

FO-NCR 4th Quarter Narrative Accomplishment Report CY 2012

Department of Social Welfare and Development
National Capital Region
4th QUARTER REPORT
CY 2012

I. INTRODUCTION

For the 4th Quarter CY 2012, the Region despite of many challenges, continuously upheld its commitment to serve and provide efficient service delivery to the disadvantaged and vulnerable sectors in the region. Apart from the regular programs, intensification on the implementation of various innovative social protection programs particularly on the three (3) core programs of the Department generate strategies to combat poverty issues in the country, hence, enable poor sectors to meet certain human development goals to break intergenerational cycle of poverty.

Some of these innovations are the Expansion of Pantawid Pamilya Program wherein the Set 6 Scale Up was already implemented as well as the Modified Conditional Cash Transfer (MCCT) for Homeless Street Families and Children Needs Special Protection as breakthrough program addressing the poverty concern in the country. Different capability building activities were also conducted involving partner agencies such as CSOs, NGOs, Private Organizations and the LGUs to facilitate its implementation. Intensified monitoring of the beneficiaries in terms of compliance to conditionalities particularly in line with health and education were given considerable attention to attain the goal of the program.

In the other hand, one major activities of the Region in attaining the Zero Incidence of Street Children is the conduct of Pasko ng mga Batang Pinoy in collaboration with partners NGAs, NGOs, POs and LGUs. The said activity was conducted on December 19, 2012 at San Andres Sports Complex in Malate, Manila in the morning and President Benigno Aquino III and Secretary Corazon Juliano-Soliman headed the ceremonial gift giving in Kalayaan Ground of Malacañang Palace in the afternoon of the same date.

Capability Building Unit facilitated trainings for Pantawid Pamilya staff such as Gender Sensitivity and Responsive Training for Pantawid Staff in 3 Batches and Training for Newly Hired C/M/L for Set 6, Regional Roll-Out Training on the Bridging Leadership and Convergence Protocols, Training on Vehicle and Passenger Management: Understanding the Roles of Drivers in DSWD.

On sectoral concerns, the region participated on the celebration of the 18-Day Campaign to End Violence against Women and their Children (VAWC) on November 18 to December 12, 2012 wherein whistle blowing was undertaken during the flag ceremony, candle lighting during the World's AIDS day and signature campaign to the motorist and distributed flyers on VAWC and other related laws. Likewise, in Filipino Elderly Week on October 1-7, the region spearheads the Forum on Extent of Implementation of RA 9994 in partnership with Senior Citizen Party List and National Working Committee on October 4, 2012 as promoting the rights of the elderly pursuant to the said law.

Furthermore, partnership and coordination with other stakeholders were continuously done to ensure effective and efficient delivery of services to the disadvantaged and marginalized sector in the Region towards the attainment of the Major Final Outputs (MFOs) based on the

given Thrust and Directions and to complement resources of the government and ensure good governance in the different programs of the region.

MFO 1: SERVICES RELATING TO THE FORMULATION AND ADVOCACY OF POLICIES AND PLANS AND PROGRAMS

1. Policy and Plans Development

1.1 Sectoral Programs

a. Children Welfare Program

a.1 Regional Committee for the Welfare of Children (RCWC)

The Region, as Chair of RCWC, organized and convened attendance/participation of the member agencies on the following dates and activities:

- Kick Off Ceremony of the 20th Children's Month on October 1, 2012 held in San Andres Sports Complex, Malate, Manila as spearheaded by CWC in a day of fun and showcase of talent and skills of children of different ages, places, institutions, organizations, etc.
- Regional Awards Committee (RAC) member agencies convened for the discussion of the specific guidelines on the Selection relative to the Search for Exemplary Children of Pantawid Pamilya Pilipino Program. The screening of entries, actual interviews and deliberations though initially assessed children through the respective LGUs was carefully undertaken by the members on October 3, 2012.
- Organized / facilitated the awarding of the declared regional winner and convened the RCWC in an Awarding Ceremony cum Regional Launching of the 20th Children's Month Celebration held in Mandaluyong City on October 15, 2012.
- Orientation cum Consultation Dialogue and Development of Regional Catch-Up Plan on Kindergarten Program in compliance to RA 10157 or the Act Institutionalizing the Kindergarten Education into the Basic Education System on December 30, 2012 and participated by 30 representatives coming from RCWC members.

a.2 Advocacy on Compliance to SWD Laws

With the passage of the long lobbied Republic Act 10165 or the Enhanced Foster Care Act of 2012, the region has conducted and/or participated to the following activities:

- Took part as a member of the Technical Working Group who drafted the Implementing Rules and Regulations of the RA 10165 which was approved on November 19, 2012;
- Advocacy Orientation on the features of RA 10165 cum Consultation-Dialogue on the Draft Implementing Rules and Regulations (IRR) for two clusters, NCR on October 2, 2012 and Mindanao Group on October 9, 2012;
- Sent advocacy letters together with copy of RA 10165 to DSWD Centers/Institutions/Units, Local Government Units (LGUs), Child Caring Agencies (CCAs) and Child Placing Agencies (CPAs) to provide them information and awareness on the importance / necessity of the law which is to ensure alternative parental care placement of Children Needing Special Protection in consideration of its benefit towards children compared to that of being sheltered in a residential care facility; and
- Advocated the features of the United Nations Convention on the Rights of the Children and other Child Protection Laws (RA 7610, RA 9344, RA 9775, RA 9208, PD 603, etc) and Family Code during series of Parenting Effectiveness Sessions to approximately 500 participants consisting of parents and teachers of high school students and elementary school pupils of Taguig public schools on October 19, 2012;

a.3 Other Activities

- On December 10, 2012, the region, with the support of UNICEF-Country Programme and in cooperation with DepEd-NCR, convened the RCWC members, C/MSWDOs and Day Care officers together with Schools Division Superintendent and Kindergarten Coordinators for an Orientation cum Consultation-Dialogue towards development of Regional Catch-Up Plan on Kindergarten Program.
- The region also conducted the Program Implementation Review (PIR) focused on Case Management of Alternative Parental Care Programs with implementers from Child Placing / Caring Agencies, Local Government Units and DSWD-NCR Centers / Institutions / Units on December 20, 2012 with a total of 41 participants.

b. Women Welfare Program

b.1 Regional Inter-Agency Committee on Anti-Trafficking and Violence Against Women and their Children

Regional Inter-Agency Committee on Anti-Trafficking and Violence Against Women and their Children (RIACAT VAWC) conducted its meeting last

December 7, 2012. The activity was participated by regular members of the committee from government such as the DOLE, DILG, PIA, Bureau of Immigration, PPA, NHA, DENR, MMDA, TESDA, CHR, CHED, NCMF, PopCom. NGOs were also represented during the meeting by ERDA and DAWN while LGUs who have sent their representative are Manila, Pasay, Navotas, Las Piñas and Mandaluyong. The highlights of the meeting include the following:

- Sharing on the Status of National Referral System;
- Sharing on the Status of Activities of Inter-Agency Committee Against Trafficking (IACAT); and
- Planning of Activities in the Observation of the Anti-Trafficking Day on December 12, 2012.

b.2 Advocacy on Compliance to SWD Laws

On October 29-31, 2012 DAWN and DSWD-NCR conducted the joint seminar-workshop at the Makati Palace Hotel. The two and a half days activity was divided into presentations of topics and workshops which are all related to the issue of human trafficking.

An advocacy orientation on the salient provisions of RA 9208 and RA 9262 was provided during the trainers training of Men Opposed Violence Everywhere (M.O.V.E) DSWD-NCR Chapter last September 5 - 7, 2012 held at Cloud 9 Hotel, Antipolo City.

b.3 Celebration of Special Events

The region participated in the nationwide 18-Day Campaign to End Violence against Women and their Children (VAWC). The management and staff joined the nationwide whistle blowing activity, as spearheaded by MOVE DSWD-NCR Chapter, during the flag raising ceremony on November 26, 2012. Further, MOVE members also distributed flyers and advocacy materials regarding RA 9262, RA 9208 and other related laws within the university belt area and at the San Rafael St., Manila. On the same day, they also gave flyers to the motorists and organized a signature campaign to end VAWC.

On December 10, 2012, the region participated in the observation of International Day Against Trafficking (IDAT) by hanging the official streamers prescribed by the IACAT and announcement to staff during the flag raising ceremonies. It is also during this occasion where DSWD-NCR was awarded by Vice President Jejomar C. Binay a plaque of recognition for its support during rescue and IACAT operations during the IDAT day celebration.

c. Youth Welfare Program

c.1 Regional Youth Advisory Council

The region, as member agency, participated in the Regional Advisory Youth Council meeting on October 30, 2012 held at NYC Office, Quezon City. Highlight of the activity is the crafting of action plans for the Philippine Youth Development Plan by each member agency.

Likewise, the region participated to the 1st National Convention of Regional Youth Advisory Councils on December 3-5, 2012 at Amigo Terrace Hotel, Iloilo City. The activity was participated by RYAC of all the regions which is composed of different youth-serving government agencies and youth organizations. Through the Convention, RYAC Plans were harmonized, good practices were identified and shared and the role of RYACs in mainstreaming the Philippine Youth Development Plan (PYDP) was defined.

c.3 Pag-Asa Youth Association of the Philippines (PYAP)

One PYAP meeting was conducted this quarter on October 18, 2012 and participated by PYAP officer and youth focal persons. This activity was hosted by DOLE-NCR in line with the information dissemination campaign on the Youth Entrepreneurship Support Project (YES Project).

The project aims to meet the employment needs of young graduates and out-of school youths through a comprehensive and coherent package of entrepreneurship-related services that will contribute in uplifting their living conditions. The YES project envisions that the young college, technical - vocational graduating students and out-of-school youth would be a member of the labor as productive, resourceful and self-reliant entrepreneurs. The DOLE-NCR invited PYAP-NCR officers and members to join the advocacy and support to resolve the issue of job-skills mismatch of the Filipino Jobseekers.

The region participated on a roundtable discussion held last October 16, 2012 at the Seminar Room A, Balay Kalinaw UP, Diliman Quezon City which was organized by the Philippines Legislators' Committee on Population and Development Foundation Inc. (PLCPD) in partnership with the United Nations Millennium Development Goals Achievement Fund (MDG-F). The primary aim in the conduct of this new Round Table Discussion series is to validate and update the Citizens Agenda with civil society organizations and other major stakeholders and seek the support and commitment of policy makers to champion sector-specific causes and come up with advocacy action plan for the remaining days of the 15th Congress and for the 2013 national election.

Representing the region were the two (2) PYAP NCR Officers, four (4) PYAP Officers from Las Piñas, two (2) PYAP Officers from Marikina, one (1) PYAP Officer from Quezon City, two (2) PYAP Officers from Mandaluyong and one (1) Social Worker from Marillac Hills. The Pag Asa Youth Association of the

Philippines was invited to the RTD to present the vision and mission of the organization. The DSWD programs and services for the out of school youth and the Constitution and By-Laws of the organization were presented by Ms. Shera Ann Cabiao and Ms. Jemmalyn Nuguid, both PYAP-NCR Federation officers.

c.3 Others

The region supported the 12-day Study Visit on “Youth Works” for two Bhutanese Visitors which was conducted Development Center for Asia Africa Pacific (DCAAP). The activity mainly involved visits to relevant offices and/projects sites to learn new ideas and best practices in Youth Participation, Volunteerism, Employment, and Development and in dealing with youth issue on Sexual Orientation.

