

DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT
Field Office - NATIONAL CAPITAL REGION
389 San Rafael St., corner Legarda, Sampaloc, Manila

4TH QUARTER ACCOMPLISHMENT REPORT
FY 2020

Objective/ Program/ Sub-Program/ Performance Indicator	Physical Targets					Physical Accomplishments							Variance	Assessment of Variance			Reasons for Variance	Steering Measures	
	Q1	Q2	Q3	Q4	Total	Q1	Q2	1st Semester	Q3	Q4	2nd Semester	Annual		Major (> +/-30%)	Minor (+/-30%)	Full target Achieved			
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)=(7)+(8) +(10)+(11)	(14)=(13)-(6)	(15)	(16)	(17)	(18)	(19)	
POOR, VULNERABLE AND MARGINALIZED CITIZENS ARE EMPOWERED AND WITH IMPROVED QUALITY OF LIFE																			
ORGANIZATIONAL OUTCOME 1: WELLBEING OF POOR FAMILIES IMPROVED																			
OUTCOME INDICATOR																			
1.1	Percentage of Pantawid households with improved wellbeing	100% Pantawid Family Households Assessed for the 1st round SWDI													<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	This indicator will be computed after the Re-assessment of SWDI.	
	a.1. Survival in Previous Year	0	0	0	0	0	0	0	0	0	0	0	0						
	a.2. Survival to Subsistence	0	0	0	0	0	0	0	0	0	0	0	0						
	b.1. Subsistence in Previous Year	0	0	0	0	0	0	0	0	0	0	0	0						
	b.2. Subsistence to Self-Sufficiency	0	0	0	0	0	0	0	0	0	0	0	0						
	c.1. Survival in Previous Year	0	0	0	0	0	0	0	0	0	0	0	0						
	c.2. Survival to Self-Sufficiency	0	0	0	0	0	0	0	0	0	0	0	0						
1.2	Percentage compliance of Pantawid Family households on school enrolment of children	90.00%	0.00%	90.00%	90.00%	90.00%	97.50%	100.00%	97.50%	100.00%	100.00%	100.00%	100.00%	0.00%	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
	NCR	(296,200/ 329,112)	0	(25,678/ 28,533)	(290,005/ 322,228)	(290,005/ 322,228)	320,876	N/A	320,876	28,533	322,228	322,228	322,228	0			0.00%	In accordance to the declaration of suspension of program conditions under state of emergency and the sudden suspension of the start of classes by the Department of Education, enrollment of monitored beneficiaries did not take place. Thus, monitoring of compliance due to the following: 1. For the 2nd quarter, the sudden implementation of lockdown and ECQ in NCR, 100% compliance was declared resulted to all active households were provided with cash grants; likewise, during this quarter, there were no monitoring of education since it is the school break of children; 2. For the 3rd quarter, inspite that there were facilities started their schooling within June to September 2020, the Pantawid Family members enrolled to the concerned school facilities were tagged as compliant due to the declaration of force majeure across all regions; 3. For the 4th quarter, the resumption of all program conditions was initiated in accordance with the NAC Resolution 3 Series of 2020 signed by DSWD Secretary. However, there were school facilities that still requested under force majeure due to 1.) COVID-19 situation; and 2.) the disaster brought upon by Typhoons Rolly and Ulysses.	
1.3	Percentage of Pantawid Family children not attending school that returned to school	30.75%	0.00%	30.76%	30.75%	30.75%	39.51%	100.00%	39.51%	100.00%	100.00%	100.00%	100.00%	0.00%	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
	Total Number of Pantawid Family Children Not Attending School in Previous SY and Non-Compliant for At least 3 Months	50,930	0	1,375	27,158	27,158	50,930	0	50,930	1,375	27,158	27,158	27,158					In accordance to the declaration of suspension of program conditions under state of emergency and the sudden suspension of the start of classes by the Department of Education, enrollment of monitored beneficiaries did not take place. Thus, monitoring of compliance due to the following: 1. For the 2nd quarter, the sudden implementation of lockdown and ECQ in NCR, 100% compliance was declared resulted to all active households were provided with cash grants; likewise, during this quarter, there were no monitoring of education since it is the school	

