

**Department of Social Welfare and Development
National Capital Region
3rd QUARTER REPORT
CY 2011**

I. INTRODUCTION

For the period being reported, the Region continuously upheld its commitment to serve. Apart from the regular program there was intensified implementation of various innovative social protection programs of the Department such as Social Pension for Indigent Senior Citizen, Supplementary Feeding Program for Day Care Children, Food and Cash For Training/Work and Continuing Relief Assistance for the Internally Displaced Individuals/Groups due to Typhoon Ondoy, Pepeng and Santi and the Strategy on Convergence as breakthrough program addressing the poverty concern in the country. Updates on the implementation of these projects are contained in this report.

On Pantawid Pamilyang Pilipino Program, different capability building activities were conducted involving partner agencies such as CSOs, NGOs, Private Organizations and the LGUs to facilitate its implementation. These activities provide a venue for the orientation of different systems of Pantawid Pamilya such as the City Links Systems, Compliance Verification System and Grievance Redress System among others. Conduct of Family Development Sessions also served as a venue to identify issues and concerns among families as well as issues encountered in implementation of the program.

Partnership and coordination with other stakeholders were also done to ensure effective and efficient delivery of services to the disadvantaged and marginalized sector in the Region towards the attainment of different Major Final Outputs (MFOs) based on the given Thrust and Directions.

A. SERVICES RELATING TO THE FORMULATION AND ADVOCACY OF POLICIES AND PLANS AND PROGRAMS

1. Policy and Plans Development

1.1 Sectoral Programs

a. Children Welfare Program

a.1 Regional Committee for the Welfare of Children (RCWC)

For the reporting period, the RCWC composed of 17 member agencies conducted its 3rd Quarter Meeting on August 5, 2011 hosted by CHD-MM held at the CHD-MM Amphitheater, Welfareville Compound, Mandaluyong City. Highlights of the said meeting include the discussion on the following agenda:

- Presidential Awards for the Most Child Friendly City/Municipality;
- Sharing on the result of the Presidential Awards Search RAC Validation and deliberation
- Children's Month Activity Preparation and Planning

Likewise, the actual validation visits of the Regional Awards Committee (RAC) member agencies was conducted on June 22-23, 2011 and July 5 & 6, 2011 in the Cities of Manila and Mandaluyong respectively relative to their entry to the 2011 Presidential Awards for the Most Child-Friendly City. On July 18, 2011 the RCWC-RAC convened for the deliberations and tabulation on the result of validation visits. Further, on September 12, 2011, the RCWC was convened to award the Regional Winner which is the Mandaluyong City.

a.2 Advocacy on Compliance to SWD Laws

The following were the activities conducted by the Region in line with the Welfare of Children;

1. **Advocacy Forum and MOA Signing on the Comprehensive Program for Street Children, Street Families and Badjaus** held last August 9, 2011 at Crowne Plaza, Ortigas, Pasig City attended by different NGAs and internal staff of the region.
2. **Focal Persons National Consultation Dialogue / Meeting** held last August 16 to 19, 2011 at Sunrise Mansion and Resorts, Alfonso, Cavite. As a result, outputs of the activity were provided to the addendum of AO 04.
3. **2nd Forum on Children in the Urban Environment** spearheaded by DILG, UNICEF, CWC and the League of Cities/Municipalities held in Ateneo De Manila University on August 23 to 24, 2011. The highlights of activity includes the sharing of good practices by selected LGUs nationwide and innovative presentation of children participants depicting problem situation confronted by children vis-à-vis the possible practical solutions for implementation by the duty-bearers most especially with their participation.

b. Women Welfare Program

The following activities were initiated /participated by the Region's SWS for Women Welfare Program:

- Conducted review of DSWD's 2012 GAD Plan and Budget was participated by all DSWD Assistant Regional Directors and GAD Focal Persons spearheaded by PDPB and was held last July 25 to 29, 2011 at the Hacienda Gracia Resort. Likewise, the revised GAD sectoral plan for 2012 using the HRBAD approach was submitted to PDPB last August 30, 2011. The Field Office is also expected to submit the 2013 GAD Sectoral Plan of the region before end of December 2011.
- Conducted meeting of thirty one (31) Social Workers from Centers, Institutions and Units of DSWD-NCR including representatives from International Justice Mission (IJM) and Inter-agency Committee for Anti-Trafficking (IACAT) regarding Protocol in the management of Trafficking in Persons Cases on September 19, 2011 at TAD Conference Room, DSWD-NCR.
- Training of Implementers on Psychosocial Recovery, Social and Economic Reintegration of Trafficked Persons was conducted last June 28 to July 1, 2011 at the Grand Opera Hotel, Manila in partnership with the International Justice Mission. A total of thirty-two (32) participants attended the training from

CMSWDOs, PNP, IJM, and internal staff of DSWD-NCR. The activity aimed to capacitate the Social Workers in NCR and the professionals in the management of cases of Anti-Human Trafficking.

b.2 Support Services and Technical Assistance to Intermediaries

The SWS for Women Program, Mr. Froilan Maglaya together with the Budget Officer Ms. Vicky Legacion provided technical assistance to various intermediaries concerning Trafficking in Persons during "Dialogue between Government and Civil Society on Budget Allocation for Anti-TIP Initiatives spearheaded by IJM and Visayan Forum held last September 9, 2011 at the Visayan Fom Office, 12th Avenue, Quezon City.

c. Youth Welfare Program

c.1 National Youth Commission Regional Advisory Council

For this quarter, PYDP Consultation Meeting was conducted last August 26, 2011 at NYC Office 4th Floor, Bookman Building, 373 Quezon Avenue, Quezon City. This was participated by the SWS for Youth, Planning Officer II together with four (4) PYAP-NCR Officers, one (1) social worker and two (2) clients from Nasyon ng Kabataan. Highlights of the meeting were as follows;

1. Formulating a Youth Participation Policy Statement
2. Identifying National Strategies, Policies, and Goals for the Youth and Monitoring of Results
3. Identifying the Duties as Citizen and Responsibilities of the Youth
4. Inventory of National Investment and other Programs for the Youth / Youth Groups

Another meeting was conducted regarding the implementation of the Youth National Service Program held last June 27, 2011 in DSWD-NCR TAD Conference Room facilitated by the SWS for Youth Program and was attended by representatives from the Personnel Unit, IDU, CBSU and all the 12 YNS volunteers of the Region. The following agenda were discussed during the meeting:

1. Age requirements for YNS volunteer.
2. Issuance of ID for Youth Volunteer
3. Supervision of YNS Volunteers

c.3 Advocacy on Compliance to SWD Laws

The following were the activities undertaken for the advocacy in compliance to Youth related SWD Laws

- The Region sent representative to serve as Resource Person to discuss RA 9344 during a Drug Symposium in Valenzuela last July 6, 2011. The symposium was attended by Barangay Officials in Valenzuela City.
- Consultation meeting was conducted on July 4, 2011 attended by the Makati Central Police Station, Barangay Captain, Kagawads and Bantay Bayan of Barangays Guadalupe Viejo, Guadalupe Nuevo and Cembo, Makati Social Welfare Office and Makati Public Safety (MAPSA) to discussed concerns on CICL and the RA 9344. Highlights of the meeting are as follows:

1. Efforts of the pillars of justice should focus on preventing CICLs from committing offenses. As such, there should be a 24/7 patrolling in vicinities where Bukas Kotse Gang members are often sighted. The area in reference is the stretch in EDSA covered by Barangays Guadalupe Nuevo, Guadalupe Viejo and Cembo. Police officers, Bantay Bayan and MAPSA shall take turns in patrolling these critical areas.
2. Families of CICLs shall undergo PES and ERPAT sessions. Likewise, the families shall be granted livelihood assistance. Families of CICLs from Laperal Compound, Guadalupe Viejo who were victims of fire were relocated to Montalban, Rizal. CICLs shall also be members of Pag-asa Youth Association of the Philippines (PYAP) as part of the intervention and diversion programs in the community.
3. In order to facilitate issuance of medical certificate for CICLs apprehended, a health center shall be established either in Barangay Pio del Pilar or Bangkal. The center shall be devoted solely to assess the medical condition of the CICL. The center shall be in operation on a 24/7 basis and will be funded by the City Government. At present, the definite location of the center is yet to be determined.

c.3 Pag-Asa Youth Association of the Philippines (PYAP)

For this quarter, two (2) PYAP Meetings were conducted and hosted by LGUs namely Pasig City on July 1, 2011 and Malabon City on August 19, 2011. Highlight of the meeting was focused on the preparation/planning of the activities for the PYAP Foundation Day.

c.4 Celebration of Special Events

The 38th PYAP Foundation Day was celebrated on July 30, 2011 in Valenzuela City. The activity was attended by 568 youths from the 12 LGUs in NCR. The activity aims to achieve the following objectives for the participants:

1. Bond with youths from other LGUs and organizations;
2. Develop and demonstrate cultural knowledge and skills through presentations and contested events;
3. Promote well-being and sportsmanship; and
4. Commit towards promotion of the rights and welfare of the youth.

c.5 Other Activities undertaken by the Youth Sector

Conducted CRADLE TWG Meeting last August 23, 2011 and was attended by representatives from BJMP-NCR, PMB DSWD-CO and DSWD-NCR. Agenda of the meeting focused on the Transition /Program Plan for CRADLE's Operation from BJMP to NGO and Age of the CICL in CRADLE and the appropriate disposition for them.

d. Family Welfare Program

d.1 Regional Inter-Agency Committee for Filipino Family (RIAC-FF)

Above-mentioned Synchronized RIAC-FF and RIAC VAWC was conducted on September 9, 2011 at DSWD-NCR Conference Room. Thirteen (13) member agencies attended the said meeting. During the meeting the following agenda were discussed;

- a. Referral System for Care and Support for PLHIV and their family members
- b. Updates on the Pantawid Pamilyang Pilipino Program
- c. Updates on the Comprehensive Program for Street Dwellers/Children
- d. Celebration of Family Week Thanksgiving Day
- e. Deliberation of the winner for the Huwarang Pamilya ng Pantawid Pamilyang Pilipino Program

d.2 Advocacy on Compliance to SWD Laws

A National Consultation on the proposed amendments on RA 8972 or Solo Parents Welfare Act of 2000 was conducted on June 29- 30, 2011 at Oasis Hotel, Pampanga City. A total of 30 participants from different National Government Agencies, LGU's, NGO's and POs attended the activity. Outputs of the activity will be the basis of the national committee in drafting the amendments of the law which will be lobbied in the Congress.

d.3 Celebration of Special Events

DSWD is spearheading the celebration of the National Family Week on September 19 to 25, 2010 with the theme of **"Hamon sa Pamilyang Pilipino: Kahirapan ay Tugunan, Pagkakapantay-Pantay ay Kamtan."** The aims of the activity are to strengthen the unity, and perseverance of the Filipino family in confronting the national social problem of poverty and social discrimination.

