



DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT  
FIELD OFFICE - NATIONAL CAPITAL REGION

# 2021

## STATISTICAL DIGEST



# OUR VISION

The Department of Social Welfare and Development envisions all Filipinos free from hunger and poverty, have equal access to opportunities, enabled by fair, just and peaceful society.

# OUR MISSION

To lead in the formulation, implementation and coordination of social welfare and development policies and programs for and with the poor, vulnerable and disadvantage.



# OUR CORE VALUES

Maaagap at Mapagkalingang serbisyo  
Serbisyong Walang Puwang sa Katiwalian  
Patas na Pagtrato sa Komunidad



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# WHAT IS STATISTICAL DIGEST

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The Statistical Digest is a semi-annual publication issued by DSWD-NCR to provide updates on the status of the Department's Programs/Activities/Projects (P/A/Ps) along major performances. It provides a quick reference on the program status of implementation based on the targets set for the year. It aims to aid the Field Office's Divisions/Centers/Residential Care Facilities/Sections/Units (D/C/RCF/S/Us) and the Management in monitoring the program implementation specifically in terms of physical and financial accomplishment for the year.

Data from the Statistical Digest are generated from the Harmonized Planning, Monitoring and Evaluation System (HPMES) Quarterly Accomplishment Reports (HPMES Form 4-4A-4B) submitted by the D/C/RCF/S/Us.

The publication covers the following statistical accomplishment along:

## **Organizational Outcome 1 - Well-being of Poor Families Improved**

Provides data on the reduction of vulnerabilities of target population which essentially contributes to the socio-economic agenda of the government - investment in human capital development and improving social protection programs. This covers Promotive Programs of the Department which includes: Pantawid Pamilyang Pilipino Program (4Ps) and Sustainable Livelihood Program (SLP);

## **Organizational Outcome 2 - Rights of the Poor and Vulnerable Sectors Promoted and Protected**

Provides data on vulnerable individuals and groups, namely, the children, youth, women, persons with disability, senior citizens, solo parents and indigenous people who benefited from the programs and services provided by DSWD. This covers the Protective Programs and Services which includes: Residential and Non-Residential Facilities such as the Elsie Gaches Village (EGV), Golden Reception and Action Center for the Elderly and Other Special Needs (GRACES), Haven for Children (HC), Haven for Women (HFW), Jose Fabella Center (JFC), Marillac Hills (MH), Nasyon ng Kabataan (NK), Reception and Study Center for Children (RSCC), Sanctuary Center (SC), Inang Naulila sa Anak Healing Center (INA-HC), National Vocational Rehabili-

tation Center (NVRC), and Rehabilitation Sheltered Workshop (RSW), the Supplementary Feeding Program, Social Pension for Indigent Senior Citizens; Community-based Programs and Services; Adoption and Foster Care Services; Assistance to Individuals in Crisis Situation; Comprehensive Program for Street Children, Street Families, and Bajaus; Issuance of Travel Clearance for Minors Travelling Abroad; Services for Trafficked Persons and Distressed Overseas Filipinos; Unconditional Cash Transfer and Social Amelioration Program of the Department;

### **Organizational Outcome 3 - Immediate Relief and Early Recovery of Disaster Victims/survivors Ensured**

Provides data on addressing the immediate needs of individuals, families and communities affected by human-induced and natural disasters covering the reports of the Disaster Response Management Division (DRMD);

### **Organizational Outcome 4 - Continuing Compliance of SWD Agencies to Standards in the Delivery of Social Welfare Services Ensured**

Provides data on standards and assessment of the quality of SWD programs and services of Social Welfare and Development Agencies (SWDAs) through registration, licensing and accreditation covering the reports of Standards Section;

### **Organizational Outcome 5 - Delivery of SWD programs by LGUs, through LSWDOs, improved**

Provides data on the improvement of the delivery of SWD programs and services by the LGUs through provision of technical assistance and resource augmentation (TARA) to the local government partners, particularly the Local Social Welfare and Development Offices (LSWDOs);

### **Support to Operations**

Provides data on activities that provide technical and substantive support to the operations and projects of the Department such as Policy and Plan Development, Social Technology Development, National Household Targeting System for Poverty Reduction, Information and Communications Technology Management, Internal Audit, Social Marketing and Knowledge Management;

### **General Administrative and Support Services**

Provides data on activities that deals with the provision of overall administrative management support to the entire operation of the Department such as Human Resource and Development, Legal Services, Administrative Services, Financial Management and Procurement Services.

# ORGANIZATIONAL OUTCOME 1



## Well-being of poor families improved

Programs and services under OO1 are grouped as PROMOTIVE SOCIAL WELFARE PROGRAM. This strategic grouping intends to invest in human capital development of the target clients of the Department, particularly the poor and vulnerable sectors, through conditional cash transfers, community driven development, and sustainable livelihood.



### PANTAWID PAMILYANG PILIPINO PROGRAM

Period Covered	Registered HHs	ActiveHHs	HHs Provided with Cash Grants	% Accomplishment
<b>Regular Conditional Cash Transfer Program</b>				
January to March	255,348	210,401	203,670	<b>96.80%</b>
April to June	255,348	210,401	199,405	<b>94.77%</b>
July to September	266,963	205,543	203,241	<b>98.88%</b>
October to December	311,017	205,948	194,237	<b>94.31%</b>
<b>Modified Conditional Cash Transfer Program</b>				
January to March	5,574	2,974	2,540	<b>85.41%</b>
April to June	5,554	2,488	2,457	<b>98.75%</b>
July to September	5,554	2,488	2,473	<b>99.40%</b>
October to December	5,536	2,496	2,434	<b>97.52%</b>

As of December 2021, **94.31%** or **194,237** out of **205,948** active HH beneficiaries were compliant and were provided with cash grants for the Regular Conditional Cash Transfer (RCCT) Program amounting to PhP3,780,626,250.00 from January to December 2021.

Likewise, for the Modified Conditional Cash Transfer (MCCT) Program, a total of **97.52%** or **2,434** out of **2,496** active HH beneficiaries were compliant and were provided with cash grants amounting to PhP44,246,200.00 from January to December 2021. (see breakdown per quarter above)



## SUSTAINABLE LIVELIHOOD PROGRAM

SLP Tracks	Target No. of HHs	No. of SLP HHs Served	% Served
<b>Continuing Fund</b>			
Seed Capital Funds	10,579	3,523	<b>33.30%</b>
Livelihood Assistance	9,107	17,827	<b>195%</b>
<b>Current Fund</b>			
Seed Capital Funds	1,090	2	<b>0.18%</b>
Livelihood Assistance	3,837	2,508	<b>65.36%</b>

The SLP served a total of **33.30%** or **3,523** out of **10,579** households under the Microenterprise Development (MD) track and **195%** or **17,827** out of **9,107** households under the Livelihood Assistance Grants (LAG) through cash grants utilizing the Continuing Fund for a total of PhP314,767,650.00.

Variances charged to Continuing Fund under MD is due to the unavailability of cash allocation based on Modified Disbursement Program (MDP) and change of mode of provision of SLP intervention from individual to LAG which is preferred by the LGU. The unserved program participants will be part of the SLP frontload for CY 2022.

Further, the SLP also served a total of **0.18%** or **2** out of **1,088** households under the Microenterprise Development track and **65.36%** or **2,508** out of **3,837** households under the Livelihood Assistance Grants (LAG) through cash grants utilizing the Current Fund amounting to PhP34,380,000.00.

