



# SOCIAL TECHNOLOGY UNIT FIELD OFFICE - NCR

DSWD-GF-004 | REV 01 / 12 OCT 2021

DRN:		

#### ANNUAL NARRATIVE ASSESSMENT REPORT FY 2022

#### **SOCIAL TECHNOLOGY UNIT**

#### I. BACKGROUND INFORMATION

As the Social Technology Bureau's regional counterpart, the Social TechnologTechnologiesists in developing, enhancing, and promoting social welfare and development (SWD) services and programs for and with the country's poor, weak, and disadvantaged citizens. The Unit carries out creative projects and programs aimed at enhancing the social conditions and social functioning of vulnerable groups, particularly those in need of Mental Health and Psychosocial Support, People Who Use Drugs, Street Dwellers, as well as Indigenous people, particularly Sama Bajaus, and focused its activities in providing technical assistance and support to the Local Government Units in implementing the replicated Social Technologies.

The Comprehensive Program for Street Children, Street Families, and Indigenous Peoples, especially Sama-Bajaus, continued its implementation to provide at-risk children and families with a complete combination of services, interventions, and chances to live in a safer environment. Furthermore, the program also focuses on capacitating the LGUs through training, learning sessions, and a series of workshops in anticipation of the program's devolution.

The unit also aimed to intensify its social marketing activities to encourage more LGUs to signify their interest in the replication of various social technologies in their locality, among which are the Yakap Bayan Program and Reporting System of Abuses and Protection for Elderly Persons.

#### II. ASSESSMENT OF PHYSICAL AND FINANCIAL ACCOMPLISHMENTS

#### A. Narrative Accomplishment

1. Comprehensive Program for Street Children, Street Families including Indigenous People.

<b>Activities and Targets per Project</b>	Actual Accomplishments		
Design			
Reach-out to Stranded Sama     Bajau Individual and Families	On January 15, 2022, Comprehensive Program staff facilitated the stranded Sama bajaus at North Port Area Manla in coordination with Manila Department of Social Welfare (MDSW). The 95 out of 101 Sama bajaus were vaccinated and tested negative for antigen test facilitated by DOH in compliance to the mandated protocols and requirements during pandemic. They were provided. With the combined efforts of the Philippine Port Area (PPA), Manila Department of Social Welfare (MDSW), Manila Health Department (MHD), Department of Social Welfare and Development – National Capital Region (DSWD-NCR), the following are the assistance such as financial assistance, food and non food items were also provided to them. On January 24, 2022, the 101 Sama Bajaus was facilitated to		

	travel back bound to Zamboanga City via MV St. Michael The Archangel. It was coordinated to DSWD FO Region IX for proper facilitation of Bajaus once they arrive at Zamboanga City.			
2. Conduct of Quarterly Meeting	On May 18, 2022, a virtual consultation meeting was conducted with LGUs for the implementation of the Comprehensive Program for FY 2022, there were 15 Focal Persons out of 17 LGus attended the meeting. Allocations of different programs components such as: Cash for Work, Livelihood Capital Assistance and Educational Assistance per Cities, as well as the documentary requirements, were discussed duing the meeting. All beneficiaries must be properly endorsed by CSWDO. Validation and Orientation of the selected beneficiaries must be done by DSWD NCR Compre staff.			
Orientation of Protocol to Reach     Out to Street Children	On September 23, 2022, the orientation conducted to Seventeen (17) LGUs to have standard and provide a common framework for the conduct of reach out to street children. A total of 85 street facilitators attended.			
4. Inter – Agency Task Force Meeting for the Protection of Children and Families in Street Situ	On August to September 2022, the series of meeting conducted with 17 LGUs, National Government Agencies (NGAs), Non – Government Organizations (NGOs), Civil Society Organizations (CSOs), and Residential Care Facilities (RCFs) to response to the influx of street children in major thoroughfare.  The formed Task Force is to ensure the protection of children, families, Indigenous Peoples and other individuals in hazardous street situations. The Task Force shall serve as technical advisory, coordinating, implementing and monitoring body for the programs, policies and issuances relative to the protection of the said sector.  The agreement to conduct a Simultaneous profiling and regular reach out in 17 LGUs. The RCFs are open to receive referrals from the LGUs with complete requirements and Antigen results.			
Rapid Appraisal/ Monitoring of street dwellers	September 15, 2022, conducted monitoring of the presence of street dwellers along the major thoroughfare specific areas in the convergence and hot spot of City of Manila and Quezon City.			
6. 3 <sup>rd</sup> Quarterly Consultation Meeting	September 16, 2022, Conducted consultation meeting with 17 LGUs on the conduct of Simultaneous Reach Out Operation.  The agreement is the LGUs will provide the list of processing center/activity center/ and residential care facilities, and to submit the schedule of reach out activity in their locality level. The proper intervention to the IPs and referral system to the concerned LGUs will also readdressed.			
7. Conduct of Payout to Comprehensive Program Beneficiaries under Cash For Work, Educational Assistance Program and Livelihood Capital Assistance	In the 2nd week of December 2022, payout to the 1,000 children and 275 families target beneficiaries of 17 LGUs were conducted. The breakdown of beneficiaries served during the payout are as follows:    Project/			