The highlights of these celebrations were done through the following activities:

- The DSWD and the Inter Agency members spearheaded kick-off ceremony hosted by Caloocan City held at Glorietta Park, Camarin Caloocan City on September 17, 2011. Two (2) SEA-K Associations of Pantawid Pamilya beneficiaries from Bagong Silang, Caloocan City were awarded of capital assistance.
- In FO-NCR, the celebration was launched during the flag ceremony on September 19, 2011 through a candle light ceremony with the family prayer. Two (2) SEA-K beneficiaries from Pantawid Pamilya areas of Quezon City were also awarded of capital assistance.
- A Family Thanksgiving Day of the RIAC-Family member agencies was also conducted - on September 22, 2011 at SM Mall of Asia, Pasay City. A total of 400 participants from Seventeen (17) LGUs representatives of MDSW, beneficiaries of the Pantawid Pamilya from 17 LGUs and 12 family-nominees of the Huwarang Pamilya in 2011. The whole day affair was filled with activities for the family-participants and IAC members.

e. Person With Disabilities Welfare Program

e.1 Regional Committee on Disability Affairs (RCDA)

For the period, the Regional Committee for Disability Affairs (RCDA) 3rd quarter meeting was set last September 27, 2011 at NCR Police Office, Taguig however was not pushed through and had been rescheduled on October 7, 2011 because of typhoon. Said meeting proposed to discuss the following agenda:

- Orientation/Lecture on :
 - Peace and Order in NCR
 - Cerebral Palsy Prevention, Management & Protection
 - NCDA Board Resolution No.09 S2008
 - RCDA Plan 2012
 - RCDA 1st semester 2011 Accomplishment Report
 - DILG MC# 2010: Establishment of Persons with Disability Affairs Office (PDAO) in every Province, City and Municipality pursuant to RA 10070
 - Identification of Areas for Capability Building for RCDA Members & PWD Organization
 - Results of Access Audit to 17 LGUs in NCR
 - Preparation for International day of PWDs
 - Other Matters:
 - “Therapinoy” of Quality Life Discoveries

e.2 Advocacy on compliance to New Laws

1. DSWD-NCR Focal Person for Persons with Disabilities discussed the EO 709 Redefining the functions and Organizational Structure of the National Council for the Welfare of Disabled Persons (NCWDP) to National Council on Disability Affairs (NCDA) and RA 10070 “An Act Establishing an Institutional Mechanism to Ensure the Implementation of Programs and Services for PWDs in every Province, City and Municipality” during the “Consultation Dialogue with Stakeholders” on July 22, 2011. The said activity was initiated by Las Pinas CMSWDO to advocate the creation of local committees on disability affairs as well as establishment of Persons with Disability Affairs Office. This was attended by 50 participants from PWD organizations and Heads of various departments of Las Piñas City.
2. DSWD-NCR Focal Person for Persons with Disabilities discussed the United Nation Convention on the Rights of Persons with Disabilities (UNCRPD) and RA 9442 Magna Carta of PWDs during the Forum on Magna Carta of PWDs last August 3, 2011 at Pasig AVR Library, Pasig City. This was attended by 80 participants by PWDs, PWD caregivers/families and staff from various SPED schools of Pasig.
3. On July 21, 2011, DSWD-NCR Focal Person for Persons with Disabilities likewise was interviewed in DZR B Radyo ng Bayan regarding PWD rights and privileges. This activity provided opportunity to advocate to the public compliance to RA 7277 and RA 9442 Magna Carta of PWDs.
4. On July 22, 2011, DSWD-NCR Focal Person for Persons with Disabilities and Assistant Regional Director, Delia U. Bawan participated in the **Communication and News Exchange Forum, a live show press conference with the topic “IMonitor Mo, Accesibility Law”** sponsored by Philippine Information Agency

(PIA) and Presidential Communications Operation Office. At the said conference, DSWD-NCR discussed its programs & services for PWDs. Said activity was participated by different NGAs, NGOs & POs for PWDs.

e.3 National Disability Prevention and Rehabilitation Week

The Region spearheaded the following activities in celebration of 33rd NDPR Week with the theme “*Making the Rights Real for Filipinos with Disabilities*” (“*Pagsasakatuparan ng Karapatan ng Pilipinong May Kapansanan*”):

1. Recognition of DSWD-NCR PWD employee was conducted on **July 18, 2011** during the flag raising ceremony to acknowledge their contributions in their family and society despite of their physical limitations. Families of the PWD staff were also invited. A total of 24 PWDs staff and their families, DSWD NCR Management, Focal Person for PWDs, staff from HRMU & PPU were present during the activity.
2. An “Orientation to PWDs on LRT/MRT Accessibility and Safety Features in Compliance to BP 344 was conducted on **July 20, 2011** at Santolan Station Depot which was attended by 140 participants from LGU CMSWDO & PWD representatives , RCDA members, DSWD PWD Client and staff. The activity created public awareness on the issues and concerns as well as the rights and privileges PWD and strengthened the involvement of the different government and non-government organizations, the PWD sector and the media in addressing the concerns of the said sector.

e.4. Cerebral Palsy Awareness & Protection (CPAP) Week

In support to the celebration of Cerebral Palsy Awareness and Protection Week (CPAP) scheduled every September 16 to 22 of each year as per Presidential Proclamation No.588 dated March 25, 2004, the following activities were implemented:

1. Attendance and participation to two (2) CAPAP National Working Committee meeting held last August 31 and September 8, 2011 for the preparation of the Celebration.
2. The Region’s staff and clients from EGV participated in the Opening Ceremony of the Celebration last September 16, 2011 at SM Fairview. Client Kristine Materiano of EGV rendered special song number during the activity. Likewise 90 participants from LGU PWD organizations and focal persons from CMSWDO were also mobilized to support the activity which emphasized the awareness of public on the condition of PWD with cerebral palsy and their human rights that must be enjoyed.

e.5 Other Activities

DSWD-NCR Focal Person for Persons with Disabilities participated in the “DUELO” last **July 19, 2011** a program being hosted by Sen. Gordon. The said program argued/discussed the topic “*May Sapat na Programa ba ang Pamahalaan para sa mga Taong may Kapansanan*”. As per the discussion/argument during the program, it can be said that Government have initiatives for Persons with Disabilities but still need to develop additional programs particularly for livelihood/employment opportunity and increase its coverage.

f. Older Person Welfare Program

f.1 Regional Coordinating and Monitoring Board

Regional Coordinating and Monitoring Board (RCMB) conducted its 3rd Quarter Meeting on September 23, 2011 at Coalition of Services for the Elderly (COSE) Office in Cubao, Quezon City. The meeting was attended by representatives from inter-agencies such as DTL, DILG and DOH and representatives from NGOs/POs such as COSE, COPAP and Hospicio de San Jose. The following agenda were discussed during the meeting;

- RCMB Plan of Action for 2012,
- Elderly Filipino Week celebration
- Status of complaints received by NCMB and RCMB relative to RA 9994
- Other Matters

Likewise, the SWS for OP attended the National Steering Committee Meeting on the 2011 Elderly Filipino Week Celebration for the preparation and finalization of the celebration of the said activity. The meeting was attended by different NGAs, NGOs and POs. Highlights of the meeting was discussion of the line-up activities for this year's celebration

The DSWD-NCR was tasked to lead the Dalaw Kalinga to 7 residential facilities catering older persons including the National Bilibid Prisons and Correctional Institute for Women.

f.2 Advocacy on Compliance to SWD Laws

The following were the activities undertaken for the advocacy on compliance to Older Person related SWD laws:

- Orientation on the salient provisions of RA 9994 and Social Pension for Indigent Senior Citizens was conducted on August 3, 2011 during the "Health and Home Care Program" activity of OSCA Valenzuela City. The one day activity was participated by approximately eighty (80) Presidents and Officers of the different chapter organizations of senior citizens in Valenzuela. Dr. Jose Mari Castro, Medical Officer of DSWD-NCR also provided lecture on Proper Health Care for Older Persons.
- Provided Orientation on RA 9994 and DSWD Operational Guidelines on the Implementation of Social Pension for Indigent Senior Citizens to the members of Area-Based Network (ABSNET) West Cluster during their meeting held on September 8, 2011. The meeting was participated by eleven (11) non-government organizations.

f.3 Support Services and Technical Assistance to Intermediaries

Monitoring visit and technical assistance was conducted and provided to the following NGOs with residential facility on older persons:

1. **Little Sisters of the Poor**- conducted last August 31, 2011 purposely to follow-up compliance of the NGO to the recommendations given by the Standards

Bureau during the accreditation assessment conducted by Ms. Carol O. Desquitado of SB last March 1-2, 2011. Recommendations along the four (4) work areas such as Administration/Organization, Program Management Case Management and Helping Interventions/ Strategies were provided to the Social Worker and all the findings were discussed with the Mother Superior and Home Manager during the exit conference. A follow-up visit is scheduled on November 11, 2011 if the NGO still fail to comply the recommendations provided.

2. **House of Somang-** conducted last September 13, 2011 as a pre-assessment for the renewal of their accreditation certificate. Interview was conducted to the Social Worker, nuns and the Executive Director of the center. All the five (5) work areas were assessed and the findings and recommendations revolved mostly on the following areas: administration- management structure, human resource management and development, case management and program management. Findings will be communicated to the Central Office as their reference for the conduct of accreditation assessment.
- Monitoring visit and technical assistance was conducted and provided to the following Senior Citizens Day Centers:
 1. **Pateros Senior Citizen Day Center** – the visit was conducted on August 24, 2011 to follow-up the compliance to the accreditation assessment conducted by DSWD-NCR way back year 2008. The OSCA Head and the President of Pateros Senior Citizens Association (PASECA) who manage the Center and the Focal Person from MSWDO were interviewed during the visit to discuss status of compliance on the accreditation requirements. The recommendations were not yet done and accomplished hence, the OSCA, PASECA and MSWDO were encouraged to work closely to meet the accreditation requirements.
 2. **Valenzuela City Senior Citizens Center** – the visit was conducted on August 5, 2011 in preparation for the renewal of accreditation certificate of the Center which will lapse on January 2011. Interview was conducted to the President of FSCAP-NCR Valenzuela Chapter who is the present organization who manages the center. Focused of the technical assistance was to enlighten the FSCAP-NCR Valenzuela Chapter to involve the Local Government Unit thru City Social Welfare Office in the administration and supervision of the center. The findings and agreements during the visit were confirmed to Mayor Gatchalian attention to CSWDO and FSCAP-NCR Valenzuela Chapter.

f.4 Manila International Film Festival

Provided comments to the following guidelines; Administrative Order No. 62, series of 2003 “Reorganizing the National Advisory Board and the Managing Boards for the MIFF Funds for PWDs and Older Persons and Providing Management of Funds Thereof” and Administrative Order 44 series of 2002 also known as Guidelines in the Provision of Technical Assistance and Resource Augmentation (TARA) to DSWD Intermediaries.

f.5 Other Activities

- Attended Consultation Write shop on the Draft Philippine Plan of Action (PPASC) for 2011-2016 held last September 26, 2011 at Max's Restaurant, Scout Tuazon, Quezon City. The activity participated by the different NGAs and Internal Staff from CO. Output of the activity will be the basis of the Department for the finalization of PPASC 2011-2016.
- **Consultation Meeting with LGU-OSCA and CSWDO on September 8, 2011** at TAD Conference Room to discuss and plan out the activities for the forthcoming EFW particularly the Dalaw Kalinga to selected Homes for the Aged. The meeting was participated by 48 representatives from OSCA, CSWDO and Peoples Organizations from different LGUs.