Variances charged to the current fund are target households under EPAHP which was not pushed through with disbursement for CY 2021 due to some technicalities that the RPMO have to seek advice from the NPMO and other referrals from the Office of the President which should be coursed through and endorsed by the CO-NPMO to the Region for disbursement. This is expected to be disbursed by the 1st Quarter CY 2022 simultaneous with the conduct of revalidation to the served program participants.

# ORGANIZATIONAL OUTCOME 2



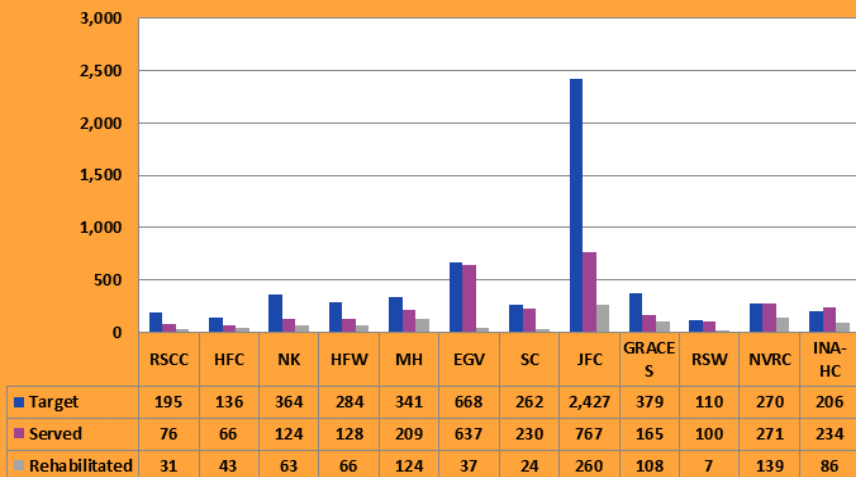
## Rights of the poor and the vulnerable sectors promoted and protected

Programs and services under OO2 are grouped as PROTECTIVE SOCIAL WELFARE PROGRAM. It intends to guarantee that the vulnerable individuals and groups are able to benefit from the programs and services provided by the government, especially by the DSWD. This outcome is also directed towards the fulfillment of the country's commitment to the various international instruments/treaties for the protection of the rights of the victims of violence, the marginalized and the disadvantaged or those excluded from the mainstream society.



### RESIDENTIAL AND NON-RESIDENTIAL CARE PROGRAM

#### Target vs. Served vs. Rehabilitated





Through its centers and non-residential care facilities, the Field Office catered to a total of **53.30%** or **3,007** clients vis-à-vis **5,642** target clients from January to December 2021. Out of these total clients served, **5,988** clients were rehabilitated (*see breakdown per C/RCF on the previous page*).

The Region maintains a total of **12** centers/residential care facilities which are consists of **9** residential and **3** non-residential care facilities) situated in the different clusters of Metro Manila. The clients were provided with social, home life, educational, health, psychological, economic productivity, sociocultural, recreational, medical and spiritual enrichment activities while non-residential care facilities received interventions - during part of the day - responsive to their current crisis or developmental concerns.



Among the centers with **100%** and higher accomplishments in terms of served clients vis-à-vis the targets set for the year are National Vocational Rehabilitation Center (NVRC) and INA Healing Center. Negative variances are attributed to the low number of referred cases from the Local Government Units (LGUs) for admission due to the Pandemic.

## SUPPLEMENTARY FEEDING PROGRAM



Contributing to the Early Childhood Care and Development (ECCD) Program, the Supplementary Feeding Program (SFP) provided food - in addition to regular meals - to children enrolled in Child Development Centers (or day care centers) and Supervised Neighborhood Play in NCR amounting to PhP218,841,583.71:

**101%** or **101,260** children  
out of **100,491** target children

**10th Cycle**

**101%** or **127,580** children  
out of **108,525** target children

**11th Cycle**

## SOCIAL PENSION FOR INDIGENT SENIOR CITIZENS



For the needy and frail senior citizens, the Field Office implemented the Social Pension for Indigent Senior Citizen (SPISC) to **91.07%** or **187,409** beneficiaries vis-à-vis **205,785** targeted beneficiaries for 1st Semester CY 2021 and **88.53%** or **182,191** beneficiaries vis-à-vis **205,785** targeted beneficiaries for 2nd Semester CY 2021 costing a total amount of Php1,108,800,000.00 as an augmentation for their daily subsistence and medical needs.

From January to December 2021 implementation, variances were resulted to the following, but not limited to: (1) Late submission of liquidation reports of 17 LGUs due to the pandemic; (2) Majority of the senior citizen who are unable to claim their stipend were locked down in the provinces; (3) Delays in the distribution of stipend since LGUs takes all precautionary measures and health protocols to ensure the health of the Senior Citizens; and (4) Limited Special Disbursing Officers (SDOs) to facilitate the pay-out due to the continuous implementation of other programs of DSWD. Nevertheless, the Field Office is closely coordinating with the LGUs for the needed technical assistance on proper execution of pay-outs following the strict compliance of health protocols.

## CENTENARIAN CASH GIFT

In view of the passage of Republic Act No. 10868 or the Centenarian Act of 2016, the Field Office had provided centenarian cash gift — to Filipinos who have aged 100 years or over, whether residing in the Philippines or abroad received a cash gift amounting to Php100,000 — to **111%** or **100** centenarians out of the **90** targeted centenarians as of 1st Semester CY 2021 utilizing a total amount of Php10,000,000.



## PROTECTIVE PROGRAMS TO INDIVIDUALS AND FAMILIES IN ESPECIALLY DIFFICULT CIRCUMSTANCES



**324,339**

**Food  
Assistance**



**89,617**

**Medical**



**37,129**

**Burial**



**12,396**

**Educational**



**668**

**Transport**



**527**

**Other Cash  
Assistance**

As a social safety net or a stop-gap mechanism to support the recovery of individuals and families from unexpected crisis such as illness or death of a family member, natural or man-made disasters and other difficult situations, the Field Office implemented the Assistance to Individuals in Crisis Situations (AICS) to **160%** or **464,676** clients out of **290,830** targeted clients covering served clients from Crisis Intervention Section Onsite and Offsite Serbisyo utilizing a total amount of PhP2,479,562,753.55 from January to December 2021.

These clients received any of the following assistance: financial assistance for medical, burial, transportation and educational expenses; material assistance in the form of food and non-food items; and referrals for medical, legal, psychosocial, temporary shelter and other services.

The program was able to serve the following breakdown of client categories:

<b>Family Head and Other Needy Adult (FHONA)</b>	<b>371,773</b>
<b>Senior Citizens (SC)</b>	<b>89,276</b>
<b>Youth in Need of Special Protection (YNSP)</b>	<b>1,552</b>
<b>Persons with Disability (PWD)</b>	<b>1,200</b>
<b>Women in Especially Difficult Circumstances (WEDC)</b>	<b>875</b>
<b>Total</b>	<b>464,676</b>

## ALTERNATIVE FAMILY CARE PROGRAM



Under the Alternative Family Care Program of the DSWD, the Field Office catered **114%** or **277** children out of **243** targeted children for adoption and foster care in compliance with the Republic Act No. 8552 or the Domestic Adoption Act of 1998, Republic Act 9523 or the Act Requiring Certification to Declare a Child Legally Available for Adoption and Republic Act No. 10165 or the Foster Care Act of 2012. These are composed of the following placement:

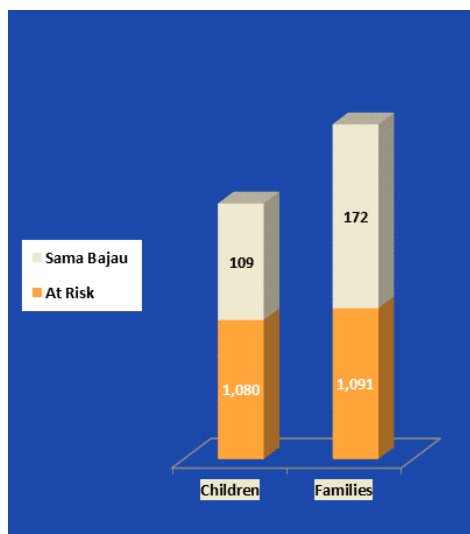
**128 children were placed out for domestic adoption issued with CDCLAA;**

**49 children were placed out for domestic adoption issued with PAPA/ACA;**

**63 were endorsed for inter-country adoption; and**

**37 children were placed out for foster care.**

## COMPREHENSIVE PROGRAM FOR STREET CHILDREN, FAMILIES AND BADJAUS



Heedful of the plight of children and families at risk on the street, the DSWD implemented the Comprehensive Program for Street Children, Families and Badjaus serving a total of **189%** or **2,452** out of **1,299** target street children and families including Sama Badjau children and families utilizing a total amount of PhP8,211,363.01 from January to December 2021. (*see breakdown beside*)

## MINORS TRAVELING ABROAD



The Field Office has issued travel clearance certificate to **144%** or **1,722** children out of **1,200** targeted children in NCR from January to December 2021 with top five (5) country of destination as follows: United Arab Emirates, United States of America, Canada, Japan and Australia.

This is in compliance to Republic Act No. 7610 or the Special Protection of Children Against Abuse, Exploitation and Discrimination Act, Republic Act No. 9208 or the Anti-Trafficking in Persons Act and Republic Act No. 8239 or the Philippine Passport Act of 1996 which does not allow a child to travel alone or be accompanied by a person, other than the parents or legal guardian, to a foreign country without a travel clearance from the DSWD.

## COMMUNITY BASED SERVICES



**1,140** Adult  
**29** Older Persons  
**9** Solo Parents

**75** Children  
**25** Youth  
**1** PWD

From January to December 2021, the Field Office served a total of **320%** or **1,279** clients out of **400** targeted clients through the community-based services. These clients were provided with any of the following services: Referral, Counseling, Financial Assistance, Airport Assistance, etc. The large deviation of variance is attributed to the increased number of newly diagnosed Persons Living with HIVs (PLHIVs) that are requiring continuous assistance both for medical and other needs and Overseas Filipinos who were repatriated from different countries due to COVID-19 pandemic.

## SOCIAL WELFARE FOR DISTRESSED OVERSEAS FILIPINOS AND TRAFFICKIED PERSONS



The Field Office through the Recovery and Reintegration Program for Trafficked Persons (RRTP) served a total of **260%** or **1,091** clients out of **420** targeted clients from January to December 2021. The clients served were composed of 851 adults and 240 children provided with any of the following social welfare services: financial assistance, livelihood assistance, skills training, referrals, counseling, temporary shelter, etc. utilizing a total amount of Php2,014,034.22.

Moreover, the Field Office also implemented the International Social Welfare Services for Filipino Nationals (ISWSFN) to a total of **60.92%** or **929** distressed and/or undocumented overseas Filipino out of **1,525** target clients utilizing a total amount of Php363,594.30 from January to December 2021. These include 894 Adults, 18 Children and 17 Senior Citizens with top five (5) country of destination: Riyadh Kingdom of Saudi Arabia, Dubai United Arab Emirates, Qatar, Kuwait and Abu Dhabi United Arab Emirates.



## UNCONDITIONAL CASH TRANSFER



With the enactment of Republic Act No. 10963 or the Tax Reform for Acceleration and Inclusion (TRAIN), the DSWD has been mandated to implement the Unconditional Cash Transfer Program. The Field Office provided UCT cash grants amounting to Php3,600 each from January to December CY 2021 to **61.16%** or **259,643** household beneficiaries out of **424,511** targeted beneficiaries utilizing the CY 2020 UCT Continuing Fund (see *breakdown next page*).

Poor Beneficiaries	Target	Provided with Cash Grants	% Served
Pantawid Beneficiaries	226,341	226,341	100%
Social Pensioners	169,713	30,139	17.76%
MCCT Beneficiaries	2,966	2,966	100%
Listahanan Household	25,491	197	0.77%

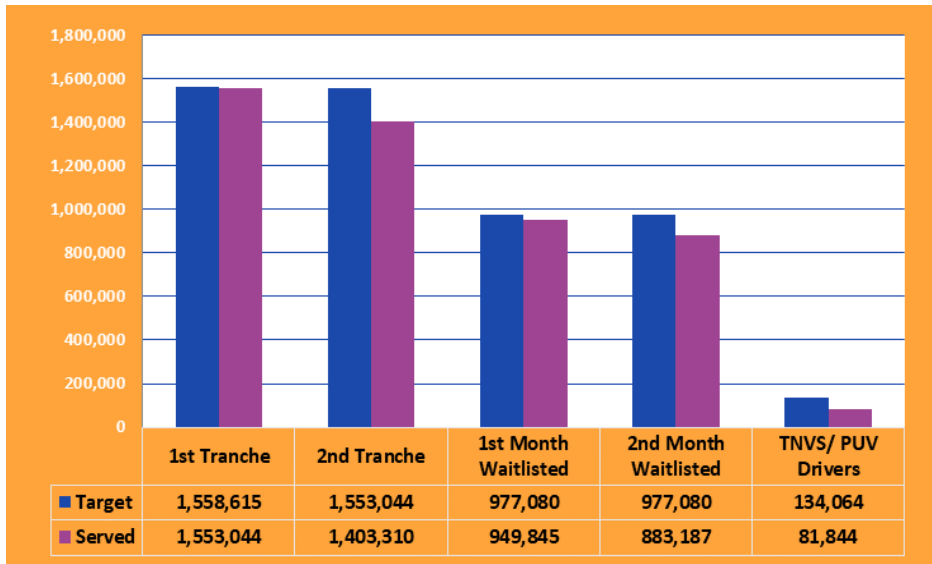
The UCT SocPen and Listahanan have an on-going activity such as Social Pension cash card distribution. However, there was a delay on the request for batch opening account by NPMO which resulted to unfinished distribution of cash cards to UCT-Listahanan and UCT-SocPen beneficiaries before the end of the year. The RPMO will be waiting for the final instruction from NPMO if the program will still continue.

## SOCIAL AMELIORATION PROGRAM FOR NON-PANTAWID FAMILIES

### BAYANIHAN I

With the passage of Republic Act (RA) No. 11469, otherwise known as the "Bayanihan To Heal As One Act of 2020", the DSWD as the lead agency in social protection is tasked to implement social amelioration programs to the most affected families and individuals under community quarantine, especially in the declaration of State of Public Health Emergency.

For the 1st tranche of implementation, a total of **99.67%** or **1,553,514** out of **1,558,615** Non-Pantawid Familya families were provided with SAP-ESP amounting to PhP8,000 each in response to the community quarantine brought about by the pandemic, utilizing a total amount of PhP12,428,112,000.00 vis-à-vis total fund allocation of PhP12,468,920,000.00. There are refunds made by three (3) LGUs due to beneficiaries' ineligibility, having claimed from other NGAs and returned to respective provinces.



For the 2nd Tranche implementation of SAP-ESP, a total of **90.36%** or **1,403,310** out of **1,553,044** Non-Pantawid families with funded payroll were served amounting to PhP8,000 each. The Region utilized PhP11,226,480,000 vis-à-vis fund allocation of PhP12,424,352,000.

