Department of Social Welfare and Development National Capital Region

FOR

ALL CENTER/RESIDENTIAL CARE FACILITIES

ALL UNITS/SECTIONS

ALL RPMOs (Pantawid, SLP and RCTSU)

FROM

THE REGIONAL DIRECTOR

SUBJECT

Business Process and Requirements Analysis (BPRA) and Process Flow Chart

DATE

October 9, 2017

This is to share with you the approved BPRA and Process Flow Chart of Property and Assets Management Section on the above-mentioned subject as per result of the Technical Assistance Session by Planning Unit on September 20, 2017 at Regional Director's Conference Room as follows:

- 1. Receipt of Office Supplies
- 2. Issuance of Office Supplies
- 3. Issuance of Furniture and Equipment Transfer Slip (FETS)
- 4. Issuance of Portable Equipment Sticker Pass (PESP)

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- 5. Processing of Request of Gate Pass
- 6. Receipt and Issuance of Donated Goods
- 7. Acceptance and issuance of Property Acknowledgement Receipt (PAR) and Inventory Custodian Slip (ICS) for Procured and Donated Items

For your information and guidance.

VINCENT ANDREW

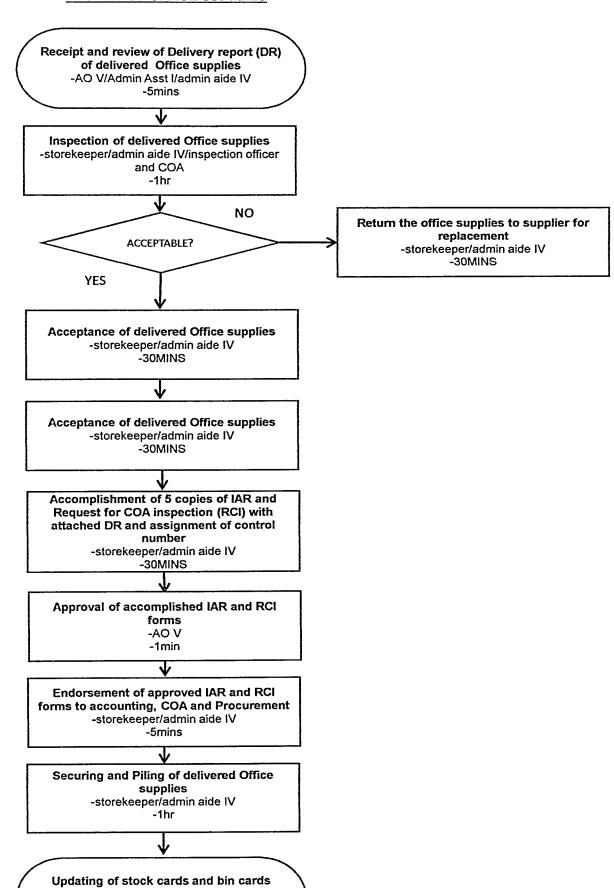
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(PPI)

RECEIPT OF OFFICE SUPPLIES

-storekeeper/admin aide IV -10mins





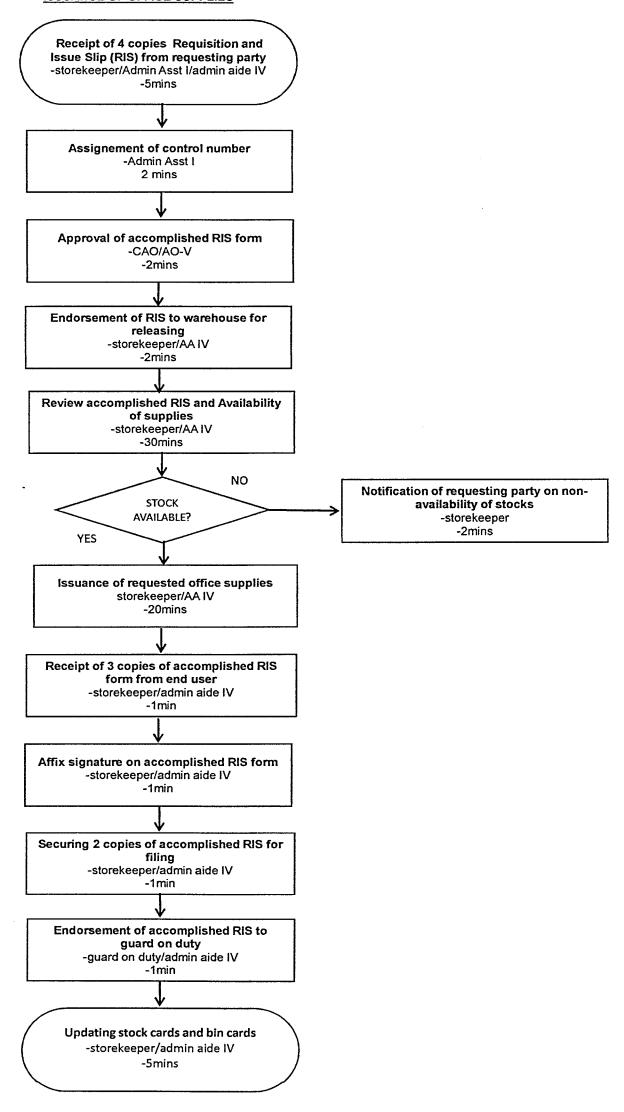
BUSINESS PROCESS AND REQUIREMENTS ANALYSIS Minimum Deliverable: RECEIPT OF OFFICE SUPPLIES