1.2. Consultation Dialogues with C/MSWDO

3rd Quarter Consultation Dialogue with C/MSWDOs was held on September 12, 2011 at Makati Executive Lounge, Makati City Hall. Highlight of the dialogue are the following:

- Status of Administration of Social Welfare Indicator (SWI) Tool for Set 1 Pantawid Pamilya beneficiaries
- Updates on the Implementation of comprehensive Program for Street children and Badjao Families
- Observations on Processing of Assistance to Individuals in Crisis situation (AICS)
- Sharing on the Proposed Amendment of RA 4373 "An Act to Regulate the Practice of Social Work and the Operation of Social Work Agencies"
- Sharing on the Recruitment of Foster Families thru the Subsidized Foster Care Program
- Presentation of the Referral system for PLHIV and their Families

1.3 Review of Manual of Operations/Existing Guidelines/Draft Manual as Proposed by Units/Centers/Institutions

Review of four (4) CO-Initiated Guidelines was undertaken by the region. Comments and inputs were provided on the following:

- Administrative Order No. 62, Series of 2003 "Re-organizing the National Advisory Board and the Managing Boards for the MIFF Funds for the Persons with Disabilities (PWDs) and Older Persons (OPs) and Providing Guidelines for the Management of the Funds Treof
- Addendum to Guidelines Administrative Order No. 44, Series of 2002 "Provision of TARA to DSWD Intermediaries - The Movement of Association for Sustainable Action (MASA)
- New Concept Assistance on Case Management in Centers through Education and Supervision Strategy (ACCESS) of DSWD Retirees
- DSWD Partnership Satisfaction Survey Form

2. Social Technology (Pilot Project)

2.1 *Modified Social Stress Model (MSSM) Tool*

On August 17-28, 2011 Marillac Hills conducted the Re-echo Training on MSSM/SFI/RI Tools to the staff. This activity was attended by social workers, houseparents and senior staff since they are sources of information about the child and they contribute to the rehabilitation process of the client.

2.2 *TransFER*

Conducted *Transitional Living for Effective Reintegration (TransFER) and Time Bound Case Management (TBCM)* in Marillac Hills last July 7, 2011. The coaching and mentoring session tackled case management concerns for clients that will undergo TransFER. Likewise a Training on Social Case Study Report Writing was done in Manila Grand Opera Hotel last August 22-26, 2011 participated by different Regions that implement the pilot projects, DSWD Staff and LGUs. The topic discussed was writing of Parenting Capability Assessment Report.

2.3 *Ako'y Kasali*

The following activities were attended by Marillac Hills' Center Head, Social Worker and Head Houseparent in relation to the continuous implementation of Ako'y Kasali. Focus of the activities mentioned below is to consult implementers for the finalization of DSWD's Child Protection Policy:

1. Writeshop on the Development of Child Protection Policies and Standards held in August 2-5, 2011 at Ciudad Christia Resort, Ampid, San Mateo, Rizal.
2. 2nd Level Consultation on the Child Protection Policies in DSWD Residential Care Facilities held in Hotel Stotsenberg, Pampanga last September 12-14, 2011.

2.4 *National Referral System and National Recovery and Reintegration and Data Base Program for Trafficked Persons*

- Conducted monitoring on the implementation of Recovery and Reintegration Program. The program that was implemented in Marillac Hills, Nayan ng Kabataan, Haven for Women , Jose Fabella Center, Crisis Intervention Center and Community Based Services Unit were uploading the cases in the database. Four LGUs such as; Taguig, Malabon, Pasay , Valenzuela and Quezon City hard copies of their reports were also submitted.
- Provided livelihood assistance worth Php 10,000.00 to the following clients who qualified to the Recovery and Reintegration program: Malabon (4), Makati 1, Valenzuela (6), Taguig (1), QC (2), NK (6), MH (11) as part of the NRRD program.

3. Research

The Region facilitated review of fifteen (15) research requests wherein seven (7) were endorsed to Central Office and approved by the Secretary ;

1. A Mind Method Study on the Decision Making of Battered Women who returned to their Partners after being in Social-Civic Organization
2. Lived Experiences of Caretakers Providing Care to Clients with Cerebral Palsy
3. A Descriptive Study on the Defense Mechanism Used as Coping Mechanism of Children Dysfunctional Family at Haven for Children
4. Aggression and Self-control Level of Selected Abused Women
5. Nobody’s Child: The Concept of Parent Figure as Perceived by Abandoned Children
6. Survivor’s Note: The lived Experiences of Sexually Abused Male Adolescents
7. Visual Impression of Family and Family Relationships from the Network of Filipino Children.

The remaining eight (8) research proposals were returned to their respective proponents for revision/ completion of requirements.

4. National Household Targeting System for Poverty Reduction

For the reporting period, the following activities were undertaken by the NHTS-PR;

- 4.a Conducted enumeration at Welfareville in Barangay Addition Hills, Mauway, San Jose, Hagdang Bato on August 12-31, 2011. Out of 24, 167 HH, 23, 671 HH enumerated were inside the coverage area while the remaining 496 HH are outside the coverage area. The enumerated households were already encoded and for submission to the World Bank for assessment.

B. STANDARDS SETTING, LICENSING AND ACCREDITATION SERVICES

The Standards Unit ensures the registration, licensing and monitoring of standards compliance of NGOs and accreditation of service such as Day Care Workers, Marriage Counselors and Court Social Workers and has accomplished the following:

Service	Plan for this Quarter	Served	% of Accomplishment
NGO			
• Registration			
- Assessed	18	17	94.44%
- Registered	18	17	94.44%
• Licensing			
- Assessed	7	9	128.57%
- Licensed	7	9	128.57%
• Accreditation			
- Assessed			
- Accredited	N/A	11	110%

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Service	Plan for this Quarter	Served	% of Accomplishment
<ul style="list-style-type: none"> ● Centers Accredited - ECCD Centers Accredited 	36	47	130.55%
Other Concerns			
<ul style="list-style-type: none"> ● Regional Solicitation Permit ● Duty Free Entry Requests endorsed to the Standards Bureau ● Fund Drives Authorized ● Accredited Service Providers - ECCD Service Providers - Social Workers Handling Court Related Cases - Marriage Counselors 	3 ANA 3 36 2 2	7 1 0 47 0 0	133.33% 0% 130.55% 0% 0%

C. Support, Services and Technical Assistance to Intermediaries

To ensure that the different SWD programs and services are effectively and efficiently implemented by the intermediaries, the Region, through its Units regularly and continuously conducting activities that will provide opportunity to enhance the capacities and knowledge of our intermediaries as well as resource augmentation. Moreover, this serves as a venue in addressing the issues and concerns raised by our partner agencies and providing necessary recommendations thereof as well as to strengthen the delivery of services to beneficiaries.

1. Trainings/Orientation/Seminars/Meeting for Intermediaries

For this quarter, the Institutional Development Unit conducted the following trainings/orientations/seminars/meetings for intermediaries:

Name of Orientation/Training	LGU	NGOs	POs	NGAs	Organic Staff	Agreements Reached
Direct Service Delivery/ Transfer of Technology						
1. Write shop on the Development of Child Protection Policies and Standards	--	26	--	--	--	<ul style="list-style-type: none"> ● Policies and standards should be institutionalized in LGUs and NGOs or SWDAs
2. Training on Case Study Report Writing	3	--	--	--	--	<ul style="list-style-type: none"> ● Intermediaries were equipped and trained in Social Case Study Report and Parenting Capability Assessment Report as part of Social Case Management
3. Training of Implementers on Psychosocial Recovery, Social and Economic Reintegration of Trafficked Persons	19	8	--	2	--	<ul style="list-style-type: none"> ● It is very vital to different Regional Inter Agencies Committee (RIAC) and Local Government Units (LGUs) the

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Name of Orientation/Training	LGU	NGOs	POs	NGAs	Organic Staff	Agreements Reached
						planning and implementation of programs and services for Trafficking in Persons (TIP) in the community through reintegration and livelihood programs/activities
4. Roll-Out Training of Implementers on Social Welfare Indicator Tool in Case Management (3 batches)	--	--	--	--	61	<ul style="list-style-type: none"> Discussed how to administer the SWI tool to determine the level of well-being of Pantawid Pamilya Beneficiaries as part of Case Management.
5. Trainer's Training on Facilitating the Liberating Indigenous People from Indignity Module	4	3	--	--	--	<ul style="list-style-type: none"> LGUs were capacitated in the conduct of social preparation to badjau families for relocation.
6. Roll-Out Capability Building for Manila Parent Leaders (3 batches)	--	--	144	--	--	<ul style="list-style-type: none"> Parent Leaders were capacitated particularly handling issues and concerns in their community.
7. Roll-Out Capability Building for Quezon City Parent Leaders (3 batches)	--	--	269	--	--	
8. Supervisory Development Course Track 1	--	--	--	--	31	<ul style="list-style-type: none"> Personal, organizational effectiveness, supervision and communication were discussed
9. Training of Implementers on Enhanced CSID	--	--	--	--	34	<ul style="list-style-type: none"> Enhance the knowledge and skills in conducting CISD
10. Roll-Out of Pantawid Pamilya Basic Orientation to LGU Links	41	--	--	--	--	<ul style="list-style-type: none"> Capacitate LGU Links in the systems and procedures of the program
Organizational Development						
1. Consultation Meeting with IDCB Focal Persons	--	--	--	--	32	<ul style="list-style-type: none"> Process flow on approval of project proposal and approval of local and international training invitations were discussed
Advocacy in Behalf of Vulnerable Sector						
1. Convergence Caravan	71	--	4	--	--	<ul style="list-style-type: none"> Orientation on DSWD programs and services particularly the converging of programs which aims to help holistically the targeted beneficiaries.
2. Camping Project for Street Children	48	--	18	41	--	<ul style="list-style-type: none"> The project served as venue of the street children to share their experiences and value formation.
3. NCR PYAP Day Celebration	19	--	--	260	--	<ul style="list-style-type: none"> The activity showcased the talents of the youth thru

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Name of Orientation/Training	LGU	NGOs	POs	NGAs	Organic Staff	Agreements Reached
						singing, logo making and awarding of Youth Ambassador and Ambassadors.
Networking and Partnership						
1. Bayanihang Bayan Program	--	--	10	--	--	<ul style="list-style-type: none"> Encouraged involvement of volunteers in the activities of Field Office.
2. Student Training Program	--	--	38	--	--	<ul style="list-style-type: none"> Student trainees were placed and oriented on DSWD-NCR's programs and services as well as placed in different center/institutions
3. Social Welfare and Development Learning Network	--	40	--	--	--	<ul style="list-style-type: none"> Finalized training module on Program Monitoring and Evaluation Importance of involvement of academe and NGOs in the
4. ABSNET	--	44	--	--	--	<ul style="list-style-type: none"> Result of the monitoring visits to NGOs were presented Identified priority NGOs in Manila Cluster to monitor Enhanced Knowledge, Skills and Attitude of ABSNET officers
5. Consultation Dialogue on Engagement with partner Civil Society Organizations (CSOs) and Volunteer Groups	--	60	--	--	-	<ul style="list-style-type: none"> The activity served as a venue for the CSOs to discuss issues and concerns on the implementation of their activities
6. Consultation Dialogue with C?MSWDOs	35					<ul style="list-style-type: none"> Updates on convergence programs were discussed.

