



Regional Memorandum Order

No. 003
Series of 2021

**SUBJECT: ADDENDUM TO RMO NO. 01, SERIES OF 2021: DSWD-NCR CY 2021
THRUSTS AND PRIORITIES**

I. RATIONALE

In order to ensure the adoption of CY 2021 Thrusts and Priorities of the region, and efficient and effective delivery of social protection services, the Regional Management Committee (RManCom) during the meeting held last January 11, 2021, discussed the following Strategic Thrusts and Priorities as addendum to the Regional Memorandum Order No. 01, series of 2021 entitled DSWD-NCR CY 2021 Thrusts and Priorities:

1. To foster Professionalism, Deliberateness, Accountability, Transparency, and Excellence among social workers and public servants of FO-NCR.
2. To ensure the judicious and proper utilization of government funds through the conduct of periodic audits, transparency briefings, and submission of timely~real-time financial reviews.
3. To eliminate all forms of maligned practices, hence, zero tolerance to corruption, illegal acts, illegal drugs and substances, and procrastination. Facilitate Ease of Doing Business. Delete RED TAPE.
4. To review and enhance non-responsive policies, circulars, memoranda, and antiquated internal/external systems and SOPs. Establish QRTs.
5. To continually level-up competencies and systems of the FO and Centers in-sync with the Central Office's strategic deliverables for CY 2020 and achieve ISO Certification.
6. To establish the FO-NCR's Operations/Message Center to provide a 24/7 monitoring and response platform.
7. To facilitate coordination with CO and relevant NGAs to request for capital outlay funds to address move, information technology, communicate, and facilities' development & establishment.
8. To achieve ISO Certification of the FO and its CRCFs guided by the FO's Strategic Road Map and Central Office guidance.
9. To ensure responsiveness and relevance of FO-NCR's Response, Recovery, Redundancy, and Resiliency Strategy to address the negative effects of the Pandemics and other Health, Safety and Security Hazards.

10. To conduct year-round (monthly) audit and inventory of human and non-human resources and prepare the final report NLT 4th quarter CY 2021.
11. To be prepared to perform other mission tasks given by CO and other higher authorities.
12. To institutionalize among the internal and external publics the **FO-NCR's Culture of 21Cs**: **C**onvergence and **C**onfluence; **C**ooperation, **C**ollaboration and **C**ooptation; **C**apacity, **C**apability, and **C**ompetency leveling; **C**orrectness, **C**ompleteness, **C**onfidentiality and **C**ompliance; **C**onnectivity, and **C**ontinuity; **C**are, **C**oncern, **C**ompassion and **C**ommitment; **C**ritical and **C**reative thinking; and **C**orrupt free Field Office-NCR.

For strict compliance.

Issued in Manila, this 19th day of January 2021.


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