တ	5	4	ယ			ა		<u> </u>		No.	=	
Endorsement of approved IAR and RCI forms to Accounting Section, COA and Procurement Section.	Approval of accomplished IAR and RCI forms	Accomplishment of Inspection and Acceptance Report (IAR) and Request for COA Inspection (RCI) with attached DR and assignment of control number	Acceptance of delivered Office supplies	If YES, Accept the delivered items	Acceptable? If NO, Return office supplies to Supplier for replacement	Inspection of delivered office supplies	delivered Office supplies	Receipt and review of Delivery Report (DR) and Agency Procurement Report (APR) of		Task	[2]	[A] F
Storekeeper	Admin Officer V	Storekeeper	Storekeeper		Officer and COA	Storekeeper Admin Aide IV		Admin Asst. I	Person	Responsible	교	[A] PROCESSES
5 mins	1 min	30 mins	30 mins			2 hours		- Flour	Frame	Time	[4]	
Issued copy of IAR to 1 Inspector and COA	Approved IAR and RCI	Accomplished forms	Recorded receipts (sales invoice/delivery receipts)		מנטטווסט	Inspected delivered office	with accomplished MIR	acceptance of office supplies		Output	[5]	
Manual of Operation	Manual of Operation	Manual of Operation	Manual of Operation			Manual of Operation		Operation	Manager	Policy	[6]	
None	None	MS Word/MS excel	None			None		Word/MS excel	5	Application	[7]	[B] R
Paper and pen	stock cards/bin cards & file folders	Computer, printed, bond paper	pen			pen		calculator, Logbook		Material/Infra	[8]	[B] REQUIREMENTS
Clerical	Clerical	Clerical	Clerical			Clerical		nical	Ola de la contraction de la co	Competency	[9]	
		5 Copies					REPORT)	AL INSPECTI	À 1777		Remarks	[10]

∞		7	No.	[1]	
Updating of stock cards and bin cards	Storage and Piling of delivered Office supplies	Securing copies of approved IAR and RCI forms	Task	[2]	[A]
storekeeper	Storekeeper	Storekeeper	Responsible Person	[3]	[A] PROCESSES
10 mins	1 hour	2 mins	Time Frame	[4]	
Updated stock cards and bin cards	Stored goods at the warehouse		Output	[5]	
		Manual of Operation	Policy	[6]	
None		None	Application	[7]	18]
stock cards/bin cards & file folders		Racks/cabinets	Material/Infra	8	[B] REQUIREMENTS
Clerical	Piling	Clerical	Competency	<u>[9]</u>	
		2 Copies		Remarks	[10]

			ॖ	=	
Updating of stock cards and bin cards	Storage and Piling of delivered Office supplies	Securing copies of approved IAR and RCI forms	Task	[2]	A
storekeeper	Storekeeper	Storekeeper	Responsible Person	<u> </u>	A PROCESSES
10 mins	1 hour	2 mins	Time Frame	4	
Updated stock cards and bin cards	Stored goods at the warehouse		Output	[5]	
		Manual of None Operation	Policy	[6]	
None		None	Application		<u>a</u> x
stock cards/bin cards & file folders		Racks/cabinets	Material/Infra	<u>®</u>	B REQUIREMENTS
Clerical	Piling	Clerical	Competency	[9]	
		2 Copies		Remarks	<u> </u>