For this quarter, twenty-two (22) trainings were conducted and a total of 89 workers from 17 LGUs, 37 from NGOs and 2 from other Government Agency were trained. The training conducted is focus on the capability building of the partner agencies and updates on the new programs and projects of the Department.

2. Livelihood (SEA-K)

Organized SEA-K Level 1

Target for 3 rd Quarter	Accomplishment
62 SKAs- 1,445 Pantawid Pamilya Beneficiaries	<ul style="list-style-type: none"> Manila - 22 SKAs (360 Families)

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Target for 3 rd Quarter	Accomplishment
	<ul style="list-style-type: none"> • Caloocan 5 SKAs (100 Families) • Quezon City - 6 SKAs and 1 SKI (111 families) • Taguig - 2 SKAs (50 families) • Navotas - 11 SKAs (205 Families) • Pasay - 6 SKAs and 1 SKG (182 Families) • Pasig - 8 SKAs and 4 SKGs (185 families) • Mandaluyong - 2 SKAs and 1 SKG (55 families)
	<ul style="list-style-type: none"> • Total - 62 SKAs and 6 SKGs with 1,272 beneficiaries • On non-pantawid area 2 SKAs, 1 SKG and 1 SKI with 56 beneficiaries

- For the 3rd quarter, the Region was able to organize 73 SKAs/SKGs and 1 SKI which is 117% accomplishment as against the set target of 62 SKAs. Out of the said organized SKAs, SKGs and SKI a total of 1,272 beneficiaries were provided capital assistance amounting to Php 7,520,000.00.
- While on the non-pantawid areas, there are 4 SKAs/SKGs organized with 56 beneficiaries received a total amount of Php 398,000.00 of capital assistance.
- Organized SKAs/SKGs/SKIs are from eight (8) LGUs, breakdown as follows:

LGU	Type of Project				Total beneficiaries served	Pantawid Pamilya		Non-Pantawid Pamilya		Total Capital Assistance Provided
	SKI	SKG	SKA	Total		No. of beneficiaries	Amount received	No. of beneficiaries	Amount received	
Manila	--	--	22	22	360	360	1,724,000.00	--	--	1,724,000.00
Navotas	--	--	11	11	205	205	1,215,500.00	--	--	1,215,500.00
Pasay	--	1	6	7	182	182	1,425,500.00	-	--	1,425,500.00
Pasig	--	4	8	12	185	185	1,108,000.00	--	--	1,108,000.00
Quezon City	1	--	6	7	111	110	609,000.00	1	5,000.00	614,000.00
Taguig	--	1	6	7	130	130	762,000.00	--	--	762,000.00

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LGU	Type of Project				Total beneficiaries served	Pantawid Pamilya		Non-Pantawid Pamilya		Total Capital Assistance Provided
	SKI	SKG	SKA	Total		No. of beneficiaries	Amount received	No. of beneficiaries	Amount received	
Mandaluyong	--	1	2	3	55	--	--	55	393,000.00	393,000.00
Caloocan	--	--	5	5	100	100	676,000.00	--	--	676,000.00

Based on the Regional Program Implementation Review (PIR) conducted last March 2011, the Region came up with Sustainable Livelihood Action Plan for Convergence Area Set 1 which includes 7 LGUs and 33 Barangays. Below is the approved target vis a vis accomplishment.

Month	Target			Accomplishment		
	No. of SKAs	No. of Beneficiaries	Recommended Amount of Capital Assistance	No. of SKAs	No. of Beneficiaries	Total Capital Assistance Provided
May	5	75	750,000.00	5	75	559,000.00
June	9	245	2,450,000.00	13	250	1,964,500.00
July	18	410	4,100,000.00	23	395	2,254,500.00
August	14	340	3,400,000.00	15	320	2,153,000.00
September	30	695	6,950,000.00	32	557	3,112,500.00
Sub-Total	76	1,765	17,650,000.00	88	1,597	10,043,500.00
October	16	350	3,500,000.00			
November	15	375	3,750,000.00			
December	0	--				
Total	107	2,490	24,900,000.00	88	1,597	10,043,500.00

The data above shows that the Region has accomplished 115% as against its target SKAs to be organized with a total of Php 10,043,500.00 amount provided. This accomplishment can be attributed to the commitment of the implementers, cooperation of the beneficiaries and availability of funds.

■ Total Program Reached Out (1994-Present)

LGU	Served				Total Family Beneficiaries Served	Total Capital Assistance Provided
	SKAs	SKGs	SKIs	Total Served		
17	775	--	--	775	19,488	82,751,655.23
	--	128	--	128	1,794	6,763,767.80
	--	--	153	153	153	691,050.00
Total	775	128	153	1,056	21,435	90,206,473.03

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- From 1994 to present, a total of 1,056 SEA-K associations, were organized and provided capital assistance benefitting 21,435 families amounting to Php 90,206,473.03
- Out of the 1,056 organized, 995 were DSWD funded amounting to Php. 90,206,473.03 breakdown as follows:
 - - SKAs - 755
 - - SKGs - 108
 - - SKIs - 132
- While the remaining 61 were funded by other fund source which amounts to Php. 4,489,050.00
 - - SKAs - 20
 - - SKGs - 20
 - - SKIs - 21

■ Status of Operation

Total no. of SKAs/SKGs/SKIs	Total no. of Active Cases	Total no. of Inactive Cases
995	340	655

- Out of the 995 organized SEA-K Projects a total of 340 or 34% SKAs/SKGs/SKI are active while the remaining 655 or 65% SKAs/SKGs/SKI are inactive due to the following reasons:
 - Ten (10) SKAs with family beneficiaries from Valenzuela, Makati and Taguig were affected by the relocation/transfer of communities due to expansion improvement of the North and South Railroad.
 - Inadequate provision of LGU counterpart specifically on the conduct of social preparation activities such as values formation, self-awareness, leadership training and other related activities to enhance cohesiveness of the association.
 - One hundred thirty-nine (139) SKAs were organized and funded under General Agreement on Tariff and Trade (GATT) and Lingap Para sa Mahihirap (LPM) could no longer be found due to transfer of residence.
 - Five hundred six (506) were no longer operational as the capital assistance provided was used for the basic needs of the family.
- From the 655 inactive cases, 447 SKAs are for closure while the 208 SKAs are for rehab. Further, 208 SKAs for rehab are willing to be reactivated and at the same time the SKAs with arrears have agreed to pay their overdue accounts.

■ Rollback Repayment

Capital Assistance Provided	Amount Due as of March 2011	Amount Paid as of June 2011	Arrears	Repayment Rate Target	Actual Repayment Rate
93,161,473.03	80,307,406.36	58,337,536.64	21,969,869.52	80%	73%

- As of this quarter, the rollback repayment rate reached 73% vis a vis 80% target collection. Listed below the following action plans to achieve the 80% monthly rollback collection.

- Meet with local counterparts so as to discuss the status of SEA-K associations and come up with a collaborative plan to improve the collection of rollback.
- For PDOs together with local counterparts to assess and validate old inactive cases and provide recommendation.

SEA-K Level II (Kabayan)

Target	Accomplishment
1 SEA Kabayan	Conducted SEA Kabayan Training for 103 family beneficiaries

The Region together with Caloocan City Social Welfare Office conducted a four-day mandatory SEA Kabayan training to 103 beneficiaries. As of this time the beneficiaries are preparing the supporting documents to LGU and Region for validation and assessment.

■ **Total Program Reached Out (1994-Present)**

LGU	No. of Kabayans	No. of Family Beneficiaries Served	Total Capital Assistance Provided
Caloocan	8	614	11,587,300.00
Mandaluyong	1	30	377,600.00
Pasig	1	30	310,000.00
Quezon City	1	30	276,000.00
Valenzuela	2	86	2,072,000.00
Total	13	790	14,623,400.00

■ **Rollback Repayment**

No. of SEA Caseload Inventory	No. of Beneficiaries	Amount of Capital Assistance	Amount Due	Amount Paid	Target on RR	Actual RR
13 SEA Kabayan	790	14,623,400.00	4,434,053.33	3,770,414.33	80%	85%

- A rollback rate of 85% was reached under SEA-K Level II against 80% regional target; this was attributed to the active participation of SEA-K members who were able to pay their obligation on time and support from LGU workers in the implementation of the program.

Disaster Relief Augmentation

The Disaster Response Unit of the Region continuously provides timely augmentation to support intermediaries during disaster occurrences:

3 rd Quarter	# of Fire Incidents/ Other Disaster occurrence	Affected families/Individuals	Injured / casualty	# of Damaged Structures (Residential/Commercial)	Augmentation Support to LGUs	Augmentation Support thru Legislators	Augmentation Support to NGOs
	8 fire occurrences	3,528 families / 17,640 individuals	1/10	--	3,736,210.00	4,829,885.00	223,900.00
	5 tropical Storm	16,710 families / 83,550	--	--			

- The data above shows that there were thirteen (13) disaster occurrences during the third quarter of the year which affected Sixteen Thousand Seven Hundred Ten (16,710) Families or Eighty-Three Thousand Five Hundred Fifty (83,550) Individuals and left one (1) injured and ten (10) casualties. Compared to the last quarter of the year, the number of victims increased by 284% or 14,970 families which can be attributed to five (5) successive tropical storms landed in Metro Manila.
- Family Packs of assorted foodstuff and blankets were provided to the victims of disaster amounting to Php 8,789,995.00. Augmentation support was provided by the Region thru Legislators, the Local Government Units, City/Municipal Social Welfare Offices and Non-Government Organizations. The most affected cities were Pateros, Navotas, Muntinlupa, Marikina, San Juan, Las Piñas, Mandaluyong, Manila and Quezon City.

Priority Development Assistance Fund (PDAF)

a. Fund Transfer/Releases:

For the quarter, a total of Php. 72,692,339.00 was sub-allotted to the Field Office. Out of this amount, 31,527,000 or 56% is for the operation of Crisis Intervention Unit. The 41,165,339.00 44% is transferred to NGOs and hospitals identified by legislators from Congresswoman Ocampo, Cong. Cerafica and Cong. Asilo.

For **fund transfer**, the Region has received Php 41,165,339.00 from funds transferred by the Legislators. Out of this amount 31% or Php 12,940,458.00 was allocated on advocacy activities such as dengue prevention, disaster risk reduction, promoting the rights of the women and provision of instructional materials for day care children. Php 10,086,952.00 or 24% for purchase of materials and goods to identified beneficiaries of the legislators this includes rice, relief goods, tents and chairs. Php 8,079,929.00 or 19% for medical mission projects. Php 4,558,000.00 or 11% was allotted for educational assistance and Php 1,000,000.00 or 2% was utilized to augment the needs of the senior citizens.

b. Project Proposals Reviewed and Assessed

For this quarter, the Region thru PDAF Unit reviewed and assessed a total of ninety-nine (99) project proposals in support for the utilization of PDAF amounting to Php 100,588,277.30.

c. Strengthening partnership with partners

The Region is continuously providing technical assistance to intermediaries, NGOs, POs, LGUs, Offices of Legislator-Congressional District Representative, Party-List Representative and Senators with fund allocation on social welfare programs and services for implementation in the region along with enforcement of guidelines.