The LGU of Muntinlupa hosted the Study Visit of Bhutanese visitors last October 9, 2012 at Muntinlupa Social Development Center and Muntinlupa Sports Complex. Mr. Gregorio Oculito and Ms. Mirriam Navarro of DSWD-NCR were the facilitators to present the DSWD program and services for the out of school youth. The PYAP members and officers provided assistance and facilitated the visit of two Bhutanese visitors.

d. Family Welfare Program

d.1 Regional Inter-Agency Committee for Filipino Family (RIAC-FF)

Regional Inter-Agency Committee for the Filipino Family synchronized its meeting with the RIACAT-VAWC last December 7, 2012. The meeting served as the venue for the evaluation of the Regional Decade Plan for Filipino Family and planning workshop for CY 2013. As requested by the members, the region also conducted an orientation of the National Household Targeting System for Poverty Reduction (NHHS-PR).

d.2 Celebration of Special Events

For this year’s celebration of National Family Week with the theme “*Ensuring Family-Work Balance*”, the region conducted the following activities:

- Family Thanksgiving Day of the RIAC-FF members on September 28, 2012 at SM Mall of Asia, Pasay City. This was also participated by LGUs and beneficiaries of Pantawid Pamilya. It also served as the venue for awarding of Huwarang Pamilya among the beneficiaries of Pantawid Pamilya. The whole day affair was filled with activities such as cultural presentations, games and raffles;
- Family Day for DSWD-NCR staff and families on September 22, 2012 wherein different games, presentations, raffle and showcase of talents were enjoyed by all the participants; and

- Hanging of streamers and simultaneous kick off activity during flag raising ceremonies of government agencies.

e. Person With Disabilities Welfare Program

e.1 Regional Committee on Disability Affairs (RCDA)

The committee conducted its Capability Building cum review of PWD Programs and Services on December 10-11, 2012 at Cloud 9 Hotel and Restaurant, Antipolo City. This activity was participated by LGUs, NGAs, and NGOs who were oriented on the Incheon Goals and Strategy which will be the basis of all programs and services for PWDs. Each participant shared its agency's accomplishments on the implementation of various programs and services for PWDs. The RCDA Plan for 2013 was finalized to provide direction for the committee.

e.2 Advocacy on Compliance to SWD Laws

The region provided orientation and basic information on the salient features of RA 9442 or the Amended Magna Carta of PWDs during the following activities which were attended by teachers, parents, Day Care workers, service crews and janitorial and security staff:

- Seminar on Management of Special Customers held on October 17, 2012 at SM South Mall and participated by more than 200 participants;
- Forum on Magna Carta for PWDs held at Pasig City General Hospital last October 24, 2012 and participated by more than 200 participants;
- Forum on Magna Carta for PWDs last October 27, 2012 held at My Place Hotel, Katipunan, Quezon City, and participated by 50 participants; and
- Forum on Magna Carta for PWDs held at Pasig City Hall last November 20, 2012 and participated by more than 100 participants;

f. Older Person Welfare Program

f.1 Celebration of Special Events

Pursuant to Proclamation No. 470 declaring very 1st week of October as the Elderly Filipino Week, the region spearheaded the following various activities in line with this year's theme: *"Nakatatanda: Sa Bisa ng RA 9994, May Dangal, Nagkakaisa, Buhay ay Guminhawa"*:

- Participation by a total of 30 DSWD-NCR representatives and 50 LGU delegates during the "Walk for Life" fun walk event on October 1, 2012 which was initiated by Department of Health which marked the official launch of the 2012 Elderly Filipino Week;
- On October 4, 2012, spearheaded the Forum on Extent of Implementation of RA 9994 in partnership with Senior Citizen Party List and National Working Committee on 2012 Elderly Filipino Week which was

participated by 68 participants from LGUs and NGOs who were familiarized and updated on the new guidelines of different agencies;

- Conduct of “Dalaw Kalinga” on October 6, 2012 in coordination with 17 LGUs and different People Organizations who visited centers catering Senior Citizens and provided socialization and gift-giving activities; and
- Offering of the National Prayer for Senior Citizens during the October 8, 2012 Flag Raising Ceremony at DSWD-NCR where Senior Citizen employees of the region were also recognized.

f.2 Advocacy on Compliance to SWD Laws

The region participated on the Forum on RA 9994 or the Expanded Senior Citizens Act of 2012 at Camarin, Caloocan City on October 2, 2012. More than 50 participants composed of officers of Senior Citizens Organizations of Caloocan City are present during the activity. Highlights of discussion are the salient features of the law and the issues and concerns in the implementation of the law.

1.2. Consultation Dialogues with C/MSWDO

4th Quarter Consultation Dialogue with C/MSWDOs was held on December 12, 2012 at 6th Floor Session Hall, Malabon City Hall. This was participated by 30 individuals, 17 of which were C/MSWDO Heads and Representatives of 13 LGUs. Highlight of the dialogue are the following:

- Sharing of Paskuhan ng Batang Pinoy;
- Updating on the Status of Submission of TARA Plan;
- Sharing on the Institutionalization of Completed Social Technology Projects; and
- Orientation on Golden Reception and Action Center for Elderly and other Special Cases (GRACES)

1.3 Review of Manual of Operations/Existing Guidelines/Draft Manual as Proposed by Central Office or Units/Centers/Institutions of the Field Office

Review of six (6) CO-Initiated Guidelines was undertaken by the region. Comments and inputs were provided on the following:

- Implementing Rules and Regulations (IRR) of Foster Care Act of 2012;
- Terms of Reference on Center/Residential Care Facilities Monitor / Coordinator;
- Revised Composition of Research Development – Technical Working Group;
- Policy on Acceptable Use and Security of Information Communication Technology Resources;
- Guidelines on the Strategy Checks of the Department; and
- Guidelines on the DSWD Strategic Performance Management System.

For the quarter, four (4) regional guidelines were approved by the region:

- Regional Memorandum No. 003 Series of 2012: Guidelines on the Institutionalization of Institutional Development and Capability Building (IDCB) Focal persons in DSWD Centers and Institutions and Units approved on October 15, 2012;
- Regional Memorandum Order No. 004 Series of 2012: Amendment of Regional Administrative Order No. 1063, Series of 2011, "Guidelines in Providing Technical Assistance and Resource Augmentation (TARA) to LGUs in National Capital Region (NCR) through the Social Welfare and Development (SWAD) Teams approved on October 24, 2012;
- Regional Memorandum Order No. 005 Series of 2012: Guidelines on the Utilization of the Endowment Fund for Indigent Clients of DSWD and Government Hospital approved on October 29, 2012; and
- Regional Memorandum Order No. 006 Series of 2012: Guidelines for the Conduct of Program Implementation Review (PIR) approved on November 9, 2012.

The Regional Policy Development Review Committee conducted one (1) meeting for the quarter and reviewed the following FO- Initiated Guidelines on October 12, 2012:

- Terms of Reference for Social Workers Conducting rescue of Trafficking in Persons Clients;
- Guidelines on Dress Code;
- Policy on Providing Incentive / Reward to Clients with Good Behavior / Performance; and
- Guidelines on the Operation of Community-Based Service Section.

2. Social Technology (Pilot Project)

2.1 For Replication

a. *Aruga at Kalinga sa mga Bata sa Barangay*

As a result of the several advocacy and groundwork activities conducted for the replication of this completed social technology project, Mandaluyong City has already approved the city resolution for the replication of Aruga at Kalinga sa mga Bata sa Barangay. The Ceremonial signing of Memorandum of Agreement between DSWD and Mandaluyong City for its implementation was held on October 15, 2012 as part of the 20th Children's Month Celebration with the presence of the Mandaluyong Local Council for the Protection of Children.

2.2 For Pilot Testing

a. *Recovery and Reintegration Program for Trafficking in Persons*

With the continuing implementation of this social technology project, the region continuously provides financial assistance and skills training to clients

who are victim-survivors of trafficking. The region also had two (2) coordination meetings conducted this November 2012 and participated by Social Workers from C/I/Us, RIACAT-VAWC members and LGUs in the region.

The region also participated in the National Program Review and Evaluation Workshop on Recovery and Reintegration Program for Trafficked Persons (RRPTP) held on November 20 to 23, 2012 at the skylight hotel, Puerto Princesa City, Palawan.

b. Healing and Grief Management Approach

The region conducted the 4th quarter linkaging and networking meeting on the Healing and Grief Management Approach on December 19, 2012. This was participated by 85 participants from LGUs, NGOs, Grief Watch Volunteers, Peer Support Volunteers, Ina Healing Center staff and other affiliates.

On December 6, 2012, the region already received the copy of the Manual on Grief Assessment Scale and Recovery Indicators Index for the Healing and Grief Management Approach for the bereaved mothers and their families. The said manual shall be used by the trainers, grief watch volunteers and peer support mentors in its actual implementation in their respective communities. Further, the same manual shall be used for the institutionalization of the program in the LGUs of NCR as well as its possible replication in other regions.

The region also provided technical assistance on the Mid-term Program Review and Evaluation workshop of the Healing and Grief Management Approach for Bereaved Mothers and their families held on November 7 to 9, 2012 at the Hotel Rembrandt, Quezon City. The activity was participated by twelve (12) LGUs.

c. Golden Reception and Action Center for Elderly and other Special Cases (GRACES)

For this quarter, a total of 123 clients were served consisting of 105 old cases who were mostly bed ridden clients of Golden Acres and 18 new cases. Out of these clients, four (4) were discharged due to: reunification to families (3) and death (1).

To promote and advocate the operation of GRACES, orientation to LGUs on the Guidelines on the Implementation of GRACES was conducted on December 13, 2012 which was attended by 50 participants from different LGUs within Metro Manila.

d. Rapid Appraisal for Children with Disabilities

This is a data gathering activity in regions V, VI IX and NCR where there occurs the highest incidence of PWDS based on NHTSPR data. In the region,

Caloocan, Makati, Manila and Valenzuela were the identified as the venue of the rapid assessment for having also the highest prevalence of PWDs.

For this quarter, Focused Group Discussion on the output of Rapid Assessment was conducted in. Output of the activity are the identified needs and recommended programs and services for PWDs such as Conditional Cash Transfer, livelihood project / capital assistance, medical assistance and scholarship programs. Recommendations will be the basis of the Social technology Bureau in developing programs and projects for Children with Disabilities.

e. Music and Arts Therapy

Music and Arts Therapy for Children with Autism and with other mental disabilities is about making use of music and art in improving or enhancing the physical, mental and well being of children with autism and those with other mental challenges.

This was implemented to the residents of Elsie Gaches Village with mental age of 8-24 years old and facilitated by SPED teacher with the support from other allied services staff. For this quarter, 24 clients of EGV are attending the sessions. Further, capability building and write shop for the formulation of the guidelines on the implementation of Music and Arts Therapy Program was conducted.

f. Time Bound Case Management, SIGLA and TransFER

For this quarter, two clients were transferred to Haven for Women while other clients under this project are still undergoing the transition period which includes temporary reintegration to their families.

Living arrangements for SIGLA clients are being finalized to ensure that their independent living shall lead to their smooth reintegration to the society.

g. Ako'y Kasali

Various activities were conducted for this quarter in continuous implementation of this project. These include the conduct of weekly meetings with children, fun sports and participation during the celebration of Children's Month. They also attended sessions with Psychologists, assist in the orientation of visitors, assist in the receipt and inventory of donations and regularly submit their reports.

3. Research

The Region approved five (5) research requests:

- An Evaluation on the Implementation of Pantawid Pamilya through the Eyes of its Selected Beneficiaries in Brgy. Batasan Hills, Quezon City;
- An Analysis of the Factors of Pantawid Pamilya and its Satisfaction rate among their Beneficiaries at Brgy. Tuktukan, Taguig City for the Year 2008-2013;
- Responses on the Implementation of the Conditional Cash Transfer Program of the Philippine Government by the Program Beneficiaries in Metro Manila;
- Trauma Focused Visual Art Therapy for Sexually Abused Children and Adolescents; and
- A Correlation of Quality Work Life and Organizational Commitment of Employees on Selected Government department and Agencies within Metro Manila.

Proponents of the first three (3) research studies were already finalizing the research manuscripts while the last two (2) research studies are still on-going.

The region also facilitated the review and endorsement to Central Office of the research proposal entitled *“Intimate Partner Violence from the Perspective of Caviteñas and Counseling Skills of Nurses in Dealing with Victims/Survivors of Abuse, Trauma and Violence”* which is awaiting approval from the Central Office.

5. Pantawid Pamilyang Pilipino Program

As of 03 December 2012 the Pantawid Pamilya is being implemented in 30 Congressional Districts in 16 Cities and 1 Municipality in the National Capital Region (NCR) where a total of 104,555 households have been enrolled to date. From the total households, 26.94% or 28,172 beneficiaries are from the city of Caloocan with the most number of Pantawid Pamilya household beneficiaries and 0.3% or 310 are from Pateros, the LGU with the least number of beneficiaries.

