

## **I. INTRODUCTION**

This quarter has been remarkable and significant for the Regional Office as the 35<sup>th</sup> Founding Anniversary was celebrated by DSWD-NCR. The Strategic Goals Scoreboards for SG 1-3 were unveiled on October 21, 2013 shortly after the opening ceremony of the anniversary that was both graced by our Coach Monitor Assec. Teodolo R. Romo, Jr. Various activities were conducted during the week-long celebration (October 21-25, 2013) wherein highlights of the celebration include the conduct of the DSWD-NCR State of the Region Address (SORA) on October 25, 2013 followed by the awarding of winners in the Search for Exemplary Children of Pantawid Pamilya Pilipino Program beneficiaries and Regional Parent Effectiveness Congress (RPEC) which was participated by almost 1,500 individuals coming from 17 LGUs, partner NGAs, NGOs and beneficiaries.

Further, staff of the Regional Office, with their full commitment and dedication, rendered duty at Villamor Airbase during the disaster operation on “Oplan Salubong” for victims of Typhoon Yolanda. Despite almost half of the quarter duty for this disaster operation, DSWD-NCR was still able to deliver the services per Major Final Output (MFO), implement Big Ticket projects and continuously serve with commitment and smile to all clients and beneficiaries.

**A. SERVICES RELATING TO THE FORMULATION AND ADVOCACY OF POLICIES AND PLANS AND PROGRAMS**

**1. Policy and Plans Development**

***1.1 Sectoral Programs***

**a. Children Welfare Program**

***a.1 Regional Committee for the Welfare of Children (RCWC)***

RCWC members participated during the NCR's State of the Region Address cum awarding of the winners in the Search for Exemplary Children of Pantawid Pamilya Pilipino Program beneficiaries held on October 25, 2013 at Cuneta Astrodome.

Being one of the lead agencies on Child Protection Response, the Committee, set-up a Child Friendly Space (CFS) in Villamor Airbase during the disaster operation for "Oplan Salubong" and this was participated by DOLE, CHD-MM, NNC, PIA and Hope for the Youth Foundation.

***a.2 Advocacy on Compliance to SWD Laws***

The Regional Office advocated implementation of Early Childhood Care and Development Act or RA 8980, Executive Order 340, other child protection laws as well as strengthening of parent education towards effective / responsible parenting in a whole day lecture to parents of day care children of Armed Forces of the Philippines Medical Center (AFPMC) on November 13, 2013.

Further, Early Years Act (EYA) of 2013 or RA 10410, Foster Care Act of 2012 or RA 10165 and Anti-Child Pornography Act of 2009 or RA 9775 was also advocated to members of ABSNET-East Cluster laws during their 4th Quarter / Year-End meeting held on December 6, 2013.

***a.3 Celebration of Special Events***

The Regional Office spearheaded various activities in celebration of the 21<sup>st</sup> National Children's Month, some of which are as follows:

- Awarding of the winners to the Search for Pantawid Pamilya Pilipino Program Exemplary Children on October 25, 2013 during the DSWD-NCR State of the Region Address. This year's search was participated by fourteen (14) LGUs and the entry of Taguig City bagged the Exemplary Child while Pasay City bagged the second and Manila City got the 3rd place. The children winners received cash prize, plaque of recognition

and certificate of participation while non-winners received consolation cash prize and certificate of participation.

- On October 9-11, 2013, the region spearheaded the refresher's course / training of 36 ECCD Service Providers within the management of Government Owned and Controlled Corporations (GOCCs) / National Government Agencies (NGAs) as continuing response to ensure day care children are provided with developmentally appropriate activities for their learning and development. The ECCD in Emergencies was likewise introduced for subsequent integration to sessions for children as part of disaster response and management.
- Participation to the Policy Forum: Poverty and Disparity Reduction Begins with Children held on October 14, 2013 at Crowne Plaza Manila Galleria. Paper presentations included International Evidence on the Importance of Childhood for Poverty and Disparity Reduction as well as Child Poverty in the Philippines. Reactions and responses of Faith Based Organization and Academe as well as Government Perspective (LGU-City of Mandaluyong, DOH, DOLE, DepED and DSWD) also transpired.
- Presentation to almost a hundred attendees of the Operation Compassion's iFoster Advocacy Forum on November 5, 2013 the plight of children in need of special protection highlighting the Foster Care Service which hoped to recruit and subsequently develop and license at least one or two foster families every church / branch ensuring placement of children in need of alternative parental care.
- Culminating this year's national celebration is the Regional Paligsining of Day Care Children held on November 27, 2013 at Pasig National High School participated by fourteen (14) Local Government Units (except for Quezon City, San Juan and Muntinlupa). This Paligsahan Sa Sining" showcased the individual and group talents / skills of day care children of which individual / solo category are clay molding, poem, song, storytelling and draw and tell while group category are chorale and cultural / folk dance. This has been a very fruitful showcasing of talents by our young children, the future managers / leaders.

For the first time this year, the Global Handwashing Day National Celebration was not just celebrated in elementary / high schools but has also included the Day Care Centers as launched in Quezon City on October 16, 2013 at Brgy. Socorro Day Care Center and its simultaneous celebration in every DCC of the Region. Hands-on preparations been undertaken by DSWD-NCR to include coordination with DSWD-Central Office, UNICEF, DepED, SSDD-QC and Local School Board.

**b. Women and Family Welfare Program**

***b.1 Regional Inter-Agency Committee on Anti-Trafficking and Violence Against Women and Children (RIACAT-VAWC) and Regional Inter-Agency Committee for Filipino Family (RIAC-FF)***

On November 28 to 29, 2013, the region spearheaded the conduct of the RIAC-FF and RIACAT-VAWC Three (3) Year Planning Workshop Cum Orientation on ERPAT and Modular Packages for Women. The activity was held at the Makati Palace Hotel and participated by NGA such as DILG, NCMF, NCRPO, CHED, DepEd, PIA, CHR and 15 LGUs in NCR.

**c. Youth Welfare Program**

***c.1 Advocacy on Compliance to SWD Laws***

Various writeshop and consultation meetings were participated by the Regional Office during the quarter to implement provisions of RA 9344 (Juvenile Justice Welfare Act) and craft the IRR of its amending law - RA 10630 which includes the following:

- Writeshop on Youth to Youth Guidelines held on October 23, 2013 to formulate a guidelines that will stipulate the role of youth organizations in the implementation of RA 9344;
- Consultation Workshop on the Drafting of IRR of RA 10630 held on October 24, 2013 and actual Writeshop on November 21-22, 2013; and
- Discussion of the salient provisions of RA 10630 during the meeting with Social Workers Handling CICL Cases on November 29, 2013.

***c.2 Pag-Asa Youth Association of the Philippines (PYAP)***

PYAP Meeting was held on October 29, 2013 at Nayon ng Kabataan and it served as a venue to discuss the implementation of the Community Based Employment Program and other youth-related concerns.

For capability building of PYAP members and officers, orientation on Character Building Program was held on October 19, 2013 at DSWD-NCR Field Office with one Social Worker of Jose Fabella Center serving as the Resource Person.

***c.3 Celebration of Special Events***

The region joined in the celebration of the Drug Abuse Prevention and Control (DAPC) Week during its Kick-Off Ceremony on November 17, 2013 wherein a prayer rally was held at the Quezon City Memorial Circle and residents of Nayon ng Kabataan participated during the activity. Further, two (2) PYAP Regional Federation Officers were sent to Bacolod City to represent the region during the National Youth Congress on Drug Abuse Prevention Education.

This special event, with this year's theme: "Make Health Your 'New High' in Life Not Drugs", is a week-long celebration held on November 17-23, 2013 pursuant to Presidential Proclamation No. 124 issued on 26 November 2001, "Declaring the Third Week of November of Every Year as Drug Abuse Prevention and Control Week".

**d. Person With Disabilities Welfare Program**

*d.1 Regional Committee on Disability Affairs (RCDA)*

On November 22, 2013, RCDA held a meeting at Center for Health Development - NCR, Mandaluyong City. Highlights of the meeting include the following:

- Drafting of the Inter-Agency Policy on Creation of Local Committee on Disability Affairs in LGUs (LCDA);
- Discussion of Guidelines on the Implementation of Bottom-up Budgeting (BuB);
- Review of Policies Related to PWDs; and
- Preparation for activities in celebration of International PWD Day needing support from LGUs and PWDs.

*d.2 Advocacy on Compliance to SWD Laws*

With regard to the implementation of RA 10070 which mandates the creation of PDAO, eight (8) LGUs have already passed ordinance on creation of PDAO wherein four (4) are already functional. Hence, advocacy efforts are strengthened for the remaining LGUs to establish PDAO.

**e. Older Person Welfare Program**

*e.1 Advocacy on Compliance to SWD Laws*

The Regional Office conducted Forum on Handling Complaints on RA 9994 held at 22<sup>nd</sup> Floor, Executive Lounge, Makati City on October 17, 2013 wherein newly issued guidelines and circulars of different agencies as well the best practices in handling complaints were discussed. 72 participants attended the activity composed of LGU Focal Persons for OP and OSCA Officers.

Further, another forum was conducted in partnership with Bureau of Communication Services, National Center for Geriatric Health (NCGH) and Office of Civil Defense entitled "Batas, Kalusugan at Paghahanda sa Kalamidad para sa mga Senior Citizens" at NCGH Office on December 3, 2013. This was participated in by various Senior Citizens Organizations in 17 LGUs of NCR and

the discussions revolve in the legislations on Senior Citizens, programs of health care and geriatric hospital and disaster preparedness.

*e.2 Celebration of Special Events*

Pursuant to Proclamation No. 470 declaring every 1<sup>st</sup> Week of October and every year thereafter as “Elderly Filipino Week Celebration”, DSWD-NCR spearheaded various activities with this year’s theme: “Nakatatanda: Sa Bisa ng RA 9994, May Dangal, Nagkakaisa, Buhay ay Gumiginhawa”, such as follows:

- Participation to the Walk for Life at SM Mall of Asia, a fun walk event initiated by DOH and NCMB held on October 1, 2013 wherein 10 staff of DSWD-NCR attended the activity.
- “Dalaw Kalinga” to seven (7) Centers and Residential Care Facilities was conducted in partnership with 17 LGUs and Senior Citizens Organization on October 2-7, 2013 to visit senior citizens, socialize with them and provide goods to them.

In support to Proclamation No. 1157 Series of 2006 declaring December 3, 2006 and every year thereafter as International Day of PWDs in the Philippines, DSWD-NCR as member of the National Working Committee together with other member NGAs and NGOs, conducted a forum on Incheon Strategy to “make the rights real” for PWDs on December 3, 2013 at SM North Skydome. Focus of the discussion is the accessibility Law and the activity was attended by more than 300 participants from LGUs, PWD Organizations and Support Group, and students of Architecture.

