

Department of Social Welfare and Development
NATIONAL CAPITAL REGION
389 San Rafael Street, Corner, Legarda, Manila

Regional Memorandum Order

No. **003**

Series of 2017

SUBJECT: CY 2018 DSWD-NCR THRUSTS AND PRIORITIES

I. RATIONALE AND CONTEXT

The Department of Social Welfare and Development – National Capital Region continues to take on the challenge of lifting the marginalized sectors towards well-being and resiliency over the many facets of poverty through its core programs and services while ensuring the effective and efficient use of public fund and resources.

Consistent with the mandate of the Department its Vision, Mission and Core Values, the DSWD-NCR has come up with this Regional Translation of CY 2018 DSWD Thrusts and Priorities aligned with the DSWD Administrative Order No. 09, Series of 2017.

“DSWD envisions all Filipinos free from hunger and poverty, have equal access to opportunities, enabled by a fair, just, and peaceful society.” To achieve the vision, “DSWD’s mission is to lead in the formulation, implementation, and coordination of social welfare and development policies and programs for and with the poor, vulnerable and disadvantaged.”

Along with the Department’s Core Values of “Maagap at Mapagkalingang Serbisyo; Serbisyong Walang Puwang sa Katiwalian; at Patas na Pagtrato sa Komunidad” are the five (5) Organizational Outcomes that will be the measures of the DSWD’s contributions to the accomplishments of the poverty reduction plans and initiatives of the government.

II. OBJECTIVES

The 2018 DSWD-NCR thrusts and priorities aim to strengthen the capacity of the Field Office to carry-out its mandate in all aspects of its operations such as but not limited to administration and organization, program management and case management through the delivery of coordinated and gender-responsive social welfare and development programs.

It shall guide and direct all Divisions, Center and Residential Care Facilities, Units, Sections and all Regional Program Management Offices (RPMOs) in the formulation of their respective plans, policies and budget as well as performance contracts.

III. THRUSTS AND PRIORITIES

The following thrusts and priorities shall contribute to the achievement of DSWD-NCR Key Results Areas per Organizational Outcomes and as cascaded to the region:

Organizational Outcome 1: Well-being of poor families improved

- Institutionalizing Community Organizing (CO) in program framework and processes.
 - Implementation of convergence Strategy for Pantawid Pamilya households with strong thrust on Community Organizing
 - Implementation of Community-led City/Municipal Action Plan
 - Integrating Community Organizing approach in the program implementation of MCCT
 - Strengthening Social Preparation to anchor SLP processes in Community Organizing
- Development and Implementation of Convergence Initiatives
 - Strengthening the functionality of the City/ Municipal Action Teams (C/MATs) to ensure multi-faceted needs/problems of the beneficiaries are responded
 - Implementation of the City/Municipal Action Plans (CMAPs) adopting Community Organizing Approach ensured
 - Strategic Partnership towards convergence of programs for community development strengthened and sustained
 - Convergence Initiatives are implemented and good practices are documented
- Establish referral system in the implementation of convergence initiatives, programs, projects and activities
- Strengthening & monitoring application of core FDS lessons towards improvement of beneficiaries well being

Organizational Outcome 2: Rights of the poor and vulnerable sectors promoted and protected

- Enhancement of Models of Intervention for Vulnerable Sectors
 - Comprehensive Referral System on convergence of protective and promotive programs established
 - Comprehensive program for street children, children in need of special protection (CNSP), i.e. children with special needs substance abuse, sexually abused and exploited and homeless families implemented
 - Support counter Bureau in DSWD-CO in developing training manual and conduct of training of trainers on addressing the needs of special groups of trafficked victim-survivor of online sexual exploitation and the LGBT
 - Appropriate response for male victim-survivors of online sexual exploitation and the LGBT
 - Appropriate response for male victims of trafficking and other forms of violence
- Establishment of Centers and Facilities with Level 1, 2 or 3 Accreditation
 - Conduct of continuous assessment of DSWD-NCR 12 Center and Residential care facilities in accordance with the standards on level 1, 2 or 3 accreditation
 - Sustained Haven for Children with Level 2 accreditation and Sanctuary Center, Marillac Hills, Nayan ng Kabataan and INA-Healing Center with level 1 accreditation
 - Continuous assessment and rehabilitation of 12 C/RCFs especially those who are not yet accredited.
- Evaluation of devolved social welfare programs
 - Conduct program audit and/or program evaluation of the protective services
- Generate private sector support for vulnerable sectors.

Organizational Outcome 3: Immediate relief and early recovery of disaster victims/survivors ensured

- Disaster Response Section Manual of Operation unifying the standard operating procedures (SOPs) for warehousing, logistics, production and quality control for QRT food packs and other tangible emergency assistance formulated and approved
- Provision of technical assistance to local government units on disaster response

- Continuous improvement mechanism for disaster response and early recovery
- Intensify strategic partnership for warehousing, internship/immersion and volunteer program
- Continues capacity building for Quick Response Team (QRT), internal staff and LGUs.