On the 4th quarter of 2012, the National Capital Region paid Php135, 222,800.00 to the compliant and eligible Pantawid Pamilya Households covering the month of July-August (4th bi-monthly period) and 2011 retroactive payment. Php134, 307, 161.00 from the total amount were paid thru Cash Card and Php925, 500.00 thru over the counter payment.

Pantawid Pamilya operates through the three (3) major systems, namely: Beneficiary Update System (BUS), Compliance Verification System (CVS) and Grievance Redress System (GRS). For BUS, 1,324 updates received for the 4th quarter and majority of the received updates were change of school with 75.24% or 948 from the total. For CVS 4th and 5th monitoring period, Compliance on deworming was the highest accomplishment of the beneficiaries compare to the other conditionalities with 98.87% on 5th period. While compliance on 0-5yrs old and pregnant health check-up got the lowest rate with only 78.64%. For GRS, 2,994 (97.46%) out of 3,072 grievances were resolved for the 4th quarter period. The remaining 78 (2.54%) grievances are still on processes. Majority of the complaints are exclusion error related issues with 81.21% due to the on-going community

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assembly. Highest utilized means of filing grievance was thru forms with 93.95% from the total grievance received for the period.

Capability Building Unit facilitated Parent Leaders Training, Gender Sensitivity Training for Pantawid Pamilya staff and Roll-Out Training on the use of Parenting the Adolescent Manual. Search for Exemplary Pantawid Pamilya Children was the major activity of the Social Marketing Unit for this Quarter and was awarded to Mr. Jefferson Gaufo entry of San Juan City last October 15, 2012 at Mandaluyong City Hall during the celebration of Children's Month. Also, he competed in the National Search for Exemplary Children and placed 4th among the Top 5 finalists.

There were 123 Civil Society Organizations (CSOs) engaged with us in the implementation of Pantawid Pamilya in the region under the framework Bantay, Gabay, Tulay and Kaagapay. Seven (7) members (DepEd, CHD-DOH, POPCOM, DILG, NNC, NAPC and MMDA) of Regional Advisory Committee were also our active partners in the activities conducted by the region. The region also assisted visitors from Afghanistan to conduct study tour last December 4, 2012.

5. National Household Targeting System for Poverty Reduction

For this quarter, the following were the activities conducted:

- Enumeration of Homeless Families from November 3 – 30, 2012 with a total of 1,442 households enumerated out of the 900 targeted households;
- Consultation Dialogue with LGUs and CSOs on NHTS-PR Data Sharing conducted on November 8, 2012 and participated by 84 individuals;
- Capability building activities for the conduct of special validation of Habagat affected areas on December 2012 and actual validation starting December 18, 2012 where there are 24,815 households already validated which is 11% of the 231,948 target.

MFO 2: STANDARDS SETTING, LICENSING AND ACCREDITATION SERVICES

The Standards Unit continuously perform its regulatory functions to set standards, register, accredit and provide technical assistance and consultative services to government, non-government organizations/people's organizations and local governments to comply with and maintain the standards of social welfare and development programs and services.

Service	Plan for this Quarter	Served	% of Accomplishment
NGO			
• Registration			
*Assessed	11	9	81%
*Registered	11	8	72%
• Licensing			

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Service	Plan for this Quarter	Served	% of Accomplishment
*Assessed	7	7	100%
*Licensed	7	7	100%
• Accreditation (assessed) * DSWD C/I's	1	1	100%
• ECCD Centers - DCC *Assessed	95	137	69%
*Accredited	95	137	69%
• Service Providers - DCW *Assessed	95	137	69%
*Accredited	95	137	69%
Other Concerns			
• Regional Solicitation Permit *assessed	6	10	166%
*issued	6	9	150%
• Duty Free Entry Requests endorsed to the Standards Bureau	ANA	1	-
• National Fund Drives Authorized *assessed	ANA	3	-
*endorsed	ANA	2	-
• Accredited Service Providers *ECCD Service Providers	95	137	69%
*Social Workers Handling Court Related Cases	1	2	200%
*Marriage Counselors	2	1	50%

- For this quarter, a total of nine (9) SWDAs or 81% were assessed for Registration vis a vis target of 11, wherein eight (8) or 72% were issued Registration Certificate and one (1) NGO was assessed and attested to have program implementation covering more than one region, hence, was endorsed to Standards Bureau. Out of the eight (8) that were issued registration certificate, four (4) are Resource Agency and four (4) are People's Organizations. Likewise, seven (7) are newly Registered Auxiliary SWDAs and one (1) is re-issuance. All are implementing Community Based Programs and Services. On the other hand, it was noted that the Unit was not able to meet the target for this quarter, but they accomplished beyond the target in the previous quarter that exceeded the annual target of 57.
- On Registration and Licensing (R/L), out of seven (7) target NGOs, the Unit were able to meet 100% vis a vis the target.
- On Accreditation of Day Care Centers (DCCs), 137 or 69% over the target of 95 were assessed and issued Accreditation Certificate. It was noted that the Unit exceeded the target since it comprise the carry-over from the previous quarter which the Unit failed to accomplished.
- On Accreditation of Centers/Institutions (C/Is), one (1) or 25% vis a vis target of four (4) was accomplished for this quarter. It was noted that the region was not able to meet the target but efforts have been done by coordinating with DPWH-NCR to facilitate the "As Built Plan" of the eleven (11) C/Is. Of the eleven (11) C/Is, two (2) were issued "As Built Plan" such as the Nayon ng

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Kabataan and Haven for Children (HC) wherein the latter was assessed and favorably endorsed to Standards Bureau for further evaluation/assessment and per result HC complied with the minimum requirements for accreditation which is the "Level 1" accreditation with a Satisfactory Rating valid for three (3) years. While closed monitoring is being done to the rest of the C/Is specially case management system and physical structure and safety which are non-negotiable requirements in accreditation.

- On Regional Solicitation, ten (10) or 166% were assessed vis-à-vis target of six (6) while nine (9) or 150% were issued Solicitation Permit. On the other hand, three (3) were assessed and provided technical assistance while two (2) NGOs were favorably endorsed to the Standards Bureau to conduct of National Fund Drive.
- On the Accreditation of Service Providers:
 - 137 DCWs or 69% were assessed and issued Accreditation Certificate.
 - Two (2) or 100% vis a vis target of one (1) Social Worker Handling Court Related Cases (SWHCRC) from Valenzuela City was accredited wherein the Unit exceeded the target. On the other hand, only one (1) or 50% vis a vis target of two (2) Pre Marriage Counselors (PMC) from Navotas was accredited.

MFO 3: SUPPORT, SERVICES AND TECHNICAL ASSISTANCE TO INTERMEDIARIES

The Region thru its Institutional Development Department (IDD) continuously provides/facilitate trainings/seminars for professional growth and development of staff as well our partner stakeholders towards improve quality delivery of programs/service in their performance.

1. Capacity Building Section/IDCB

Organizational Competency (Pls. List Title of Activity per competency)	LGU	NGO	NGA	PO	STAFF	Remarks
SWD-Policy and Development	23		1	18		
1. Forum on the Extent of Implementation of RA 9994						Discussed the salient feature of RA 9994. Issues/concerns and recommendation for the implementation of the said law was raised during the activity.
2. Consultation Dialogue on RA 9523 and Adoption					1	Discussed the salient feature of RA 9523. Issues/concerns and recommendation for the implementation of the said law was raised during the activity.
Standards Development						
Direct Service Delivery/Transfer of Technology						
1. Gender Sensitivity and Responsive Training for Pantawid Pamilya Staff (Batch 1)					50	Participants were oriented to be Gender Sensitivity in the implementation of the program.
2. Regional Roll – Out Training on the Bridging Leadership and Convergence Protocols					38	

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Organizational Competency (Pls. List Title of Activity per competency)	LGU	NGO	NGA	PO	STAFF	Remarks
3. Training on Mobility Aids, Assistive Devices and Wheelchair Assessment					3	Discussed the importance of Wheelchair Assessment and different kinds/forms of disability.
4. Training on Vehicle and Passenger Management: Understanding the Roles of Drivers in DSWD					18	Discussed the importance of Passenger Management and appreciation on the roles of DSWD drivers.
5. Gender Sensitivity and Responsive Training for Pantawid Pamilya Staff (Batch 2)					51	Discussed importance on Gender Sensitivity and awareness on the program on Pantawid Pamilya.
6. Gender Sensitivity and Responsive Training for Pantawid Pamilya Staff (Batch 3)					50	Discussed importance on Gender Sensitivity and awareness on the program on Pantawid Pamilya.
1. Pantawid Pamilya Training Orientation for Newly Hired C/ML for Set 6					132	Discussed importance on Gender Sensitivity and awareness on the program on Pantawid Pamilya.
2. Critical Incident Stress Debriefing					15	Discussed the significant aspect on management of individual in times of critical incident
3. Basic Statistical Training Needs Analysis					36	Discussed salient features of the basic statistics and analysis to be applied in the conduct of Training Needs Inventory.
4. Roll – Out Training on the Use of Parenting the Adolescent Manual for Pantawid Pamilya City Links (Batch 1)					47	Discussed in details the Parenting the adolescents Manual to be used in the FDS.
5. Training Management and Designer's Course	(12)	(15)				Enhanced supervisory skills and capacity of middle managers.
6. Revisiting RA 9208: A Seminar Workshop for Women Victims – Survivors of Trafficking		(37)			1	Provided knowledge, skills on handling Women victims of trafficking/survivors.
7. Training on Mainstreaming Most at Risk Children on HIV and AIDS Response	(11)	(17)				Discussed the early prevention of HIV and AIDS response.
Organizational Development						
1. Supervisory Development Course (Tracks 2 and 3)					36	Enhanced the supervisory skills and capacity of middle managers.
2. Marriage Encounter					6	Discussed the importance of

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Organizational Competency (Pls. List Title of Activity per competency)	LGU	NGO	NGA	PO	STAFF	Remarks
Seminar						family ties and husband and wife relationship.
3. Quarterly Consultation Dialogue with Senior Houseparents					17	Thresh out the issues and concerns that affect the performance of the staff in the implementation of programs/services.
4. 9 th SWAD Team Meeting North Cluster					20	Thresh out the issues on the composition of SWAD Team.
5. Consultation Dialogue with SWO IIIs					22	Thresh out the issues and concerns that affect the performance of the staff in the implementation of programs/services.
Advocacy in Behalf of Vulnerable Sector						
Total	46	15	1	18	543	

2. Sustainable Livelihood Program (SLP)

Organized SEA-K Level 1

Target	Accomplishment						Capital Assistance
	LGU	Barangay	SKA	SKG	No. of PP bens	Provided	
35 SKAs with 498 PP bens	Caloocan	Bagong Silang	9			180	931,000.00
	Manila	Barangay 649	1			15	78,000.00
	Pasay	San Jose, San Roque Brgy.178,179,184 & 201	6	Sta Clara 1, & 156	2	110/20	832,000.00
	Taguig	Western Bicutan	5			95	613,000.00
	Quezon City	Batasan Hills Payatas Commonwealth	4			80	396,500.00
	Pasig	Sta. Lucia, Manggahan Pinagbuhatan Kalawaan Sta. Cruz Manggahan	9			160	1,048,500.00

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	Navotas	Tanza	1			15	90,000.00
TOTAL			35		2	655SKAs/20 SKG	3,989,000.00

- For the 4th quarter of CY 2012, the Region was able to organize 35 SKAs and 2 SKGs in 8 LGU's namely: Caloocan, Manila, Pasay Taguig, Quezon City, Pasig and Navotas with a total of 675 Pantawid Pamilya beneficiaries provided with the amount of Php 3,989,000.00. The breakdown of 35 SKAs and 2 SKGs are as follows:

LGU	Served (Association)			Served (Beneficiaries)		Capital Assistance Provided	Fund Source
	SEA-K Association/Group (SKA/SKG)	SEA-K Individual (SKI)	No. of Bens.	Pantawid	Non-Pantawid		
Caloocan	9		180	160	20	931,000.00	DSWD/PGMF
Manila	1		15	15		78,000.00	DSWD
Pasig	9		160	160		1,048,500.00	DSWD
Quezon City	4		80	80		396,500.00	DSWD
Taguig	5		95	95		613,000.00	DSWD
Navotas	1		15	15		90,000.00	DSWD
Pasay	6/2		110/20	110/20		832,000.00	DSWD
Total	35/2		655/20	655/20	20	3,989,000.00	

STATUS OF IMPLEMENTATION IN COORDINATION WITH THE LEGISLATORS

Legislators	Dist.	Amount Allocated	LGU	No. of SKAs /SKGs	No. of Bens.	Amount Provided	Balance	Remarks
1.Neptali Gonzales	M. Lone	1,500,000.00	Mandaluyong	3	55	393,000.00	1,107,000.00	Non-Pantawid
2.Roman Romulo	T. Lone	1,500,000.00	Pasig	6	127	936,000.00	564,000.00	Non-Pantawid
3.Mar-len Abigail S. Binay	2nd	1,500,000.00	Makati	1	15	134,500.00	1,365,500.00	Coordination meeting

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Legislators	Dis t.	Amount Allocated	LGU	No. of SKAs /SKG s	No. of Bens.	Amount Provided	Balance	Remarks
								with office of Cong. Binay
4. Magtanggol T. Gunigundo	2nd	1,500,000.00	Valenzuela	1	15	131,000.00	1,369,000.00	Non-Pantawid
5. Jorge “Bolet” Banal	3rd	750,000.00	Quezon City			0	750,000.00	The office of Congressman Banal thru his Chief of Staff is no longer interested in the formation and organization of group for SEA-K
6. Romero Federico S. Quimbo	2nd	1,500,000.00	Marikina	9	150	750,000.00	750,000.00	Non-Pantawid
7. Rosenda Ann Ocampo	6th	1,000,000.00	Manila	5	80	548,000.00	452,000.00	There were 2 SKA that needs the signature of Congressman Ocampo before submission to DSWD.
8. Sherwin N. Tugna (CIBAC Party List)		200,000.00	Caloocan/Manila			0	200,000.00	Identification of potential beneficiaries
Total		9,450,000.00		25	442	2,892,500.00	6,557,500.00	

- For the 4th quarter of CY 2012, the special implementation of SEA-K Program with the Legislators of the House of Representatives, a total of Php 9,450,000.00 was allocated to 8 Legislators namely: Cong. Gonzales of Mandaluyong, Cong. Romulo of Pasig, Cong. Binay of Makati, Cong. Gunigundo of Valenzuela, Cong. Banal of Quezon City, Cong. Quimbo of Marikina, Cong. Ocampo of Manila and Cong. Tugna of CIBAC party list.
- A total of Php 2,892,500.00 was provided to twenty five (25) SKA's with 442 non-pantawid beneficiaries. Further, there is an on-going formation and organization of qualified beneficiaries to the assigned Project Development Officer from the office of Congressman Romulo, Binay, Quimbo and Ocampo.

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STATUS OF IMPLEMENTATION

➤ Total Program Reach Out (1994 – Present)

LGU	Served				Total Family Beneficiaries Served	Fund Source		
	SEA-K Association (SKAs)	SEA-K Group (SKGs)	SEA-K Individual (SKIs)	Total Served		DSWD	Other Fund Source	Total Capital Assistance Provided
17	911			911	21,939	100,449,435.23	4,122,650.00	104,572,085.23
		149		149	1,999	8,254,487.80	742,500.00	8,996,987.80
			156	156	156	656,050.00	50,000.00	706,050.00
Total	911	149	156	1216	24,094	109,359,973.03	4,915,150.00	114,275,123.03

- From 1994 to present, the Region was able to organize 1,216 SEA-K Associations/Groups/Individuals breakdown as follows: SKA's- 911, SKG's-149, SKI's- 156 and provided capital assistance to 24,094 family beneficiaries amounting to One Hundred Fourteen Million Two Hundred Seventy Five Thousand One Hundred Twenty Three and 03/100 Pesos Only (Php 114,275,123.03)

STATUS OF OPERATION (DSWD Funded SKAs/SKGs/SKIs)

Total No. of SKAs/SKGs/SKIs	Total No. of Active Cases	Total No. of Inactive Cases
1216	561	655

- The Region was able to organize 1216 SEA-K Projects with 561 active SKAs or equivalent to 46% of the total organized and 655 inactive SKAs or equivalent to 54%. The following are the reasons of the 655 inactive cases:
 - Ten (10) SKAs with family beneficiaries from Valenzuela, Makati and Taguig were affected by the relocation/transfer of communities due to expansion/improvement of the North and South Railroad.
 - One Hundred Thirty Nine (139) SKAs which were organized and funded under GATT and Lingap Para sa Mahihirap (LPM) could no longer be found. Identified beneficiaries funded under LPM were all recommended by the office of the Congressman and they did not undergo with the social preparation process.
 - Five Hundred Six (506) SKAs were no longer operational because capital was used for the basic needs of the family.
 - Inadequate provision of LGU counterpart in the social aspect of the SEA-K Associations/members specifically on the social preparation process such as values formation, self-awareness, leadership training and other related activities to enhance the

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cohesiveness of the association. Likewise, all inactive cases will be presented in the case conference for appropriate action.

- Out of 655 inactive SKAs, 447 or 68% SKAs are for closure while 208 or 31% SKAs are for rehabilitation. The 208 for rehabilitation SKAs are willing to be reactivated and members of the SKAs with arrears have agreed to pay their long overdue accounts. Out of 447 inactive cases, 182 cases were assessed and validated by the PDOs together with LGU counterpart and were recommended for closure with terminal report. PDOs & LGU counterparts are continuously assessing and validating the remaining 265 cases.

Below is schedule of 182 SKAs for case conference

LGU	NO. OF CASES	ACTION TAKEN	SCHEDULE OF CASE CONFERENCE	STATUS/REMARKS	
Mandaluyong	6	Assessed/ validated and recommended for closure with terminal report	April 24, 2012	Done	
Makati	15		May 31, 2012	Done	
Manila	32		August 24, 2012		
Taguig	9		July 26, 2012	Re- schedule on Aug. 8, 2012 but not pursue due to weather disturbance "Habagat". To be schedule on 2013	
Pateros	11		August 31, 2012	To be schedule on 2013	
Pasig	4		Sept. 28, 2012	To be schedule on 2013	
Las Pinas	11		October 24, 2012	done	
San Juan	9		Nov. 29, 2012	done	
Quezon City	12		December 14, 2012	To be schedule on 2013	
Paranaque	24		January 2013	-	
Navotas	9		Assessed/ validated and recommended for closure with terminal report	February 2013	-
Valenzuela	7			March 2013	-
Marikina	17			April 2013	-
Muntinlupa	2			May 2013	-
Pasay	3	June 2013		-	
Malabon	4	July 2013		-	
Caloocan	7	August 2013		-	
TOTAL	182				

Rollback Repayment

Capital Assistance Provided	Total Amount Due	Total Amount Paid	Arrears	Actual RR	RR previous month	RR target	Actual Amount Collected for this Month	Actual Amount Collected for the previous month
Php 114,275,123.03	Php 97,173,568.04	Php 68,337,298.03	Php 28,836,270.01	70.32%	74.64%	80%	0	Php 214,363.00

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- An equivalent of 70.32% rollback repayment was reached by SEA-K vis a vis target of 80% collection for the quarter.

SEA - K Level II (Kabayan)

- Total Program Reach Out (2002 - Present)

LGU	No. of Kabayans	No. of Family Beneficiaries Served	Total Capital Assistance Provided
Caloocan	10	717	Php 14,922,300.00
Mandaluyong	1	30	377,600.00
Pasig	1	30	310,000.00
Quezon City	1	30	276,000.00
Valenzuela	2	86	2,072,000.00
Total	15	893	17,958,400.00

- The region was able to organize 15 SEA Kabayans with 893 family beneficiaries from five (5) LGUs and provided with Seventeen Million Nine Hundred Fifty Eight Thousand Four Hundred Pesos Only (P 17,958,400.00) capital assistance.

Rollback Repayment

No. of SEA Caseload Inventory	No. of Beneficiaries	Amount of Capital Assistance	Amount Due	Amount Paid	Target on RR	Actual RR
15 SEA Kabayan	893	17,958,400.00	4,434,053.33	3,783,101.00	80%	85%

- A rollback rate of 85% as against 80% of the target was reached attributed by the active participation of SEA K members who were able to pay their obligations on time and the support of the LGUs of the following Cities/Municipality namely Caloocan City, Mandaluyong City, Valenzuela City, Quezon City and Pasig City in the implementation of SEA K Program.

Pantawid Pamilya Beneficiaries (set 1 & 3) Recommended for Guaranteed Employment

LGU	DPWH District Engineering Office	Number of Beneficiaries (newly endorsed)	Period Covered	Remarks
Manila	North Manila	53/32	Dec 16 ,2012- May 15, 2013 Jan- June 2013	The old 53 PP bens workers still have on -going contract until Dec. 15, 2012 While the 32 PP bens contract will expire on Dec. 30, 2012
Pasay	South Manila	32	Jan.- June 2013	The old 32 PP bens contract expire on Dec. 30,

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LGU	DPWH District Engineering Office	Number of Beneficiaries (newly endorsed)	Period Covered	Remarks
				2012
Caloocan	3 rd Metro Manila	32	July- Dec 2012	On-going
Navotas	Malabon/Navotas Sub	18	Nov-Dec 2012	On-going
Quezon City	Quezon City 1 st	53	Nov 16, 2013-May 15, 2013	On-going
Quezon City	Quezon City 2 nd	57	Nov. 16,2013-May 15, 2013	On-going
Pasig	Metro Manila 1st	36	Nov. 16,2013-May 15, 2013	On-going
Taguig	Metro Manila 1st	25	Nov. 16,2013-May 15, 2013	On-going
Parañaque	Metro Manila 2 nd	27		For endorsement
Makati	Metro Manila 2 nd	18		For endorsement
Muntinlupa	Metro Manila 2 nd	7	Nov. 16,2013-May 15, 2013	On-going
Las Piñas	Metro Manila 2 nd	10	Nov. 16,2013-May 15, 2013	On-going
TOTAL		400		

- The 400 set 1 Pantawid Pamilya Beneficiaries hired by DPWH as laborer for roadside maintenance completed the maximum of 6 months work duration.
- Likewise, a total of 129 Pantawid beneficiaries were recommended for Government Internship Program. The beneficiaries were assigned in different LGUs near their residences with the following breakdown: 22 from Caloocan City, 52 from Manila, 8 from Navotas City, 12 from Pasay City, 12 from Pasig City, 11 from Quezon City and 12 from Taguig City.

TindahanNatin Project

- Status of Implementation (Total Program Reach Out 2006-2010)

No. of LGUs	Year	Approved / Operational TNOs				TOTAL NO. TNOs
		Active TNOs	Inactive TNOs	Closed TNOs	TNOs Converted to BBO	
17	2006	0	129	215	260	604
17	2007	0	152	216	500	868
17	2008	0	140	44	433	616
	2009/2010					
Total		0	421	475	1193	2,088

- For the year 2006 to 2008, a total of 2,088 TNOs were approved and became operational. For the quarter about 475 TNOs are closed/stop operation and 421 are inactive which is subject for case conference on CY 2013.

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Source of Fund

No. of LGUs	Year	Self Funded/Other Fund Source			DSWD Funded				Total
		Active	Inactive	Total	Active	Inactive	Total	Total Amount	
17	2006	0	45	266	0	84	338	6,435,439.93	604
17	2007	0	27	265	0	125	603	11,391,867.20	868
17	2008	0	68	313	0	72	303	5,937,462.75	616
Total		0	140	844	0	281	1,244	23,764,769.88	2,088

- Out of 2,088 TNOs, 844 or 40% TNOs are self funded, while 1,244 or 59% TNOs are DSWD Funded amounting to Php. 23,764,769.88.