**1.2. Consultation Dialogues with C/MSWDO**

The 4<sup>th</sup> Quarter Consultation Dialogue with C/MSWDOs was held on December 6, 2013 at Garden Plaza Hotel, Manila and participated by 28 individuals, 17 of which are representatives of the 14 LGUs. Highlights of the dialogue are as follows:

- Sharing of the Assessment Tool for SG-3;
- Sharing of Status of Implementation of the following projects and activities:
  - Supplementary Feeding Program;
  - Oplan Salubong at Villamor Airbase
  - Recovery and Reintegration Program for Trafficking in Persons; and
  - BuB Projects.
- Discussion on the Monitoring of LGU Compliance to SWD Laws; and
- Sharing of the PREW Result of Comprehensive Program for Street Children/Families.

**1.3 Review of Manual of Operations/Existing Guidelines/Draft Manual as Proposed by Central Office or Units/Centers/Institutions of the Field Office**

The region reviewed three (3) National / CO-Initiated Policies / Guidelines and comments and recommendations were provided on the following:

- Draft Thrusts and Priorities for CY 2015;
- Terms of Reference (TOR) of the Regional Child Protection Working Group (RCPWG); and
- Draft Terms of Reference on Expanded Program on Assistance to Individuals in Crisis Situation.

Also, the Regional Office sent representatives as member of the Technical Working Group on the finalization of the Manual of Procedures for the Aftercare Program Paradise Garden Hotel, Boracay, Malay, Aklan last October 8-11, 2013.

On the other hand, the Regional Office approved two (2) regional policies:

- Regional Memorandum Order No. 004 Series of 2013 entitled “2<sup>nd</sup> Amendment of Regional Memorandum Order NO. 1063 Series of 2011 or the Guidelines in Providing Technical Assistance and Resource Augmentation (TARA) to LGUs in National Capital Region (NCR) through the Social Welfare and Development (SWAD) Teams; and
- Regional Memorandum Order No. 005 Series of 2013 entitled “Revised Operational Guidelines on the Implementation of the Student Training Program”.

Further, the Regional Policy Development Review Committee (RPDRC) conducted four (4) meetings for the quarter and highlights of the meetings are as follows:

- Review of the following policy papers:
  - Amendment to RAO 73 Series of 2010: Guidelines in the Management of Food Supplies and Food Service Operations at the Residential Care Facilities;
  - Revised Jose Fabella Center Manual of Operations;
  - Amendment to RAO 1063 Series of 2011: Guidelines in Providing Technical Assistance and Resource Augmentation (TARA) to LGUs in National Capital Region (NCR) through the Social Welfare and Development (SWAD) Teams”; and
  - Draft Guidelines on Regional Security Measures.
- Sharing of the 2013 RPDRC Accomplishment; and
- Identification of Policy Agenda and Topics for National Policy Study Session.

#### ***1.4 Social Welfare and Development Forum***

The 2<sup>nd</sup> Semester SWD Forum entitled “*Good Practices in Addressing Concerns on Street Children*” was held on October 18, 2013 at Manila Grand Opera Hotel which was participated by 94 individuals coming from LGUs (26), NGOs (26), NGAs (13) and DSWD-NCR (29). Highlight of the forum is the presentation of the Regional Situationer on the Comprehensive Program for Street Children and sharing of good practices in

addressing concerns of street children by representatives of San Juan, Manila, Makati and Verlaine Foundation.

## **2. Social Technology (Pilot Project)**

### ***2.1 Formulation of Concept Paper***

#### ***a. Integration of Programs and Services of NVRC and RSW***

The Regional Office submitted the enhanced concept paper incorporating the recommendations of Social Technology Bureau as well as the result of the discussion with NVRC and RSW Staff on August 7, 2013.

#### ***b. Project Angelita: Ang Batang Ina***

The Regional Office is still waiting for the comments of Central Office on the submitted concept paper for this project.

#### ***c. Balik sa Bayan***

On December 27, 2013, DSWD-NCR submitted to the Social Technology Bureau this concept paper which was designed for the reintegration of IDPs back to their hometown in Eastern Visayas. The project concept was designed by the NCR Field Office in collaboration with Salubong Movement, PLDT-Smart foundation and the Local Government Units of NCR and aims to provide holistic services that will ensure sustainable reintegration of IDPs who seek refuge to the National Capital Region for temporary shelter, protection, care and support.

### ***2.2 For Pilot Testing***

#### ***a. Recovery and Reintegration Program for Trafficking in Persons (RRPTP)***

For this quarter, the DSWD-NCR had 268 TIP cases served. Out of the 268, forty-four (44) were served by the Haven for Women, 12 served by Marillac Hills, 2 served by Nasyon ng Kabataan, 84 were served by CBSS and 126 served by NAIA-Task Force. As of December 30, 2013, the program was able to attain 100% fund utilization amounting to Php 1,456,000.00 that was utilized mostly for client assistance under the RRPTP.

#### ***b. Golden Reception and Action Center for Elderly and other Special Cases (GRACES)***

For this quarter, building partnerships has been the major accomplishment in the operation of GRACES. A meeting with Philippine Orthopedic Hospital (POH) was held on October 16, 2013 to formulate a Terms of Reference on the Referral to GRACES of clients with Spinal Cord Injury. Said TOR is already for the approval of the Heads of POH and DSWD-NCR. Further, various agencies such

as NCMH, PCSO and other hospitals among others were also tapped to become partner of GRACES in the delivery of services to its clients.

*c. Music and Arts Therapy*

This project is continuously implemented at Elsie Gaches Village (EGV) with the 2<sup>nd</sup> and 3<sup>rd</sup> sessions held on this quarter, September 30-November 7, 2013 and November 11- December 20, 2013 respectively. After completing each session, clients were observed to have gradually improved in terms of socialization and communication skills which are the main objective of the project.

*d. Transitional Living for Effective Reintegration (TransFER), Supervised Independent or Group Living Arrangement (SIGLA), Time Bound Case Management and Ako'y Kasali (all pilot-tested at Marillac Hills)*

Enhancement of case management especially through Social Technology projects TransFER, SIGLA, and Ako'y Kasali is continuously implemented.

Clients for transfer and/ or for discharge to families or relatives are continuously being followed by the social worker in-charge of the case through After Care Team (ACT) meeting with the LGU Social Worker.

Three CICLs already completed the process of TransFER of which 1 was discharged to her father while the other 2 are waiting for court decision for the termination of their case and family reintegration. Likewise, recommendation for TransFER of 1 CICL was approved by the court.

Officers of Ako'y Kasali have once a week meeting discussing their weekly activities and to address issues and concerns encountered in the implementation of plan. Last October 2013 election of new set of officers was held. Presently, the council has 33 members.

**2.3 For Replication**

*a. Aruga at Kalinga sa mga Bata sa Barangay*

Mandaluyong City continue to implement the replicated Aruga At Kalinga Sa Mga Bata Sa Barangay Project in compliance to the signed joint-Memorandum of Agreement (MOA) while the City Resolution is already endorsed for first reading by Councilor Ayla Alim who will strongly support the project's funding allocation and the availability of roster of licensed foster parents

The continuous social marketing effort has resulted to the full adoption of the Aruga At Kalinga Sa Mga Bata Sa Barangay project by the Muntinlupa City as included in the City's 2014 Annual Investment Plan (AIP) as proof of their compliance to the City Ordinance No. 11-023 passed in February 2011. Six (6) licensed foster families from Barangays Bayanan and Putatan, Muntinlupa City

is maintained however only three (3) families provides foster care to one (1) child despite absence of subsidy support.

***b. Special Drug Education Center (SDEC), Family Drug abuse Prevention Program (FDAPP) and Modified Social Stress Model (MSSM)***

To encourage replication of completed social technology projects, orientation on SDEC and FDAPP was done for Makati and Marikina on October 2, 2013 in Makati Palace Hotel. The same orientation was done for Muntinlupa, Mandaluyong and San Juan on November 27, 2013 in Manila Manor Hotel. To date, Mandaluyong and San Juan have already submitted their Expression of Interest (EOI) to replicate both SDEC and FDAPP.

On November 14, 2013, a meeting was held with the Local Chief Executive of Malabon with regard to the social marketing of completed pilot project entitled Family Drug Abuse Prevention Program (FDAPP) that was launched in 2011 by the STB. The activity was intended to help the City of Malabon adopt FDAPP as a program that will promote family life enrichment activities, awareness and educate families on the underlying causes of drug abuse problems and its ill effects. On December 2013, the FO received a confirmation, that the program shall be adopted by the LGU this 2014.

Modified Social Stress Model (MSSM) was also shared during the Orientation of Muntinlupa City's Social Development Center staff held on November 16, 2013.

Lastly, Orientation on SDEC and MSSM was done for Onesimo Foundation last November 25-26, 2013. The orientation was held in Onesimo Office in Quezon City and attended by 30 Onesimo staff. The NGO shall submit their EOI once the Board has convened and signified approval for the replication of this project.

### **3. Research**

The Region approved eight (8) research requests which studies are still on-going:

- Malnutrition Prevalence among the Pantawid Pamilya Beneficiaries in Tondo, Manila;
- Pantawid Pamilyang Pilipino Program: Impact on Health, Education and Family among the Selected Members in National Capital Region;
- The Essence of Motherhood among Teenage Mothers;
- A Situational Analysis and Proposed Modifications of the Pantawid Pilipino Program of the Department of Social Welfare and Development: Towards the Inclusion of Filipino Persons with Disabilities;
- The Perception of Selected manila Taxpayers on the Credibility of Pantawid Pamilya Pilipino Program of the DSWD: A Basis for Public Relations Campaign;
- Life Situation of Beneficiaries under MCCT-HSF Program in Sampaloc, Manila;

- A study on the Causes of Child Abuse Case in City of Manila; and
- Meal Management Practices in Elsie Gaches Village.

#### **4. Pantawid Pamilyang Pilipino Program**

As of 27 December 2013, Pantawid Pamilya has been implemented in 32 Congressional Districts in 16 Cities and 1 Municipality in the National Capital Region (NCR) where a total of 213, 551 households (HHs) have been enrolled as of date. From the total households, 45,005(21.07%) beneficiaries are from the City of Manila with the most number of Pantawid Pamilya households and 1,254 (0.58%) are from San Juan with the lowest number of beneficiaries.

From the total number of barangays per LGU, the program covered 100% of the barangays in 8 LGUs: Parañaque, Pateros, Malabon, Pasig, Valenzuela, Las Piñas, Marikina and Navotas, while Manila with the lowest covered barangay on Pantawid Pamilya with 543 out of 897 or 60.54%. The LGU with only two remaining uncovered barangays is San Juan (Barangay Addition Hills) and LGUs with one remaining uncovered barangay are Muntinlupa (Barangay Ayala, Alabang) and Mandaluyong (Barangay Wack-wack, Greenhills).