For the 2nd tranche and waitlisted eligible beneficiaries, the Region utilized direct cash payout through Special Disbursing Officers of the Department as well as digital payments to the beneficiaries through partnerships with the following financial service providers as a safety measure in receiving their grants:



Union Bank



Paymaya

Likewise, a total of **97.21%** or **949,845** out of **977,080** Non-Pantawid families received their cash grants amounting to PhP7,598,760,000 vis-à-vis fund allocation of PhP7,816,640,000 while a total of **90.39%** or **883,187** out of **977,080** Non-Pantawid families received their cash grants amounting to PhP7,065,496,000.00 out of PhP7,816,640,000.00.

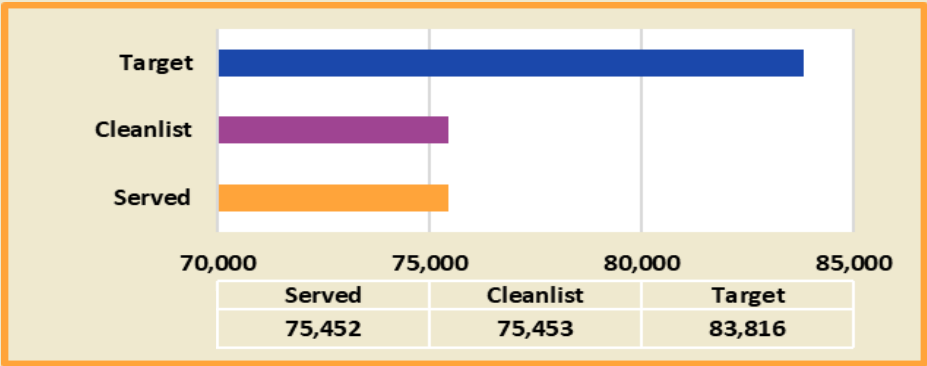


For the disbursement of cash subsidy to TNVS/PUV beneficiaries, a total of **61.05%** or **81,844** were provided with SAP-ESP as against the target of **134,064** eligible beneficiaries.

Variances was due to massive numbers of 'No Show' beneficiaries during actual pay-outs, returned to provinces, ineligible and duplicated beneficiaries as listed and submitted by the LGUs.

## BAYANIHAN II

Due to the affirmation of existence of a continuing national emergency, the whole-of-government-approach remains to be the most effective strategy to ensure the efficient implementation of the Coronavirus Disease (COVID-19) response and recovery interventions. Thus, the passage of the Republic Act (RA) No. 11494, other - wise known as "Bayanihan to Recover As One Act". The DSWD shall continue to implement programs and services identified under the Act as interventions to aid in the recovery of affected families and households.



For the implementation of Bayanihan II, a total of **90.02%** or **75,453** Non-Pantawid Families out of **83,816** target beneficiaries were determined as eligible and unique/without duplicates after the deduplication process. Out of which, a total of **99.99%** or **75,452** Non-Pantawid Families were processed for payroll and paid out through direct cash payout amounting to Php578,904,000 vis-à-vis fund allocation of Php670,528,000 implemented to 14 LGUs in NCR.

# ORGANIZATIONAL OUTCOME 3



## Immediate Relief and Early Recovery of Disaster Victims/Survivors Ensured

The activities under OO3 are grouped as DISASTER RESPONSE AND MANAGEMENT PROGRAM. It intends to provide emergency services during or immediately after a disaster in order to save lives, reduce hunger, and ensure safety of the people. This also involves the provision of basic subsistence needs of the affected people as well as the repair and reconstruction of damaged houses to help them restore their normal level of functioning. The program also intends to develop and enhance policies and programs for disaster response and management.



The Field Office through the Disaster Response Management Division provided augmentation assistance to **100%** or **17** out of **17** LGUs in NCR through the request of the Local Government Units (LGUs) and Legislators for the affected areas due to the following natural disaster and health hazard, amounting to Php358,461,422.19 from January to December 2021:

*\*Target was ANA*

- ✓ Fifty-three (53) Fire Incidents
- ✓ Two (2) Flooding Incidents
- ✓ Granular Lockdowns due to COVID-19 Pandemic

Accordingly, a total of **603,559** internally displaced households or **2,146,216** individuals affected by various disaster occurrences were provided with disaster response services by the Field Office from January to December 2021. The number of Households assisted increased due to lack of income during the imposition of enhanced community quarantine in NCR due to COVID-19.

*\*Target was ANA*



The Field Office also implemented the Cash For Work Program to seven (7) LGUs in NCR namely, Taguig, Pateros, Malabon, Caloocan, Navotas, Quezon City and Mandaluyong. A total of **96.38%** or **26,889** poor households out of **27,900** target households received cash-for-work for Climate Change Adaptation and Mitigation (CCAM) amounting to PhP107,556,000.00

In response to the Field Office prevention, control and mitigation on the spread of the Novel Coronavirus Disease or the COVID-19 Pandemic, a total of **646,835** Food and Non-Food Items were provided by the Field Office—NCR to the Local Government Units (LGUs) and other Partners/NGOs/POs/Others amounting to PhP374,556,590.46 from January to December CY 2021. These are consists of the following breakdown:



**589,744** Family Food Packs

**56,598** Sanitary Kits

**40** Sleeping Kits

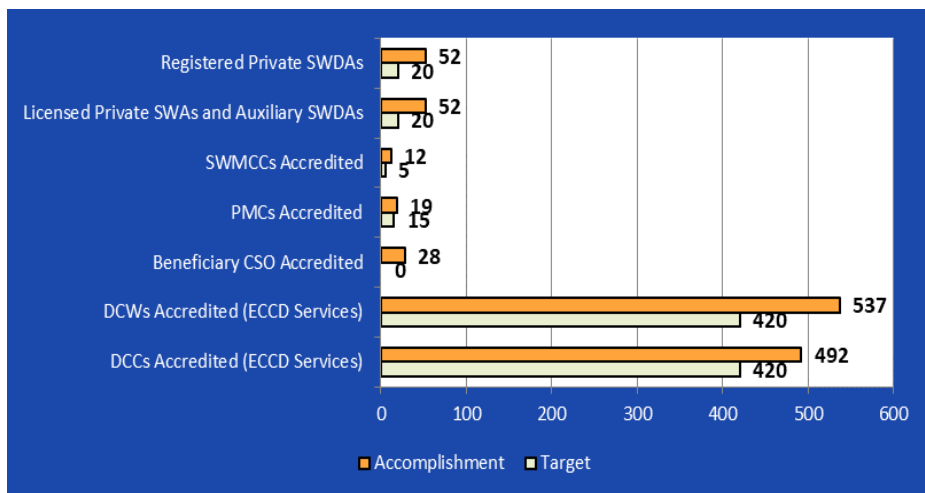
**70** Hygiene Kits

# ORGANIZATIONAL OUTCOME 4



## Continuing Compliance to SWD Agencies to Standards in the Delivery of Social Welfare Services Ensured

Activities under OO4 refer as SWDAs REGULATORY PROGRAM aims to manage SWDAs and ensure proper implementation of programs and services for the poor, vulnerable and marginalized through performing quality assurance measures. It sets standards along registration, licensing of NGOs and accreditation of service providers and SWDAs implementing social welfare and development programs and services.



The Field Office through the Standards Section provides regulatory services to the social welfare development agencies (SWDAs) implementing SWD programs and individuals providing SWD services through registration, licensing and accreditation—to guarantee the quality of care and support for the poor, the vulnerable and the disadvantaged.