Rollback Repayment

No. of LGUs	Year	No. of DSW D Funded TNOs	Total Capital Assistance Provided	Principal Due to Date	Principal Paid to Date	Arrears To Date	Repayment Rate	Previous Report of RR	RR Target	Actual Collection for this Month	Actual Collection for the Previous Month
17	2006	338	6,435,439.93	6,435,439.01	3,944,895.00	2,490,544.93	61%	61%		-	-
17	2007	603	11,391,867.20	11,391,867.20	8,278,548.54	3,113,318.66	73%	73%		-	-
17	2008	303	5,937,462.75	5,937,462.75	4,715,596.50	1,222,366.25	79%	79%		-	-
Total		1,244	23,764,769.88	23,764,769.88	16,942,390.04	6,822,769.88	71%	71%	80%	-	-

- Since 2006 up to present, the Region had provided capital assistance to 1,244 TNOs amounting to Php. 23,764,769.88.
- Recovery Rate or repayment rate is 71% vis a vis target of 80% due to the following reasons:
 - Dole out mentality of beneficiaries that government assisted projects is grants.
 - Out of 728 inactive TNOs, 457 TNOs or equivalent to 63% are DSWD funded.
- Collection of rollback is low because the Unit together with LGU counterparts were in the process of conducting social preparation such as business development session, team effectiveness session and basic business management training among others.
 - For the quarter, 525 or 42% TNOs are fully paid of the total DSWD funded TNOs breakdown as follows:
 - 2006 - 115 TNOs,
 - 2007 - 240 TNOs
 - 2008 - 170 TNOs.

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3. Disaster Relief Augmentation

The Disaster Response Unit of the Region has responded timely and continuously provides augmentation to intermediaries during disaster occurrences:

For the quarter, the region has monitored 12 fire incidents affecting Manila, Pasig City, Muntinlupa City, Quezon City, Las Piñas City, Parañaque City and Navotas City.

Key Indicator	Actual 2012	Served 2012	Served January-December 2012	Cumulative Total
Number of Disaster Occurrences	12	5	57	57
Number of Families Affected	3,059	2,588	5,647	5,647
Number of Individuals Affected	12,609	10,908	23,517	23,517
Number of LGUs provided Augmentation Assistance	-	-	17	17

- The number of fire occurrences for this quarter, has increased by 25% vis a vis same month of 2011. Likewise, there is 73.4% increased or 312 families served compared to the previous year of the same quarter. Increase was attributed to the huge number of informal settlers.
- For the quarter, the region has provided augmentation support amounting to Php 2,585,340.00 thru the request of LGUs, Intermediaries and Stakeholders.
- The Local Government Units (LGUs) provided a total of Php 3,285,200.00 to their constituents that were affected by disaster incidents. Likewise, the NGOs extended a total amount of Php 1,321,300.00.

4. Priority Development Assistance Fund (PDAF)

a. Project Proposals/Liquidation Reviewed and Assessed/Monitored

- For this quarter, the Region thru PDAF Unit received and reviewed 55 project proposals and provided with technical assistance of different legislators amounting to Php 178,850,634.44.
- Twenty-Nine (29) project proposals intend to provide assistance to individuals in crisis situation and Educational Assistance Program amounting to Php 32,118,596.000 or 38.30% of the funds which are already implemented through the Field Office Crisis Intervention Unit.
- Eighteen (18) project proposals were reviewed and approved for the purchase of standby goods, NFA rice, tents, medicines, equipments etc. amounting to Php 20,300,940.00 or 16.05% of the total allocation.

- Eight (8) project proposals are intended for transfer fund to different NGOs such as; HAP-ACE Foundation, Inday Social Upliftment Foundation, Inc., Empowered Pinoy Civic Inc., Community Resource Center, The Marker of Light for Marginalized Sector, Inc. and Brotherhood Foundation amounting to P80,699,888.00 or 86.57%.
- The region was able to liquidate the amount of Php 6,958,300.00 from nine (9) NGOs with transferred funds charged to the PDAF of various legislators.

b. Strengthening partnership with partners

- The Region is continuously providing technical assistance to intermediaries, NGOs, POs, LGUs, Offices of Legislator-Congressional District Representative, Party-List Representative and Senators with fund allocation on social welfare programs and services for implementation in the region along with enforcement of guidelines.

5. Special Project Section (SPS)

- **Comprehensive Program for Street Children, Street Families and Indigenous People especially Sama-Bajaus**
 - Continuously intensifying its campaign of attaining "**Zero incidence of Street Children**" in ten (10) priority areas in Metro Manila. As result, two (2) priority areas have attained zero street dwellers at Madrigal corner Commerce Alabang in Muntinlupa and Ortigas front of Greenhills in San Juan and presently sustained by the concerned LGUs. The Field Office is still taking the challenge for 2013 to achieve Zero incidence of street children, street families and indigenous people in other priority areas.
 - Out of the 1,200 target beneficiaries/street children including 62 Sama-Bajaus enrolled in public schools, 1,251 street children from the 17 LGUs in Metro Manila was provided with Educational Assistance Program in the amount of Php 2,000.00 each to augment on their school needs such as school uniform, school supplies, transportation allowance and other school needs. From the total target beneficiaries, 36 Bajau street children were provided with EAP last October 2012.
 - A total of 37 Activity Centers in Metro Manila continuously operate which provides activities such as literacy program, parent-capability-building session, values formation, recreation, skills building and orientation on the rights of the child were conducted. DSWD-NCR provided supplies, materials and hot meals for the children at activity center. For this quarter, 25 activity centers were mobilized and used for the Pasko ng Batang Pinoy 2012 which served a total of 4,000 street children.
 - A total of 13 child welfare assistants deployed to LGUs were responsible in the monitoring and provision of appropriate intervention to street children. These CWAs conduct monitoring of daily activities to ensure that the children are off the hazard prone areas in major thoroughfares. Likewise, they are mobilized in the conduct of activities at activity centers where street children are being linked. CWAs assist CSWDO in accessing street children to FBOs, CSOs, and NGOs in the provision of other support services.

- **Supplementary Feeding Program**

- As of the reporting period, 13 LGUs have on-going feeding program activities at day care centers namely, Caloocan, Las Piñas, Malabon, Mandaluyong, Marikina, Muntinlupa, Parañaque, Pasig, Pasay, Pateros, Quezon City, San Juan, and Valenzuela. LGUs who have not yet started their feeding program for CY 2012 were Makati, Manila, Navotas, and Taguig City with total number of 749 day care center consisting of 48, 038 day care children. On the other hand, Navotas and Manila are still to complete their SFP SY 2011-2012 implementation this January 2013 while Makati and Taguig City have on-going procurement of their goods thru bidding process.
- To date, a total of Php 171,447,459.08 or 80.9 % funds are utilized as against the total of Php 211,771,059.08 budget allocation for Regular SFP with a balance for transfer to remaining 2 LGUs in the amount of Php40, 323,600.00.

- **Kabisig ng Kalahi**

- To date, out of the 75 modules with 2,250 children, there are 30 modules with 900 children beneficiaries with on-going feeding program, 3 modules with 90 children are on the process of completing their requirements for opening of bank accounts to start the feeding, 16 modules with 480 children are scheduled for social preparation and launching of the project and 26 modules with 780 children graduated from the project.
- Of the 780 children who completed the feeding program, 83.71 % or 653 children increased their weight to normal level due to proper intake of food which consists of rice and vegetables; 13.07% or 102 children are below normal level, 2.69% or 21 children belongs to below normal very low due to environmental factors that the children are exposed to pollution which makes the children suffer from cough, cold, flu, and asthma attack; and .53% or 4 children dropped in the program.
- As a result of the Kabisig ng Kalahi regular feeding program, all parents were provided with opportunities to prepare daily nutritional food requirement needed by their children as their obligation as parent. DSWD-NCR with CSWDOs addressed issues of all parent organization that affects implementation to ensure completion of the project on its objective as needed.
- Partnership with NGO (La Consolacion), PO (People Power of Valenzuela for Reform, Rotary Club of Makati-Salcedo and Dasmariñas), and different private sectors (Unilever, Mead Johnson, Project Phoenix-Accenture, Inc., and PNRC Muntinlupa City) was strengthen which resulted to continuous support of the abovementioned stakeholders on the implementation of the program.
- A total amount of Php3, 720, 000.00 was generated from the following sponsors such as Unilever, Rotary Club of Makati- Salcedo, Rotary Club of Makati-Dasmariñas, Mead Johnson, Project Phoenix-Accenture, Inc., PNRC Muntinlupa City, Ms. Elizabeth Webb, Mr. Leslie Espino, Mr. Freddie Garcia, and Cong. Roman T. Romulo of Pasig City through Kabisig ng Kalahi spearheaded by Ms. Victoria Wenieke.

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- **Philippine Good Work Mission Foundation, Inc.**
 - There were eight (8) feeding program activities conducted in two (2) separate locations, one (1) in Dominican Sister located in Scout Fernandez St., Quezon City and the other one in Lacson Ave., Sampaloc, Manila. A total of 452 street dwellers mostly came from Manila and Quezon City were registered and served with hot meals, medical consultation and free medicines.

- **Petron Tulong Aral**
 - As of December 30, 2012, there are 3,198 beneficiaries of Petron Tulong Aral program nationwide. Of these, 17 children are replacements of Petron Tulong Aral (PTA) elementary scholars from Grade 1- 3 for S.Y 2012-2013 as requested by four (4) LGUs namely Caloocan, Las Piñas, Parañaque, and Valenzuela due to the following reasons such as transfer of residence/school, voluntary withdrawal, stop schooling and non-participation to school activities.

MFO 3. DIRECT SERVICES TO COMMUNITY-BASED CLIENTS

Community Based Services

The Region continuously caters to children, women and men in difficult circumstances (CEDC, WEDC/MEDC) and persons with HIV/AIDS (PHAs) thru provision of counseling, psychological and psychiatric evaluation, legal/consultation, transportation and financial assistance.

Listed below are the categories of cases served for this quarter:

CEDC (Children Especially in Difficult Circumstances)	Cases Served for the 4 th Quarter, 2012		Total
	Male	Female	
Rape	0	10	10
Acts of Lasciviousness	0	3	3
Physical Abuse	5	9	14
Victims of Trafficking	5	3	8
Victims of Pedophilia	1	3	4
Total	11	28	39

Among the cases served under CEDC, physical abuse has the highest number of cases served with a total of 14 or 35.89% for this quarter, followed by rape with 10 or 25.64%, followed by victims of trafficking with 8 or 20.51%, followed by pedophilia with 4 or 10.25% and lastly act of lasciviousness with 3 or .76% of the cases served.

WEDC/MEDC	Cases Served for the 4 th Quarter, 2012		Total
	Male	Female	

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Rape	0	1	1
Physical Abuse	0	4	4
Victims of Trafficking	0	125	125
Victims of Illegal Recruitment	0	5	5
Victims of Prostitution	0	5	5
PLHIV	0	62	62
Others Cases (walk-in/ referred clients)	10	6	16
Total	10	208	218

Among the cases served under WEDC/ MEDC, cases of Victims of Trafficking has the most number of cases being served with a total of 125 or 57.33% cases served, followed by PLHIV with 62 or 28.44% and Other Cases with 16 or 7.33% of cases served. These are walk-in and/or referred clients from other government offices and concerned groups/ individuals that requested for counseling, conduct of Parental Capability Assessment (PCA), referrals for medical and transportation assistance, temporary shelter, custody and after care. Likewise, Victims of Illegal Recruitment and Victims of Prostitution both with 5 or 2.29% Physical Abuse with 4 or 1.83% cases served lastly Victim of Rape with only 1 or 0.45% of the total cases served.

Services for Communities in Crisis

This 4th Quarter 2012, the Region has served the following clients:

Category of Cases	Number of clients served		Total
	Male	Female	
FHONA	2,857	5,256	8,113
CNSP	0	0	0
CICL	0	0	0
WEDC/MEDC	0	0	0
PWD	0	0	0
Senior Citizen	255	590	845
Disaster Victims	0	0	0
Deportees	0	0	0
Strandees	0	0	0
Victims of Human Trafficking / Illegal Recruitment	0	0	0
Others	0	0	0
Total	3,112	5,846	8,958

For this quarter, the Region served a total of 8,958 clients both from regular/ walk-in and referred by legislators through their Priority Development Assistance Fund (PDAF). Among the cases served, Family Heads and Other Needy Adults (FHONA) has the highest number with 8,113 or 90.56%, followed by Senior Citizen with 845 or 9.43% of the total number of clients served.