For the period of October –December 2013, there are 191,403 household-beneficiaries in NCR from Sets 1-6 target for payment. A total of Php350, 467,200.00 was released to 189,594(99.05%) eligible compliant Pantawid Pamilya households for the months of October to December 2013. Php350, 467,200.00 from the total amount was paid thru cash card and over-the-counter (OTC) payment. Release of cash grants for the 5th period is ongoing.

A total of 137,708 BUS forms were encoded and recommended by the Region to the NPMO. The highest updates received and encoded was correction of basic information update with 72,709 (52.79%) due to Set 7 Registration. This was followed by the 60,041 updates in change of school/new enrollment. Meanwhile, the least processed update was new born with 54 updates followed by 31 updates with deceased grantee. For Compliance Verification System (CVS), from the result of the CVS considering the compliant versus eligible beneficiaries, Family Development Session conditionality got the highest percentage with the most compliant beneficiaries with 95.79 % on the month of March 2013 and the conditionality on deworming for the 6-14 years old beneficiaries got the lowest percentage with only 1.22% for the month of June 2013 because some schools has no schedule of deworming for this period. Compliance result based on monitored beneficiaries, conditionality on deworming got the highest percentage with 100% during 3rd monitoring period and health monitoring for 0-5 years old beneficiaries got the lowest result with 80.27% for the month of January 2013. For GRS, Sixteen thousand thirty nine (16,039) complaints received from the month of October to December. Fifteen thousand nine hundred eighteen (15,918) 99.24% were resolved within the given timeline from October to December 2013. Meanwhile, 121 (0.76%) of the received grievances are still ongoing since the cases have to be elevated to the concerned staff or unit for verification and fact-finding.

Capability Building Unit facilitated Roll out Training on Capability Building for Parent Leaders, Gender Sensitivity Training, Capability Building of Parent Leaders (MCCT-HSF),

New Organizational Structure Orientation to Staff, and Household Assessment Form Orientation Form for Pantawid Pamilya Staff. A total of 1,811 individuals were trained from a range of Parent Leaders, RPMO Technical Staff, and Partners.

One hundred twenty-four (124) CSOs were engaged in the implementation of Pantawid Pamilya in the region under the framework of Bantay, Gabay, Tulay and Kaagapay. Seven (7) members of the Regional Advisory Committee (RAC) such as the Department of Education (DepEd), Center for Health and Development-Department of Health (CHD-DOH), Population Commission (POPCOM), Department of Interior and Local Government (DILG), National Nutrition Council (NNC), National Anti-Poverty Commission (NAPC) and Metro Manila Development Authority (MMDA) were actively participating on the activities that being done by the region.

Currently, there are 569 (91.04%) hired staff against the 625 staff requirement with a variance of 55 staff to be completed until October 2013.

#### **5. National Household Targeting System for Poverty Reduction (NHTS-PR)**

As of reporting period, no additional household was assessed in the National Capital Region since we are still waiting further instruction on the actual conduct of the 2014 Nationwide Assessment. However, initial preparation was already started including the meetings among barangay officials in December 2013 to facilitate the information and education/advocacy campaign of the project. There are 103 Barangay Officials from Navotas, Muntinlupa, Pasig, Marikina and Malabon who attended the Orientations on Listahanan and Conduct of 2nd Nationwide Assessment in 2014. One of the agreements during the meetings was the support of local officials in providing security assistance and logistical support.

In terms of special validation, a total of 24,103 households were requested for validation by the Pantawid Pamilya Pilipino Program, LGUs/Barangays and CSO/NGOs. The lists will be consolidated and mapped on the identified target pockets of poverty target areas for 2014 National Assessment.

On data sharing, eight (8) new Memorandum of Agreement (MOA) were forged with the Department wherein three (3) are MOAs with LGUs, three (3) with NGOs, one (1) with NGA and one (1) with CSO. All MOAs were signed by the Honorable Secretary Corazon Juliano-Soliman and were already forwarded, together with the soft copy of data requested, to the concerned NGAs, LGUs and NGOs.

#### **B. STANDARDS SETTING, LICENSING AND ACCREDITATION SERVICES**

The Standards Unit continuously perform its regulatory functions to set standards, register, accredit and provide technical assistance and consultative services to government, non-government organizations/people's organizations and local governments to comply with and maintain the standards of social welfare and development programs and services.

**FO-NCR CY 2013 4<sup>th</sup> Quarter Narrative Accomplishment Report**

Service	Plan for this Quarter	Served	% of Accomplishment
<b>NGO</b>			
• Registration			
*Assessed	15	14	93%
*Registered	14	12	86%
• Licensing			
*Assessed	5	11	220%
*Licensed	7	9	128%
• Accreditation (assessed)			
*DSWD C/I's	1	1	100%
*NGOs	5	3	60%
*LGU's	1	7	700%
• ECCD Centers - DCC			
*Assessed	50	248	496%
*Accredited	50	245	490%
• Service Providers - DCW			
*Assessed	50	241	482%
*Accredited	50	241	482%
<b>Other Concerns</b>			
• Regional Solicitation Permit			
*assessed	2	9	450%
*issued	2	8	400%
• Duty Free Entry Requests endorsed to the Standards Bureau	ANA	2	-
• National Fund Drives Authorized			100%
*assessed	ANA	4	-
*endorsed	ANA	3	-
• Accredited Service Providers			
*ECCD Service Providers	50	241	482%
*Social Workers Handling Court Related Cases	2	6	300%
*Marriage Counselors	2	3	150%

- For this quarter, a total of 14 SWDAs or 93% were assessed for Registration vis a vis target of 15, while 11 or 86% vis a vis target of 5 were issued Registration Certificate.
- The Unit was able to registered & licensed nine (9) NGOs or 128% vis a vis target of seven (7). It was noted that the Unit was able to serve more than the target.

- On Accreditation of Day Care Centers (DCCs), 248 or 496% over the target of 50 were assessed and issued Accreditation Certificate.
- On Accreditation of Centers/Institutions (C/Is), one (1) or 100% vis a vis target of one (1) was assessed for this quarter. It was noted that the region was able to meet the target by continuously provision of technical assistance to comply with the requirements for accreditation.
- On Regional Solicitation, nine (9) or 450% were assessed vis-à-vis target of two (2) while eight (8) or 400% were issued Solicitation Permit. On the other hand, three (3) were assessed and favorably endorsed to the Standards Bureau to conduct National Fund Drive.
- On the Accreditation of Service Providers:
  - 50 DCWs or 482% were assessed and issued Accreditation Certificate.
  - Six (6) or 300% vis a vis target of two (2) Social Worker Handling Court Related Cases (SWHCRC) were assessed and favorably endorsed to Central Office. On Marriage Counselors, the Unit was able to accomplished three (3) or 150% vis a vis target of two (2).
  - Standards Unit continuously intensifies provision of necessary technical assistance to partners/stakeholders to comply with the requirements set by the Department.

**C. SUPPORT, SERVICES AND TECHNICAL ASSISTANCE TO INTERMEDIARIES**

**Strategic Goal 3**

Increase number of cities having a fully functional LSWDO to 1 by 2013.

- The Region continuously monitored and provided technical assistance to LGUs to comply with Administrative Order No. 7 series of 2012 (Guidelines for Local Government Units' Social Welfare and Development Service Delivery System) and on transition for divestment based on the Gantt chart to ensure that the Score Board Team members will be guided in the provision of technical assistance.
- The Region was able to Draft action plan for one (1) LGU particularly Quezon City based on the result of the assessment. Confirmation on this was officially communicated to the said LGU on December 20, 2013.

**I. Capacity Building Section/Institutional Development Capability Building (IDCB)**

## FO-NCR CY 2013 4<sup>th</sup> Quarter Narrative Accomplishment Report

The Region thru its Institutional Development Department (IDD) continuously provides/facilitate trainings/seminars for professional growth and development of staff/stakeholders towards improve quality delivery of programs/service in their performance.

<b>Organization Development</b>					
<b>Organizational Competency</b>	<b>LGU</b>	<b>NGO</b>	<b>NGA</b>	<b>PO</b>	<b>Remarks</b>
<b>SWD-Policy and Development</b>					
1. SWD Forum on Good Practices in addressing concerns on Street Children	22	24	6	-	To provide information on good practices to address concerns of street children.
<b>Standards Development</b>					
2. Roll Out Training on Gender Based Violence (GBV) Prevention and Response in Humanitarian/ Emergency Settings	16	4	8	-	Equipped partner LGUs/NGOs/NGAs on Gender Based Violence.
<b>TOTAL</b>	<b>38</b>	<b>28</b>	<b>14</b>	<b>-</b>	

- For the quarter, the Region was able to accomplished two (2) or 100% IDCB activities vis a vis target of two (2) participated in by 80 staff from LGUs, NGAs, NGOs and POs.

## **II. Sustainable Livelihood Program (SLP)**

### **SLP Implementation (Pre-implementation activities)**

The Sustainable Livelihood Program (SLP) is a community- based capacity building that seeks to improve the program participants' socio-economic status. It is implemented through the Community Driven Enterprise Development approach, which equips program participants to actively contribute to production and labor markets by looking at available resources and accessible markets. The capacity building of the SLP is implemented through a two-track program to wit:

- Track 1 - Micro Enterprise Development Track - supports micro-enterprises in becoming organizationally and economically viable
- Track 2 - Employment Facilitation Track- assists participants to access appropriate employment opportunities.

**Social Preparation**

*Table 1: (Social Preparation Monitoring)*

<b>Kind of Social Preparation</b>	<b>Target for the Year</b>	<b>Served CY 2013</b>	<b>Performance Rate for the Year</b>
Self-Awareness	9,163	9,163	100%
Time Management	9,163	9,163	100%
FinLit	9,163	9,163	100%

- For the quarter, the Region provided Social Preparation to 9,163 participants or 100% Performance Rate conducted by the PDOs assigned in the respective LGUs.

**Capacity-building**

*Table 2: (Capacity-building Monitoring)*

<b>Kind of Capacity-building</b>	<b>Target for CY 2013</b>	<b>Performance Rate for Cy 2013</b>	
		<b>Served CY 2013</b>	<b>Percentage for the Year</b>
Capacity building for employment facilitation	3,258	3,258	100%

- The Region was able to reach the target of 3, 258 or 100% Capacity Building Employment facilitation.

