pag-Asa Youth Association of the Philippines (PYAP)

PYAP Day was held last July 27, 2013 in Mandaluyong City. Representatives from NYC, DILG-NCR, DSWD-Central Office and Hope for the Youth were present as judges in the search for PYAP Ambassador and Ambassadors. The celebration was attended by 429 youths from 10 LGUs in NCR.

For capability building of PYAP members and officers, orientation on RA 9344 for PYAP of Valenzuela was held last June 26, 2013. Further, there were two meetings conducted this quarter by PYAP officers and focal persons. One was in the Regional Office last July 17, 2013 where a new set of officers was elected and one was on September 10, 2013 which was hosted by the City of Marikina wherein upcoming activities of PYAP were discussed.

c. Person With Disabilities Welfare Program

d.1 Regional Committee on Disability Affairs (RCDA)

On 12 July 2013, 3rd Quarter Meeting of RCDA was conducted at Quezon City Hall. Highlights of the meeting include the following:

- Preparation for the National Disability Prevention Week 2013;
- NDPR activities needing involvement and support of LGUs;
- Formulation of guidelines for the different event/categories of PWD skills competition;
- Roles and responsibilities of LGUs and NGA for the PWD skills competition; and
- Resource generation.

c.2 Advocacy on Compliance to SWD Laws

To advocate compliance of PWD-related laws, the Regional Office sent staff to the following activities initiated by LGUs:

- Orientation on Magna Carta of PWDs held on August 6, 2013 at San Juan City - salient features of the Magna Carta for PWDs were discussed as well as the issues and concerns in the implementation of the law. More than 50 participants attended the activity composed of PWDs, parents and LGU officers.
- Forum entitled “Sino ba ang mga PWDs” held on July 19, 2013 at Makati City - more than 50 participants composed of representatives from PWD organizations, SPED Teachers and City Health Doctors were clarified on identifying and categorizing PWDs. It was recommended that a joint memorandum circular be issued by NCDA, DOH and DSWD for better clarification of PWD categorization.

c.3 Celebration of Special Events

In adherence to the Proclamation No. 1870 (1979), as amended by Proclamation No. 361 (2000) and Administrative Order No. 35 (2002), National Disability Prevention Week (NDPR) was celebrated by the Regional Office on July 17 - 23, 2013. The following were some of the activities conducted/participated apart from the different activities initiated by DSWD Centers and Residential Care Facilities.

- Kick-off activity entitled “Justice Walk” held on July 17, 2013 at Quezon City Circle that was graced by DSWD Secretary Soliman and DOJ Secretary Leila de Lima. Representatives of all the 17 LGUs of NCR, various PWD organizations and selected DSWD-NCR staff and clients attended to the activity.
- Forum on 10 Goals of Incheon Strategy conducted on July 18-19, 2013 at DBM Conference Room, Manila. A total of 20 staff of DSWD-NCR participated to the activity that highlighted the efforts/interventions, programs and services of various government agencies to achieve the said 10 goals.
- Culminating activity entitled “NCR PWD Skills Competition 2013” held on July 30, 2013 at SM Fairview. This was participated by more than 200 participants representing LGUs, PWD organizations and members of RCDA such as NCDA, DepEd, DILG, MMDA, DPWH, and DOLE among others. A total of 50 PWDs joined the skills competition such as basket making, painting, cooking, photography and flower arrangement wherein winners were given medals and cash prizes.

d. Older Person Welfare Program

d.1 Celebration of Special Events

In preparation to the celebration of Elderly Filipino Week on October 1-7, 2013, a meeting was conducted on September 11, 2013 at OSEC Conference Room DSWD-NCR that was participated by representatives of C/MSWDO and OSCA. Highlight of the meeting is the discussion of the planned activities and identification of needed support and involvement of LGUs. On the same day, a similar meeting was also conducted together with Federation of Senior Citizens Association of the Philippines and Regional Senior Citizens Federation to ensure participation of senior citizens organizations.

e. Family Welfare Program

e.1 Regional Inter-Agency Committee for Filipino Family (RIAC-FF)

Two (2) special meetings of RIAC-FF were held during the quarter. The first meeting was held on July 25, 2013 at Karunungan Conference Room, DSWD-NCR where highlights of the meeting include the preparation for the celebration of Family Day, sharing on the Search for Huwarang Pamilyang Pilipino and brief orientation on the Interim Shelter Fund (ISF) Project for Informal Settler Families.

The second meeting was held on September 12, 2013 at NHA Conference Room, NHA, Diliman, Quezon City. Focus of the second special meeting was finalization of the preparation for the celebration of Family Week.

e.2 Celebration of Special Events

Various activities were conducted by the Regional Office to celebrate the 2013 Family Week with the theme "Unity across Generations: A Strong Family, a Strong Society". Highlight of the celebration was the Awarding of Huwarang Pamilyang Pilipino held on September 26, 2013 at SM Mall of Asia wherein the Pantawid Pamilya beneficiary headed by Mr. Jessie and Ms. Ellena Odiame of Brgy. Manggahan, Pasig City was declared as the winner.

Aside from this, the Regional Office also held its Family Day Celebration on September 28, 2013 at Rainforest Adventure Park, Pasig City wherein more than 250 individuals composed of organic staff and their families attended the activity. Each Center and Residential Care Facilities also conducted their own activities in celebration of the Family Week.

1.2. Consultation Dialogues with C/MSWDO

The 3rd Quarter Consultation Dialogue with C/MSWDOs was scheduled on October 4, 2013 at Ramada Hotel, Manila. One of the main agenda for the meeting is the Orientation to LGUs on the three (3) Strategic Goals and the Competency Assessment Tool for C/MSWDOs.

Other agenda for discussion are as follows:

- Result of Assessment of LGUs using the Administrative Order No. 7 Series of 2012: Guidelines of LGU SWD Service Delivery System;
- Role Delineation of LGUs and DSWD-NCR in Case Management;
- Status of Implementation of the following projects and activities:
 - Supplementary Feeding Program;
 - Social Pension for Indigent Filipino Senior Citizens;
 - Elderly Filipino Week;
 - Result of Getting Zero on HIV; and
 - Recovery and Reintegration Program for Trafficking in Persons.

1.3 Review of Manual of Operations/Existing Guidelines/Draft Manual as Proposed by Central Office or Units/Centers/Institutions of the Field Office

The region reviewed five (5) CO-Initiated Policies / Guidelines and comments and recommendations were provided on the following:

- Draft Policy on Child's Participation in DSWD Residential Care Center;
- House Bill No. 594: "An Act Providing Penalties to Parents Acting Irresponsibly and for Other Purposes";
- Draft Guidelines in the Implementation of Counseling Services for the Rehabilitation of Perpetrators of Domestic Violence (CSRPDV);
- Draft Guidelines on the Operationalization of Unified Results-Based Monitoring and Evaluation (M&E) System; and
- Draft Guidelines on the DSWD Scoreboard Early Wins Initiatives.

Also, the Regional Office sent representatives as member of the Technical Working Group on Writing the Manual of Procedures on Aftercare in Aloha Hotel last August 16, 2013 for the presentation of the MOP's initial draft. The draft shall be finalized in Aklan in October 2013.

On the other hand, the Regional Office approved one (1) regional policy:

- Regional Memorandum Order No. 003 series of 2013 entitled "Enhanced Guidelines on Rendering Executive on Duty in Different Residential Care Facilities of DSWD-NCR" which took effect on September 12, 2013.

Further, the Regional Policy Development Review Committee (RPDRC) conducted one (1) meeting for the quarter (September 30, 2013) and highlights of the meeting are as follows:

- Presentation of the new Composition of RPDRC per reconstitution of DSWD-NCR committees and review of its functions;
- Sharing on the status of policy papers submitted to RPDRC;
- Review of proposed amendment to RAO 1063 Series of 2011: Guidelines in Providing Technical Assistance and Resource Augmentation (TARA) to LGUs in National Capital Region (NCR) through the Social Welfare and Development (SWAD) Teams"; and
- Discussion on the status of implementation of newly approved FO-Initiated guidelines.

1.4 Social Welfare and Development Forum

In preparation for the 2nd Semester SWD Forum to be conducted by the Regional Office on October 18, 2013, two (2) SWD Forum Committee Meetings were held during this 3rd Quarter (July 11, 2013 and September 16, 2013). As a result of the meeting, the proposed topic was identified which is "*Good Practices in Addressing Concerns on Street Children*". Further, role delineation of the committee members were agreed upon to ensure early preparation for the activity.

2. Social Technology (Pilot Project)

2.1 Formulation of Concept Paper

a. Integration of Programs and Services of NVRC and RSW

The Regional Office is still revising the concept paper based on the recommendations of Social Technology Bureau. As part of compliance to the recommendations, the concept paper was presented to NVRC and RSW Staff on August 7, 2013 wherein the objectives of the two (2) centers were reviewed to ensure that both were incorporated in the concept paper.

b. Project Angelita: Ang Batang Ina

In line with the efforts of the Regional Office to develop a social technology, a concept paper that aims to address concerns on early pregnancy was formulated and undergoing review at the Regional Office level. The project is entitled Project Angelita: Ang Batang Ina which aims to respond to the limited services for pregnant teenagers and install mechanisms to prevent early pregnancies.

2.2 For Pilot Testing

a. Recovery and Reintegration Program for Trafficking in Persons

For the 3rd quarter of CY 2013, a total of 145 individuals were rescued from four (4) areas in NCR wherein 10% or 15 individuals are minors who were immediately referred to our Residential Care Facilities for temporary shelter. Case management is continued while they are in temporary shelter.

With regard to the provision of economic assistance, a total of 43 clients were served and provided livelihood assistance in the amount of Php10, 000.00 each.

b. Healing and Grief Management Approach

Terminal Program Review and Evaluation Workshop for this project were conducted last July 23-25, 2013 at Richville Hotel in Mandaluyong City which was participated by focal persons from different LGUs, Grief Watch Volunteers and Peer Support Mentors. Accomplishment and status of implementation of this project was shared and issues and concerns were provided recommendations for approval of the management.

Further, on September 5, 2013, the healing and grief session kit manual was forwarded to all concerned LGUs for their review. To date, only Pasay City had sent their recommendations. Nevertheless the program for the healing and grief is for continues implementation while undergoing enhancement of the program.

c. Golden Reception and Action Center for Elderly and other Special Cases (GRACES)

The Regional Office participated to the Writeshop for the Formulation of GRACES Manual of Operation which was held on August 27-29, 2013. This will serve as the operational guidelines of the Center.