	Educational		
Assistance			
	Program		
	<ul> <li>Elementary</li> </ul>	788	646
	<ul> <li>High School</li> </ul>	212	172
	Livelihood Capital	100	96
	Assistance		

8. Facilitation of the LGUs' Referrals of Reach Out Sama-Bajaus and Aetas to Jose Fabella Center (JFC) The Unit had facilitated the referrals of the 17 LGUs particularly Manila and Quezon City of the reached out Sama-Bajaus and Aetas to JFC. Further, the staff acted as interpreter during the assessment and balik probinsya of said IPs

The unit had facilitated/assisted the transportation or balik probinsya of the Sama-Bajaus to different provinces, to wit:

Balik Probinsya	Number of IPs facilitated/transported
1st Batch (November 2022)	<ul> <li>10 individuals, 3 families (Pampanga)</li> <li>6 individuals, 2 families (Batangas)</li> <li>5 individuals, 3 families (Quezon)</li> <li>58 individuals, 70 families (Zamboanga/Sulu)</li> </ul>
2nd Batch (November 2022)	<ul> <li>110 individuals, 33 families (Basilan, Zamboanga, Sulu)</li> <li>8 individuals, 2 families (Lucena)</li> <li>34 individuals, 9 families (Pampanga)</li> <li>6 individuals, 2 families (Iligan)</li> </ul>
3rd Batch (December 19, 2022)	74 individuals, 31 families, 5 unattached adults (Zamboanga)
4th Batch @JFC	47 individuals (All BARMM)

9. Conduct of LGU Caravan "Pamaskong Handog ng Pangulo at Unang Ginang sa Sambayanang Pilipino" On December 22, 2022, DSWD-NCR spearheaded the conduct of the LGU Caravan "Pamaskong Handog ng Pangulo at Unang Ginang sa Sambayanang Pilipino" held at Amphitheater, Luneta Park, Manila City. The gift-giving activity was intended for the beneficiaries coming from 17 LGUs.

President Ferdinand R. Marcos, Jr. graced the event and distributed Christmas gifts to 574 families and 400 children including Indigenous Peoples and children in street situations.

Food packs, hygiene kits, and cash assistance amounting to Php10,000.00 were distributed to families while gift packs containing toys and books were received by the children.

There are still 47 Bajaus staying in the Jose Fabella Center and will be facilitated for endorsement to Zamboanga and BARMM with CO and KALAHI-CIDSS in the 2nd week

of January 2023. The late travel was due to unavailability of vehicle schedules bound to Zamboanga, another postponement of travel will be subjecting from the Phil. Port Authority's advisory due to the typhoon.