ISSUANCE OF OFFICE SUPPLIES

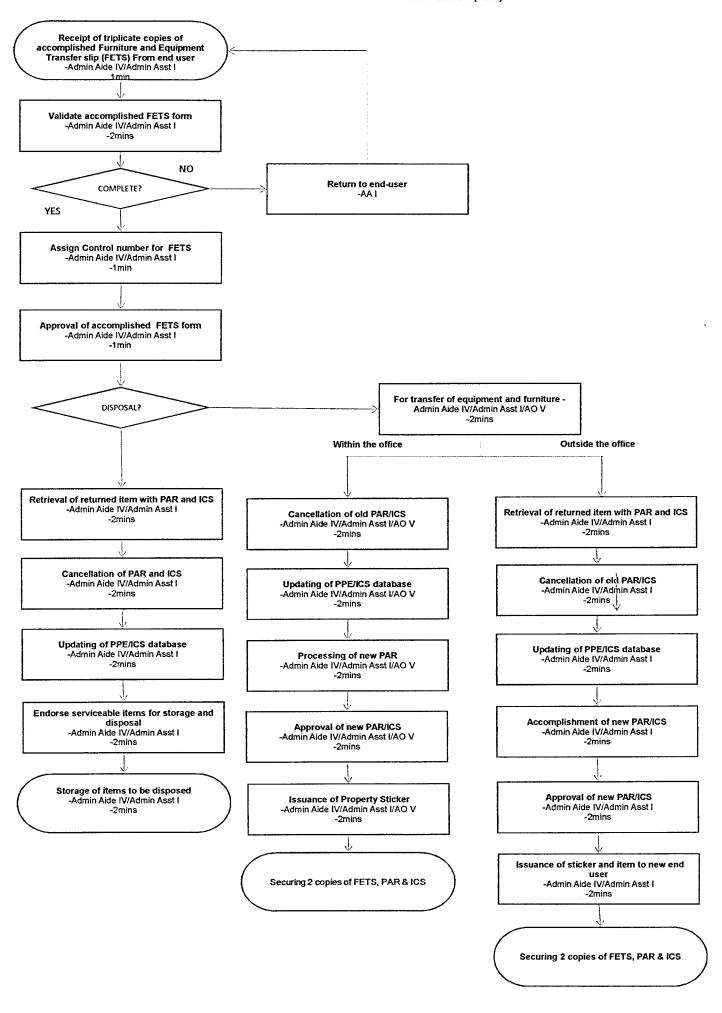




BUSINESS PROCESS AND REQUIREMENTS ANALYSIS Minimum Deliverable: ISSUANCE OF OFFICE SUPPLIES

	[10] Remarks	ev municipal (c. 1													
	[6]	Competency	Clerical	Clerical	Clerical	Clerical	Clerical			Clerical	Clerical	Clerical	Clerical	Clerical	Clerical
[B] REQUIREMENTS	[8]	MateriaVinfra	Stamp pad, logbook, file folders	Numberer/File Folder/Logbook	uad	Log book	File Folder			File Folder	pen	File Folder	Pen, folder		Stock cards, bin cards, pen
BJ REQL	[2]	Application	None	None	None	None	None			None	None	None	None	None	None
	[9]	Policy	Manual of Operations	Manual of Operations	Manual of Operations	Manual of Operations	Manual of	Operations		Manual of Operations	Manual of Operations	Manual of Operations	Manual of Operations		
	[5]	Output	Verified the completeness (Requisition Issuance Slip)	Numbered RIS	Approved RIS	Forwarded RIS to storekeeper	Accomplished Certificate			issued office supplies to end user/requesting party	updated physical inventory/reconciled with stock cards and bin cards	Secured copies of approved RIS	Secured copies of approved RIS	Forwarded copy to Guard's on duty	Updated records
	[4]	Time Frame	2 minutes	2minutes	2minutes	2minutes	30minutes			20 minutes	1 minutes	1 minutes	1 minutes	1 minutes	5 minutes
A) PROCESSES	[3]	Responsible Person	Admin Aide IV	Admin Aide IV	CAO Representative Admin Officer -V	Admin Aide IV	Storekeeper			Storekeeper	Admin Aide IV	Admin Aide IV	Storekeeper Admin Aide IV	Storekeeper	Storekeeper
	[2]	Task	Receipt of 4 copies Requisition and Issue Slip (RIS)	Assignment of RIS number	Approval of accomplished RIS form	Endorsement of RIS to warehouse for releasing	Review accomplished RIS and Availability of supplies	If stock Not Available, Notification of Requesting Office on Non-Availability of stock.	If available, proceed to Task No. 6	Issuance of Requested Office Supplies	Affix signature on accomplished RIS form	Receipt of 3 copies of accomplished RIS form from end user	Securing 2 coples of accomplished RIS for filing	Endorsement of accomplished RIS to guard on duty	Updating stock cards and bin cards
	Ξ	₽.	-	8	ю	4	2			9	7	æ	თ	6	#

ISSUANCE OF FURNITURE AND EQUIPMENT TRANSFER SLIP (FETS)