**Resource Mobilization**

*Table 3 (Gender Disaggregation of Served Pantawid & Non-Pantawid beneficiaries)*

<b>Track</b>	<b>Pantawid</b>		<b>Non-Pantawid</b>		<b>Total</b>
	<i>Male</i>	<i>Female</i>	<i>Male</i>	<i>Female</i>	
<b>Track 1</b>					
DSWD Funded	90	4,110	0	0	4,200
Accessed/Referred to MFIs	0	186	0	0	186
<b>Track 2</b>					
Employed	30	672	0	0	702
<b>TOTAL</b>	<b>120</b>	<b>4,968</b>	<b>0</b>	<b>0</b>	<b>5,088</b>

**Referral/Access to MFIs**

*Table 4 (MFI Access and Referral Monitoring)*

<b>Name of MFI</b>	<b>No. of beneficiaries served</b>	<b>Amount of Financial Assistance provided</b>
MFI	186	104,000.00
Self-Funded	115	
Legislator	912	5,751,000.00
Phil. Good Work Mission Fdn. Inc.	134	838,100.00
LGU Provision (Small Income Generating Assistance (thru the LGU of Quezon City)	337	588,000.00
NGA Provision	21	100,00.00

**Track 2 (Employment Facilitation)**

*Table 5 (Employment Facilitation Monitoring)*

<b>Beneficiaries served for Employment Facilitation for CY 2013</b>				
	<b>LGU</b>	<b>Accomplishment</b>		
		<b>Conducted Capacity Building</b>	<b>Referred to Partners</b>	<b>Hired</b>
	<b>17</b>	<b>3,258</b>	<b>2,053</b>	<b>702</b>

- Out of the **770 target HHs** to be assessed to employment thru the public-private partners, a total of **2,053** beneficiaries who underwent the Pre-employment Capacity Building were referred and have on-going applications to *DPWH, Public Employment Service Offices (PESO), Philippine Center for Entrepreneurship-Negosyo Mo, Bukas ko, Association of Filipino Franchisers Incorporated (AFFI), Philippine Business for Social Progress (PBSP) and Accenture and RPE/Espineli Manpower Services.*
- For the quarter, **702** beneficiaries were hired thru DSWD-NCR/LGU referral service as street sweeper, Supermarket bagger and Factory Worker, etc. and are receiving Php 456.00/day basic minimum wage to sustain the needs of their family.
- The status of employment of the beneficiaries is also being monitored by the PDOs on a monthly basis to ensure that the beneficiaries are in good working environment and condition and are able to deliver what the company or employer expects from them.
- A total amount of Php 719,100.00 was utilized to provide food allowance for the Employment Facilitation to 3,995 Pantawid Pamilya beneficiaries covering 10 LGUs namely Pasig, Manila, Quezon City, Pasay, Navotas, Caloocan, Taguig, Paranaque, San Juan, and Marikina.

**STATUS OF IMPLEMENTATION of DSWD Funded SKAs**

- The Region received fund augmentation from the Central Office amounting to Twenty One Million Two Hundred Four Thousand Pesos ( Php 21, 204, 000, 000.00) as seed capital to 3,327 beneficiaries with an average capital assistance amounting to Six Thousand Three Hundred Pesos (Php 6, 300.00).
- The Region organized a total 164 SKAs and 19 SKGs with 18 beneficiaries. SKAs provided an average amount of One Hundred Fifteen Thousand Eight Hundred Pesos (Php 115, 800.00)
- Most of the projects are sari-sari store, carinderia and buy and sell under the individual enterprise.
- Out of 636 Active SEA-K Associations, 540 or 84.90% were visited and provided technical assistance due to time frame given to accomplished/organized new SKAs.

**NON-SLP MONITORING (MANAGEMENT OF OLD SKAs)**

(Monitoring of Old SKAs)

2013 Target for Case Con	Target for the Qtr	No. of SKAs recommended for		Total SKAs served for the Qtr	Performance Rate for the Qtr	Remaining Target for the Year
		Rehabilitation	Closure			
182	There is no target casecon for the quarter	236	182	0	0	161

- Out of 779 inactive SKAs, 447 SKAs are for closure while 332 SKAs are for rehabilitation. The 332 for rehabilitation SKAs are willing to be reactivated and members of the SKAs with arrears have agreed to pay their long overdue accounts.
- Out of 779 inactive cases, 182 were assessed and validated by the PDOs together with the LGU counterparts and were recommended for closure with terminal report. PDOs and LGU counterparts are continuously assessing and validating the remaining 265 cases. Scheduled case conferences were not pursued due to simultaneous training attended by PDOs, unavailability of officers to sit down during case conference.

**III. Disaster Relief Augmentation**

The Disaster Response Unit of the Region has responded timely and continuously provides augmentation to intermediaries during disaster occurrences:

For the quarter, the region had monitored the arrival of IDPs from Tacloban City, Ormoc and Samar Leyte due to super typhoon Yolanda.

- For the reporting period a total of 5,572 families with 23, 489 individuals have arrived.
- There are 4,028 families with 4,926 individuals were served thru Oplan Hatid while 4, 226 were fetched by their relatives. A total of 5841 families were provided with family packs.
- There are 142 individuals were referred to LGUs/NGOs for further appropriate assistance and case management.
  
- As to the status of referrals for Temporary Shelter, a total of 82 families and 361 individuals were referred to Jose Fabella Center, nine (9) individuals to Nayon ng Kabataan (NK), one (1) to RSCC and 129 families with 306 individuals to Tent City in Pasay.
  
- The Region continuously deploys internal staff, Pantawid Pamilya and ISF staff in PAF Grandstand, Villamor Airbase to assist the affected families arriving from Leyte and some provinces of Samar.
  
- Encoders continuously updating the databank of IDPs for easy reference and verification of data information needed.

#### **IV. Priority Development Assistance Fund (PDAF)**

##### **a. Project Proposals/Liquidation Reviewed and Assessed/Monitored**

- For these quarter, the Region thru PDAF Unit received and reviewed 19 project proposals and provided with technical assistance of different legislators amounting to Seventy Four Million Two Hundred Fifty-Five Thousand Seventy One Pesos/40 Centavos (P 74,255,071.40)
  
- Eleven (11) project proposals intend to provide Assistance to Individuals in Crisis Situation particularly along Medical, Burial, Educational Assistance and other emergency needs with allocation amounting to Sixty Five Million One Hundred Six Thousand and Nine Hundred Sixty Pesos and 40 Centavos (P65, 106, 960.40) or 87.68% of the funds which are already implemented and continuously being utilized through the Crisis Intervention Unit.
  
- Eight (8) project proposals are for CIDSS-Disaster Management Program related projects amounting to Nine Million One Hundred Forty-Eight Thousand One Hundred Eleven Pesos (P9, 148, 111.00) or 12.32% from the allocation.

- PDAF monitoring team visited 1 (one) NGO with on-going project implementation and with unliquidated projects from the PDAF of Congw. Emerenciana De Jesus.
- The unit facilitated the disbursement of educational assistance of Congressman Roman T. Romulo in Pasig City to ensure validity and completeness of documents and consistency of signatures on the payroll and identification cards.

**b. Strengthening Partnership with Partners**

- The Region is continuously provides technical assistance to intermediaries, NGOs, POs, LGUs, Offices of Legislator-Congressional District Representative, Party-List Representative and Senators with fund allocation on social welfare programs and services for implementation in the region along with enforcement of guidelines.

**V. Special Project Section (SPS)**

**Supplementary Feeding Program**

- From the 17 LGUs, eight (8) cities/municipality namely Las Pinas, Mandaluyong, Pasig, San Juan, Valenzuela, Quezon City, Pasay and Pateros have completed the 120 days feeding program to 773 DCCs with 63,505 total numbers of children served.
- City of Paranaque and Manila will start the implementation of the SFP CY 2012-2013 this CY 2014. Meanwhile, three (3) LGUs namely Muntinlupa, Navotas and Caloocan are waiting for the delivery of rice to start the implementation of SFP. Moreover, the Region is still waiting for the requirements needed in the implementation to the remaining four (4) LGUs namely Makati, Malabon, Marikina at Taguig City.

**D. DIRECT SERVICES TO COMMUNITY-BASED CLIENTS**

**Implementation of FO-NCR Strategic Goal 1:**

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Old Target: Raise the no. of Set 1 Pantawid Pamilya families with improved well-being From 2,377 to 13,475 including Sets 2 and 3 by 2013.

New Target: Improve the level of well-being of 2,311 of Set 1 Pantawid Pamilya families Including Set 2 and 3 beneficiaries by 2013.

For this quarter, the following were accomplished by the Region along Strategic Goal 1 per Lead Measure:

On Lead Measure 1: Assist the 1,123 Pantawid Pamilya beneficiaries in the formulation and implementation of their Household Transition Plan. A total of 13,300 (98.70%) accomplished HTP versus the total target of 13,475. Remaining variance of 175 was due to Transfer of Residence (TOR) from Manila, whom were endorsed to the respective LGUs/Offices where the beneficiaries have transferred.

The following are the Key Accomplishments of the Region along the SG 1:

- Formulate one on one Household Transition Plan (HTP) for 13,300HHs, conduct of FDS and other group sessions was held to achieve the said activity. Involvement of the family members was also encouraged for the Plan to be more effective and achievable. This was also made possible through the provision of available resources from partner stakeholders such as venue and other logistics.
- Regular meeting of PRPU in providing updates and recommendations to issues and concern arise during the meeting.
- Monitoring of targets per unit through a score card and scoreboard.
- Simultaneous conduct of SWI Administration and HTP.

### **Implementation of FO-NCR Strategic Goal 2:**

Old Target: Expand the no. of NHTSPR identified poor households covered by at least 2 SWD programs from 8,616 to 207,982 by 2013.

New Target: Expand no. of NHTSPR identified poor households covered by at least 2 SWD programs from 8,616 to 21,027 by 2013 thru convergence for NHTS identified poor).

On Lead Measure 1: Provide SWD programs and services to 9,968 poor households identified by NHTSPR. A total of 213,329 poor HHs identified by NHTSPR database are recipient of two SWD Programs (Pantawid and Philhealth). From the 213,329 poor households identified in the NHTS database, there are 1,539 identified beneficiaries for Social Pension, 42 recipients of Modified Conditional Cash Transfer for Homeless Families while 177 HHs were provided with Cash for Work by the Disaster Response Unit. Likewise, a total of 9,174 poor HHs were identified as beneficiaries of Sustainable Livelihood Program who are also registered Pantawid beneficiaries of Set1-3.

Lead Measure 2: Update the database of poor households provided with Social Protection programs. Continuously updates and monitors the status of database of poor families for SG #2.

The following are the Key Accomplishments of the Region along the SG 2:

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- The SG 2 continuously conducts validation/mapping out of beneficiaries of social protection programs and services of NGAS, LGUs, and other stakeholders.
- Data template for matching was provided to all concerned Center/Residential Care Facilities and FO Units to facilitate the monitoring of SWDs which is submitted to NHTU every 20<sup>th</sup> of the month.
- LGUs/NGAs were also requested to provide the Field Office with the list of clients/beneficiaries served by their agencies.
- Continuous updating and monitoring of the status of database of poor families for SG #2.
- Conduct of Weekly meetings with the SG Team.
- Name matching of Beneficiaries.