## 2. Yakap Bayan Program

Activities and Targets per Project Desig	n Actual Accomplishments
Yakap Bayan Malabon Multi-disciplinar	
Team Meeting	convened last March 25, 2022, to craft the implementation plan of Yakap Bayan Program in the LGU. It was attended by representatives from City Social Welfare and Development Office, City Health Office, City Planning and Development Department, City Anti-Drug Abuse Office, PNP Women and Children Protection Desk, Public Employment Service Office, Disaster Risk Reduction and Management Office and Barangay Council for the Protection of Children / Anti-Drug Abuse Council Focal. The planned activities are the following:
	<ul> <li>To lobby the Sangguniang Bayan the issuance of SB Resolution for the creation of the Yakap Bayan Multidsciplinary Team .</li> <li>For MADAO and CSWDO, to facilitate the creation of RPWUDS Data Base.</li> <li>For MADAO and CSWDO, to have a sit in meeting and discuss the delineation of both offices related to the monitoring and</li> </ul>
	management of RPWUDs. In order to provide more extensive services to the RPWUDs, the offices that are memebers of the MDT agreed to include the beneficiaires in their
O Netional Training of Trainage of	existing programs for the current year.
National Training of Trainers of     Strengthening Institutional Capacities o     Barangay Anti-Drug Abuse Council	The STU Head and two WiSupport PDO attended the National Training for Trainers last August 17-19, 2022. The activity was part of the Training Program of DILG intended for the Regional Training Teams. In the activity, the STU staff was able to acquire necessary information and abilities to facilitate the delivery of Roll-out Trainings for LGUs and stakeholders in NCR by CY 2023.
3. Training of Trainers for Multi-Dimension Re-integration Tool for RPWUDs	The training was conducted last September 19-23, 2022 by Social Technology Bureau and was attended by 1 WiSupport PDO II, CBSS SWO II and ICTMS Head. This training capacitated the attendees with the use of the enhanced and digitalized Reintegration Tools for RPWUDs. It also emphasized the observance of Data Privacy Act of 2012 to secure the data and information will be collected to clients.
	Roll-out training to replicating LGUs will be conducted in CY 2023 as indicated in the re-entry plan.
4. Yakap Bayan Roll-out Training	The roll-out training was conducted on November 8-11, 2022 and was attended by Local Yakap Bayan Program Multi-Diciplinary Team from Anti-Drug Abuse Office, Barangay Anti-Drug Abuse Coucil, Local Social Welfare Office, City Health Office, Disaster Risk Reduction Management Office, Public Employment Service Office, Civic

	Society Organizations, Public Employment Service Office and Philippine National Police of LGu Malabon and Manila. The activity achieved its objective in capacitating the Multi-Diciplinary Team in implementing the Yakap Bayan Program and providing appropriate services to the RPWUDs.
5. Yakap Bayan Planning Workshop	The workshop was held last December 1-2, 2022, and was participated by the trained MDT of LGU Malabon. Through the activity, the MDT was able to craft a 2 year plan and identified capability activities that will help to capacitate their service providers.
6. Training on Handling Cases of Minors	The training was conducted last December 15-16, 2022 and was attended by the Yakap Bayan Program MDT and BADAC Focals of LGU Malabon. The participants were oriented of the DDB Board Regulation No. 6 and trained on Child-friendly and Rights-based Drug Education and Barangay Protocol in Managing Cases of Children in Conflict with the Law and Children at Risk.
7. Replication of Yakap Bayan Program	Memorandum of Agreement of Yakap Bayan Program Implementation was signed on November 22, 2022 by the Manila Chief Executive, Hon. Maria Shile Lacuna-Pangan and DSWD FO NCR Regional Director, Dir. Ferdinand Lazaro D. Budeng.