Special Projects

Health and Nutrition

a. Feeding Program under Kabisig ng Kalahi

- ❖ As of the reporting period, a total of 420 malnourished children from six (6) LGUs namely Manila, Pateros, Las Piñas, Valenzuela, Parañaque and Quezon City were provided with 14 SF modules coming from the different sponsors such as, Unilever, Rotary Club of Makati and Mead Johnson.

- ❖ Impact of the Implementation :
 - Parents learned the importance of responsible parenthood thru the Parent Effectiveness Seminar and Values Formation Sessions. Likewise, they have gained knowledge in preparing affordable and nutritious food for their children.
 - An improved nutritional food intake of the children which contributes to the development of their health status.
 - Strengthened partnership with NGOs and private sectors in implementing the program.
 -

Education

a. Petron Tulong Aral Program

- ❖ As of reporting time the Region is continuously identifying and selecting indigent yet deserving Grade I students in replacement of the scholars who moved/transferred to other schools.

Special Projects

a. Sagip Kalinga Project

- ❖ To achieve zero street children, street families and bajeaus by the end of 2011 in ten (10) critical areas, the Region currently intensifies and strengthen partnership with intermediaries and has established activity centers for children and their families. To date, there are six (6) operational **Activity Centers**:

Priority area	Identified Activity Centers	Address/LGU	Number of Children Served
Muntinlupa	SDC Muntinlupa	Tunasan, Muntinlupa	10
Pasig	Pasig Rescue Center	Pasig City Hall	10
Quezon City	Kamuning Bible Christian Fellowship Operation PAglingap	KBCP 11 th Jamboree, Quezon City	15
Manila	Virlanie Drop-In Center	Quaipo, Manila	30
	Reception and Action Center	Arroceros near LRT Central Station	70
Las Piñas	SDC Las Piñas	Las Piñas City Hall	5
Total			140

❖ Indigenous People

A total of 126 bajau families with 554 individuals were interviewed and profiled by the region in coordination with Sun for All Children Inc., and three (3) City Social Welfare Offices namely Parañaque, Marikina and Taguig. Five (5) of them expressed their interest to avail of the resettlement and were trained to serve as leaders and interpreters of implementers in the conduct of interview and dialogue/ meeting with Bajau families.

D. DIRECT SERVICES TO COMMUNITY-BASED CLIENTS

Community Based Services

The Region continuously caters to children, women and men in difficult circumstances (CEDC, WEDC/MEDC) and persons with HIV/AIDS (PHAs) thru counseling, provision of psychological, psychiatric, legal/consultation, transportation and financial assistance.

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Listed below are the categories of cases served for this quarter:

CEDC	Cases Served for the 3 rd Quarter, 2011		Total
	Male	Female	
Abandoned	0	3	3
Neglected	3	5	8
Rape	0	9	9
Incest	0	9	9
Acts of Lasciviousness	0	0	0
Physical Abuse	0	0	0
Psychological Abuse	0	0	0
Victims of Trafficking	2	3	5
Victims of Illegal Recruitment	0	0	0
Victims of Prostitution	0	0	0
Victims of Pornography	0	0	0
Child Labor	0	0	0
CICL	0	0	0
Others Cases	4	3	7
Total	9	32	41

Among the cases served under CEDC, both sexually abused and incest cases have the most number served which is 9 or 21.9%, followed by neglected with 8 or 19.5% cases served and other cases with 7 or 17% of the total cases served. These are walk-in and/or referred clients from other government offices and concerned groups/individuals that requested for counseling, conduct of Parental Capability assessment (PCA), temporary shelter, custody and after care.

WEDC/MEDC	Cases Served for the 3 rd Quarter, 2011		Total
	Male	Female	
Rape	0	0	0
Incest	0	0	0
Acts of Lasciviousness	0	0	0
Physical Abuse	0	0	0
Victims of Trafficking	4	15	19
Victims of Illegal Recruitment	0	0	0
Victims of Prostitution	0	0	0
Victims of Pornography	0	0	0
HIV	1	0	1
Others Cases (walk-in/ referred clients)	57	13	70
Total	62	28	90

Among the WEDC/ MEDC cases served , Other cases has the most number of cases with a total of 70 or 77.78%, these are walk-in and/or referred clients from other government offices and concerned groups/ individuals that requested for counseling, conduct of Parental Capability Assessment (PCA), counseling, referrals for medical or transportation assistance, temporary shelter, custody and after care. This was followed by victims of trafficking cases with 19 or 21.1% and 1 HIV case or 1.1% of the total case served.

Services for Communities in Crisis

This 3rd Quarter 2011, the Region has served the following clients:

Category of Cases	Number of clients served
FHONA	12, 809
CNSP	199
CICL	0
WEDC	127
PWD	78
Senior Citizen	3, 560
Disaster Victims	169
Deportees	28
Strandees	323
Victims of Human Trafficking / Illegal Recruitment	36
Others (walk-in/ referred clients)	216
Total	17, 545

For this quarter, the Region served a total of 17, 545 clients both from regular/ walk-in and referred by legislators through their Priority Development Assistance Fund (PDAF). Among the cases served, Family Heads and other Needy Adults (FHONA) has the highest number with 12, 809 or 73% followed by the Senior Citizen with 3, 560 or 20.3% and Others with 216 or 1.3% of the total number of clients served. These are walk-in and/or referred clients from other government offices and concerned groups/ individuals that requested for counseling, conduct of Parental Capability Assessment (PCA), counseling, referrals for medical or transportation assistance, temporary shelter, custody and after care.

Hereunder is the breakdown of assistance provided to CIU clients through regular funds and PDAF with corresponding fund allocation:

Nature of Assistance	Number of clients served		Total	Amount extended by source of funds		Total
	Regular	PDAF		Regular	PDAF	
Medical	2, 013	5,440	7,453	3,125,342.09	7,805,756.91	10,931,099.00
Burial	278	2,798	3076	536,590.00	7,969,340.00	8,505,930.00
Transportation	859	532	1391	1,363,574.74	1,275,940.79	2,639,515.53
Financial	387	5,061	5448	483,096.75	9,552,576.00	10,035,672.75
Educational	0	136	136	0	507,540.26	507,540.26
Livelihood	0	0	0	0	0	0.00
Hot Meals	11	0	11	1,050.00	0	1,050.00
Material/Food Packs	60	0	60	13,250.00	0	13,250.00
Total	3,608	13,967	17,545	5,522,903.58	27,111,153.96	32,634,057.54

For the 3rd quarter of 2011, there were a total of 17,545 clients served by the Crises Intervention Unit (CIU) with total amount disbursed at P 32,634,057.54 which were provided through various forms of assistance. Medical assistance rank as number one in terms of provision of assistance to clients with 33.5% fund utilized followed by financial assistance for with 30.7% and burial assistance with 26.06% of the total amount provided/ utilized.

Most of the CIU clients are usually referred by legislators and walk-in clients who have medical, transportation, burial and educational needs while some are cases referred by LGUs, NGOs and other organizations.

Adoption Resource and Referral Unit

For this quarter, the region thru Adoption Resource and Referral Unit (ARRU) served a total of 634 cases of which 136 or 21.5% are new cases and 498 or 78.5% are carry-over cases. Of these, 3 were assessed and endorsed to ICAB, 33 were issued certification declaring a child to be legally available for adoption, 2 were issued an adoption decree, 1 was provided Parenting Capability Assessment and 145 children were placed thru alternative parental care while the remaining 450 cases are still under review.

Aruga at Kalinga sa mga Bata sa Barangay is continuously implemented in which 6 children were provided foster care with subsidy to 6 foster families, while there are 52 children also provided foster care to 47 foster families without subsidy.

Minors Traveling Abroad

For the 3rd quarter of 2011, Travel Clearance Unit (TCU) has served a total of 1, 678 clients applying for travel clearance permit 832 or 49.6% are male and 846 or 50.4% are female. The three (3) most common reasons for travel are vacation/ tourist, petition/ joining parents and sent as delegates of their respective schools or agency here in the Philippines. Top three (3) country destinations are Singapore, Hongkong, China and USA. Total amount raised for this quarter is Five Hundred Seventeen Thousand Eight Hundred Pesos (P 517,800.00).

Social Pension

For this quarter, the Field Office (FO) served a total of 1, 324 or 49.83% indigent senior citizen as against the target of 2,657 verified Older Persons. The remaining 1,333 or 50.17% OPs were not able to claim their grants due to sickness some went to the province and were not informed by their local OSCA and/or CSWDO. Release of grants for the remaining 1, 333 OPs is scheduled this October 2011 while continuous coordination with the LGUs is being done to follow-up replacements those OPs who are unlocated.

To date, a total of P 1,981,000 or 49.7% were utilized against the P3, 985,500 budget allocations for the 2nd quarter implementation.

Supplementary Feeding Program for Day Care Children

For this quarter, all the seventeen (17) LGUs have submitted their signed MOA and claimed their respective SF fund allocations. Out of these 17 LGUs, only 11 LGUs namely: Malabon, San Juan, Pateros, Parañaque, Marikina, Las Piñas, Mandaluyong, Valenzuela, Pasig, Manila and Pasay City have started the implementation of SFP while the remaining 6 LGUs namely: Caloocan, Navotas, Quezon City,

Muntinlupa, Makati and Taguig scheduled their implementation on the 3rd week and last week of October 2011.

To date, a total of P 12, 613, 033.85 or 12.6% of the allocated budget were utilized by the LGUs as against the P 99, 935, 566.80 total fund downloaded to them

Pantawid Pamilyang Pilipino Program

For the 3rd quarter of 2011, all the 17 Cities/ Municipality in NCR with 409 or 24% of the total number of barangays are covered by the Pantawid Pamilyang Pilipino Program having a total of 63, 684 registered household beneficiaries.

For the Set 1 and Set 3 Areas, there are a total of 23, 671 or 73.14% household were registered to the program as against the 32,366 target eligible household beneficiaries. This is because some of the target household beneficiaries have no qualified children, double entry, and transferred of residence to non-Pantawid areas prior to the community assembly registration. In Set 4 Areas, there are a total of 40, 013 or 79.32% registered household as against the target of 50, 440 potential household.

To date, there are a total of 119 CSO/NGO/PO/GA who have signed a Memorandum of Agreement (MOA) with DSWD-NCR Pantawid Pamilya under the Public-Private Partnership with area of engagement such as Bantay, Gabay, Tulay at Kaagapay. With this, Bantay has the most number of CSOs on NGOs as their area of engagement wherein a total of 63 NGO/CSOs expressed interest to validate reports, and lists of registered Pantawid Pamilya beneficiaries for inclusion errors and monitor program implementation by validating CVS results.