From January to December 2021, the Region registered and granted license to operate to **260%** or **52** out of **20** targeted private social welfare agencies (SWAs), private and auxiliary social welfare and development agencies (SWDAs).

For SWD service providers, the Field Office accredited **240%** or **12** out of **5** targeted Social Workers Managing Court Cases (SWMCCs), **127%** or **19** out of **15** targeted Pre-Marriage Counselors (PMCs) and **100%** or **28** Beneficiary Civil Society Organizations (CSOs) from January to December 2021.



The Field Office also facilitated the pre-assessment of National Vocational Rehabilitation Center on December 28, 2020 and was issued with Accreditation Certificate from the Standards Bureau-Central Office on January 3, 2021.

## ORGANIZATIONAL OUTCOME 5



### Delivery of SWD Programs by LGUs, through LSWDOs, improved

The program termed as SWD TECHNICAL ASSISTANCE AND RESOURCE AUGMENTATION PROGRAM intends to provide Technical Assistance and Resource Augmentation to LGUs towards a fully functioning Local Social Welfare and Development Offices (LSWDOs).

The Social Welfare and Development Technical Assistance and Resource Augmentation (TARA) Program assists the Local Social Welfare and Development (LSWDOs) of LGUs in advancing their functionality or level of service delivery as frontline service providers of SWD programs and services.



**100%** or **2** out of **2** Local Government Units (LGUs) were assessed on their baseline service delivery using the enhanced Service Delivery Capacity and Competency (SDCCA) Tool and determined as Level 2 or “Better Service Delivery”.



**100%** or **17** out of **17** LGUs were provided with technical assistance along social protection programs in the TARA Plan, implementation of Social Amelioration Programs, case management, and many others.



**217%** or **13** out of **6** Learning and Development Interventions (LDIs) were conducted to LGUs which are webinar trainings and orientation sessions along Mandanas Ruling, Supervisory Trainings, case management, Trainings of Trainers and many others.



**350%** or **21** out of **6** SWD L-Net Meetings and activities were participated and initiated by SWD L-Net members. This includes, but not limited to Technical Learning Sessions, Teambuilding Meetings, General Assemblies, orientations, special meetings and many others.

# SUPPORT TO OPERATIONS



Activities under STO provide technical and substantive support to the operations and projects of the Department. The Offices under STO include Policy Development and Planning Section, Social Technology Unit, National Household Targeting Section, Regional Information, Communications Technology Management Section, Internal Audit, Social Marketing Section and Capability Building Section

## POLICY AND PLAN DEVELOPMENT

The Region formulates and develops policies and plans for the social welfare and development (SWD) sector relative to its mandate. From January to December 2021, the Field Office crafted six **(6)** regional policies/guidelines as follows: *\*Target was ANA*



**RMO No. 1 Series of 2021:** DSWD-NCR CY 2021 Thrust and Priorities;



**RMO No. 2 Series of 2021:** Protocol for the Conduct of Research Studies in DSWD FO-NCR, Centers and Residential Care Facilities under the New Normal Situations;



**RMO No. 3 Series of 2021:** Addendum to RMO No. 1 Series of 2021: DSWD-NCR CY 2021 Thrust and Priorities;



**RMO No. 4 Series of 2021:** Guidelines on the Management of DSWD-NCR Mobile Kitchen during Deployment;



**RMO No. 5 Series of 2021:** Guidelines on the Selection of RP and Learning Facilitators for LDIs for Partner Intermediaries and Stakeholders of DSWD-NCR;



**RMO No. 6 Series of 2021:** Amendment to RAO 073 Series of 2010 also known as the Guidelines in the Management of Food Service Operations in Residential Care Facilities.

## RESEARCH AND EVALUATION



In support of the implementation of SWD programs and projects, the Field Office attended to **45** research requests that fall under the research protocol. Out of these, **31.11%** or **14** out of **45** research requests with complete requirements submitted to Field Office were issued with research permits. *\*Target was ANA*

## NATIONAL HOUSEHOLD AND TARGETING SYSTEM FOR POVERTY REDUCTION

The National Household and Targeting System for Poverty Reduction or the Listahanan is an information management system that identifies who and where the poor are in the country.



From January to December CY 2021, the Field Office conducted validation and finalization phase. In this phase, the poor households that were not included during the Household Assessment conducted in CY 2019 to CY 2020 were encouraged to file their complaints and grievances for further assessment/reassessment. As such, the following were the accomplishments:



**16.14%** or **69,440** grievances were resolved out of **430,113** total number of grievances received through Community Desks and Online Filing. *\*Target was ANA*



**92.16%** or **1,576** Barangays out of **1,710** Barangays have functional Barangay Verification Team (BVT).



**58.82%** or **10** out of **17** LGUs have functional Local Verification Committee (LVC).



The Region is waiting for further guidance of Central Office for the unfinished activities of Listahanan Project due to non-availability of funds. The remaining grievances will be resolved once the assessment/reassessment continues. Nevertheless, the Field Office completed the posting of the initial list poor and receiving complaints through community desk, online grievance and endorsement for inclusion from different barangay, LGUs and other partners.

Apart from receiving and resolving complaints, the Field Office also conducted assessment/reassessment and encoding/verification activities. Out of **90,781** target households, the Region accomplished the following during the validation and finalization phase:



**62.32%** or **56,577** Households were assessed

**51.58%** or **46,823** accomplished Household Assessment Forms (HAFs) were properly encoded

**42.31%** or **38,405** encoded HAFs passed verification

The Region also continuously implemented data sharing of the Listahanan 2 results to partner LGUs and intermediaries and stakeholders in the SWD sector. From January to December 2021, the Field Office responds to requests for data/statistics, name-matching and other relevant datasets (e.g. list of poor households): *\*Target was ANA*



Four **(4)** requests for statistical data were granted;



Eighteen **(18)** requests for name-matching were granted consists of 58,905 households name matched.

## INFORMATION AND COMMUNICATIONS TECHNOLOGY MANAGEMENT

Relevant to the development and enhancement of the Field Office along information management, communication services and technology solutions, the Region continuously maintains information systems and networks and provide rigorous technical assistance to end-users:



**777** technical assistance and service support requests of D/C/RCF/S/Us were received and acted upon from January to December CY 2021; *\*Target was ANA*



**100%** or **1** out of **1** functional website maintained;

**100%** or **1** out **1** target new ICT systems, facilities and infrastructure was put in place;



**100%** or **10** out **10** target databases were developed and maintained by the Region;

**607** computer networks maintained; *\*Target was ANA*



**17** functional information systems were deployed and maintained from January to December 2021. *\*Target was ANA*

## INTERNAL AUDIT

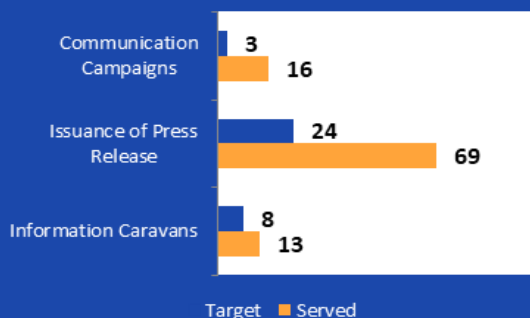
The Field Office conducts management and operations audit to assess the adequacy and effectiveness of internal control systems and mechanisms being applied for social welfare and development programs, projects and services.

**100%** or **31** out of **31** audit recommendations on Sustainable Livelihood Program were complied from January to December 2021.

**100%** or **30** out of **30** integrity management measures were implemented across all Divisions and C/RCFs in the FO-NCR.