Further, with the new direction of the management to return the GRACES to its original concept as a diagnostic facility, all clients were assessed on their conditions. Per assessment, 136 clients out of the 161 clients were found to be needing long term care as they have no families or relatives to return to. From this number, 62 were already transferred to Haven for the Elderly at Tanay, Rizal while the remaining 74 clients are undergoing social preparation through the GRACES social workers. On the other hand, for the 25 clients out of the total 161 clients, social workers are still locating the families/relatives for possible reunification/reintegration.

d. Music and Arts Therapy

To address the capacity building needs identified by Elsie Gaches Village (EGV) staff in management of children with autism and as part of the implementation of this activity, Forum on Behavior Management with Person with Autism was conducted on July 9, 2013 at EGV. Highlight of the forum is the discussion on the different challenging behavior of children with autism, the probable cause of their behavior and the strategies to address this concern.

e. Transitional Living for Effective Reintegration (TransFER)

The focal person of TransFer had a meeting with Judge Soriano of RTC Branch 124, Caloocan City in lieu of the possibility to include one CICL in the project. While one CICL from Makati City is now undergoing the process of TransFer.

f. Supervised Independent or Group Living Arrangement (SIGLA)

(Two) 2 CICL is now employed as data encoder in Pantawid Pamilyang Pilipino Program in preparation for their community reintegration through TransFer and SIGLA.

g. Ako'y Kasali

Twice a month meeting with the officers of (Akoy Kasali) Council for the Protection of Children is being held and monitored by the focal person to ensure that the directions and plan of the council are being implemented.

Further, CPC members attended protective behavior sessions and CPC committees such as Donation, Beautification, Grievance, Supplies, and Education have actively contributed in activities inside the center. CPC Officers and members also attended Entrepreneurship Training organized by Youth at Venture.

e. Time Bound Case Management

Rehabilitation Indicators (RI) and Social Functioning Indicators (SFI) tools are continuously administered to new clients of Marillac Hills as well as those carry-over CICL and Sexually-Abused cases starting from CY 2011 to determine their level of functioning and rehabilitation.

2.3 For Replication

a. Aruga at Kalinga sa mga Bata sa Barangay

To encourage more LGUs to replicate these projects, this was shared discussed during the above-mentioned SWD Forum. As a result, two (2) LGUs showed their interests to replicate this project – Taguig City and Valenzuela City.

b. Home Care Support Services for Senior Citizens

Re-orientation to LGUs and OSCA Heads in relation to the implementation of this SocTech project was conducted on August 14, 2013 at 14th Floor, Quezon City Hall. This was participated by representatives from 12 LGUs in NCR wherein best practices of Quezon City in the implementation of this project were shared to other LGUs. As a result of the activity and as part of the institutionalization of the project, LGU of Quezon City committed to send official communication to the Regional Office indicating their adoption of the said program together with a copy of their Annual Investment Plan which includes budget allocation for this project. Meantime, other LGU representatives committed to propose the implementation of the projects to their respective heads.

c. Special Drug Education Center (SDEC)

The guidelines on SDEC and the Philippines experience in its implementation were shared in an activity organized by the ASEAN Training Center for Preventive Drug Education in Luxent Hotel last September 5, 2013. This activity was attended by representatives from eight ASEAN-member countries who also shared their programs and experiences in drug prevention and education.

3. Research

The Region approved fifteen (15) research requests:

- Exploring the Effects of Living in Home for the Aged to the Emotional and Psychological Perspective of Elderly: A Proposed Plan of Nursing Intervention;
- Emotional Quotient and Coping Strategies of Battered Wives at haven for Women in Alabang;
- Perception About Life and Life Goals of Abused and Neglected Children in Selected Metro Manila Institution;
- Sexuality Issues and Intervention Development and Validation for Individuals with Development Disabilities;
- Effectiveness of Human Resource Development Programs and Its Implication to Work Performance of DSWD-NCR, Legarda;
- Effectiveness of Laughter Yoga Therapy in Decreasing the Level of Depression among Adolescent Orphans;
- Regional Rehabilitation Center for Youth in NCR;
- A Proposed Redevelopment of DSWD GRACES, Quezon City;
- The Impact of Christian Music Video on Orphan’s Self-Esteem;
- Austisimulate: Simulation Center in a Multi-Sensory Perception of Autism;

- A Study of Crimes Committed by Children in Conflict with the Law (CICL) in Metro Manila;
- Level of Depression of the Newly Bereaved Mothers at the INA Healing Center (IHC) who are Currently Undergoing Psychosocial Interventions;
- The Level of Pain Tolerance of battered Women Towards Spousal Abuse;
- Therapeutic Communication as a Form of Psychosocial Debriefing among Rape Victims; and
- Pantawid Pamilya: Does it really Bridge the Poor Filipino Families to a Vision of a Better Life.

Proponents of the first eleven (11) research studies are already finalizing the research manuscripts while the last four (4) research studies are still on-going.

4. Pantawid Pamilyang Pilipino Program

As of 25 September 2013, Pantawid Pamilya has been implemented in 30 Congressional Districts in 16 Cities and 1 Municipality in the National Capital Region (NCR) where a total of 214, 094 households (HHs) have been enrolled.

For the period of January -June 2013(P1, P2 and P3 2013), there are 193,889 registered household-beneficiaries in NCR from Sets 1-6. A total of Php 803,143,300.00 was released to 184,623 eligible compliant Pantawid Pamilya households for the months of January to June 2013. This represents 95.22% of the total active household beneficiaries in the region. Release of cash grants for the 4th period is ongoing.

A total of 104,467 Beneficiary Update System (BUS) forms were encoded and recommended by the Regional Office to the NPMO. The highest updates received and encoded was change in school or new school update with 84,981 (81.34%) due to the incoming school year 2013-2014. This was followed by the 7,565 updates in change of health center /rural health unit. Meanwhile, the least processed update was new born with 162 updates followed by 121 updates with deceased grantee.

For Compliance Verification System (CVS), from the result of the CVS considering the compliant versus eligible beneficiaries, Family Development Session conditionality got the highest percentage with the most compliant beneficiaries with 95.79 % on the month of March 2013 and the conditionality on deworming for the 6-14 years old beneficiaries got the lowest percentage with only 1.22% for the month of June 2013 because some schools has no schedule of deworming for this period.

For Grievance Redress System (GRS), 283 or 90.41%complaints received were resolved within the given timeline from July to September 2013. Meanwhile, 10 (03.19%) of the received grievances are still ongoing whereas, 24 (07.66%) has no action within the given timeline.

Currently, there are 569(91.04%) hired staff against the 625 staff requirement with a variance of 55staff to be completed until October 2013.

5. National Household Targeting System for Poverty Reduction (NHTS-PR)

In line with the upcoming NHTS 2nd nationwide assessment of households on October - December 2013, preparatory activities were conducted by the Regional Office such as the conduct of LGU Orientation on August 29, 2013 and CSO/NGO Orientation on September 17, 2013 (both held at Makati Palace Hotel) and the completion of the 1,637 required manpower complement. Once the fund has been released to the Regional Office, the training of staff and actual enumeration will commence.

On data sharing, three (3) new Memorandum of Agreement (MOA) were forged with the Department:

- Samahan ng Magkakapitbahay ng Valderama (MOA signed on July 19, 2013);
- Center for Health Development - NCR (MOA signed on July 23, 2013); and
- Navotas City Social Welfare and Development Office (MOA signed on July 23, 2013).

Further, four proposed MOAs were also endorsed to the National Household Targeting Office to formalize data sharing with City of Valenzuela, Katipunan ng mga Mamamayan ng Bagong Pilipinas (KMBPI), Unang Hakbang Foundation and Minor Basilica of the Black Nazarene.

2. STANDARDS SETTING, LICENSING AND ACCREDITATION SERVICES

The Standards Unit continuously perform its regulatory functions to set standards, register, accredit and provide technical assistance and consultative services to government, non-government organizations/people's organizations and local governments to comply with and maintain the standards of social welfare and development programs and services.

| Service | Plan for this Quarter | Served | % of Accomplishment |
|----------------------------|-----------------------|--------|---------------------|
| NGO | | | |
| • Registration | | | |
| *Assessed | 15 | 20 | 133% |
| *Registered | 13 | 12 | 92% |
| • Licensing | | | |
| *Assessed | 16 | 17 | 106% |
| *Licensed | 7 | 6 | 85% |
| • Accreditation (assessed) | | | |
| *DSWD C/I's | 3 | 3 | 100% |
| *NGOs | 5 | 6 | 120% |
| *LGUs (SC center) | 2 | 1 | 50% |

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| Service | Plan for this Quarter | Served | % of Accomplishment |
|---|-----------------------|--------|---------------------|
| <ul style="list-style-type: none"> • ECCD Centers - DCC <ul style="list-style-type: none"> *Assessed *Accredited | 100 | 19 | 19% |
| <ul style="list-style-type: none"> • Service Providers - DCW <ul style="list-style-type: none"> *Assessed *Accredited | 100 | 19 | 19% |
| Other Concerns | | | |
| <ul style="list-style-type: none"> • Regional Solicitation Permit <ul style="list-style-type: none"> *assessed *issued | 5 | 7 | 140% |
| <ul style="list-style-type: none"> • Duty Free Entry Requests endorsed to the Standards Bureau | ANA | 2 | - |
| <ul style="list-style-type: none"> • National Fund Drives Authorized <ul style="list-style-type: none"> *assessed *endorsed | ANA | 14 | - |
| <ul style="list-style-type: none"> • Accredited Service Providers <ul style="list-style-type: none"> *ECCD Service Providers *Social Workers Handling Court Related Cases (endorsed) *Marriage Counselors (endorsed) | 100 | 19 | 19% |
| | 3 | 1 | 33% |
| | 3 | 2 | 66% |

- For this quarter, a total of 20 SWDAs or 133% were assessed for Registration vis a vis target of 15, while 12 or 92% vis a vis target of 13 were issued Registration Certificate. From the 12 NGOs that were issued registration certificates, two (2) are Resource Agency and six (6) are People’s Organization catering to family & children (1), older person (2), and multi sectoral (1).
- On the other hand, NGOs that were not issued with registration certificate were provided with technical assistance to comply with the requirements.
- The Unit was able to registered & licensed six (6) NGOs or 85% vis a vis target of seven (7). It was noted that the Unit did not meet the target due to non-compliance of the NGOs to other requirements but continuous monitoring and technical assistance is being provided to them.
- On Accreditation of Day Care Centers (DCCs), 19 or 19% over the target of 100 were assessed and issued Accreditation Certificate. DCCs that were not issued Accreditation Certificate is in the process of self-assessment and still subject for second visit.

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- On Accreditation of Centers/Residential Care Facility (C/RCF), three (3) or 100% vis a vis target of three (3) was assessed for this quarter. Closed monitoring and supervision is being done especially case management system and physical structure and safety which are non-negotiable requirements in accreditation.
- On Regional Solicitation, seven (7) or 140% were assessed vis-à-vis target of five (5) while five (5) or 100% vis-à-vis target of five (5) were issued Solicitation Permit. On the other hand, eight (8) were assessed and favorably endorsed to the Standards Bureau (SB) to conduct National Fund Drive.
- On the Accreditation of Service Providers:
 - 19 DCWs or 19% vis-à-vis target of 100 were assessed and issued Accreditation Certificate. DCWs that were not issued Accreditation Certificate still in the process of self-assessment and subject for second visit.
 - One (1) or 33% vis a vis target of three (3) Social Worker Handling Court Related Cases (SWHCRC) from Caloocan City was endorsed to Standards Bureau. On the other hand, two (2) Pre Marriage Counselors (PMC) or 66% vis-à-vis target of three (3) from Caloocan and Malabon City were endorsed to Standards Bureau for issuance of Certificate. The Unit continuously provides technical assistance to partner agencies/stakeholders to comply with the requirements.