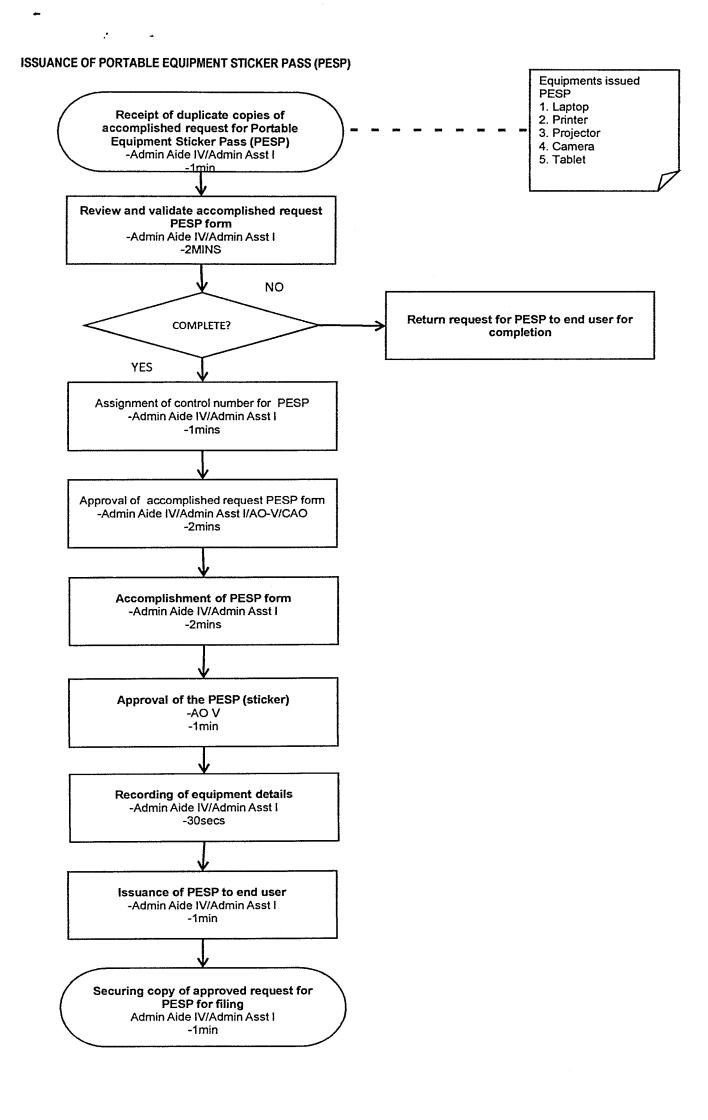


BUSINESS PROCESS AND REQUIREMENTS ANALYSIS Minimum Deliverable: ISSUANCE OF FURNITURE AND EQUIPMENT TRANSFER SLIP (FETS)

Updated Series of MS Acc database 2017 Assignment of AO#6 None	Series of MS Access 2017 AO#6 None	Series of AO#6
AO#6 Series of None 2017	s of None	s of N
AO#6 Series of None 2017	of None	of None
AO#6 Series of None 2017	of None	of
AO#6 Series of MS Acc 2017	of MS Access	of
AO#6 Series of None 2017	s of None	s of N
AO#6 Series of None 2017	s of None	s of N
Series of None 2017	s of None	sof
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AO#6 Series of None 2017	s of None	s of Z
AO#6 Series of None 2017	sof	s of None
AO#6 Series of None 2017	s of None	s of
Policy Applic	Application	-
[6] [7	[7]	[7]

DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT PROPERTY, ASSETS & SUPPLY MANAGEMENT SECTION

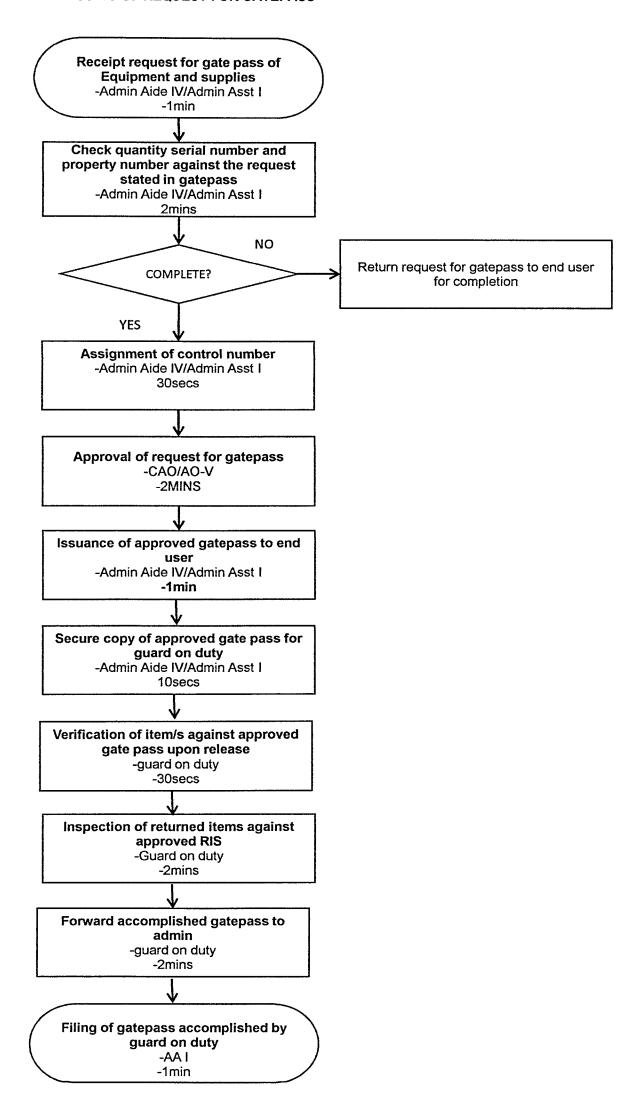
						7				No.	3	
7.6 Issuance of sticker and item to new end user	7.5 Approval of new PAR/ICS	7.4 Accomplishment of new PAR/ICS	7.3 Updating of PPE/ICS database	7.2 Cancellation of old PAR/ICS	7.1 Retrieval of returned item with PAR and ICS	For transfer of equipment and furniture & other office equipment	6.5 Issuance of PIS/SEE sticker	6.4 Approval of new PAR/ICS		Task	[2]	<u> </u>
Admin Aide IV	Admin Aide IV	Admin Aide IV	Admin Aide IV	Admin Asst. I	Admin Aide IV		Admin Aide IV	AOV		Responsible Person	[3]	[A] PROCESSES
2 minutes	2 minutes	2 minutes	2 minutes	2 minutes	2 minutes		2 minutes	2 minutes		Time Frame	[4]	
Issued new sticker	Approved PAR/ICS	Accomplished new PAR/ICS	Updated database	Cancelled PAR/ICS	Accomplished proper documentation for movement of property		Issued PIS/SEE sticker	Approved PAR/ICS		Output	[5]	
AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017		AO#6 Series of 2017	AO#6 Series of 2017	2017	Policy	[6]	
None	None	None	None	None	None		None	None		Application	[7]	[B] REQ
Pen,	Pen, forms	Pen, forms	Computer	Stamp Pad & File Folder	Stamp Pad & File Folder		Pen	Pen, forms		Material/Infra	[8]	[B] REQUIREMENTS
				:	Clerical		Clerical	Clerical		Competency	[9]	
											[10] Remarks	



BUSINESS PROCESS AND REQUIREMENTS ANALYSIS Minimum Deliverable: ISSUANCE OF PORTABLE EQUIPMENT STICKER PASS (PESP)

_		01.70.17	01 2017		iorical				
	Clerical	File Folder	None	AO#6 Series	Filed copy for	n min	IV/Admin Asst. I	for PESP for filing	to
nical	Clerical	File Folder	None	AO#6 Series of 2017	end user	min	IV/Admin Asst. I	Securing copy of approved request	ဖ
rical	Clerical	File Folder	None	of 2017	accomplished PESP		<u> </u>	Issuance of PESP to end user	8
	•••	7			equipment	30Seconde	Admin Aide	Recording of equipment details	70
rical	Clerical	Logbook,	None	AO#6 Series of 2017	Issued/pasted sticker in the subject	1 min	AOV	Approval of the PESP (sticker)	7
Clerical	Cle	Printer	None	AO#6 Series of 2017	Printed Sticker	2mins	IV/Admin Asst. I	Accumplishment of PESP form	
Clerical	<u>Cl</u> e	File Folder	None	AO#6 Series of 2017	Approved PESP	2mins	IV/Admin Asst. I/AO-V/CAO	Accomplish to the second secon	ח
ğ	C	numberer		27.2017			Admin Aide	Approval of accomplished request	
Clerical	CB	Pen/Loabook	None	AO#6 Series	Processed PESP	1 min	Admin Aide IV/Admin Asst. I	Assignment of control number for PESP	
Clerical	C _E	File folder	None		stated in the request	2 mins	IV/Admin Asst. I	for completion. If Complete, proceed to Task No.3	ω
				AO#6 Series of 2017	completeness of information as		Admin Aide	If Not Complete. Return to and user	
Clerical	ဋ	Logbook	MS Excel	of 2017	incoming logbook	ımın	IV/Admin Asst. I	Review and validate accomplished	2
Competency	Com	Material/Infra	Application	A CHO C.	Recorded in the		Admin Aide	accomplished request for Portable	
[9]		[8]	A 17	Policy	Output	Time Frame	Responsible Person	Receipt of duplicate conies of	-
		[B] REQUIREMENTS	[B] REQ	161	[5]	[4]	[3]	Task	<u>N</u>
		1	. 1				A) PROCESSES		3
		[OT)	101/11/11/10/17 (TION)						_