Continuing Relief Assistance for the Internally Displaced Individuals/ Groups due to Typhoon Ondoy, Pepeng and Santi (TOPS)

For the 3rd quarter of 2011, there were four (4) LGUs which have implemented the project namely; Caloocan, Muntinlupa, Malabon and Quezon City, with a total of 3, 052 or 54.5% clients served as against the target of 5, 815. Muntinlupa and Caloocan Cities are on process of completion of the project for the 1st batch of clients while Malabon and Quezon City have completed its implementation last September 1, 2011 and September 9, 2011 respectively.

To date, a total of P 14, 044, 050 or 26.56% were utilized against the total budget allocation of P 52, 858, 350 for the project implementation.

Convergence Strategy Implementation

The implementation of the Convergence Strategy in NCR is divided into three (3) clusters: the South, East and North Clusters and are under the supervision of SWAD team leaders. The focus of the project is the Set 1 areas of Pantawid Pamilyang Pilipino Program that composed of seven (7) LGUs namely; Manila, Pasay, Caloocan, Q.C., Pasig, Taguig and Navotas.

For the 3rd quarter of 2011, the region carry-out the planned activities for the said project among these activities are: Conduct of Roll-out training on Implementers of Social Welfare Indicator (SWI) as a tool on Social Case Management for the above mentioned three (3) clusters held on July 11-15 and July 18-22,

2011 at Sunrise Mansion, Alfonso, Cavite, Conduct of roll-out training on SWI administration for the Day Care Workers and Set 3 and 4 City Link (CL) staff, Conduct series of multi-sectoral meetings with different stakeholders from Barangay 105 Sitio Damayan, Manila which was identified as the pilot area for the Convergence Strategy. These activities are all focused in ensuring that the different social core programs are harmoniously implemented and the appropriate interventions are being provided for the beneficiaries.

The region continuously encourages partnership with advocate Civil Society Organizations (CSOs), Social Welfare and Development Agencies (SWDAS) and People's Organizations (POs) to ensure convergence of efforts and resources. Series of Convergence Caravan was also conducted in support of the social core protection programs, this was held on September 19, 2011 at Mandaluyong City and Manila (East cluster) and on August 26 and September 30, 2011 at Muntinlupa and Pasay City (South cluster) respectively.

E. Direct Services to Center-Based Clients

Jose Fabella Center (JFC)

Jose Fabella Center has served 3,125 clients for this quarter or 65% of the annual target which is 4,800 clients. Among these clients served, 46% or 1,453 were new cases for the 3rd quarter. Whom 868 are adults, 455 are children, 130 are PWDs and 88 are Older Persons. Among the 1,453 clients, 933 are vagrants, 334 are transients and 186 are mendicants. A total of 1,178 discharged clients were recorded with the following breakdown; reintegration with their families /relatives got the highest share of 1,113 clients, followed by leave without permission (32), transferred to other institution (27), and mortality (6).

Among the highlights of accomplishment of JFC for the 3rd quarter are the following:

- Explored and tapped Homes for the Aged such as Tahanang Mapagpala and Emmaus House of Apostolate both located in Malolos, Bulacan, Bahay Pag-ibig in Pampanga and Kanlungan ni Maria in Antipolo, Rizal for possible referral of elderly clients.
- Tapped and coordinated with National Statistics Office (NSO) for the provision of free of charge on birth certificates for nine (9) clients.
- Conducted staff-clients dialogue to 25 clients individually on which they shared and facilitated the problems they encountered specifically with regards to the lengthy stay in the center. The said activity enables the clients to verbalize their issues/concern in the center as well as to address their concerns.
- A total of twenty-eight (28) clients including minors, mentally challenged, persons with improved mental illness, elderly and youth were engaged in productivity services such as origami, paper recycling, sewing and pillow making in which the clients were able to produce 33 pieces of blanket for female ward, 20 pieces of pillows, and 3 pieces of soft broom. These skills training can be of help in preparation for their clients' eventual reintegration to their families
- Conducted a Poster Making Contest with 15 selected clients of the center held on the 3rd week of July 2011 as part of the recreation and regular activities of the clients. The said activity helps the clients to share their talent in arts as well as to entertain themselves and their co-clients.

Reception and Study Center for Children (RSCC)

RSCC has served 99 clients as of this quarter equivalent to 80% of its annual target which is 123. For the quarter, the Center served 75 clients. Among these clients, 12 are new cases (16%) while 63 are carry-over cases (84%). New cases include those who were abandoned (5), neglected (3), under protective custody (3) and physically-abused (1). Out of the clients served for the quarter, 14 clients (6 new and 8 carry-over cases) were discharged wherein twelve (12) were reunited with their families / relatives, and two (2) were transferred to other institutions.

Among the highlights of accomplishment of RSCC for the 3rd quarter are the following:

- Continuous coordination with hospitals for medical needs of the children such as the National Orthopedic Center wherein, two (2) children from the Nursery are currently undergoing recasting prior to surgery to correct their congenital club foot deformities and Phil. Children Medical Center and Veterans Memorial Medical Center wherein, three (3) children are undergoing OT/PT/ Speech therapy in which improvement on their development were noted. Further, motor skills and balance of fifteen (15) children from the center were improving fast with the availability of improvised OT/PT materials like wooden stair and other play materials.
- Mass baptism for twelve (12) infants was conducted in accordance with catholic rites as part of the center's 47th Anniversary celebration held on July 29, 2011 wherein the center's staff and donors became their godparents.
- The children were able to showcase their talents in native and modern dances during the center's 47th Year Anniversary held on July 29, 2011 in which a child from the center delivered the welcome message. The said event was graced by the former First Lady and now Congresswoman of Ilocos Norte Imelda R. Marcos, who was the founder of the center in 1967 and Quezon City Vice Mayor Joy Belmonte.
- Conducted a culminating program on August 22, 2011 to celebrate the "Linggo ng Wika" wherein, fifteen (15) children were toured to the Quezon City Museum to heighten their awareness on the Filipino culture and dialect.

Haven for Children (HC)

As of the 3rd Quarter of CY 2011, Haven for Children was able to served 124 clients or 67% of its 185 annual target. For the quarter alone, 102 clients were served. Among these clients, 7% or 7 clients were newly admitted at the Center, all of them are abandoned children. The remaining larger portion of 95 cases or 93% are carry-over cases. For this quarter also, there were 8 discharged cases. Five clients were reintegrated to their families/relatives and three left without permission.

Among the highlights of accomplishment of HC for the 3rd quarter are the following:

- Continuously conducting group and individual therapeutic sessions to all the children to help them overcome some unwanted behaviors such as tantrums and being quarrelsome to co-wards and to release/ventilate their thoughts and feelings. Through these sessions the children were encouraged and motivated to share their thoughts and feelings that bothers them and affects

their relationship towards their peers. They were also taught on how to confront and handle their emotions to prevent misunderstanding and conflict among children in the center.

- Conducted a Dental Mission on July 1, 2011 from 8:00 am to 12:00 noon through the sponsorship of Mr. Roy Sangil in line for his 72nd birthday celebration. A total of twenty-six (26) children underwent tooth extraction from volunteer dentist who participated in the activity.
- A total of 50 children daily attended the skills training on simple carpentry, silk screening, vegetable gardening and beadwork as well as the basic training on Shielded Metals Arc Welding (SMAW) under the supervision of the center's Manpower Development Officer (MDO). These skills training enable the children to acquire basic skills in arts, craftsmanship and vegetable gardening in which 3 kilos of Okra was harvested and served as additional viand of the children.
- Spearheaded the month-long activities for the Buwan ng Wika with the Selection of Lakanbini of Haven for Children as the culminating activity held last August 26, 2011. This was participated by the center's children and staff with the participation from EGV homelife staff. Children have shown their talents in balagtasan, tula and storytelling using our Filipino language.
- Spearheaded the Palarong Pinoy of the center which was conducted on September 5-12, 2011. Through these, sportsmanship, teamwork, discipline and camaraderie were developed among the children.

INA Healing Center (IHC)

For this quarter, 64 clients were served by the Center. 91% or 58 clients are carry-over cases while 9% represents the six (6) new cases. As of the 3rd quarter, the Center served 116 clients which is 73% of its annual target of 159. For this quarter also, there are 31 clients discharged who were rehabilitated and chose to prioritize other family needs.

Among the highlights of Accomplishment of IHC for the 3rd quarter are the following:

- Conducted a Grief Mentoring skills training on July 15, 2011 which was attended by nine (9) bereaved mothers. These mothers have been assessed to have reached a point in their grief where they can already serve as sources of support for other bereaved mothers. Seven (7) of the participants who attended were composed of mothers whose children died of sicknesses, one (1) of fire accident and one (1) of murder.
- Eleven (11) mothers from Brgy. Gulod, Novaliches, Quezon City graduated from the Grief Recovery Program (GRP). The graduation ceremony was held at INA Healing Center last August 25, 2011 at IHC Pillow room. These mothers have completed the GRP and now ready to face a new chapter of their life with their families.
- Twenty-six (26) clients attended lecture on breastfeeding in line with the celebration of Nutrition Month. The theme of the activity is "Isulong ang BREASTFEEDING - Tama, Sapat at Eksklusibo". IHC mothers especially who are still breastfeeding learned the importance of continuous breastfeeding.
- Spiritual Retreat was materialized last August 10-11, 2011 at Boso-Boso Highlands Resort and Convention Center in Sitio Cabading, Brgy. San Jose, Antipolo City, in which thirty (30) mothers attended the said activity. The said retreat helps the bereaved mothers to strengthen their faith in God as well as inspires them to cope and continue to their lives.

Sanctuary Center (SC)

SC has served a total of 158 clients as of 3rd quarter of CY 2011 which is 88% of the 180 annual target. Out of these clients, five (5) of them are new cases for this quarter who are all categorized as improved mental patients. Among the person served for the quarter, 11 clients were discharged with the following breakdown: Seven (7) clients were reunited with their families / relatives, two (2) left without permission and two (2) died.

Among the highlights of accomplishment of SC for the 3rd quarter are the following:

- Continuous tapping and coordination with different agencies and organizations such as Soroptimist International- Mandaluyong Chapter who included twenty (20) clients of the center to undergo breast and cervical examination on August 22, 2011.
- On June 21, 2011, the Functional Literacy class for the clients started under the supervision of the psychological services. Seven (7) clients were taught basic literacy that will enable them to know about colors, shapes and how to read and write while improving their psychological condition.
- Seven to fifteen (7-15) clients are daily involved in different skills training such as beads making, rug making, weeding, plowing and cultivating the soil for plants and vegetables under the supervision of the Manpower Development Officer (MDO) of the productivity service. Furthermore, three (3) clients who attended basic training on manicure, pedicure and beauty culture at Nayong ng Kabatan were able to receive their certificate of completion on the said skills training last August 31, 2011.

Haven for Women (HW)

As of the 3rd quarter of 2011, 368 clients were served by the Center representing 147% of its 250 annual target. Out of the total number of person served, 200 clients were served for the 3rd quarter wherein 59% or 117 clients are new cases while 41% or 83 clients are carry-over cases.