3. SUPPORT, SERVICES AND TECHNICAL ASSISTANCE TO INTERMEDIARIES

I. Capacity Building Section/Institutional Development Capability Building (IDCB)

The Region thru its Institutional Development Department (IDD) continuously provides/facilitate trainings/seminars for professional growth and development of staff/stakeholders towards improve quality delivery of programs/service in their performance.

| Organization Development | | | | | |
|---|------------|------------|------------|-----------|---|
| Organizational Competency | LGU | NGO | NGA | PO | Remarks |
| SWD-Policy and Development | | | | | |
| 1. Roll Out Orientation on Administrative Order (AO) No. 7 Series of 2007 | 2 | 1 | - | - | To provide information and awareness to direct service providers on the said AO. |
| 2. Orientation on RA 7277 Magna Carta for PWDs | 51 | - | 1 | - | Capacitating Partner LGUs/NGOs/NGAs on the said AO to ensure effective delivery of programs/services. |

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| | | | | | |
|--|-----------|-----------|----------|----------|---|
| 3. Capability Building for Social Workers in Managing Victims-Survivors of Human Trafficking | 18 | 2 | - | - | Standard protocols in rescuing clients should be observed by direct implementers. |
| Standards Development | | | | | |
| 4. Training on Camp Coordination and Camp Management | 15 | - | 1 | - | Equipped/train LGU DRRM Focal Persons to be efficient in terms of camp management and coordination. |
| 5. Mastery of Developmental Milestones and Life Skills Training | - | 24 | - | - | Provide technique on how to implement said training to children and youth. |
| TOTAL | 86 | 27 | 2 | - | |

- For the quarter, the Region was able to accomplished three (3) or 100% IDCB activities vis a vis target of three (3) participated in by 115 staff from LGUs, NGAs, NGOs and POs.

II. Sustainable Livelihood Program (SLP)

The Sustainable Livelihood Program (SLP) is a community- based capacity building that seeks to improve the program participants’ socio-economic status. It is implemented through the Community Driven Enterprise Development approach, which equips program participants to actively contribute to production and labor markets by looking at available resources and accessible markets. The capacity building of the SLP is implemented through a two-track program to wit:

- Track 1 – Micro Enterprise Development Track – supports micro-enterprises in becoming organizationally and economically viable
 - Track 2 – Employment Facilitation Track- assists participants to access appropriate employment opportunities.
- For the quarter, there are 32 SKAs and 5 SKGs organized. Likewise, Business Development Session, Basic Business Management Training and Pre-employment Workshop with 3,983 beneficiaries were conducted to Pantawid Pamilya. Moreover, on-going formation and organization is being conducted by respective PDO’s in coordination with City Links per LGU.

STATUS OF IMPLEMENTATION

➤ **Total Program Reach Out (1994 - Present)**

| LGU | Served | | | | Total Family Beneficiaries Served | Fund Source | | |
|--------------|--------------------------|--------------------|-------------------------|--------------|-----------------------------------|-----------------------|---------------------|-----------------------------------|
| | SEA-K Association (SKAs) | SEA-K Group (SKGs) | SEA-K Individual (SKIs) | Total Served | | DSWD | Other Fund Source | Total Capital Assistance Provided |
| 17 | 1112 | | | 1112 | 25416 | 122,666,823.03 | 3,548,450.00 | 126,215,273.03 |
| | | 79 | | 79 | 744 | 4,085,750.00 | 1,316,700.00 | 5,402,450.00 |
| | | | 156 | 156 | 156 | 706,050.00 | 50,000.00 | 756,050.00 |
| Total | 1112 | 79 | 156 | 1347 | 26,316 | 127,458,623.03 | 4,915,150.00 | 132,373,773.03 |

Status of Operation (DSWD Funded SKAs/SKGs/SKIs)

| Total No. of SKAs/SKGs/SKIs | Total No. of Active Cases | Total No. of Inactive Cases |
|-----------------------------|---------------------------|-----------------------------|
| 1348 | 665 | 683 |

- Out of 683 inactive SKAs, 447 or 152% are for closure while 236 or 289% are for rehabilitation. The 236 for rehabilitation SKAs are willing to be reactivated and members of SKAs with arrears have agreed to pay their long overdue accounts.
- Out of 447 inactive cases, 182 cases were assessed and validated by the PDOs together with LGU counterpart and were recommended for closure with terminal report. PDOs & LGU counterparts are continuously assessing and validating the remaining 265 cases.
- Below is the schedule of case conference of 182 SKAs for appropriate action.

| LGU | NO. OF CASES | ACTION TAKEN | SCHEDULE OF CASE CONFERENCE | STATUS/REMARKS |
|-------------|--------------|--|-----------------------------|--|
| Mandaluyong | 6 | Assessed/ validated and recommended for closure with terminal report | | Out of 6 cases presented on April 24, 2012, only 2 cases were approved for closure while the remaining 4 cases are for updating of case folders and needs certification from the barangay whether unlocated, transfer of residence or fire |

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| LGU | NO. OF CASES | ACTION TAKEN | SCHEDULE OF CASE CONFERENCE | STATUS/REMARKS |
|--------------|--------------|--|-----------------------------|--|
| | | | | victims. |
| Makati | 15 | | | Out of 15 cases presented on May 31, 2012, only 8 cases were approved while the remaining 7 cases will be re scheduled for case conference because case folders are for updating, assessment and validation of individual members. |
| Manila | 32 | | | Schedule to be confirmed by LGU. |
| Taguig | 9 | | | Schedule to be confirmed by LGU. |
| Pateros | 11 | | | Schedule to be confirmed by LGU. |
| Pasig | 4 | | | Schedule to be confirmed by LGU. |
| Las Pinas | 11 | | | Schedule to be confirmed by LGU. |
| San Juan | 9 | | | Schedule to be confirmed by LGU. |
| Quezon City | 12 | | | Schedule to be confirmed by LGU. |
| Paranaque | 24 | | | Schedule to be confirmed by LGU. |
| Navotas | 9 | Assessed/ validated and recommended for closure with terminal report | | Schedule to be confirmed by LGU. |
| Valenzuela | 7 | | | Schedule to be confirmed by LGU. |
| Marikina | 17 | | | Schedule to be confirmed by LGU. |
| Muntinlupa | 2 | | | Schedule to be confirmed by LGU. |
| Pasay | 3 | | | Schedule to be confirmed by LGU. |
| Malabon | 4 | | | Schedule to be confirmed by LGU. |
| Caloocan | 7 | | | Schedule to be confirmed by LGU. |
| TOTAL | 182 | | | |

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Rollback Repayment (DSWD Funded SKAs/SKGs/SKIs)

| Capital Assistance Provided | Total Amount Due | Total Amount Paid | Arrears | Actual RR | RR previous month | RR target | Actual Amount Collected for the 3rd quarter | Actual Amount Collected for the previous quarter |
|-----------------------------|------------------|-------------------|---------------|-----------|-------------------|-----------|---|--|
| 125,747,423.03 | 109,052,684.30 | 75,148,254.40 | 33,904,429.90 | 69.11% | 67.31% | 80% | 3,256,486.17 | 1,233,129.45 |

- An equivalent of 67.31 rollback repayment was accomplished vis-à-vis a target of 80% collection.

Status of Implementation of SEA-K Program in Coordination w/ the Legislators of House of Representative 2013

- The recipients of this program are Non-Pantawid Beneficiaries.

| Name of Representative | District | Allocation | LGU | No. of SKA | No. of Bens | Amount Disbursed | Balance | Remarks |
|----------------------------|----------|---|-------------|------------|-------------|------------------|--------------|---|
| 1.Neptali M. Gonzales | Lone | 4,500,000.00 (Blg.1-12 NCR 48) | Mandaluyong | 8 | 150 | 1,054,000.00 | 3,446,000.00 | Organization of new Associations will be on last week of Sept. 2013 |
| 2.Roman T. Romulo | Lone | 2,250,000.00 (Blg.1-12 NCR 48) (Blg. 1-12 NCR 42) | Pasig | 11 | 207 | 1,315,000.00 | 935,000.00 | Training of two SKAs will be on last week of Sept. 2013 |
| 3.Mar-len Abigail S. Binay | 2nd | 2,250,000.00 (Blg. 1-12 NCR 42) | Makati | 5 | 92 | 776,000.00 | 1,474,000.00 | -Mandatory training will be on last week of Sept. |

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| Name of Representative | District | Allocation | LGU | No. of SKA | No. of Bens | Amount Disbursed | Balance | Remarks |
|------------------------------|-----------------|-------------------------------------|-------------|------------|-------------|------------------|--------------|---|
| 4. Magtanggol T. Gunigundo | 2nd | 2,250,000.00 (Blg. 1-12 NCR 34) | Valenzuela | 1 | 15 | 131,000.00 | 2,119,000.00 | 2 SKAs organized and waiting for the new LGU focal person before the mandatory training |
| 5. Jorge "Bolet" Banal | 3rd | 750,000.00 (RSF) | Quezon City | | | 0 | 750,000.00 | The office of Congressman Banal thru his Chief of Staff is no longer interested in the formation and organization of group for SEA-K. The fund allotment for the implementation is transfer to Revolving Settlement Fund and readily available once new SEA-K is being organized, |
| 6. Romero Federico S. Quimbo | 2nd | 2,250,000.00 (Blg. 1-12 NCR 42) | Marikina | 17 | 231 | 1,155,000.00 | 1,095,000.00 | Mandatory training was conducted last week of Sept. |
| 7. Rosenda Ann Ocampo | 6 th | 1,500,000.00 (Blg. 1-12 NCR 34) | Manila | 13 | 240 | 1,320,000.00 | 180,000.00 | Mandatory training was conducted last week of Sept. |

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| Name of Representative | District | Allocation | LGU | No. of SKA | No. of BENS | Amount Disbursed | Balance | Remarks |
|---------------------------------------|----------|----------------------|-------------------|------------|-------------|---------------------|----------------------|--|
| 8.Sherwin N. Tugna (CIBAC Party List) | | 200,000.00 (RSF) | Caloocan/M Manila | | | 0 | 200,000.00 | Identification of potential beneficiaries is on-going. |
| Total | | 10,950,000.00 | | 55 | 935 | 5,751,000.00 | 10,199,000.00 | |

- Updates/schedule of the utilization of the fund will be officially communicated with the Legislators.

Tindahan Natin Project

Status of Implementation:

Total Program Reach Out (2006 - 2010)

| No. of LGUs | Year | Approved / Operational TNOs | | | | TOTAL NO. TNOs |
|--------------|-----------|-----------------------------|---------------|-------------|-----------------------|----------------|
| | | Active TNOs | Inactive TNOs | Closed TNOs | TNOs Converted to BBO | |
| 17 | 2006 | 0 | 129 | 215 | 260 | 604 |
| 17 | 2007 | 0 | 152 | 216 | 500 | 868 |
| 17 | 2008 | 0 | 140 | 44 | 433 | 616 |
| | 2009/2010 | | | | | |
| Total | | 0 | 421 | 475 | 1193 | 2,088 |

- For the year 2006 to 2008, a total of 2088 TNOs were approved and became operational. Unfortunately, to date these TNO's are now INACTIVE in status.
- For the quarter, there is no collection from the TNO's identified. About 475 TNO's were already closed and stopped operation.
- The 421 inactive and 475 closed TNOs are scheduled for case conference in C.Y. 2013.