**Community Based Services**

The Region continuously caters to children, women and men in difficult circumstances (CEDC, WEDC/MEDC) and persons with HIV/AIDS (PHAs) thru provision of counseling, psychological and psychiatric evaluation, legal/consultation, transportation and financial assistance.

Listed below are the categories of cases served for this quarter:

CEDC (Children Especially in Difficult Circumstances)	Cases Served for the 4 <sup>th</sup> Quarter, 2013		Total
	Male	Female	
Neglected	0	1	1
Sexually Abused	0	9	9
Sexually Exploited	0	1	1
Physical Abuse/Maltreated	4	3	7
Victims of Trafficking	1	5	6
Victims of Child Labor	0	6	6
CICL	2	4	6
<b>Total</b>	<b>7</b>	<b>29</b>	<b>36</b>

Among the cases served under CEDC, Sexually Abused has the highest number of cases served with a total of 9 or 25% for this quarter, followed by Physically Abused/Maltreated with 7 or 19.44%, followed by Victims of Trafficking, Victims of Child Labor and CICL with 6 or 16.66% and lastly, Neglected and Sexually Exploited with 1 or 2.77% of the cases served.

WEDC/MEDC	Cases Served for the 4 <sup>th</sup> Quarter, 2013		Total
	Male	Female	
Physical Abuse	0	2	2
Victims of Trafficking	30	45	75
Others Cases (walk-in/ referred clients)	40	339	379
<b>Total</b>	<b>70</b>	<b>386</b>	<b>456</b>

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Among the cases served under WEDC/ MEDC, Walk-in and Referred Cases has the highest number of cases served by the region with 379 or 83.11%, followed Victims of Trafficking with 75 or 16.45% and by Physical Abuse Cases with 2 or 0.44%. Walk-in and/or referred clients are mostly referrals from other government offices and concerned groups/ individuals requested for counseling, conduct of Parental Capability Assessment (PCA), referrals for medical and transportation assistance, temporary shelter, legal assistance, custody and after care.

**Emergency Assistance Services-Crisis Intervention (EAS-CI)**

This 4<sup>th</sup> Quarter 2013, the Region has served the following clients:

Category of Cases	Number of clients served		Total
	Male	Female	
FHONA	1,811	52	1,863
CNSP	76	121	197
WEDC	0	2,685	2,685
PWDs	6	3	9
Senior Citizens	592	969	1,561
<b>Total</b>	<b>2,485</b>	<b>3,830</b>	<b>6,309</b>

From the total of 6,309 clients served for this reporting period, WEDC Cases has the highest number with 2,685 or 42.56%, followed by Family Heads and Other Needy Adults (FHONA) with 1,863 or 29.53%, Senior Citizen with 1,561 or 24.74%, CNSP with 197 or 3.12% and PWDs with 9 or 0.14%.

Listed below is the breakdown of assistance provided to Client Served Chargeable to Direct Release Fund (DRF)

Type of Assistance	Amount of Assistance Provided
a. Medical Assistance	Php. 1,553,201.10
b. Financial Assistance	6,224,841.00
c. Transportation Assistance	163,430.40
d. Educational Assistance	595,300.00
e. Burial Assistance	10,473,400.00
<b>TOTAL</b>	<b>Php.19,010,172.50</b>

**Adoption Resource and Referral Services**

For this quarter, the Adoption Resource and Referral Section (ARRS) served a total of 275 cases of which 30 or 10.91% are new cases and 245 or 89.09% are carry-over cases. Of these, 12 children were placed thru alternative parental care, 7 children were placed thru regular adoption and have processed the documents of 9 children who were already placed by ICAB thru inter-country adoption while the remaining 247 cases are still for assessment and recommendation.

Further, 50 couple /families were provided orientation and information on adoption and foster care program as well as pre-adoption counseling.

Continuous provision of technical assistance such as review of documents for Certification of Child Legally Available for Adoption wherein the region served 79 abandoned children and 44 surrendered children and Review of Family and Children Dossiers for National Matching.

On Foster Care, the Aruga at Kalinga sa mga Bata sa Barangay is continuously implemented in which 9 children were placed to 9 foster families with subsidy.

Advocacy activities such as Adoption/Foster Care Forum were continuously done wherein for this period, a total of twenty-nine (29) individuals attended Adoption/Foster Care Forum held at the Field Office on October 11, 2013 and November 8, 2013 wherein eighteen (18) of them are married couples and eleven (11) were singles.

Out of the 29 participants, 13 had already signified their desire to adopt and submitted their application while the other participants have yet to decide and to submit their application. Said cases were already assigned to social worker for the eligibility assessment. They were also encouraged to share their home to the children who are in need of special protection.

### **Minors Traveling Abroad**

For this quarter, out of 1,602 targets, Travel Clearance Section (TCS) has served a total of 2,230 or 139.20% clients applying for travel clearance permit wherein 1,153 or 51.70% are male and 1,077 or 48.29% are female.

From the total of 2,230 minors applied for travel clearance certificate, sixteen (16) or 0.72% applications were disapproved due to simulation of minors' birth certificate, employment abroad and travelling with foreign friend whom they met through internet.

The five (5) most common reasons for travel are vacation/ tourist/leisure, visiting parents/ relatives/ delegate/ participants in conference/sports and cultural competition and Educational tour or to study abroad supported by a student visa and school acceptance letter. The top three (3) country destinations are Singapore, Hongkong, and USA.

### **Social Pension**

For this quarter, out of 8,797 social pensioners, 8,078 or 91.82% were already provided social pension. The remaining 719 or 8.18% social pensioners from the 16 LGUs (Malabon-100%) are still for schedule for pay-out while the other social pensioners were not able to claim their subsidy due to sickness and went to their provinces.

A total of Php 42,819,000.00 or 82.90% were utilized for the 4<sup>th</sup> quarter CY 2013 vis - a -vis Php 51,648,000.00 total amount obligated.

## **Special Projects**

### **1. Comprehensive Program for Street Children, Street Families and Indigenous People especially Sama-Bajaus**

#### **A. Educational Assistance**

For this quarter, from the total target of 1,215 in- school street children from 17 LGUs, 1,214 identified in- school street children have received Two Thousand Pesos (Php 2,000.00) to augment on their educational needs such as school supplies, school uniforms, daily school allowance and school fees. Of these children beneficiaries, sixty-four (64) were Sama- Bajaus (62 from Manila and 2 from Paranaque).

Out of the 1,214 beneficiaries, there were 1,024 beneficiaries underwent monitoring-evaluation tool for SY 2012- 2013. A total of nine hundred eighty-nine (989) beneficiaries completed the school period of 2012- 2013 while thirty- three (33) of them were dropped-out due to reasons of 1 with reason of accident, 5 with health problems, 12 with financial constraints, 2 with early pregnancy, 1 reported with common- law partner, 1 Child with mentally-challenged, 5 transferred to other Region and 6 not interested to attend school.

Likewise, there were 164 beneficiaries reported with street activities to help their parents for their daily living survival while 858 without street activities. Identified street activities of the beneficiaries were parking attendant, begging, scavenging, vending activities and sniffing volatile substances.

#### **B. EAP Food Assistance for In- School Street Children**

For this 4<sup>th</sup> quarter, there were a total of six (6) public schools involved in the project of EAP Food Assistance for In- School Street Children. Out of 250 children who were enrolled with highest number of Street Children and with school canteen, there were 161 children beneficiaries who benefited the 120 days hot meal food assistance with total project cost of Php 700, 200.00

On the other hand, two schools namely Aurora A. Quezon Elementary School of City of Manila and Amparo Elementary School of Caloocan City will be having delayed of their implementation due to the replacement of their School Principal as also the Special Disbursing Officer.

#### **C. Activity Centers**

As of this quarter, a total of 30 activity centers in Metro Manila continuously operate which provides various activities to street children and their families, such as developmental, social, recreational and spiritual activities.

#### **D. Day/ Night Minding Centers**

For this period, only the Barangay Paang Bundok of Quezon City operates wherein they have eleven (11) children (2 Females and 9 Males): nine (9) of them are Street children and two (2) are children needing Foster Care benefited the said program. While the Barangay Central of Quezon City has no client served for this year despite advocacy campaign activities undertaken in the community.

#### **Interim Shelter Fund**

As of this period, out of the targeted 19, 440 ISF from the eight (8) priority waterways such as, San Juan, Quezon City, Pasay, Caloocan, Pasig, Taguig, Mandaluyong, Manila, Makati, Valenzuela and Malabon, a total of 1,038 or 5.34% ISF beneficiaries were resettled totalling to Php. 11,934,000.00 amount disbursed to the beneficiaries..

Meantime, conduct of biometrics encoding and validation of the remaining targeted ISFs for relocation are still on-going.

#### **E. Direct Services to Center-Based Clients**

##### **Jose Fabella Center (JFC)**

For the 4<sup>th</sup> quarter of 2013, Jose Fabella Center was able to serve a total of 3357 clients with 111.19% accomplishment rate against its annual target of 3,000. From the 3357 clients served, 907 are new cases served categorized as follows: transients (707), vagrants (112) and mendicants (88). A total of 703 clients were discharged through reintegration with their families/relatives (680), transferred to other centers/institutions (13), job placed (9) and mortality (1).

Among the highlights of accomplishment of JFC for the 4<sup>th</sup> quarter are the following:

- Continuous coordination and networking with hospitals such as National Center for Mental Health (NCMH), Mandaluyong City Medical Center, Rizal Medical Center and San Lazaro Hospital for free hospitalization and medication of JFC clients. Good partnership with the given hospitals is highly maintained since it helps a lot in the medical expenses of the center.

- Conducted the 43<sup>rd</sup> Anniversary Celebration of Jose Fabella Center on October 29, 2013, wherein series of activities were conducted such as sports friendly competition on volleyball and basketball, and fun games for the children in the center.
- A total of 82 families and 361 individuals from Tacloban and other areas of Samar and Leyte who were victims of Typhoon Yolanda were temporarily sheltered and processed at the center while they are here in Metro Manila. Series of activities provided to them such as counseling and group therapy to overcome the trauma they experienced as well as job matching for them.

### **Reception and Study Center for Children (RSCC)**

RSCC has served a total of 151 clients or 116.15% accomplishment rate vis-a-vis its annual target of 130. From the 151 clients, 24 are new cases served for this quarter categorized as abandoned (5), neglected (11), orphaned (1), voluntary committed/surrendered (5), and child trafficking (2). Furthermore, a total of 27 clients were discharged through reintegration with their family/relatives (12), placed for foster family care (4), placed for inter country adoption (6) and transferred to other CCAs (5).