Among the highlights of accomplishment of HW for the 3rd quarter are the following:

- Lecture on breastfeeding was conducted by the medical staff to all clients. This is in observance of the Nutrition Month. To Share the importance of breast feeding.
- A total of fourteen (14) clients were continuously engaged in productivity skills training such as sewing of curtain, bed sheets, pillow cases and rugs wherein three (3) clients are involved in a sub-contract job on sewing pillow cases while one (1) visually impaired client who was trained in body massage was able to earned P100.00 to 200.00 by providing massage services to the staff and visitors of the center.

Center for Restorative Activities, Development and Learning Experiences (CRADLE)

CRADLE has served 134 clients as of this quarter equivalent to 91% of its annual target which is 148. For the quarter, the Center served 103 clients. Among these clients, 30 are new CICL cases (29%) while 63 are carry-over cases (71%). Out of the clients served for the quarter, 21 clients were discharged through the following: provisionally dismissed (9), sentence suspended (4), bail bond (2), release on recognizance (2), dismissed (2), transfer to adult jail (1), and acquitted (1).

Among the highlights of accomplishment of CRADLE for the 3rd quarter are the following:

- Continuous mobilization/tapping and collaboration with other agencies/ organizations such as Cathedral of Praise and ACE International who provided values formation, spiritual enhancement and skills development to 81 clients through art lessons. The said activities deepen their faith as well as enable them to express their feelings and improve their skills through the activity.
- Two (2) CICLs were able to share their skills in making flowers out of paper to twenty (20) other CICLs. In which 10 CICLs were able to earn about P100.00 to P300.00 per product that they can sell.

National Vocational and Rehabilitation Center (NVRC)

NVRC has already served 111 clients or 111% of its annual target of 100 as of this quarter. For the quarter alone, the Center served 74 clients. Out of the total clients served for the quarter, 59% or 44 clients are carry-over cases while 41% represents the 30 new clients. These clients were either speech / hearing impaired (15), visually impaired (5), orthopedically handicapped (2), improved mental patients (2), Multiple handicapped (2), with cleft palate (1) and dependents (3). For this quarter, there was one (1) client who graduated from Social Rehabilitation while 19 clients graduated from the training.

Among the highlights of accomplishment NVRC are the following:

- Conducted a Leadership Training for twenty-four (24) clients held on July 28 and 29, 2011 at the center's conference room. The said training aims to equip and enhance the leadership skills of the clients.
- Conduct a Dental and Medical Mission to the center's clients on July 20, 2011 which was sponsored by Quezon City Health Office.
- Continuous coordination to different organizations and companies for possible provision of trainings and job placement in which the center was able to tap the Ang-Hortaleza to provide training on Basic Cosmetology for the center's community clients. Furthermore, the center conducted an industrial survey to Ristorante Delle Mitue of Raf Mansion Hotel and TOUCHE Massage Center.

Elsie Gaches Village (EGV)

As of the 3rd quarter of CY 2011, EGV has served 636 persons or more than 100% of its annual plan of 632. Among these clients served, there are 6 new cases, all categorized as mentally-challenged. During the 3rd quarter, there were seven (7) clients who were discharged through reintegration with their family (1), transferred to other institution (1), Leave without permission (1) and mortality (4).

Among the highlights of accomplishment of EGV for this quarter are the following:

- A total of fifty-four (54) upper and lower trainable clients are regularly attending and actively engaged in productivity skills activities such as cogon paper making , arts and crafts and gardening. These activities aim to develop their skills and interests in different activities while continuously improving their social behavior.

- Fifty-nine (59) upper trainable clients were engaged in intra-village assignment in which they were trained to develop awareness and skills on maintaining the cleanliness of the facilities and surroundings as well as to assist other clients of profound and prospective trainability in self-help skills like eating and dressing-up.
- A total of twenty-six (26) clients are continuously attending the Life Skills Training on Work Environment. The said training will last for 6 months which consists of discussions on personality developments and rights of children and workers, simulations and on the job training and was supported by the United Way Worldwide and Hershey's Philippines. The training is geared towards enhancement of the skills of clients in dealing with every day living and of employment of clients in various modes.

Marillac Hills (MH)

Marillac Hills has served 263 or 80% of its 330 annual target as of the 3rd quarter of CY 2011. For the quarter alone, the Center served 222 clients. Among these clients, the bigger portion of 85% or 189 clients accounted for carry-over case and the remaining portion of 15% or 33 clients are new cases. Victim of trafficking was the most prevalent among the new cases with 16 clients, followed by cases on Sexually Abused (10), street children (5) and children in conflict with the law (2). For this quarter, a total of 10 clients were transferred to other institution.

Among the high lights of accomplishment of Marillac Hills are the following:

- A total of fifty-six (56) clients were actively engaged in skills training such as cosmetology, hi-speed sewing level I and baking. These skills training were able to help the clients gain knowledge, acquire skills and develop a positive work attitude.
- In observance of National Nutrition Month, various activities were conducted such as sharing of nutrition and health information during flag ceremony, and cooking demo which was participated by 128 children. These activities serve as a venue to instill awareness on the importance of good nutrition as well as to enhance their creativeness and showcase their talent in cooking.

Nayon ng Kabataan (NK)

As of this quarter, the Center was able to serve 237 clients or 88% of the annual target of 270. Among the persons served, 13% or 31 clients are newly-admitted for the quarter. Categories of cases for the quarter are neglected (26), victims of child labor (3), physically-abused (1) and sexually-abused (1). For this quarter, a total of 33 clients were discharged from the Center (15 new cases and 18 carry over cases) through reintegration with their families (17), leave without permission (7), transfer to other institution (5), foster care (2), Home wage placement (1) and independent living (1).

Among the highlights of accomplishment of NK for this quarter are the following:

- Continuous tapping and coordination with different organizations and companies for possible provision of support to the center's programs and services. The center was able to tap the Cathedral of Praise, Metro Manila Christian Church and Interpharm Korea Volunteers who conducted a series of outreach activities to all the clients of the center.

- A total of thirteen (13) clients were included in the Alternative Learning System (ALS) which is an alternative education for Out of School Youth (OSY). Clients are undergoing review in preparation for their up-coming examination that would determine if they will be promoted to a higher level assessment.
- Continuously conducting Resiliency Program every Saturday which was attended by sixteen (16) clients. This program aimed to help the children enhance their social functioning and to discover their strength.
- Six (6) clients and one (1) staff attended training on basic baking held on July 18-25, 2011 at the Jose Fabella Center which was sponsored by Pafmil.
- The NK Football Team won 2 consecutive games against Marikina Nangka Football Team and Don Bosco Football Team on July 10, 2011 and August 6, 2011 respectively. With this kind of sports, the clients were able to demonstrate teamwork, discipline and sportsmanship.
- Productivity Service served a total of eighty three (83) NK residents and trained according to their chosen field like Dressmaking, Electronics, Haircutting, Food Trades, Arts and crafts. Aside of the courses mentioned above, the productivity also conducted tutorial in English and Mathematics to enhance trainees' knowledge in reading and rhythmic for them to cope up lesson especially in theory. We have trained ten (10) NK residents in Haircutting, ten (10) new trainees and five (5) old trainees Dressmaking, fifteen (15) in Food Trades, twenty (20) in tutorials. Three (3) are currently working as hairdresser in Reyes Haircutters.

Rehabilitation Sheltered Workshop (RSW)

For the 2nd quarter of CY 2011, RSW has served 83 clients where 81 clients are old cases and there are only two (2) new cases. One of the new clients is hearing impaired while the other new client is with cerebral palsy. To date, the Center has already served 101 clients or 67% of its 150 annual target. Of the total clients served, one (1) client was discharged for this quarter through job placement.

Among the highlights of accomplishment of RSW for this quarter are the following:

- One (1) client was discharged upon successful entry to Lamoian Corporation for regular employment.
- A total of fifty (50) clients were placed under the PAL Sanitizing Projects, seven (7) clients were assigned to facilitate the reproduction of bags which was used for trainings and eight (8) clients were placed in the production of doormats.

F. INSTITUTIONAL STRENGTHENING

It is good to note that the Region has accomplished 100% vis-à-vis six (6) targeted trainings for internal staff for the 3rd quarter. This can be attributed to availability of Resource Persons and AFI Funds and cooperation of internal staffs. The said trainings were conducted based on the identified Training Needs Inventory and have trained a total of 204 internal staff. The following are the trainings conducted:

- Supervisory Development Course Track I
- Training of Implementers on Enhanced Critical Incident Stress Debriefing

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- Roll-Out Training of Implementers on Psychosocial Recovery, Social and Economic Reintegration of TIP Cases
- Roll-Out Training of Implementers on SWI Tool in Case Management (Batch 1,2 and 3)
- Training for Clerks on Records Management
- Orientation workshop for Newly Hired DSWD-NCR Employees

Further, as of the 3rd quarter of 2011, a total of 417 internal staff or 47% vis-a-vis 891 organic staff achieved a minimum of 24 hours training required per year per Civil Service Rule.

(See attached matrix of training conducted for further information/data of the trainings)

Organizational Meetings

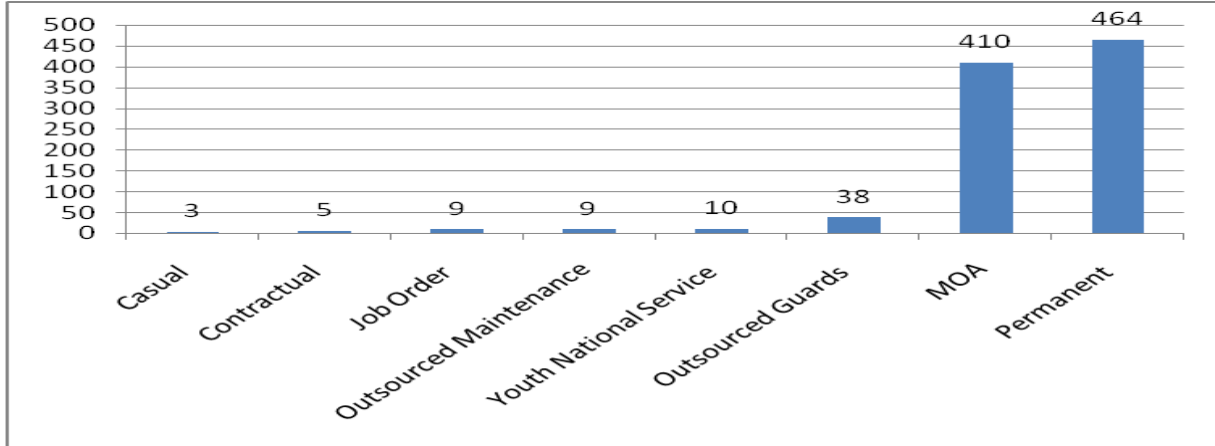
Organizational Meeting	Frequency of the Meeting	Number of Meetings Conducted/Highlights of the Meeting
Regional Management Development Committee (RMDC)	Monthly	Three (3) meetings were conducted; it served as venue to discuss the new programs and services of the Region particularly the big ticket programs as well as issues and concerns of Centers/Institutions/Divisions.
Management Committee Meeting (ManCom)	Monthly	Two (2) meetings were conducted; focused on the developments of the programs/activities/projects of the Region and Issues and Concerns needing the Management decisions.
Regional General Assembly (RGA)	Quarterly	Conducted one (1) meeting held last July 13, 2011, wherein the following issues and concerns were discussed: <ul style="list-style-type: none"> a. Housing projects for DSWD employees b. Government Office Hour c. DSWD Code of Conduct d. Developmental Assignments of Staffs e. Clothing Allowance and payment/availment of CNA
Regional Technical Support Group	As need Arises	Conducted one (1) meeting on August 11, 2011 which discussed the following: <ul style="list-style-type: none"> a. Crafting of Division Chiefs' PC b. PC Template of C/I Heads c. Issues and Concerns during PC Assessment d. Regional Performance Contract for 2011