FO-NCR 3rd Quarter Narrative Accomplishment Report 2013

Source of Fund

| No. of LGUs | Year | Self Funded/Other Fund Source | | | DSWD Funded | | | | Total |
|--------------|------|-------------------------------|------------|------------|-------------|------------|--------------|----------------------|--------------|
| | | Active | Inactive | Total | Active | Inactive | Total | Total Amount | |
| 17 | 2006 | 0 | 45 | 266 | 0 | 84 | 338 | 6,435,439.93 | 604 |
| 17 | 2007 | 0 | 27 | 265 | 0 | 125 | 603 | 11,391,867.20 | 868 |
| 17 | 2008 | 0 | 68 | 313 | 0 | 72 | 303 | 5,937,462.75 | 616 |
| Total | | 0 | 140 | 844 | 0 | 281 | 1,244 | 23,764,769.88 | 2,088 |

- Out of 2,088 TNOs, 844 TNOs are self- funded, while 1,244 TNOs are DSWD Funded amounting to Php. 23,764,769.88.

Rollback Repayment

| No. of LGUs | Year | No. of DSWD Funded TNOs | Total Capital Assistance Provided | Principal Due to Date | Principal Paid to Date | Arrears To Date | Repayment Rate | Previous Report of RR | RR Target | Actual Collection for this Month | Actual Collection for the Previous Month |
|--------------|------|-------------------------|-----------------------------------|-----------------------|------------------------|---------------------|----------------|-----------------------|------------|----------------------------------|--|
| 17 | 2006 | 338 | 6,435,439.93 | 6,435,439.01 | 3,947,245.00 | 2,488,194.93 | 61% | 61% | | - | - |
| 17 | 2007 | 603 | 11,391,867.20 | 11,391,867.20 | 8,279,048.54 | 3,112,818.66 | 73% | 73% | | - | - |
| 17 | 2008 | 303 | 5,937,462.75 | 5,937,462.75 | 4,717,596.50 | 1,219,866.25 | 79% | 79% | | - | - |
| Total | | 1,244 | 23,764,769.88 | 23,764,769.88 | 16,943,890.04 | 6,820,879.54 | 71% | 71% | 80% | - | - |

- To date, 525 TNO's are fully paid from year 2006 – 2008 to wit: 115 for 2006, 240 for 2007 and 170 for 2008.
- There is no collection for the quarter to all in-active TNO's despite efforts made by the Project Development Officer regarding this matter.

IV. Disaster Relief Augmentation

The Disaster Response Unit of the Region has responded timely and continuously provides augmentation to intermediaries during disaster occurrences:

For the quarter, the region has monitored 6 fire incidents affecting Manila, Malabon City, Taguig City, Caloocan City and Makati City. Likewise, one (1) flooding incident brought by Southwest Monsoon Rain (HABAGAT) strengthened by tropical storm Maring.

| Key Indicator | Actual 2013 | Served 2013 | Served (July to Sept.) | Cumulative Total |
|---|--------------------|--------------------|-------------------------------|-------------------------|
| Number of Disaster Occurrences | 7 | 23 | 7 | 25 |
| Number of Families Affected | 49,924 | 40,086 | 40,086 | 49,924 |
| Number of Individuals Affected | 234,884 | 188,404 | 188,404 | 234,884 |
| Number of LGUs provided Augmentation Assistance | - | - | 16 | 16 |

- The number of fire occurrences for this quarter, has slight decreased in terms of families affected or 10.5% or 73 families compared to the previous quarter of 2012. The decreased was attributed largely to the massive awareness and advocacy campaign undertaken by Local Government Units and other NGAs.
- For the quarter, the region has provided augmentation support amounting to Php 72,764,468.00 thru the request of LGUs and Legislators.
- The Local Government Units (LGUs) were provided with a total amount of Php 9,023,908.00 to their constituents that were affected by disaster incidents.

III. Priority Development Assistance Fund (PDAF)

a. Project Proposals/Liquidation Reviewed and Assessed/Monitored

- For this quarter, the Region thru PDAF Unit received and reviewed 17 project proposals and provided with technical assistance of different legislators amounting to Twenty Three Million Eight Hundred Seventy Six Thousand Nine Hundred Sixty Five Pesos/10 Centavos (P 23,876,965.10).

- Ten (10) project proposals intend to provide Assistance to Individuals in Crisis Situation particularly along Medical, Burial, Educational Assistance and other emergency needs with allocation amounting to Nineteen Million Six Hundred Fourteen Thousand Four Hundred Sixty Pesos (P19, 614, 460.00) or 82.15% of the funds which are already implemented and continuously being utilized through the Crisis Intervention Unit.
- Seven (7) project proposals are for CIDSS-Disaster Management Program, Dengue Prevention project intended for the constituents of District 5, Manila amounting to Four Million Two Hundred Sixty Two Thousand Five Hundred Five Pesos/10 Centavos (P4,262,505.10) or 17.85% from the allocation.
- PDAF monitoring team visited 12 NGOs with on-going project implementation and with unliquidated projects from the previous years. The purpose of the visit is to demand and oblige the 12 NGOs to settle their unliquidated funds in compliance to the COA's notice of suspension.
- Three (3) Educational Assistance Program were facilitated to ensure the completeness and authenticity of submitted documents during the distribution.

b. Strengthening Partnership with Partners

- The Region is continuously provides technical assistance to intermediaries, NGOs, POs, LGUs, Offices of Legislator-Congressional District Representative, Party-List Representative and Senators with fund allocation on social welfare programs and services for implementation in the region along with enforcement of guidelines.

IV. Special Project Section (SPS)

• Supplementary Feeding Program

- From the 17 LGUs, eight (8) cities/municipality namely Las Pinas, Pasig, San Juan, Quezon, Pasay and Pateros have completed the 120 days feeding program to 78 DCCs with 62, 661 total number of children served. Meanwhile, seven (7) LGUs have on-going Feeding Program to 74 DCCs with 44, 099 day care children.
- City of Paranaque was able to implement SFP for 15 days and the remaining 105 days will be implemented this SY 2013-2014 using the fund allocation of SY 2012-2013. Meanwhile, City of Manila is still awaiting for the renewal of Authority to

Cash Advance from the disbursing officer, hence, fund allocation for SFP SY 2012 was not utilized.

D. DIRECT SERVICES TO COMMUNITY-BASED CLIENTS

The Region continuously caters to children, women and men in difficult circumstances (CEDC, WEDC/MEDC) and persons with HIV/AIDS (PHAs) thru provision of counseling, psychological and psychiatric evaluation, legal/consultation, transportation and financial assistance.

Listed below are the categories of cases served for this quarter:

| CEDC (Children Especially in Difficult Circumstances) | Cases Served for the 3 rd Quarter, 2013 | | Total |
|--|---|-----------|-----------|
| | Male | Female | |
| Neglected | 3 | 6 | 9 |
| SA-Rape | - | 6 | 6 |
| Physical Abuse/Maltreated | 1 | 2 | 3 |
| Victims of Trafficking | 2 | - | 2 |
| Victims of Child Labor | 3 | - | 3 |
| Total | 9 | 14 | 23 |

Among the cases served under CEDC, Neglected has the highest number of cases served with a total of 9 or 39.13% for this quarter, followed by SA-Rape with 6 or 26.08%, followed by Physical Abuse/Maltreated and Victims of Child Labor with 3 or 13.04% and lastly, victims of trafficking with 2 or 8.69% of the cases served.

| WEDC/MEDC | Cases Served for the 3 rd Quarter, 2013 | | Total |
|--|---|------------|------------|
| | Male | Female | |
| Physical Abuse | - | 3 | 3 |
| Rape | - | 1 | 1 |
| Victims of Trafficking | 58 | 186 | 244 |
| PLHIV | 222 | 46 | 268 |
| Others Cases (walk-in/ referred clients) | 25 | 39 | 64 |
| Total | 305 | 275 | 580 |

Among the cases served under WEDC/ MEDC, PLHIV Cases has the highest number of cases served by the region with 268 or 46.21%, followed Victims of Trafficking with 244 or 42.07% and by Other Cases (walk-in/referred clients) with 64 or 11.03%. Walk-in and/or referred clients from other government offices and concerned groups/ individuals requested for counseling, conduct of Parental Capability Assessment (PCA), referrals for medical and transportation assistance, temporary shelter, legal assistance, custody and after care.

Services for Communities in Crisis

This 3rd Quarter 2013, the Region has served the following clients:

| Category of Cases | Number of clients served | | Total |
|-------------------|--------------------------|--------------|--------------|
| | Male | Female | |
| FHONA | 1,629 | 4,315 | 5,944 |
| CNSP | 82 | 132 | 214 |
| WEDC | | 23 | 23 |
| PWDs | 3 | 2 | 5 |
| Senior Citizens | 207 | 488 | 695 |
| Total | 1,921 | 4,960 | 6,881 |

For this quarter, the Region served a total of 6,881 clients both from regular/ walk-in and referred by legislators through their Priority Development Assistance Fund (PDAF). Among the cases served, Family Heads and Other Needy Adults (FHONA) has the highest number with 5,944 or 86.38%, followed by Senior Citizen with 695 or 10.1% and WEDC with 23 or 0.33% of the total number of clients served.

Hereunder is the breakdown of assistance provided to CIU cases and through PDAF:

| Type of Assistance | Amount of Assistance Provided |
|------------------------------------|-------------------------------|
| a. Medical Assistance | Php. 2,197,103.50 |
| b. Financial Assistance | 2,995,705.00 |
| c. Transportation Assistance | 129,869.00 |
| d. Educational Assistance | 1,749,700.00 |
| e. Burial Assistance | 907,500.00 |
| f. Other Services Provided | |
| -PLHIV | 16,000.00 |
| -Livelihood Assistance-Repatriated | 9,100.00 |
| TOTAL | Php. 8,004,977.50 |

For this quarter, a total of Php 8,004,977.50 budget was utilized under Direct Released Funds (DRF).

Adoption Resource and Referral Services

For this quarter, the FO-NCR Adoption Resource and Referral Section (ARRS) served a total of 122 cases of which 7 or 5.74% are new cases and 115 or 94.26% are carry-over cases. Of these, 7 children were placed thru alternative parental care, 2 children were placed thru regular adoption and have processed the documents of 5 children who were already placed by ICAB thru inter-country adoption while the remaining 108 cases are still for assessment and recommendation.

Further, 20 couple /families were provided orientation and concrete information on adoption and foster care program as well as pre-adoption counseling. Continuous provision of technical assistance such as review of documents for Certification of Child Legally Available for Adoption wherein the region served 44 abandoned children and 34 surrendered children and Review of Family and Children Dossiers for National Matching.