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Hereunder is the breakdown of assistance provided to CIU cases and through PDAF:

Type of Assistance	Amount of Assistance Provided
a. Medical Assistance	P 7, 294, 473.00
b. Financial Assistance	P 9, 836, 976.00
c. Transportation Assistance	P 610, 358.60
d. Educational Assistance	P 4, 694, 2560.00
e. Burial Assistance	P 30, 171, 240.00
TOTAL	P 52, 607, 297.60

For this quarter, a total of Php 52,607,297.60 budget was utilized under Direct Released Funds (DRF).

Adoption Resource and Referral Services

For this quarter, the region thru Adoption Resource and Referral Section (ARRS) served a total of 336 cases of which 12 or 3.57% are new cases and 324 or 96.42% are carry-over cases. Of these, 8 were assessed and endorsed to ICAB, 33 were issued certification declaring the child to be legally available for adoption, 2 children with adoption decree, 136 children were placed thru alternative parental care, 42 children were placed thru regular adoption, 46 children were placed thru inter-country adoption and 27 with on-going court adoption while the remaining 42 are still for assessment and recommendation.

Further, 84 couple /families were provided orientation and concrete information on adoption and foster care program as well as pre-adoption counseling.

On Foster Care, the Aruga at Kalinga sa mga Bata sa Barangay is continuously implemented in which 5 children placed to 5 foster families with subsidy, while 77 children were placed for foster care to 521 foster families without subsidy.

Continuous conduct of advocacy activity on the Foster Care Services in which, an Orientation on Foster Care Service was conducted on October 29, 2012 at Bayanan Elementary School in Muntinlupa City wherein, a total of 50 school personnel were oriented on the procedures, requirements and processes of fostering children. They were also encouraged to share their home to the children who are in need of special protection. Further, an Orientation on Adoption and Foster Care Services was conducted during the East Cluster General Assembly on November 9, 2012, wherein staff and personnel of various Non-Government Organizations (NGOs) were oriented and encouraged to advocate these two alternative parental care programs to their partner organizations.

Minors Traveling Abroad

For this quarter, Travel Clearance Section (TCS) has served a total of 2,318 clients applying for travel clearance permit wherein 1,246 or 53.75% are male and 1,072 or 46.24% are female. The three (3) most common reasons for travel are vacation/ tourist, visiting parents/ relatives and

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Educational tour or to study abroad supported by a student visa and school acceptance letter and the top three (3) country destinations are Singapore, Hongkong, China and USA. A Total amount of Seven Hundred Six Thousand Eight Hundred Pesos (Php 706,800.00) was raised for the reporting period.

Social Pension

For this quarter, the Field Office (FO) has served a total of 4,629 or 85.42% indigent senior citizen as against the target of 5,419 approved beneficiaries. This was achieved through continuous cooperation and coordination of FO to LGUs who wants to serve their pensioners. Identification of most accessible venue for the pay-out and provision of vehicles that serve as a service of the beneficiaries can also consider as a contributing factor for the high accomplishment rate of the project.

Moreover, thru close coordination with LGUs, they are now conducting home visits and follow-up to the social pensioners with unclaimed stipend to determine their concerns for not claiming their stipend and informed them that the next pay-out for the 4th quarter of 2012 was scheduled on the 1st quarter of 2013 while the unclaimed stipend during the 3rd quarter pay-out will be scheduled after the 4th quarter social pension cash pay-out.

To date, a total of Php 6,943,500.00 or 85.42% were utilized for the third quarter grants as against the Php 8,128,500.00 total budget allocation.

E.DIRECT SERVICES TO CENTER-BASED CLIENTS

Jose Fabella Center (JFC)

For CY 2012, Jose Fabella Center was able to serve 2,413 clients with 60.32% accomplishment rate against its annual target of 4,000. From the 2,413 clients served, 528 are new cases served for the quarter. Among these new cases are 284 vagrants, 84 transients and 160 mendicants. A total of 309 discharged clients were also recorded during the quarter with the following breakdown: reintegrated to family/relatives (303), transferred to other institution (2) and mortality (4).

Among the highlights of accomplishment of JFC for the 4th quarter are the following:

- Continuous partnership with National Center for Mental Health (NCMH) wherein, the center was included as one of the beneficiaries of National Center for Mental Health Medicine Access Program that provides medical augmentation specifically for Psychotic and Anti-Seizure medicines to its partner agencies. A total worth of 98, 300.00 pesos of regularly used medication were accessed through this project.
- Implementation of “Plastik at lata ni Jose Project” as a means of waste management and segregation activity in which the center’s clients were given the responsibility to drop their recyclable items/ waste in the designated bin. Most of the plastic bottles and cans collected were used as water containers and temporary pot for plants. The said project

instills discipline and concern to the environment by responsibly throwing their waste in the proper waste bin/ recycle bin.

- In observance to the center's 42nd Anniversary, JFC conducted a month-long celebration in which various activities for the clients and staff were conducted such as basketball, badminton and volleyball tournament, singing and slogan making contest and fun games. A total of 216 clients participated in the said activities and were able to establish rapport with their co-clients and staff of the center as well.
- The students from University of Santo Tomas Center for Audiological Sciences conducted a Hearing Screening at JFC on October 24, 2012 wherein a total of 56 clients and 24 staff were evaluated in which, 16 clients and 9 staff were found to have mild hearing loss, 9 clients and 1 staff with moderate hearing loss and were advised for fitting of hearing aid and 1 client was advised for further testing at the UST Center for Audiological Sciences as well as recommended to use an hearing aid.

Reception and Study Center for Children (RSCC)

RSCC has served a total of 130 clients or 100% accomplishment rate vis-a-vis its annual target. From the 130 clients, 23 are new cases served for this quarter categorized as abandoned (5) and neglected (18). Furthermore, a total of 14 clients were discharged, 5 were placed through foster/family care, 3 clients were placed for inter country adoption while 6 were reintegrated with family/relatives.

Among the highlights of accomplishment of RSCC for the 4th quarter are the following:

- Continuously conduct of educational/ tutorial classes to twenty-three (23) children in which seven (7) of them are enrolled at Sto. Cristo Elementary School, ten (10) were enrolled in multi-grade level classes and six (6) children are in the SPED class conducted in the center's premises. The tutorial session helps the children to easily learn their lessons in school and improved their academic performance.
- Continuous coordination with Quality Life Discoveries (QLD) for the stimulation activities for the four (4) children with developmental delay who are undergoing Occupational Therapy/ Physical Therapy for free. The said OT/PT was able to help the improvement on the 4 children's motor and social development in which 1 of them was already recommended for home program and the houseparents will conduct the necessary activities to follow the progress of the child in RSCC. Further, the 4 children were given opportunity to join a field exposure at Avilon Zoological Parks in San Mateo, Rizal on December 7, 2012 sponsored by Quality Life Discoveries (QLD). The said activity aims for the children to have exposure on different animals in the zoo as well as they experienced how to socialize with children who have the same situation.

- In line with the celebration of the Holiday Season, a total of 45 children were invited and provided a Christmas treat at the Richmond Hotel on December 5, 2012 by the hotel's staff. Each child was given gifts, food and tour around the said hotel. The children were given a chance to enjoy, have fun and experienced to visit hotels and other establishments during the Holiday Season.

Haven for Children (HC)

Haven for Children was able to serve 153 clients or 87.42 % as against its annual target of 175. For this quarter, the center has 3 newly admitted clients who are street children. Further, a total of 13 clients were discharged through reintegration to families/relatives (6), LWP (6) and transfer to other institution (1).

Among the highlights of accomplishment of HC for the 4th quarter are the following:

- In observance of Family Week Celebration, a Family Thanksgiving Day was celebrated at the center on September 29, 2012, wherein a total of 61 family members of the center's clients and 30 family members of staff actively participated in the said activity. There were lecture and games and presentation from selected children. CSWDO Caloocan and Valenzuela also joined the said activity. Children were very happy on the presence of their family members. Importance of unified and harmonious family relationship promoted and emphasized among clients and staff as well.
- In observance of the National Children's Month, various activities were conducted such as Film Showing about the Rights of a Child on October 9, 2012 and educational field trip at National Bilibid Prison and Bagong Buhay Rehabilitation Center on October 11, 2012 wherein, a total of 50 children were given exposure on the kind of life of people in Bilibid and Bagong Buhay Rehabilitation Center. The said activities aims to empower and develop awareness and better understanding on the rights of a child while the field exposure aims to help the children to be aware and understand that every wrongdoing has a consequences especially those unlawful crimes.
- Conduct of educational field trip at National Museum and Fort Santiago on October 30, 2012 wherein, a total of 117 children were given opportunity to see different historical places and art works made by Filipinos. The said field exposure aims to instill awareness and encourage sense of nationality on the historical treasure of our country.
- A total of twenty-two boys regularly attended training on Silk Screen painting for school uniforms , Basic Cooking and Vegetable Gardening under the supervision of the Manpower Development Officer. The children acquired basic skills in silk screen painting, gardening and cooking, in which the snack that they served to their co-client are those "kakanin" that they made.

INA Healing Center (IHC)

The INA Healing Center was able to serve a total of 84 clients or 68.29 vis-à-vis the annual target of 123 wherein 48 are carry over cases and 36 are new cases. Out of the 84 clients served, 19 are new cases for the quarter. And a total of 2 clients were also discharged for the reporting period since they already recovered after attending the grief recovery program of the center.

Among the highlights of Accomplishment of IHC for the 4th quarter are the following:

- Continuous conduct of therapeutic activities such as Pinoy Laughter Yoga which was participated by twenty-one (21) bereaved mothers in which the exercise was able to combine stretching and laughter that aims to relieve the gloomy feelings of the bereaved mothers.
- A total of 7 bereaved mothers attended the Parent Effectiveness Seminar (PES) and 2 of them were completed the PES session. These mothers had gained knowledge on the rights of the child as well as the children's behavior and how to handle these kinds of behaviors and time/home management, etc.

Sanctuary Center (SC)

Sanctuary Center has served a total of 213 clients or 118.33% of its annual target of 180. For this quarter, the center has 8 newly admitted clients, all were improved mental patients.

A total of 8 clients were also discharged through reintegration to family/relatives (7) and mortality (1).

Among the highlights of accomplishment of SC for the 4th quarter are as follows:

- A total of 29 clients attended the Focused Group Discussion on Surviving Christmas on December 14, 2012. The said activity aims to help the clients realize that the Christmas Season is not only celebrated by gift giving and sharing of food alone, hence on how a person perceives the said celebration no matter what situation they are.
- In observance of the United Nations Day, the center conducted a UN Day Parade from the center to Nayon ng Kabataan and vice versa on October 24, 2012. The said parade was participated by 20 manageable clients wherein, there were allowed to come up with an attire out of the available clothing materials in the center. The said activity, aims to help the clients to discover their skills in creativity and allow them to have fun and boost their self-confidence during the parade.
- On productivity service, a total of 17 clients attended the gift wrapping and paper bag making demonstration which was conducted on October 16, 2012 wherein, among the 17 finished products by the clients, 5 were chosen to be the best items and they were given incentives. The said activity aims to help the client learn more skills and prevent them to be idle during their stay in the center.

Haven for Women (HW)

For CY 2012, Haven for Women was able to serve 365 clients or 121.66% accomplishment rate against its 300 annual target. From the 317 clients served, 48 are newly admitted clients for the quarter categorized as the following: physically abused (4), victims of involuntary prostitution (14), women in emergency situation (7) and dependent (23). A total of 19 clients were discharge during the reporting period through reintegration to their families/relatives.

Among the highlights of accomplishment of HW for the 4th quarter are the following:

- On productivity service, a total of 22 women are continuously undergoing training on basic sewing while 5 women were trained on housekeeping in preparation for possible job placement at Philcare Manpower Agency.
- Continuous provision of spiritual guidance through the regular conduct of pastoral counseling, weekly bible sharing and Saturday Mass supported by the Catholic Women's League, Lighthouse Christian Community, 7th Day Adventist Church and Legion of Mary. Through these spiritual enhancement activities, the clients were able to strengthen their faith and developed positive outlook in life that helps them to cope with the trauma they had experienced.