Among the highlights of accomplishment of RSCC for the 4<sup>th</sup> quarter are the following:

- Out of the 18 cases with complete documents/ dossiers submitted to the Field Office for CDCLAA, 14 cases have approved CDCLAA and are now being facilitated for matching conference. Further, one (1) of the ageing cases who is currently under the foster placement.
- An emergency foster family placement for an 11-day old child was conducted since it was considered necessary due to the condition of the child needing one on one care. Said foster parenting provides opportunity for children to be taken care of and be given the right amount of attention and care by deserving foster parents.
- Conducted case conference prior to the admission of 5 children from RSCC Tacloban. Said case conference was attended by concerned social workers from RSCC Tacloban and RSCC NCR to discuss the cases of the children who were for inter-country adoption placement. Further, entrustment programs were conducted on December 2013 to fully endorse the children to the care and custody of their adoptive families. The families were in turn very pleased to have received their adopted children and were glad that they are safe after the devastation brought by typhoon Yolanda.
- A total of 49 children are currently attending the mainstreamed classes at Sto. Cristo Elementary School, Bagong Pag-asa Elementary School and Bahay Bulilit Day Care while 5 children are attending in-house classes on multi-leveled class and special education. Said students were coached and continuously monitored by Ms. Marivic Lucion, the center's teacher privately sponsored by Open Heart Foundation.

- A total of 30 selected children with 14 escorts joined the educational field exposure at Museong Pambata and Manila Zoo on November 30, 2013 sponsored by the organization of St. John Corregidor. Said field exposure provides opportunity for the children to learn and have fun at the same time.
- A total of 52 children with 21 escorts were given a swimming treats from Manila Waters Corporation on December 9, 2013. On the other hand, 49 children with 10 escorts were invited at Meralco Corporation for gift giving and lunch treat from the employees of Meralco Corp. on December 19, 2013 and 45 children with 15 escorts watched the Disney on Ice show at the Araneta Center on December 24, 2013. The said show gives entertainment and a memorable experienced to the children on the Yuletide Season.

### **Haven for Children (HC)**

For the 4<sup>th</sup> quarter of CY 2013, Haven for Children was able to serve a total of 225 clients or 140.62 % as against its annual target of 160. Out of the 225 clients served, 25 are newly admitted clients who are all street children. Further, a total of 10 clients were discharged with the following breakdown: reintegrated to families/relatives (6), transferred to other institution (3) and independent living (1).

Among the highlights of accomplishment of HC for the 4<sup>th</sup> quarter are the following:

- In observance of Children's Month Celebration, a series of activities were conducted such as the Educational trip to Museong Pambata, Chinese Garden, Planetarium, and Philippine Science Heritage Center on October 29, 2013 which was participated by 120 children and 40 staff followed by a lecture on the rights and responsibilities of a child during the Talakayan Session on October 30, 2013. Said activities provides opportunity for the children to learn to appreciate the Filipino Culture and history will enjoying the trip as well as to became aware about their rights and responsibilities as a child.
- A total of 5 boys regularly attending the skills training on Pastry Production at Redemptorist Livelihood Skills Training Center in supervision of the Manpower Development Officer and Nutritionist -Dietician. While 24 boys are involved in the productivity skills training in doormat and pot holder weaving, cleaning and gardening, t-shirt printing and sewing and basic appliance repair and welding while continuously giving them orientation on safety and lecture of encouragement on the work attitude and responsibilities. These activities aim to continuously enhance the skills of the children in preparation for independent living and job placement.

### **INA Healing Center (IHC)**

For this quarter, INA Healing Center was able to serve a total of 162 clients or 216% vis-à-vis the annual target of 75. From the 162 clients served, 39 are new cases while the remaining 123 are old cases.

Among the highlights of Accomplishment of IHC for the 4<sup>th</sup> quarter are the following:

- Coordinated with 17 LGUs for the provision of comments and inputs on the formulated healing and grief session kit manual which was presented during the end Year Networking Meeting conducted on December 18, 2013. Enhanced session kit was forwarded to Social Technology Bureau (STB) for finalization.
- In observance of National Family Day Celebration, the center conducted a Post-Family Day on October 4, 2013 wherein, 84 clients and staff and their respected families joined together for a fun-filled trip to Ninoy Aquino Parks and Wild Life. The activity aims to let the clients including staff recognize the importance of spending quality time with their own families.
- In observance of Children's Month, Haven for Children facilitated a parade within the center's compound on October 1, 2013. Said parade was participated by most of the children in the center wearing their favorite clothes with improvised colorful designs. The said activity enables the children to celebrate Children's Month even in a simple way.

### **Sanctuary Center (SC)**

Sanctuary Center has served a total of 319 clients or 172.43 % of its annual target of 185. Out of the 319 clients served, 48 are newly admitted clients for this quarter, all were improved mental patients. A total of 50 clients were also discharged through reintegration to family/relatives (45), Transferred to other institution (3), Mortality (1), and LWP (1).

Among the highlights of accomplishment of SC for the 4<sup>th</sup> quarter are as follows:

- In observance of National Family Week Celebration, the center conducted a Family Day Celebration on September 30, 2013 wherein clients were able to showcase their talents in singing and dancing and bond with their co-clients and staff who also gave them a small gift for the said event. Said activity gave them the opportunity to mingle, have fun and share their talents to their co-clients in the center.
- On productivity, a total of 24 selected able clients participated in the skills training on basic baking, wherein they were able to make chocolate brownies while 2 clients are being trained to manage a small (sari-sari) store located inside the productivity building. Said skills training enable the clients to learn basic baking and store management which they could use for income generation once discharged from the center.

### **Haven for Women (HW)**

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Haven for Women was able to serve 428 clients or 122.28% accomplishment rate against its 350 annual target for CY 2013. From the 428 clients served, 101 are new cases served for the quarter. Further, a total of 72 clients were discharged for the reported period.

Among the highlights of accomplishment of HW for the 4<sup>th</sup> quarter are the following:

- In observance of Children's Month, the center conducted a small program and socialization on October 19, 2013, wherein clients and their dependents were able to showcase their talent in dancing and participated in different fun games such as stop dance, trip to Jerusalem and brings me among others. Said activity aims to give the clients and their dependents opportunity to have fun and mingle with their co-clients.
- Conducted a Dental Mission on December 4, 2013 which was sponsored by Philippine Dental Association- Las Pinas Chapter. Wherein, most of the clients were provided dental cleaning and extraction. Likewise, a medical mission was conducted on December 10, 2013 sponsored by NBI-IACAT and IJM wherein all the clients were able to avail medical consultations, and dental extractions.
- Selling of products made by the center's clients such as Bagoong and Chili Sauce through participation in different bazaars such as during the DSWD-NCR's Anniversary held on October 21 to 25, 2013 and Christmas Bazaar at Filinvest Tent held on November 23-24, 2013 and Ayala Alabang on December 7-8, 2013. Through this activity, the clients were able to gain knowledge in selling and product management which they can use for income generation upon their discharge in the center.
- A total of 17 clients were continuously trained under garments production such as sewing and rug and potholder making and stuff toy making. While 12 clients and 2 staff attended training on gift wrapping sponsored by Neutrogen and 3 clients attended Basic Business Management Training.
- Further, 4 clients are attending On the Job Training (OJT) on Food Management at Bernardo School while another 4 clients already finished their training on Commercial Cooking NC II and currently attending On the Job Training (OJT) at Veritas under the supervision of Chef Julius Sangalang and 1 client is currently attending a part time job as a product ambassador assigned at Shopwise, Festival Mall in Alabang, Muntinlupa.

### National Vocational and Rehabilitation Center (NVRC)

NVRC has served a total of 198 clients or 121.47% as against its annual target of 163. Out of the 198 clients served, 32 are new cases served for the quarter composed of Orthopedically impaired (13), hearing/speech impaired (8), visually impaired (7), with multiple disability (2) and dependent (2).

Among the highlights of accomplishment NVRC for the 4<sup>th</sup> quarter are the following:

- Continuously coordinating with V. Luna Hospital and Quirino Memorial Medical Center for the renewal of MOA and possible new partnership respectively. To date, draft MOAs are currently for review of the Legal Department of the said hospitals.
- Conducted lecture entitled “Oral Health Education” by Dr. Ernest Wambangco followed by a video presentation by Dr. Gisela Ortiz on September 24, 2013 as part of the wellness program of the center which was attended by the clients of NVRC and RSW. Said lecture aims to provide knowledge on different ways to maintain good oral health.
- Conducted Leadership Training to 20 selected clients on November 5 to 6, 2013. This activity aims to enhance the leadership skills as well as to boost the confidence of the said identified clients.
- In observance of the National Family Week Celebration, a 2-day Family Day activity was conducted on September 19 to 20, 2013, wherein various activities were conducted such as fun games, lectures on family values and livelihood activities. The 2 day activity paved a way for clients, staff and their own families to bond with each other and with their co-client.

#### **Elsie Gaches Village (EGV)**

Elsie Gaches Village has served a total of **623** clients with 100.97% vis a vis its annual target of 619. Out of the 623 clients served, six (6) are new cases served for this quarter categorized as mentally challenged (5) and with down syndrome (1). A total of 8 clients were discharged through reintegration to family/relatives (3), transferred to other institution (2), LWP (1) and mortality (2).

Among the highlights of accomplishment of EGV for the 4<sup>th</sup> quarter are the following:

- Conduct of sports game practices and friendly competition on football, basketball and other sports wherein, 5 football players of EGV along with the 3 clients of NK participated in Special Olympics conducted on November 28 to December 8, 2013 in which, the team landed in 2<sup>nd</sup> place. Further, said 5 football players were given 3 weeks intensive training to prepare them for an invitation to play football at Sydney, Australia. Sport activities enable the clients to develop sportsmanship, discipline and obedience while boosting their self-confidence and keeping them physically fit.
- Ten (10) male upper trainable clients were selected to watch the NBA Showdown at SM Mall of Asia on October 9, 2013. Said sport show inspired the clients to try and develop their skills in sports.
- A total of 100 clients were engaged in productivity skills activity such as cooperative store trainee, life skills training and arts and craft consist of origami, paper rolling, paper folder, paper picture frame making, and rug making among others. Further, 60 clients are also engaged in intra-village assignments such as simple task of sweeping, mopping, washing dishes and other simple tasks in cottages and service areas. These activities

aim to develop skills and interests of the clients in different activities while continuously improving their social behavior.

**Rehabilitation Sheltered Workshop (RSW)**

RSW has served a total of 93 clients or 103.33% as against its annual target of 90. From the 93 clients served, 11 are new cases served for the quarter all are hearing/speech impaired.