On Foster Care, the Aruga at Kalinga sa mga Bata sa Barangay is continuously implemented in which 5 children were placed to 5 foster families with subsidy.

Advocacy activities such as Adoption/Foster Care Forum were continuously done wherein for this period, a total of twenty-one (21) individuals attended Adoption/Foster Care Forum held at the field office on July 26, 2013 and August 16, 2013 attended by 21 participants, eight (8) of which were married couples and five (5) were singles. They were also encouraged to share their home to the children who are in need of special protection.

Minors Traveling Abroad

For this period, out of 1,158 target, Travel Clearance Section (TCS) has served a total of 1,744 or 150.6% clients applying for travel clearance permit wherein 878 or 50.34% are male and 866 or 49.66% are female.

From the total of 1,769 minors applied for travel clearance certificate, twenty-five (25) or 1.41% applications were disapproved due to simulation of minors' birth certificate, employment abroad and meeting their foreign boyfriend whom they met through internet.

The three (3) most common reasons for travel are vacation/ tourist/leisure, visiting parents/ relatives and Educational tour or to study abroad supported by a student visa and school acceptance letter and the top three (3) country destinations are Singapore, Hongkong, and USA.

Social Pension

For this quarter, out of 8,797 social pensioners, 2,962 or 33.67% were already provided social pension. The remaining 5,835 or 66.33% social pensioners from cities of Caloocan, Las Piñas, Malabon, Mandaluyong, Muntinlupa, Navotas, Pasay, Quezon City and San Juan are still for schedule for pay-out while the other social pensioners were not able to claim their subsidy due to sickness and went to their provinces.

A total of Php 4,443,000.00 or 8.60% were utilized for the third quarter CY 2013 vis - a -vis Php 26,979,000.00 total amount obligated.

Special Projects

Comprehensive Program for Street Children, Street Families, and Indigenous People especially Sama-Bajaus

As of this period, the following activities were implemented under this program such as; educational assistance with a total of 1,153 served beneficiaries vis a vis 1, 215 target beneficiaries, cash for work for sampaguita planters with 10 beneficiaries out of 12 target, reached-out/referral to 258 street children, cash for work for 250 Park Attendants and Deployment of 92 Street Facilitators.

Further, out of the targeted 45 barangays, 41 or 91.11% have provided BCPC Incentive and likewise a total of 67 Activity Centers and 28 Child Minding Centers from different LGUs were available to cater the street children.

- Educational Assistance

For the 3rd quarter, from the total target of 1, 215 in- school street children from 17 LGUs, 1, 214 or 99.9% identified in- school street children have received Two Thousand Pesos (Php 2,000.00) to augment their educational needs such as school supplies, school uniforms, daily school allowance and school fees. Of these children beneficiaries, sixty-four (64) were Sama- Bajaus (62 from Manila and 2 from Paranaque).

For the SY 2013- 2014, a total of **1, 061** beneficiaries were identified for In- School Street Children based from the rapid appraisal conducted last April 10- 13, 2013 by the DSWD-NCR Special Project Section together with the 17 Local Government Unit. Out of 17 LGUs only thirteen (13) LGUs have submitted their formal endorsement of their identified EAP beneficiaries indicating the name of school enrolled, including their grade/ level. Below were the LGUs with target number of identified beneficiaries and status of their submission:

| LGU | NO. OF IDENTIFIED TARGET BENEIFICIARIES | Status of Submission with Endorsement of LGU |
|-------------|--|---|
| Caloocan | 100 | For submission |
| Las Pinas | 97 | For submission |
| Makati | 60 | Completed target beneficiaries |
| Malabon | 15 | Completed target beneficiaries |
| Mandaluyong | 70 | For submission |
| Quezon City | 174 | Submitted but incomplete number of target beneficiaries |
| Manila | 69 | Completed target beneficiaries |
| Marikina | 25 | Completed target beneficiaries |
| Muntinlupa | 45 | Completed target beneficiaries |
| Navotas | 37 | Completed target beneficiaries |
| Paranaque | 30 | Completed target beneficiaries |
| Pasay | 150 | For submission |

| | | |
|--------------|-------------|---|
| Pasig | 75 | Completed target beneficiaries |
| Pateros | 4 | Completed target beneficiaries |
| San Juan | 25 | Completed target beneficiaries |
| Taguig | 55 | Submitted but incomplete number of target beneficiaries |
| Valenzuela | 30 | Completed target beneficiaries |
| TOTAL | 1061 | |

- ***Street Facilitators***

A total of ninety-two (92) Street Facilitators were deployed in 17 LGUs of Metro Manila. Sixty-two (62) of them are previous Street Facilitators and thirty (30) of them were additional for the deployment in the Task Force Roxas Boulevard to address the proliferation of Street Dwellers along Roxas Boulevard of Manila and Pasay City.

- ***Community Service for Street Children (“Batang Hamog”)***

A total of 150 children from 17 LGUs, were covered by the program for 30 days in respond to a number of children involved in “Bukas Kotse” and petty crime last December 2012 while another 160 street children were involved for 60 days implementation from May-June of CY2013. Identification of street children for the program were conducted M/CSWDOs in coordination with PNP and Barangay officials.

- ***Reach-Out***

The DSWD Reach out Team provides immediate response and interventions to street concerns or sightings of street children in Metro Manila which are being reported to DSWD Twitter account. The @savestreetkid, DSWD twitter account that serves as link of the Department to concern citizens to immediately respond to incidence of street children on the streets. For this period, the region served a total of 258 referral/reached out street children.

- ***Livelihood and Employment Opportunity for Street Families/Street Adults.***

For CY 2013, the region targeted 430 families for capital assistance based on the rapid appraisal and enumeration and those encoded in the data based system of Street Dwellers by the Region. The usual livelihood and alternative source of income by families of street children approved by the Department were sari-sari store, canteen, food carts, vegetable/fruit stand, etc. The financial capital assistance for family of street children was directly provided by DSWD-NCR to families in coordination with M/CSWDOs as grant which provides opportunities for family of street to raise their income.

- *Activity Centers*

A total of 30 activity centers in Metro Manila continuously operate which provides various activities to street children and their families, such as developmental, social, recreational and spiritual activities.

- *Day/Night Minding Centers*

Out of 17 LGUs, only 1 LGU operates the Day/ Night Minding Centers namely the Barangay Paang Bundok and Barangay Central both located in Quezon City. The center caters children ages 5 years old and below whose parents working outside their community leaving their children vulnerable and risks on the streets. This was continuously monitored by the DSWD- NCR through the Special Project Section Focal Person.

To date, only the Barangay Paang Bundok operates wherein they have eleven (11) children (2 Females and 9 Males), nine (9) of them were Street children and two (2) were children needing Foster Care. The Barangay Central has no client served for this year since December 2012 despite advocacy campaign activities undertaken in the community. The operational guidelines of the Child Minding Center were already enhanced based on the comments of DSWD- STB and still waiting for its approval.

- *Sampaguita Planting Project*

A total of Twenty (20) sampaguita cuttings have already been propagated. It was reported by the caretakers of the plantation that the production of the flowers were lessened but they were requesting for fertilizers of the Sampaguita plants. They also get minimal amount from their harvested vegetables on the vacant lot ranging from Php 50-80.00 per harvest.

- *Mobilization of Barangay Council for the Protection of Children (BCPC)*

As of 3rd quarter CY 2013, out of the targeted 45 barangays, 41 or 91.11% have provided BCPC Incentive amounting to Php75, 000.00 each identified barangay within the priority areas. This aims to encourage and support the Barangay Council for the Protection of Children to actively respond to the needs and concerns of street children within their areas of jurisdiction by encouraging them to be out of the street.

EAP Food Assistance for In- School Street Children

For this period, the implementation of the project in the two (2) schools namely Aurora A. Quezon Elementary School of Manila and Amparo Elementary School of Caloocan City was delayed due to the replacement of their School Principal who are also the Special Disbursing Officer. On the other hand, four (4) schools implemented the hot meal food assistance starting July 2013 and targeted 250 children from the identified schools namely; North Bay Boulevard North Elementary School of Navotas City,

Sampaloc Site II Elementary School and San Antonio Silverio Compound Elementary School of Paranaque City and Isabelo Delos Reyes Elementary School of Manila.

Supplemental Feeding of Philippine Good Work Mission Foundation, Inc

For this period, the Focal Person was able to augment and support to 8 days feeding session of Philippine Good Work Mission Foundation, Inc. for the street dwellers and poorest of the poor in partnership with two Dominican Sisters congregation (Regina RICA and Sta. Catalina centers) wherein a total of 428 individual attended the feeding session in two Dominican centers. The foundation served a hot meal for lunch for the beneficiaries or attendees of the feeding session, while value spiritual session conducted to them to strengthen their religious conviction, to reflect in life and enlighten their mind.

On the other hand children also had activities such as storytelling, coloring activity, recreation, literacy, literary and novena prayer. Free medical consultation or check-up also availed by the beneficiaries including some free medicines based on the availability of donated medicines, this was done with the help of volunteer doctor, nurses and pharmacist.

Further, the Focal Person regularly prepared the payroll of the utility workers (cook, dishwasher and cleaners) every feeding day at Sta. Catalina center and immediately disbursed the payment.

Manila Business College-Unlimited Scholarship Program

For this quarter, the region conducted validation and screening of the potential scholars endorsed by M/CSWDOs in National Capital Region wherein a total of 45 scholars were endorsed for MBC-USP SY 2013-2014 and are already enrolled which is composed of 36 Chairman Scholars and 9 College Scholars based on the result of the scholarship examination and screening/validation conducted by the Field Office. The following were statistical report of scholars per LGU:

| LGU | COLLEGE | CHAIRMAN | TOTAL |
|--------------|----------------|-----------------|--------------|
| Las Piñas | 2 | 6 | 8 |
| Quezon City | 0 | 8 | 8 |
| Caloocan | 2 | 4 | 6 |
| Pateros | 0 | 4 | 4 |
| Navotas | 0 | 7 | 7 |
| Malabon | 2 | 3 | 5 |
| Taguig | 0 | 1 | 1 |
| Manila | 3 | 2 | 5 |
| Valenzuela | 0 | 1 | 1 |
| TOTAL | 9 | 36 | 45 |

A total of 32 scholars composed of 2 scholars from Batch 2011-2012 and 30 scholars from Batch 2012-2013 are currently enrolled in MBC and availed scholarship program of the said school. Out of the 32 scholars, 23 are Chairman Scholars and 9 College Scholars in MBC.

Interim Shelter Fund

As of this period, out of the targeted 19, 440 ISF from the eight (8) priority waterways such as, San Juan, Quezon City, Pasay, Caloocan, Pasig, Taguig, Mandaluyong, Manila, Makati, Valenzuela and Malabon, a total of 569 or 2.93% ISF beneficiaries from San Juan City with 429 ISFs, Quezon City, 13 ISFs and Pasay City, 127 ISFs were relocated to the two (2) resettlement areas in Barangay Muzon, San Jose del Monte, Bulacan and Barangay Aguado, Trece Martires, Cavite and were provided with Ph18, 000.00 as temporary transition shelter assistance.