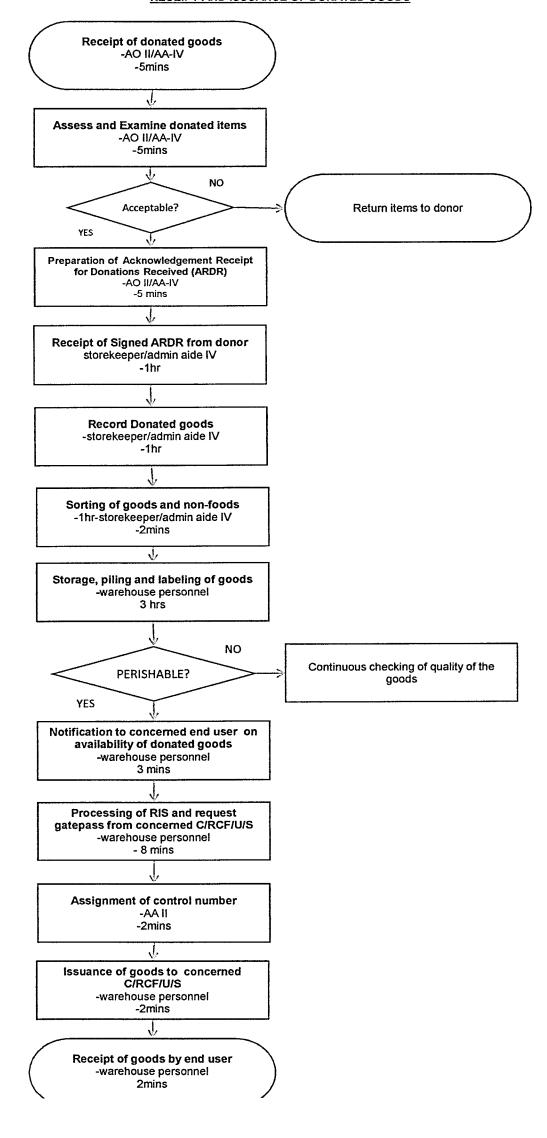
PROCESSING OF REQUEST FOR GATEPASS



BUSINESS PROCESS AND REQUIREMENTS ANALYSIS Minimum Deliverable: PROCESSING OF REQUEST FOR GATEPASS

	5		မ	00		7 6	S.	4		ω						2	L	T
9		T (a)	- -			_	-					•	~			No.	F	
guard on duly	Filing of gate pass accomplished by	Forward accomplished gate pass to admin	approved RIS	Inspection of returned items against	Verification of item/s against approved gate pass upon release	for guard on duty	end user Secure conv of approved cate pass to	pass pass pass	Assignment of control number		If complete, proceed to task no 3.	If not complete, Retum request of gate pass to end user for completion	property number against the request stated in gate pass	Equipment and supplies Check quantity serial number and	Receipt request for gate pass of	Task	[2]	
	ΔΔΙ	Guard on duty	1 21 440	Guard on duty	Guard on duty	W/Admin Asst. I	IV/Admin Asst. I	CAO/AO-V	Admin Aide IV/Admin Asst. I			Admin Aide IV/Admin Asst. I		IV/Admin Asst. I	Admin Aida	Responsible Person	ಪ	A] PROCESSES
	A Bi	2 minutes	Colonia 4	2 minutes	30 seconds	Seconds	1 min	2 minutes	30 Seconds			2 minutess	411	1min		Time Frame	[4]	
equipment	Verified returned	for tracking	allowed for entry	Equipment	Equipment Allowed for gate	Filed Copy	Issued Gate Pass	Approved Gate Pass	Number for Gate Pass	٨٥٥١٥٥		Verified correct gate pass content		Pass Form		Output	[5]	
of 2017	AO#6 Series	AO#6 Series of 2017	of 2017	AO#6 Series	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017				AO#6 Series of 2017	AO#6 Series of 2017	City	Policy	161	
0	None	None		None	None	None	None	None	None				None	None	Application	A	ים אבע	מוסו מוסו
File Folder		File Folder	File Folder		File Folder	File Folder	logbook	Logbook	Stamp pad & numberer			None		Gate Pass Form/Logbook	Material/Infra	[8]	DECORDING N. O.	
Clencal		Clerical	Cierical	Clarical	Clerical	Clerical	Clerical	Administrative	Clerical			Clerical		Clerical	Competency	[9]		
				And the latest of the latest o												[10] Remarks		