National Vocational and Rehabilitation Center (NVRC)

NVRC has served a total of 217 clients or 129.94% as against its annual target of 167. Out of the 217 clients served, 19 are new cases served for the quarter composed of hearing/speech impaired (14), visually impaired (1), CP/SC/dwarfism (1), multiple disability (1) and dependent (2).

Among the highlights of accomplishment NVRC for the 4th quarter are the following:

- Conducted advocacy campaign to the students, parents and school officials of Ramon Magsaysay High School and Philippine School for the Deaf last November 9, 2012 and November 16, 2012 respectively. Through this, information on the center's programs and services including requirements and process for admission was properly disseminated.
- Conducted Employment Lecture and Orientation on October 5, 2012 to 74 trainees on NVRC. The said lecture/ orientation focused on the preparation of application letter/resume and pointers during job interviews. This aims the trainees to be equip on the dos and don'ts in applying a job.
- Conducted Industrial survey/ scouting and coordination with Casale Espelle Garments, Waldys Restaurant, WEMPC Canteen (DSWD-NCR Coop), Chibugan Pinoy Fastfood, VIBES Massage Clinic, Helping Hand Massage clinics, Kakangs Restaurant and Salinas General Merchandise. The aforementioned companies are target for possible OJT and employment site for graduate PWD trainees of NVRC.

Elsie Gaches Village (EGV)

For CY 2012, Elsie Gaches Village has served a total of **625** clients with 100.96% vis a vis its annual target of 619. Out of the 621 clients served, four (4) are new cases served for this quarter categorized as mentally challenge (2), and with psychosis due to mental retardation (2). A total of 7 clients were discharged through reintegration to family/relatives (1), mortality (4), and 2 clients left the center without permission (LWP).

Among the highlights of accomplishment of EGV for the 4th quarter are the following:

- A total of twenty-five (25) clients with various mental challenges were involved in the Music and Arts Therapy (MAT) program wherein music and art were used to enhance and develop new skills and modify the clients' behavior management skills. Clients are responding to this intervention. Through this activity, the improvement in the client's focus and ability to follow with the lessons were evidently noticed.
- Continuous conduct of therapeutic activity to 56 clients from lower, prospective & upper trainable clients such as arts and craft, mass dancing, free play, film showing, strolling and ADL training. These activities enhance the capabilities of clients along socialization and communication and interacting with other peers while helping them to be physically fit.
- In observance to the Celebration of National Mental Health Month, the center conducted a children show on October 30, 2012 and participated by 75 clients. The said activity composed of singing and dancing as well as various fun games intends to develop the self-esteem and interaction of the clients among their co-clients and staff of the center.
- A total of thirty-three (33) clients were engaged in productivity skills activities such as arts and crafts like origami, paper rolling and folding, star making, pen holder and picture frame making and liquid soap and fabric softener making. These activities aim to develop their skills and interests in different activities while continuously improving their social behavior.

Marillac Hills (MH)

Marillac Hills has served 468 clients or 140.96 % vis-a-vis 332 annual target for CY 2012. From the 468 cases served, 128 are new cases served for the quarter categorized as follows: Sexually Abused (33), Victims of Cyber/Pornography (5), Victims of Trafficking (77), CICL (13). A total of 25 clients were discharged for this quarter through reintegration to family/relatives (23) and transferred to other institutions (2).

Among the highlights of accomplishment of Marillac Hills for the 4th quarter are the following:

- A total of 88 clients have taken the acceleration test at Pedro Diaz High School, Alabang on November 25, 2012. This is a good opportunity for the clients to be accelerated to

high school specifically those clients whose age are not parallel with their educational level.

- Conducted Lecture on STD and HIV-AIDS to 17 parents of clients who are sexually exploited on September 28, 2012. The said lecture intends to provide awareness to the parents regarding sexually transmitted diseases and other related diseases, its' complication, treatment and prevention.
- In observance to the Celebration of Children's Month, various activities were conducted such as Skit Presentation on October 15, 2012 participated by 24 clients, Badminton, Volleyball and Futzal on October 22, 2012 which was participated by 46 clients. While other activities such as Search for the Best Character Dorm and Search for Little Miss Marillac were held on October 25, 2012.
- Conducted Christmas Party for all the clients of Marillac Hills on December 4, 2012 sponsored by St. James volunteers, DOJ and IJM. The activity enable the clients to jhave fun and celebrated Holiday Season with their co-clients, staff of the center and "Ate and Kuya" from St. James Organization.
- On Productivity Service, a total of one hundred forty-two (142) clients were able to participate in different skills training such as Basic Computer, Baking, and Cosmetology. These skills training enable the clients to enhance their skills and boost their self-confidence.

Nayon ng Kabataan (NK)

For CY 2012, NK was able to serve a total of 337 clients or 124.81 % as against its annual target of 270. Out of the 337 clients served, 57 are newly admitted clients for the quarter categorized as follows: neglected (49), physically abused/maltreated (1), victims of child labor (1), custody case (3), child trafficking (1), sexually abused (1) and with behavioral problem (1). A total of 48 clients were discharged through reintegration with their families/relatives (31), leave without permission(11), transferred to other institution (5) and homewage placement (1).

Among the highlights of accomplishment of NK for this 4th quarter are the following:

- On observance of Halloween Celebration, a Halloween party was conducted for all the clients of the center. All the children went out from their cottages wearing different Halloween costumes and participated in various fun games. The activity provided enjoyment and opportunity for the clients to interact with co-clients and staff of the center.
- Conducted Tree Planting Activity within the center premises with Ms. Earth 2012 candidates who visited the center on November 12, 2012. A total of 37 children were able to join the activity together with the candidates. The activity enables the children to meet other people and instill environmental awareness.

- Conducted an educational tour to Ocean Park and Luneta Park on December 22, 2012 sponsored by the Department of Tourism, wherein a total of 120 selected clients joined the said tour and was able to experience seeing different underwater animals and beautiful scenery.
- On productivity service, 9 clients are continuously attending classes on basic sewing, and 9 clients in haircutting/ cosmetology. The said skills' training was able to help the clients experienced and developed their working skills that can eventually helped them earn for their living.
- On the other hand, the center was able to harvest 2 kilos of banana heart (puso ng saging), 2 ½ kilos of camote tops, 2 ½ kilos of malunggay leaves, 1 ¼ kilos of bell pepper and 3 kilos of patola. The harvested vegetables augmented the needs of the center and were able to save a total of P545.50 for food expenses for the month of December 2012.

Rehabilitation Sheltered Workshop (RSW)

RSW has served a total of 80 clients or 53.33% as against its annual target of 150. From the 80 clients served, 3 are new cases served for the quarter, all with hearing/speech impairment.

Among the highlights of accomplishment of RSW for the 4th quarter are the following:

- On productivity, the center was able to print designs through silk screen to the following items: 110 pcs of Pintax Black Bags, 262 pcs. Duffle Bags and 25 pcs. Canvass Bags while 5,000 pcs. of sacks were printed with DSWD Logo.
- Further, 1 unit 3 seater sofa, 1 unit corner sofa, 1 unit stockable chair, 2 units Visitor's chair, 1 unit Clerical chair and 1 Narra Rocking chair were created and/ or repaired for this quarter.

MFO V. STRATEGIC SUPPORT SERVICES

It is worthy to note that the Region had conducted 130% of thirteen (13) trainings vis a vis its ten (10) target trainings for internal staff for this quarter with additional three (3) trainings . The said trainings were conducted based on the identified Training Needs Inventory of the staff. On the other hand, additional three (3) trainings were conducted this can be attributed to the availability of Resource Persons and AFI Funds. These are the following:

- Gender Sensitivity and Responsive Training for Pantawid Pamilya Staff (Batch 1)
- Regional Roll-Out Training on the Bridging Leadership and Convergence Protocols
- Training on Vehicle and Passenger Management: Understanding the Roles of Drivers in DSWD

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- Gender Sensitivity and Responsive Training for Pantawid Pamilya Staff (Batch 2)
- Gender Sensitivity and Responsive Training for Pantawid Pamilya Staff (Batch 3)
- Critical Incident Stress Debriefing
- Basic Statistical Training Needs Analysis
- Roll-Out Training on the Use of Parenting the Adolescent for Pantawid Pamilya City Links (Batch 1)
- Supervisory Development Course (Track 2 and 3)
- Marriage Encounter Seminar
- Training on Mobility Aids, Assistive Devices and Wheelchair Assessment
- Pantawid Pamilya Training Orientation for Newly Hired C/M/L for Set 6
- Revisiting RA9208: A Seminar Workshop for Women Victims-Survivors of Trafficking

A total of 441 or 220% participants attended the training as against the target of 200 target participants.

Further, as of 4th quarter of 2012, a total of 441 or 220% vis a vis 200 staff were able to achieve the minimum 24 hours training required per year per Civil Service Rule.

Organizational Meetings

Organizational Meeting	Frequency of the Meeting	Number of Meetings Conducted/Highlights of the Meeting
Regional Management Development Committee (RMDC)	Monthly	Three (3) meetings were conducted in the reporting period, issues and concerns of Centers/Institutions/Divisions were discussed as well as it served as a venue to discuss the new programs and services of the Region.
Management Committee Meeting (ManCom)	Monthly	Two (2) meeting was conducted. Focused of discussions are on the developments of the programs/activities/projects of the Region and Issues and Concerns Concerning the Internal Management of the Department.
Regional General Assembly (RGA)	Quarterly	Conducted one (1) meeting on October 17, 2012, wherein the following issues and concerns were discussed: <ul style="list-style-type: none"> - Request for Authority to Purchase Clothing Materials for CY2013 - Payment of Overtime Services Rendered

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Organizational Meeting	Frequency of the Meeting	Number of Meetings Conducted/Highlights of the Meeting
		During the Disaster Duty for “Habagat” <ul style="list-style-type: none"> - Clarification on the Use of Maxicare for MOA Workers without Philhealth - Unauthorized Entry of Person Inside the DSWD Premises - Hazard Pay and Night Differential of Staff - Other matters

Regional Committee Meetings

Committee Meeting	Frequency of Meetings	Accomplishments
Promotion and Selection Board	As need Arises	Conducted eighteen (18) meetings and interviewed three hundred forty seven (347) applicants and deliberated different positions for regular and MOA vacant positions.
Regional Technical Support Group	As need Arises	One (1) meeting was conducted on October 19, 2012. Focused of discussions are on the KRA of Regional Performance Contract which needs for negotiation.
Regional Policy Development and Review Committee	Monthly	Conducted one (1) meeting on October 12, 2012, wherein the following issues and concerns were discussed: <ul style="list-style-type: none"> - Status of Guidelines Submitted to RPDRC - Policy Papers forwarded to RD Bonoan for Approval - Terms of Reference for Social Worker Conducting Rescue of Trafficking in Persons Clients - Draft Guidelines on Dress Code - Draft Policy on Providing Incentive/Reward to Client’s with Good Behavior/Performance - Guidelines in the Operation of Community Based Service Section - Other matters
Bids and Awards Committee	As Need Arise	Conducted seventeen (17) meetings for bidding of supplies/ equipments/ foodstuff/ advertising services/ rehabilitation and repair for the region.