A total of 17,092,992.00 or 4.63% were utilized from the total fund allocation of 368,848,844.00 for CY 2013. This includes the Php. 10,242,000.00 cash assistance provided to 569 ISF relocated.

Meantime, conduct of biometrics encoding and validation of the remaining targeted ISFs for relocation are still on-going.

E. Direct Services to Center-Based Clients

Jose Fabella Center (JFC)

For this quarter, the center was able to serve 2450 clients with 81.66% accomplishment rate against its annual target of 3,000. From the 2450 clients served, 660 are new cases served for the 3rd quarter categorized as follows: transients (273), vagrants (368) and mendicants (19). A total of 649 clients were discharged through reintegration with their families/relatives (625), transferred to other centers/institutions (16), job placed (2) and mortality (6).

Among the highlights of accomplishment of JFC for the 3rd quarter are the following:

- A total of 64 clients (both old and new cases) underwent free psychiatric evaluation from National Center for Mental Health (NCMH) last August 8, 2013. Said evaluation was conducted to determine the mental conditions of the clients in the center.
- Conducted medical mission with the support of Manila China Town Charity Foundation last August 11, 2013 wherein a total of 70 clients were able to avail medical consultations, dental extraction and free reading glasses.
- The Mandaluyong Dental Chapter through its President Dr. Erwin Eustaquio conducted a Dental Lecture cum Fluoride Application on July 8, 2013 wherein a total of 14 children were able to participate in the lecture and video presentation on the effects of good oral hygiene and actual demonstration on proper toothbrushing and topical fluoride

application. Said activity aims to inculcate the importance of good oral hygiene and the value of fluoride application as one of the effective ways of preventing dental caries/tooth decay specifically among children.

- A total of 72 clients were able to participate in different homelife or intra-village activities in the center such as vegetable gardening, repair and maintenance, laundry works, washing dishes and assisting the elderly clients with the supervision of house parents and homelife staff.

Reception and Study Center for Children (RSCC)

For this quarter, the center was able to serve a total of 127 clients or 97.69% accomplishment rate vis-a-vis its annual target of 130. From the 127 clients served, 18 are new cases served for this quarter categorized as abandoned (3), neglected (11), orphaned (1), sexually abused-incest (1) and protective custody (1). Furthermore, a total of 17 clients were discharged through reintegration with their family/relatives (8), placed for foster family care (6), placed for domestic adoption (1), placed for inter country adoption (2).

Among the highlights of accomplishment of RSCC for the 3rd quarter are the following:

- A total of 50 children are currently attending the mainstreamed classes at Sto. Cristo Elementary School, Bagong Pag-asa Elementary School and Bahay Bulilit Day Care while 10 children are attending in-house classes on multi-leveled class and special education. Said students were tutored and continuously monitored by Ms. Marivic Lucion, the center's teacher privately sponsored by Open Heart Foundation.
- In observance of Nutrition Month with the year's theme: "Gutom at Malnutrisyon, Sama-Sama Nating Wakasan", wherein a Nutri-parade was conducted on July 16, 2013 within the center's premises and participated by the children and staff of RSCC.
- A total of 29 children joined the center's regular sports clinic. Said activity which focuses on soccer training was scheduled every Tuesday and Thursday of the Week. It aims to promote sportsmanship and discipline to the children.

Haven for Children (HC)

This 3rd quarter the center was able to serve 200 clients or 156.25 % as against its annual target of 160. Out of the 200 clients served, 27 are newly admitted clients for this quarter who are all street children. Further, a total of 29 clients were discharged through reintegration to families/relatives (17), and LWP (12).

Among the highlights of accomplishment of HC for the 3rd quarter are the following:

- In observance of National Disaster Consciousness Month, an Orientation on Awareness and Basic Preparation during Earthquake and Earthquake drill was conducted on July 2, 2013 wherein a total of 115 children and 15 staff participated in the said orientation and earthquake drill within the school and cottages of the center. The orientation and practiced drill aims to heighten the awareness and disaster preparedness not only for the children but also for the staff.
- In observance of the Nutrition Month, the center conducted a series of activities such the Search for Batang Malusog, Demo on Ginger Tea Making and other Nutri-games on August 2, 2013 which was participated by the staff and children in the center. The said activities emphasized the proper nutrition that we can get through eating vegetables, fruit and other protein-rich foods.
- A total of 20 boys regularly attended training on gardening, and doormat making under the supervision of the Manpower Development Officer. These activities aim to continuously enhance the skills of the children in gardening and doormat making while preventing them to be idle inside the center.

INA Healing Center (IHC)

As of reporting period, INA Healing Center was able to serve a total of 123 clients or 164% vis-à-vis the annual target of 75. From the 123 clients served, 28 are newly admitted clients for this quarter.

Among the highlights of Accomplishment of IHC for the 3rd quarter are the following:

- The Recovery Indicator Index (RII) tool was conducted to 8 bereaved mothers. The said tool was used to assess their level of recovery after the provision of Grief Recovery Program (GRP) and other therapeutic activities. Based on the result, the clients were almost fully recovered and that their cases are ready for closure.
- Continuous conduct of therapeutic activities such as the Scrap Book Making which was participated by 18 bereaved mothers. The said activity was able to recognize the importance of memorializing their deceased children by creating and collating their pictures. It was observed that most of the mothers were excited to do the said activity which can be considered as one of the factor for recovery

Sanctuary Center (SC)

For this quarter the center has served a total of 271 clients or 146.48% of its annual target of 185. Out of the 271 clients served, 63 are newly admitted clients for this quarter, all were improved mental patients. A total of 53 clients were also discharged through reintegration to family/relatives (47), transferred to other institution (2), mortality (2), and LWP (2).

Among the highlights of accomplishment of SC for the 3rd quarter are as follows:

- In observance of National Nutrition Month, various activities were conducted and actively participated by the clients and staff. Among these activities are the Nutri-parade from the center to Nayan ng Kabataan and vice versa that was held on July 2, 2013 and participated by 25 manageable clients dressed in indigenous costumes. Further, a lecture on healthy lifestyles, different nutritious food and nutrient content of vegetables and diseases related to malnutrition was conducted on July 11, 2013 attended by 40 functional clients. The lecture aims to remind and heighten the awareness of the clients on different diseases that are preventable thru healthy lifestyle and proper diet.
- A total of 50 clients were able to participate in the Cinematherapy conducted by the center's Psychologist on July 5, August 18 and September 6, 2013. Said activity was part of the wellness program for the clients with the goal of mirroring healthy sibling rivalry and completion simulating family atmosphere existing in the center.
- On productivity, a total of 27 selected able clients participated in the skills training on basic baking wherein, they were able to baked banana and yoghurt cake. Said skills training enable the clients to learn basic cooking and baking while increasing their self-confidence.

Haven for Women (HW)

For this quarter, the center was able to serve a total of 327 clients or 93.42% accomplishment rate against its 350 annual target for CY 2013. From the 327 clients served, 87 are new cases served for the quarter categorized as follows: sexually abused (1), physically abused/psychologically/emotionally abused (5) victims of illegal recruitment (1) victims of involuntary prostitution (25), victims of trafficking (1), repatriates (17), WES/ victims of domestic violence (9) and dependent children (29). A total of 69 clients were discharge during the reporting period through reintegration to their families/relatives.

Among the highlights of accomplishment of HW for the 3rd quarter are the following:

- Conducted lecture on HIV/AIDS last August 15, 2013 which was attended by 25 clients and staff. Said lecture aims to heighten the awareness of the clients and staff on the symptoms and preventive measures on having HIV/AIDS.
- A total of 21 clients were continuously trained under garments production such as sewing and rug and potholder making in which a total of Php 1,578.60 were generated from selling rugs. Further, 4 clients already finished and passed their training on Commercial Cooking NC II and currently attending On the Job Training (OJT) at Caritas Parochial School under the supervision of Chef Julius Sangalang.

National Vocational and Rehabilitation Center (NVRC)

For this quarter, the center has served a total of 166 clients or 101.84% as against its annual target of 163. Out of the 166 clients served, 36 are new cases served for the quarter composed of orthopedically impaired (2), hearing/speech impaired (24), visually impaired (4), improved mental patient /LD/MR/Autistic (2), CP/SC/dwarfism (2), with multiple disability (1) and dependent (1).

Among the highlights of accomplishment NVRC for the 3rd quarter are the following:

- In observance of the National Disability Prevention and Rehabilitation Month, various activities were conducted among these activities are the Palarong Pinoy, showcasing of talents thru a variety show that was conducted on July 17 to 18, 2013. Further, a lecture on Vitamins Deficiency causing Disability was conducted on July 19, 2013 attended by all trainees of the center.
- Four (4) parents of trainees were referred and included in the Modified Conditional Cash Transfer Program (MCCT) in which they can be provided financial assistance covering the period of October to December 2013. Said grantees are actively participating in group work sessions as part of their conditionality for the program. Likewise, the center submitted list of potential beneficiaries for inclusion in the program.

Elsie Gaches Village (EGV)

For this quarter, the center has served a total of 617 clients with 99.67% vis a vis its annual target of 619. Out of the 617 clients served, six (6) are new cases served for this quarter categorized as mentally challenged (4), down syndrome (1) and psychosis due to MR (1). A total of 10 clients were discharged through reintegration to family/relatives (2, LWP (1) and mortality (7).

Among the highlights of accomplishment of EGV for the 3rd quarter are the following:

- Continuous conduct of Activity Therapy sessions to 102 clients from lower, prospective and upper trainable clients such as physical conditioning, arts and craft, music and dance, free play and film viewing. These activities enhanced the capabilities of clients along socialization, communication and relating with peers while helping them to be physical fit and enhanced their concentration and focus.
- In observance of the Nutrition Month, the center conducted different activities such as hand painting in t-shirts, demo on fruit juice making and cooking contest which was participated by selected 25 students from special education classes held on July 22 to 24, 2013. Said activities promote the importance of nutrition to our body while providing entertainment to the clients.
- A total of 70 clients were engaged in productivity skills activity such as cooperative store helper, life skills training and arts and craft consist of origami, paper rolling, paer folder,

paper picture frame making, and rug making among others. These activities aim to develop skills and interests of the clients in different activities while continuously improving their social behavior.

Rehabilitation Sheltered Workshop (RSW)

For this quarter, the center has served a total of 82 clients or 91.11% as against its annual target of 90. From the 82 clients served, 3 are new cases served for the quarter all are hearing/speech impaired.