## 3. Report System and Prevention Program on Elder Abuse Cases (ReSPPEC)

Activities and Targets per Project Design	Actual Accomplishments
Project Orientation in Navotas City	The orientation activity was conducted on February 17, 2022 as per the request of the Navotas City Social Welfare Office. They have expressed their interest to adopt the program thus it was also discussed in the activity the process and the possible stipulations and agreements to be included in the Memorandum of Agreement.
2. Replication of ReSPPEC	The Sangguniang Bayan Resolution was issued in April 4, 2022 and the Memorandum of Agreement was officially signed in June 29,2020
<ol> <li>Facilitation of a series of activities for the Enhancement of ReSPPEC Handbook and Screening Tools</li> <li>Consultation Workshop with NGAs, NGOs and Other Stakeholders – July 5, 2022</li> <li>Writeshop on the Reporting and Referral Mechanism for Ender Abuse Cases and Screening Tools – July 6, 2022</li> <li>Feedback Session – August 18, 2022</li> <li>FGD and Homevisit – September 5, 2022</li> </ol>	The activity was facilitated by the Social Technology Bureau and the unit was tasked to ensure the attendance of key participants from LGU Valenzuela and Navotas. Both LGUs have actively participated in the activities and provided valuable feedback with the enhancements made by the hired consultants of the Department. Also, the screening tool was first tested at Brgy. Ugong, Valenzuela which helped to note significant findings that might help for its improvement.
2. Orientation of the Functions and Roles of Reporting System and Prevention Program for Elder Abuse Cases (ReSPPEC) Council and its Members	The Social Technology Unit was invited by the City Social Welfare Office last August 2, 2022 to conduct a program orientation for Navotas ReSPPEC Council and its members. Through this activity, the key implementers were able to understand the program, its components and its mechanism. A planning workshop will be held on October 19-20, 2022 to identify the specific

		activities relative to the program implementation.
3.	ReSPPEC Planning Workshop	The workshop was held last October 19-20, 2022,
		and was participated by the MDT of LGU Navotas.
		Through the activity, the MDT was able to craft a 2
		year plan and identified capability activities that will
		help to capacitate their service providers for a
		more successful implementation of the Program.

# 4. WiSupport Project

<b>Activities and Tar</b>	gets per Project Design	Actual Accomplishments
	Exit Conference cum	The activity was conducted last May 5, 2022 and was attended by the Pilot Implementation Division of Social Technology Bureau, Social Technology Unit Staff, Mental Health and Psychosocial Support Service Providers of FO NCR and Regional WiSupport Referral Network and Partners from NCMH, DOH-Manila, Global Filipino Movement Inc. and Mental Health First Response. The activity became an avenue to discuss and achieve the following;  • Presentation of the project updates and sharing of Pilot-testing experiences in the Field Office.  • Sharing of Project Evaluation Result conducted by the Social Technology Bureau in November 2021. Overall, the Evaluation team finds the project as relevant, efficient and effective as it was able to meet its objective to provide technology-based platforms that are accessible to the public. They also recommended to turn over the project implementation to PMB and replicate the project in other Field Offices.  A Regional WiSupport Transition Plan was crafted as a collaborative output of the Social Technology Bureau, Social Technology Unit, WiSupport Mental Health and Psychosocial Support Service Providers and Referral Network. The transition plan was officially endorsed to the Social Technology Bureau.
2. WiSupport NCR	Orientation in DepED	The DepED NCR Regional Office requested an orientation of WISupport last June 24, 2022. It was attended by the Regional Education Program Supervisor, Ms. Lea Bautista and representatives from the 16 School Division Offices in NCR. Through this activity, the Division Offices have expressed their interest in the project and requested the unit to also conduct an orientation for their school coordinators/guidance counselors to discuss the referral pathway.
3. WiSupport (NGAs	Orientation with LGUs and	A project orientation was conducted on October 17-18, 2022 to Local City Social Welfare Offices, City Helath Offices and School Division Offices of LGUs in NCR. The activity's objective was achieved to expand its reach and establish partnership with local implementers.
_	ession and Stress Briefing or WiSupport MHPSS	On October 24-26, 2022, the WiSupport Service Providers attended the Stress Debriefing Activity facilitated by the Chief of NCHM Medical Social

		Service Section / Malasakit Center. They also gained additional knowledge on case management of clients with different Mental Health Conditions.
5.	WiSupport Planning Workshop	The activity was conducted on October 27-28, 2022 attended by the FO NCR WiSupport Service Provider. The Service Providers were able to prepare Plan of Activities relative to the institutionalization of the project by 2023.