Organizational Outcome 4: Continuing compliance of social welfare and development (SWD) agencies to standards in the delivery of social welfare services ensured.

- Intensified monitoring of compliance to social welfare and development standards of accredited SWAs, service providers, and registered or licensed Social Welfare and Development Agencies (SWDAs).
- Sustained compliance to social welfare and development standards of accredited SWAs, service providers, and registered or licensed Social Welfare and Development Agencies (SWDAs).

Organizational Outcome 5: Delivery of coordinated social welfare and development programs by the LGU and other intermediaries improved.

- Popularization of Organizational Outcome 5 and LSWDO Functionality Assessment
- Continuous provision of TARA to LSWDOs to ensure full functionality
- TARA Plan created, implemented, monitored and evaluated

To ensure that the above mentioned DSWD-NCR thrusts and priorities will be effectively carried out, the following support services will be pursued:

A. SUPPORT TO OPERATIONS

Planning, Policy Development, Research and Results-Based Monitoring and Evaluation

- Support to DLLO on the advocacy of approved advocacy action plans and activities for the priority SWD legislations.
- Continues monitoring of SWD enacted laws, ordinances, resolutions and LGU compliance to National and Local SWD legislations
- DSWD-NCR 2017-2022 Strategic Plan developed and implemented
- Cascading of DSWD Research, Policy and Evaluation Agenda for 2017-2022
- Implementation of DSWD Comprehensive Sector Plans
- Continuous implementation of Unified Results Based Monitoring and Evaluation System (URBMES) and M&E initiatives improved

Quality Management

- Development of D/C/RCF/U/Ss Operations Manuals to include business process and requirement analysis
- Development and implementation of Risk Treatment Plans by all D/C/RCF/U/Ss
- Institutionalization of Integrity Management Program
- Writeshop on the ISO certification activities

Knowledge Management

- DSWD-NCR learning platforms established
- Capability of DSWD-NCR for the OJT of Social Work Students and those of allied professionals strengthened
- System of communication, coordination, and collaboration between CO and FO practitioners and allied professionals on social welfare and development programs and services strengthened.

B. GENERAL ADMINISTRATION AND SUPPORT SERVICES

Human Resource Management, Performance Management and Organizational Development

- Leadership development program for emerging leaders thru succession planning developed.
- Formulation of DSWD-NCR Reorganizational Plan responsive to the new DSWD Vision, Mission, Organizational Outcomes and Strategic Framework, with focus on proposing creation of plantilla positions for MOA/Job Order workers.
- Training of Community Speakers Bureau
- Implementation of Competency-Based Recruitment, Selection and Placement System (CBRSPS).
- Enhancement and implementation of OPC/IPC of D/CRCF Heads aligned with the FO's OPC and RD's IPC

Social Marketing

- Development of Social Marketing Strategies
- Implementation of social marketing strategies

Information Management

- Implementation of functional enterprise data warehouse which contains the program beneficiary database
- Fully functional Financial Management Information System (FMIS) that will improve transparency and accountability in the Management of public funds implemented.

Administrative and Other Support Services

- Sustained integrity level and good governance to include popularization of service culture handbook
- Preparation and implementation of a Structural Repairs and Construction plan for DSWD-NCR maintained Centers and Residential Care Facilities.
- Completion of retitling of DSWD-NCR real properties
- Implementation of efficient inventory and disposal of DSWD records based on retention period approved by the National Archived of the Philippines.
- Structural audit of all DSWD Buildings conducted and interventions in response to audit results identified and disseminated to all DSWD officials and employees.

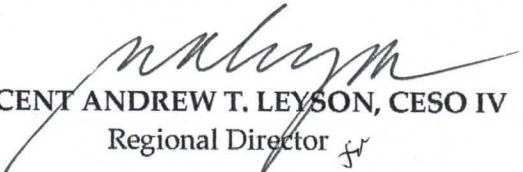
C. GENDER MAINSTREAMING.

The region will continue to mainstream gender and development (GAD) in the organizational policies, programs, people, and enabling mechanism towards protecting women's human rights, promote gender equality, peace and development, and eliminate gender discrimination.

1. Implementation of DSWD-NCR GAD Agenda for 2018.
2. Intensive monitoring and analysis of D/CRCF/U/Ss GAD Plan and Budget vis-à-vis implementation/utilization.
3. Conduct gender responsive assessment of agency programs and projects using the Harmonized GAD Guidelines tool.

For strict compliance.

Issued in Manila, this 17th day of November 2017.


VINCENT ANDREW T. LEYSON, CESO IV
Regional Director *fr*