RECEIPT AND ISSUANCE OF DONATED GOODS





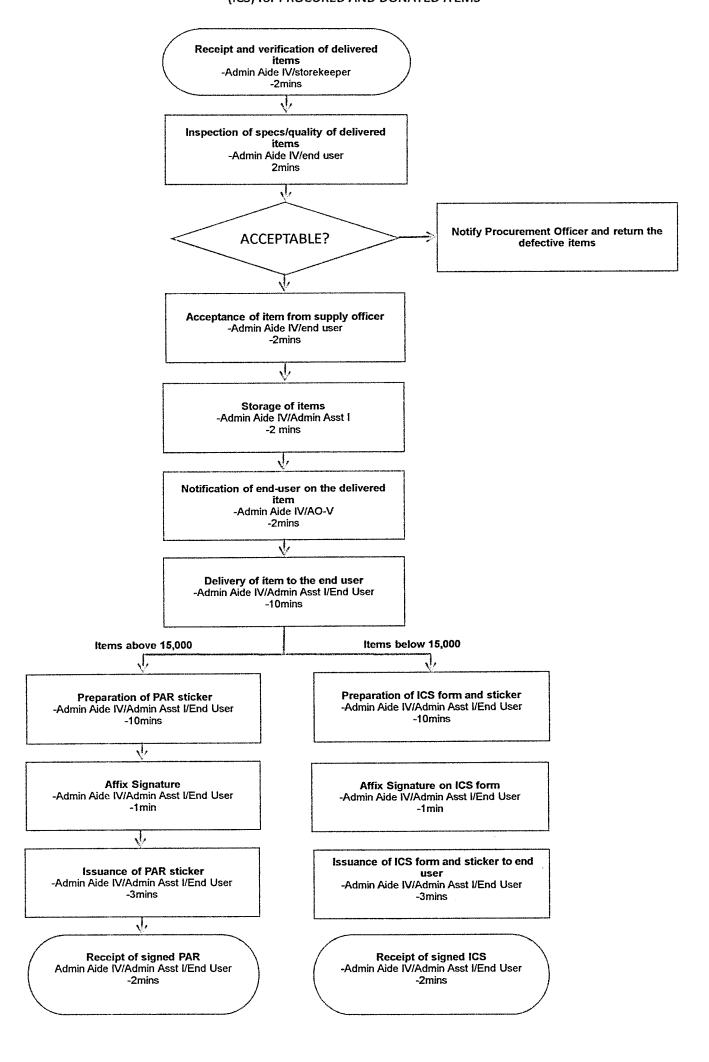
BUSINESS PROCESS AND REQUIREMENTS ANALYSIS Minimum Deliverable: RECEIPT AND ISSUANCE OF DONATED GOODS

				o	U 1	4	ω	N		No.	3	
Notification to concerned end user	If Yes, proceed to Step 8	Perishable? If No, Continuous checking of quality of goods	Storage, piling and labeling of goods	Sorting of goods and non- foods items	Record donated goods	Receipt of Signed ARDR from donor	Preparation of Acknowledgement Receipt for Donations Received (ARDR)	Assess and Examine donated items If No, Return the item to donor If YES, proceed to Step No.3	Receipt of donated goods	Task	[2]	
warehouse personnel		warehouse personnel		storekeeper/admi n aide IV	storekeeper/admi n aide IV	storekeeper/admi n aide IV	AO II/AA-IV	AO II/AA-IV	AO II/AA-IV	Responsible Person	[3]	Al PROCESSES
3hrs		2hrs		2mins	1hr	1hr	5mins	5mins	5mins	Time Frame	[4]	
Informed concerned end user for issuance	ω	donations-in-kind accordingly		updated stock cards and bin cards	record relief supplies on logbook	Properly receipted ARDR & DDA	Accomplished ARDR and DDA	Assessed quality of donated items	Donated goods accepted	Output	[5]	
Manual of Operations		Manual of Operations		Manual of Operations	Manual of Operations	MC#9 Series of 2006	MC # 9 Series of 2006	MC # 9 Series of 2006	MC # 9 Series of 2006	Policy	[6]	
None		None		None	None	None	None	None	none	Application	[7]	B) REC
Racks		Racks/Pallet		Sacks/Plastic bags	warehouse/stora ge, Racks, marker	Acknowledgeme nt Receipt for Donations Received (ARDR) and Deed of Donation (DDA) forms	Acknowledgeme nt Receipt for Donations Received (ARDR) and Deed of Donation (DDA) forms	warehouse/stora ge & trolley	warehouse/stora ge	Material/Infra	[8]	B) REQUIREMENTS
Clerical		Clerical		Physical and mental ability	Clerical	Clerical/technic al	Clerical/Techni cal	Technical	Clerical/Techni cal	Competency	[9]	
										Kemarks	[10]	

DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT PROPERTY, ASSETS & SUPPLY MANAGEMENT SECTION

10 <u>Z</u> 9 Receipt of goods by end user Issuance of goods to concerned C/RCF/U/S Assignment of control number Processing of RIS and request gatepass from concerned C/RCF/U/S Task [2] [A] PROCESSES [3] Responsible Person warehouse personnel warehouse personnel warehouse personnel <u>≯</u> 5 mins 5 mins 2 mins 8hrs Time Frame Updated Stock Cards/bin cards Released Goods to end Prepared documents for issuance user / requesting Numbered RIS Output [5] Manual of Operations Manual of Operations Manual of Operations Manual of Operations Policy <u>6</u> None None None None Application [B] REQUIREMENTS Stock cards/bin cards File Folder Stamp pad Paper and Pen Material/Infra [8] Clerical Clerical Clerical Clerical Competency 9 [10] Remarks

ACCEPTANCE AND ISSUANCE OF PROPERTY ACKNOWLEDGMENT RECEIPT (PAR) & INVENTORY CUSTODIAN SLIP (ICS) for PROCURED AND DONATED ITEMS



Monitoring and Evaluation Workshop on the Preparation of Business Process and Requirements Analysis (BPRA) and Process Flow Chart

BUSINESS PROCESS AND REQUIREMENTS ANALYSIS ACCEPTANCE AND ISSUANCE OF PROPERTY ACKNOWLEDGMENT RECEIPT (PAR) & INVENTORY CUSTODIAN SLIP (ICS) for PROCURED AND DONATED ITEMS

6.1.2	6.1.2	6.1.2		6.1.1	6 6.1. If 6.2 If 1	Notific deliver		3. Accep	Acceptable? If NO, Notify supplies and items	_	N
6.1.3 Issuance of PAR sticker 6.1.4 Receipt of signed PAR	Issuance of PAR sticker		6.1.2 Affix Signature	6.1.1 Preparation of PAR sticker	Delivery of item to the end user 6.1. If 15,000 above 6.2 If 15,000 below	Notification of end-user on the delivery of item	Storage of items	Acceptance of delivered items	delivered items Acceptable? If NO, Notify the procurement & supplies and Return defective items	Receipt and verification of delivered items	2 .A. Task
	Admin Aide	Admin Aide	Admin Aide	Admin Aide	Admin Aide	Admin Aide IV/AO-V	Admin Aide IV/Admin Asst I	Supply Officer	Admin Aide IV/end user	Admin Aide IV/storekeeper	A PROCESSES [3] Res ponsible Person
	1 min	3 min	1 min	5 mins	5 mins	2mins	2 mins		2 mins	2mins	[4] Time Frame
7	Signed PAR	Issued PAR	Signed PAR	Printed PAR	Printed PAR	Copy of Distribution List	Safe kept the equipment		Verified completeness of endorsed / received equipment	incoming logbook	5 Out ut
AO#6 Series of	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017	AO#6 Series of 2017		AO#6 Series of 2017	Series of 2017	[6] Policy
None	None	None	None	None	None	None	None		None	None	[7] Application
Computer/Printer	Pen, printed PAR/ICS	Pen, printed PAR/ICS	Pen	Computer/Printer	Computer/Printer	Pen / Printer	Logbook numberer		File folder	Logbook/ Stamp pad	BJ REQUIREMENTS [8] Naterial/Infra
Clerical	Clerical	Clerical	Clerical	Clerical	Clerical	Clerical	Clerical		Clerical	Clerical	[9] Competency
									± 3		[10] Remarks

INERTIMENTAL SOCIAL WELFARE AND DEVELOPMENT FRANCHER TY/ASSETS & SUPPLY MANAGEMENT SECTION

"Monitoring and Exaltetion Watkshop on the Preparation of Business Process and Requirements.Analysis (程元A) and Process Flow Chart"

No. stickeretotomendsærer 6.2. 4 Reception of grigor ICS form 6.2.3.8sts.mareceldCtS form and [2]2] Takksk [A] PROCESSES
[3]
Responsible Person Admin Aide Admin Aide [4] Time Frame 1 min 3 min Signed ICS Issued ICS [5] Output AO#6 Series of 2017 AO#6 Series of 2017 [6] Policy 2017 [7] Application None None [B] REQUIREMENTS
[例]
fion MateritaWaffas Pen, primitated
PARMICIS Pen, ppintted PARRIDSS Competency Clerical Clerical [10] Remarks