## SOCIAL MARKETING

The Field Office conducts social marketing, advocacy and networking activities to further social welfare and development (SWD) programs, projects and services, as well as to nurture relationship with its stakeholders and the public.



From January to December CY 2021, the Region conducted **157%** or **98** out of **35** targeted social marketing activities to promote SWD programs and services through media, social media and other platforms.

Positive variances in the written materials and conducted various activities was due to the heightened advocacy drive for the Social Amelioration Program - Emergency Subsidy Program (SAP-ESP) and Special Financial Assistance of the Department, in relation to the whole-of-nation response to COVID-19.



A total of **3850%** or **308** out of **8** targeted IEC materials were developed from January to December CY 2021. An increase in the demand for graphics were released in response to the requests of Divisions, Units, Sections, Centers, and Residential Care Facilities' IEC materials like audio-visual presentations, posters, infographics and others.

Part of the accomplishment of the Social Marketing Office was featuring the Pilot Implementation of the DSWD WISupport Program, facilitation of audio-visual filming and key informant interviews which highlighted the EAICS program, and the guesting of the Regional Director on the launching of Coffee Table Book of DRMD on the Usapang Malasakit sa DSWD Central Office.

## KNOWLEDGE MANAGEMENT

The Field Office also provides technical assistance to its intermediaries as the lead in social welfare and development (SWD) sector through learning and development interventions, creates pool of resource persons or core group of specialists and manages a knowledge exchange facility.



From January to December CY 2021, a total of **766%** or **23** out of three (**3**) targeted knowledge products were developed by the Region as a useful references for SWD - related undertakings.



Likewise, a total of **200%** or **12** out of four (**4**) targeted knowledge sharing sessions were conducted for the Field Office-NCR staff and intermediaries on SWD-related topics and courses.

- ☒ Review of good practice documentation during the KM Meeting;
- ☒ Orientation on MC 9 Series of 2006 or the Procedural Guidelines on the Receipt of Donations in Cash and in Kind;
- ☒ DSWD-NCR Policy Forum on DSWD Proposed Bills, Issuances and Policies "Topic: Amending Republic Act. No. 8353 or the Anti-Rape Law of 1997 and Increasing the Age of Statutory Rape Bill;
- ☒ Pantawid Pamilya Virtual Orientation on RA 11310 (IRR) and Pantawid Pamilya cum General Assembly;
- ☒ DSWD-NCR Policy Forum on DSWD Proposed Bill, Issuances, and Policies Re: Strengthening and Full Implementation of the "Juvenile Justice and Welfare Act" Bill;
- ☒ SWD FORUM 2021 First DSWD-NCR Regional Conference: A Convergence Effort in Promoting Self Care, Resiliency, and Innovations Amidst COVID-19 Pandemic; and
- ☒ Seven (7) small KSS which focuses on orientations, meetings, forums, case conferences, and group activities.

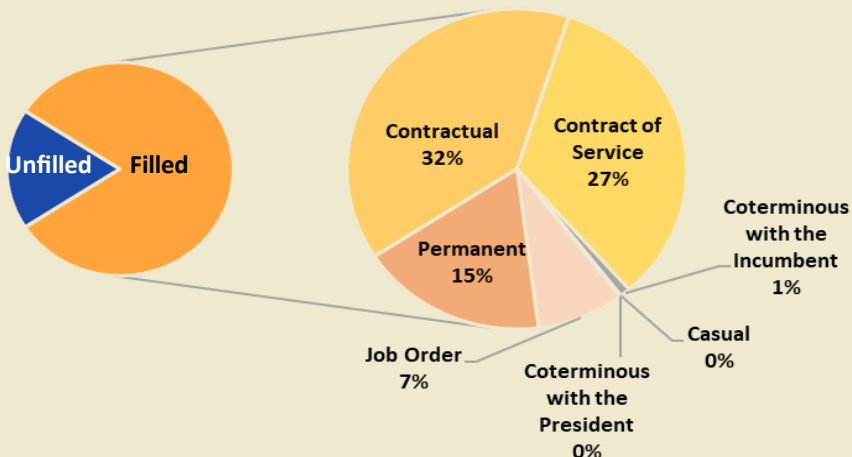
# GENERAL ADMINISTRATION AND SUPPORT SERVICES



Activities dealing with the provision of overall administrative management support to the entire operation of the Department. It includes activities such as administrative services, legal services, human resource development, financial management services and procurement services.

## HUMAN RESOURCE AND DEVELOPMENT

The Field Office hires and capacitates its workforce to attain competency-based human resources for effective performance management, learning and development, employee relations and personnel administration.



Status of Employment	Filled	Unfilled	Total Position
Permanent	416	50	<b>466</b>
Cotermious with the President	1	0	<b>1</b>
Cotermious with the Incumbent	23	27	<b>50</b>
Contractual	912	108	<b>1,020</b>
Casual	2	1	<b>3</b>
Contract of Service	784	268	<b>1,052</b>
Job Order	194	71	<b>265</b>
<b>Grand Total</b>	<b>2,332</b>	<b>525</b>	<b>2,857</b>

The Region has a total of **2,857** human resource positions. Out of these, **81.64%** or **2,332** were filled-up detailed in the Field Office and Centers/Residential Care Facilities (416 Permanent Positions; one (1) Cotermious with the President; 23 Cotermious with the Incumbent; 912 contractual positions; two (2) casual position; 784 Contract of Service (COS) positions and 194 Job Order (JO) positions) as of December CY 2021.



A total of **75.12%** or **634** out of **844** positions across all employment status with request for posting were filled-up within the prescribed timeline.



As of December CY 2021, a total of **92.07%** or **2,091** staff (1,149 regular, casual, and contractual and 942 COS and JO workers) out of **2,271** staff were receiving on time salary and benefits. Variances was due to the staff with non-submission of Daily Time Record, staff is suspended, deceased, newly-hired, no submitted IPCR and with unsatisfactory rating, among others.



From January to December CY 2021, a total of **100%** or **450** out of **450** personnel (420 infected personnel and 30 bereaved personnel) regardless of employment status were provided with support and assistance.

*\*Target was ANA*

A total of **87.93%** or **408** out of **464** targeted personnel were provided with at least one (1) learning and development intervention from January to December 2021.



**100%** or **2,245** out of **2,245** personnel provided with learning and development on Basic Orientation on Occupational Health and Safety.



**59.33%** or **1,332** out of **2,245** personnel provided with learning and development on Digitization

Variances was due to the low turn-out of staff in lieu with the simultaneous implementation of various activities such as SAP-ESP and EAICS pay out.

## ADMINISTRATIVE SERVICES

In support to the attainment of its organizational outcomes, the Field Office sustains logistic and other support service requirements for properties, records, transportation, communication, utilities and personnel.



From January to December 2021, **121%** or a total of **17** facilities out of **14** targeted facilities of the Region were repaired/renovated.



**20%** or **1** out of **5** real properties with title;



**92.86%** or **15** out of **14** targeted vehicles were maintained and managed by the Field Office; and



**100%** or **3,932** out of **3,932** records were digitized.

## PROCUREMENT SERVICES



From January to December CY 2021, the Region facilitated **100%** or a total of **1,295** out of **1,295** purchase requests were processed, awarded, contracted on time and completed in accordance with applicable rules and regulations.