## **B.** Statistical Accomplishment

#### 1. Target versus Accomplishment on Output Indicators of STU

**a.** Comprehensive Program for Street Children, Street Families including Indigenous People

Output Indicators	Targets			Accomplishm ents	Variance	Assessment	
	Q1	Q2	Q3	Q4			
Number of Children- At-Risk Served	0	100	129	670	722	-177	-177% Major Deviation
Number of Sama-Bajau Children Served	0	17	20	64	96	-5	-5% Minor Deviation
Number of Families-At- Risk Served	0	75	75	80	251	+21	+21% Fully Target Achieved
Number of Sama-Bajau Families Served	0	15	10	20	44	-1	-1% Minor Deviation
TOTAL					1,113		

#### **Assessment Note:**

A total of 818 children served under Educational Assistance Program while 295 families were served under Cash For Work and Livelihood Capital Assistance for FY 2022. From 295 served families, twenty five (25) additional Street Facilitators came from Manila to support the reach out operations especially Sama-Bajaus.

A variance of 182 children were unavailable to claim the cash assistance due to some children were unlocated, transferred to province, issue on accreditation of ALS facility and non-compliance.

#### b. Wireless Mental Health and Psychosocial Support Program

Output Indicators	Accomplishment			
Output Indicators	Q1	Q2	Q3	Q4
Number of Clients served thru web portal	3	3		
Number of clients served thru DSWD WiServ				
Number Clients served using mobile phones	12	10	18	29
Number of Clients served thru Electronic Mail	1	2		
SUBTOTAL	16	15	18	29
GRAND TOTAL	RAND TOTAL 78			

#### C. **Financial Perforance of Social Technology Unit**

1. Fy 2022 Appropriation of Comprehensive Program

Program/	Allocated	Adjusted			Utilization Rate	
Activity/ Project	tivity/   Budget   Allotment   Obligation   Disbursement		Disbursement	Obligation	Disbursement	
1st SARO						
Travel Expenses -Local	25,200.00	8,180.20	5,099.00	5,099.00	62.33%	100%
Training Expense	300,000.00	0	0	0	0%	0%
Representa tion Expense	11,000.00	160,980.00	10,980.00	10,980.00	6.82%	100%
Telephone Expense- Mobile	28,800.00	27,072.00	27,072.00	27,072.00	94%	100%
Printing and Publication	150,000.00	0	0	0	0%	0%
Other Professiona I Fees	2,133,414.72	2,038,581.49	2,027,796.44	2,027,796.44	95.55%	100%
Subsidies- Others		413,601.03	413,601.03	413,601.03	100%	100%
Sub-Total	2,648,414.72					

2nd SARO						
Travel Expenses -Local	48,449.98		30,090.52	30,090.52	62.11%	100%
Telephone Expense- Mobile	3,420.00		0	0	0%	0%
Other Professiona I Fees	129,737.70		110,062.93	110,062.93	84.83%	100%
Subsidies- Others	5,842,710.00	5,846,130.00	5,846,130.00			
Sub-Total	6,024,317.68					

Program/	Allocated Adiu	Adjusted	diustod		Utilization Rate	
Activity/ Project	Activity/ Budget Allotment Obligation Disbursem		Disbursement	Obligation	Disbursement	
COMBINED 1	Ist and 2nd SA	RO				
Travel Expenses -Local		56,630.18	35,189.52	35,189.52	62.14%	100%
Other Professiona I Fees		2,168,319.19	2,137,859.3 7	2,137,859.37	98.60%	100%
Telephone Expense- Mobile		27,072.00	27,072.00	27,072.00	100%	100%
Subsidies		6,259,731.03	6,259,731.03	5,814,251.03	100%	92.88%
Representa tion Expenses		160,980.00	10,980.00	10,980.00	6.82%	100%
Grand Total		8,672,732.40	8,470,831.92	8,025,351.92	97.67%	94.74%

#### **Assessment Note:**

In October 2022, the unutilized total amount of Php417,021.03 from the Travelling Expenses, Training Expense, Telephone Expenses-Mobile, Other Professional Fees, and Representation Expenses was reallocated under the object code Subsidies-Others to cater the additional thirty (30) days of Cash For Work for Street Facilitators for the Cities of Caloocan, Pasay, Parañaque and Quezon City.