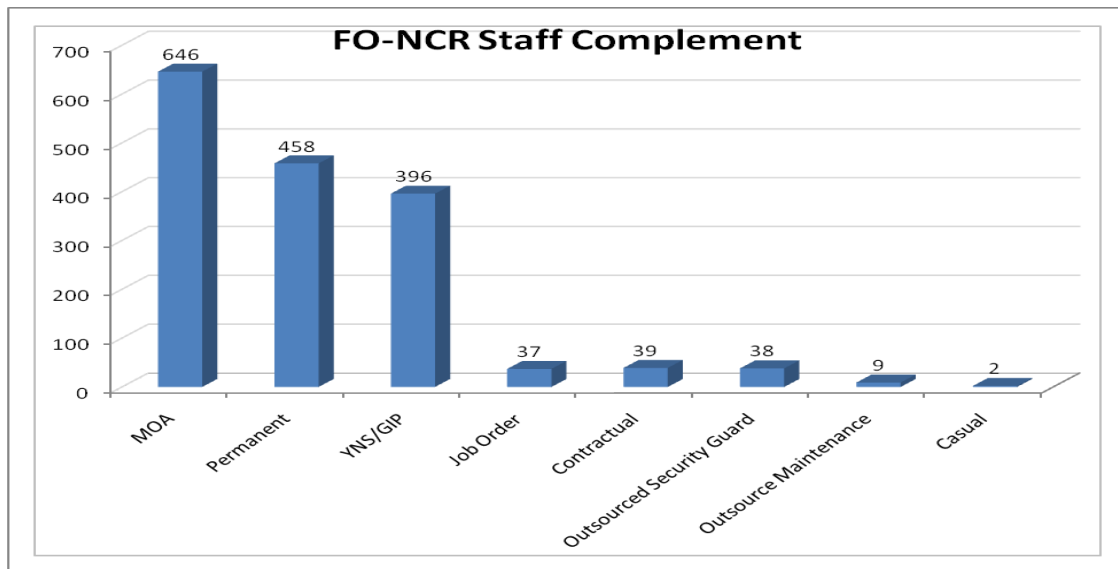
Staff Complement:

For the reporting period, the Region has a total number of One Thousand Seven Hundred Four (1,704) staff wherein 458 or 27% holding a regular position detailed in different C/I/Us followed by 646 or 38% are MOA, YNSP/GIP with 396 or 23%, Job Order are 37 or 2%,

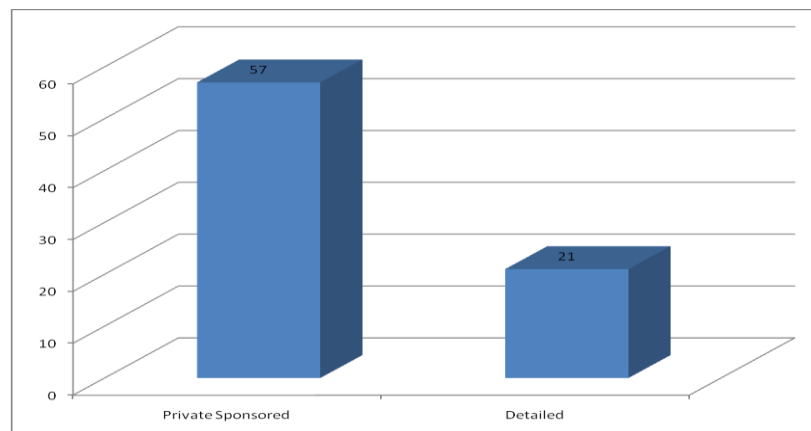
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Contractual are 39 or 2%, 38 or 2% are outsourced security guards, 9 or 0.5% are outsourced maintenance and 0.2% or 3 for Casual status.

Meantime, to complete the staff requirement of the Region, a total of one hundred thirty nine (139) vacant positions still to be filled up: thirty eight (38) regular positions and one hundred one (101) MOA.



To augment the manpower of the Region, a total of seventy eight (78) staff was also detailed at the Region. Wherein, costs of service of the fifty seven (57) staff were being funded by private sponsors and twenty one (21) were detailed teachers from Department of Education.



Character Building Program for Employees

The region is continuously implementing the Character Building Program for the employees. For the 4th quarter, the following character qualities were discussed during meetings, general assemblies and flag ceremonies. The following are the featured character every month.

- October - Creativity vs Underachievement
- November - Meekness vs Anger
- December - Resourcefulness vs Wastefulness

Wellness Break Program

In relation to the implementation of wellness break program for employees the following activity were conducted for the 4th quarter of 2012:

- Conduct of Bone Scanning for DSWD-NCR Staff

A total of 257 Field Office staff participated on Bone scanning sponsored by *Anlene* last Oct. 31, 2012. Nurses and nutritionist provided medical advice to the staff based on the result of their bone scanning and emphasized on its importance for the early detection of Osteoporosis and prevention of its progression and complications.

Conduct of Special Events

In relation to the conduct of special events in Field Office, DSWD-NCR celebrates its 34th Anniversary last October 29-30, 2012 which participated in by all Units/Centers/Institutions of DSWD-NCR. Aside from the activities for the said events, such as Motorcade, Wellness, Tianggehan, Fun Games, Raffle and Singing and Dance Contest; Awarding of Certificate of Appreciation to NGOs, LGUs and partner of C/Is was also highlighted in the event.

On Career Development and Management

In relation to the implementation of wellness break program for employees the following activities were conducted for 4th quarter of 2012:

Under the Foreign Scholarship, three (3) staff were nominated for training program, two (2) for Social Welfare Attaché for foreign post and one (1) for Seminar on Wuxi China. Documents were endorsed to Central Office last Dec. 18 and 19, 2012.

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Further, Masters in Government Management and Executive Special Program was started on March 12, 2012. A total of fifteen (15) internal staff and five (5) from other agencies enrolled the said program, now completed their 2nd trimester period, and expecting to complete the course by March 2013

On the status of Mentor/Mentees, the Region is upgrading the capacity of Core Group Specialist in providing technical assistance to organic staff and external partner agencies.

5S Implementation

The different centers/institutions/divisions/ units have been actively implementing 5S thru the following efforts:

- Waste segregation from biodegradable and non-biodegradable for C/Is.
- Recycling of waste materials.
- Maintenance of cleanliness and orderliness of all facilities and surroundings.
- Proper filing and labeling of documents for easy reference and retrieval.
- Medicines and Medical/Dental Supplies as well as files and records were properly and orderly kept.
- Regular grass cutting and arrangement of center's landscape.

Resource Generation

Memorandum of Agreement with Hospitals

The region intensifying its resource generation efforts was able to avail discounts in monetized amount of **Php8, 850.00** from hospitals where DSWD has Memorandum of Agreement (MOA) with benefiting 71 clients from Haven for Children, Haven for Women, Nayon ng Kabataan and Jose Fabella Center.

Names of Hospital/ Funeral Parlors/Shipping Lines	Services Aailed	Number of Persons Served	Amount of Discount/s Granted
<i>Hospital</i>			
- Ayala Alabang Health Center	-Immunization of clients	30	Php1,000.00
-National Center for Mental Health	- Psychiatric check-up and treatment	3	Php800.00
- Mandaluyong City Medical Center	-Discount on laboratory, consultation	18	Php3,800.00

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Names of Hospital/ Funeral Parlors/Shipping Lines	Services Aailed	Number of Persons Served	Amount of Discount/s Granted
- Rizal Medical Center	- Medical Treatment	13	Php1, 120.00
- Welfareville Health center	Discount on laboratory	3	Php750.00
	Psychiatric consultation	4	Php71,400.00
-Philippine General Hospital- Child Psychiatric Department and Cardio Department			
<i>Total</i>		71	Php8,850.00

Donations Received

For the quarter, the centers/institutions/unit have granted a total of **Php1, 360,807.70** in cash and in kind donated by partner agencies, stakeholders and private institutions.

With the total amount of resource generated thru MOA/Partnership with other agencies and donation received, a total of **Php1, 369,657.70 or 9%** have generated by the region to supplement the regional expenses against **Php15, 688,660.00** the total expenses of the quarter.

Social Marketing

For the 4th Quarter, the region was able to conduct the following activities/strategies along social marketing:

- The Social Marketing Unit was able to arrange/coordinate a total of fourteen (14) television and eleven (11) radio interviews and facilitated/coordinated the publication of eleven (11) press releases on the following tv/radio stations and newspapers as follows:
- In relation to updating of the homepage of the regional website for this particular period, a total of fourteen (14) stories/updates have been uploaded. These are the following:
 - Pasko ng Batang Pinoy Project Treats 1,500 Metro Street Kids
 - Community Service Project for Batang Hamog
 - EGV Clients and Staff Hold Yuletide Performance in Malls
 - DSWD-NCR Discourages Public from Giving Alms to Street Children
 - DSWD-NCR Urges LGUs, NGOs, and CSOs to use NHTS-PR database
 - DSWD-NCR Male Employees Support Campaign to End VAW
 - Family Camp for 900 Homeless Families in NCR
 - DSWD-NCR Celebrates 34th Foundation, Awards Partners and Best Performing Staff

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- DSWD-NCR Confers San Juan CCT Beneficiary as Exemplary Pantawid Pamilya Child
 - Aruga at Kalinga sa mga Bata sa Barangay Project
 - Mandaluyong is NCR's Most Child Friendly City
 - 1,200 Visitorless Older Persons to be Cared in Dalaw-Kalinga
 - DSWD holds Service Caravan in Navotas City
 - DSWD-NCR Opens Search for Exemplary Pantawid Pamilya Children
- On IEC development and distribution, the Region facilitated the lay-out of the streamer design for the Camping Project for the Homeless Street Families and regularly updating the activities of Pantawid Pamilya.
 - The Region finalized the partnership with NET 25 for one season production of stories and testimonials of beneficiaries of social protection programs.
 - Further, the Region has provided advocacy support in the celebration of Elderly Filipino Week with published Press Release in People's Tonight and National Children's Month through the launching and awarding of Search for Exemplary Pantawid Pamilya Children. Related stories were published in Manila Bulletin and DSWD and Philippine Information Agency website.

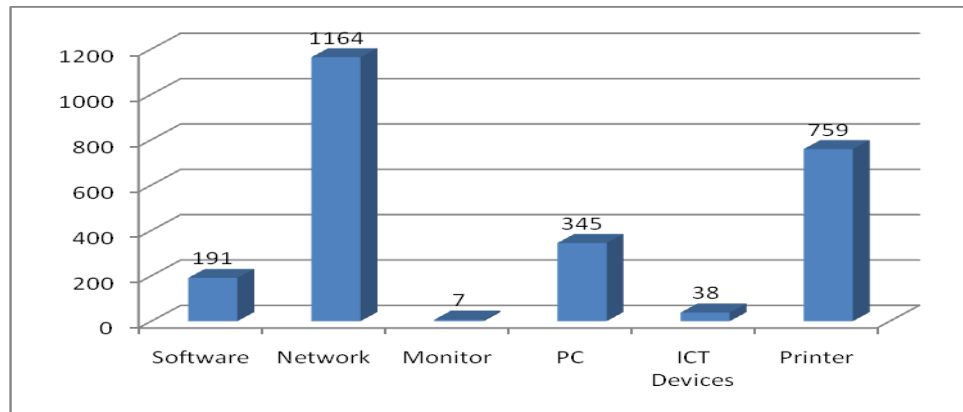
Management Information System

For the 4th quarter, the Regional Management Information Unit of the region has effectively provided the ICT services needed by the region as follows:

- The Region has conducted monitoring compliance of staff to ICT policies especially on the use of internet facility and setting-up of DSWD desktop image through spot checking of per unit.
- The Region continuously providing technical assistance to Pantawid Pamilyang Pilipino and NHTS-PR:
 - Internet Protocol-Virtual Private Network connection monitoring.
 - Repaired/maintained functionality of four (4) laptops.
 - Utilized network in printing of documents to minimize the transfer of virus.
- The NHTU and Pantawid Pamilyang Pilipino Program IT staff prepared the ID Pantawid beneficiaries for set 5 frontloaded, facilitated data matching activities for Expanded Conditional Cash Transfer (ECCT), Homeless Families and Special Validation in areas affected by Habagat Tropical Monsoon, developed an offline mode application that searches for the Households by means of Household I.D. and Names assessed by the National Household Targeting System for Poverty Reduction (NHTSPR) and displays the Proxy Means Test (PMT) result set as of July 1, 2011 in National Capital Region per City and Barangay.

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- For this quarter, the Region has maintained 99.33% or 597 ICT equipments vis a vis its 601 target ICT equipment.
- The figure below shows that the Region is providing technical assistance mostly to network problems thus hinders the operation of a certain unit, which is why the Region continuously conducts monitoring as well as compliance of staff to ICT policies especially on the usage and network printing through spot checking of per unit.



Prepared by:

Planning Unit
DSWD-NCR