The Region is also compliant with the reportorial requirements from the oversight agencies. A total of **100%** or **10** out of **10** reports were submitted to the oversight agencies as follows:

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> FY 2021 Approved APP;   | <input checked="" type="checkbox"/> FY 2021 1st Semester Procurement Monitoring Report                 |
| <input checked="" type="checkbox"/> FY 2021 Certificate of Compliance for Early Procurement Activities; | <input checked="" type="checkbox"/> FY 2021 1st Semester Updated Supplemental Annual Procurement Plan; |
| <input checked="" type="checkbox"/> FY 2020 2nd Semester Procurement Monitoring Report (PMR);           | <input checked="" type="checkbox"/> FY 2022 APP-CSE;   |
| <input checked="" type="checkbox"/> FY 2020 2nd Semester Updated Supplemental APP;                      | <input checked="" type="checkbox"/> FY 2022 Indicative Annual Procurement Plan; and                    |
| <input checked="" type="checkbox"/> FY 2020 APCPI;  | <input checked="" type="checkbox"/> FY 2022 Early Procurement Activities.                              |

## LEGAL SERVICES

Technical Assistance and other needed support on legal matters, which include issues or concerns affecting the agency mandate and exercise of official functions, are provided to various offices to ensure compliance of existing laws, rules and regulations.



From January to December CY 2021, a total of **16** complaints were resolved. The issuance of result of the assessment was provided to the complainant.

*\*Target was ANA*

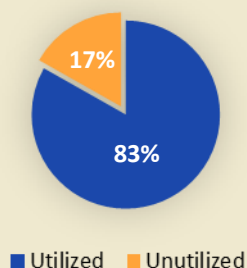
Likewise, a total of **28** disciplinary cases were initiated from January to December CY 2021. Preliminary hearings for various cases were attended by the Field Office through the disciplining authority.



## BUDGET UTILIZATION

The Field Office follows financial management guidelines to create an effective financial plan that promotes efficient management of financial resources throughout the year. From January to December CY 2021, the Region utilized **83.20%** of its allocated fund for Direct Release and Centrally-Managed Fund with a total obligated amount of **PhP5,957,482,831.76** vis-à-vis total adjusted allotment of **PhP7,160,847,664.21**.

TYPE OF FUND	ADJUSTED ALLOTMENT	OBLIGATION
Direct Release	5,259,066,000.00	4,190,450,660.15
Centrally Managed Fund	1,901,781,664.21	1,767,032,171.61
<b>GRAND TOTAL</b>	<b>7,160,847,664.21</b>	<b>5,957,482,831.76</b>



*FY 2021 Current Appropriation*

## CASH UTILIZATION



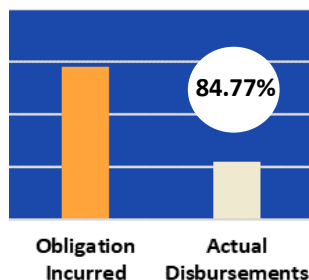
From January to December 2021, the Region utilized **100%** or a total of **PhP6,277,093,633.62** of its total actual disbursements vis-à-vis total actual annual payables for CY 2021.

QUARTER SERVED	TOTAL DISBURSEMENTS	TOTAL PAYABLES	% OF UTILIZATION
Jan to March	1,029,642,089.89	1,029,642,089.89	100%
April to June	1,198,831,326.34	1,198,831,326.34	100%
July to Sept	1,223,262,309.32	1,223,262,309.32	100%
Oct to December	2,825,357,908.07	2,825,357,908.07	100%
<b>TOTAL</b>	<b>6,277,093,633.62</b>	<b>6,277,093,633.62</b>	<b>100%</b>

*FY 2021 Current Year Cash Utilization*

## DISBURSEMENTS

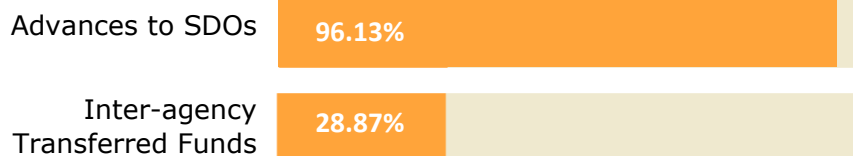
From January to December CY 2021, the Region disbursed a total of **84.77%** or **PhP5,050,185, 289.05** vis-à-vis total obligation incurred from January to December CY 2021 amounting to a total of **PhP5,957,482,831.76**.



*FY 2021 Current Year Disbursements*

## LIQUIDATION OF CASH ADVANCES

From January to December 2021, the Region liquidated **95.13%** amounting to a total amount of **PhP6,356,359,324.20** liquidated vis-à-vis **PhP6,681,831,627.01** total cash advance processed.



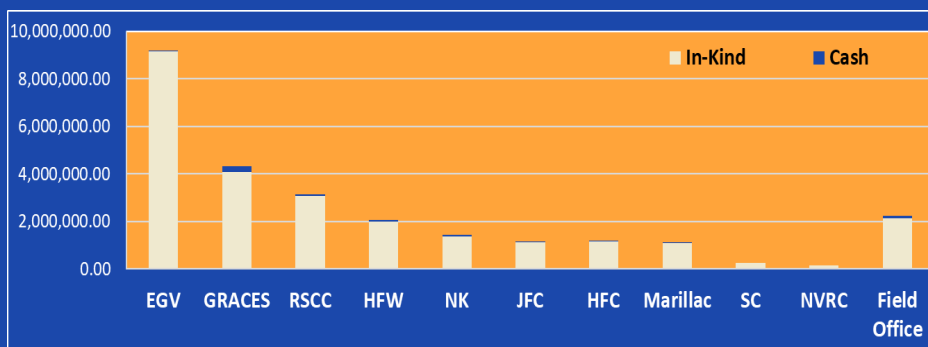
*Cash Advance Liquidated –darker shade*  
*Cash Advance Processed –lighter shade*

TYPE OF CASH ADVANCE	TOTAL CASH ADVANCE PROCESSED	TOTAL AMOUNT LIQUIDATED	% OF LIQUIDATION
Advances to SDOs	6,581,902,220.21	6,327,507,438.48	96.13%
Inter-agency Transferred Funds	99,929,406.80	28,851,885.72	28.87%
<b>GRAND TOTAL</b>	<b>6,681,831,627.01</b>	<b>6,356,359,324.20</b>	<b>95.13%</b>

*FY 2021 Current Year Advances*

## RESOURCE GENERATION

From January to December CY 2021, the resource generation efforts of the Region reached a total amount of **PhP10,348,138.12** worth of donations, both cash and in-kind. The top five (5) Centers with the most received donations are: Elsie Gaches Village (EGV), Golden Reception and Action Center for the Elderly and Other Special Cases (GRACES), Reception and Study Center for Children (RSCC), Haven for Women (HFW) and Nasyon ng Kabataan (NK). The generated amount will be augmented on the food requirements, daily basic needs of the client, and improvement of facilities and structure of centers and residential care facilities.