Among the highlights of accomplishment of RSW for the 3rd quarter are the following:

- In observance of the National Disability Prevention and Rehabilitation Month, 5 clients with 2 escorts participated in the Walk for Justice held on July 17, 2013 at Quezon city Hall, while another 5 clients participated in the Freedom Walk held on July 20, 2013 at the Fort Bonifacio, Taguig City.
- On productivity on PAL Sanitizing Project, a total of 656, 981 pieces of headphones, bassinet and mop refill were sanitized by 50 workers who were assigned in the said project. The center was able to generate a total amount of Php 759,245.00 in which the said 50 workers were able to earn a weekly average income amounting to Php 1,394.07.
- On Canteen Project, the reported sales for this quarter amounts to Php 194,807.00. Said canteen was operated by 4 project workers under the supervision of Ms. Marian Langanga who regularly monitoring not only the sales of the canteen but the cleanliness of the equipments and canteen area. Said project workers were able to earn a weekly average income amounting to Php 750.00.
- On Garment Production, there are a total of 8,003 pieces of various garment products that were produced for this quarter such as Pintax bags, laundry bags, storage bags, body bags, travel towels, and pouches among others. The Center was able to generate sales amounting to a total of Php 324,854.00 in which the 5 assigned workers were able to earn a weekly average income amounting to Php 1,291.51.
- On Carpentry Project, there are a total of 17 units of various furniture that were repair and/ or created for this quarter among these are wooden visitor's chair, 4-seater sofa, metal clerical chair, narra computer table and narra clerical table among others. The Center was able to generate sales on the said projects amounting to a total of Php 115,415.00 in which 3 project workers assigned in carpentry were able to earn a weekly average income amounting to Ph 1,222.00.

Marillac Hills (MH)

For this quarter, the center has served a total of 325 clients or 87.13 % vis-a-vis 373 annual targets for CY 2013. From the 325 cases served, 35 are new cases served for the quarter categorized as follows: sexually abused (6), victims of trafficking (18), children in conflict with the law (6), behavioral problem (1), unwed mother (1) and dependent of clients (2). A total of 27 clients were discharged for this quarter through reintegration to family/relatives (11), transferred to other institutions (11) and leave without permission (5).

Among the highlights of accomplishment of Marillac Hills for the 3rd quarter are the following:

- In observance of National Disaster Consciousness Month, the center conducted disaster drill for 3 Mondays for the month of July 2013 which was attended by all the clients and staff of Marillac Hills. Further, a lecture on Disaster Awareness and Food and Malnutrition as well as video clips presentation of the Japan Earthquake was conducted on July 19, 2013 and attended by 47 clients and staff. Said activities aims to increase the awareness of the children and staff on disaster preparedness.
- In observance of National Nutrition Month, various activities were conducted such as quiz bee, cooking demonstration and slogan and jingle making contest held on July 23, 2013 and participated by 12 clients. The activities aims to increase the knowledge of the clients in the importance of nutrition while providing entertainment to them.
- Conducted lecture on Sexually Transmitted Infection (STI) and Lung Cancer and Smoker's Body to 43 clients on September 6, 2013. Said lecture aims to inculcate vital information and awareness to the clients on the different mode of transmission, prevention and possible treatment of STI and lung cancer.
- On Productivity Service, a total of 128 clients were able to participate in different skills training such as sewing and basic computer. Further, 35 clients who were high school graduates were able to attend the table setting and skirting conducted by TESDA-Muntinulpa on August 23, 27, 28, 30 and September 2, 2013. These skills training enable the clients to enhance their skills and boost their self-confidence.

Nayon ng Kabataan (NK)

For this quarter, the center was able to serve a total of 422 clients or 156.29 % as against its annual target of 270. Out of the 422 clients served, 94 are newly admitted clients for the quarter categorized as follows: abandoned (1), neglected (7), physically abused/maltreated (2), orphaned (1), street children (72) and child trafficking (10) and with behavioral problem (1). A total of 86 clients were discharged through reintegration with their families/relatives (35), transferred to other institution (36) and leave without permission (5).

Among the highlights of accomplishment of NK for this 3rd quarter are the following:

- A total of 12 minors are enrolled in gardening while 5 other minors were identified to undergo training as part of the Bio Intensive Gardening Project that was piloted in Nayon Ng Kabataan wherein vegetables and fruits that will be harvested will be use for the client's consumption. For this quarter, a total of half kilo (1/2) of saluyot, three and a half kilo (3 ½) of string beans and 157 pieces of bananas were harvested.
- A total of 33 clients were enrolled in the Information communication and Technology (ICT) Course which was piloted at NK in partnership with Shell Shared Services. The said course already started their classes in which during their first meeting the students were tasked to create the rules and regulations for the said class which will be submitted to the Regional Policy Development and Review Committee (RPDRC) of the region.
- A total of 22 clients with 1 escort were able to participate as flag bearers during the 12th Global Consultation on Child Welfare Services of Inter-Country Adoption Board (ICAB) held on August 14, 2013.
- A total of 105 clients are enrolled in different skills trainings, wherein 17 clients are involved in Dressmaking, 10 in Electronics, 18 in Haircutting, 19 in Beauty Care, 11 in Baking and 21 in Carpentry. Said skills trainings enable to enhanced the skills as well as boost the self-confidence of the clients.

F. INSTITUTIONAL STRENGTHENING

It is worthy to note that the Region has conducted 100% of its total target of fifteen (15) trainings for internal staff for the reporting period. This can be attributed to the availability of Resource Persons and AFI Funds. A total of 372 or 149% of the target participants attended the training. The said trainings were conducted based on the identified Training Needs Inventory of the staff. These are as follows:

- Roll Out Orientation on Administrative Order 7 Series of 2012, Guidelines for Local Government Units' Social Welfare and Development Service Delivery System
- Orientation on RA 7277 Magna Carta for PWDs
- Performance Coaching for Middle Managers
- Roll Out Training of Implementers on the Use of SWI (Batch 1)
- Roll Out Training of Implementers on the Use of SWI (Batch 2)
- Capability Building for Social Workers Managing Victims – Survivors of Human Trafficking
- Technical Competency Training for IDCB Focal Persons
- Roll Out Training on Family Development Sessions (FDS) for MCCT – HSF
- Training on Camp Coordination and Camp Management

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- Mastery of Developmental Milestones and Life Skills Training
- Training on Basic Cooperative Course and Cooperative Governance
- Orientation on the New Feedback Report Template
- Orientation Workshop to Newly Hired Employees
- Technical Assistance on Pre - Employment Capacity Building Workshop
- Terminal PREW on Healing and Grief Management Approach for the Bereaved Mothers and Family Members

Further, a total of 372 or 149% of its 210 targeted staff for the 3rd quarter of CY 2013 were able to achieve the minimum 24 hours training required per year per Civil Service Rule.

Organizational Meetings

| Organizational Meeting | Frequency of The Meeting | Number of Meetings Conducted/ Highlights of the Meeting |
|--|--------------------------|---|
| Regional Management Development Committee (RMDC) | Monthly | Three (3) meetings were conducted in the reporting period, issues and concerns of C/RCF/Divisions were discussed as well as it served as a venue to discuss the new programs and services of the Region. |
| Management Committee Meeting (ManCom) | Monthly | Three (3) meetings were conducted. Focused of discussions are on the developments of the programs/activities/projects of the Region and Issues and Concerns Concerning the Internal Management of the Department. |

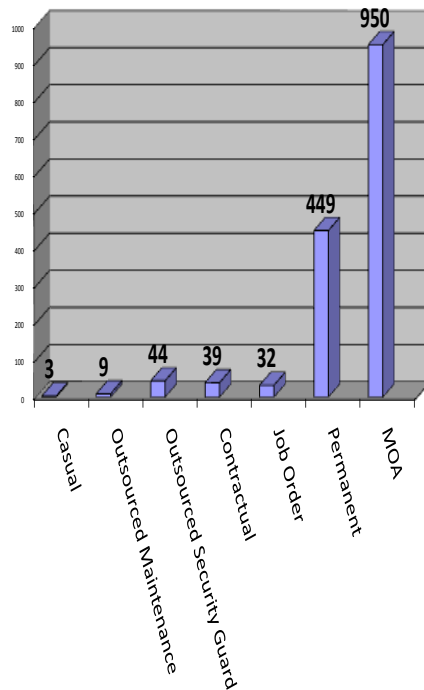
Regional Committee Meetings

| Committee Meeting | Frequency of Meetings | Accomplishments |
|--|--------------------------|--|
| Promotion and Selection Board | As need Arises | Conducted 9 meetings, notified 118 applicants for interview, interviewed 99 applicants and deliberated 23 for regular and MOA vacant positions. |
| Regional Technical Support Group | One Meeting/ Semester | The RTSG conducted PC Assessment to C/RCF Heads and Division Chiefs for the 1 st Semester of CY2013 on September 2, 3, 5, 6,11,12 and 13, 2013. |
| Regional Policy Development and Review Committee | Monthly | Conducted one meeting, wherein amendment to RAO 1063 or the Guidelines in Providing Technical Assistance and Resource Augmentation to Local Government Units and NCR through the Social Welfare and Development Team was reviewed. |
| Bids and Awards Committee | As Need Arise | Conducted 25 meetings for bidding of supplies/equipments/ foodstuff/advertising services/rehabilitation and repair for the region. |

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| Committee Meeting | Frequency of Meetings | Accomplishments |
|------------------------------------|------------------------------|---|
| Regional Grievance Committee | As Need Arise | Conducted one (1) meeting on August 16, 2013 wherein disagreements of a supervisor-supervisee concerning to Performance Appraisal was discussed and resolved by the committee. |
| Regional BUB Technical Wring Group | As Need Arise | Conducted one (1) meeting on September 4, 2013. The following are the highlights of the meeting: <ul style="list-style-type: none"> ➤ Submission of Project Proposals of LGUs ➤ Procurement of Approved BUB Project Proposals ➤ Implemented and On-going BUB Projects ➤ Approved BUB Projects ➤ BUB Monitoring and Accomplishment Reports ➤ Other Matters |

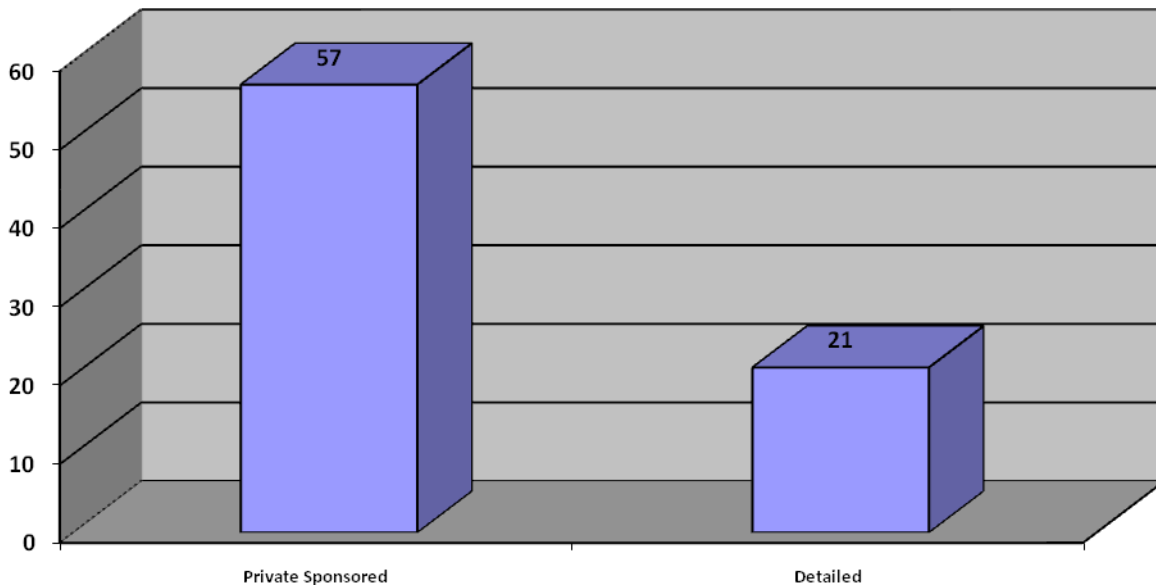
Staff Complement:



For the reporting period, the Region has a total number of 1,604 staff wherein 449 or 28% holding a regular position detailed in different C/I/Us followed by 950 or 59% are MOA, Job Order are 32 or 2%, Contractual are 39 or 2.4%, 44 or 8% are outsourced security guards, 9 or 0.5% are outsourced maintenance and 0.1% or 3 for Casual status.