Among the highlights of accomplishment of RSW for the 4<sup>th</sup> quarter are the following:

- On productivity on PAL Sanitizing Project, a total of 474,177 pieces of headphones, bassinet and mop refill were sanitized by 50 workers who were assigned in the said project.
- On Canteen Project, the reported sales for this quarter amount to Php 204,672.00. Said canteen was operated by 5 project workers under the supervision of Ms. Marian Langanga who regularly monitoring not only the sales of the canteen but the cleanliness of the equipments and canteen area.
- On Garment Production, there are a total of 17,465 pieces of various garment products that were produced for this quarter such as Pintax bags, laundry bags, storage bags, body bags, travel towels, and pouches among others.
- On Carpentry Project, there are a total of 39 units of various furniture were repaired and/ or created for this quarter among these are wooden visitor's chair, 4-seater sofa, metal clerical chair, narra computer table and narra clerical table among others.

**Marillac Hills (MH)**

Marillac Hills has served 354 clients or 94.90 % vis-a-vis 373 annual target for CY 2013. From the 354 cases served, 29 are new cases served for the quarter categorized as follows: Sexually Abused (7), Victims of Trafficking (14), Children in Conflict with the Law (5), Behavioral Problem (1), and dependent children (2). A total of 25 clients were discharged for this quarter through reintegration to family/relatives (23) and transferred to other institutions (2).

Among the highlights of accomplishment of Marillac Hills for the 4<sup>th</sup> quarter are the following:

- In observance of National Family Week Celebration, a small program was conducted at Marillac Hills on September 28, 2013 wherein, 50 children were visited by their families and relatives and participated in several fun games such as Trip to Jerusalem and Bring Me among others. Said activity provides opportunity for the clients to bond with their families and relatives and celebrate Family Day.

- In observance of Children's Month, 10 children from the center participated in the parade within the Haven for Children Compound. Said parade aims to advocate awareness and enable the children to celebrate Children's month even in a simple way.
- Conducted lecture on Sexually Transmitted Infection (STI) and Lung Cancer and Smoker's Body to 33 clients on September 27, 2013. Said lecture aims to inculcate vital information and awareness to the clients on the different mode of transmission, prevention and possible treatment of STI and lung cancer.
- Conducted a Medical Outreach on December 10, 2013 which was sponsored by IACAT thru City Health Office of Muntinlupa City, wherein 82 clients were able to avail medical consultations, and dental extractions.
- A total of 16 children with 4 staff watched a Ballet Show at Aliw Theater on October 4, 2013 which was sponsored by Zonta Club. Said show enables to expose and encourage the children to try and develop their skills in dancing particularly in ballet.
- On Productivity Service, a total of 128 clients were able to participate in different skills training such as sewing and basic computer. Further, the center holds a graduation ceremony for the 111 students of skills training for CY 2012-2013 on December 7, 2013. These skills training enable the clients to enhance their skills and boost their self-confidence.

### **Nayon ng Kabataan (NK)**

NK was able to serve a total of 482 clients or 178.51 % as against its annual target of 270. Out of the 482 clients served, 60 are newly admitted clients for the quarter categorized as follows: neglected (16), physically abused/maltreated (3), victims of child labor (2), street children (25) and child trafficking (3), with behavioral problem (2) and victims of Typhoon Yolanda (9). A total of 64 clients were discharged through reintegration with their families/relatives (40), transferred to other institution (12) and leave without permission (12).

Among the highlights of accomplishment of NK for this 4<sup>th</sup> quarter are the following:

- As part of the Gender and Development activities, NK conducted a brief fashion show at NK on November 13, 2013 wherein the clients were able to showcase their talents in modeling clothes that their co-clients sew during their skills training. The fashion show was attended by the representatives from Lions Street Foundation who were very impressed on the show. The said event aims to showcase their talents as well as to encourage them to continue to develop their skills.
- Ten (10) clients were able to showcase their skills in cosmetology such as manicure and pedicure, foot spa and hair cutting during the DSWD-NCR Anniversary on October 22,

2013 wherein they were able to served fifty (50) DSWD-NCR staff. The said activity provides opportunity for the clients to develop their skills on cosmetology.

- A total of 141 clients are enrolled in different skills trainings such as Dressmaking, Electronics, Haircutting, Beauty Care, Baking and Carpentry. Said skills trainings enable to enhanced the skills as well as boost the self-confidence of the clients.

**E. INSTITUTIONAL STRENGTHENING**

It is worthy to note that the Region has conducted 100% of its total target of five (5) trainings for internal staff including NGAs, NGOs, LGUs, and POs for the reporting period. This can be attributed to the availability of Resource Persons and AFI Funds. One hundred percent (100%) or 78 of the total target participants attended the trainings. The said trainings were conducted based on the identified Training Needs Inventory of the staff. These are as follows:

- Skills Enhancement for Nurses on Providing Quality Health Care (1<sup>st</sup> Batch)
- Skills Enhancement for Nurses on Providing Quality Health Care (2<sup>nd</sup> Batch)
- Roll Out Training on Gender Based Violence (GBV) Prevention and Response in Humanitarian/Emergency Settings
- Career Orientation and Marketing of Social Work Profession: ‘Challenges and Opportunities for Social Workers in the 21<sup>st</sup> Century.’
- SWD Forum on Good Practices in Addressing Concerns on Street Children

Further, 100% or 78 of its targeted staff for the 4<sup>th</sup> quarter of CY 2013 were able to achieve the minimum 24 hours training required per year per Civil Service Rule.

**Organizational Meetings**

<b>Organizational Meeting</b>	<b>Frequency of The Meeting</b>	<b>Number of Meetings Conducted/ Highlights of the Meeting</b>
Regional Management Development Committee (RMDC)	Monthly	Three (3) meetings were conducted in the reporting period, issues and concerns of C/RCF/Divisions were discussed as well as it served as a venue to discuss the new programs and services of the Region.
Management Committee Meeting (ManCom)	Monthly	Three (3) meetings were conducted. Focused of discussions are on the developments of the programs/activities/projects of the Region as well as issues and concerns with regards to the Internal Management.

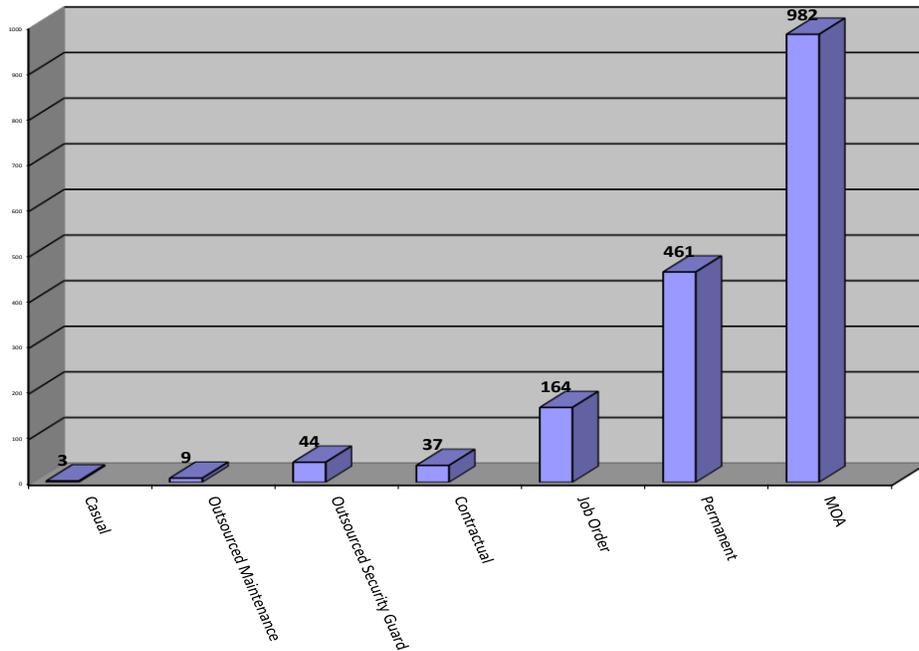
**Regional Committee Meetings**

**FO-NCR CY 2013 4<sup>th</sup> Quarter Narrative Accomplishment Report**

<b>Committee Meeting</b>	<b>Frequency of Meetings</b>	<b>Accomplishments</b>
Promotion and Selection Board	As need Arises	Conducted 19 meetings, notified 169 applicants for interview, interviewed 140 applicants and deliberated 21 for regular and MOA vacant positions.
Regional Technical Support Group (RTSG)	One Meeting/ Semester	The RTSG conducted Field-Office NCR Performance Checkpoint and Monitoring on October 21, 2013.
Regional Policy Development and Review Committee	Monthly	Conducted four (4) meetings. Highlights of the meetings were Review of Policy Papers, Sharing of 2013 RPDRC Accomplishment and Identification of Policy Agenda and Topics for National Policy Study Session.
Bids and Awards Committee	As Need Arise	Conducted 27 meetings for bidding of supplies/ equipments/ foodstuff/ advertising services/ rehabilitation and repair for the region.
Regional Grievance Committee	As Need Arise	There is no complaint endorsed to grievance committee for this quarter.
Regional BUB Technical Working Group	As Need Arise	There is no meeting conducted for this quarter.

**Staff Complement:**

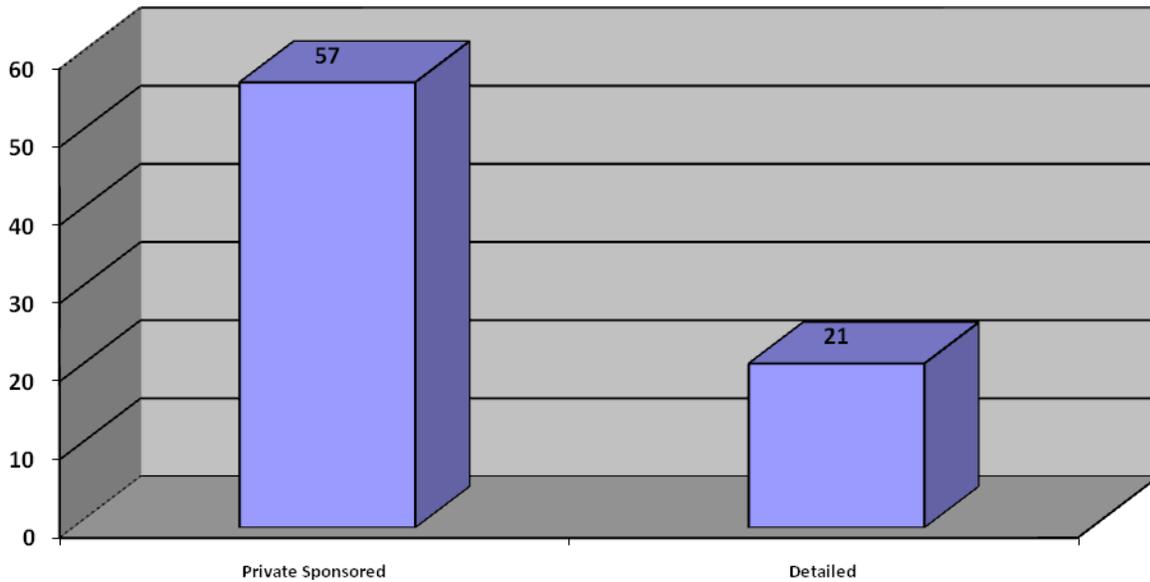
## FO-NCR CY 2013 4<sup>th</sup> Quarter Narrative Accomplishment Report



For the reporting period, the Region has a total number of 1,778 staff wherein 982 or 55% holding a MOA position followed by 461 or 26% are regular position detailed in different C/RCF/U/Ss. Job Order is 164 or 9%, 44 or 8% are Outsourced Security Guards, Contractual are 37 or 2%, 9 or 0.5% are Outsourced Maintenance and 0.1% or 3 for Casual status.