Regional Committee Meetings

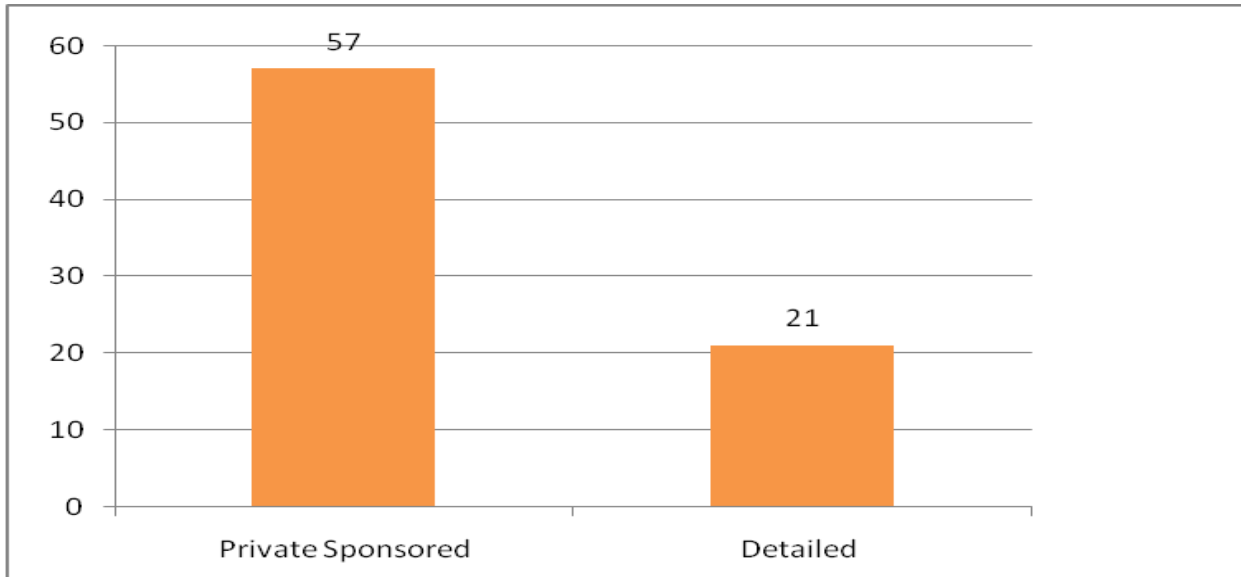
Committee Meeting	Frequency of Meetings	Accomplishments
Promotion and Selection Board	As need Arises	Conducted nine (9) meeting to discuss the results of deliberated applicants.

Staff Complement:

For the reported period, the Region has a total number of 1,026 staff wherein 464 or 45% holding a regular position detailed in different C/I/Us followed by 410 or 39% are MOA, 45 or 4% are purchase services (janitors and security guards), 10 or 0.9% from NYSSR, 0.8% or 9 are Job Order, 0.4% or 5 for Contractual and 0.2% or 3 are on a Casual status.



With a need to augment the manpower of the Region, a total of seventy-eight (78) staff are detailed at the Region. Specifically funded by the Department of Education being the private sponsor for staff detailed in the Centers/ Institutions.



To complete the staff requirement of the Region, a total of fifty (50) vacant positions has to be filled up: thirty-two (32) regular positions, seventeen (17) MOA and one (1) contractual.

Character Building Program for Employees

The region is continuously implementing the Character Building Program for the employees. For the quarter, the following character qualities were discussed during meetings, general assemblies and flag ceremonies. The following are the featured character every month.

- July - Self-Control vs Self-Indulgence

- August - Tolerance vs. Prejudice
- September - Gentleness vs. Harshness

Wellness Program

As declared by the Department of Health that the month of July is Nutrition Month, the Region conducted lecture on *"Nutrition Deficiency Diseases"* which educated the thirty (30) staff from centers/institutions/units on the pros and cons of proper and inadequate nutrition.

On Career Development and Management

Memorandum of Agreement between the region and Pamantasan ng Lungsod ng Maynila for the conduct of Off Campus Program for Masters in Government Management was approved and signed. In relation to this, an orientation was held last September 6, 2011 for the twenty-five (25) staff who signified their interest to enroll.

5S Implementation

The different centers/institutions/divisions/ units have been actively implementing 5S thru the following efforts:

- Segregation of garbage from biodegradable and non-biodegradable for C/Is
- Disposal and recordings of old records
- Maintenance of cleanliness of all facilities and surroundings
- Proper filing and labeling of documents for easy retrieval

Resource Generation

Memorandum of Agreement with Hospitals, Funeral Parlors and Shipping Lines

The region had continuously intensified its resource generation efforts. For this quarter, a monetized amount of **Php 881,166.30** was generated for discounts from hospitals, funeral parlors and shipping lines where DSWD has Memorandum of Agreement (MOA) benefiting **935** clients of Crisis Intervention Unit, Special Project Unit, Jose Fabella Center, Elsie Gaches Village and Sanctuary Center.

Names of Hospital/ Funeral Parlors/ Shipping Lines	Services Availed	Number of Persons Served	Amount of Discount/s Granted
<i>Hospital</i>			
- San Lazaro Hospital	- Discount on anti-rabies vaccination	25	Php 17, 000.00
- Quirino Memorial Medical Center	- Discount on laboratory/ hospital bill	5	Php 8, 956.50
- Tondo Medical Center	- Discount on laboratory/ hospital bill	12	Php 6, 959.80
- Mandaluyong City Medical Center	- Laboratory discounts/ X-ray/ medicines/ hospital bill free of charge	10	Php 4, 600.00
	- Sputum test/ medicines	6	Php 1, 500.00

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Names of Hospital/ Funeral Parlors/ Shipping Lines	Services Aailed	Number of Persons Served	Amount of Discount/s Granted
- Welfareville Health center	and immunization	17	Php 10, 250.00
- San Lazaro Hospital	- Hospitalization/ hospital bill/ medicines and laboratories	36	Php 9, 900.00
	- Psychiatric check-up	15	Php 15, 000.00
- National Center for Mental Health		35	Php 35, 000.00
- East Avenue Medical Center	- Hospital bill/ medicines/lab tests	70	Php 70, 000.00
	- Discount on Laboratory/Hospital Bill		
- Jose Reyes Memorial Medical Center	- Check-up/Discount on Laboratory/Hospital Bills		
- Philippine Children Medical Center			
<i>Funeral Parlors</i>			
- Ilagan Funeral Homes	- Discount on funeral bill	55	Php 55, 000.00
- Tajuna Funeral Service	- Discount on funeral bill	65	Php 65, 000.00
- Rizal Funeral Homes	- Discount on funeral bill	35	Php 35, 000.00
- Other Funeral Homes like Sabino Funeral Homes, De Los Reyes Funeral Homes, etc.	-Discount on funeral bill	215	Php 215, 000.00
<i>Bus Company</i>			
- Silvestar Bus Lines	20% discount from the total fare	113	Php 113, 000.00
- Baliwag Bus Lines		100	Php 100,000.00
- Tawtras Co.		121	Php 121,000.00
<i>Total</i>		935	Php 881,166.30

Social Marketing

For the 3rd Quarter, the region was able to conduct the following activities/strategies along social marketing:

- Updating of the homepage of the regional website, for this particular period, a total of 13 updates/stories have been uploaded. These are the following:

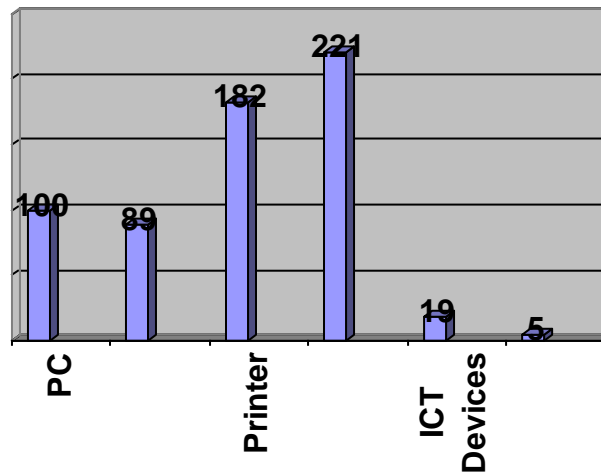
- 400 Pantawid Pamilya beneficiaries in NCR given employment
- DSWD, Bote Central launch Kape't Buhay project for Pantawid pamilya Beneficiaries
- Bid Bulletin
- Invitation to Apply for Eligibility and to Bid No. 09-12-001
- Cash for work, training program for victims of typhoons in Metro Manila
- 250 street children in NCR to go camping
- DSWD provides sustainable livelihood for Pantawid Pamilyang Pilipino Program Beneficiaries
- DSWD, DPWH, launch "Trabahong Lansangan" Project
- DSWD-NCR conducts orientation to newly-hired employees
- PWED trainees visit DSWD-NCR centers and Institutions
- Family from Navotas cited as model family of Pantawid Pamilyang Pilipino Program
- Model Families of Pantawid Pamilyang Pilipino Program
- DSWD-NCR honors its Senior Citizens Employees

Meanwhile, FO CIUs continuously conducting orientations of programs and services of their respective C/Is to students, volunteers and other stakeholders as part of the social marketing.

Management Information System

For the 3rd quarter, the Regional Management Information Unit of the region has effectively provided the ICT services needed by the region as follows:

- Repair of PC includes diagnosing the parts and peripherals whether it is repairable or for replacement.
- Installation of software such as operating systems, productivity tools, printer software, anti-virus and network software.
- Attended printer problem for the reason of paper jam, printer mechanism error, printer head idle, bios reset, continues ink system maintenance and minor cleaning.
- Provided technical assistance on ICT services.
- Maintenance of networks wherein problems on connection, network printing and file sharing were attended to.
- Updating of anti-virus and scanning of computer to prevent from harmful software is also facilitated.
- The Region conducted monitoring compliance of staff to ICT policies particularly the use of internet facility and setting-up of DSWD desktop image through spot checking.
- Facilitated a total of 617 requests for ICT equipment maintenance, installation of software and repairs from Field Office and Centers/Institutions with the following breakdown:



- The Unit regularly monitors compliance as well as provides technical assistance (TA) to units experiencing network problem.

Prepared by:

Policy and Plan Unit
DSWD-NCR