The total unclaimed amount of Php445,480.00 from the cash advance was returned/refunded to the Finance and Management Division

## 2. FY 2022 Appropriation of Social Technology Unit

Program/ Activity/Project	Allocated Budget	Obligation		Utilization Rate		
			Disbursement	Obligation	Disbursement	
Capacity Building	734,600.00	126,000.00	126,000.00	17.15%	17.15%	
Subsidies for ST Projects	300,000.00	0.00	0.00	0.00	0.00	
SE-ICT Equipment	10,000.00	0.00	0.00	0.00	0.00	
Communication Expenses	111,000.00	101,520.00	101,520.00	91.46%	91.46%	
Traveling Expense	30,000.00	909.50	909.50	3.03%	3.03%	
IEC Printing Expenses	100,000.00	99,855.00	99,855.00	99.86%	99.86%	
Office Supplies	42,942.58	19,969.45	19,969.45	46.50%	46.50%	
Other Professional Fees	1,017,813.00	872,328.00	872,328.00	85.71%	85.71%	
Representation Expense	50,000.00	43,592.00	43,592.00	87.18%	87.18%	
Grand Total	2,396,355.58	1,264,173.95	1,264,173.95	52.75%	52.75%	

#### ASSESSMENT NOTE:

Low utilization was due to cancellation of Community Graden PH and Protecteen Projects. Pilot Areas for the said project were changed as per recommendation of the counterpart Bureau.

#### a) 2022 Continuing Fund of Comprehensive Program

Program/	Allocated	Adjusted			Utiliza	tion Rate
Activity/Proj ect	Budget	Allotment	Obligation	Disbursement	Obligation	Disbursement
Subsidies	456,070.00	589,358.97	589,358.97	589,358.97	100%	100%
Training	98,444.50		0	0	0%	0%
Office Supplies	36,439.00		5,994.25	0	100%	100%
Representati on	43,279.72		38,880.00	0	100%	100%
<b>Grand Total</b>	634,233.22	589,358.97	634,233.22	634,233.22	100%	100%

#### **Assessment Note:**

The Compre Continuing Fund FY 2021 is 100% utilized. The remaining amount from Training, Office Supplies and Representation were reallocated in October 2022. The amount of Php133,288.97 was added to the remaining subsidies amounting to Php276,670.00 used for the additional deployment of Street Facilitators of Manila City

#### b) 2020 Continuing Fund Appropriation of Social Technology Unit

Program/	Program/ Activity/Project			Utilization Rate		
Activity/Project		Obligation	()hligation   l)ishiirsamant	Obligation	Disbursement	
Training Expense	242,000.00	0	0	0%	0%	
Office Supplies	73,517.90	28,503.00	28,503.00	38.77%	38.77%	
Other Supplies	16,000.00	15,250.00	15,250.00	95.31%	95.31%	
Grand Total	331,517.90	43,753.00	43,753.00	13.20%	13.20%	

#### **Assessment Note:**

Funds that were not utilized was due to failed bidding. Training activity was instead charged to TARA Fund.

#### III. ISSUES AND CONCERNS

- 1. Insufficient documentation of actual experiences on the implementation of social technologies that can facilitate the replication of STs to LGUs.
- 2. Need to develop proper tagline and advocacy messaging that would encourage the LGUs and partners to replicate the ST programs.
- 3. Lack of personnel that will focus on the monitoring and enhancement of program replication and adoption of ST programs in the LGUs.
- 4. Lack of Advocacy materials and operation manuals that will support the program implementation.
- 5. Lack of a Pool of Resource Persons that will assist in the marketing and promotion of the ST projects
- 6. Limited allocation as a start up budget for the replication of ST projects.
- 7. More time and engagement on the operationalization of the Comprehensive program for F/CISS.

## IV. WAYS FORWARD

- 1. Intensification of Marketing and Promotion of Completed Social Technology Projects among LGUs, NGOs and NGAs.
- 2. To conduct consultation workshops with BJMP,Regional Court , Rehabilitation and Treatment facilities and MADAO to explore proper protocol and clear process flow on the endorsement and referral of clients for After Care through Yakap Bayan Program.
- 3. Conduct localized Idea Workshop at the Regional Level to generate more inputs on the enhancement of program development.

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