Meantime, to complete the staff requirement of the Region, a total of 66 vacant positions still to be filled up: 15 regular positions, 2 contractual and 51 MOA.

To augment the manpower of the Region, a total of 78 staff was also detailed at the Region. Wherein, costs of service of the 57 staff were being funded by private sponsors and 21 were detailed teachers from Department of Education.



**Character Building Program for Employees**

The region is continuously implementing the Character Building Program for the employees. For the 4<sup>th</sup> quarter, the following character qualities were discussed during meetings, general assemblies and flag ceremonies. The following are the featured character every month.

- October - Loyalty vs. Unfaithfulness
- November - Compassion vs. Indifference
- December - Gratefulness vs. Unthankfulness

To strengthen the impact of character values to staff, the region recognized staff who demonstrated the character of the month through provision of certificate of recognition recommended per Divisions/Units/Sections of the Field Office wherein a total of 11 staff were recommended: 4 staff for Loyalty, 2 staff for Compassion and 2 for Gratefulness.

### **Wellness Break Program**

In strengthening the advocacy on achieving a healthy lifestyle among employees the following activities were conducted for the 4<sup>th</sup> quarter of CY 2013:

- **Conduct of Wellness Program during 62<sup>nd</sup> DSWD Anniversary Celebration**

Therapeutic Massage, Hand and Foot SPA with/without Manicure and Pedicure and Iridology, Reflexology Services and Laughter Yoga were conducted during the said celebration wherein 37 (25-female / 12- male) staff from Field Office participated the said activities.

- **“Lecture on Tuberculosis (TB) Dots”**

The lecture was participated in by 20 Homelife Service staff from EGV. Dra. Pamela Carpio of Health and Allied Section discussed basic knowledge and management of TB.

- **“Lecture on “Guide to a Healthy Smile”**

The lecture was participated in by 29 clients and 6 staff from Haven for Women. Dra. Rosalinda Gesmundo discussed the proper care of the oral hygiene.

- **“Laughter Yoga”**

The activity was initiated by the Execom of the Department headed by the Honorable Secretary Corazon Julaino-Soliman intended for the internal staff. Said activity aims to relieve the staff from the stress/exhausted from the currently operation of Oplan Salubong.

### **Career Development and Management**

The Region has partnered with the Pamantasan ng Lungsod ng Maynila - Graduate School of Management particularly with its Masters in Government Management - Executive Special Program (MGM-ESP). Fifteen (15) internal staff and five (5) from other agencies were enrolled in the said program and have completed their academic requirements last May 2013. The 15 staff of DSWD-NCR has passed the written comprehensive examination and case analysis and oral presentation.

Partnership with Philippine Women’s University has been sustained by the Region through in-campus Bachelors and Masters (Executive Class) Degree programs in Social Work. For the BSSW, 42 staff from Field Office was enrolled during the 2<sup>nd</sup> Trimester, while 6 staff in the MSSW program.

**5S Implementation**

The different centers/residential care facilities/divisions/ units have been actively implementing 5S in obtaining a good sanitation and healthy environment thru the following efforts:

- Completeness and proper filling of case folders of clients.
- Waste segregation from biodegradable and non-biodegradable for C/RCFs.
- Recycling of waste materials.
- Maintenance of cleanliness and orderliness of all facilities and surroundings.
- Proper filing and labeling of documents for easy reference and retrieval.
- Medicines and Medical/Dental Supplies as well as files and records were properly and orderly kept.
- Regular grass cutting and arrangement of center’s landscape.
- Regular conduct of diagnosis of ICT peripherals for condemnation.

**Resource Generation**

*Memorandum of Agreement with Hospitals*

The region intensifying its resource generation efforts was able to avail discounts in monetized amount of **Php160, 287.19** from hospitals where DSWD has Memorandum of Agreement (MOA) with benefiting 124 clients from Haven for Women, Nayon ng Kabataan, RSCC, Marillac Hills, Jose Fabella Center and GRACES.

Names of Hospital/ Funeral Parlors/ Shipping Lines	Services Aailed	Number of Persons Served	Amount of Discount/s Granted
<i>Hospital</i>			
-Jose Fabellla Center	-Medical check-up	1	Php375.00

**FO-NCR CY 2013 4<sup>th</sup> Quarter Narrative Accomplishment Report**

<b>Names of Hospital/ Funeral Parlors/ Shipping Lines</b>	<b>Services Aailed</b>	<b>Number of Persons Served</b>	<b>Amount of Discount/s Granted</b>
-National Center for Mental Health	-Consultation/ Psychiatric check- up	15	Php2,000.00
- Mandaluyong City Medical Center	-Laboratory /Consultation	2	Php4,200.00
- Rizal Medical Center	-Laboratory	15	Php5,700.00
-Ayala Alabang Health Center	-Immunization/PTB Meds	11	Php6, 450.00
-Capitol Medical Center	-Laboratory / Medical check-up	13	Php3,500.00
-Quezon City General Hospital	- Laboratory / Medical check-up	1	Php7,023.00
-East Avenue Medical Center	- Laboratory / Medical check-up	20	Php60,631.19
-Philippine Orthopedic Hosp.	-Medical check-up	6	Php700.00
-Quezon City Health Department	-Dog Bite (Anti-rabies vaccines)	1	Php6,542.00
-Amang Rodriguez Medical Center	-Hospitalization/Laboratory/ Consultation	33	Php3,705.00
-Ospital ng Maynila	- Hospitalization/Laboratory/ Consultation	5	Php3,705.00
- Jose Reyes Memorial Hospital	-Hospital Bill	1	Ph55,756.00
<b>Total</b>		<b>124</b>	<b>Php160,287.19</b>

**Donations Received**

For the quarter, the centers/institutions/unit have granted a total of **Php2, 338,042.58** in cash and in kind donated by partner agencies, stakeholders and private institutions.

A total amount of **Ph2, 498,329.77** or **4%** have generated by the region to supplement the regional expenses against **Ph13, 172,138.43** the total expenses of the quarter.

### **Social Marketing**

For the 4<sup>th</sup> Quarter, the region was able to conduct the following activities/strategies along social marketing:

- The Social Marketing Unit was able to arrange/coordinate a total of five (5) television and three (3) radio interviews.
- Distribution of 'Bawal ang Epal Dito' campaign materials during the C/MSWDO Meeting and DSWD Field Office State of the Region Address.
- In relation to updating of the homepage of the Regional Website for the reporting period, a total of sixteen (16) stories/updates have been uploaded. These are the following:
  1. DSWD-NCR Awards Capital Assistance to 120 Pantawid Pamilya Beneficiaries
  2. Odiame Family for Pasig City is NCR's Huwarang Pantawid Pamilya 2013
  3. Seniors in Metro Manila visit 1,000 Visitorless Elderly
  4. DSWD Joins Move to End Poverty
  5. DSWD-NCR Awards the Exemplary Pantawid Pamilya Child 2013 from Taguig City
  6. Stakeholders Link MOA to use DSWD Listahanan
  7. Evacuee Hopes to Start Life a New Outside Tacloban
  8. Yolanda Victims Find Refuge in Manila
  9. Volunteers Vow to Continue Serving Evacuees at Villamor Airbase
  10. Alicia Keys Surprises Typhoon Yolanda Survivors at Villamor Airbase
  11. DSWD Mobilizes LGU Social Workers in Assessment of 'Yolanda' Survivors
  12. DSWD Invites Volunteers for 'Hatod Kabayan'
  13. No Beggars from 'Yolanda' Victims: DSWD-NCR
  14. DSWD Warns Survivors Against Illegal Recruiters and Human Traffickers
  15. DSWD-NCR Assists Sama-bajau in Metro Manila
  16. Secretary Soliman Provides Stress Debriefing to DSWD-NCR

### **Management Information System**

For the 4<sup>th</sup> quarter, the Regional Management Information Unit of the region has effectively provided the ICT services needed by the region as follows:

- The Region has conducted monitoring compliance of staff to ICT policies especially on the use of internet facility and setting-up of DSWD desktop image through spot checking of per unit.
  
- The Region continuously providing technical assistance to Pantawid Pamilyang Pilipino and NHTS-PR through:
  - Internet Protocol-Virtual Private Network connection monitoring.
  - Repaired/ maintained functionality of laptops.
  - Utilized network in printing of documents to minimize the transfer of virus.
  
- Mainstreaming the NHTU and Pantawid Pamilyang Pilipino Program IT staff at the Regional level and has accomplished the following activities such as :
  - Monitored and maintained the online encoding activities of the project.
  - Maintained all IT equipment of the program.
  - Deployment of ICT equipment to LGU's cluster office.
  - Provide technical assistance along IT related activities.
  - Monitored the barrowed equipment.
  - Facilitated request to supplier on the needed assistance as required from the service agreement.
  - Supervised the hired sixty seven (67) encoders for encoding of validation form and LBP forms on three shifting schedule.
  - Printing of CVS forms, Validation form and Payroll.
  - Mimeographing of BUS Form and Certificate of Appearance for Pantawid Activities.
  - Assist the Regional ICT on the provision of technical assistance within the Field Office.
  - Maintenance of NHTU laptop and other IT equipment.
  - Name matching of beneficiary for Strategic Goal 2
  - Scanning and Digitizing of all Household assessment Form
  
- For this quarter, the Region has maintained 99.33% or 597 ICT equipments vis a vis its 601 target ICT equipment.
  
- The figure below shows that the Region is continuously providing technical assistance to C/RCF/S/Us on the trouble shooting with regards to network problems, etc. that hinders the operations of the concerned C/RCF/S/Us as well as conduct of monitoring and spot checking to determine its compliance on ICT policies.