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	Q1	Q2	Q3	Q4	Total	Q1	Q2	1st Semester	Q3	Q4	2nd Semester	Annual		Major (> +/-30%)	Minor (+/-30%)	Full target Achieved		
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)=(7)+(8)+(10)+(11)	(14)=(13)-(6)	(15)	(16)	(17)	(18)	(19)
Number of Pantawid Pamilya Children Who Returned to School in Current SY and Compliant for At Least 8 Months	15,661	0	423	8,351	8,351	20,123	0	20,123	1,375	27,158	27,158	27,158	0			0.00%		break of children; 2. For the 3rd quarter, inspite that there were facilities started their schooling within June to September 2020, the Pantawid Pamilya members enrolled to the concerned school facilities were tagged as compliant due to the declaration of force majeure across all regions; 3. For the 4th quarter, the resumption of all program conditions was initiated in accordance with the NAC Resolution 3 Series of 2020 signed by DSWD Secretary. However, there were school facilities that still requested under force majeure due to 1.) COVID-19 situation; and 2.) the disaster brought upon by Typhoons Rolly and Ulysses.
1.4 Percentage compliance of Pantawid Pamilya households on availment of health services	89.98%	90.00%	90.00%	90.00%	90.00%	97.38%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
No. of Pantawid Pamilya households availing key health services	(4,672/ 5,192)	(9,927/ 11,030)	(10,861/ 12,068)	(10,563/ 11,737)	(10,563/ 11,737)	5,056	11,030	11,030	12,068	11,737	11,737	11,737						
NCR	4,672	9,927	10,861	10,563	10,563	5,056	11,030	11,030	12,068	11,737	11,737	11,737	0			0.00%		In accordance to the declaration of suspension of program conditions under state of emergency, the health monitoring of the program beneficiaries did not likewise take place due to the following: 1. For the 2nd quarter, the sudden implementation of the lockdown and ECQ in NCR, 100% compliance was declared resulted to all active households were provided with cash grants; 2. For the 3rd quarter, the resumption of all program conditions was initiated in accordance with the NAC Resolution 3 Series of 2020 signed by the DSWD Secretary. In this quarter, there were 100% compliant to health based on the generated Compliance Verification System; and 3. For the 4th quarter, the monitoring of facilities on the compliance of the beneficiaries on health condition approved on December 11, 2020; hence, the compliance beneficiaries under this indicator cannot be determined due to the ongoing NAPA generation for P5 payout.
1.5 Percentage of Pantawid Pamilya households not availing key health services that availed key health services	32.00%	32.00%	32.00%	32.00%	32.00%	34.92%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
Total No. of Pantawid Pamilya Non-Compliant to At Least 1 Health Conditions	13,291	11,030	12,068	11,737	11,737	13,291	11,030	11,030	12,068	11,737	11,737	11,737						In accordance to the declaration of suspension of program conditions under state of emergency, the health monitoring of the program beneficiaries did not likewise take place due to the following: 1. For the 2nd quarter, the sudden implementation of the lockdown and ECQ in NCR, 100% compliance was declared resulted to all active households were provided with cash grants; 2. For the 3rd quarter, the resumption of all program conditions was initiated in accordance with the NAC Resolution 3 Series of 2020 signed by the DSWD Secretary; and 3. For the 4th quarter, the monitoring of facilities on the compliance of the beneficiaries on health condition approved on December 11, 2020; hence, the compliance beneficiaries under this indicator cannot be determined due to the ongoing NAPA generation for P5 payout.
No. of Pantawid Pamilya Households Turned Compliant to Health Conditions	4,253	3,530	3,862	3,756	3,756	4,641	11,030	11,030	12,068	11,737	11,737	11,737	0			0.00%		

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(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)=(7)+(8) +(10)+(11)	(14)=(13)-(6)	(15)	(16)	(17)	(18)	(19)
1.6 Percentage of SLP households earning from microenterprises	0.00%	25.00%	25.00%	50.01%	100.00%	0.00%	51.43%	51.43%	14.86%	12.46%	27.32%	78.75%	-21.25%	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
Total No. of SLP Households Assisted through Microenterprise Development Track with 1 Year Ongoing Business Operations	0	5,971	5,971	5,971	5,971	0	5,971	5,971	5,971	5,971	5,971	5,971	5,971				The variance in monitoring is due to limited number of monitoring PDO allotted for CY 2020 and difficulty to contact the participants. The PDO is limited in doing field works due to the current situation. They do the monitoring by means of phone calls and most of the contact numbers are changed. An additional funds intended for Livelihood Assistance Grants was downloaded in October 2020 and has to be disbursed until end of December which was become the focus of all SLP staff during the last quarter of the year.	For CY 2021, the SLP-NCR allotted a total of 47 monitoring PDO for served program participants as per memorandum received on October 2020 re: Treatment Plan for CY 2021 SLP MPDOs.
No. of SLP Households that Gained from Microenterprise	0	1,493	1,493	2,986	5,971	0	3,071	3,071	887	744	1,631	4,702	-1,269			-21.25%		
1.7 Percentage of SLP households gainfully employed	0.00%	25.00%	25.00%	50.00%	100.00%	0.00%	0.00%	0.00%	50.00%	50.00%	100.00%	100.00%	0.00%	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
Total No. of SLP Households Assisted through Employment Facilitation Track	0	12	12	12	12	0	12	12	12	12	12	12	12					
No. of SLP Households with 1 Adult Member Gainfully Employed	0	3	3	6	12	0	0	0	6	6	12	12	0			0.00%		
1.8 Percentage of households that report better access to services	No survey conducted yet to have a report on better access to services. This indicator is for clarification to SLP-NPMO													<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
OUTPUT INDICATORS																		
1.1 Number of Pantawid households provided with conditional cash grants	196,574	204,607	198,158	198,092	198,092	218,415	215,732	215,732	213,001	213,942	213,942	213,942	15,784	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
a. Regular CCT	(193,663/ 215,181)	(201,449/ 223,832)	(195,816/ 217,573)	(195,918/ 217,687)	(195,918/ 217,687)	215,181	213,101	213,101	210,403	211,531	211,531	211,531	-6,156			-3.14%	The variance households were still waiting for the opening of account. At the moment, they are under OTC mode of payment.	The regular validation of City Links and Municipal Rooving Bookkeepers contribute in the increase in number of beneficiaries being able to receive their cash grants. Likewise, increase distribution of EMV cards to target households including those households with request for cash card replacement.
b. Modified CCT	(2,911/ 3,234)	(3,158/ 3,509)	(2,342/ 2,602)	(2,174/ 2,415)	(2,174/ 2,415)	3,234	2,631	2,631	2,598	2,411	2,411	2,411	-4			-0.18%	The four (4) unpaid households will be paid through OTC.	The region is still waiting for the schedule of top-up from the Central Office for the four (4) MCCT-HSF members through OTC in their respective servicing branch.