Meantime, to complete the staff requirement of the Region, a total of 95 vacant positions still to be filled up: 39 regular positions, 1 contractual and 55 MOA.

To augment the manpower of the Region, a total of 78 staff was also detailed at the Region. Wherein, costs of service of the 57 staff were being funded by private sponsors and 21 were detailed teachers from Department of Education.



Character Building Program for Employees

The region is continuously implementing the Character Building Program for the employees. For the 3rd quarter, the following character qualities were discussed during meetings, general assemblies and flag ceremonies. The following are the featured character every month.

- July - Dependability vs. Inconsistency
- August - Responsibility vs. Unreliability
- September - Humility vs. Pride

To strengthen the impact of character values to staff, the region practiced the awarding of staff who demonstrated the above characters recommended per Division/Unit/Section of the Field Office wherein a total of 15 staff were recommended: 4 staff for Dependability, 8 staff for Responsibility and 3 staff for Humility.

Wellness Break Program

In strengthening the advocacy on achieving a healthy lifestyle among employees the following activities were conducted for the 3rd quarter of CY 2013:

- **Dissemination of Information Materials on Lung Cancer**

The activity was conducted thru dissemination of pamphlet to D/C/RCF/U/Ss to create awareness on the prevention and treatment of lung cancer.

- **Dissemination of Information Materials on Breast Cancer for all FO-NCR Employees**

The activity was conducted thru dissemination of pamphlet to D/C/I/U/Ss to create awareness on the prevention and treatment of lung cancer.

- **Lecture on Bronchial Asthma, Smoking and Effects of Smoking in the Oral Cavity**

The lecture was participated in by 35 clients (32-males and 3-females) from NVRC. Dra. Pamela Carpio of Health and Allied Section discussed the three lectures provided basic information on its risk factors, causes, physical changes in the lungs, preventions and treatment.

- **Lecture on Dengue Fever**

The lecture was participated in by 27 staff (6-males and 21-females) from FO-NCR. Dra. Pamela Carpio discussed the basic information on Dengue infection with emphasis on preventive strategies to stop the spread of the disease.

Career Development and Management

Masters in Government Management - Executive Special Program in partnership with the Graduate School of Management of Pamantasan ng Lungsod ng Maynila was started last March 12, 2012. A total of fifteen (15) internal staff and five (5) other staff from other agencies enrolled on the said program have completed their academic requirements last May 2013. Four of the 15 staff has passed the comprehensive examination and case analysis last August 2013 while the rest will take the examination on November 2013.

The region facilitated the partnership with Philippine Women's University for the conduct of B.S. Social Work and Master of Science in Social Work (Executive Class). For the BSSW, 20 staff from Field Office was enrolled during the 1st Trimester and 22 staff from Pantawid Pamilya Pilipino Program during the 2nd Trimester while for the Master Degree Program, 5 Field Office staff were enrolled.

5S Implementation

The different centers/residential care facilities/divisions/ units have been actively implementing 5S thru the following efforts:

- Waste segregation from biodegradable and non-biodegradable for C/Is.
- Recycling of waste materials.
- Maintenance of cleanliness and orderliness of all facilities and surroundings.
- Proper filing and labeling of documents for easy reference and retrieval.
- Medicines and Medical/Dental Supplies as well as files and records were properly and orderly kept.
- Regular grass cutting and arrangement of center's landscape.
- Regular conduct of diagnosis of ICT peripherals for condemnation.

Resource Generation

Memorandum of Agreement with Hospitals

The region intensifying its resource generation efforts was able to avail discounts in monetized amount of **Php52, 352.75** from hospitals where DSWD has Memorandum of Agreement (MOA) with benefiting 242 clients from Haven for Children, Haven for Women, Nasyon ng Kabataan, RSCC, Marillac Hills, Jose Fabella Center and GRACES.

| Names of Hospital/ Funeral Parlors/ Shipping Lines | Services Aailed | Number of Persons Served | Amount of Discount/s Granted |
|--|-------------------------|-----------------------------------|------------------------------------|
| <i>Hospital</i> -Jose Fabellla Center | -Medical check-up/Birth | 2 | Php3,015.00 |

| Names of Hospital/ Funeral Parlors/ Shipping Lines | Services Aailed | Number of Persons Served | Amount of Discount/s Granted |
|--|---|-----------------------------------|------------------------------------|
| -National Center for Mental Health | delivery/Prof.fee/Laboratory | | |
| -Ospital ng Muntinlupa | -Consultation/ Psychiatric check- up | 13 | Php325.00 |
| - Mandaluyong City Medical Center | - Laboratory / Medical check-up | 2 | Php2,000.00 |
| - Rizal Medical Center | -Laboratory / Consultation | 54 | Php25,920.00 |
| -Philippine General Hospital | -Laboratory | 134 | Php9,200.00 |
| -Ayala Alabang Health Center | -Psychiatric follow-up consultation | 4 | Php1,750.00 |
| -Las Pinas General Hospital | -Immunization/PTB Meds | 13 | Php2,123.75 |
| -MEGASON | -Laboratory / Medical check-up | 1 | Php135.00 |
| -Welfareville Health Center | - Laboratory / Medical check-up | 3 | Php1,500.00 |
| -Capitol Medical Center | - Laboratory / Medical check-up | 5 | Php1,500.00 |
| -Manila City Health Department | - Laboratory | 4 | Php3,800.00 |
| -Quezon City General Hospital | -Laboratory / Medical check-up | 1 | Php600.00 |
| -East Avenue Medical Center | -Laboratory / Medical check-up | 5 | Php180.00 |
| | - Laboratory / Medical check-up | 1 | Php304.00 |
| Total | | 242 | Php52,352.75 |

Donations Received

For the quarter, the centers/institutions/unit have granted a total of **Php648, 753.63** in cash and in kind donated by partner agencies, stakeholders and private institutions.

A total amount of **Ph701, 106.38 or 4%** have generated by the region to supplement the regional expenses against **Ph16, 539,691.92** the total expenses of the quarter.

Social Marketing

For the 3rd Quarter, the region was able to conduct the following activities/strategies along social marketing:

- The Social Marketing Unit was able to arrange/coordinate a total of fourteen (14) television and nine (9) radio interviews and facilitated/coordinated the publication of five (5) press releases.
- The region launched the “Kaya Ko” campaign to solicit support of the beneficiaries and stakeholders on the proposed extension of age coverage for Pantawid Pamilyang Pilipino Program beneficiaries, from 0-14 to 0-18 years old.
- Re-launching of the ‘Bawal ang Epal Dito’ campaign during the convergence caravan in Pasig and continuous distribution and mounting of ‘Bawal ang Epal Dito’ campaign materials in various activities of the Field Office, such as Convergence Caravan, Family Week and Orientation to Civil Society Organizations (CSOs).
- In relation to updating of the homepage of the Regional Website for the reporting period, a total of twenty one (21) stories/updates have been uploaded. These are the following:
 - DSWD-NCR Opens Search for Huwarang Pantawid Pamilya
 - 8,425 Indigent Senior Citizens in Metro Manila Receive Social Pension
 - A Safe Place Called Home
 - World Bank Official Visits Beneficiaries in Quezon City
 - 849 Metro Street Families Are Now In Alternative Homes
 - DSWD-NCR Awards Capital Assistance to 3 SEA-K Associations
 - DSWD Inks MOA with Muntinlupa and Malabon for Community Livelihood Projects
 - Metro PWDs Showcase Skills In A Competition
 - DSWD-NCR Serves Victims of Tropical Storm Maring In Metro Manila
 - DSWD-NCR Inducts New Regional ABSNET Federation Officers
 - President Aquino Visits Evacuation Center, Distributes Relief Goods
 - DSWD-NCR Conducts Partnership Forum
 - ICTSI Foundation Donates P1M for DSWD to Victims of TS Maring
 - Rag Making...A Path To Sustainability
 - DSWD Strengthens Public-Private Partnership In A Convergence Caravan
 - DSWD Prepares For 2013 Household Assessment
 - DSWD-NCR and RIAC-FF Confer 2013 Huwarang Pantawid Pamilya
 - DSWD, PGMFI award 244,000 capital assistance
 - Kindled Joy In The Middle Of Disaster
 - Julie’s Bakeshop Donates To Typhoon Victims In Metro Manila
 - Sanctuary Center Residents Celebrate Buwan ng Wika

- On IEC development and distribution, the Region facilitated the following:
 - Production and distribution of the Region's Pahayagan and 2nd Quarter issue of "NCR in Focus".
 - Production of AVPs in support to the celebration of National Disability Prevention and Rehabilitation (NDPR) Week, services for trafficked victims, Adoption Services, Convergence caravan and Huwarang Pantawid Pamilya.

Management Information System

For the 3rd quarter, the Regional Management Information Unit of the region has effectively provided the ICT services needed by the region as follows:

- The Region has conducted monitoring compliance of staff to ICT policies especially on the use of internet facility and setting-up of DSWD desktop image through spot checking of per unit.
- The Region continuously providing technical assistance to Pantawid Pamilyang Pilipino and NHTS-PR through:
 - Internet Protocol-Virtual Private Network connection monitoring.
 - Repaired/maintained functionality of laptops.
 - Utilized network in printing of documents to minimize the transfer of virus.
- Mainstreaming the NHTU and Pantawid Pamilyang Pilipino Program IT staff at the Regional level and has accomplished the following activities such as :
 - Monitored and maintained the online encoding activities of the project.
 - Maintained all IT equipment of the program.
 - Deployment of ICT equipment to LGU's cluster office.
 - Provide technical assistance along IT related activities.
 - Monitored the borrowed equipment.
 - Facilitated request to supplier on the needed assistance as required from the service agreement.
 - Supervised the hired sixty seven (67) encoders for encoding of validation form and LBP forms on three shifting schedule.
 - Printing of CVS forms, Validation form and Payroll.
 - Mimeographing of BUS Form and Certificate of Appearance for Pantawid Activities.
 - Assist the Regional ICT on the provision of technical assistance within the Field Office.
 - Maintenance of NHTU laptop and other IT equipment.

- For this quarter, the Region has maintained 99.00% or 595 ICT equipment vis a vis its 601 target ICT equipment.
- The figure below shows that the Region is providing technical assistance mostly to network problems thus hinders the operation of a certain unit, which is why the Region continuously conducts monitoring as well as compliance of staff to ICT policies especially on the usage and network printing through spot checking of per unit.