C/RCF/FO	IN-KIND	CASH	TOTAL	%SHARE
EGV	9,164,308.93	36,000.00	9,200,308.93	35.08%
GRACES	4,080,643.39	234,684.86	4,315,328.25	16.46%
RSCC	3,074,051.47	74,110.00	3,148,161.47	12.01%
HFW	2,005,982.13	64,438.44	2,070,420.57	7.90%
NK	1,367,616.82	65,000.00	1,432,616.82	5.46%
JFC	1,131,347.36	34,082.73	1,165,430.09	4.44%
HFC	1,157,562.17	13,192.30	1,170,754.47	4.46%
Marillac	1,082,422.15	9,427.01	1,091,849.16	4.16%
SC	262,852.55	0.00	262,852.55	1.00%
NVRC	145,795.00	0.00	145,795.00	0.56%
Field Office	2,119,672.40	100,000.00	2,219,672.40	8.46%
<b>GRAND TOTAL</b>	<b>25,592,254.37</b>	<b>630,935.34</b>	<b>26,223,189.71</b>	<b>100.00%</b>

## FY 2021 FO-NCR BUDGET UTILIZATION PER TY

TYPE OF FUND PER PROGRAM	ADJUSTED ALLOTMENT
<b>Direct Release Fund</b>	
General Management and Supervision	58,894,000.00
National Household Targeting System for Poverty Reduction	5,032,000.00
Sustainable Livelihood Program	69,123,000.00
Provision of services to center based	555,693,000.00
Supplemental Feeding Program	235,571,000.00
Social Pension	1,273,133,000.00
Protective Service for Indiv. And Families	2,935,500,000.00
RRPTP	1,514,000.00
Provision of Technical Assistance	106,602,000.00
RLIP-Regular	18,004,000.00
PS-C/I	10,091,000.00
PS-TARA	7,913,000.00
TOTAL-Direct Release	5,259,066,000.00
<b>Centrally Managed Fund</b>	
General Management and Supervision	32,307,094.20
Information & Communication Technology Service Management	13,678,372.00
National Household Targeting System for Poverty Reduction	2,144,236.93
Social Technology Dev't. And Enhancement	2,008,476.00
Formulation & Development of Policies & Plan	54,800.00
Enhancement Partnership Against Hunger and Poverty	3,649,530.00
PANTAWID PAMILYA	395,376,659.69
Sustainable Livelihood Program	61,844,661.00
Provision of services to center based	18,959,800.00
Supplemental Feeding Program	45,507,101.00
Provision of Capability Training Programs	134,250.00
Services to Distress Overseas Filipinos	530,541.00
CONTINGENT Fund - CENTENARIAN	10,232,764.71
Protective Service for Indiv. And Families	1,133,895,787.14
Assistance to Persons with disability & older person	520,000.00
Comprehensive Project for street children, street families & Ips	10,736,800.92
RRPTP	2,000,620.00
Assistance to victims of disaster and natural calamities - MOOE	119,741,422.72
Quick Response Fund	25,142,000.00
Standard Setting, Licensing Accreditation & Monitoring Service	1,006,280.00
MISCELLANEOUS PERSONNEL BENEFIT FUND	22,310,466.90
TOTAL-Centrally Managed Fund	1,901,781,664.21
<b>GRAND TOTAL</b>	<b>7,160,847,664.21</b>

## PE OF PROJECTS/ACTIVITIES AND PROGRAMS

OBLIGATION	BALANCE	% UTILIZATION
54,290,579.51	4,603,420.49	92.18%
5,019,637.84	12,362.16	99.75%
62,085,134.10	7,037,865.90	89.82%
491,984,343.12	63,708,656.88	88.54%
233,494,471.29	2,076,528.71	99.12%
1,120,274,190.15	152,858,809.85	87.99%
2,111,287,319.06	824,212,680.94	71.92%
781,479.63	732,520.37	51.62%
94,651,565.36	11,950,434.64	88.79%
16,581,940.09	1,422,059.91	92.10%
9,565,716.80	525,283.20	94.79%
7,016,223.29	896,776.71	88.67%
4,190,450,660.15	1,068,615,339.85	79.68%
32,214,726.20	92,368.00	99.71%
5,565,472.00	8,112,900.00	40.69%
2,144,236.93	0.00	100.00%
1,676,958.10	331,517.90	83.49%
0.00	54,800.00	0.00%
1,362,448.23	2,287,081.77	37.33%
385,353,446.50	10,023,213.19	97.46%
41,932,616.82	19,912,044.18	67.80%
15,350,016.86	3,609,783.14	80.96%
35,329,153.00	10,177,948.00	77.63%
53,685.00	80,565.00	39.99%
446,710.17	83,830.83	84.20%
10,219,894.64	12,870.07	99.87%
1,061,632,044.37	72,263,742.77	93.63%
200,000.00	320,000.00	38.46%
10,102,567.70	634,233.22	94.09%
202,600.00	1,798,020.00	10.13%
116,689,610.35	3,051,812.37	97.45%
23,532,836.70	1,609,163.30	93.60%
747,274.74	259,005.26	74.26%
22,275,873.30	34,593.60	99.84%
1,767,032,171.61	134,749,492.60	92.91%
<b>5,957,482,831.76</b>	<b>1,203,364,832.45</b>	<b>83.20%</b>

# ASSESSMENT

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The Field Office, unceasingly performs its mandated tasks to deliver its programs and services despite the challenges encountered. In the first half of CY 2021, Field Office generally achieved its physical targets with some major positive and negative deviations. With an overall fund utilization as to obligation of 84.74%, effects on fund utilization due to the cancelled/delayed activities is evident.

Likewise, hereunder are the overall challenges encountered by the FO as well as its strengths exhibited for the year:



With the enactment of the RA 11494 or the “Bayanihan to Recover as One Act” with DSWD as one of the national government agencies directed to implement the Social Amelioration Program (SAP), focus of the Department was shifted to the implementation of SAP-ESP especially the FO -NCR considering that the Region is the epicenter of the pandemic in the country. Also, staff of the FO are mobilized for the implementation of the SAP-ESP on top of their regular functions;



COVID-19 Pandemic continuously affects the Centers/ Residential Care Facilities’ case management process, reintegration of the residents to their families and referral to other institutions that would help improve their health and psychological conditions as part of their rehabilitation;



Major negative deviation on the percentage of positions filled up as indicated in table A.6.1 also had an effect on the programs delaying its operation and fund utilization;



The management was able to provide guidance to the D/C/ RCFs on the implementation of activities and utilization of budget for the succeeding quarters during the conduct of 1st quarter Physical and Financial Performance Review determined the activities; and



During the onset of the COVID-19 outbreak, contactless mechanisms have been utilized in order to provide continuous service to clients and intermediaries. Some of the strategies used includes the following:

a. Use of digital platforms in providing learning development interventions to DSWD staff, and LGUs as form of technical assistance.

## RECOMMENDATIONS

Hereunder are the recommendations to address the gaps/challenges and areas that have to be sustained for the next semester:

### For the Central Office:

- Continuous guidance and technical assistance to the Field Office along implementation of its regular and special programs;
- Central Office – Office/Bureaus/Services to synchronize the schedule of activities being cascaded to FOs.

### Within the Field Office:

- Sustain the good working relationship among multi-disciplinary team members within the C/RCFs to meet the desired results of rehabilitation of all residents.
- Improve Resource Mobilization in the C/RCFs – Forge new partnership with other agencies/groups/individuals that may augment to the implementation of the centers' programs and services. Sustain and strengthen existing partnerships.
- Proper monitoring of Divisions/Centers/Residential Care Facilities/Sections/Units' of their Work and Financial Plan implementation and ensuring that planned activities are conducted on time and budget allocations are utilized efficiently.

- For C/RCFs to sustain good and positive relationship with donors to make them multiply and to continue support the center's goal and vision. Encourage to renew and update partnership through Memorandum of Agreement (MOA) for those with expired MOA.
- Continuous provision of technical assistance activities to the seventeen local government units of the Region and sustaining good relationship with them as they are one of the major stakeholders.
- Capacitating the staff for the delivery of programs and services to the clients and intermediaries in the "new normal" context.
- Continuously explore/strategize new approaches for the delivery of the Department's programs/activities/projects amidst the Pandemic Situation of the country specifically in Metro Manila.
- For the FO to continuously contribute in the achievement of the Department's strategic focus: Increase capacity of LGUs to improve the delivery of social protection and social welfare services; and Improve well-being of beneficiaries and 4Ps households through strengthened social welfare system;



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