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(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)=(7)+(8) +(10)+(11)	(14)=(13)-(6)	(15)	(16)	(17)	(18)	(19)
1.2 Percentage of Pantawid Pamilya-related grievances resolved within established time protocol	85.44%	85.49%	85.50%	85.51%	85.50%	88.72%	81.23%	82.35%	92.36%	87.11%	89.75%	86.32%	0.82%	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
Total No. grievances received	1,126	6,383	4,360	4,312	16,181	1,126	6,383	7,509	4,360	4,312	8,672	16,181	16,181				The variance reason is due to the established protocol in solving grievance cases.	City links together with the grievance coordinator is already fast tracking the submission of pertinent documents needed for each concern.
No. of Pantawid Pamilya-related grievances resolved within established time protocol	962	5,457	3,728	3,687	13,834	999	5,185	6,184	4,027	3,756	7,783	13,967	133		0.82%		The Region received a bulk of queries and grievances related to the Emergency Subsidy-Social Amelioration Program (ESP-SAP) issues for Pantawid Pamilya during the 2nd tranche implementation for waitlisted households and there are some households received the 1st tranche but did not received the 2nd tranche due to different program related concerns, most of the received grievances were coursed through grievance forms, electronic mails, SMS, social media and phone calls.	The Region coordinated all updating concerns assigned to Beneficiary Data Management (BDM) Coordinators for processing of necessary updates to partner beneficiaries' records upon the receipt of the complaints by the assigned Grievance Coordinators. The cash card related issues were likewise forwarded to assigned Municipal Roving Bookkeeper (MRB) in the area for processing of cash card concern. Likewise, the region made use of electronic emails and initiated tracker in the google sheets to timely monitor the grievances received and resolved.
1.3 Number of SLP households assisted through the Microenterprise Development and Employment Facilitation Tracks	0	272	548	415	1,235	0	13	13	438	1,000	1,438	1,451	216	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Number of SLP households assisted through the Microenterprise Development Track	0	272	500	415	1,235	0	13	13	438	992	1,430	1,443	216		17.49%		Note: The 494 served participants are referrals and walk-in clients from different LGU in NCR while the 949 are served through the Livelihood Assistance Grants in Caloocan City.	
Number of SLP households assisted through Employment Facilitation Track	0	0	48			0	0	0	0	8	8	8					Forty (40) participants under Employment Facilitation were transferred and served through the Microenterprise Development.	
Additional target for SLP participants for referrals and walk-in clients	0	0	0	287	287	0	0	0	0	290	290	290	3		1.05%		The additional targets from Central Office become the focus of all SLP staff during the 4th Quarter of CY 2020.	
Additional target for SLP participants due to Bayanihan Act 2	0	0	0	6,759	6,759	0	0	0	0	6,798	6,798	6,798	39		0.58%			

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(this can be updated)

Organizational Outcome: WELL-BEING OF POOR FAMILIES IMPROVED					
Strategic Initiative: (2)					
Plan		Accomplishment		Issues and Gaps in the	Steering Measures
Activity	Amount Allotted	Activity	Amount Disbursed		

Note: NPMO - Pantawid and SLP has no Strategic Initiative/s cascaded to RPMOs that need to be monitored.